

FILED<sup>3</sup>

MAY 11 2006

State of Missouri  
Public Service Commission  
200 Madison Street  
Jefferson City, MO 65109

Missouri Public  
Service Commission

As outlined in the email from MCI copied below I have settled my complaint with MCI and now seek to withdraw my complaint Case No. TC-2006-0401 filed with the Public Service Commission of the State of Missouri.

---

Mr. Gilbert,

Thank you for taking the time to speak with me today in regards to your complaint against MCI. My contact information is below. As we discussed, please send a letter to the Missouri PSC asking for your formal complaint to be withdrawn as you have settled the complaint with MCI. This letter must be sent before May 17, 2006. Please also send me a copy of the letter and once I receive the copy of the letter, I will credit you for all paper billing fee charges you incurred and have your account updated to remove the paper billing fee going forward.

Please feel free to contact me if you have any questions.

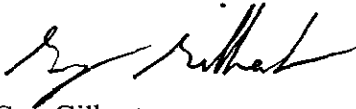
Sincerely,

Brian VanDerSloot  
MCI Agency Relations Supervisor  
Phone – 319-861-5244  
Fax – 800-854-7960  
Email – [brian.vandersloot@verizonbusiness.com](mailto:brian.vandersloot@verizonbusiness.com)

---

Thank you for your attention in this matter.

Sincerely,



Guy Gilbert  
2031 Wendemere Ct.  
Jefferson City, MO

Fc: Brian VanDerSloot  
MCI Agency Relations Supervisor