## **BEFORE THE PUBLIC SERVICE COMMISSION**

## OF THE STATE OF MISSOURI

R. Mark,

Complainant,

۷.

Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri,

Case No. TC-2006-0354

Respondent.

## NOTICE REGARDING MEDIATION AND ORDER DIRECTING ANSWER TO COMPLAINT

Issue Date: April 17, 2006

Effective Date: April 17, 2006

R. Mark filed a formal complaint against AT&T Missouri on March 15, 2006. On March 30, 2006, in lieu of an answer, AT&T Missouri filed a request that this matter be referred to a third-party mediator for voluntary mediation. R. Mark filed a Response to Request for Mediation on April 14, 2006, indicating that he was not willing to enter into voluntary mediation. The Commission will direct AT&T Missouri to file an answer to the Complaint.

## IT IS ORDERED THAT:

1. Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri shall file its answer to the Complaint by May 1, 2006.

2. This order shall become effective on April 17, 2006.



Colleen M. Dale Secretary

(SEAL)

Steven C. Reed, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 17th day of April, 2006.