## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Duane Farrant,		)
	Complainant,	)
V.		) File No. TC-2012-0394
CenturyLink,		)
	Respondent.	)

## ORDER DIRECTING FILING

Issue Date: April 19, 2013 Effective Date: April 19, 2013

On May 23, 2012, Duane Farrant filed a complaint with the Missouri Public Service Commission ("Commission") against CenturyLink. On April 18, 2013, Staff filed Staff's Motion to Dismiss Complaint, which alleged that any service problems Mr. Farrant may have experienced are now adequately resolved, that Mr. Farrant is willing to voluntarily close this complaint case, and that the only remaining issue is Mr. Farrant's request for monetary reimbursement. The Commission will require the parties to response to Staff's motion.

## THE COMMISSION ORDERS THAT:

1. Duane Farrant and CenturyLink shall file a response to *Staff's Motion to Dismiss Complaint* no later than May 20, 2013. Mr. Farrant's response shall address whether or not his alleged service problems have been adequately resolved, whether his wishes to voluntarily close this complaint case and what relief, if any, he is now requesting that the Commission provide to him.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Joshua Harden Secretary

Michael Bushmann, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 19<sup>th</sup> day of April, 2013.