

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE  
STATE OF MISSOURI

FILED<sup>2</sup>

MAR 01 2004

Name: David Hicks  
Complainant

vs.

Company Name: Sprint  
Respondent

Case No. **Missouri Public  
Service Commission**

**COMPLAINT**

Complainant resides at Route 1, PO Box 13107, Henley MO 65040  
(address of complainant)

1. Respondent, Sprint  
(company name)

of Kansas city (location of company), is a public utility under the  
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I am David Hicks in good faith tried to find sprint  
I am on disability, I only get \$84.00 month from employee  
Mrs Gay Fred is the one who messed everything up she set  
the payment plans at a rate Mrs Fred Gay your employee knew I  
couldn't pay, I told Mrs Fred Gay, I told sprint I will pay this  
Bill in payments but they will not accept any acceptable  
payment plan my taxes are 1,000.00 or House Electric 433.00  
phone 500.00 House 210.00 House insurance 80.00 month  
groceries I can't afford I don't have luxuries like cell phones  
or computers or satellite light or any thing I am under a doctor  
whether I live or die depends on if I can get an ambulance  
or not I will pay this Bill if sprint will work out a  
payment plan I can afford. I suffered chest pains symptoms  
of a life threatening emergency Mrs Gay Fred said  
this is not her problem, I am ashamed that  
Mrs Fred Gay is rude, cruel and cold

3. The Complainant has taken the following steps to present this complaint to  
the Respondent:  
to people who need help

[illegible]

WHEREFORE, Complainant now requests the following relief:

Please schedule a Hearing with  
Sprint present & will bring all evidence  
to prove goy fred and sprint knew he  
couldn't pay this Bill please schedule  
a hearing as soon as possible

Thank you

2-47-04  
Date

David Weep  
Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.