

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. TC-2019-XXXX</u></b>
	)	
	)	
Netwolves Network Services, LLC,	)	
	)	
Respondent.	)	

**COMPLAINT**

**COMES NOW** the Staff of the Missouri Public Service Commission, and for its *Complaint*, states as follows:

**Introduction**

1. This matter concerns Respondent's failure to timely file an Annual Report as required by § 392.210(1), RSMo, and Commission Rule 4 CSR 240-28.012(1)(A) and (C).

**Parties**

2. Complainant is the Staff of the Missouri Public Service Commission, acting through the Staff Counsel's Office as authorized by Commission Rule 4 CSR 240-2.070(1).

3. Respondent Company is located at 4710 Eisenhower Blvd., Suite E-8, Tampa, FL, 33634. Respondent Company's annual representatives, per

EFIS, are Terry Gribbin, Brian Ritzler, and Jon Russell. Respondent Company provides telephone service statewide.

4. The registered agent of Respondent Company, on information and belief, is Corporate Creations Network Inc.

### **General Allegations**

5. Respondent is a provider of “telecommunications services” to the public for gain as defined by § 386.020(54) and is thus a “public utility” as defined by § 386.020(43), RSMo, and thus is subject to the jurisdiction of this Commission pursuant to § 386.250(3), RSMo.

6. Section 386.390.1, RSMo authorizes the Commission to entertain a complaint “setting forth any act or thing done or omitted to be done by any...public utility...in violation, or claimed to be in violation, of any provision of law, or of any rule, or order or decision of the commission.”

7. Section 386.600, RSMo provides, “an action to recover a penalty...under this chapter or to enforce the powers of the commission under this or any other law may be brought in any circuit court in this state in the name of the state of Missouri and shall be commenced and prosecuted to final judgment by the general counsel to the commission.”

### **Jurisdiction**

8. Complainant hereby adopts by reference and re-alleges the allegations set out in Paragraphs 1 through 7, above.

9. Section 392.210(1) RSMo, states:

Every telecommunications company shall file with the commission an annual report at a time and covering the yearly period fixed by the commission. Such annual report shall be verified by the oath of the president, treasurer, general manager or receiver, if any, of any of such companies, or by the person required to file the same. Verification shall be made by the official holding office at the time of the filing of such report, and if not made upon the knowledge of the person verifying, the same shall set forth in general terms the sources of his information and the grounds for his belief as to any matters not stated to be verified on his knowledge. The commission shall prescribe the form of such reports and the character of the information to be contained therein and may, from time to time, make such changes and additions in regard to form and contents thereof as it may deem proper, and shall furnish a blank form for such annual reports to every telecommunications company required to make the same. The form of such reports shall follow, as nearly as may be, the form prescribed by the Federal Communications Commission. When the report of any telecommunications company is defective or erroneous, the commission shall notify the company to amend the same within a time prescribed by the commission. Such reports shall be preserved in the office of the commission. The commission may require of any telecommunications company specific answers to questions upon which the commission may desire information. If any telecommunications company shall fail to make and file its annual report as and when required or within such extended time as the commission may allow, or shall fail to make specific answers to any question within the period specified by the commission for the making and filing of such answers, such company shall forfeit to the state the sum of one hundred dollars for each and every day it shall continue to be in default with respect to such report or answer. Such forfeiture shall be recovered in an action brought by the commission in the name of the state of Missouri. The amount recovered in any such action shall be paid to the public school fund of the state. The commission may, when it deems it advisable, exempt any telecommunications company from the necessity of filing annual reports until the further order of the commission.

10. Commission Rule 4 CSR 240-28.012(1)(A) provides in pertinent part:

Any company registered to provide IVolP service or with a certificate of service authority to provide nonswitched local, basic local, or interexchange telecommunications service shall file an annual report.

11. Commission Rule 4 CSR 240-28.012(1)(C) states:

The deadline for a company to submit a completed annual report is April 15.

### **Facts and Cause of Action**

12. Complainant hereby adopts by reference and re-alleges the allegations set out in Paragraphs 1 through 11, above.

13. Respondent Company's 2017 Annual Report was due on April 15, 2018. Respondent neither filed the required report nor requested an extension of the due date.

14. Respondent is therefore in violation of § 392.210(1), RSMo and Commission Rule 4 CSR 240-28.012(1)(A) and (C).

**WHEREFORE**, Staff respectfully requests the Commission give notice to the Respondent as required by law and, after the opportunity for hearing, issue an order that finds the Respondent has violated § 392.210(1), RSMo, and Commission Rule 4 CSR 240-28.012(1)(A) and (C) as set out above, and thereupon authorize its General Counsel to seek in Circuit Court the penalties allowed by law; and grant such further relief as is just under the circumstances.

Respectfully submitted,

**/s/ Travis J. Pringle**

Missouri Bar No. 71128

Legal Counsel

Attorney for the Staff of the  
Public Service Commission

P. O. Box 360

Jefferson City, MO 65102

(573) 751-4140 (Telephone)

(573) 751-9265 (Fax)

[Travis.Pringle@psc.mo.gov](mailto:Travis.Pringle@psc.mo.gov)

### **CERTIFICATE OF SERVICE**

I hereby certify that true and correct copies of the foregoing were mailed, electronically mailed, or hand-delivered to all counsel of record this 21st day of March, 2019.

**/s/ Travis J. Pringle**