BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

DeLana Smith-Sattari	n,)
	Complainant,)
v.) File No. TC-2015-0205
Southwestern Bell Te AT&T Missouri,	lephone Company d/b/a)
ATET MISSOUII,	Respondent.)

ORDER SETTING DEADLINE FOR RESPONSE TO REQUEST FOR MEDIATION AND SUSPENDING DEADLINE

Issue Date: March 30, 2015 Effective Date: March 30, 2015

On February 26, 2015, DeLana Smith-Sattarin filed a complaint against Southwestern Bell Telephone Company d/b/a AT&T Missouri. AT&T Missouri filed *AT&T Missouri's Motion to Dismiss and in the Alternative Request for Mediation* on March 26. AT&T Missouri states that it believes it has addressed Ms. Smith-Sattarin's complaint and resolved all issues, but requests an opportunity to mediate any dispute that still exists.

The Commission will set a deadline for Ms. Smith-Sattarin to indicate if she is willing to participate in mediation. Should Ms. Smith-Sattarin agree, the Commission will appoint a neutral third party to work with the parties and attempt to informally resolve any dispute. The Commission will temporarily suspend all deadlines in this matter.

THE COMMISSION ORDERS THAT:

1. Ms. Smith-Sattarin shall file a response with the Commission indicating if she wishes to pursue mediation no later than April 10, 2015.

- 2. The deadline for the Staff of the Missouri Public Service Commission to file its report shall be suspended until ordered otherwise by the Commission.
 - 3. This order shall be effective when issued.

BY THE COMMISSION



Morris L. Woodruff Secretary

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Kim S. Burton, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 30th day of March, 2015.