1	BEFORE THE PUBLIC SERVICE COMMISSION
2	STATE OF MISSOURI
3	
4	TRANSCRIPT OF PROCEEDINGS
5	On-the-Record Proceedings
6	May 5, 2004
7	Jefferson City, Missouri
8	Volume 1
9	
10	In the Matter of the Petition of New)
11	London Telephone Company, Orchard) Farm Telephone Company and Stoutland) Case No. TO-2004-0370
12	Telephone Company for Suspension of) the Federal Communications Commission)
13	Requirement to Implement Number) Portability)
14	In the Matter of the Petition of KLM)
15	Telephone Company for Suspension of) the Federal Communications Commission) Case No. TO-2004-0401
16	Requirement to Implement Number) Portability)
17	
18	In the Matter of the Petition of) Holway Telephone Company for) Suspension of the Federal) Case No. TO-2004-0403
19	Communications Commission Requirement) to Implement Number Portability)
20	
21	In the Matter of the Petition for) Green Hills Telephone Corporation for)
	Suspension of the Federal) Case No. TO-2004-0428
22	Communications Commission Requirement) to Implement Number Portability)
23	
24	
25	

1 2 3	In the Matter of the Petition of) Farber Telephone Company for) Suspension and Modification of the) Federal Communications Commission) Requirement to Implement Number)	Case	No.	TO-2004-0437
4	Portability)			
5	In the Matter of the Petition of) Peace Valley Telephone Company, Inc.) for Suspension and Modification of) the Federal Communications Commission)	Case	No.	TO-2004-0438
7	Requirement to Implement Number) Portability)			
8	In the Matter of the Petition of Rock)			
9	Communications Commission Requirement)	Case	No.	TO-2004-0439
10	to Implement Number Portability)			
11	In the Matter of the Petition of Alma) Communications Company, d/b/a Alma)			
12	Telephone Company for Suspension of) the Federal Communications Commission)		No.	IO-2004-0453
13	Requirement to Implement Number) Portability)			
14	In the Matter of the Petition of)			
15	Steelville Telephone Exchange, Inc.)	Case	No.	ТО-2004-0454
16	the Federal Communications Commission) Requirement to Implement Number)			
17	Portability)			
18	In the Matter of the Petition of) Mid-Missouri Telephone Company for)			
19	Suspension and Modification of the) Federal Communications Commission)	Case	No.	TO-2004-0455
20	Requirement to Implement Number) Portability)			
21				
22	In the Matter of the Petition of) Grand River Mutual Telephone) Corporation for Suspension and)	Case	No	то-2004-0456
23	Modification of the Federal) Communications Commission Requirement)			10 2001 0100
24	to Implement Number Portability)			
0 5				

1 2	In the Matter of the Petition of Lathrop Telephone Company for Suspension and Modification of the))) Case	No.	то-2004-0457
3	Federal Communications Commission Requirement to Implement Number Portability)))		10 1001 0107
4				
5	In the Matter of the Petition of Mark Twain Rural Telephone Company for Suspension and Modification of the)	No	ТО-2004-0458
6	Federal Communications Commission Requirement to Implement Number))		10 2001 0130
7	Portability)		
8	In the Matter of the Petition of Iamo, Telephone Company for Suspension and 2			
9	Modification of the Federal Communications Commission Requirement) Case	No.	TO-2004-0459
10	to Implement Number Portability)		
11	In the Matter of the Petition of Chariton Valley Telephone Company for)		
12	Modification of the Federal Communications Commission Requirement) Case	No.	IO-2004-0467
13	to Implement Number Portability)		
14	In the Matter of the Petition of Northeast Missouri Rural Telephone)		
15) Case	No.	IO-2004-0468
16	Requirement to Implement Number Portability	,))		
17	-	, ,		
18	In the Matter of the Petition of Chariton Valley Telecom Corporation for Modification of the Federal))) Case	No.	CO-2004-0469
19	Communications Commission Requirement to Implement Number Portability			
20	In the Matter of the Petition of	\		
21	Ellington Telephone Company for Suspension and Modification of the)) Case	No.	ТО-2004-0480
22	Federal Communications Commission Requirement to Implement Number)		
23	Portability)		
24				

1	In the Matter of the Petition of BPS) Telephone Company for Suspension and)			
2 3	and Modification of the Federal) Communications Commission Requirement) to Implement Number Portability)		No.	TO-2004-0484
4	In the Matter of the Petition of)			
5	Citizens Telephone Company of) Higginsville, Missouri, for)			
6	Suspension and Modification of the) Federal Communications Commission)	Case	No.	TO-2004-0486
7	Requirement to Implement Number) Portability)			
8	In the Matter of the Petition of) Kingdom Telephone Company for)			
9	Suspension and Modification of the) Federal Communications Commission)	Case	No.	TO-2004-0487
10	Requirement to Implement Number) Portability)			
11				
12	In the Matter of the Petition of) Fidelity Telephone Company for) Suspension and Modification of the)	Case	No.	TO-2004-0489
13	Federal Communications Commission) Requirement to Implement Number)			
14	Portability)			
15	In the Matter of the Petition of) Goodman Telephone Company, Ozark)			
16	Telephone Company and Seneca) Telephone Company for Suspension and)			
17	Modification of the Federal) Federal Communications Commission)		No.	TO-2004-0490
18	Requirement to Implement Number) Portability)			
19	In the Matter of the Petition of			
20	McDonald County Telephone Company for)		No	mo_2004_0401
21	Federal Communications Commission)	Case	110.	ТО-2004-0491
22	Requirement to Implement Number) Portability)			
23	In the Matter of the Petition of			
24	Granby Telephone Company for) Modification of the Federal)	Case	No.	TO-2004-0493
25	Federal Communications Commission) Requirement to Implement Number) Portability)			
	4			

1	In the Matter of the Petition of Le-Ru Telephone Company for)		
2) Case	No.	TO-2004-0503
3	Requirement to Implement Number Portability)		
4				
5	In the Matter of the Petition of Cass County Telephone Company for Suspension and Modification of the)	No.	то-2004-0504
6	Federal Communications Commission Requirement to Implement Number)		
7	Portability)		
8	In the Matter of the Petition of Craw-Kan Telephone Cooperation for)		
9	Suspension and Modification of the Federal Communications Commission) Case)	No.	TO-2004-0505
10	Requirement to Implement Number Portability)		
11	-			
12	In the Matter of the Petition of Miller Telephone Company for Suspension and Modification of the))) Case	No.	то-2004-0511
13	Federal Communications Commission Requirement to Implement Number)		
14	Portability)		
15	In the Matter of the Petition of Oregon Farmers Mutual Telephone)		
16	Company for Suspension and Modification of the Federal)) Case	No.	TO-2004-0526
17	Communications Commission Requirement to Implement Number Portability)		
18	In the Matter of the Petition of	N		
19	MoKan Dial, Inc. for Suspension and Modification of the Federal)) Case	No.	10-2004-0545
20	Communications Commission Requirement			10 2001 0010
21	-			
22	In the Matter of the Petition of Choctaw Telephone Company for Suspension and Modification of the)) Case	No	10-2004-0546
23	Federal Communications Commission Requirement to Implement Number)		
24	Portability)		
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1	VICKY RUTH,
2	SENIOR REGULATORY LAW JUDGE. STEVE GAW, Chair
3	CONNIE MURRAY, ROBERT CLAYTON, III COMMISSIONERS.
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9	Grand River Mutual Telephone Corporation
10	Green Hills Telephone Corp. Holway Telephone Company
11	Iamo Telephone Company Kingdom Telephone Company
12	KLM Telephone Company Lathrop Telephone Company
13	Le-Ru Telephone Company McDonald County Telephone Company
14	Mark Twain Rural Telephone Company Miller Telephone Company
15	New Florence Telephone Company New London Telephone Company
16	Orchard Farm Telephone Company Oregon Farmers Mutual Telephone Co.
17	Ozark Telephone Company Peace Valley Telephone Co., Inc.
18	Rock Port Telephone Company Seneca Telephone Company
19	Steelville Telephone Exchange, Inc. Stoutland Telephone Company
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1 PROCEEDINGS 2 JUDGE RUTH: My name is Vicky Ruth and I'm the 3 regulatory law judge assigned to many, but not all of these 4 cases. The other regulatory law judges are either in the 5 room or listening through the video streaming. 6 The cases have not been actually consolidated, we are just holding a joint hearing for today's purposes. 7 8 Today is Wednesday, May 5th, 2004 and it is 8:35 in the 9 morning. We are here for an on-the-record presentation in 10 the local number portability cases. And I am briefly just going to read the case numbers, not the entire caption. 11 12 These cases include TO-2004-0370, TO-2004-0401, TO-2004-0403, TO-2004-428, TO-2004-437, 13 TO-2004-438, TO-2004-439, IO-2004-453, TO-2004-454, 14 TO-2004-455, 456, 457, 458, 459, IO-2004-467, 468, 15 CO-2004-469, TO-2004-480, TO-2004-484, 486, 487, 489, 490, 16 17 491, 493, 494, TO-2004-503, 504, 505, 511, TO-2004-526, IO-2004-0545 and 546. 18 19 I'd like to begin with entries of appearance 20 and I'm going to start for the group New London, etc., 21 represented by I believe Mr. Trip England. Could you use the microphone? 22 23 MR. ENGLAND: Yes. Thank you, your Honor. 24 Let the record reflect the appearance of WR England and 25 Brian T. McCartney on behalf of a number of Small Telephone

1 Companies numbering I believe 30, who have filed individual 2 suspension or requests for suspension and modification of 3 the LNP requirements. I think they're more detailed in our 4 written entry of appearance. Our mailing address is Post 5 Office Box 456, Jefferson City, Missouri 65102.

5 JUDGE RUTH: Okay. Mr. England, just for the 7 sake of clarity, I'm often going to refer to your group as 8 New London or New London, etc. If at any time you need to 9 answer differently for your different companies, please do 10 so, but when I say New London, I'm going to mean your entire 11 group unless we specify otherwise.

12 MR. ENGLAND: That's understood. Thank you. 13 JUDGE RUTH: Okay. And the group Alma, etc.? MS. CHASE: Your Honor, please let the record 14 reflect that Lisa Chase and Craig Johnson of the law firm 15 16 Andereck, Evans, Milne, Peace and Johnson, LLC appear on 17 behalf of the telephone companies MoKan Dial, Choctaw 18 Telephone, Alma Telephone, Mid-Missouri Telephone, Northeast 19 Rural Telephone, Chariton Valley Telephone and Chariton 20 Valley Telecom. Our address is 700 East Capitol, PO Box 1438, Jefferson City, Missouri 65102. 21

JUDGE RUTH: Okay. Thank you. And, again, I will probably refer to your group of clients as Alma, etc. I mean all of your clients unless we specify otherwise. Public Counsel's not present today. Staff?

1 MR. MEYER: William Haas and David Meyer for 2 the Staff of the Missouri Public Service Commission. Our 3 address is PO Box 360, Jefferson City, Missouri 65102. 4 JUDGE RUTH: Mr. Meyer, is your microphone on? 5 MR. MEYER: The light's on. 6 JUDGE RUTH: Great. And Western Wireless, Mr. Steinmeier? 7 8 MR. STEINMEIER: Yes. Let the record 9 reflect -- that I just pushed the button. Let the record 10 reflect the appearance of William D. Steinmeier and Mary Ann Garr Young on behalf of WWC License Western Wireless doing 11 12 business as Cellular One. We have intervened in three of these cases, TO-2004-401, KLM, TO-2000-0504, Cass County, 13 14 and TO-2004-0505, Craw-Kan Telephone Cooperative. Our mailing address is PO Box 104595, Jefferson City, Missouri 15 16 65110-4595. 17 JUDGE RUTH: Okay. Thank you. Now, today's 18 hearing was scheduled as an opportunity to provide further 19 information to the Commissioners so that they can ask 20 questions and perhaps they will determine that an 21 evidentiary hearing is necessary.

Now, as it's been set up as an on-the-record presentation, I expect the Commissioners to ask questions of counsel; however, if a particular question cannot be answered by counsel, at that time you may say so and if you

1 have a witness that you want to bring up, we will swear the 2 witness in and let the witness answer the questions. 3 Okay. At the end of all the questions from the Bench, I will give the parties an opportunity to make 4 5 closing statements if you wish. And I do not anticipate the need for briefs; however, based on questions from the Bench, 6 7 that may be necessary and we'll discuss that at the end of 8 today's on-the-record presentation. 9 The transcript has been expedited and I 10 believe it will be submitted tomorrow, but we'll verify that at the end of the hearing. It may depend on how long 11 12 today's hearing goes. Are there any other preliminary matters that 13 14 need to be addressed? Okay. Seeing none, I am going to go off the 15 16 record for two minutes so I can verify whether the other 17 Commissioners are coming down at this time and then we'll start with opening statements. If you could stay in the 18 19 room, I'd appreciate it. 20 (Off the record.) JUDGE RUTH: Okay. We are back on the record 21 after a brief break. We are ready for opening statements at 22 23 this time. Mr. England, would you please begin and move up 24 to the podium? Thanks. 25 MR. ENGLAND: Yes, I will. Thank you. Good

morning. I'm Trip England. I'm here representing approximately 30 of the applicants who have requested suspension and modification of the Telecommunications Act's, apostrophe "s" obligations to implement local number portability.

The 1996 Act requires all local exchange 6 companies and then incumbent local exchange companies to 7 8 undertake certain obligations. Briefly, Section 251 B, 9 which applies to all local exchange carriers, which would 10 include all of the applicants here, requires them to implement resale, number portability, dialing parity, access 11 12 to rights of way and render reciprocal compensation 13 arrangements for the exchange of local traffic.

14 Section 251 C, which applies only to incumbent 15 local exchange carriers, which again would apply to all of 16 the 30 companies we represent, imposes additional 17 obligations such as the duty to negotiate interconnection 18 agreements, the obligation to interconnect itself, unbundled 19 access, resale and collocation.

The important thing I'd like to impress upon the Commission is that the act recognizes a very significant distinction between large urban LECs and ILECs and rural ILECs. And that's embodied in Section 251 F regarding exemptions as well as suspensions and modifications. First, for rural ILECs, which would include

all of the 30 companies that we represent, there is an automatic exemption from all of the requirements of 251 B. In fact, if someone wants -- or excuse me, C. If someone wants to interconnect with a small rural LEC, they must come to the state commission first to have that exemption removed.

Next, there is permissive suspension and modifications or modifications that can be requested and granted by state utility commissions with respect to the obligations of 251 B. And that seems to be the focus here today.

State commissions such as yourself can suspend and/or modify the Act's requirements, in this case specifically with respect to local number portability, if there is a significant adverse impact on end-users or it is unduly economically burdensome or technically infeasible and then it must be in the public interest.

18 The point I'm trying to make here is that, in 19 essence, the Telecommunications Act have given state utility 20 commissions such as yourself, in essence, the authority to 21 preempt the act and preempt the rules that are promulgated 22 by the FCC implementing that act. You hold the trump card, 23 in other words, with respect to rural ILECs.

24With respect specifically to local number25portability, even the FCC recognized a distinction between

large LECs on the one hand and rural LECs on the other hand.
 They did not require rural LECs to willy-nilly implement
 local number portability.

4 The FCC required rural LECs to only implement 5 local number portability upon the receipt of a bona fide request. Then rural LECs were given anywhere from 60 to 180 6 days to implement local number portability depending upon 7 8 their -- the efforts that they needed to undertake to do so. 9 Sixty days if it was simply software upgrades, 180 days if 10 it were hardware or switch replacement type upgrades. I guess the point I'm trying to make, and in 11 12 summary, is that even though the Act was passed in 1996, 13 there was no automatic requirement on small LECs to implement LNP. They must receive a bona fide request to do 14 15 so. 16 And then once they receive that bona fide 17 request, they still have the ability under the Act to come to you and request suspension and modification if they can 18 meet the criteria that's enumerated in the Act. 19 20 And two significant events occurred in 2003 21 that triggered that activity. First, the small ILECs in Missouri began receiving requests from wireless carriers to 22

23 implement local number portability. And then, more 24 importantly, on November 10th, 2003, the FCC dramatically 25 changed the rules regarding implementation of local number

portability as it applied to wireless and wireline carriers
 or what has sometimes been referred to as intermodal
 porting.

After that order in November, companies began to assess their ability to implement local number portability, and as they did so, began to identify specific costs, whether it required hardware upgrades, software upgrades, there are ongoing costs such as database administration and things of that nature.

10 And what we have here in this case is 11 30 requests for suspension and modification, but sort of a 12 general distinction, if you will, between those requests. 13 Approximately -- excuse me a second -- 19 of the 30 requests 14 that our office filed have requested suspension and 15 modification. The other 11 have simply requested what we 16 call modification.

And if I may, your Honor, I want to distribute a summary of those filings that kind of identifies the companies and those requesting suspension and modification versus those requesting modification.

21 JUDGE RUTH: Do you have copies for the other 22 counsel too?

- 23 MR. ENGLAND: Yes, I do.
- 24 JUDGE RUTH: Please.
- 25 Mr. England, are you planning on just

1 referring to this or do you want it marked for

2 identification purposes?

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3 MR. ENGLAND: I suspect there may be some 4 questions from the Bench with regard to perhaps individual 5 or groups of requests. I really wasn't planning on going into it in much more detail other than to briefly explain 6 the format. And so I guess if we could mark it as an 7 8 exhibit, that would be helpful. 9 JUDGE RUTH: We'll mark it as Exhibit 1 for 10 identification purposes only. (Exhibit No. 1 was marked for identification.) 11 12 MR. ENGLAND: Exhibit 1 essentially shows in 13 alphabetical order those companies that our office was responsible for filing request for suspension and 14 15 modification. 16 And as you can see, it's an alphabetical list, 17 then we have the respective case numbers in the next column, the date filed. Perhaps the more important thing that I 18 want to focus on is the third or fourth column, the one 19

21 have S/M mean suspension and modification. Those that have
22 M mean modification only.

entitled Request for Suspension/Modification. Those that

The rest of the information is really more our own internal office information as to the status of the case and where things are. As I said, I'd be happy to answer any more questions about that if you have any, but I thought that might be helpful to at least identify those companies that are requesting suspension and modification and those that are requesting suspension.

5 If I can, let me focus on the group of 6 companies filing for suspension and modification. 7 Essentially when I say suspension and modification, we're 8 asking that the Commission suspend the deadline, which is 9 currently May 24th, for implementing local number 10 portability.

And the basis for that, generally speaking, 11 12 for those companies, is the cost associated with that. Each 13 of the companies that has requested suspension and modification has identified their own individual costs, both 14 one-time, non-recurring capital investment type costs as 15 16 well as recurring costs to determine what the per 17 subscriber, per month cost would be. 18 Based upon that, they individually made a 19 determination whether they thought that that cost was

21 knowledge, none of the 30 companies have received a request

worthwhile, if you will, given the fact that, to my

22 from any end-user to implement wireline to wireless

23 portability.

20

And what you will find then is that 19 of the companies felt that the costs associated with implementing

LNP as expressed on a per subscriber, per month charge
 outweighed the benefits of implementing LNP.

3 Now, are we the final arbiter of that decision? Absolutely not. That's why we've teed it up with 4 5 you all. And to give you an idea of the differences of 6 opinion, if you will, on this, Staff has issued a number of 7 recommendations regarding these requests, some of which they 8 support because the cost I believe -- and I'll let Staff 9 address it themselves, but I believe they believe the cost is sufficient enough that it may overwhelm the 10 benefit of implementing LNP. 11 12 In other cases, the cost, while positive, is 13 nevertheless not so significant that they think implementation of LNP and the benefits that might accrue 14

15 therefrom would justify the cost. And I have a proprietary 16 exhibit that was actually prepared by Staff of 13 of those 17 requests showing the per line charge. And if I may, I'll 18 distribute that as well, your Honor.

19JUDGE RUTH: Yes. I'll leave it to you to20just hand it out to counsel and, of course, the court21reporter. This exhibit will be marked as Exhibit 2 HC.22MR. ENGLAND: Actually, I believe it's only23proprietary.24JUDGE RUTH: Sorry. Correct that.

19

(Exhibit No. 2-P was marked for

1 identification.)

2 JUDGE RUTH: You may proceed. 3 MR. ENGLAND: Without getting into names or specific amounts, I believe the demarcation point for 4 5 Staff -- and, again, I'll let them speak for themselves, but I believe it was around \$1.50 per subscriber, per month. 6 In other words, if the costs were more than 7 8 \$1.50 per subscriber, per month, Staff thought that the cost 9 of implementing LNP would outweigh the benefits. 10 Conversely, if the costs were less than \$1.50 per month, per subscriber, the benefits outweighed the cost. So that was 11 12 the demarcation point. But, as I said, you all are going to be the 13 14 final arbiter. And a number of the companies that have requested suspension and modification want you to tell them 15 16 that. They feel very strongly -- one company even I believe 17 is as low as in the 10 to 15 cent per subscriber, per month range still believes that that cost outcedes the benefit of 18 19 implementing LNP. But obviously if you believe otherwise, 20 you're the final arbiter on that and we'll abide by your 21 decision. The request for modification, which would 22 23 include all 30 by the way, but in some instances --24 approximately 11 companies who are going to go ahead and 25 implement LNP have simply asked for modification. That

seeks something different. That says, okay, look, we'll either agree to implement local number portability or you've told us to implement local number portability if you think the costs do not exceed the benefits, but we do not believe we should have to port the number and the associated call beyond our local serving area.

Now, keep in mind when you port a number, you're not just porting a number. You're porting a call, a call that could last anywhere from a minute to many minutes. In all but one circumstance that I'm aware of with these 30 companies, the wireless carriers who have requested local number portability have no local presence within the exchanges of these companies.

In other words, there is no facilities there for these companies to port the number to or to port the ported call to. So we have a little bit of a dilemma there. We have a bit of a technical infeasibility because we do not have the facilities or the business relationships with intermediate carriers to deliver that ported number and call to the requesting wireless carrier.

21 And we have -- and if it becomes our 22 responsibility to do so, we have additional and unknown 23 costs associated with transporting that call. And the FCC 24 recognized this issue, they recognize -- I think they called 25 it a rating and routing issue. They recognized this in

1 their November 10th order, but in my opinion, just blew it 2 off and said, We'll deal with it later. 3 And they are engaging in a subsequent proceeding, perhaps rule-making, to address the very real 4 5 and very substantial problems associated with porting numbers outside the local exchange area. 6 7 All 30 of the companies here are asking you to 8 suspend -- or excuse me, modify any apparent requirement 9 that they port a number outside of their local serving area at the very least until the FCC decides the issue and 10 figures it out and sets some guidelines. 11 12 Of interest is the fact that the FCC has not 13 required wireless carriers to do the reciprocal porting, if you will. In other words, where a wireless number is not 14 resident in the local exchange serving area of the local 15 rural company in this case, the wireless carrier does not 16 17 have to port that number to us. 18 In summary, we believe that these requests are 19 justified. They are certainly allowed pursuant to the Act 20 and we think it is appropriate for you all to grant them 21 given the information that is contained in each of the verified applications. 22 23 And I think at some point the Commission was 24 hesitant or to some degree worried about their legal

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authority to do anything in this regard. I think that

hesitancy and worriness -- worrisome, if you will, should be allayed by the fact that the Act specifically allows you to do.

And my final exhibit will show you that you're 4 5 not alone in this process, that many other states are grappling with this issue. New Star, an independent third 6 party that provides certain functions for various telephone 7 8 companies including, I believe, database administration for 9 local number portability, has undertaken an effort to 10 summarize on a state-by-state basis, the various applications for suspension and modification that have been 11 12 filed since the Commission -- Federal Communication Commission's November 10th, 2003 order. 13

And I believe we've obtained that through 14 their website. It's a multi-page document. And with the 15 16 Commission's permission, I would mark that as Exhibit 3, not 17 so much to show you what other commissions have done 18 necessarily, because I believe in the final analysis, the 19 decision here is your own based on the facts before you, but 20 to show you that this is, in fact, a very common exercise or request right now given the FCC's November 10th, 2003 order 21 regarding intermodal portability. 22 JUDGE RUTH: Okay. We'll mark for 23

24 identification purposes this document as Exhibit 3.

25 (Exhibit No. 3 was marked for identification.)

1 MR. ENGLAND: Thank you, your Honor. That 2 concludes my presentation. 3 JUDGE RUTH: Could you stay at the podium a 4 minute? 5 MR. ENGLAND: Certainly. JUDGE RUTH: I think Commissioner Gaw has a 6 question. 7 8 CHAIR GAW: Mr. England, on the one exhibit that you have, it's --9 JUDGE RUTH: Number two. 10 CHAIR GAW: Is it No. 2? I'm sure this is 11 12 probably something that everyone else understands, but tell me what MRC stands for there. 13 MR. ENGLAND: Okay. I believe that's monthly 14 recurring charge. Remember when I mentioned that there 15 would be one-time costs --16 17 CHAIR GAW: Yes. MR. ENGLAND: -- investment costs and then 18 19 there would be ongoing monthly recurring charges associated 20 with implementation. And I believe that MRC column or the 21 monthly recurring charges when added with the five-year amortization of the implementation costs earlier in the 22 23 column I think gives you your total charge that under the FCC guidelines we would be able to file as a surcharge with 24 25 the FCC through NECA, I believe.

1 CHAIR GAW: Okay. And R1 -- under Current R1 2 Basic Local stands for --3 MR. ENGLAND: That would be the basic local 4 residential --5 CHAIR GAW: Residential. MR. ENGLAND: -- one-party access line rate 6 approved by you all or in our tariffs on file with you all. 7 8 As I said, Staff prepared this and I think I can answer 9 those questions, but if I'm misstating something, I'd certainly defer to their explanation. 10 CHAIR GAW: That's okay. That clarifies that 11 12 for now. Thank you, Judge. 13 JUDGE RUTH: Okay. You may step down. 14 15 Thanks. 16 MR. ENGLAND: Thank you. 17 JUDGE RUTH: Okay. We'll hear from counsel 18 for Alma, etc. group. 19 MS. CHASE: Thank you, your Honor. I don't 20 want to repeat everything that Mr. England has just voiced to all of you. I do concur in his opening statement. 21 22 The FCC order of November 2003 did put forth 23 new requirements on the small companies that -- LNP 24 requirements that were not previously anticipated. And as 25 he indicated, the rural companies had not previously been

1 required to provide LNP until they'd received a bona fide 2 request.

3 So many of our companies had not previously 4 equipped their system for LNP because it had not been 5 requested. In fact, none of them have had customers come to 6 them and ask for their numbers to be ported to another 7 company.

8 The Staff has prepared a similar exhibit for 9 our companies. I'm afraid I don't have it with me at this 10 time, but I can explain what type of relief our companies 11 have been seeking.

12 We have two companies that are -- or three 13 companies that are presently seeking suspension and modification and those are Alma, Mid-Missouri and Northeast. 14 And then we have four companies that are seeking 15 16 modification only, and those are MoKan, Choctaw, Chariton 17 Valley Telephone and Chariton Valley Telecom. Chariton 18 Valley Telecom is the only competitive local exchange 19 company that has been -- that we have that has sought 20 modification of their LNP requirements.

The regulatory -- the FCC order, as Mr. England pointed out, now requires rural companies to port their numbers to carriers that are outside of their rate centers. And none of the -- no wireless carriers presently have a point of presence in any of our client's

1 rate centers at this time so to get a call to those 2 customers, they have no facilities on which to do that and 3 they have no underlying agreements with third-party carriers 4 on which to do that as well. 5 The obligation for -- the FCC has explained 6 that there are rating and routing issues, but has not clarified what those -- how those issues are to be resolved 7 8 between carriers. And that is a big issue for our companies 9 that we've come to the Commission to seek some guidance and resolution on that until the FCC -- that's what our 10 modification request is for. Until the FCC actually sets 11 12 forth some guidance at the federal level. As Mr. England indicated, we believe that this 13 Commission does have jurisdiction based on the 1996 Act 14 under 251 F2 to grant the suspensions and modifications 15 16 requested. 17 And if you have any questions, I'll be happy 18 to respond. 19 JUDGE RUTH: Not at this time, thank you. 20 Staff? Would you please be sure and adjust the mike so it picks you up? 21 MR. MEYER: Certainly. 22 23 JUDGE RUTH: Is it not staying adjusted? 24 MR. MEYER: Kind of. How's that? 25 JUDGE RUTH: Great. Thank you.

1 MR. MEYER: Good morning. As the Commission 2 is certainly aware, all of these cases that are before us 3 this morning contain requests pertaining to the FCC mandate that local exchange carriers provide local number 4 5 portability on a wireline to wireless basis in situations 6 where they're requesting wireless carriers' coverage area overlays the geographic location of the rate center in which 7 8 the customer's wireline number is provisioned providing that the porting carrier maintains the number's original rate 9 10 center designation following the port. That mandate directing wireless -- wireline to 11 12 wireless portability that came down in November has given 13 rise to these petitions. Staff has prepared a synopsis of 14 cases, not unlike Mr. England's, that will show a slightly more -- slightly more of a breakdown, which I would like to 15 16 pass out now. 17 JUDGE RUTH: Okay. I'd like that marked for identification purposes as Exhibit 4. 18 19 (Exhibit No. 4 was marked for identification.) 20 MR. MEYER: The first two groups on Staff's information that I just passed out roughly correspond to the 21 22 suspension and modification requests on Mr. England's sheet. 23 The third group referenced on our sheet is modification for 24 rating and routing is roughly the equivalent of the 25 company's listed under M under the request for suspension

1 and modification on Mr. England's sheet.

2 Staff's first group are not LNP ready and have 3 requested a two-year suspension of the wireless porting 4 obligations. These petitions are supported by cost recovery 5 information proprietary to each case but which has been, at least for Mr. England's group, provided in the synopsis that 6 he's provided and as both companies have noted, Staff has 7 8 something similar to that for Mr. Johnson and Ms. Chase's 9 companies, which we can also certainly provide the Commission. 10

Staff has reviewed those petitions and 11 12 developed a breakpoint. Recovery costs above that 13 breakpoint Staff has agreed with the Petitioners are high enough to justify suspending the LNP obligations. Costs 14 below that breakpoint do not justify suspending those 15 16 obligations, but nevertheless, Staff still recommends a 17 suspension of six months to enable those companies to prepare for LNP. 18

19 Natelle Dietrich, an economist with the 20 telecommunications department, participated in the 21 development of that breakpoint and the overall analysis and 22 is here today and available to testify or respond to 23 questions about Staff's methodology.

24The recovery costs, it's worthy to note, stem25from the need of the small rural telecommunications

1 companies to upgrade existing systems to facilitate LNP and 2 those upgrades are being performed only for that purpose. 3 The companies are entitled to recover their costs over five years on a levelized monthly basis by FCC 4 5 order and by FCC rule. The upgrading costs will be incurred 6 immediately making a switch LNP capable. Additional costs 7 for database queries come into play as soon as but not 8 before the first porting request comes in. 9 Those costs are reflected in Staff's attachments to Staff's recommendations that have been filed 10 in that subset of cases and will be imposed on all customers 11 12 of the small telephone company. 13 The second group is also not LNP ready. 14 That's listed a Issue, dash, Switch Replacement on our exhibit. They've also requested a two-year suspension of 15 16 their wireless porting obligations just as the first group 17 as, but that group's petitions are supported by allegations that due to technical limitations, it's simply cost 18 19 prohibitive to perform switch upgrades to implement LNP 20 when the switches are going to be replaced in the next couple of years anyway. 21 Thus, by upgrading existing switches and then 22 23 replacing the existing switches, the companies would face 24 double costs. And -- and to perform those replacements,

Petitioners state they need additional time. Staff

25

recommends that those suspensions be granted and they are,
 in fact, justified.

3 Finally, the third group is actually LNP ready, but has requested clarifications of the LNP 4 5 methodology as it relates to call rating and routing as 6 Mr. England discussed. That group has not sought suspension of the LNP time frame other than as an alternative request 7 8 if the Commission does not grant relief before a date -before May 24th, which is, of course, the LNP implementation 9 10 date. The date requested varies from petition to petition. Staff's provided a description of these rating 11 12 and routing problems in its recommendation and also tried to 13 graphically illustrate those problems, which Staff 14 acknowledges and agrees with in the attachments to its Staff's recommendations filed in all the cases because that 15 16 issue is common to all cases. 17 The relief requested in the third group has 18 actually been requested by all of these companies. And 19 Staff has provided a consistent recommendation for all these

20 requests that the Commission authorize the blocking of calls 21 to ported numbers where no facilities or arrangements have 22 been established and also to direct local exchange companies 23 to establish intercept messages so that customers placing 24 calls can be aware of any rating and routing issues that may 25 arise.

1 The Staff believes its recommendations have 2 been consistent with federal guidelines, policy and are 3 appropriate solutions to genuine problems. I'll be 4 available for any questions. 5 JUDGE RUTH: Okay. Thank you. I think the 6 Commission's going to hold its questions for later. Thanks. 7 And we have an intervenor, Western Wireless. 8 MR. STEINMEIER: Thank you, your Honor. Good morning. Members of the Commission. Western Wireless is an 9 10 Intervenor in three of these cases. Skipping the TO-2004 part, they are 0401, KLM; 0504, Cass County; and 0505, 11 12 Craw-Kan. 13 And Western Wireless strongly opposes the 14 suspension or modification of the legal requirement that those companies provide local number portability beginning 15 16 May 24. We would point out that there are some different 17 issues identified in these three petitions. 18 KLM is requesting a suspension to facilitate 19 replacement of obsolete MITEL switches. KLM, Cass County 20 and Craw-Kan are all requesting modifications to the FCC LNP rules to avoid routing local calls to terminating carriers. 21 I think it is important to observe here that 22 23 the local exchange companies have been on notice since the 24 Telecommunications Act of 1996 that they must provide local 25 number portability as required in Section 251 B of the Act.

1 The companies have had eight years to prepare for LNP and to 2 identify and solve any technical constraints that would need 3 to be addressed in order to provide LNP.

It is the position of Western Wireless that the Petitioners have provided no factual evidence in this case upon which the Commission could base a suspension or modification of the May 24 LNP cutoff. In fact, the parties seeking suspension have the burden of proof here. They should have to prove their claims.

And the burden for obtaining a suspension of 10 or modifications to the FCC rules is a very high burden 11 12 under Section 251 F2 of the Act. If I may read to you from 13 this language, it's one of those things that you see repeated sufficiently often in Staff recommendations and 14 other documents filed in the case that you stop reading it 15 16 closely after a while, in my experience, and I encourage you 17 to step back and take another read of this language in 251 F2 of the 1996 Act. 18

19 It permits the state commissions to suspend a 20 carrier's LNP obligation only to the extent that and for 21 such duration as the state commission determines that such 22 suspension or modification is necessary to avoid significant 23 adverse impact on users of telecommunications services 24 generally.

25

Not on a provider, but significant adverse

1 impact on users of telecommunications services generally is 2 necessary to avoid imposing a requirement that is unduly 3 economically burdensome or is necessary to avoid imposing a requirement that is technically infeasible and is consistent 4 5 with the public interest convenience and necessity. Petitioners have not met this burden. 6 Petitioners have not proven a significant adverse impact on 7 8 users of telecommunications services generally nor that the 9 requirement is unduly economically burdensome. They have 10 not shown technical infeasibility not that suspension or modification is consistent with the public interest, 11 12 convenience and necessity. Petitioners simply have not met 13 their burden of proof based on what has been submitted in 14 these cases thus far. The rating and routing issues raised by the 15

16 ILECs are red herrings. Those costs are not significant and 17 routing is not difficult. It is no different than how 18 wireless traffic is routed to these carriers today. There 19 is nothing burdensome about a reciprocal routing 20 requirement.

21 Western Wireless has a witness available here 22 today, Mr. Ron Williams, who is director of intercarrier 23 relations and is an expert in routing who would be pleased 24 to share his expertise with the Commission this morning or 25 at any other appropriate time.

1 The costs of routing related to LNP are small 2 and the ILECs have not shown otherwise. In fact, wireless 3 carriers use this routing method because it is the most 4 efficient means of exchanging relatively low volumes of 5 traffic.

6 In the modifications requested in these cases, the call blocking and so forth, would violate FCC rules. 7 8 47 USC 153 30 defines local number portability as, quote, The ability of users of telecommunications services to 9 10 retain at the same location existing telecommunication -telecommunications numbers without impairment of quality, 11 12 reliability or convenience when switching from one 13 telecommunications carrier to another. These modifications would impair quality, reliability and convenience. 14

Only KLM suggests that LNP would be technically infeasible among the three cases in which we have intervened. I would observe that, again, FCC rule at CFR Section 52.23 B2 IV provides that if a switch needs to be replaced in order to provide LNP, the maximum suspension allowed should be 180 days, not two years, as requested and recommended here.

Having said that, Western Wireless would also state this morning that we would not oppose a six-month suspension for KLM's switch replacement.

25 In closing, we applaud the Commission for

taking an active interest in these cases and for setting
 this on-the-record presentation and we encourage the
 Commission to make the Petitioners meet their burden of
 proof.

5 The pro-competitive policies of the state of 6 Missouri should not be allowed to be high jacked by a few 7 companies who are simply not willing to change. Rather than 8 accept Staff's recommendations and issue a summary judgment 9 on these matters, we encourage the Commission to take the 10 time to develop a legal and factual record to judge the 11 merits of each petition.

Failing that and based on the record before the Commission at this point, the Commission should deny the petitions since KLM, Cass County and Craw-Kan have failed to meet their burden of proof for grant of suspension or modification.

Thank you very much. And, again, Mr. Williams
is available to answer any questions the Commission may
have.

20 JUDGE RUTH: Thank you. We'll move then to 21 questions from the Bench and we'll start with the Chairman. 22 CHAIR GAW: Thank you, Judge.

Let me start by asking this question. Do the parties believe that it is possible for this Commission to permanently suspend or to basically exempt a carrier from

1 responsibility of LNP under the federal law? And I don't 2 know who looks the most anxious to answer that question. 3 MR. STEINMEIER: Absolutely not. In our view, 4 absolutely not. 5 CHAIR GAW: I assumed that was the case there. I want to know if that -- if everyone else agrees with that; 6 and if not, why? 7 8 MR. ENGLAND: We don't agree, but that may be 9 a moot point because I think the most that any of the 10 carriers have asked for that we represent is two years. So we're not seeking a permanent suspension. 11 12 CHAIR GAW: I still would like -- even though 13 that may be a moot point because --MR. ENGLAND: Sure. And that wouldn't 14 preclude us from re-applying at the end of two years, so let 15 me --16 17 CHAIR GAW: That's what I figured. MR. ENGLAND: -- let me address that. 251 F2 18 19 talks about your ability -- or I guess our ability to 20 petition a state commission for suspension and modification. 21 And it says the commission shall grant such petition to the extent that if and for such duration as the state commission 22 23 determines such suspension and modification is necessary, 24 and then it recites the criteria that you've heard here 25 several times.

1 So it specifically says to the extent and for 2 such duration. I think if you determine that the costs are 3 so high to outweigh the benefits of LNP, that you could 4 impose or grant a suspension for an indeterminate period of 5 time or at least review it every so often to see if those costs versus benefits still exist into the future. 6 7 CHAIR GAW: Help me to understand something 8 here, Mr. England. I'm struggling a little with this 9 concept of how much of the argument that's being made and 10 the request for relief that's being made. It seems to me that the -- and maybe I'm just misunderstanding. 11 That 12 wouldn't be surprising. But the request for relief that I'm 13 hearing is based -- is based upon an argument about costs in 14 part. MR. ENGLAND: Insofar as --15 16 CHAIR GAW: And to me that's an argument about 17 whether you should or shouldn't do it at all. And I'm 18 trying to understand how those two pieces fit together or if 19 we're really talking about something akin to, well, we're 20 going to request a suspension now for some period of time 21 and at the end of it some of our carriers are going to 22 request more time after that. 23 Are we talking about the cost of implementing 24 local number portability here at any time or is this some 25 sort of a problem that exists because you can't get it done

1 in a short period of time without incurring more costs than 2 it would cost you if you waited for some additional months? 3 MR. ENGLAND: I thought I understood your question up until the very end. Let me try it this way. 4 5 CHAIR GAW: Go ahead. I'll ask a better 6 question. 7 MR. ENGLAND: To the extent we've requested 8 suspension as opposed to what I call modification of the 9 requirements, that suspension is primarily, if not 10 exclusively, based on our belief that the costs associated with implementing outweigh the benefits. 11 12 CHAIR GAW: So --MR. ENGLAND: As I said, as we move forward in 13 14 time and some of these companies actually replace switches for other reasons besides upgrading to LNP capability, the 15 16 incremental cost of implementing LNP with new switches may 17 be significantly less than it is today and -- and tilt the balance, if you will, away from cost to benefit. 18 19 CHAIR GAW: Well, if you were -- if you were 20 in a full-blown hearing today, would you be expecting to present evidence of particular carriers that they intended 21 within a span of so much time to replace those switches, or 22 23 are you just telling me that it may occur and we can -- we 24 have to wait and see? 25 MR. ENGLAND: I think I would in some cases

1 but not all. For example, looking at Exhibit 2 and the 2 switch type, which I think is the third column, I would 3 expect those folks -- and this is just based on discussions that I've had with them and within the industry -- companies 4 5 with MITEL and Seaman switches are having some real 6 reservations about whether there's going to be support for those switches in the future and whether they're going to be 7 8 able to meet future demands and types of services necessary 9 to continue to provide high-quality telephone service. 10 So if they've got -- if you see a MITEL or Seaman switch there, I expect they're looking at switch 11 12 replacement. To the extent they've got a Nortel DMS-10, I 13 don't believe that's the case unless there's something else driving it, whether it's exhaust or other reasons. 14 Again, then looking at Exhibit 4, the way 15 16 Staff has grouped these companies, that middle group I think 17 is a pretty good indication of the companies that are 18 looking at switch replacement. In addition, just off the 19 top of my head, I would add Farber Telephone Company, 20 because it has a MITEL switch. 21 So I guess the answer to your question is yes -- yes and no. In some cases we would be looking for 22 23 time to implement or install new switches. In other cases, 24 switch doesn't need to be replaced, but the cost of 25 upgrading it to LNP capability for only that functionality,

1 we've kind of tossed the ball back into your court. Do you
2 want to be responsible for imposing that surcharge on the
3 end-user customer when you weigh that against the benefits
4 of rolling out LNP?

5 CHAIR GAW: Mr. England, it's not our 6 responsibility. The FCC has made this order. And the 7 question I have is on those -- on those requests, if we wait 8 six months, two years or three years or four years, I don't 9 know -- I don't know when we're talking about this not being 10 some sort of a request for an exemption.

And I'm trying to understand that part of the 11 12 argument because to me, I don't -- I don't see the pieces 13 being put together to say, you know, we're not going to be 14 ready until we replace this switch for other reasons, but it's likely to happen within this two-year period and, 15 16 therefore, if you give us some more time, that transition 17 will be easier for the customers and there is an end date. But for those that don't have that in the 18 19 picture here, I don't know when this end date is even -- and 20 your request, it seems to me, is just a request for a 21 suspension that's going to be followed with another request

for an additional suspension when it -- when the first one nears its end.

24 MR. ENGLAND: That could very well be. And I 25 can't predict the future. But I can see two things

happening that would impact the balance even for those companies that don't have to replace their switch. There may be other updates that they make to their DSM-10 switch, for example.

5 That may include LNP, but also other 6 functionalities that they don't currently have, in which 7 case the -- you know, the cost of LNP may be outweighed by 8 the benefits of rolling out other functions. So, I mean, 9 there may be some other upgrades. And these switch vendors 10 do, particularly in Nortel, do updates for a price.

The other thing that could impact that is that 11 12 the demand for LNP becomes so large as to suggest that the 13 benefit of having LNP is well worth this additional cost that's going to accrue from it. So I think, as we heard the 14 other day in the VOIP forum, I think LNP is still in a 15 16 very -- particularly wireless to wireline or wireline to 17 wireless, this intermodal porting is in a very nascent 18 stage.

I think there's very little demand even in the rural -- or excuse me, urban areas and absolutely none in the rural areas. And I think, yeah, we probably will be reviewing this on some periodic basis, but for me to identify each and every circumstance when that -- that teeter-totter may tilt from cost outweighing benefit to benefit outweighing cost, I just can't tell you. But I

suspect it will happen. And you certainly at some point can
 say, That's it, enough's enough, implement.

3 CHAIR GAW: Would you like to respond to that4 or you can add to that.

5 MR. JOHNSON: Yes, I think your question, 6 Commissioner Gaw, was an excellent one. When we were 7 framing these requests for modifications, to me that was one 8 of the keys in asking for the relief, how long are we asking 9 for this? Because if the demand never changes, it basically 10 becomes an indefinite or permanent modification.

And I think in order to answer that, if I were 11 12 you, I would put in a procedure for terminating the 13 modification. And that procedure would require a wireless 14 carrier that wants and can demonstrate sufficient demand for local number porting in a rural exchange to come in and show 15 16 you that. At that point in time you can terminate the 17 modification or make arrangements for it to be terminated. And the reason I mention this is when I step 18 19 back, I think the intent of local number porting or 20 portability is to allow in this situation regarding

21 intermodal porting a wireless carrier to go into a rural 22 exchange and say, We're competing with you for local 23 customers and we need to be able to offer them the same 24 number they currently have in order to be an effective 25 competitor there.

1 So I think the motivation behind porting 2 envisions that the wireless carrier's going to compete with 3 the rural LEC for the local customer itself, which suggests that the local customer is going to view the wireless 4 5 service as a substitute for his land-line service. 6 And I don't know based on what I heard at the VOIP forum if today as the customer's demands have been made 7 8 known, if they're really viewing wireless service as a 9 substitute for local service or rather as a compliment to 10 it. And I would emphasize that for the companies 11 12 that we represent, in the six months since we've had this 13 FCC intermodal porting order we have not had one customer 14 come to us and say, I want to take my number from you to a wireless carrier. 15 16 So when I look at this as a Commission -- if I 17 were a Commissioner, if I don't have anybody that wants it, why would I make everyone pay for something that nobody 18 19 wants? 20 And I think the key to that is if Western Wireless or some other wireless carrier actually makes 21 22 arrangements to come to us to compete in our exchanges and 23 actually take customers away from us, if there's a 24 sufficient demand at that time, if they say, We've got 100 25 or 200 or 500 or 1,000 customers that want to switch, then

1 you've got in your hands the beginnings of the process or 2 the demand that you need in order to create the process to 3 terminate the modification. 4 But you are right, if we never have the 5 demand, the numbers are never going to be different and this modification could end up being a permanent one. 6 7 CHAIR GAW: Can I get Staff or Western to 8 respond or comment? 9 MR. MEYER: This may be somewhat of a minor 10 and perhaps semantical point, but I don't believe that the Commission has the authority to grant a permanent exemption 11 12 based on the language of 251 F, which talks about exemption 13 applying to only subsection C of 251. And the local number portability concepts are under subsection B. The --14 CHAIR GAW: Could you explain that a little 15 bit for me? 16 17 MR. MEYER: Yes. Subsection B grants state commissions authority to grant suspensions and 18 modifications. 19 20 CHAIR GAW: Okay. 21 MR. MEYER: Subsection 2 of that section, the one I'm talking about, the exemption concept only applies to 22 23 areas other than local number portability. So, in effect, 24 if the Commission were to grant an indefinite suspension, I 25 would think that could be construed as an exemption and that

1 is something the Commission doesn't have the authority to 2 do. 3 CHAIR GAW: Well, let me ask you this. Could we grant one for five years? 4 5 MR. MEYER: Where that line is, I'm not sure. CHAIR GAW: You know where I'm headed? 6 MR. MEYER: Yes. 7 8 CHAIR GAW: I'm trying to understand if there's -- you know, is there a clear line here that we 9 10 can't go beyond or is this --MR. MEYER: Not having researched it, I don't 11 12 know where that line is, but I feel fairly sure that it 13 would be developed if commissions -- and I'm not sure we're 14 not the only state in that position -- started granting exemptions longer than two years. And as I understand it, 15 16 no commissions have granted any of that line. I think it 17 would be something that would need to be constantly 18 revisited. 19 MR. STEINMEIER: Mr. Chairman, a couple of 20 things. Now, I don't believe you can permanently postpone implementation as a matter of law. How long can you 21 postpone? Actually, FCC rules and the section I cited in my 22 23 opening comments addresses that subject and they go into several different scenarios and suggest and provide for 30 24 25 days, 60 days, 180 days -- 180 days being the longest if a

1 switch has to be replaced.

2 I would point out that the costs of 3 implementing LNP are not going to go down by postponing it for one or two or three or four years unless a switch is 4 5 being replaced for other reasons. 6 In terms of demand for the product and use of the product, it strikes me that an incumbent local exchange 7 8 company is almost necessarily and understandably going to 9 have a different perspective on that issue than an objective observer of competitive markets or even someone looking for 10 the public interest. 11 12 Clearly they see -- and it's easy to see 13 anybody switching their phone number from their system to a wireless phone as a threat to their business and a threat to 14 their revenue base. But from a public perspective, it is an 15 16 increase in competitive service options, it's an increase in 17 customer flexibility. 18 There may be reasons people would want to 19 carry a phone number that a certain body of people in their 20 life knows through a wireless phone and yet replace it with a wireline at home with a new number. 21 Studies are indicating and predicting wireless 22 23 substitution may range from 8 to 30 percent over the next 5 24 to 10 years. One would expect logically those numbers to be 25 lower in rural areas, the areas that are under discussion

here. Western predicts a 3 to 5 percent annual substitution
 in its areas.

3 And I would just ultimately go back to the 4 first point, which is the legal point. No, we need to 5 figure out how to get this done. As a matter of law, I think that's what needs to be done. 6 CHAIR GAW: Would you go back to the -- to 7 8 your -- you were talking about the 180 day time line. Tell 9 me where you're getting that, whether or not that's of significance to this decision that we're making and get 10 responses from the other parties as well to this. 11 12 MR. STEINMEIER: That is from 47 Code of 13 Federal Regulations, CFR, Section 52.23, paren, small b as in boy, closed paren, paren 2, closed paren, paren Roman 14 numeral four, IV, closed paren. 15 16 And it provides that after the deadline for 17 deployment of number portability, an LEC must deploy number portability in that MSA and additional switches upon request 18 19 within the following time frames. And then it sets out 20 30 days for remote switches supported by a host switch equipped for portability; 60 days if software changes are 21 required but not hardware changes; 180 days for switches 22 23 that require hardware changes to provide portability; 180 --24 within 180 days for switches not capable of portability that

25 must be replaced.

1 CHAIR GAW: Are you suggesting that the 2 longest the Commission can suspend is 180 days or is this 3 just something for us to reference as a matter of guidance? MR. STEINMEIER: My reading is that that is 4 5 the FCC rule and that that is the maximum amount of time 6 that you can suspend for the purpose sought, for example, by 7 KLM in our case or companies who require a switch change in 8 order to be able to provide LNP. 9 CHAIR GAW: All right. Can I get a response 10 from Mr. Johnson or Mr. England, whoever wants to go first? MR. ENGLAND: At best, your Honor, I would say 11 12 that is guidance. As I said in my opening statement, we are 13 automatically given those kinds of time frames by the FCC 14 rules upon receipt of a bona fide request. If that were to be the limitation on a 15 16 suspension and modification that state commissions are 17 empowered to grant, then what's -- there's no reason for 18 having a suspension and modification. 19 CHAIR GAW: Have the companies already taken 20 advantage of that particular provision in getting that 21 waiver for that -- for the periods of time that are mentioned? 22 23 MR. ENGLAND: I don't know taken advantage of it, but assuming -- we've always assumed we had that. And, 24 25 for example, with respect to Mr. Steinmeier's client, two of

the three companies that they have opposed, to the best of our knowledge and a review of our records, we still have not received a bona fide request from them to implement number portability. Now, we have from one or other wireless carriers, but not from Western.

6 And I believe there are some -- some companies, not the three we're talking about with Western, 7 8 that to this day have not received a BFR. And I would tell 9 you or argue to you that depending on their capability, what 10 they need to do, those guidelines that Mr. Steinmeier read to you would apply at the moment they received a BFR. And 11 12 then I believe in addition to that, we have the ability 13 under the Act to come to you to request suspension and 14 modification beyond that.

15 CHAIR GAW: And I don't know how important 16 this is, if at all, but if your theory is correct and if I 17 follow you down through there, are there time lines then 18 when -- if you were going under that particular regulation, 19 that we could determine when that would expire without our 20 intervention on time for a company?

I mean, is that something that if we ever looked at it, someone could provide us with the information saying this is the -- this is the longest period of suspension we can have for this company without you intervening?

1 MR. ENGLAND: We could --2 CHAIR GAW: "We" meaning the Commission. 3 MR. ENGLAND: We could, I think generally speaking. And I haven't gone back through each and every 4 5 application, but as I said, the majority of these companies 6 have received at least one request from a wireless company 7 to implement local number portability. So I would view our 8 automatic, if you will, time line running out on May 24th of 9 this year. Like I said, there may be a couple that haven't gotten it and I don't know who they are. 10 CHAIR GAW: So you do believe that May 24th is 11 12 probably the date -- all of this other --13 MR. ENGLAND: For this --CHAIR GAW: -- stuff aside, that's probably 14 what we're dealing with? 15 16 MR. ENGLAND: For the vast majority of these 17 companies, yes, sir. CHAIR GAW: Well, that gives me a background a 18 little better. 19 20 Tell me -- let me switch to another topic. On the issue of what you do with these calls when you receive 21 them if somebody has ported their number to a wireless 22 23 carrier and they do not -- I'm assuming the issue is when 24 they do not have a local number. 25 In other words, if I'm in an exchange, I

1 can't -- I can't just dial the number without dialing the 1 2 to get to it and there are costs -- somebody to transfer 3 that call from your switch over to whatever that number is in whatever exchange that number is actually assigned to. 4 5 Am I -- am I following this so far? I want to make sure I'm 6 understanding --7 MR. ENGLAND: I believe you are. 8 CHAIR GAW: -- what the problem is. 9 So normally in that case would that be a call 10 that was transited over somebody's network to get -- tell me what the -- how that's going to work. 11 12 MR. ENGLAND: Perhaps it's best to take a 13 specific example. CHAIR GAW: That would be fine. 14 MR. ENGLAND: The easiest ones I can think of 15 16 and we use is a lot is the Citizens Higginsville exchange 17 which is approximately 40, 50 miles due east of Kansas City. 18 Citizens Telephone Company is a local exchange 19 company providing service in Higginsville and Corder and 20 Mayview, I believe. But that's the extent of their 21 certificate, the extent of their offering of service. It's a local exchange offering. 22 23 I can't recall -- I think it may be Verizon 24 Wireless that is one of the companies that has requested 25 portability. We specifically asked Verizon Wireless --

1 first of all, we challenged -- before the November 10th 2 order, we challenged them as to saying this really isn't 3 portability that the Commission rules talk about. You have 4 to have a presence in our local exchange. 5 The November 10th order says, well, at the 6 very least you can't require interconnection and you don't -- you can't require local numbers, but they still 7 8 haven't told us how to get that call to them. 9 In this case we could do one of several 10 things. We could arrange for, as you said, a transit carrier, which we don't have today, which would take that 11 12 ported number and the call from Higginsville to wherever 13 within the LATA the wireless carrier tells us to bring it 14 to. CHAIR GAW: Who's supposed to pay for that? 15 MR. ENGLAND: Well, I suspect if you ask 16 17 Western, they will tell you Citizens. Citizens will tell 18 you not them. 19 Another way to do that -- because today --20 let's keep using Verizon Wireless as an example since they don't have a local presence in Higginsville. Today if a 21 Citizens subscriber wants to call a Verizon Wireless 22 23 customer, they do so by dialing 1-plus because that Verizon 24 NPA NXX is a long distance call. It's not associated with 25 the Higginsville wire center.

1 So another way to port that number would be to 2 say, okay, that number just got ported to Verizon Wireless, 3 we have to carry it to Kansas City where their switch is, 4 which is outside our local exchange area, that's a 5 traditional long distance call. We will simply route that 6 call, default that call, if you will, to the calling party's interexchange carrier of choice. 7 8 So the person making the call would incur a toll call even though he's dialing a local number, that's 9 10 the number that got ported, so that the interexchange carrier could take the call to Kansas City and drop it off 11 12 at Verizon Wireless's switch. So that's another way to 13 handle that, if you will. We don't think that's a very good way to do it 14 because we think the subscriber who dials a local number 15 16 thinks they're calling a local number. 17 CHAIR GAW: Well, yes. I would think so too. MR. ENGLAND: And would all of a sudden get 18 toll charges associated with that number. Our solution --19 20 CHAIR GAW: Who's going to bill them for that, by the way? 21 MR. ENGLAND: Their long distance carrier who 22 23 they have presubscribed to. 24 CHAIR GAW: Do you think that we can -- do you 25 think that the Commission can make a modification saying

1 that if they're not -- if they're not within that exchange, 2 that you don't have to port the number? 3 MR. ENGLAND: Absolutely. Now, we've been 4 very careful not to say they have to interconnect with us or 5 establish local numbers. What they have to do is make arrangements through a transit carrier or lease the 6 7 facilities or however they want to do it to pick up that 8 ported call at our switch and haul it to wherever they want 9 to switch it themselves. 10 CHAIR GAW: And then who pays for that? Who's paying for that cost as far as the end-use customer is 11 12 concerned or the --MR. ENGLAND: We would think the wireless 13 carrier should pay for that. If you recall the conversation 14 on Monday, this is very close --15 16 CHAIR GAW: Yes, it is. 17 MR. ENGLAND: -- to the virtual NXX that you 18 were told by some people is nothing more than FX. Well, I 19 would agree it's FX. And if it were an FX service, the 20 carrier that's located in Kansas City would have -- under today's tariffing provisions, would have to pay to get that 21 22 local call in Higginsville to their Kansas City presence. 23 CHAIR GAW: Let me see if I can get Western to 24 respond. 25 MR. STEINMEIER: Mr. Chairman, I would deeply

1 appreciate Mr. Williams being given an opportunity to answer 2 your questions on this subject. 3 CHAIR GAW: Okay. That's okay. 4 JUDGE RUTH: Okay. Then we'll call 5 Mr. Williams up to the stand, please. Mr. Williams, would you remind of your first name? 6 MR. WILLIAMS: Ron. 7 8 JUDGE RUTH: Thanks. 9 (Witness sworn.) 10 JUDGE RUTH: Okay. You may answer the question. 11 12 RON WILLIAMS testified as follows: CHAIR GAW: Let me ask, first of all, where 13 are you from and what do you do, sir? 14 MR. WILLIAMS: Okay. I'm an employee of 15 Western Wireless. I am the director of intercarrier 16 17 relations. In that capacity primarily two things. I deal with interconnection with all of the other carriers that we 18 19 exchange traffic with; and more recently, the last year, 20 I've been dealing with number portability implementation, 21 both for Western and also with respect to these other carriers that we deal with. 22 CHAIR GAW: Okay. Go ahead, if you can, or 23 24 I'll ask the questions again. But if you remember them, go 25 ahead.

1 MR. WILLIAMS: It might be helpful rather than 2 take something in the abstract, I have a couple diagrams 3 that might help explain this if --4 CHAIR GAW: That would be fine. 5 MR. WILLIAMS: -- I could use those. They 6 won't take well in the transcript, but I think for your 7 understanding, they'll be helpful. I don't even know if 8 they'll be big enough and if they're not, I can re-create 9 them on the board. And I don't know if you can see this. CHAIR GAW: Not very well, but --10 MR. WILLIAMS: How about if I just re-create 11 12 them then? 13 CHAIR GAW: I don't know if you can get that 14 board to work. MR. ENGLAND: It's electronic. 15 THE WITNESS: It's an electronic board? 16 17 CHAIR GAW: Yeah. We're having a course on using that, by the way, for counsel and Staff coming up some 18 19 time soon. So hopefully we'll get use out of this thing. 20 JUDGE RUTH: There might be some white board paper over here to my left, but I'm not sure. I can see the 21 22 easel, but I can't tell if there's paper on it. 23 THE WITNESS: It looks like it's been used up. 24 Well, 25 JUDGE RUTH: We're at a good breaking point.

1 CHAIR GAW: Why don't we do that and see --2 JUDGE RUTH: We've been on the record 3 90 minutes, so this is a good time to break for -- we'll make it 10 minutes. By the clock in the back it will be 10 4 5 minutes after 10:00 and I'll see if we can find some more 6 paper for that board. 7 (A recess was taken.) 8 JUDGE RUTH: We are back on the record then. We took a short break. 9 10 Before we left, you indicated that in order to answer your question -- it's Mr. Williams. Right? 11 12 MR. WILLIAMS: Right. 13 JUDGE RUTH: -- you wanted to use visual aide. 14 So we have the board here. And if you can do your best maybe not to write at the very bottom of that page, you may 15 16 proceed. Thank you. 17 MR. DANDINO: Your Honor, just for the moment, 18 I'd like to enter my appearance in this case as Michael 19 Dandino, Office of the Public Counsel, Post Office Box 2230, 20 Jefferson City, Missouri 65102. 21 I apologize, your Honor. I was late and I have been in the room for about the last hour, but I still 22 23 wanted to make an oral appearance on the record. 24 JUDGE RUTH: Yes, Mr. Dandino. I'm sorry. I 25 saw you in the back of the room earlier and I didn't catch

1 your eye and tell you to come on up.

2 MR. DANDINO: That's fine. I wanted to listen 3 to the proceedings here and participate and be available for the Commission questions. 4 5 JUDGE RUTH: Thank you. 6 You may proceed now, Mr. Williams. MR. WILLIAMS: All right. I think the good 7 8 news here is that I will leave these drawings, which will be much more easy to follow later on than my handwriting here 9 10 on this flip chart, but I'll try to re-create them as we go. And what I'm going to do is try and explain 11 12 how routing happens today between a local call on a wireline 13 to wireline basis and then two different propositions on how 14 routing would occur if that number was ported. And one of those being the more difficult challenge, when a number is 15 16 ported that has a rating point -- or routing point that is 17 outside of the teleco's local calling area. 18 And I'll explain how those happen and the 19 difference between a rate center and a rate center location 20 and the routing methodology that needs to be used to deliver that local call. 21 22 So we'll start here with two telephone users. 23 And they are served by the same LEC switch. And I'll just 24 try and use lay terms here so that everybody hopefully can 25 stay in sync. Right now when a local call is made -- and

these might be neighbors even, this caller dials a local number, seven-digit number, and it rings the phone over at this house. And that is handled exclusively by this LEC switch.

And we won't go into other hierarchies that it might be a host or remote relationship with the switches, but for all intents and purposes, the logic is right here, the call never leaves this local wire center and that's what's happening today.

10 There's a couple other components in the network today that are important. One of those is a tandem 11 12 switch. And for our purposes here today, let's just say 13 that that's an SBC tandem switch. And then the other thing that's going on in the world today is there's also a 14 wireless switch. And contrary to Mr. England's 15 characterization, there's also wireless facilities in the 16 17 local calling area.

And what I'm going to do right now is going to create a local calling area. And we'll just call that a LEC rate center and a wireline center. And obviously there's many users within this area. The users -- if they're wireline users, they're connected to this switch, if they're wireless users, their signal goes to the cell site and then goes to the wireless switch.

25

Now, today when calls are exchanged between a

1 wireless user and this rate center and one of these 2 land-line calls, here's what -- here's what will happen. 3 The wireless call will be originated on this cell site, will go to the wireless carrier's switch. That wireless 4 5 carrier's switch is connected to the LATA tandem and the 6 wireless carrier, in our case Western Wireless, would hire SBC then to pick up that traffic here and deliver it here. 7 8 And we pay SBC a fee for that. The fee we pay 9 them is right about three-tenths of a cent per minute, 10 very -- and that's -- we pay for this function to take it 11 from this switch to any other switch for any other carrier in the LATA, whether the carrier is a LEC or whether the 12 13 carrier is another wireless carrier or another land-line 14 carrier like a Sprint or Spectra or somebody else that might be operating in the LATA. Same price, we use the same 15 16 interconnection for that. So that's what's happening in 17 today's world. 18 Now, what happens -- what we're talking about 19 here is number portability. And we're talking about the 20 possibility of that going away (indicating) and that being replaced by, you know, a cell phone or a reasonable 21 rendition thereof. 22 23 Now, then this is at the crux of the matter. 24 What happens today -- or what would happen is one of two

25 things, and this is equivalent to the -- to the description

1 that Trip was using relative to the Higginsville exchange, I
2 believe.

There are no -- there are no wireless interconnections with the teleco in the rate center. If there were a direct interconnection facility, then I don't think -- at least my understanding would be there would be no issue.

8 What would happen in that case is the wireline company -- the wireline user here calls this number, which 9 10 is now a wireless number, but this user wouldn't necessarily know that. Same seven or -- seven-digit dialing. The LEC 11 12 would switch that call. With number portability there's 13 another function that goes on, they go to look up in a database that is kind of a national database everybody uses 14 where to route that call. 15

16 They would get back a routing indicator and 17 this switch would be programmed to understand that that 18 routing indicator would have them put the traffic on this 19 direct connection. And I don't think there's any dispute 20 here about that function.

But let's assume, as in most cases with the Petitioners here, that this connection does not exist. So then what happens? Well, the call generates here (indicating), it goes to this switch. This switch looks up and says, Where's the routing point for this call? The

1 routing point is designated here (indicating) outside the 2 local calling area, but still designated here. 3 And this is -- this is consistent with the central office code administration guidelines when a carrier 4 5 applies to be assigned a number range. They have to specify 6 what the rating point is or the rate center, but they also have to specify what the routing point is, which could be 7 8 here or it could be here (indicating).

9 And so the practice is in place today 10 pre-number portability, not necessarily in Missouri that I'm 11 aware of, but I know we have it in practice in three or four 12 states that we're operating in. So separate rating and 13 routing point is another kind of terminology that applies to 14 this.

But what would happen under this scenario is 15 16 the call would go here to this switch, it would do the look 17 up and it would say the routing point is over here 18 (indicating). Western Wireless would contend, and I think 19 industry practice supports it, that that -- on a local call, 20 it's the originating carrier's responsibility to deliver a local call to the terminating carrier. That's the practice 21 that's been used in the industry for years and years, kind 22 23 of a default level of expectation.

24 So we would say if the wireline caller is 25 originating that call, it's their responsibility to deliver

1 it to the terminating local carrier. The way to do that 2 would be to utilize a common interface trunk group, deliver 3 it to SBC. And that delivery would probably -- or could probably take place at the meet-point between SBC and the 4 5 LEC, and then hire SBC to deliver it to like Western's 6 meet-point at the tandem switch. 7 It's my understanding that this LEC would have 8 to make arrangements to do this, but they could do it for 9 the same price that we deliver traffic in the opposite direction. 10 Now, that was a description of how the call 11 12 would be treated if it was originated by the wireline 13 customer. 14 If it was originated by the wireless customer, well, that customer would also dial seven digits to reach 15 16 this subscriber or probably ten digits because we require in 17 most areas our callers to call ten, but they are still local 18 calls. The wireless call then would go to the cell 19 20 site, go to the switch and we would complete that call again by hiring SBC to deliver that call to the LEC switch and 21 then it would terminate here (indicating). 22 23 So what we're talking about in this scenario where there is no direct exchange of traffic is really a 24 25 reciprocal arrangement. If there is no direct connect, then

1 we -- this is the most efficient method to exchange traffic. 2 And it's most efficient and, in fact, wireless 3 uses it today because the cost of establishing separate trunk groups with each exchange is -- is inefficient for 4 5 both the wireless carrier and for the LEC because there's 6 just not enough traffic exchange between these carriers to justify the cost of establishing a T1, investing in a 7 8 switchport here, investing in a switchport here (indicating) and then maintaining the monthly cost for that -- for that 9 10 т1.

In order for that to be justified, we don't 11 12 usually look at that until we see traffic of 150,000 minutes 13 a month, which frankly, we don't exchange with any of the Petitioners in this proceeding. And so for us, this is the 14 most efficient method and I would think that the economic 15 16 study for the LECs would produce a similar result. So 17 that's -- it's a complex concept, but that would be our 18 interpretation of how it should happen.

19 The concern we have is this. If you've got 20 this scenario where we started out with two neighbors, if 21 you will, that are both on wireline service and if one of 22 these neighbors switches service providers to wireless and 23 if you allow this LEC to block those calls, first of all, I 24 think you're in violation of this customer's expectations as 25 to what a local call would be and also this customer's

1 expectations of how they would receive local calls, but I 2 think that would fly right in the face of the FCC's rules 3 around number portability where you should be able to change 4 service providers without affecting how the service is 5 priced in terms of calls to and from and how the service is -- how convenient the service is, in other words, make 6 the -- you know, not change the number of digits that have 7 8 to be dialed, not forcing them to dial 1-plus or anything else of that nature. 9 10 So hopefully that helped. I will leave these and to the extent that you folks want copies, I can 11 12 certainly make them available. CHAIR GAW: Let me ask you, in the scenario 13 where the call was -- let's see if it makes a difference. 14 The call that is being made from the land-line carrier over 15 16 to the wireless carrier --17 MR. WILLIAMS: Uh-huh. From here -- this way (indicating)? 18 CHAIR GAW: Yes. How would the rural ILEC 19 20 recover its costs to transit that call over SBC? 21 MR. WILLIAMS: Well, again, the costs we would expect to be, you know, roughly in the neighborhood of 22 23 three-tenths of a cents per minute. Those costs would be 24 part of the operating costs of the -- of the LEC. We don't 25 believe that transport of local calls is recoverable under

1 the surcharge with the FCC so that would be recoverable in 2 whatever the normal cost of doing business would be for that 3 LEC.

4 CHAIR GAW: But you would expect the local 5 land-line company to pay for that service? MR. WILLIAMS: Yeah. We believe it's -- it's, 6 again, their obligation to deliver that local call. 7 8 CHAIR GAW: Not that I grasp it, but it sort 9 of reminds me of a farmer with a horse and another farmer 10 comes over and says, I like that horse, I want that horse. And the farmer says, Well, I -- that's nice. What will you 11 12 give me for him? He says, I'm not going to give you 13 anything for him. And, Oh, by the way, I want you to buy a truck and trailer and haul him over to my house for nothing. 14 This sort of reminds me of that. 15

16 CHAIR GAW: I'm trying to understand how the 17 rural ILECs are supposed to recover -- you're asking them to pay for the loss of their -- not only -- I understand that 18 19 we're in competition, customers are going to move, but I'm 20 -- this scenario asks that local company to pay for the contin-- I guess pay for the continuing transfer of that new 21 call and whatever maintenance there is. I guess he's got to 22 23 pay for the feed and the hay too now that I think about it. 24 So -- and maybe that's what's anticipated with 25 this -- from the FCC, but I'm trying to gauge once this

1 occurs where -- I guess that this is eventually supposed to 2 wind up in local rates as a part of the cost of the -- of 3 anybody else that continues to utilize their land-line 4 service with that rural ILEC. And so they're going to be 5 paying more money for that as well as more money for the 6 transfer of the equipment and everything else. 7 Is that -- is that everyone's understanding 8 here that is what we're dealing with? And I guess my real 9 question is, is that what the FCC is really ordering with the orders that have come down from them? Anybody want to 10 venture down that road? Mr. England? 11 12 MR. ENGLAND: Never being shy to wage in on 13 this, no, I don't think that's what the FCC envisioned. JUDGE RUTH: Can you point the microphone up? 14 MR. ENGLAND: Certainly. 15 16 I don't believe the FCC envisioned it. In 17 fact, the FCC hasn't addressed the matter. They've specifically said, We recognize there are some issues and 18 19 we're going to deal with them later in their November 10th, 2003 order. So it hasn't been resolved at the federal 20 21 level. The other thing -- I'd mention several items. 22 23 Mr. Williams mentioned industry practice and what have you. 24 I would also point out that this local exchange boundary is 25 the boundary within which the local exchange company is

authorized to provide telephone service. It is not
 authorized to provide service outside its local exchange
 boundary. So he's having us either establish a line or
 lease a line to provide service outside our authorized
 boundary.

The three cents a minute -- or three-tenths of 6 a cent minute rate that Western and other wireless carriers 7 8 get for transiting that call to us has not been made available to us. There's no guarantee we're going to get 9 10 that rate. In fact, I suspect Southwestern Bell would treat that as any other land-line call coming from our exchange to 11 12 theirs as an interexchange call and want access rates for 13 transporting that, which would be 10 plus times three-tenths 14 of a cent.

15 If this customer moves to Kansas City, it's 16 really no longer local number portability, or if they work 17 in Kansas City more time than they really spend at their 18 home in Higginsville, again, it's not local portability, if 19 you will.

And what if this were an ISP provider who established or wanted to establish a presence in Higginsville, but now they don't have to make that investment in Higginsville. They can simply stay here, have the local exchange company bear the cost of carrying the call to them and these people could be dialing local numbers

1 and staying on 24/7 to access an Internet service provider 2 in the Kansas City area. And even at three-tenths of a 3 second -- or three-tenths of a cent per minute, you're going 4 to incur some substantial costs over time. 5 The bottom line is you're absolutely right, Commissioner Gaw. It's going to be the customers who remain 6 7 the customers of the local exchange company who are going to 8 have to pay for this, creating, if you will, a competitive 9 disadvantage for the wireless company who has captured this 10 customer. And the final matter is right now the FCC 11 12 specifically said these guys (indicating) don't have to do it in reverse to us. So right now it's a one-way street, if 13 14 you will. CHAIR GAW: Could you go a little farther with 15 16 that? If I want to port a wireless number over to a local 17 exchange, what's --MR. ENGLAND: If the wireless customer moves 18 19 to Higginsville and wants to take service from Citizens but 20 wants his Kansas City wireless number --21 CHAIR GAW: Right. MR. ENGLAND: -- wireless carriers aren't 22 23 required to port that number. 24 MR. WILLIAMS: Can I explain on that? 25 CHAIR GAW: Sure. Go ahead. And I want to

let the other Commissioners ask this witness questions
 before I ask other questions too, so go ahead.

3 MR. WILLIAMS: Let me explain what -- wireless 4 carriers are required to port numbers to wireline carriers 5 as long as the numbers are in the same rate center -- I 6 mean, the issue is rate center location. If the number is 7 in a rate center and rated out of a rate center, a wireline 8 carrier can port in a wireless number.

9 CHAIR GAW: Help me out here. When you say 10 "rate center," what does that mean when you say rate center? 11 MR. WILLIAMS: Well, think of it maybe as an 12 exchange or a wire center. For these carriers it's one in 13 the same for the most part. When we get into a larger city, 14 the definitions diverge a little bit.

15 CHAIR GAW: All right.

MR. WILLIAMS: But there's a common nationwide data base that says where a number has a rate center and there can only be one rate center for every number and that's the Local Exchange Routing Guide.

20 CHAIR GAW: If that's the case, why shouldn't 21 rural be the same for both sides? Why should we say that 22 the rural ILECs have to port numbers outside of their 23 exchange if the -- if the wireless carriers don't have to do 24 that?

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MR. WILLIAMS: Well, the rule is that the

number -- the rate center has to remain the same on a wireline -- on any kind of a port, whether it's wireline to wireline, wireline to wireless or wireless to wireless. Having the rate center remain the same is not the same thing as having the routing remain the same thing. And there's a difference there.

7 And in terms of going back to some comments 8 that were made on the routing, in a competitive environment, 9 every telecommunications carrier has the same access to the 10 same set of services as any other carrier. A LEC transporting a local call and using SBC transit is eligible 11 12 to transport that call at transit rates, assuming they make 13 the business arrangements with SBC to do that. So there's 14 really no contention about it being three-tenths or three cents. It's available at three-tenths. The business 15 16 arrangements have to be put in place.

You know, in terms of long-term compensation and how -- how do costs get resolved, you know, I think that's part of what is envisioned as a competitive marketplace. Again, it's not like this is a one-way proposition. Today we are paying to deliver that traffic there. We don't ask these LECs to come and pick it up from us. We pay to have it delivered to them.

Now, all we're asking for is in the event of a ported number, that they would pay that same cost to deliver

1 it to us. Now, both -- when traffic gets to a point that 2 it's significant, you know, in 100 -- you know, let's just 3 take 100,000 minutes a month. You know, at three-tenths of a cent, I think that's \$300. At that point it may become 4 5 reasonable for both parties to conspire to put this direct 6 connect in because both parties then can contribute, you know, a shared -- to the shared cost and install this. 7 8 And so you've really -- you get to a point 9 where you've got kind of a virtual threshold of what the 10 costs to be absorbed would be. So, again, a little bit different perspective on that issue. 11 12 CHAIR GAW: Let me pass this. 13 JUDGE RUTH: Commissioner Murray, do you have 14 any questions along this line? COMMISSIONER MURRAY: Give me just a minute to 15 16 think about this. 17 CHAIR GAW: And I can go on too. COMMISSIONER CLAYTON: We know that. 18 CHAIR GAW: Actually, I can go on for three or 19 20 four more hours if you want. 21 COMMISSIONER MURRAY: Well, let me ask this question, Mr. Williams. The Petitioners here, is it 22 23 accurate that all of the Petitioners have requested 24 modifications to the rating and routing issue? 25 MR. WILLIAMS: Well, the ones that we are

1 concerned with, certainly. And I think many others as well. 2 COMMISSIONER MURRAY: And is the effect of 3 that really a request for permanent modification? MR. WILLIAMS: Well, the way I -- the way I 4 5 read it and the way I read Staff's recommendation relative 6 to that, it indicated that it was a permanent modification, but I -- I have to go look at the language again. 7 8 COMMISSIONER MURRAY: I think my questions are less about the technical aspects of this than they are about 9 10 the legal aspects, so I may just pass this onto Commissioner Clayton, if he has any questions for you. 11 12 COMMISSIONER CLAYTON: Thank you, 13 Commissioner. 14 Judge, may I? Thank you. I was confused in your scenario here. If you 15 16 could help me clarify a couple of things. In this -- in 17 this instance and if we keep picking on Higginsville, and the CMRS is Western Wireless, the cell towers that are 18 19 within the Higginsville area, in this scenario is Western 20 Wireless serving that area with local numbers in this scenario or are all of the Western Wireless numbers 21 non-Higginsville phone numbers? Does that make sense? 22 23 MR. WILLIAMS: It does. It does. And I'll 24 answer it in a more general way since I don't believe we 25 actually serve Higginsville. But there are LEC rate centers

1 that we have -- we service, we have customers in that do not 2 have local numbers.

What that means today is that LEC telephone callers in those exchanges have to dial toll to reach our cellular customers that are in this area. We don't necessarily -- we don't agree with that, but that's the current mode that we operate under.

8 COMMISSIONER CLAYTON: In this scenario, 9 before we get to the scenario of having local number 10 portability and you have the two neighbors that are side by 11 side, the customer of Western Wireless dials -- one of those 12 people there is going -- they're going to be from outside 13 that exchange, so it's going to be a 1-plus number and, 14 therefore, it's going to be a long distance call. Correct?

MR. WILLIAMS: No. Western Wireless -- let's talk about the state of Missouri. Western Wireless within Missouri delivers -- I believe we deliver all calls to anywhere in Missouri as -- as local. In other words, our customers don't receive long-distance charges for those calls. So they're rated as local calls.

They may be routed -- depending upon the local exchange carrier, they may be routed just in the way we've depicted here, or in the case of calls, for example, to the St. Louis LATA or even the Springfield LATA in some cases, will be routed to an interexchange carrier and then

1 delivered as access to the LEC, but we wouldn't charge a 2 toll call to our customer. 3 COMMISSIONER CLAYTON: But in terms of routing, it would be routed in a long-distance manner? It 4 5 wouldn't be -- you'd have to go through SBC tandem switch. Correct? 6 MR. WILLIAMS: Well, not in all circumstances. 7 8 There are many circumstances --9 COMMISSIONER CLAYTON: Let's stay on this circumstance before we talk about variations and exceptions 10 and move along. 11 12 MR. WILLIAMS: Sure. COMMISSIONER CLAYTON: Stay on this because 13 you'll lose me too quickly. You'll lose me eventually. 14 MR. WILLIAMS: That call would be delivered as 15 16 a local call. COMMISSIONER CLAYTON: In terms of the rate 17 that they would pay, it would be --18 19 MR. WILLIAMS: In terms of the rate they would 20 pay and in terms of how the call is routed. We would take it to the tandem as an intraLATA interconnection call and 21 that would be routed at the three-tenths of a cent --22 COMMISSIONER CLAYTON: So it would be routed 23 24 as a traditional intraLATA long-distance call. Right? 25 MR. WILLIAMS: No. SBC would recognize it as

1 a local call. They would charge us their fee for transit 2 and they would deliver it to the LEC -- you know, in the old 3 days they would deliver it over a Feature Group C trunk as a 4 miscellaneous call and that -- and the LEC would not receive 5 access for that. 6 COMMISSIONER CLAYTON: Let me change the scenario. If your company, say Western Wireless, any cell 7 8 company, was serving within that area, within the LEC --9 within Higginsville and have Higginsville NXX --10 MR. WILLIAMS: Okay. COMMISSIONER CLAYTON: -- numbers, how would 11 12 those calls be routed and rated, I guess? Is that the 13 proper way to ask the question? MR. WILLIAMS: Yes. Well, they might be rated 14 or routed in two different ways as we have both these 15 16 configurations in our network today. If we had numbers 17 assigned to our customers that were -- had the same rate 18 center, we would -- one of two things would happen. 19 We would have a direct connection in place, in 20 which case a wireless call would be transported to our 21 switch and then we would transport that on a shared cost basis, we would share the cost of this circuit and deliver 22 it to the LEC that way. Similarly, a LEC call to that 23 24 wireless number would go through this switch and then they 25 would deliver that to us here.

1 The other way we do that, and we do this in 2 several of our states also, is this doesn't exist 3 (indicating). We have numbers rated as local to this rate center and assigned to our customers and this LEC agrees to 4 5 ship that traffic to the tandem to our meet-point at the 6 tandem and we exchange traffic this way. And, again, for many instances, that's just the most efficient way to do 7 8 it -- cost efficient way to do it. 9 COMMISSIONER CLAYTON: Who covers the cost of 10 transporting it to the tandem switch in that instance? Does the LEC pick up that three-tenths of a cents you mentioned 11 12 or is it a different charge or --13 MR. WILLIAMS: In most instances, yes; not in all. 14 COMMISSIONER CLAYTON: But they have to agree 15 16 to that. You say that would be part of an agreement. They 17 couldn't be forced to do that outside of an agreement? MR. WILLIAMS: Well, we believe -- well, we 18 19 know through arbitration, for example, in Oklahoma that 20 that's exactly what they were forced to do. COMMISSIONER CLAYTON: In Oklahoma? 21 MR. WILLIAMS: In Oklahoma. Now, in other 22 23 locations -- for example, I mean with SBC here in the state, 24 that's what they do and with other independent telecos in 25 North Dakota -- I'm trying to think. With Citizens in a

1 couple of their operating states, that that's -- that's what 2 they do.

3 COMMISSIONER CLAYTON: Now, in terms of the 4 context of local number portability, does the Act make any 5 distinction between the circumstance of a wireless carrier 6 that has local NXX's versus a wireless carrier that does 7 not? 8 MR. WILLIAMS: I don't believe so. What 9 the what the intermedial partiag order is what

9 the -- what the -- what the intermodal porting order is what 10 we're talking about here from last November. What it does 11 is basically takes the -- takes the position that this 12 routing issue is not relevant to number porting and that 13 it's being addressed in another proceeding.

And so what they do is kind of -- once you 14 take the specifications of the routing out of the number 15 16 portability order, you're left with, you know, the 17 obligations that I stated earlier of number portability, which is to allow a service provider change without changing 18 19 the quality or the convenience of the service. And --20 COMMISSIONER CLAYTON: Forgive me. So there is a distinction or there is no distinction? 21 MR. WILLIAMS: The FCC is just -- there is no 22 23 distinction.

24 COMMISSIONER CLAYTON: Okay. Okay. Good.25 Now, I believe it was your suggestion that

1 there would be a reciprocal compensation arrangement with 2 traffic going in each direction between the cell carrier 3 through the tandem switch to the LEC and then back in terms 4 of who would be covering the costs; is that --5 MR. WILLIAMS: Well --COMMISSIONER CLAYTON: Was that a correct 6 interpretation of what you said? 7 8 MR. WILLIAMS: Let me just clarify. There is 9 a reciprocal obligation to transport local traffic. And to 10 the extent that these parties get together and agree to a reciprocal compensation arrangement, you know, that could be 11 12 part of the relationship between the carriers as well. 13 COMMISSIONER CLAYTON: Now, in instances of --14 before LNP where you have a wireless carrier that does not have an NXX within that exchange and that wireless customer 15 16 dials into the Higginsville exchange, although wireless 17 would treat it as a local call and would -- and SBC would treat it as a local call --18 19 MR. WILLIAMS: Uh-huh. 20 COMMISSIONER CLAYTON: -- would the wireless carrier be responsible to pay a certain amount per minute to 21 SBC? 22 23 MR. WILLIAMS: Well, we would pay SBC because 24 we've hired them to do the transport and, again, that's 25 three-tenths of a cent. And then in Missouri we would

1 either have an interconnection agreement with this LEC or we 2 would be, under Missouri law, subjected to the wireless 3 termination tariff. COMMISSIONER CLAYTON: Okay. So you would --4 5 so the wireless carrier would pay an amount to SBC for 6 that -- to terminate that call as well as an amount to the LEC --7 8 MR. WILLIAMS: Correct. 9 COMMISSIONER CLAYTON: -- is that correct? 10 And what generally is that rate that comes --I guess that's access, wouldn't it --11 12 MR. WILLIAMS: Well, no. It -- that rate, 13 because it's a local call, would be for -- it would be different for different carriers. For SBC, the rate 14 is .0007 tenths of a cent per minute and, you know, for some 15 16 of the carriers represented here it would be their wireless 17 termination tariff rate, which is something around 5 or 6 18 cents, I think. 19 COMMISSIONER CLAYTON: So to complete that 20 call, the wireless carrier would be cutting a check to SBC and to the LEC? 21 MR. WILLIAMS: Correct. 22 23 COMMISSIONER CLAYTON: Okay. And is doing 24 that right now? 25 MR. WILLIAMS: Correct.

1 COMMISSIONER CLAYTON: In terms of local 2 number portability, you have one of the two neighbors decides they want to exercise that and they would have a 3 4 Higginsville NXX. And when the neighbor calls, absent some 5 direct interconnection to the wireless carrier, the call would go from the LEC to SBC, then down to the wireless 6 carrier to the tower? 7 8 MR. WILLIAMS: Correct. 9 COMMISSIONER CLAYTON: Now, would the LEC be 10 responsible for paying SBC for that three-tenths of a cents per minute. Correct? 11 12 MR. WILLIAMS: We would suggest as a default 13 mode, yes, that would be the case. They would be 14 responsible as the originating carrier for two things, looking up in the number portability number base where that 15 16 call should be routed and then routing it within the LATA to 17 whatever designated local routing point that would be. And in the case we're talking about, that local routing point 18 19 would be here (indicating). 20 COMMISSIONER CLAYTON: Now, would the LEC be responsible of paying any amount to the wireless carrier to 21 terminate that call? 22 23 MR. WILLIAMS: Only if there was a reciprocal 24 compensation arrangement in place; otherwise, no. We have 25 no wireless -- we don't have the reciprocal of a wireless

termination tariff here, so we wouldn't be compensated for terminating that.

3 COMMISSIONER CLAYTON: Okay. In the 4 circumstance where the wireless carrier has an NXX block of 5 numbers within the exchange, the call from the neighbor who's still on the wireline, it would go into the LEC 6 switch, would then be transported through a direct 7 8 interconnection or some other arrangement through the 9 tandem? MR. WILLIAMS: Could be here or could be here 10 (indicating). 11 12 COMMISSIONER CLAYTON: Okay. Okay. In that 13 instance there theoretically wouldn't be any transport charge -- I'm not sure what you call it, a transiting 14 charge, transport charge? 15 16 MR. WILLIAMS: Under this instance of a direct 17 connect, you know, SBC doesn't get any business from us on that and they don't get paid. 18 19 COMMISSIONER CLAYTON: Okay. Mr. England, do 20 you have any other -- with the questions that I've asked in 21 this scenario, is there any clarification that needs to be made or --22 MR. ENGLAND: Mr. Williams talked about the 23 24 old days Feature Group C. We're still in the old days as 25 you well know and that is a Feature Group C connection

between the Southwestern Bell tandem and Higginsville. And in answer to your question, that wireless call rides the same facilities as intraLATA toll calls would ride. So there's no distinction as far as the facilities are concerned.

JUDGE RUTH: Could you tip your microphone up?7 Thank you.

8 MR. ENGLAND: And then secondly, calls from 9 this wire center -- and let's take Higginsville out -- let's 10 say that's a Bell office (indicating), that sub-tends a Bell 11 tandem. Calls from this end-office to a wireless carrier or 12 wireless customer who has an NPA NXX rated outside the local 13 calling area will be toll even for Bell.

And the FCC specifically acknowledged that in a decision involving TSR Wireless. And they said it is perfectly permissible for the RBOC in that case, I think it was down in Texas, to charge its customers a toll rate for that call that must cross exchange boundaries to get to a CMRS customer even though it may still be within the same MTA.

21 So there -- this is toll call, whether it's 22 Bell exchange to exchange or Citizens to Bell exchange to 23 exchange. That's the way it has been, that's the way it 24 continues to be and that has been acknowledged by the FCC. 25 MR. WILLIAMS: I'd like to respond to that. I

1 wouldn't disagree with Mr. England's characterization of 2 that particular case, which is under appeal; however, in the 3 instance of number portability, SBC has taken quite a 4 different position.

5 SBC says they will, in fact, route a ported --6 a call to a ported number anywhere in the LATA as long as the wireless carrier has established a point of 7 8 interconnection there. In fact, I have a letter from SBC. 9 I'd be happy to read that into the record, but SBC has --10 has taken a position relative to number portability that is different than the position they have taken to general --11 the general routing of calls to wireless. 12

MR. ENGLAND: And the distinction is that SBC has toll and local authority in this state. And that facility is owned by SBC. So it's not as much skin off their nose to do that as it is for an independent company who doesn't have the authority to carry that call, who doesn't have the facilities, who doesn't have the arrangement with Southwestern Bell.

And I guarantee you Southwestern Bell is going to want to be paid for being the guy in the middle on this call.

23 COMMISSIONER CLAYTON: In the circumstance of 24 the wireless call that has not yet been changed, no LNP, for 25 the wireless call that comes from outside the NXX that is

1 routed through the SBC tandem to the LEC switch, now, is 2 that -- what does the LEC receive to terminate that call? 3 Does the LEC receive anything? 4 MR. ENGLAND: Let me make sure I understand 5 the scenario. The wireless customer is placing a call to, in this case, the Citizens land-line customer? 6 COMMISSIONER CLAYTON: Yeah. 7 8 MR. ENGLAND: One of two things. Ron was right. It's either the wireless termination tariff rate or 9 10 it is a rate that's been agreed to in reciprocal 11 compensation arrangements that Citizens has, for example, 12 right now with Verizon Wireless and Sprint PCS. 13 And if I can digress for just a second, Citizens does have a true interconnection with Mid-Missouri 14 Cellular. They connect right at Citizens' office. And 15 16 Mid-Missouri Cellular has asked for local number portability 17 and we intend to comply with that. And that would be the 18 type of connection Mr. Williams was talking about here 19 except that the CMRS provider is within -- within our 20 exchange. COMMISSIONER CLAYTON: So if there is that 21 22 direct interconnection and there's an agreement between the 23 two entities, then it makes it far less troublesome for 24 local number portability purposes? 25 MR. ENGLAND: Absolutely. It's the routing

1 issue that the FCC has really declineD to address. Ron is 2 probably right. They think it's irrelevant, we think it's a 3 big deal. We hope you think it's a big deal. 4 COMMISSIONER CLAYTON: Okay. Thank you, 5 gentlemen, very much. JUDGE RUTH: Commissioner Murray, did you have 6 any --7 8 COMMISSIONER MURRAY: Well, could I ask one 9 follow-up tech-- I did have another technical question. We 10 heard references to those instances in which a switch needs to be replaced and the maximum suspension that should be 11 12 allowed for that under the FCC rule, as Mr. Steinmeier said, 13 being 180 days. What is the reference to a switch needing 14 to be replaced? MR. WILLIAMS: I'm going to explain in a 15 16 general sense. Most switches that have -- that are in 17 the -- been employed in the last decade would have capability to accept new software that provides number 18 portability functionality. And so it's just then a software 19 20 upgrade. 21 COMMISSIONER MURRAY: To the LEC switch? MR. WILLIAMS: To the LEC switch, correct. 22 23 We -- we have gone and made those investments and upgraded 24 our switches just like the LECs would have to do. I mean, 25 it's the same process.

1 But for -- for recent LEC switches, again, 2 within the last decade or so, they can buy a software, 3 software, load that on their switch and, you know, do the 4 testing and be ready to go for number portability. 5 Depending upon how recent their last software 6 release was, that could -- that software could be pre-loaded on their switch and it just has to be unlocked by the 7 8 vendor. In other cases, it's a new kind of download similar to CD-ROM kind of loaded on the switch. 9 10 For switches that are -- are older and may be in the area of kind of not being fully supported by their 11 12 vendors -- and I think reference was made to MITEL, 13 reference was made to some of the old Seaman's product and I 14 know there are a couple other switch vendors out there where, you know, they're just -- I don't disagree with the 15 16 LECs. 17 They're looking at these and saying, My switch 18 support is declining, my switch capabilities need to be 19 increasing and it's time to assess this differently than 20 just buying the next software load. And there very well 21 might be a reason -- well, many reasons, one of which might be number portability, why they might say it's time to 22 23 switch horses and get a new switch. 24 COMMISSIONER MURRAY: And then one other 25 question and I don't know if you can answer this or not. Do

1 you have anything to do with marketing to customers or --2 MR. WILLIAMS: Not directly. I -- I -- if you 3 want to ask a specific question, I could try. I mean, I do know about -- quite a bit about market communications 4 5 relative to number portability. COMMISSIONER MURRAY: All right. Well, my 6 question is with the situation as it is now, you don't know 7 8 that you can offer customers in this exchange right here 9 where we're referring to service where they were -- would be 10 able to keep their local telephone number; is that correct? MR. WILLIAMS: That's correct. We -- yes. 11 12 COMMISSIONER MURRAY: So I'm assuming that 13 you're not going out and marketing that to them at this 14 point? MR. WILLIAMS: That's correct. But we --15 16 until May 24th, we won't be marketing number portability in 17 almost all of our markets. We're a rural carrier. We don't 18 operate in the big markets that have already gone to number 19 portability with some very small exceptions. And so our 20 whole orientation in number portability is kind of built around May 24th. 21 COMMISSIONER MURRAY: So it doesn't seem like 22 23 it would -- that we would expect that a lot of customers 24 would be requesting number portability at this point in 25 time; is that --

1 MR. WILLIAMS: Well, I think that's a fair 2 statement. This whole idea of, you know, proving demand is a chicken and the egg problem. And, you know, I think the 3 FCC wrestled hard with this when they dealt with number 4 5 portability, you know, back in -- with implementation of the 6 Telecom Act. And you know, they ultimately made a judgment call that it was in the -- you know, in the public interest 7 8 and moved on from there.

9 But, you know, prediction of demand, there 10 has -- I think everybody would acknowledge there has been 11 some substitution of wireline for wireless services or 12 vice-versa. The -- there are forecasts available from many 13 resources that would suggest that that will accelerate with 14 the implementation of number portability.

And, you know, in addition, number portability offers, you know, other competitive advantages for the LEC customers that might not even choose to port, but would be the recipient of general competitive benefits for a competitive marketplace.

20 COMMISSIONER MURRAY: And if you were to make 21 a request to a carrier that had been granted the 22 modification for the rating and routing issue, would that 23 request only be available for you to make if you had a 24 switch within that LEC's geographic local exchange area? 25 MR. WILLIAMS: We would contend that, for

1 example, if this Commission were to implement the 2 recommendations of Staff, that wouldn't prohibit us from 3 issuing a bona fide request to a carrier. What that would force us to do, in order to be able to market to any of 4 5 these customers, it would force us to establish a point of interconnection somewhere in this -- in this rate center. 6 COMMISSIONER MURRAY: And in a rate center 7 8 where you do not currently have a point of interconnection, 9 any request you would make would not be considered a bona 10 fide request; is that right? MR. WILLIAMS: Well, no, I believe they would 11 12 be bona fide requests. 13 COMMISSIONER MURRAY: I mean, if they had the 14 modification granted. MR. WILLIAMS: I would still think under FCC 15 16 rules, they would be a bona fide request. You know, the 17 issue would be then if -- if there is no point of 18 interconnection, then, you know, the rule that you're 19 considering -- rule modification you're considering would 20 basically result in a null set of portable customers. 21 COMMISSIONER MURRAY: Would it put us back to where we were prior to November of 2003? 22 23 MR. WILLIAMS: Well, I think it -- it changes 24 the dynamics of competition in the marketplace. What it 25 says is you've got to disregard what the FCC said about

1 obligations and routing and then you're imposing a cost on 2 the competitive carrier to establish a point of 3 interconnection here that we know not to be economical. 4 COMMISSIONER MURRAY: And was that the case 5 prior to November of 2003? Was that connection still possible, the bona fide request still possible under that 6 7 scenario? 8 MR. WILLIAMS: Yes. 9 COMMISSIONER MURRAY: So really it puts us back to prior to November of 2003. Is that tech--10 MR. WILLIAMS: Yes. 11 12 COMMISSIONER MURRAY: -- technically what it 13 does? MR. WILLIAMS: Yes. In some ways it does. 14 15 COMMISSIONER MURRAY: Okay. Thank you. 16 CHAIR GAW: Thank you, Judge. I have just a 17 few more questions, but thank you, sir. MR. WILLIAMS: Would it be of value to leave 18 these for your reference? 19 20 MR. STEINMEIER: Your Honor, could I ask perhaps that three exhibit numbers be reserved and I'll 21 provide photocopies of those diagrams for the Commission and 22 23 parties? 24 JUDGE RUTH: That's just what I was going to 25 say. If you're going to leave those, I need to mark them

1 for identification purposes. And I don't know how easily we 2 can copy those in color so if you can provide those. We'll 3 set a schedule at the end of the hearing for those to be late-filed exhibits, but I need to get a little information. 4 5 For the first one the number would be five --MR. WILLIAMS: I'll just leave these. These 6 don't travel well anyway, so --7 8 JUDGE RUTH: The first one I'm going to call the pre-port routing document. And the next one is the 9 10 post-port tandem routing, so that one is Exhibit 6 for identification purposes. And the last one, 7, is post-port 11 direct routing. And actually, I'm going to mark for 12 13 identification purposes Exhibit 8 this page from the white 14 board and we'll see also about getting that scanned into the record in some form. So that's exhibits 5, 6, 7 and 8 for 15 16 identification purposes. 17 Commissioner Gaw, did you want to continue with your questions? 18 19 CHAIR GAW: Thank you. 20 I want to ask a question about a scenario and see whether or not this could occur. If I am a customer --21 let's assume a customer in a -- in a rural -- that is a 22 23 customer of a rural ILEC and I don't have -- there is not a 24 wireless carrier that has a local number there or perhaps I 25 want to utilize a wireless carrier that doesn't have a local

1 number in this exchange.

2	Could I do this if I wanted to create that
3	local number? Could I port my land-line number to that
4	wireless carrier that I chose to utilize even though they
5	didn't have that's not a local number, make my thereby
6	making my wireless number local and then request a second
7	line from the rural ILEC in order to achieve a local number
8	for my wireless for my wireless service and keep my
9	land-line access? Anybody want to tackle that or do I need
10	to go through it again?
11	MR. WILLIAMS: I could answer that, if you
12	want to hear from me
13	CHAIR GAW: Yes, sir.
14	MR. WILLIAMS: Yes, you could port your
14 15	MR. WILLIAMS: Yes, you could port your primary wireline number to the wireless carrier and,
15	primary wireline number to the wireless carrier and,
15 16	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your
15 16 17	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your wireless phone number or you could establish a new wireless
15 16 17 18	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your wireless phone number or you could establish a new wireless account with that new phone number and then there's
15 16 17 18 19	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your wireless phone number or you could establish a new wireless account with that new phone number and then there's nothing that would prevent you then from going back to the
15 16 17 18 19 20	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your wireless phone number or you could establish a new wireless account with that new phone number and then there's nothing that would prevent you then from going back to the local telephone company and ordering another line with a new
15 16 17 18 19 20 21	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your wireless phone number or you could establish a new wireless account with that new phone number and then there's nothing that would prevent you then from going back to the local telephone company and ordering another line with a new number if that was important to you.
15 16 17 18 19 20 21 22	primary wireline number to the wireless carrier and, therefore, and your and replace, in essence, your wireless phone number or you could establish a new wireless account with that new phone number and then there's nothing that would prevent you then from going back to the local telephone company and ordering another line with a new number if that was important to you. CHAIR GAW: Anybody else disagree with that?

1 clever ordering of service is evading the intent of 2 portability. As I understood number portability, it's the 3 right to keep your same phone number when you change 4 carriers. 5 In that scenario I have a problem with the 6 concept that you're really changing carriers when what 7 you're really doing is just ordering additional wireless 8 service and keeping your service as a rural ILEC. 9 CHAIR GAW: What's keeping me from doing it? 10 MR. JOHNSON: Nothing. Well, a very -very -- a rural ILEC that's got a good police system, I 11 12 quess. 13 CHAIR GAW: Even if they did, what are they 14 going to do about it? MR. JOHNSON: I'm not sure. I --15 16 CHAIR GAW: I mean, in essence, have we 17 created, at the expense of the rural ILEC, an opportunity to create a local number on the wireless service with -- where 18 19 the wireless service chose not to pay for establishment of 20 that local number in that exchange to begin with? 21 MR. ENGLAND: Absolutely. And ironically, I don't know if Mr. Williams' companies was one of the 22 commenters before the FCC, but Mid-Missouri Cellular was. 23 24 And they were adamantly opposed to this routing arrangement 25 because they, as a rural wireless carrier, have made an

investment in the rural communities, established points of presence with Citizens, they've established a direct interconnection.

And now their major competitor, a nationwide carrier, simply by the stroke of LNP can provide a local presence without making those physical investments that Mid-Missouri Cellular has. And they vehemently opposed the FCC order in this regard and, unfortunately, were not successful in that respect.

10 The other question I'd have on your scenario, 11 Commissioner, is if the land-line customer for one reason or 12 another is unsatisfied with the wireless service and wants 13 to port the number back to a wireline, I'm not sure that 14 that can happen, that the wireless carrier has an obligation 15 to port that number back to the originating LEC that it got 16 from, if you will.

17 MR. WILLIAMS: I can --

18 CHAIR GAW: I'm sure Western could respond to 19 that.

20 MR. WILLIAMS: It is absolutely -- if we can 21 port in a number from another carrier, we are obligated to 22 be able to port it back.

CHAIR GAW: Can you give us the authority forthat from the FCC, if you know?

25 MR. WILLIAMS: Well, it would be the number

1 portability rules. The number -- the only criteria is that 2 it be ported back to the same rate center. So, for example, 3 Higginsville -- if we were to port a number out of 4 Higginsville and then our carrier was -- our customer was 5 displeased and they said, I want my wireline service back, 6 they absolutely could port back to their carrier in Higginsville. 7 8 CHAIR GAW: Because that number is still tied to that exchange? 9 10 MR. WILLIAMS: Forever. And that's why the condition -- for example, if our customer decided to move to 11 12 Kansas City, there aren't many -- there aren't many people 13 that reside in Kansas City that want a local number, you 14 know, in Higginsville, for example, or some other place. It's just -- you know, it may happen in a very 15 16 small number of cases, but by and large people want numbers 17 where they live and work and play and they want people that are in that vicinity to be able to reach them as a local --18 local call. 19 20 CHAIR GAW: Thank you. 21 Public Counsel, have you taken a position on 22 this case at this point? MR. DANDINO: Mr. Gaw, our position is that 23 24 we're in favor of granting suspensions to these companies. 25 Basically going to the idea that right now -- we understand

1 that the national purpose and the national goal of the FCC 2 is for this number portability, but the situation and 3 circumstances aren't right for it. The demand for it isn't 4 there.

5 And more important, I think is the -- one of 6 the goals of the Federal Telecommunications Act is where you 7 do not give any technology an advantage or disadvantage any 8 technology.

9 In this situation, we could have very large 10 surcharges being paid by the wireline customers and, in 11 fact, to allow their neighbors to become wireless customers. 12 And I don't think that's really within the intent of the 13 Act.

And I think if we give it time and allow the FCC to work out some of the -- these routing matters and some of these compensation matters, I think we'd be in a better position, especially since when you kind of go back to the idea that, yes, the FCC set this goal of local portability.

But the whole essence of the Federal Telecommunications Act is that the local -- the state have the ability in certain circumstances, and this is one of them, to kind of tailor it a bit, to grant a variance to it, to postpone it depending on local circumstances. And I think it's very important.

1 We have to address problems -- exactly what 2 you brought up about, you know, are people going to just --3 they're not using it as a substitute, they're just going to use it as an additional line. I think some of the testimony 4 5 that we saw in the -- I'm trying to think what case it 6 was -- Fidelity case, public -- people had both telephones. They're not necessarily -- in the rural areas they're not 7 8 substituting, they're using both because they're using the 9 land-line for local, they're using the wireless for long 10 distance and that's not a substitution in our view. As far as is this a permanent or should the 11 12 Commission look it as a permanent waiver, I do not think so. 13 I do not think the statute even allows a permanent waiver. 14 It talks about a duration, which I think it should be a set -- set period of time with the ability, I think, to 15 16 review it depending on technology changing. 17 What we've seen is technology can make a big 18 difference in this. And I think it's important to go slow 19 since, once again, it all comes back to my local customer, 20 my local client who's going to have to pay for all this. In 21 some cases pay substantially every month. 22 This -- the local portability surcharge, when 23 Southwestern Bell put it on their bills, there was a 24 considerable amount of complaints coming in our office and 25 to -- and, you know, you see it in the press and talk radio

1 where people are complaining, five years we're paying for 2 this and we don't even have it yet. Residential customers didn't even have an option, yet they paid something like 3 4 46 cents a month for number portability for five years. I 5 don't want to see this happen to the rural areas as it did 6 in the metropolitan areas. Thank you. 7 CHAIR GAW: I think that's all I have, Judge. 8 Thank you. 9 JUDGE RUTH: Okay. Commissioner Murray, do 10 you have any questions at this time? COMMISSIONER MURRAY: I have a few. Thank 11 12 you. 13 I'll follow up right away with Mr. Dandino 14 since you just made some statements. The complaints that you received from when SBC, you said, put the surcharge on, 15 16 there was nothing -- there's nothing in the law that 17 provides that they can get an exemption or a suspension, is that right, or a modification? 18 MR. DANDINO: At that time? I don't -- I 19 20 didn't think so at that -- they might have, but I don't 21 recall. Because I think it was also -- it was number portability -- not necessarily for the wireline, it was to 22 23 the CLECs. And that they port that number to the CLECs. 24 And that's what the people were -- were 25 calling us and saying, We don't even -- there isn't even a

competitor here but we're going to have to pay for that cost recovery.

3 COMMISSIONER MURRAY: But nonetheless metropolitan customers were treated that way. Correct? 4 5 MR. DANDINO: That wasn't necessarily -- I 6 wasn't referring necessarily to the wireline. I was necessarily referring to the porting to the CLEC and that's 7 8 the way -- that's the way the law provided it for. 9 COMMISSIONER MURRAY: Let me see who I want to 10 ask. Would somebody please define what this phrase means, Where the requesting wireless carrier's coverage area 11 12 overlaps the geographic location of the rate center in which 13 the customer's wireline number is provisioned. Specifically 14 define that phrase. 15 MR. WILLIAMS: The best way might be to do it 16 with just a quick diagram. 17 COMMISSIONER MURRAY: If you could do that, Mr. Williams. 18 MR. WILLIAMS: Actually, I thought one of --19 20 somewhere in the filings there was a diagram that was 21 produced by a national LEC organization. But let's go back to kind of real simple drawings because that's what I'm 22 23 capable of. 24 Now, this will be the LEC switch we talked 25 about before. Now we've got a square rate center and, you

1 know, there's just basically wired telecommunications 2 services available throughout this rate center. Okay. 3 Now you've got this amorphous wireless carrier who -- you know, who has cell sites in different locations 4 5 that don't match up to rate center boundaries. And each one 6 of these cell sites provides some coverage -- radio 7 coverage. 8 And that coverage area for -- let's say for this rate center might look like that. It's -- the coverage 9 10 area is broader than the rate center, but it does provide coverage in the rate center. And so that -- the language 11 is -- you know, if the coverage area overlaps -- I think 12 13 overlaps is the word -- the rate center, then the porting is 14 eligible. 15 COMMISSIONER MURRAY: And how do you define 16 coverage area? 17 MR. WILLIAMS: Well, the FCC I think defines 18 it as where you can get a radio signal. And really, I mean, 19 when you look at from -- back to that marketing question, 20 when you look at it from a marketing perspective, you sure don't want to be selling service where your coverage isn't 21 any good. 22 23 People -- that's the instance where we're 24 going to get somebody who ports in and then says, Your 25 service is awful and ports right back again. So we have to

be smart enough, and most of the time we are, not to sell to people that are at the periphery or outside of our coverage area.

4 COMMISSIONER MURRAY: So you're not able to --5 under this scenario here, to offer number portability to any 6 customer who would be across the state, for example?

7 MR. WILLIAMS: No. We -- Western particularly 8 has a relatively small license area in Missouri. And within 9 that license area we cover -- cover a lot of it, but not 100 10 percent of it.

And we -- we would only be seeking and only 11 12 allowed to -- to port numbers that -- that would be within 13 this coverage area, whatever rate center they might -- they 14 might touch. And, you know, we've got the situation where we've got, you know, multiple rate centers that may be owned 15 16 or -- owned or operated by multiple telephone companies, but 17 we can only port numbers from within this coverage area, 18 nowhere else in the state.

19 COMMISSIONER MURRAY: And the result of that 20 to the customer, the end-user customer would be an expanded 21 local calling scope; is that correct?

22 MR. WILLIAMS: That -- well, that could be one 23 of the benefits, yes, in addition to mobility or some 24 calling features and our price structure versus a local 25 carrier's price structure.

1 COMMISSIONER MURRAY: But it would expand 2 their local calling scope, would it not? If they ported 3 their local number from the rate center in the middle there, over which your geographic location overlapped, their local 4 5 calling scope would be larger, would it not? 6 MR. WILLIAMS: I suspect in almost every instance here it would be, yes. 7 8 COMMISSIONER MURRAY: And do you think that's 9 perhaps what the FCC was trying to accomplish in promoting competition between providers of local telephone services? 10 MR. WILLIAMS: Well, I do think -- I mean, 11 12 that's the underlying issue here with number portability. 13 And I think we've obviously got a different value 14 proposition than the wireline companies do. And that's -- you know I think what the FCC is 15 16 saying is, Okay, let's make sure that people are on an even 17 footing here and let the customer decide whose value 18 proposition is best. 19 We know we don't have the right value 20 proposition for all wireline -- all customers today. That should go without saying. But I think the reverse is coming 21 true, that wireline companies don't necessarily have the 22 23 right value proposition for everyone they serve today. And 24 to the extent that there's choice available in the 25 marketplace, people will then weigh the benefits of one

1 carrier versus another.

2 COMMISSIONER MURRAY: Okay. Thank you. 3 I'd like to ask Mr. England and/or Mr. Johnson, is it accurate that all of the Petitioners have 4 5 requested a modification to the rating and routing issue? MR. ENGLAND: That's accurate for the 6 30 companies that we filed for. 7 8 MR. JOHNSON: That's correct, your Honor. 9 COMMISSIONER MURRAY: And that results in a -if that modification were granted, wouldn't that put those 10 Petitioners back in the same spot they were before November 11 12 of 2003 in terms of what is required of them? 13 MR. ENGLAND: No, your Honor. COMMISSIONER MURRAY: How would you be 14 required to do more today if you were granted that 15 16 modification? 17 MR. ENGLAND: We would be required to port outside our rate center as long as the wireless carrier made 18 19 arrangements to take that ported number and associated call 20 outside the rate center. We are not requiring local 21 interconnection. That existing facility that Mr. Williams told 22 23 you about that they utilize under an agreement with 24 Southwestern Bell for three-tenths of a cents a minute can 25 be used and can be paid for by Western to haul that call --

1 that ported call to their facilities. We don't require 2 local interconnection. That was something we thought we 3 were entitled to and would be required prior to November 10th, but that's been specifically eliminated. 4 5 COMMISSIONER MURRAY: So how does what the FCC 6 ordered in November change what the wireless carrier could do now in terms of requesting -- you're talking about a 7 8 payment arrangement differing from what the wireless 9 carriers think they have to establish under the FCC's local 10 number portability requirements; is that right? MR. ENGLAND: I don't mean to be evasive, but 11 12 I -- what we have -- what we have an issue over is who's 13 going to transport that call outside our local rate center, 14 who's going to be responsible for doing that, and I guess, most importantly, who's going to be responsible for paying 15 16 for that. That's the compensation area. 17 COMMISSIONER MURRAY: And you're not 18 contesting who transports it necessarily, but you're 19 contesting that it not be paid for by the wireless carrier 20 in both directions; is that right? 21 MR. ENGLAND: I'm saying we can't, under our current scope of authority and under the existing 22 23 arrangements business, legal, otherwise that we have -- we 24 do not have the ability to carry calls outside our local 25 exchange.

1 And if the wireless carrier wants to establish 2 a local interconnection, they certainly have the right to do 3 that. If they want to use that Southwestern Bell transit 4 facility that they currently use to terminate traffic to us 5 now to haul that traffic back when the number has been 6 ported, they're certainly free to do that. 7 COMMISSIONER MURRAY: As long as they pay in 8 both directions? 9 MR. ENGLAND: That's correct. 10 COMMISSIONER MURRAY: So what is the purpose of them for porting that number? What do they get out of 11 12 it? 13 MR. ENGLAND: The new customer and the revenue 14 from that customer. COMMISSIONER MURRAY: Does Staff have -- I'm 15 16 sorry, Mr. Johnson. You wanted to --17 MR. JOHNSON: I thought I sensed some 18 confusion when you heard Mr. England's response. And I 19 think the last response was if they'll pay for the facility 20 so the traffic can come out of our exchanges, then they will have the ability to compete for customers and offer our 21 telephone numbers to their new customers, which we don't 22 23 have today. 24 COMMISSIONER MURRAY: If they put in another 25 trunk directly connecting --

1 MR. JOHNSON: I'm not sure it has to be an 2 additional trunk. Trunks handle traffic in both directions, 3 but it might be an additional trunk, yes. 4 COMMISSIONER MURRAY: Does Staff have an 5 opinion on that? MR. MEYER: I think I'd like to suggest 6 that -- that perhaps might be technical enough that we might 7 8 seek to have Natelle Dietrich respond. 9 JUDGE RUTH: Ms. Dietrich, I'd like you to 10 come up to the first stand. First time you answer a question, we're going to swear you in, you can answer. If 11 12 any more questions are directed to you, I'll remind you that you'll still be under oath. 13 14 (Witness sworn.) 15 JUDGE RUTH: You may be seated. And why 16 don't you start off your answer with stating your name for 17 the record, spelling it and explaining your position. By position, I'm sorry, I mean what position you hold with the 18 19 Commission. NATELLE DIETRICH testified as follows: 20 21 MS. DIETRICH: My name is Natelle, N-a-t-e-l-l-e, Dietrich, D-i-e-t-r-i-c-h. I'm a regulatory 22 economist with the Public Service Commission 23 24 telecommunications department staff. 25 JUDGE RUTH: Okay. You may proceed with your

1 answer.

2 MS. DIETRICH: Your question was how is this 3 different than what would happen before the November order I think was where you started out with this. 4 5 COMMISSIONER MURRAY: I believe that is where I started. If the Petitioners were granted the 6 modifications as to the rating and routing issue. 7 8 MS. DIETRICH: Uh-huh. Okay. Well, first of 9 all, I guess what I would start off by saying is what Staff 10 is recommending is that the modification only be granted until such time as the FCC addresses the issue. 11 12 We're suggesting that the wireline carrier 13 not -- or the wireline customer not be responsible for the charge that basically is a result of the porting of the 14 number to the wireless carrier. In other words, they would 15 16 be responsible for a charge for a customer that they no 17 longer had. We're not requiring or suggesting that the 18 19 wireless carrier establish a point of presence within the 20 rate center. What we are suggesting since the wireless carrier is outside the Commission's jurisdiction, is that 21 the Commission grant the modification and basically say, 22 23 Wireline carrier, you and your customer are not responsible, 24 it's up to the wireless provider to determine how to 25 transport that call.

1 And I think by Mr. Williams' previous 2 drawings, he talked about a couple different manners. It 3 could be a direct connection or an indirect connection, which is what they have today, to transport the calls that 4 5 are not -- are not ported to get a wireless call in and outside of the rate center. 6 So we're not saying that you have to go in 7 8 there and spend the money to set up that connection. You can do it the same way you do today. And so that -- that 9 10 would be kind of what's different from the November -- or 11 prior to November. I guess --12 COMMISSIONER MURRAY: Let me stop you there. 13 What is being modified then? MS. DIETRICH: What's being modified is -- and 14 perhaps modified is not the correct word. I mean, in my 15 16 mind, we're clarifying who is responsible for making that 17 connection, who is responsible for transporting that call, 18 who's responsible for paying for that call. 19 COMMISSIONER MURRAY: And do you think that 20 the FCC order as it stands makes the LEC who originally had the number responsible after that call -- that number is 21 ported? 22 23 MS. DIETRICH: No. I think the FCC's order is 24 more or less silent on that. They recognize there is an 25 issue, they say we're addressing it in other proceedings so

1 it's not proper to address it at this time. And so I don't 2 think they're saying one way or another who should be 3 responsible, which is what's created the confusion. 4 COMMISSIONER MURRAY: But Staff's 5 recommendation is that a modification be made on a temporary 6 basis. Is that what you're recommending? 7 MS. DIETRICH: Correct. Clarify -- make the 8 modification saying that, Small LECs, you are not 9 responsible, your customer is not responsible and that 10 provides the clarification until the FCC addresses it. 11 And if I may, just to give you an example, we 12 had talked about two customers within the same exchange and 13 today they're next-door neighbors, they're able to call each 14 other by the seven-digit number and it's a local call. Well, in the environment after the porting 15 16 takes place, one of the neighbors decides to port to the 17 wireless carrier. He still has his seven-digit number, the 18 number that you and I have been used to for years. 19 I go to call my next-door neighbor using this 20 seven-digit number, the call is allowed to go through because whatever method has been set up. The person placing 21 the call, it still appears as a seven-digit dialed number so 22 23 the call goes through. And then when I get my bill or when 24 the customer gets the bill, there's these toll charges 25 because it, in effect, is a 1-plus call without having to

1 dial the additional digits.

2 So the customer is not aware until after the 3 fact that they have -- by the porting of the number it, in effect, becomes a long-distance call. 4 5 So what we're recommending is that either, you 6 know, set it out, let the wireless carriers determine how they're going to transport that call and then the wireline 7 8 carrier would put on their -- on their switch some kind of intercept message that would say, If you dial this number, 9 10 it is no longer a local number, you must dial 1-plus or say, The wireless carrier has not set up the appropriate means, 11 we're not able to complete this call, but somehow let the 12 13 customer know that it would be a long-distance charge if the 14 call is completed. COMMISSIONER MURRAY: And I don't understand 15 16 why it would be a long-distance call. 17 MS. DIETRICH: Because in order to transverse 18 the wireless network, it is going outside of the local 19 call -- the local company's rate center or local calling 20 area. So it's going out and coming back in which, in effect, makes it a toll call. 21 COMMISSIONER MURRAY: Does anybody here 22 23 disagree with that interpretation? 24 MR. ENGLAND: Commissioner Murray, I don't 25 know that I disagree, but it doesn't have to be a toll call.

1 The issue to us is there is an additional cost per minute 2 cost involved in porting that number outside our local rate boundary. And one way to handle that is to have toll 3 4 carriers carry that call as they do today. 5 The other way -- the suggestion that we have 6 is to require the wireless carrier to establish the 7 facilities or arrangements with intermediate carriers to 8 have that call hauled to them. 9 COMMISSIONER MURRAY: But you're only porting 10 it to an area which is a local area to the wireless carrier that --11 12 MR. ENGLAND: Right. You are --COMMISSIONER MURRAY: And that carrier's 13 geographic area encompasses your local area and a little bit 14 more; isn't that right? 15 16 MR. ENGLAND: Under the premise that -- which 17 I tend to agree with -- that their, quote, local calling 18 area is far greater than our land-line local calling area. 19 COMMISSIONER MURRAY: And it's not like you're 20 having to -- well --21 MR. ENGLAND: I think Commissioner Gaw's story was somewhat telling. It's like, you know, having us not 22 23 only give you the horse, but we have to make arrangements to 24 haul it to you as well. 25 COMMISSIONER MURRAY: Isn't that what the

1 large ILECs have been doing?

2 MR. ENGLAND: I don't necessarily agree with 3 that. I think in our defense, we brought this -- you make a good point with your questioning with Ms. Dietrich about 4 5 whether the FCC has really told us to do this or not. 6 We think they have -- at least it's apparent from their order, but I'm not sure it's specific and they've 7 8 obviously put it over for more proceedings. Certainly the wireless carriers believe that's our responsibility and 9 10 we're asking you until the FCC -- at the very least until the FCC clarifies it, not to make us do this. 11 12 I mean, there is a real cost involved in us 13 porting that number from Higginsville to Kansas City. The 14 difference between Southwestern Bell porting that number from one of their end-offices to their tandem is that they 15 16 own that facility, those costs are embedded, have been 17 recovered historically and they have no additional cost in 18 hauling that call from their end-office. 19 I'd like to know if CenturyTel and Sprint have 20 that same view, because they don't have as many tandems or 21 the ubiquitous LATA-wide network that Southwestern Bell does. So when they sub-tend a Southwestern Bell tandem like 22 23 we do, are they taking it upon themselves to port that call 24 from the Bell tandem to the wireless carrier? I don't know 25 the answer to that.

1 COMMISSIONER MURRAY: They didn't petition for 2 a modification or suspension, did they? 3 MR. ENGLAND: No, they didn't. MS. DIETRICH: CenturyTel did. 4 5 MR. ENGLAND: But I wouldn't be a bit 6 surprised if some of them are taking the position they ain't going to do and they're going to beg for forgiveness after 7 8 the fact rather than ask for permission ahead of time. 9 JUDGE RUTH: Did you want to add --10 MS. DIETRICH: I was just going to clarify CenturyTel did originally ask for a suspension back in 11 12 January and they endED up withdrawing it when the FCC came 13 out with a subsequent order addressing some of their concern. They had areas that were within the top 100 MSAs. 14 COMMISSIONER MURRAY: Mr. Steinmeier? 15 MR. STEINMEIER: Commissioner, it's also our 16 17 understanding that Sprint is in the same situation as Bell 18 on that issue. I would just point out -- and I don't know if 19 20 this is the -- if this is the proper forum for doing it, but 21 as we sit here and listen to the discussion on Western Wireless's point of view, we would be willing to pay for 22 23 land-to-mobile transport on an interim basis if it helped 24 move LNP long at SBC transit rates assuming the telecos 25 could make the necessary arrangements.

1 But that might be an interim measure that 2 helps advance the ball until the FCC has completed its 3 resolution of some of these related issues. 4 COMMISSIONER MURRAY: Do the Petitioners have 5 a response to that? 6 MR. ENGLAND: In the case -- by the way, we're only talking about three Petitioners with respect to Western 7 8 Wireless. With respect to two of those Petitioners, specifically Craw-Kan and Cass County, they will be 9 10 implementing local number portability as required by the end of the month. The only thing they asked for was the 11 12 modification we've been talking about. If I understand Mr. Steinmeier's interim 13 14 suggestion, I think that meets the terms of our requested modification, so I don't know that we'd have an objection. 15 16 KLM, the third company, is a company that is 17 looking at switch replacement rather than upgrading a MITEL switch whose vendor has indicated they will stop supporting 18 that switch I believe at the end of 2007. So we've asked 19 20 for suspension of the obligation to even implement LNP there for I believe two years to pursue switch replacement, which 21 22 we think is more advantageous than spending the money now on 23 a switch that won't be supported several years from now. 24 COMMISSIONER MURRAY: That switch replacement, 25 is that actual hardware replacement or is that software?

1 MR. ENGLAND: That would be an entirely new 2 switch, as I understand it. 3 COMMISSIONER MURRAY: And why should that take 4 longer than six months? 5 MR. ENGLAND: Physically I don't know, but there are financial considerations involved, bids from 6 7 vendors depending on their time frame to put it in and turn 8 it up. 9 COMMISSIONER MURRAY: And have those bids been sought in this first six months since November? 10 MR. ENGLAND: No. 11 12 COMMISSIONER MURRAY: Why not? 13 MR. ENGLAND: The easy answer is I don't know. We were hoping -- well, let me back up. I think we were 14 hoping for suspension. Obviously switch replacement's going 15 16 to be expensive and that may trigger a significant request 17 for rate increase if it's substantial enough. COMMISSIONER MURRAY: And is your thought in 18 19 two years you'll come back and request another suspension? 20 MR. ENGLAND: It depends on -- again, back to my original comment, it depends upon the cost associated 21 with implementing LNP versus the benefit. 22 23 COMMISSIONER MURRAY: Assume it goes up 24 instead of down. Does that mean you'll probably come back 25 in two years and request further suspension?

1 MR. ENGLAND: If the costs continue to exceed 2 the benefits, under that hypothetical, it is very likely we 3 might ask for continued suspension. And keeping in mind 4 that I -- we understand you're the final arbiter. You may 5 have a different view. You may think the costs no longer 6 outweigh the benefits and it's time to implement. COMMISSIONER MURRAY: And those benefits we're 7 8 talking about are to the customers, the end-users. Right? 9 MR. ENGLAND: Correct. 10 COMMISSIONER MURRAY: Ms. Dietrich, I'm sorry. We've got you on the stand and asking other people 11 12 questions. 13 MS. DIETRICH: That's okay. COMMISSIONER MURRAY: Let me see if I have any 14 other questions for you while you're up here. 15 16 MS. DIETRICH: Okay. 17 COMMISSIONER MURRAY: Does Staff have any opinion as to whether Petitioners should have been doing 18 19 more toward implementation of the FCC requirements during 20 this first six-month period? 21 MS. DIETRICH: I think part of the problem was they were asking for clarification both at the FCC level and 22 at various state levels. And then once it became clear that 23 24 perhaps the clarification was not coming, then at that point 25 some of the carriers that had moved forward, had tied up a

1 lot of the switch vendors and database vendors and that type 2 of thing.

3 So it does push the deadline back further 4 because the vendors are a limited number and not able to 5 meet the needs, the requests that are coming in at this time 6 for the entire country.

I do also think -- I agree with -- I think it was Mr. Steinmeier that mentioned earlier that local number portability in these areas did not just pop up in November. I mean, they've been addressing these issues and discussing these issues since at least 1998 when the first report was released to the FCC identifying concerns.

What did change was the method that they had to provide the number portability and some of these other things we've been talking about today, which they were not aware would come down so fast and would be required within six months or whatever the time frame, you know, happened to be.

19 COMMISSIONER MURRAY: And I see in Staff's 20 recommendation for some of the carriers you've recommended a 21 six-month suspension and there are a handful, it looks like, 22 where you have recommended a two-year suspension. Why in 23 those instances have you recommended a period as long as two 24 years?

25

MS. DIETRICH: On the companies that we

1 recommended two years, it was either the carriers that we 2 felt after doing the cost recovery analysis that it was cost prohibitive for their customers to pay for the local number 3 4 portability or they were the companies that had asked for 5 the time to do their switch replacements realizing that they 6 would have to go through the RFP process, determine which 7 vendor to go with, get the vendor contracts in place, 8 implement and so on and so forth.

9 COMMISSIONER MURRAY: And you don't think 10 that's a six-month project?

MS. DIETRICH: I think taking all of that in, 11 12 it would be longer than six months. Now, there was one 13 carrier -- and I don't remember off the top of my head which 14 company it was, but there was one carrier that they've already signed the contract with the vendor for switch 15 16 replacement and the vendor said, We can have it done, 17 assuming there aren't any difficulties, by November. So that was I believe signed in March. So even that would be 18 outside the six-month time frame. 19

20 COMMISSIONER MURRAY: And what did you
21 recommend for that carrier?

MS. DIETRICH: For that carrier we recommended the suspension until the end of the year to allow the implementation or the -- to allow the switch to be installed by November and then a testing period or whatever else they

1 needed to do to actually make number portability available. 2 So we gave them basically an extra month of what they were 3 requesting. 4 COMMISSIONER MURRAY: Now, obviously that 5 carrier had gone forward --6 MS. DIETRICH: Correct. COMMISSIONER MURRAY: -- prior to today? 7 8 MS. DIETRICH: Right. 9 COMMISSIONER MURRAY: Why could that carrier 10 have gone forward and gotten the RFPs in place and know when they can implement it without -- whereas, the other carriers 11 12 have not? 13 MS. DIETRICH: I'm not sure, you know, their 14 individual business plans or their discussions as to when they made the decision that, yes, it made more sense to go 15 16 with the switch than to do the upgrades. 17 There was another set of carriers that asked 18 for two years and said, We're in the RFP process and we're 19 trying to determine whether it would make more sense to do a 20 switch replacement or to do the software upgrades. And for that set of carriers we recommended a 21 six-month suspension, I believe it was, and asked for 22 23 periodic reports as to the status of the RFP process and the 24 status of their cost -- or their cost/benefit analysis as 25 opposed to saying two years right away.

1 And then we -- we recommended that the 2 Commission at the end of that period if -- assuming that the 3 company determined to go with switch replacement, take a 4 look at that time as to how long it would take to replace 5 it. 6 COMMISSIONER MURRAY: And do you, in fact, know they are in the RFP process? 7 8 MS. DIETRICH: They submitted a verified 9 application, so I mean -- that said they've already sent out the RFPs and everything, so we took their word for it. 10 COMMISSIONER MURRAY: And for those that you 11 12 recommended two years, they're the ones who haven't done anything to-date? 13 MS. DIETRICH: Correct. Or, like I said, the 14 15 ones that we felt were cost prohibitive and would not be 16 doing anything. 17 COMMISSIONER MURRAY: And do you expect the 18 costs to go down in the future? 19 MS. DIETRICH: Well, that was one thing that 20 we discussed internally was, you know, why two years as 21 opposed to four years, one year, you know? And we talked to the industry representatives. 22 23 And basically the way the costs would go down 24 would be depending on technological changes. So it's 25 something that we don't know. But that, in my opinion,

1 would be the cause of the cost going down would be, you 2 know, if there were technological changes that would make 3 something different two years from now than it is now. 4 Keeping in mind though the ones that we did 5 recommend the two-year suspension have indicated that they 6 wanted to do the switch replacement, so we didn't think it was an issue for them as to what would change two years from 7 8 now. The ones that were cost prohibitive, it was based on 9 the equipment that they have now and the cost that it would 10 cost them to implement LNP based on the equipment they have now and the ongoing monthly cost to do the database dips. 11 12 COMMISSIONER MURRAY: So the cost prohibitive 13 ones are the ones who have, what, more outdated equipment? 14 MS. DIETRICH: No. Largely fewer subscribers. The way the FCC has structured this is estimate what your 15 16 cost is to implement LNP and divide that by your number of 17 subscribers, divide it by five years. And in addition to 18 that amount, add to that what it would cost for to you check 19 the database that everyone's referring to when a number is 20 ported so you can determine wherein the call goes. So it's 21 those two costs added together for these few companies that 22 have minimal subscribers that the costs appear to be 23 prohibitive. 24 In addition to that, we also looked at what 25 their current basic local rate was compared to what the

1 increase would be. And for some of them it was 40, 50, one 2 of them was over 100 percent increase to their basic local 3 rate. COMMISSIONER MURRAY: And that was Exhibit 4 5 No. -- was that shown on Exhibit No. 2 I believe? Yes. Which is proprietary, but --6 7 MS. DIETRICH: Right. Basically on the 8 exhibit you're looking at, it would be the top four 9 companies in the way it's sorted would be the ones that we'd 10 recommended that it was cost prohibitive. COMMISSIONER MURRAY: And why do you think 11 12 those numbers cost prohibitive? How do they compare, for 13 example, to a customer hour in a metropolitan calling area? MS. DIETRICH: Well, let me explain what we 14 looked at and maybe that will answer your question. I think 15 16 Mr. England referenced earlier that it appeared \$1.50 or 17 somewhere in that range was our cut-off point. We first took -- took the numbers that were 18 19 provided to us and plugged them into the database to see if 20 there was an obvious cut-off point and there was. It was roughly \$1.50. And the next one was quite a bit more than 21 that, without giving the proprietary numbers. 22 23 But then instead of just stopping there, 24 because, you know, what we discussed was, okay, if we use 25 \$1.50 as your cut-off point, why does it make sense for a

1 customer to have to pay the charges for \$1.50, but then the 2 next one that comes in at \$1.51 and all of a sudden that one 3 penny is not acceptable.

4 So we went further than that. We compared it 5 to what their current basic local rates are. And if you look at the first four companies, you can see the column 6 that says Total MRC. Compared to their current basic local 7 8 rate, they're significant increases or they're significant 9 chunks of what they already are paying, you know, the 10 additional increase. For instance, the top four goes anywhere from 43 percent all the way up to over 100 percent 11 12 of an increase. And so we looked at that.

And then we also looked at what you're talking about the companies such as Southwestern Bell and Sprint and CenturyTel that have had to implement local number portability for the past five years, what their charges were to their customers, which I think Mr. Dandino pointed out were significantly less than some of these.

But as he said, in those areas for several of those customers they've been paying for five years and did not have the choice of switching to a competitive carrier until this wireless portability came into play back in November. And so now in some of these areas if the customer chooses to take advantage of it where there is no competitive LEC, they can now take their number to a

1 wireless carrier.

2 We took a look at the various type of switches 3 that the customer -- or that the carrier has, their implementation costs. I talked to our technical staff to 4 5 determine why, for instance, if what appears to be the same 6 type of switch from one company, they're estimating, say, 7 \$5,000 to implement and another carrier with the exact same 8 switch may say 25,000. 9 And these are all just arbitrary numbers so we 10 don't have to go in-camera, but basically from what I understand is even though the switches appear to be the same 11 type of switch, there are different versions of these 12 13 switches, they've received different upgrades through the 14 years and so it just depends on how far each of these carriers have to go to be able to become local number 15 16 portable capability. 17 COMMISSIONER MURRAY: So part of the determination is based on how up to date their switches are 18 19 currently; is that right? 20 MS. DIETRICH: Well, that was one thing we 21 considered to determine whether the costs they were representing were adequate or, you know, whether they were 22 23 inflating costs somehow. We compared them to each other to 24 determine that. 25 COMMISSIONER MURRAY: If the customers in

1 these areas are -- if they receive number portability with 2 the wireless carriers, would that effect be to give them the 3 option of expanded local calling scope? 4 MS. DIETRICH: It could have that effect, yes. 5 I mean, right now they have the ability to go to the 6 wireless carrier in their area and have that local calling scope, but then, you know, they would presumably have their 7 8 land-line and wireless phone where if they had number 9 portability, they could transfer their number and have the 10 wireless calling scope. COMMISSIONER MURRAY: Okay. It would give 11 12 them the opportunity to have an expanded local calling scope 13 and not have to change their telephone number basically; is 14 that correct? MS. DIETRICH: Correct. Right. 15 16 COMMISSIONER MURRAY: How would that -- how 17 would those calling scopes -- those expanded local calling scopes compare in size to the local calling scopes in 18 19 metropolitan areas? 20 MS. DIETRICH: Well, I think that would depend on the wireless carrier that they went to. As we saw in the 21 Mid-Missouri case that we had a few weeks ago, their 22 23 wireless calling area is quite a bit smaller than, say, for 24 instance, Cingular. So it would just depend on which 25 wireless carrier they went with.

1 COMMISSIONER MURRAY: And how do these 2 rates -- the highest rate that you show there, five year 3 plus basic local, how does that compare to the highest basic 4 local rate in the state? 5 MS. DIETRICH: Just one second. I don't know about the highest rate in the state. I have samples of 6 7 CenturyTel, SBC and Sprint bills and that number is 8 comparable to the Sprint bill. It's a little bit more than 9 CenturyTel and maybe -- oh, about \$4 more than CenturyTel and it's almost double SBC -- not quite double. 10 COMMISSIONER MURRAY: And you think that 11 12 rate -- or say the rate four steps down from that on your 13 chart, three steps down from that, three companies down on the list there --14 15 MS. DIETRICH: Okay. 16 COMMISSIONER MURRAY: -- is a significant 17 adverse economic impact on the users? Let's take -- let's 18 take the third number down. I'm assuming that it's less 19 than -- quite a bit less actually than CenturyTel's, for 20 example. MS. DIETRICH: Well, all -- let me say it this 21 way. All four of those are more than SBC's or equal -- or 22 23 fairly equal to SBC's. Except for the first one, they're 24 less than Sprint. And I think the third and fourth were 25 less than CenturyTel.

1 MR. ENGLAND: Excuse me. If it helps, I think 2 it's certainly permissible to refer to the numbers, the 3 dollars if you want, just don't tie them to any particular 4 company.

5 COMMISSIONER MURRAY: So why is it an adverse 6 economic impact on, say, Peace Valley customers, but a rate 7 greater than that is not an adverse economic impact to 8 Sprint or CenturyTel customers?

9 MS. DIETRICH: Because -- well, first of all, 10 as you pointed out earlier, the Sprint customers didn't have a choice. The large LECs were told you have to implement 11 12 LNP and you can pass this charge on to your customers. 13 With these carriers they're being told you 14 have to implement LNP. But for the rural carriers, the FCC did say unless there was -- as long as customers are 15 16 expected to reasonably receive a benefit from this. So what 17 we had to basically define was what was reasonably receive a benefit. 18

In the areas where there are few customers and it's anticipated that few of those customers will port, was the benefit for the remaining customers worth these costs that are outlined on this chart? And if few or no customers port, than these carriers would still fall into, say, for instance, thousand block pooling capability by having local number portability so that would be perhaps one advantage to

1 these customers in the state is number conservation. 2 But beyond that, if there was not an interest 3 or if wireless coverage in some of these areas was not as good as it is in the urban areas because of terrain and that 4 5 type of thing, you know, it -- basically some of it was a judgment call. 6 7 And that's why we tried to instead of just 8 saying, okay, it should be \$1.50 and nothing more or it 9 should be \$2.00 and nothing more, trying to just draw a 10 bright line, we tried to consider some of these other factors that are constant to all these carriers. 11

12 I guess I would also add too that we didn't 13 have all these requests all at the same time. They trickled 14 in over the past couple of months. So to say that, you know, some of our these compared to others would have made a 15 16 difference or not, we don't know because we didn't have all 17 the numbers at the same time. We had to make a determination with what we had in the beginning and apply 18 19 that going forward.

20 COMMISSIONER MURRAY: okay. I think that may 21 be all I have for you, but if anybody else would like to 22 follow up --

JUDGE RUTH: Commissioner, I was going to say this might be a good time to break. We've been going almost two hours and I think our court reporter --

1 COMMISSIONER MURRAY: That's fine. I'm almost 2 done. 3 JUDGE RUTH: Could we have at least a 4 10-minute break for the court reporter and then come back 5 on? COMMISSIONER MURRAY: Sure. 6 JUDGE RUTH: Okay. We'll go off the record 7 8 for approximately 10 minutes. That would make it we'll say 9 25 after 12:00 sharp. That's when I'm starting. We're off the record now. 10 (A RECESS WAS TAKEN.) 11 12 JUDGE RUTH: Before we took the short break, I think Commissioner Murray was going to ask some of her 13 questions of other parties. And if that's true, I'm going 14 to let Ms. Dietrich step down at this time unless your 15 question was for --16 COMMISSIONER MURRAY: Let me ask one more 17 question before you do. 18 19 Ms. Dietrich, do you know why other wireless 20 carriers did not intervene in this proceeding? MS. DIETRICH: No. And I was curious as to 21 why Western only intervened in three of the cases. I 22 assumed maybe they were doing a sampling, but that wasn't 23 24 the case either, so I'm not sure. 25 COMMISSIONER MURRAY: Does Western have a

1 response to that?

2 MR. WILLIAMS: Yes. To speak to why we 3 intervened in the three we did is because those are really the only ones in our coverage area for that diagram up there 4 5 that made sense in terms of number porting opportunity. 6 And then I'll speak in general for the other wireless carriers. And this is from Western's perspective. 7 8 Western is exclusively a rural operator. And if we don't 9 create opportunities like this in the areas in the rural 10 areas, there are no opportunities for us. And that certainly is not the case with the --11 12 you know, the Cingulars and the Verizons. They have --13 their opportunities are dominated by their more urban 14 presence. COMMISSIONER MURRAY: Is Western Wireless the 15 16 only wireless carrier that's predominantly rural? 17 MR. WILLIAMS: No. That's not the case. We're probably -- I would say we're the largest rural 18 19 carrier, but there are -- I mean, Mid-Missouri isn't a good 20 example, but there's -- I would say, you know, 30, 40, 50 21 other regional rural carriers around. Not -- I don't know that any of them provide service here other than 22 Mid-Missouri. 23 24 COMMISSIONER MURRAY: Explain one more time 25 why it was you picked the three to intervene.

1 MR. WILLIAMS: Because we have actual radio 2 coverage that overlaps their areas and --3 COMMISSIONER MURRAY: And you don't in the 4 others? 5 MR. WILLIAMS: And we don't in the others. COMMISSIONER MURRAY: Thank you. I think that 6 is all for you, Ms. Dietrich. 7 8 MR. STEINMEIER: Your Honor -- oh, I'm sorry. 9 If I could just a second, while we've just referred back to 10 this page, would you reserve Exhibit No. 9 for that second white page? 11 12 JUDGE RUTH: Yes. I'd made a note to myself. 13 Exhibit No. 9 for identification purposes is the second drawing. And, again, at the end of the hearing we'll make 14 arrangements for that to actually be admitted into the 15 16 record. And I just labeled it as the second drawing. Thank 17 you. And, Ms. Dietrich, you may step down. Please 18 19 remain available and you'll still be under oath if there are 20 additional questions later on in the hearing. 21 COMMISSIONER MURRAY: And I'd just like to ask if there is anybody else that would like to respond to 22 23 anything I was asking Ms. Dietrich about before I move onto 24 a couple of other questions? Mr. England? 25 MR. ENGLAND: To clarify, I think you had some

1 questions regarding KLM and what they've been doing. As I 2 said, most of our companies, if not all of them, didn't 3 really have an obligation to port until November 10th, I 4 believe they did, of 2003. KLM filed their application for 5 suspension and modification in February -- I believe February 17th if Exhibit No. 1 is correct. 6 7 And I think your question went to why they 8 weren't doing anything beyond that. Well, we felt like we'd 9 made a sufficient case for suspension and modification and 10 it really wouldn't make sense to go ahead and start spending the money and begin implementation until we got our decision 11 12 on our request. 13 So I believe that KLM and others acted as 14 quickly as they could after the time when they knew and it became apparent that they had a problem and that number 15 16 portability was imminent. 17 COMMISSIONER MURRAY: If you get the suspension, then what will you do? What will KLM do? 18 19 MR. ENGLAND: Well, we will continue to look 20 at replacing the switch. I think that is definitely on the 21 horizon for this company. Because whether it's local number portability or something else, or the fact that MITEL is not 22 23 going to support this switch beyond 2007, they've got to do 24 something. 25 COMMISSIONER MURRAY: 2007. But you're asking

1 for a two-year extension -- two-year suspension. Right? 2 MR. ENGLAND: Correct. 3 COMMISSIONER MURRAY: Are you going to move forward to try to get that accomplished within the next two 4 5 years? MR. ENGLAND: Yeah. I think we'll have a lot 6 more information and we may, in fact, replace the switch 7 8 within two years. 9 COMMISSIONER MURRAY: And would it be possible 10 to accomplish that within six months? MR. ENGLAND: Certainly possible. Is it 11 12 economically wise? I don't know the answer to that 13 question. COMMISSIONER MURRAY: Anybody else have 14 anything regarding what we've already discussed? 15 Mr. Johnson? 16 17 MR. JOHNSON: I'm not sure it's an important point but as I understood some of your earlier questions 18 19 comparing the recovery charges from Century, SBC or Sprint 20 to some of those being proposed here, you seemed to assume 21 that there was an equation of those recovery charges to a level that wasn't unduly burdensome economically. 22 23 And I was just going to point out that there 24 never was a suspension or modification available. Those 25 were imposed by those companies without your say-so, so

there never was an opportunity to make that decision there. COMMISSIONER MURRAY: That's not what I was comparing it to, but thank you, Mr. Johnson. I was comparing the overall rates that a customer would have to pay for basic local service across the state and considered burdensome to some and higher rates not considered burdensome to others.

8 Now, during the break Commissioner -- Chair 9 Gaw and I were discussing something which has raised a 10 question as to interpretation here. If a wireless carrier who did not have a local presence within, for example, let's 11 12 take the -- oh, let's just take the first one here on this 13 list -- BPS exchange, had a customer -- or had -- let's say 14 a customer of BPS in BPS's local exchange wanted to port that customer's number to a wireless carrier that did not 15 16 have a local -- the ability to provide local service within 17 the BPS exchange, is that number portability available to 18 the wireless carrier?

19And I'm probably not asking this very20understandably here. But what I'm trying to understand is21if that number portability is available to a wireless22carrier who does not overlay that local geographic scope23with a local calling -- local wireless calling scope?24MR. ENGLAND: I think this gets back to25Mr. Williams' description of coverage area. And if they

1 don't cover, provide service such that you could receive and 2 send cellular calls in the BPS territory, then I don't think that they can request or require local number portability. 3 4 COMMISSIONER MURRAY: And is that they 5 have to provide service so that you could send and receive 6 local wireless calls within that territory? MR. ENGLAND: The FCC requirements just say 7 8 coverage area. How you define local, at least as I 9 understand from the wireless perspective, is how you market 10 your service. Many of them provide -- make no distinction between -- I mean, it's in this case -- their local calling, 11 if you will, is nationwide. 12 13 COMMISSIONER MURRAY: But -- I'm going to pass 14 this to Commissioner Gaw, because he and I have a different understanding of this and I'm not asking the way it ought to 15 16 be asked. 17 CHAIR GAW: I'm not sure I can improve on 18 that, but let me see if I can give an example of an area 19 that I have some familiarity with. Who's the land-line 20 company in Keytesville, Missouri? Who knows that? 21 MR. JOHNSON: Is it Chariton Valley? CHAIR GAW: I don't think it's Chariton 22 23 Valley. Chariton Valley serves Salisbury. We can use Salisbury maybe. Maybe not. US Cellular doesn't -- isn't 24 25 part of its coverage area in Chariton County?

1 MR. JOHNSON: I believe that's right. 2 CHAIR GAW: But US Cellular does not offer 3 what would be considered to a land-line customer in 4 Salisbury a local call if I dial from land-line to cell --5 to the cell phone; is that correct? MR. JOHNSON: I don't know. I'll take your 6 word for it. 7 8 CHAIR GAW: Let's assume that's the case. Okay? But that as far as US Cellular is concerned, they 9 10 have towers there. Is that a plausible scenario, first of all? 11 12 MR. JOHNSON: Yes. CHAIR GAW: So if I'm a land-line customer in 13 Salisbury, Chariton Valley customer, and I want to call 14 somebody in Salisbury that has a US Cellular phone, that's 15 16 not a local call. Correct? Under my scenario, that would 17 not be a local call? MR. JOHNSON: That's correct. 18 19 CHAIR GAW: But if I want to call from the 20 US Cellular phone to a customer in Salisbury that's land-line, as far as what's local and not local, that might 21 be considered a local call? 22 23 MR. JOHNSON: It would depend on the package 24 you purchased from US Cellular. 25 CHAIR GAW: If they have their towers -- in

1 other words, I'm on my cell tone in Salisbury and the tower 2 is a US Cellular phone tower. 3 MR. JOHNSON: Yes. I think from an intercarrier compensation standpoint, it may be considered 4 5 local because it's in the same MTA. From the customer's standpoint it's what he's --6 7 CHAIR GAW: Yeah. Whatever his package is. 8 MR. JOHNSON: Right. 9 CHAIR GAW: What I'm getting to though is from 10 the land-line customer's perspective. And my -- I think the question is if I'm a land-line customer in Salisbury and I 11 want to port my number to US Cellular, can I do that under 12 13 the rules that the FCC as established? MR. JOHNSON: I think the answer to that is 14 yes as long as US Cellular gives you a signal in the area 15 16 that includes Salisbury exchange. 17 CHAIR GAW: That's my understanding as well. Does anybody disagree with that? 18 19 MR. WILLIAMS: I would agree with that. 20 CHAIR GAW: So if I am a land-line customer of Chariton Valley and I say I want to port my number to 21 US Cellular and I get that -- and I do that, then anyone who 22 23 calls me from a land-line in Salisbury on my US Cellular 24 phone with the ported number out of Salisbury could receive 25 that as a local -- could take that call as a local call

1 after that? Is that not correct?

2 MR. JOHNSON: The US Cellular customer could 3 make the call to --4 CHAIR GAW: No, no. The other way around. 5 Another Chariton Valley land-line customer calling that US Cellular phone with a ported number from a Salisbury 6 land-line, would that not be a local call? 7 8 MR. ENGLAND: It would appear to the customer to be a local call, but depending on how you clarify how 9 10 that call is going to be transported and if it's the responsibility of the local exchange carrier, how those 11 additional costs are going to be recovered, it may or may 12 13 not have some charges associated with them. CHAIR GAW: May or may not. But if we don't 14 clarify it at all, what occurs? 15 16 MR. JOHNSON: If you don't clarify it at all, 17 it depends upon whether Chariton Valley offers that number to its customers to reach on a seven-digit dial basis. And 18 19 I think right now the answer to that is, no, they wouldn't 20 because that number doesn't reside in the Chariton Valley switches as a local number. 21 CHAIR GAW: So it's not a local number even 22 23 though it was originally a Chariton Valley number? 24 MR. JOHNSON: Once it's ported, it becomes a 25 US Cellular number.

1 CHAIR GAW: But somebody calling that number 2 from Salisbury on a Chariton Valley line would not -- would 3 not recognize that as anything but a local number, would 4 they?

5 MR. JOHNSON: The caller might not unless they 6 knew the customer is served by US Cellular now. The caller 7 would have every reason from looking at the phone book to 8 think he's still calling a local number, you're correct. 9 And I might point out that the Act talks about

10 number portability. And I think sometimes when they call it LNP or local number portability, it creates the potential 11 12 for confusion. But what's local is always a function of 13 what the carrier serving the customer offers as a local 14 call. The number is ported, that's just a question of whether the number's going to be ported, but it has nothing 15 16 to do with whether the number is ported locally or long 17 distance.

Originally local number portability was supposed to be available to people who were changing customers at the same location. And when you get into at the same location with wireless, the FCC has decided that the same location means if the wireless signal touches the land-line exchange.

24 So you need to be careful in deciding what --25 when you talk about local service and you have your

1 questions understandably from the customer's viewpoint, that 2 may not have anything to do with number portability as the 3 FCC has ordered it today. 4 CHAIR GAW: May have a whole lot to do with 5 how we decide this case. MR. JOHNSON: That's correct 6 MR. WILLIAMS: Could I --7 8 CHAIR GAW: If you're telling me I don't have 9 to worry about the carriers on their compensation, I'll just 10 throw that concern out in my deliberation. You all are telling me you've already solved the problem it sounds like. 11 12 MR. ENGLAND: I'm not telling you that. 13 CHAIR GAW: I don't know what the answer is to this question. And my concern is that what we're doing here 14 has a direct bearing on the customer who's making that call 15 16 and also has a direct bearing on whether or not you truly 17 have -- have local number portability for -- if I'm a 18 business and I want to transfer my number, am I going to be 19 told that anybody that calls you from Salisbury, Missouri 20 now on a land-line is going to pay a long-distance charge or 21 pay something in addition to that or the phone's going to be blocked? 22 23 I mean, who is going to deal with all those 24 issues? Where are those issues being dealt with? Here? 25 With the FCC? What's the answer to that?

1 MR. JOHNSON: Commissioner Gaw, going back to 2 your Chariton Valley, Salisbury example, if we obtain the 3 modification that Chariton Valley is requesting, I envision they'll put a recording on their local switch so anybody in 4 5 their exchange that tries to dial that number that's been 6 ported and the carrier hasn't made arrangements to pick up that call, the recording will say something to the effect 7 8 of, This customer is no longer served by Chariton Valley, 9 although he still has his old phone number, and because his 10 new provider doesn't have a presence in our exchange or something like that, unfortunately, you're going to have to 11 12 dial a one. 13 So then that person is going to know at least 14 that they're going to have to make that long distance call. I don't think that -- I mean --15 16 CHAIR GAW: It doesn't sound like the kind of 17 number portability that I would have thought would have been envisioned by the FCC, but maybe I'm wrong. 18 19 MR. ENGLAND: Well, it -- your Honor, 20 Commissioner Gaw, and that's the problem with intermodal 21 porting. It's a relatively simple matter with LEC to LEC. And the FCC has made it clear you're not going to port 22 23 beyond the rate center. 24 So the competitive LEC has to have a 25 interconnection agreement with the incumbent LEC and then

numbers are ported within that land-line local calling area, as we've discussed over and over, when you've got wireless carriers with calling areas that far exceed the boundaries of land-line local exchanges and you introduce this rating and routing issue, virtual NXX, whatever you want to call it.

7 And that's the very real problem that we're
8 asking modification from at least on a temporary basis until
9 the FCC gives us some guidance.

JUDGE RUTH: I wanted a little bit of 10 11 clarification, and I quess I'll ask Mr. Johnson first. Can you explain to me briefly when it is -- if the Commission 12 13 were to do nothing, not grant any type of modification, I'm 14 confused about whether or not that's when the person makes the phone call to the neighbor who has now ported the 15 16 number, thinks it's going to be a local call, but it's 17 actually going to be one of the calls that goes out somehow 18 and comes back in, is that call going to go through and 19 they're going to get a long-distance bill or is that call 20 not going to go through and they're going to get this message? If the Commission does not grant the petitions, 21 what is going to happen? 22 23 MR. JOHNSON: I'm not sure I know the answer

24 to that question.

25 JUDGE RUTH: Okay. Go ahead. Finish your

1 answer.

MR. JOHNSON: I mean, if -- I think it --2 well, I haven't thought my way through this, but to me the 3 recording -- the benefit of the recording that tells the 4 5 customer you're going to have to dial this on a 1, although 6 we don't like to have to tell them that, at least it tells 7 them they're going to have to make a toll call they can 8 expect on their toll bill. 9 And if they dial the 1, the call is going to 10 go out, as it does today, with their chosen picked interexchange carrier that today they need to use in order 11 12 to reach a US Cellular customer. If we just automatically 13 put it in translations where it goes and -- it goes on a Bell facility, whatever facility and whether or not the 14 compensation arrangements are made, there's an argument 15 16 about whether we're properly routing the call in conjunction 17 with our local tariffs and our local exchange offerings and honoring their chosen choice of carriers to channel their 18 19 long-distance calls. 20 JUDGE RUTH: I'd like to hear from Mr. England on that issue also. 21 MR. ENGLAND: One -- and I'm just going to 22 23 give you, as I said earlier, some examples. One way to 24 handle that, as Mr. Johnson said, is to default that 25 seven-digit dialed call to the customer's presubscribed

interexchange carrier and allow them to carry that call just like they would a 1-plus call outside the local exchange area.

The obvious problem is if you haven't advised the customer that that's going to happen, they're going to be hit with toll charges that they thought was otherwise local.

8 JUDGE RUTH: Your answer is if the Commission 9 does not grant the petitions, then this situation could be 10 handled one of several ways and the Commission doesn't know 11 which way you all are going to pick?

12 MR. ENGLAND: Ex-- and I'll give you another 13 example. If a cooperative in this state is not regulated by 14 this Commission with respect to its local rates, its membership could decide that if you were going to call a 15 16 seven-digit dialed number that has been ported outside your 17 local rate area to a wireless carrier, they are going to 18 implement a surcharge on that local call, a per minute 19 surcharge to recover their costs.

And I would think they're perfectly capable of doing that. Whether they would or not, that's a different question, but that's another way to address it. A company that's rate base rate of return regulated is obviously going to have to get approval for any kind of tariff restructuring or new tariff, rate increase or whatever you want to call

1 it.

If those costs are significant, in addition to their existing costs, they're going to be back before you asking to recover those cost either through their overall rates or through perhaps some sort of surcharge or other way to do it.

7 So, I mean, there are different ways to 8 address this, but the bottom line is if you don't at least 9 for the interim, what I understand Western has agreed to, 10 put that cost burden on the wireless carrier, it's going to be born by the local exchange carrier and that local 11 12 exchange carrier one way or another is going to recover it 13 from its end-user. And ironically it's going to be the end-users who didn't port their numbers and didn't get the 14 benefit of local number portability. 15

16 JUDGE RUTH: Did anyone else want to respond 17 to that question or scenario?

MR. WILLIAMS: Yeah. I probably have a couple comments on that. And it hinges upon how the FCC has defined local number portability. And I think it's unfair to say you're going to offer local number portability and then not abide by the definition that the FCC has provided. And I want to go through that and break it down into a couple pieces.

25

Local number portability is defined by the

1 federal act as the ability of users of telecommunications 2 services to retain at the same location and then -- at the 3 same location.

For wireline to wireline CLEC -- or LEC to 4 5 CLEC, that was pretty easy to figure out because the wires 6 ended up in the same spot. So there was no issue for that. The FCC in its intermodal order said, We're defining the 7 8 same location to be the rate center. So it's not a specific address, per se. It's, you know, a terrain that's defined 9 10 by the -- really by the LEC's -- historical development of rate centers for the LECs. So that's the definition of same 11 location within the rate center. 12

And then it goes on to say, Existing telecommunication -- retain existing telecommunication numbers without impairment of quality, reliability or convenience when switching from one telecommunications carrier to another.

Now, I don't know where you put toll calling, whether you put it under, you know, quality or convenience, but if the difference is one day it's a local call, seven-digit dialed and the next day the call goes to a message that says, Now you have to dial toll for this call, I would say that you're in violation of the convenience standard set forth by number portability.

25 Now, these issues were all addressed in the

1 intermodal issue -- intermodal order. And what was 2 addressed in there was also the fact that, yes, this raises 3 compensation issues, but that compensation issues are 4 outside the scope of number portability, there are other 5 venues to resolve compensation between carriers. JUDGE RUTH: Staff, did you want to respond to 6 the original question that I had asked, the hypothetical? 7 8 MR. MEYER: I don't have anything to add that the parties haven't already expressed. 9 JUDGE RUTH: That's fine. And Public Counsel, 10 did you want to add anything? 11 12 MR. DANDINO: No, thank you. JUDGE RUTH: Thank you for letting me 13 14 interrupt, Mr. Chairman. CHAIR GAW: Just to briefly follow up on this 15 16 concept, if I were living in Salisbury again and I had a 17 land-line and I decided I wanted to port my number to a number that was a CLEC or maybe even an ILEC in Moberly, I 18 couldn't do that, could I? I couldn't do that. Correct? 19 20 MR. JOHNSON: Correct. 21 MR. WILLIAMS: Correct. 22 MR. ENGLAND: I agree. 23 CHAIR GAW: Thank you. And yet if I have a US 24 Cellular phone which possesses a Moberly local number and 25 I'm in Salisbury, what happens then? I can port it.

1 Correct

2 MR. ENGLAND: I believe so. 3 CHAIR GAW: Anybody else have any opinion on 4 that? My US Cellular number, if I had one and I lived in 5 Salisbury, would be -- normally be a Moberly number. Let's make that assumption. I think that's accurate. 6 MR. JOHNSON: Your US Cellular telephone 7 8 number is a Moberly number? 9 CHAIR GAW: Yes. I'm in Moberly. MR. JOHNSON: That's correct. I understand. 10 CHAIR GAW: Now, can I port that number to a 11 12 Salisbury number, land-line number? MR. ENGLAND: No. 13 14 MR. WILLIAMS: No. 15 CHAIR GAW: Okay. If I am a Salisbury, 16 Chariton Valley customer -- I want to keep saying Chariton 17 as much I can so I keep those of you who say Chariton from saying it. 18 19 If I'm a Chariton Valley land-line customer 20 and I want to port my number to a US Cellular number -- or phone, I should say, can I do that? 21 22 MR. ENGLAND: Yes. 23 CHAIR GAW: I think the answer to that is yes 24 too. Anybody disagree with that? 25 MR. JOHNSON: No.

1 CHAIR GAW: And therein lies the predicament, 2 doesn't it, on at least a portion of this? 3 Okay. Thank you, Judge. JUDGE RUTH: Commissioner Murray? 4 5 COMMISSIONER MURRAY: Yes. I'm trying to 6 understand the significance of that. Because if you live in Salisbury, you're served by Chariton Valley; is that 7 8 correct? Chariton Valley, not Chariton. 9 And you want to port your Chariton Valley 10 land-line number to your US Cellular phone, which has a Moberly number and you can do that. But if you did that, 11 your reason for doing it would be that you wanted your --12 13 the Chariton Valley friends to -- you wanted to get rid of 14 your land-line and you wanted your Chariton Valley friends to be able to call you --15 16 CHAIR GAW: Local call. 17 COMMISSIONER MURRAY: -- locally on your US Cellular number, but we've already established that it's 18 not a local call. So why would you do it? 19 20 CHAIR GAW: I think what we've established is that we don't know how it's going to be treated by the 21 various carriers. And if I understand this correctly from 22 23 Western, Western I believe is saying you have to treat it as 24 a local Salisbury number if you port your Salisbury 25 land-line number over to US Cellular.

1 MR. WILLIAMS: We believe those are the 2 obligations of the number portability. If you port a 3 wireline number to a wireless phone and it stays in the same rate center, which it has to do, otherwise it's not eligible 4 5 to be ported, then you have to treat calls to that number as local if they were local prior to the port. 6 CHAIR GAW: Yeah. 7 8 COMMISSIONER MURRAY: What rate center is your Moberly number then? 9 MR. WILLIAMS: A Moberly number must always 10 remain in the Moberly rate center. And that's, I think, 11 12 getting -- kind of cutting through here, Chariton does not 13 have a point of presence in Moberly so -- and does not offer service in Moberly. So you couldn't port your Moberly 14 number to Chariton. 15 16 But if Chariton wished to establish a point of 17 presence there or -- then you could. Or from our 18 perspective -- from a wireless perspective, if Chariton 19 wished to establish a point of presence at the LATA tandem, 20 that would also work. COMMISSIONER MURRAY: And in this scenario 21 we've just gone through, US Cellular has towers in the rate 22 23 center area of Chariton Valley? 24 MR. WILLIAMS: Right. US Cellular couldn't 25 play in this game if they didn't have radio coverage or

1 towers there.

2 Kind of -- the issue in terms of calling 3 differences between one rate center and another is not -- is very seldom an issue of mobile callers to land-line. It's a 4 5 question of land-line callers to -- I'm sorry, to mobile 6 numbers or to the ported number. And so if a number ports from a wireless 7 8 carrier to a wireless carrier, calling is going to remain the same as it did before. There's no issue about that. If 9 10 a -- but if a wireline number ports to a wireless carrier, then we've got two different -- two different things that 11 may happen. One is the number will complete as a local 12 13 call; the other is some carriers might force that to become a toll call. 14 COMMISSIONER MURRAY: And in forcing it to 15 16 become a toll call, they're forcing it to be set over --17 transported by an IXC? MR. WILLIAMS: As I would understand it, if --18 19 if the telephone company chose -- after a number was ported, 20 did not want to route that call out of its rate center and 21 there were no direct connections with the carrier it was ported to, then they would -- if one of their customers 22 23 dialed that number, they would send it to a message. The 24 message would say something like that call cannot be 25 completed as dialed, you must dial 1-plus 10 digits,

1 something to that effect.

2 And then for that land-line caller to complete 3 the call, they would dial 1-plus 10 digits. It would then be routed to their interexchange carrier and delivered in 4 5 that fashion. And it would be rated presumably differently 6 because the interexchange carrier would want to make some money on that call. 7 8 COMMISSIONER MURRAY: Are there any cellular 9 providers in Chariton Valley exchange that have local 10 calling to the wireless carrier from Chariton Valley 11 customers? 12 MR. WILLIAMS: The -- the case that we 13 discovered -- discussed, Salisbury -- there are -- it's my understanding there are no wireless numbers rated out of 14 Salisbury today. And so calls to wireless would be all 15 16 toll. 17 MR. JOHNSON: Commissioner Murray, it's my understanding that Chariton Valley Wireless and Chariton 18 19 Valley do have a direct connection in Huntsville and that 20 they can call each other on a local basis. 21 CHAIR GAW: I think that's right. MR. JOHNSON: I don't know if any other 22 23 wireless carrier can with Chariton Valley besides its 24 affiliate, Chariton Valley Wireless. 25 COMMISSIONER MURRAY: Only its affiliate. So

we're talking about a customer who wants to use a wireless other than a local -- the affiliate of the local carrier and wants to not have the local carrier as their carrier any longer in order to port their -- that would be the reason, I'm assuming, they'd want to port to US Cellular or some other wireless carrier?

MR. WILLIAMS: In the case -- and this is news 7 8 to me, but Chariton Valley does have a wireless affiliate. There will be issues that will occur also if Chariton Valley 9 10 Wireless ports the number to US Cellular, for example, and US Cellular doesn't have a point of interconnection there. 11 12 Then -- although calls may route fine between 13 the two wireless companies, the local exchange carrier, 14 because they have a different relationship with one wireless carrier than with the other, will be forced into the same 15 16 decision that is faced by these other carriers. 17 COMMISSIONER MURRAY: Can discriminate in favor of their affiliate. Correct? 18 19 MR. WILLIAMS: Possibly. 20 MR. JOHNSON: I agree with that statement, 21 your Honor, but Chariton Valley has the arrangement with its affiliate because its affiliate has a direct connection with 22 23 them that neither US Cellular nor any other wireless carrier 24 does have. So we're still talking about apples to apples 25 here.

1 COMMISSIONER MURRAY: I can't think of any 2 more questions. Thank you. 3 CHAIR GAW: I hate to belabor this very much 4 more, but if I -- let's go back to Salisbury and give you a 5 different scenario. Number portability exists from one cell company to another. Correct? We know that. 6 7 Okay. So let's assume I'm a Chariton Valley 8 Cellular customer and I want to move to US Cellular in 9 Salisbury. Now, if I'm a land-line customer calling that 10 Chariton Valley customer initially before they move their number, that's a local call. Correct? 11 12 MR. WILLIAMS: Correct. CHAIR GAW: All right. Once I port my number 13 to US Cellular and if I have a land-line customer in 14 Salisbury calling me, is it still a local call or has it 15 16 become long distance? 17 MR. WILLIAMS: It should be a local call, but based on what Chariton Valley, the LEC, might choose to do 18 19 with the routing on that call, I heard that it could become a toll call. 20 21 CHAIR GAW: Anybody else have any opinion on that? I don't know the answer obviously. 22 23 MR. JOHNSON: I thought the scenario was a US Cellular customer with a US Cellular number -- or no, 24 25 Chariton Valley Wireless customer with a Chariton Valley 156

1 Wireless number ports that number to US Cellular.

2 CHAIR GAW: It was. 3 MR. JOHNSON: Then the question becomes whose obligation, if any, is it to transport the call between the 4 5 Chariton Valley Wireless switch and the US Cellular switch. 6 And I'm not sure I know the answer to that question, although I did hear Mr. England say that wireless carriers 7 8 don't have a port -- a transporting obligation associated with number portability. 9 10 MR. WILLIAMS: I would clarify that in two 11 ways. We do have a transport obligation to port -- to route ported numbers. In fact, we do it today. Because we route 12 13 numbers to CLECs, for example, that are ported numbers from other carriers. And we -- we route those over a different 14 set of circuits than we route those in most cases to the 15 16 RBOC that ported those numbers. So we do have and 17 acknowledge and perform our transport obligations with 18 respect to number portability. 19 On the other matter of -- to clarify on the 20 porting, once a number ports from Chariton Wireless to

US Cellular, Chariton Wireless is no longer involved in the call at all. It never sees their switch so there is no carrying forward transport for Chariton Wireless. The call then would originate on the wireline center and then we're back to our original discussion today about how that call

1 originates or is transported.

2 CHAIR GAW: I still have -- you still have the 3 question about whether or not a land-line customer of 4 Salisbury calling is going to pay long distance or not. Put 5 that aside for a moment. How is that so easy to do so that you all get 6 7 completely out of the picture as a wireless carrier once the 8 number is ported? 9 MR. WILLIAMS: I think it's --10 CHAIR GAW: In comparison to the fact that it appears to be not possible for the land-line carrier to 11 12 suddenly say, Okay, that number is not my responsibility 13 anymore to carry? MR. WILLIAMS: Well, we -- when a number is 14 ported, I mean, the carriers that have responsibility are 15 16 the originating and the terminating carrier. 17 CHAIR GAW: Right. MR. WILLIAMS: And there doesn't need to be 18 any other carrier involved. And to the extent that we are 19 20 either the originating or terminating carrier, you know, we 21 are involved. To the extent that we're neither, we're not involved because we're not a -- we don't operate in --22 23 CHAIR GAW: From the standpoint of how these 24 numbers are handled, the number actually gets transported in 25 some data base somewhere, I assume, so it's recognized that

1 number no longer belonged to Chariton Valley, now belongs to 2 US Cellular. That's -- I'm assuming because of the 3 technology with wireless, that it's just -- it is feasible 4 for -- you all don't know -- you all no longer have any 5 responsibility for dealing with any calls to that number. 6 MR. WILLIAMS: Let me clarify then. And this 7 will be a good example. Our coverage area, which is a small 8 part of Missouri, and it's all within the Kansas City LATA 9 and we only have connections in the Kansas City LATA, it is 10 possible for a wireless carrier based in Springfield in the Springfield LATA to port one of our numbers. 11 12 And if they did that, we would be obligated to 13 route traffic that originates on our network to the Springfield tandem for delivery. Now, we would -- our 14 customers would dial the same number of digits, we would 15 16 absorb the cost of transporting that call from Kansas City 17 to Springfield, we would hire an IXC to do that. But there 18 wouldn't be any end-user charges associated with it. 19 CHAIR GAW: Okay. So there is still some 20 responsibility in that scenario? 21 MR. WILLIAMS: Absolutely. For traffic that originates on our network, for numbers that are ported off 22 23 our network, absolutely. 24 CHAIR GAW: But if they don't originate on 25 your network, then --

1 MR. WILLIAMS: We're not involved. 2 CHAIR GAW: -- you're not involved. 3 That's different for land-line companies. Correct? That is a different -- that's different than what 4 5 happens with land-line companies on numbers that are ported? Yes or no or --6 MR. WILLIAMS: It shouldn't be different. If 7 8 a call -- once a -- take a land-line number. If it's ported 9 to a wireless carrier, the only calls that that land-line 10 company will be responsible for are calls that originate in the local exchange. They are not responsible for any other 11 12 calls that originate either from a wireless carrier or the 13 adjoining exchange or the adjoining other telephone company. CHAIR GAW: Anybody disagree with that? 14 MR. JOHNSON: I don't disagree with it, but 15 16 today we're only responsible for the calls that both 17 originate and terminate in our exchange. 18 CHAIR GAW: Right, right. Okay. 19 MR. ENGLAND: I don't know enough to say I 20 agree or disagree. 21 CHAIR GAW: You've got heads behind you that are nodding in different directions. 22 23 MR. ENGLAND: Try to ignore them, if you will, 24 please. That's why I'm looking forward. 25 CHAIR GAW: They seem to understand my

1 question, which worries me.

2 MR. ENGLAND: You are engaging in a lot of 3 what-ifs that, quite honestly, we have gone through and I'm not sure we know all the answers. And I thought one of the 4 5 questions got to the issue of what if it's the second port 6 or the third port --7 CHAIR GAW: It could -- you can go down that 8 road. 9 MR. ENGLAND: I have complete ignorance on 10 that. I mean, it's -- it just complicates what is already a complicated problem to begin with. 11 12 CHAIR GAW: Let me ask one additional 13 question. Earlier Western suggested that they would be 14 willing to pick up on a temporary basis or something on the transiting charges, as I understood -- understood it that --15 16 and is that -- is that correct? You might define it a 17 little better than I did. MR. WILLIAMS: I think the general sense is 18 19 correct. Based on the fact that the FCC has pending 20 decisions in other cases on compensation, in order to go -move forward with number portability, Western would agree to 21 reimburse the three parties that we're interested in here 22 23 for any calls that they have to transit to the -- you know, 24 through SBC to get to us. 25 CHAIR GAW: Now, the part of my question that

1 is -- I hope is not difficult and I hope it's not -- I hope 2 it's not another issue. Are the land-line carriers here 3 intending on charging terminating access under their --4 under their wireless terminating access tariffs in the event 5 that a phone call comes from one of your land-line -- one of 6 your land-lines, is transited over Bell's network and then 7 terminated back into your -- it would go the other way, I 8 guess, from the wireless carrier and transited back over and 9 then terminating in your local exchange. Are there any 10 issues about terminating -- wireless terminating access charges in this scenario at all? 11 12 MR. WILLIAMS: I might make that easy for 13 everybody. To the extent that terminating access tariffs --14 terminate -- wireless termination tariffs apply, they would also apply for traffic, for example, from a number that was 15 16 ported to a wireless carrier and that now that customer is 17 calling back into the local exchange. 18 CHAIR GAW: Okay. So you think they would 19 apply? 20 MR. WILLIAMS: The wireless termination tariffs would apply, which are different from the access 21 tariffs. 22 23 CHAIR GAW: I understand what you're saying. 24 I'm just not sure that I'm -- that everybody's on the same 25 page on this. And although you all may have flipped from

1 where I thought you all would be, I would kind of like to 2 know what we're dealing with. 3 MR. ENGLAND: If I've done that, you need to 4 straighten me out. 5 CHAIR GAW: Not you guys. I wasn't sure where Western would be and I wasn't sure where you all would be. 6 And I'm sort of anticipating the possibility that there 7 8 could be a controversy here and I'm hoping that's not the 9 case. So go ahead. MR. JOHNSON: I think the calls we're talking 10 about right now are calls that are land-line customers would 11 12 make to a former customer who has ported his number. And 13 that call is not going to terminate in our exchange. 14 CHAIR GAW: Yeah. You're not going to have 15 any terminating --16 MR. JOHNSON: So there shouldn't be --17 CHAIR GAW: Go the other way for me though. Go from the wireless carrier that's had a number ported from 18 19 that exchange and is calling back to that exchange to an 20 end-user that's a wireline customer. 21 MR. ENGLAND: My guess is that that call would be captured by Southwestern Bell at the tandem just like any 22 23 other call --24 CHAIR GAW: Right. 25 MR. ENGLAND: -- from Western. And as part of

1 the records that they create today, summary records, in the 2 future the call detail records, it would look like any other 3 call from Western, for example --4 CHAIR GAW: Yeah. 5 MR. ENGLAND: -- to the LEC. 6 CHAIR GAW: In other words, the wireless tariffs would apply --7 8 MR. ENGLAND: I believe so. 9 CHAIR GAR: -- on the termination, which I think is what Western's saying too. That helps me. That's 10 all I have, Judge. Thank you 11 12 JUDGE RUTH: Commissioner Murray, do you have 13 any additional questions? COMMISSIONER MURRAY: I don't believe so. 14 15 Thank you. 16 JUDGE RUTH: Then I told the parties in the 17 beginning that if you wanted an opportunity for closing statements, I would allow you to have that. That's what 18 19 we'll move on to next. Then I'll follow up with some 20 housekeeping matters regarding the exhibits and the 21 transcripts. We'll start back with Mr. England. Did you 22 23 want to make a closing statement? And if so, I'd like you 24 to move up to the podium. 25 MR. ENGLAND: Thank you, your Honor. I'll try

1 to be brief. Do I need to move it away the --2 JUDGE RUTH: Could you, please? I can't use 3 the detail stuff. MR. ENGLAND: As I indicated in my opening 4 5 statement and I think we've -- we at least understand now 6 that there are two separate requests going on here. One is a request by less than all companies for suspension of their 7 8 obligations to implement local number portability based on the costs associated therewith. 9 10 And, as I said at least once, if not several times, we're going to leave that in your hands. If you 11 12 think that that is significant and adverse and not in the 13 public interest, then we would ask for the suspension of the obligation. If you do not think it is significant, adverse 14 and not in the public interest, then obviously tell us and 15 16 we will implement local number portability. 17 The other request is the one that seems to have drawn most of the attention and what we've discussed 18 19 quite a bit and that is the rating and routing issue with 20 ported numbers outside the local rate centers of our 21 customers. We do not want to surprise them with charges, 22 23 we do not want to, frankly, levy charges on them for these 24 calls. We don't believe that they're the ones that are 25 really creating the costs. It's the customers who have

chosen to port their calls and leave, if you will, the area at least spiritually if not -- not necessarily physically, that perhaps should bear the cost of the -- of the porting outside the local rate center.

5 Let me back up. We don't have a problem, by 6 the way, porting where we do have direct interconnection. 7 As I mentioned, Citizens has a direct interconnect. Western 8 has asked for and we will be negotiating I believe direct 9 intersection with Cass County, so that's off the table. 10 It's not an issue. It's these long-distance porting, if you 11 will, requests that are troublesome.

12 What I've heard today, however, is that at 13 least Western is willing, on an interim basis, to 14 essentially absorb those costs. That would certainly be 15 sufficient. That's all we ask. And we would ask that you 16 wait to see what the FCC does on a long-term basis with this 17 issue.

It think the fact that no other wireless carrier has intervened and opposed these requests, at least for the 27 other companies that I represent, speaks volumes about the importance, the criticality, if you will, of local number portability in rural exchanges.

So I think that the Staff has done a
reasonable job of approaching this. They support our
request for modification, we do have a difference of opinion

1 with them with respect to suspension, but I appreciate and 2 understand where they're coming from and they were trying to 3 make a reasoned break mark between what they think is an acceptable cost versus a non-acceptable cost. 4 5 We, of course, continue to believe that any 6 cost is unacceptable if there's no demand for the service, but we will live by your decisions in that regard. Thank 7 8 you. 9 JUDGE RUTH: Mr. Johnson? 10 MR. JOHNSON: Try to be as brief as I can. First of all, none of our customers have requested that 11 their numbers be ported to a wireless carrier. Secondly, no 12 13 wireless carrier has opposed any of my clients' request for 14 suspension and modification. What we're basically asking in the 15 16 modification aspect of this case is that you clarify or 17 mod-- and modify by clarifying that piece of the FCC's order that doesn't address whose responsibility it is to carry 18 19 calls outside of the local exchange company's area. 20 And to assure you you do have the authority to 21 clarify or modify the FCC in that regard, Section 251 F2 says that you can do that to the extent that and for such 22 23 duration that you think these questions as to undue economic 24 burden or impact are going to persist. 25 Which is why I suggest that the best structure

1 for an order for you to do is to grant the modification 2 request and create a procedure for a wireless carrier to 3 come in and say, Now I have sufficient demand to prove to you that there is no longer an undue economic impact or 4 5 undue burden and now there's enough demand for porting that 6 you should allow it to happen. Thank you. JUDGE RUTH: Staff? 7 8 MR. MEYER: First, I'd just like to take the opportunity to the throw out a couple of legal points that 9 10 haven't come out yet along the way. There actually is a federal regulation that 11 does govern the Commission's analysis here. It's 47 CFR 12 13 Section 51.405, encaptioned Burden of Proof. And perhaps in 14 keeping with what Mr. Johnson just said subsection D, and I'll just read this straight in. 15 16 It states, In order to justify a suspension or 17 modification under Section 251 F2 of the Act, a LEC must offer evidence the application of Section 251 B or C -- and 18 19 we're talking about a request under 251 B -- of the Act 20 would be likely to cause undue economic burden beyond the economic burden that is typically associated with efficient 21 22 competitive entry. 23 I think that's something that should frame the 24 Commission's considerations here. And I think there's been 25 substantial discussion and evidentiary production in this

1 case to address that.

2 Another legal point I'd like to make, 3 Mr. Steinheier mentioned earlier there is a federal regulation addressing -- I'm sorry, Mr. Steinmeier addressed 4 5 a regulation that says that a LEC must make available upon request its switches, etc., and gave some time lines that I 6 believe Commissioner Murray had some questions about. 7 8 Staff believes those time lines are basically 9 guidance in this and not binding. And our source in part 10 for that belief is that the regulation in its fullest extent -- and this is Section 47 CFR, Section 52.23 sub B, 11 12 sub sub 2, sub sub sub Roman numeral IV, the full length of 13 that actually says, After the deadline for deployment of 14 number portability in an MSA in the 100 largest MSAs, according to the deployment schedule set forth in the 15 16 appendix to this part, a LEC must deploy number portability, 17 and then it goes on to give those -- those standards. 18 It's possible that this does, in fact, only 19 apply to the 100 MSAs. This is an older regulation that 20 predates November of '03. It actually stems back to circa 1996, '97. So it's unclear whether, in fact, those are 21 supposed to be binding. At the time they were written for 22 certainly the small ILEC, rural ILEC concept as it stood 23 24 after November of '03 had not come into play. 25 I'd also just note that in light of the offer

proposal, suggestions of Western Wireless, that that is the proposal or suggestion of one wireless company. Of course, it's the only one before the Commission today, but there are, of course, many other wireless companies involved which we do not know what they may do.

6 The other points I'd like to make just address 7 potential exhibits. Staff actually has an exhibit compiled 8 that consolidates all of the proprietary information, not 9 just the proprietary information from Mr. England's 10 companies, which we can certainly offer. I think most of 11 the parties have actually already received that and it might 12 give the Commission a broader overview.

Also, the exhibit to Staff's recommendations that actually addressed whether or not the routing and rating issue should be addressed by the Commission -- in other words, if Staff recommended suspension, then we did not address the issues of routing and rating.

18 Those recommendations that did address rating 19 and routing have an attachment that has a chart that is more 20 or less, I believe, a representation of what is before us 21 here today with the highlighting. And I would just draw the 22 Commission's attention to that as perhaps a more detailed 23 version of that.

24JUDGE RUTH: You mentioned the proprietary25additional exhibit. I'm not sure if I followed you. Is

1 that something that --

2 MR. MEYER: I would propose if the Commission 3 likes, that I could late file that. I've talked to the counsel for the parties and they have had no objection to us 4 5 providing that proprietary information to you. It's a 6 compilation of the proprietary information that's in each one of the separate cases so that you could get an overview. 7 8 It's certainly something you could comply yourself looking at each of the cases, but we've already done that. 9 10 JUDGE RUTH: Are you suggesting that be actually admitted into the record as opposed to just marked 11 since we have not discussed that document? 12 13 MR. ENGLAND: Your Honor, it's my 14 understanding that what Staff has, it's a similar exhibit to Exhibit 2, I believe, except for all of the requesting 15 16 carriers. 17 MR. MEYER: It has a number of other carriers' information on that. 18 19 MR. ENGLAND: I have no objection to that. If 20 you want to just substitute that for the current Exhibit 2, 21 it would just be a more comprehensive, if you will, exhibit. JUDGE RUTH: Rather than substitute, let's 22 23 mark it as Exhibit 10. 24 MR. MEYER: It's not something I have 25 physically at this time, so I would actually offer it as a

1 late filed.

2 JUDGE RUTH: As a late filed. I'll make a 3 note that Exhibit 10, that number, is reserved for Staff to 4 file the proprietary documents. What should I title it? 5 Proprietary chart? 6 MR. MEYER: It says LNP Implementation Comparison March and April of '04 -- 2004. 7 8 JUDGE RUTH: LNP Implementation Comparison --9 MR. MEYER: March -- actually 3/2004 and 4/2004. 10 JUDGE RUTH: So I'll expect to see the 11 12 document LNP Implementation Comparison 3/2004 through 13 4/2004. At this time it's just being marked for identification to assist in following some of the 14 discussion. Staff, can you provide that fairly quickly? 15 MR. MEYER: I can provide it electronically 16 when I get back upstairs. 17 JUDGE RUTH: We'll expect to see that later 18 19 today. 20 MR. MEYER: Certainly. 21 JUDGE RUTH: I also note that Exhibits 5, 6, 7, 8 and 9 were documents either -- they were used by 22 23 Western Wireless in their discussion. And it's my 24 understanding that Western Wireless anticipates actually 25 getting copies of these into the record rather quickly; is

1 that true?

2 MR. STEINMEIER: Yes, your Honor. 3 JUDGE RUTH: Can you tell me would you be able to get those into the record by Friday? 4 5 MR. STEINMEIER: We believe we can do that. JUDGE RUTH: I'm going to expect to see it 6 Friday. If they're not available Friday, then you'll need 7 8 to file a notice indicating that there's an issue going on 9 with those documents. I'll also mark that Exhibits 1, 2, 3 and 4 10 have been marked for identification purposes also. Did you 11 12 have something to add? MR. ENGLAND: Your Honor, only that my 13 understanding would be that Exhibit 10, like Exhibit 2, 14 would be proprietary. 15 JUDGE RUTH: Yes, you're right. Exhibit 2 and 16 17 10 are both proprietary. MR. ENGLAND: Thank you. 18 JUDGE RUTH: Okay. Now, I told you in the 19 20 beginning of the on-the-record presentation that I did not 21 expect to order briefs. I'm still not going to order briefs. However, if any party wants to follow up with a 22 23 brief, you need to mention that now and we'll discuss 24 whether a schedule should be set. If briefs are not 25 ordered, then the Commission will not be waiting for them

1 and will at least discuss it, move forward on an order very 2 quickly. 3 I got interrupted and forgot that I'd not 4 offered everyone an opportunity for their closing 5 statements. In fact, I skipped two parties. OPC, did you have --6 7 MR. DANDINO: I have no closing, your Honor. 8 Thank you. 9 JUDGE RUTH: And Western, I have a feeling 10 you'll want to give a closing. MR. STEINMEIER: I would appreciate that 11 12 opportunity, your Honor. And I thank you. Mr. England just told you that any cost is too 13 14 much and that there is no demand for this service. And if these petitions are granted, I guess it's probably true that 15 there never will be. Getting call intercepts will also 16 17 discourage the development of that market. And LNP needs to retain quality, reliability 18 19 and convenience. These petitions, in our opinion, will help 20 assure rural consumers never receive the benefits of 21 telecommunications competition as encouraged by the Telecommunications Act of 1996. 22 23 And, again, it's important to observe that the 24 local exchange companies have been on notice since the 25 passage of that Act that they must provide local number

portability. Section 251 B of the Act required it. This was not a surprise to the incumbent local exchange companies. They've had eight years now to prepare for LNP and identify those issues that need to be addressed in order to provide it.

6 It's also remarkable to me that so many rural 7 ILECs are encountering insurmountable problems in meeting 8 this deadline. One might -- I might more readily expect a 9 handful of scattered companies to have some unique problems, 10 but the mere number of petitions that are currently pending 11 on this issue says something to me about willingness as well 12 as capacity.

Now, in our view, KLM, Cass County and Craw-Kan have provided no cost evidence demonstrating that providing LNP would have a significant adverse economic impact on the users of telecommunications services generally nor be unduly burdensome.

In fact, telecommunications users generally
will be much better off by having additional service options
in rural communities. Further, providing LNP is not unduly
burdensome economically.

We continue to believe that the rating and routing issues raised by the ILECs are not major, that the costs involved are not significant and that routing is not difficult and that there's nothing burdensome about a

1 reciprocal routing requirement.

2 We've also made movement and suggestions on 3 the record here today that we hope might move us closer together to these three companies and resolution of the 4 5 outstanding issues pending ultimate determinations by the Federal Communications Commission. 6 And, of course, it's only KLM that suggests 7 8 that LNP would not be technically infeasible. We continue to fail to understand how an additional two years should be 9 10 necessary to comply even in the case of needing new switching. They've already had six months. We would not 11 12 oppose an additional six months, but must oppose an 13 additional two years. 14 Again, the parties seeking suspension and modification have the burden of proof here. They should 15 have to prove their claim. And the burden for obtaining a 16 17 suspension or modifications to the FCC rules is a very high burden under Section 251 F2 of the Act. 18 The FCC has also clarified the limited nature 19 20 of this state commission review process. Quote, Congress intended exemptions, suspension or modification of the 21 Section 251 requirements to be the exception rather than the 22 23 rule. We believe that Congress did not intend to insulate 24 smaller or rural LECs from competition, closed quote. 25 So, again, we applaud the Commission for

taking an active interest in these cases and for engaging in
 this dialogue today and absorbing the information that has
 been made available to you.

We are rather disappointed that no ILECs 4 5 pursued or called Western Wireless, asked for input in the 6 process of developing their proposals for implementing LNP. Western Wireless did not receive calls requesting input from 7 8 the Staff in developing its recommendations in the case. 9 I think that participation of the wireless 10 industry -- and perhaps there were other wireless carriers who were involved, I can't speak to that. But I think that 11 12 Western Wireless's participation in that process might have 13 helped facilitate some movement short of where we are today with this bevy of pending petitions. 14

But we believe that it would be premature for the Commission at this time to accept Staff's recommendations and to issue summary judgments on these matters. And we would encourage you to take the time to develop a legal and factual basis in order to judge the merits of each petition. Thank you very much.

JUDGE RUTH: Okay. Thank you. And, again, I apologize. I think I was getting a bit hungry and started to rush there. But I think everyone's had an opportunity now for a closing statement.

As I was saying, Exhibits 1 through 10 have

25

1 been reserved for exhibits for identification purposes. 2 Some of those exhibits will actually be provided by Friday 3 unless I hear otherwise. 4 And the briefing issue, I'm not going to order 5 briefs. If a party is quite interested in providing a brief, I need to hear from you now; otherwise, the 6 Commission will not expect briefs. Anyone want to speak to 7 8 that? 9 MR. ENGLAND: Your Honor, on our behalf, we have no desire to file a brief. We're obviously interested 10 in an expeditious decision. 11 12 JUDGE RUTH: May I hear from the other 13 parties? MR. JOHNSON: We're not asking for a brief, 14 15 your Honor. MR. DANDINO: Neither is Public Counsel. 16 17 MR. MEYER: We have nothing to add. JUDGE RUTH: Is your microphone not working? 18 MR. MEYER: It's lit. It must be me. I don't 19 know. We have nothing to add. 20 21 JUDGE RUTH: Thank you. 22 Mr. Steinmeier? 23 MR. STEINMEIER: We do not request the filing of briefs. Thank you. 24 25 JUDGE RUTH: Okay. There will be no briefs

1	then and this matter is now adjourned. We're off the		
2	record. Thank you very much.		
3	(Exhibit Nos. 5 through 9 were marked for		
4	identification.)		
5	WHEREUPON, the hearing was adjourned.		
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15	Exhibit No. 9 Second page from white board	179	
16	Exhibit No. 10	Late Filed	
17	LNP Implementation Comparison	Late r.	IIEU
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