

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Review of the Relay  
Missouri Surcharge

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)

File No. TO-2022-0178

## ORDER AND NOTICE

Issue Date: January 4, 2022

Effective Date: January 4, 2022

The Deaf Relay Service and Equipment Distribution Program Fund (Relay Missouri Fund) is a statewide dual-party telephone relay service for qualifying Missourians who are unable to use traditional telecommunications equipment due to disability. That service is funded by a surcharge on Missouri landline basic access lines.

On January 3, 2022, the Staff of the Commission filed a motion requesting that the Commission increase the Relay Missouri Surcharge from four cents (\$.04) per month to ten cents (\$.10), and maintain the existing retention amount at one percent of the total Fund surcharge collected or \$30 per month, whichever is greater. The Commission will give interested parties an opportunity to intervene and to respond to Staff's motion.

### THE COMMISSION ORDERS THAT:

1. The Data Center shall send a copy of this order to all competitive local exchange carriers and to all incumbent local exchange carriers in Missouri.
2. The Data Center shall send a copy of this order to all parties on the service list in File No. TO-2019-0174, which is the file in which the Commission last reviewed the amount of the Relay Missouri Surcharge.
3. The Data Center shall send a copy of this order to:

Missouri Assistive Technology  
1501 N.W. Jefferson St.  
Blue Springs, Missouri 64015

Missouri Council of the Blind  
5453 Chippewa  
St. Louis, Missouri 63109

National Federation of the Blind – Missouri  
Shelia Wright, President  
7928 NW Milrey Drive  
Kansas City, Missouri 64152

4. The Information Office shall send a copy of this order to all members of the General Assembly and to all newspapers in the State of Missouri as listed in the Newspaper Directory of the current *Official Manual of the State of Missouri*.

5. Any party wishing to intervene shall file an application to intervene no later than January 24, 2022.

6. Any party wishing to respond to Staff's recommendation shall do so no later than January 31, 2022.

7. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Ronald D. Pridgin, Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 4<sup>th</sup> day of January, 2022.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 4<sup>th</sup> day of January, 2022.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 4, 2022**

**File/Case No. TO-2022-0178**

**Missouri Public Service Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

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**Missouri Assistive Technology**

1501 N.W. Jefferson St.  
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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

**Distributed to all Competitive Local Exchange Carriers and to all Incumbent Local Exchange Carriers in Missouri.**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.