

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF"

Section 6
Original Sheet 32

CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERINGS

Missouri Public
Service Commission

6.12 RATE SCHEDULES

6.12.1 MONTHLY RECURRING CHARGES

| | 1 line | 2 lines | 3 lines | 4 lines |
|----------------------------|-----------|------------|------------|------------|
| BLOCK OF TIME OFFERS: | | | | |
| 5 Hour Block of Time Offer | \$38.95 | \$44.95 | \$50.95 | \$56.95 |
| 3 Hour Block of Time Offer | \$32.95 | \$38.95 | \$44.95 | \$50.95 |
| BY THE MINUTE OFFER: | \$25.95 | \$31.95 | \$37.95 | \$43.95 |
| LOCAL SERVICE ONLY OFFERS: | | | | |
| Local Only Offer | \$25.95 | \$31.95 | \$37.95 | \$43.95 |
| Basic Local Only Offer | \$8.95 | | | |

OPTIONAL METROPOLITAN CALLING AREA \$12.35
(OMCA-3)

USAGE CHARGES:

| | INTRASTATE InterLATA USAGE CHARGE PER MINUTE | INTRASTATE IntraLATA USAGE CHARGE PER MINUTE |
|--|---|---|
| BLOCK OF TIME OFFERS: (for usage over allocated block of time) | | |
| 5 Hour Block of Time Offer | \$.07 | \$.07 |
| 3 Hour Block of Time Offer | \$.07 | \$.07 |
| BY THE MINUTE OFFER: | \$.07 | \$.07 |

Each Additional Line

\$ 6.00

NOTE: The Company will provide a one-time bill credit, equal to the first monthly recurring charge of the AT&T Consumer Local service Offer to which the Customer is subscribed, per billing telephone number.

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Hamid Eftekhari, District Manager, 5501 LBJ Freeway, Dallas TX 75240

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LOCAL EXCHANGE SERVICES TARIFF

Section 6
Original Sheet 33

CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERING

6.12 RATE SCHEDULES (continued)

Missouri Public
Service Commission

6.12.2 SERVICE CONNECTION AND MAINTENANCE CHARGES

Service Connection and Line Activation Charges

| | Nonrecurring Charge |
|---|------------------------|
| 1. Service Connection (initial installation of new facilities or relocation of existing facilities) | \$60.00 |
| 2. Primary Line Activation (initial activation without installation or relocation) | \$30.00 |
| 3. Line Activation Charge (initial activation of additional lines without installation or relocation) | \$30.00 |
| 4. Service Dispatch Charge (subsequent to initial installation) | \$45.00 |
| 5. Line Deactivation Charge, per additional line | \$20.00 |
| 6. Line Restoration Charge after disconnection for non-payment, per line | \$20.00 |

Service Change Charges

| | |
|---|---------|
| 1. Telephone Number Change | \$20.00 |
| 2. Feature Change Charge | \$ 5.00 |
| 3. Record Order Charge | \$ 0.00 |
| 4. PIC Change Charge (OutPICs only) | \$ 5.00 |
| 5. PLOC Change Charge | \$ 0.00 |
| 6. Change to Universal Lifeline Telephone Service | \$ 7.50 |
| 7. Directory Listing Change Charge | \$ 5.00 |

Repair and Maintenance Charge (Per Visit)

| | |
|-----------------|----------|
| 1. Basic Time | \$115.00 |
| 2. Overtime | \$175.00 |
| 3. Premium Time | \$230.00 |

Note 1: Waived once during a 12-month period.

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LOCAL EXCHANGE SERVICES TARIFF

Section 6
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CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERING
Missouri Public
Service Commission

6.12 RATE SCHEDULES (continued)

6.12.3 Lifeline Discount Telephone Service Program

For customers that are eligible for Lifeline, a credit of \$7.00 will be applied to the local service package or line in accordance with Federal Rules; those Customers will also receive a credit of \$3.50 to be applied to the local service package or line in accordance with State Rules.

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LOCAL EXCHANGE SERVICES TARIFF

Section 6
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CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERING

Missouri Public
Service Commission

6.12 RATE SCHEDULES (continued)

6.12.4 CUSTOM FEATURE RATES

Custom feature rates for Customers subscribing to Consumer Local Service under Section 6 of this tariff are listed below. All rates are monthly recurring rates, unless otherwise noted.

| FEATURE | RATE |
|-------------------------------|-----------------------------------|
| Speed Dialing 30 | \$6.00 |
| Speed Dialing 8 | \$2.75 |
| Calling Screening | \$4.00 |
| Call Forwarding Variable | \$2.75 |
| Call Forwarding Remote Access | \$1.00 |
| Call Trace | \$5.50 per successful activation |
| Repeat Dialing | \$.50 per use with \$2.00 mo. cap |
| Caller ID | \$6.75 |
| Caller ID Blocking | N/C |
| - Per Line | |
| Caller ID Blocking | N/C |
| - Per Call | |
| Caller ID with Call Waiting | N/C |
| Anonymous Call Rejection | \$1.50 |
| Call Return | \$.50 per use with \$4.00 mo. cap |
| Three Way Calling | \$2.75 |
| Custom Ring Service | Not currently available |
| Call Waiting | |
| Distinctive Ring | \$3.50 |
| LD ALERT | \$1.00 |
| Three Feature Package | \$11.95 |
| Ten Feature Package | \$19.95 |

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LOCAL EXCHANGE SERVICES TARIFF

Section 6
Original Sheet 36

CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERINGS

6.12 RATE SCHEDULES (continued)

6.12.5 LISTING RATES

Rates for Customers subscribing to Local Service under Section 6 of this tariff are.

| SERVICE | MONTHLY RECURRING CHARGE |
|--------------------------------------|--------------------------|
| Non-published Telephone Number | \$1.50/per line |
| Non-listed Telephone Number | \$1.00 |
| Directory Assistance listing Service | N/C |
| Additional Directory Listings | N/C |
| Foreign Listing | \$1.00 |

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LOCAL EXCHANGE SERVICES TARIFF

Section 6
Original Sheet 37

CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERING

Public
Hearing

6.12 RATE SCHEDULE (Continued)

6.12.6 OPERATOR SERVICE CHARGES

Operator Service Charges are the same as specified in the AT&T Communications of the Southwest, Inc. Missouri Message Telecommunications Service Tariff.

6.14.1 AT&T CALLING CARD CHARGES

Calling Card Charges are the same as specified in the AT&T Communications of the Southwest, Inc. Missouri Message Telecommunications Service Tariff, with the exception noted below.

Customers subscribing to the Block of Time or By the Minute Offer will be charge the following rates for intrastate Calling Card Calls:

Usage Charge: \$.25 per minute
Service Charge: N/C

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LOCAL EXCHANGE SERVICES TARIFF

Section 6
1st Revised Sheet 38
Cancels Original Sheet 38

CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERING

6.14 CUSTOMER SATISFACTION GUARANTEE

Customers who are first-time subscribers to AT&T Consumer Local Service may utilize the Customer Satisfaction Guarantee. Customers are limited to a one-time credit under this offer, though they may subscribe to one or more of the plans available under AT&T Consumer Local Service as specified in Section 6.1, preceding. Within 30 days of the initial installation of AT&T Consumer Local Service, the Customer must send written notification to the address indicated below to advise the Company of dissatisfaction with such service and advise the Company that the Customer desires local service to be re-established with the former local service provider. The Company will provide such Customers with a \$100 credit on the final bill; any excess credit after all final bill charges have been rendered will be refunded to the Customer by check within 10 weeks of the date of disconnection of service.

Correspondence regarding this offer must be postmarked within 30 days of the initial installation of AT&T Consumer Local Service and should be addressed to:

AT&T Broadband
5619 DTC Parkway, 7th Floor
Englewood, CO 80111
ATTN: Customer Satisfaction Guarantee

6.15 PROMOTIONS

6.15.1 OPERATOR HANDLED CALL PROMOTION

Beginning June 25, 2000, AT&T will provide the following promotional offer to Customers subscribing to the Consumer Local Service (AT&T Integrated Offering). For calls within the Customer's local calling area, Usage and/or Service Charge rates will be waived for the following call types:

Customer Dialed Calling Card Calls
Operator Dialed Calling Card Calls
Operator Station Call Types:
Billed to Third Number
Collect
Sent Paid
Person to Person Calls
Busy Line Verification and Interrupt Service

Public Payphone Surcharge

(RT)
(RT)

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LOCAL EXCHANGE SERVICES TARIFF

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CONSUMER LOCAL SERVICE - AT&T INTEGRATED OFFERING

6.15 PROMOTIONS (continued)

6.15.2 TEN FEATURE PACKAGE PROMOTION

AT&T will provide the following promotion to Customers who: 1) subscribe to the AT&T Integrated Offering between July 7, 2000, and July 28, 2000, and 2) order multiple lines. Customers will receive the Ten Feature Package on all lines associated with their account. Customers who modify their service by adding or deleting any feature will no longer be eligible for this promotion.

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LOCAL EXCHANGE SERVICES TARIFF

Section 7
4th Revised Index Sheet 1
Replacing 3rd Revised

AT&T LOCAL EXCHANGE SERVICES

MAY 11 2000

Text PRICE
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MISSOURI
Public Service Commission

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AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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AT&T LOCAL EXCHANGE SERVICES

MAY 11 2000

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LOCAL EXCHANGE SERVICES TARIFF

Section 7
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Replacing Original Sheet 1

AT&T LOCAL EXCHANGE SERVICES

(CT)

7.1 Description

(AT)

AT&T Local Exchange Services provide a Customer with an analog, voice grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T will provide Local Exchange Services either on its own facilities or facilities leased from other carriers, and may be offered in conjunction with an associated long distance service offering provided by AT&T. Number portability will be offered to our customers.

(AT)

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LOCAL EXCHANGE SERVICES TARIFF

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AT&T LOCAL EXCHANGE SERVICES

7.2 Monthly Recurring Charges

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price Schedule: AT&T UniPlan Basic, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option, or AT&T Business Network. All other AT&T Local Exchange Services customers will be charged as shown in the Price Schedule.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers as shown in the Price Schedule.

7.3 Non-Recurring Charge

7.3.1 Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers. (AT)
(AT)

7.3.2 Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers. (AT)
(AT)

7.3.3 Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with an one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

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LOCAL EXCHANGE SERVICES TARIFF

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AT&T LOCAL EXCHANGE SERVICES

7.3 Non-Recurring Charge (Cont'd)

7.3.4 Feature Change Charge

Feature Change Charges are applied to an existing Local Service line when the customer requests to add or change a feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

7.3.5 Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to Directory Listings, see non-recurring directory listing charges in Price Schedule.

7.3.6 Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire local service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the local service order at the accepted CCD date and further installation must be scheduled for a later date.

7.3.7 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

7.3.8 PIC Change Charge

A PIC Change Charge applies to existing Local Service Customers who request a change in their PIC designation for presubscription of interLATA or, where available, intraLATA services. The charge is applied on a per-line basis. If the Customer changes both the InterLATA PIC and the IntraLATA PIC on the same line or trunk at the same time, only the InterLATA PIC Change Charge will be incurred by the Customer. Service Order Charges and Record Order Charges do not apply to PIC changes.

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AT&T LOCAL EXCHANGE SERVICES

7.4 Features

Optional features are available with AT&T Local Exchange Services. Customers may order features individually or as part of a Feature Package, as shown below. Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Customers who order AT&T Local Exchange Services associated with any of the following services will be charged the Monthly Recurring Charges shown in the Price Schedule: AT&T UniPlan Basic, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option. All other AT&T Local Exchange Services Customers will be charged as shown in the Price Schedule. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features and feature packages may be ordered.

7.4.1 Call Forward Busy

This feature allows the Customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.2 Call Forward No Answer

This feature allows the Customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.3 Call Forward Variable

This feature enables a customer to program their telephone to forward their calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.4 Call Waiting/Cancel Call Waiting

The Call Waiting feature enables a Customer already on a call to be notified of another call by the sound of a Call Waiting tone. The Customer depresses the switchhook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a Customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.

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LOCAL EXCHANGE SERVICES TARIFF

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AT&T LOCAL EXCHANGE SERVICES

7.4 Features (Cont'd)

7.4.8 Speed Dialing 8

This feature allows the Customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

7.4.9 Three-Way Calling

This feature allows the customer to connect a third party call to an existing call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

7.4.10 Feature Packages

A. Feature Package 1 includes:

Call Forward Variable, Three-Way Calling

B. Feature Package 2 includes:

Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting

C. Feature Package 3 includes:

Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy, Speed Dialing 8

7.4.11 Anonymous Call Rejection (ACR)

(AT)

This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing *77. Customers cancel ACR by pressing *87. It does not block calls from numbers that are unavailable.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

(AT)

Material previously shown on this sheet now appears on Sheet

Missouri Public
Service Commission

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Chicago, Illinois 60606

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LOCAL EXCHANGE SERVICES TARIFF

Section 7
Original Sheet 5.1

AT&T LOCAL EXCHANGE SERVICES

**Missouri Public
Service Commission**

7.4 Features (Cont'd)

REC'D MAR 03 2000 (AT)

7.4.12 Caller ID with Name

This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

7.4.13 Caller ID with Call Waiting

This feature provides customers the ability to see the number or the name of the calling party while engaged in a telephone conversation. Customers must subscribe to both Caller ID and Call Waiting features. When customers subscribe to Caller ID with Call Waiting, they receive the functionality of both Call Waiting and Caller ID along with an alert signal indicating that another caller is attempting to call. There is no additional charge for Caller ID with Call Waiting.

7.4.14 Distinctive Ring Service

This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

7.4.15 Remote Access to Call Forwarding (RACF)

This feature allows a customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the customer. Customer uses a four-digit PIN to access the call-forwarding feature. The user gains remote access to the Call Forward Variable feature from a touch-tone telephone at a remote location.

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AT&T LOCAL EXCHANGE SERVICES

**Missouri Public
Service Commission**

7.4 Features (Cont'd)

REC'D MAR 03 2000

7.4.16 Selective Call Rejection

This feature allows the Customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing *60. Customers can cancel Selective Call Rejection by pressing * 80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

7.4.17 Call Transfer

This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

(AT)

(MT)

7.5 Exchange Areas

(MT)

See Section 3.2.1 of this tariff.

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Leslie O. Buford, District
222 west Adams Street
Chicago, Illinois 60606

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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AT&T LOCAL EXCHANGE SERVICES

7.6 Directory Listings

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or One-Way Inward Trunk service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

7.6.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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AT&T LOCAL EXCHANGE SERVICES

7.6 Directory Listings (Cont'd)

7.6.1 General (Cont'd)

A. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

B. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, name of officers of the Corporation;
3. For any business establishment, names of associated or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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7.6 Directory Listings (Cont'd)

7.6.2 Non-Published Listings

A. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

B. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence, or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listings to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Exempt as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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AT&T LOCAL EXCHANGE SERVICES

7.6 Directory Listings (Cont'd)

7.6.3 Non-Listed Listings

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

7.6.4 Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services

7.7.1 Local Directory Assistance

Local Directory Assistance allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

7.7.2 Busy Line Verification

Busy Line Verification provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

7.7.3 Busy Line Verification with Interrupt

Busy Line Verification with Interrupt provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

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AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services (Cont'd)

7.7.4 Operator Assistance

A. Operator Station Service Charge

An Operator Station Service Charge applies when calls are completed with the assistance of a Company operator, except as specified, for Customer-Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

B. Customer-Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

1. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

2. Customer Dialed and Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

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AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services (Cont'd)

7.7.4 Operator Assistance (Cont'd)

B. Customer-Dialed Calling Card Station (Cont'd)

3. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T designated number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

4. Types of Calling Cards

Each of the preceding types of calls are future classified based upon the type of calling card that is used for billing purposes, as follows;

a. AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

b. Calling Card other than the AT&T CIID/891 Card

1) Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

2) Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

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7.7 Local Operator Services (Cont'd)

7.7.4 Operator Assistance (Cont'd)

C. Person-to-Person

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

D. Billed to Third Party

Billed to Third Party charges apply where the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

E. Operator Assistance Local Usage Rates

Operator Assistance Local Usage Rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

7.7.5 Directory Assistance Service

Directory Assistance Service is furnished in the state of Missouri and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

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7.7 Local Operator Services (Cont'd)

7.7.6 Directory Assistance Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

A. Exemptions

No charge applies for:

1. Calls for Directory Assistance originating from coin telephones.
2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

B. Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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AT&T LOCAL EXCHANGE SERVICES

7.8 Rates

7.8.1 Monthly Recurring Charges

Refer to Price Schedule

7.8.2 Non-Recurring Charges

Refer to Price Schedule

7.8.3 Features

Refer to Price Schedule

7.8.4 Directory Listings

Refer to Price Schedule

7.8.5 Local Operator Service

Refer to Price Schedule

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2nd Revised Sheet 16
Replacing 1st Revised Sheet 16

AT&T LOCAL EXCHANGE SERVICES

V-3301
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7.9 Promotional Offerings

7.9.1 "Welcome to AT&T Local Service" Promotion

REC'D JAN 07 2000

From the effective date of this tariff through June 30, 2000, (C)
AT&T will offer to waive the Service Order Charge and standard
installation charges for new AT&T Local Exchange Services end-
user customers who order Local Service on AT&T UniPlan Basic,
AT&T UniPlan OneRate, AT&T CustomNet Simply Better, and OneNet
Option. All other AT&T Local Exchange Services customers will
also be eligible.

Customers are responsible for payment of any associated
governmental fees, surcharges, or taxes applicable to the
credited charges.

This promotion is only valid where facilities permit. Service
must be installed no later than September 30, 2000. (C)

This promotional program is not valid with any other Company
promotional program or in conjunction with services under
contract or priced on an Individual Case Basis. If the Customer
terminates service before the end of the commitment period, the
Customer will be responsible to pay any of the charges credited
under this program. The Customer may also be charged an early
termination charge may be applicable.

Missouri Public
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FILED FEB 06 2000

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7.9 Promotional Offerings (Cont'd)

7.9.2 AT&T Local Exchange Services New Feature Credit Promotion ~~and Public Service Comm~~

From the effective date of this tariff through December 31, 2000, AT&T will offer a promotion to existing Customers who have AT&T Local Exchange Services with AT&T UniPlan Basic, AT&T UniPlan OneRate Service Option, AT&T CustomNet Simply Better Pricing Option, or OneNet Option. Customers who order additional features will receive a credit equal to the Service Order Charge and the Feature Change Charge (per-feature, per-line). Credit will be applied to the first full month's bill following the new feature installation. All other AT&T Local Exchange Services customers will also be eligible.

There is no limit to the number of lines that are eligible to receive the Feature Change Charge credit. A single Service Order Charge credit would be applied to each order.

Customers are responsible for payment of any associated governmental fees, surcharges, or taxes applicable to the credited charges.

This promotion is only valid where facilities permit. Service must be installed no later than March 31, 2001.

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MAY 19 2000

**MISSOURI
Public Service Commission**

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Service Commission

7.9 Promotional Offerings (Cont'd)

17.2

7.9.4 Call Forward No Answer Waiver Promotion

From July 1, 2000 through October 31, 2000 AT&T will offer the following promotion to Customers ordering Voice Mail:

The Call Forward No Answer monthly recurring charge will be waived for two months billing to new AT&T Local Exchange Services customers and all other existing AT&T Local Exchange Services customers who do not have voice mail.

Customers are responsible for payment of any associated governmental fees, surcharges, or taxes applicable to the credited charges.

This promotion is only valid where facilities permit. Service must be installed no later than December 31, 2000.

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Issued: June 23, 2000

Effective: July 1, 2000

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AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-DS-1 Digital Facilities

MAY 11 2000

7.10.1 Description

MO. PUBLIC SERVICE COMM.

AT&T Local Exchange Services - DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist. AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS1 facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T UniPlan Basic, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better or AT&T Business Network.

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MAY 11 2000

7.10 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

7.10.1 Description (Cont'd)

MO. PUBLIC SERVICE COMMISSION

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

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7.10 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd) MAY 11 2000

7.10.2 Monthly Recurring Charges

MO. PUBLIC SERVICE COMMISSION

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS1 facilities.

Monthly recurring charges, as shown in the Price Schedule, apply per-facility to Customers who order AT&T Local Exchange Service DS-1 Digital Facilities associated with AT&T UniPlan, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better, or AT&T Business Network.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price Schedule.

7.10.3 Non-Recurring Charges

A) Installation Charge

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to a non-recurring Installation Charge unless otherwise specified.

B) Change Order Charge

Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.10.4 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

7.10.5 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

7.10.6 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

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AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Service-DS-1 Digital Facilities (Cont'd)

MO. PUBLIC SERVICE COMMISSION

7.10.7 Rates and Charges

A) Monthly Recurring Charges

Refer to Price Schedule

B) Non-Recurring Charges

Refer to Price Schedule

C) Directory Listings

Refer to Price Schedule

D) Local Operator Service

Refer to Price Schedule

E) Directory Assistance Service

Refer to Price Schedule

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AT&T LOCAL EXCHANGE SERVICES

MAY 11 2000

7.11 AT&T Local Exchange Service-ISDN PRI

7.11.1 Description

MO. PUBLIC SERVICE COMMISSION

AT&T Local Exchange Services-ISDN PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). AT&T Local Exchange Services-ISDN PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. AT&T Local Exchange Services-ISDN PRI is available where facilities and operating systems exist.

Customers using the facilities for data transmission only will be subject to the Monthly Recurring Data Facility Charges in lieu of the standard Monthly Recurring Facility Charge.

AT&T Local Exchange Services-ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD). It can also be used as loop transport for circuit switched data.

AT&T Local Exchange Services-ISDN PRI is provisioned on the 1.544 megabits per second (MBPS) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel (Primary) or 24 B channels (Secondary) to provide the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channeled transport.

ISDN describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channeled transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

The B Channel is a 64 kilobits per second (KBPS) channel used for information transfer between users and may be used in conjunction with circuit-switched service. The D Channel is a 64 KBPS channel that carries signaling and control for the B channels. The backup D Channel automatically takes over for a failed D channel in case of trouble and is purchased as part of a 23B+Backup D PRI Arrangement.

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7.11 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.11.1 Description (Cont'd)

MO. PUBLIC SERVICE COMM.

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on-a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T: AT&T UniPlan Basic, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better or AT&T Business Network.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per calls for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

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AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.11.1 Description (Cont'd)

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Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

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Public Service Commission**

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LOCAL EXCHANGE SERVICES TARIFF

Section 7
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AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.11.2 Monthly Recurring Charges

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AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the Price Schedule, apply per-facility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T UniPlan, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better, or AT&T Business Network.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price Schedule.

7.11.3 Non-Recurring Charges

A) Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

B) ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

7.11.4 Directory Listings

Directory Listings apply as specified in Section 7.6, preceding.

7.11.5 Local Operator Service

Local Operator Service is furnished as specified in Section 7.7, preceding.

7.11.6 Directory Assistance Service

Directory Assistance Service is furnished as specified in Section 7.7.5, preceding.

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AT&T LOCAL EXCHANGE SERVICES

7.11 AT&T Local Exchange Service-ISDN PRI (Cont'd)

7.11.7 Rates and Charges

A) Monthly Recurring Charges

Refer to Price Schedule

B) Non-Recurring Charges

Refer to Price Schedule

C) Directory Listings

Refer to Price Schedule

D) Local Operator Service

Refer to Price Schedule

E) Directory Assistance Service

Refer to Price Schedule

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LOCAL EXCHANGE SERVICES TARIFF

Section 9
4th Revised Index Sheet 1
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AT&T DIGITAL LINK SERVICE

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LOCAL EXCHANGE SERVICES TARIFF

Section 9
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1

AT&T DIGITAL LINK SERVICE

**Missouri Public
Service Commission**

9.1 DESCRIPTION

REC'D NOV 12 1999

9.1.1 General

AT&T Digital Link is a Local Exchange Service for Business Customers which permits outward and inward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD), Direct Inward Dialing (DID) and Main Listed Number (MLN) over dedicated digital facilities (as described in AT&T's Tariffs F.C.C. Nos. 9 and 11). The Customer's premises must have a Customer provided compatible Private Branch Exchange (PBX) system or multiline terminating system to originate and terminate the calls. AT&T Digital Link also permits outward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD) over an external Local Exchange Company (LEC) provided Centrex Service. The customer will be responsible for obtaining all necessary Centrex Service Automatic Route Selection (MS) reprogramming. ML, DID and MLN capability is available where facilities and operating systems exist.

AT&T Digital Link is only available at locations where Customers subscribe to one or more of the following intrastate services provided under this Company's Custom Network Tariff P.S.C. Mo. No. 17.

Software Defined Network Service
AT&T UniPlan® Service - Dedicated Access
AT&T UniPlan Basic Service Option
AT&T UniPlan Service FlatRate Pricing Option
AT&T UniPlan OneRate Service Option
AT&T UniPlan OneRate Service Option II
AT&T Virtual Telecommunications Network Service (VTNS)
AT&T CustomNetSM Service - Special Access
AT&T Business Network Service

(AT)

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**Missouri Public
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LOCAL EXCHANGE SERVICES TARIFF

Section 9
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION - (Continued)

9.1.1 General - (Continued)

AT&T Digital Link calls using dedicated access will be rated from the originating rate center to the terminating rate center.

AT&T Digital Link does not include any of the following: operator assisted services, Special Access Codes, Special Service Codes or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

Conference Calls,

Calls to Special Service Codes including 500, 700, 900, 976 or N11 (where N = 2-9) or other Special Access Codes that may be created,

(RT)

AT&T Digital Link Customers cannot receive::

Person to Person Calls,

Collect Calls,

Third Number Billed Calls.

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LOCAL EXCHANGE SERVICES TARIFF

Section 9
5th Revised Sheet 3
Replacing 4th Revised Sheet 3

AT&T DIGITAL LINK SERVICE

**Missouri Public
Service Commission**

9.1 DESCRIPTION (Cont'd)

REC'D JAN 05 2000

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD)

AT&T Digital Link Direct Outward Dialing Service provides outward calling from the Customer's premises to the telecommunications network. DOD is only furnished where facilities exist.

A. AT&T Digital Link Direct Outward Dialing Service (DOD) Promotional Offerings

1. AT&T Digital Link 'PR' \$500 Bill Credit Promotion

Beginning with the effective date of this tariff page and ending June 30, 2000, AT&T will offer a promotion to new or existing AT&T SDN, AT&T CustomNet Service, UniPlan One Net CSO, or VTNS Service customers with locations utilizing special access in Missouri. Customers will receive a \$500.00 bill credit per participating Billed Telephone Number (BTN) payable in the fourth full month's bill following enrollment. All Customers participating in this promotion must request an installation date of no later than July 31, 2000. Benefits under this promotion can only be obtained once per BTN. (CT)

Customers with special access locations agree to bill a minimum of \$600.00 in combined direct dial outbound IntraLATA usage, Short-Haul Dedicated IntraLATA usage and AT&T Digital Link usage, per participating BTN, during the 12 month period after enrollment in this promotion.

Customers enrolled in the AT&T Digital Link "PR" Bill Credit Promotion are ineligible to enroll in the CustomNet IntraLATA "PR" Bill Credit Promotion. Customers who have received similar promotional benefits under another IntraLATA and/or AT&T Digital Link promotion within the prior six-month period are ineligible for this promotion.

**Missouri Public
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LOCAL EXCHANGE SERVICES TARIFF

Section 9
2nd Revised Sheet 3.1
Replacing 1st Revised Sheet 3.1

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD) (Cont'd)

A. AT&T Digital Link Direct Outward Dialing Service (DOD) Promotional Offerings (Cont'd)

2. AT&T Digital Link 'PR' \$750 Bill Credit Promotion

Beginning with the effective date of this tariff page end (CT)
ending June 30, 1999, AT&T will offer a Digital Link \$750 Bill (CT)
Credit Promotion to new and existing AT&T Software Defined
Network (SDN) Service, AT&T Virtual Telecommunications Service
(VTNS), and UniPlan Service customers with locations utilizing
dedicated access in Missouri. Customers will receive a \$750
bill credit per participating Billed Telephone Number (BTN)
payable in the fourth full month's bill following enrollment.
All Customers participating in this promotion must request an
install date of no later than July 31, 1999. Benefits under (CT)
this promotion can only be obtained once per BTN.

New or existing IntraLATA customers utilizing dedicated
access, must agree to identify AT&T as their primary carrier
for AT&T Digital Link and IntraLATA usage and bill a minimum
of \$850 of combined IntraLATA and AT&T Digital Link usages per
BTN. Customers have 12 consecutive billing months to achieve
the \$850 usage commitment, per BTN. This promotion can only
be obtained once per BTN up to a maximum of 800 BTNs per MCM,
per customer.

Customers who have received similar promotional benefits under
another IntraLATA and/or AT&T Digital Link promotion within
the prior six-month period are ineligible for this promotion.

WRITTEN NOTICE OF RATE DECREASE
AND ITS EFFECTIVE DATE FILED ON

(DATE)

PURSUANT TO SECTION 392.500 (1)
RSMO SUPP.

EFFECTIVE DATE OF RATE DECREASE

(DATE)

Issued: January 5, 1999

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AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Section 9
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AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD) (Cont'd)

A. AT&T Digital Link Direct Outward Dialing Service (DOD) Promotional Offerings (Cont'd)

3. AT&T Digital Link Deal of the Century Promotion

Beginning with the effective date of this tariff page and ending June 30, 1999, AT&T will offer a promotion to new or existing AT&T Digital Link Customers. This promotion will provide the Customer a usage credit based on a minimum of \$500 in new AT&T Digital Link local usage. The credit will appear on the Customer's bill by November 2000. Customers will also receive a \$1200 credit, per T1.5 installed for use with AT&T Digital Link Service with DID during the promotion period. The credit is payable in the second month after installation and enrollment in this promotion. (CT)

Specifically, Customers need to meet a \$500 threshold, which is based on new AT&T Digital Link and/or dedicated IntraLATA (gross) usage compared to a baseline. AT&T will compare the Customer's average monthly AT&T Digital Link Direct Outward Dialing (DOD) Service usage per location during the months of October, November and December 1998 (baseline usage) with the Customer's actual AT&T Digital Link DOD Service usage for that location during the Customer's benchmark months. The benchmark months for Customers subscribing to both AT&T Digital Link DOD Service and either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service will be December 1999, March 2000 and May 2000. The benchmark months for Customers subscribing to only AT&T Digital Link DOD Service will be December 1999 and May 2000. If the amount of AT&T Digital Link DOD Service usage (and/or Dedicated IntraLATA usage) in any one of the Customer's benchmark months is at least \$500 greater than the Customer's baseline usage, the Customer will be entitled to receive a one time AT&T Digital Link credit under this promotion. (CT)

The Customer's credit will be the amount of the Customer's AT&T Digital Link DOD Service usage for qualifying locations for the Customer's benchmark months, minus any volume or other discounts attributable to that usage in an AT&T interstate tariff. (CT)

Customers who discontinue AT&T Digital Link service prior to November 2000 forfeit any credit under this promotion. (CT)

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LOCAL EXCHANGE SERVICES TARIFF

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Original Sheet 3.3

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

(AT)

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD) (Cont'd)

A. AT&T Digital Link Direct Outward Dialing Service (DOD) Promotional Offerings (Cont'd)

4. AT&T Digital Link Flat Fee Calling Promotion

This promotion is available to new and existing AT&T Digital Link customers except AT&T Digital Link customers who also subscribe to AT&T CustomNet Service provided under this Company's Custom Network Service Tariff. The promotion will commence on the effective date of this tariff page and conclude on April 30, 1999. Facilities provisioned under this promotion must be in the AT&T provisioning system by May 15, 1999 and must have a customer requested installation date on or before August 1, 1999.

Customers of AT&T Digital Link Direct Outward Dialing (DOD) Service and either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service will pay a one-time DOD flat rate usage fee of \$3,080 per T1.5 facility for twelve months of DOD usage commencing with the provisioning date to the T1.5. Customers who subscribe to AT&T Digital Link's DOD Service only, will pay a one-time DOD flat rate usage fee of \$3,465 per T1.5 facility for twelve months of DOD usage commencing with the provisioning date to the T1.5. Enrollment in this promotion does not affect the Customer's responsibility for AT&T Digital Link's non-recurring or monthly recurring charges. Customers will also receive a \$1,200 credit, per T1.5 installed for use with AT&T Digital Link Service with DID during the promotion period. The credit is payable in the second month after installation and enrollment in this promotion.

Unless the customer notifies AT&T in writing at least thirty (30) days prior to the end of the twelve month period, at the end of the twelve month period the customer will be charged the then-tariffed AT&T Digital Link Service monthly flat rate charge. If no such charge is tariffed at that time, the customer will be charged the then tariffed per minute rates. No portion of the charge paid pursuant to this promotion will be refunded if the customer terminates AT&T Digital Link Service prior to the end of the twelve month period.

(AT)

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LOCAL EXCHANGE SERVICES TARIFF

Section 9
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Replaces Original Sheet 3.4

Missouri Public
Service Commission

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD) (Cont'd)

A. AT&T Digital Link Direct Outward Dialing Service (DOD) Promotional Offerings (Cont'd)

5. AT&T Digital Link Flat Fee Thrifty Calling Promotion

This Tariff/Promotion is available to new and existing AT&T Digital Link customers except customers who subscribe to AT&T Digital Link in conjunction with AT&T CustomNet Service provided under this Company's tariff Custom Network Service Tariff. The promotion will commence on June 30, 2000 and end on March 31, 2001. Enrollment will conclude on December 30, 2000. Facilities provisioned under this promotion must be in the AT&T provisioning system by January 15, 2001 and must have a customer requested installation date on or before February 28, 2001. (CT)

Customers who subscribe to AT&T Digital Link's DOD Service, will pay a monthly recurring DOD flat rate usage fee of \$385.00 per T1.5 facility or \$30.05 per DS0 facility for one month of DOD usage commencing with the provisioning date to the T1.5. The customer will pay the flat rate charge for every T1.5 or DS0 facility designated for AT&T Digital Link DOD, DID, MLN or 8YY service. If DS0 level Flat Fee service is selected, DS0 facilities will be channelized as a separate trunk group. Enrollment in this promotion does not affect the Customer's responsibility for AT&T Digital Link's non-recurring or monthly recurring charges. (CT)

The customer will allow AT&T to review customers local usage and increase the number of flat rate usage fees, if it appears the customer is using more DS0s or DS1s than they are paying for under the flat rate plan. (CT)

Unless the customer notifies AT&T in writing at least thirty (30) days prior to December 31, 2000, at the expiration of this promotion the customer will revert to the then-tariffed AT&T Digital Link Service monthly flat rate charge. If no such charge is tariffed at that time, the customer will be charged the then tariffed per-minute rates. (CT)

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LOCAL EXCHANGE SERVICES TARIFF

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4th Revised Sheet 4
Replacing 3rd Revised Sheet 4

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

Missouri Public
Service Commission

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) **REC'D DEC 21 1999**

AT&T Digital Link Direct Inward Dialing Service provides inward calling service from the telecommunications network to the Customer's premises for use in connection with PBX dial switching equipment. DID is not available with an external LEC provided Centrex Service. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route the incoming calls directly to the individual stations corresponding to each individual DID number. In order to subscribe to DID Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link Direct Inward Dialing Service requires a subscription to DID number groups. When dialed, these numbers are routed over available DID arranged channels of the digital access facilities to the Customer's premises. DID number groups may be ordered in an initial group of 20 and additional groups of 10.

AT&T Digital Link DID Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

A. AT&T Digital Link Direct Inward Dialing Service (DID) Promotional Offerings

1. AT&T Digital Link DID Trunk Establishment Charge Promotion

Beginning January 19, 2000 and ending December 31, 2000, AT&T (CT) will waive the Direct Inward Dialing Service (DID) trunk establishment charge for AT&T Digital Link Customers within the state of Missouri.

Missouri Public
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LOCAL EXCHANGE SERVICES TARIFF

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2nd Revised Sheet 4.1
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AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) (Cont'd)

A. AT&T Digital Link Direct Inward Dialing Service (DID) Promotional Offerings (Cont'd)

2. AT&T Digital Link Deal of the Century Promotion

Beginning with the effective date of this tariff page and ending June 30, 1999, AT&T will offer a promotion to new or existing AT&T Digital Link Customers. This promotion will provide the Customer a usage credit based on a minimum of \$500 in new AT&T Digital Link local usage. The credit will appear on the Customer's bill by November 2000. Customers will also receive a \$1200 credit, per T1.5 installed for use with AT&T Digital Link Service with DID during the promotion period. The credit is payable in the second month after installation and enrollment in this promotion. (CT)

Specifically, Customers need to meet a \$500 threshold, which is based on new AT&T Digital Link and/or dedicated IntraLATA (gross) usage compared to a baseline. AT&T will compare the Customer's average monthly AT&T Digital Link Direct Outward Dialing (DOD) Service usage per location during the months of October, November and December 1998 (baseline usage) with the Customer's actual AT&T Digital Link DOD Service usage for that location during the Customer's benchmark months. The benchmark months for Customers subscribing to both AT&T Digital Link DOD Service and either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service will be December 1999, March 2000 and May 2000. The benchmark months for Customers subscribing to only AT&T Digital Link DOD Service will be December 1999 and May 2000. If the amount of AT&T Digital Link DOD Service usage (and/or Dedicated IntraLATA usage) in any one of the Customer's benchmark months is at least \$500 greater than the Customer's baseline usage, the Customer will be entitled to receive a one time AT&T Digital Link credit under this promotion. (CT)

The Customer's credit will be the amount of the Customer's AT&T Digital Link DOD Service usage for qualifying locations for the Customer's benchmark months, minus any volume or other discounts attributable to that usage in an AT&T interstate tariff. (CT)

Customers who discontinue AT&T Digital Link service prior to November 2000 forfeit any credit under this promotion. (CT)

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LOCAL EXCHANGE SERVICES TARIFF

Section 9
1st Revised Sheet 4.2
Replacing Original Sheet 4.2

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) (Cont'd) (AT)

A. AT&T Digital Link Direct Inward Dialing Service (DID) Promotional Offerings (Cont'd)

3. AT&T Digital Link Flat Fee Calling Promotion

This promotion is available to new and existing AT&T Digital Link customers except AT&T Digital Link customers who also subscribe to AT&T CustomNet Service provided under this Company's Custom Network Service Tariff. The promotion will commence on the effective date of this tariff page and conclude on April 30, 1999. Facilities provisioned under this promotion must be in the AT&T provisioning system by May 15, 1999 and must have a customer requested installation date on or before August 1, 1999.

Customers of AT&T Digital Link Direct Outward Dialing (DOD) Service and either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service will pay a one-time DOD flat rate usage fee of \$3,080 per T1.5 facility for twelve months of DOD usage commencing with the provisioning date to the T1.5. Customers who subscribe to AT&T Digital Link's DOD Service only, will pay a one-time DOD flat rate usage fee of \$3,465 per T1.5 facility for twelve months of DOD usage commencing with the provisioning date to the T1.5. Enrollment in this promotion does not affect the Customer's responsibility for AT&T Digital Link's non-recurring or monthly recurring charges. Customers will also receive a \$1,200 credit, per T1.5 installed for use with AT&T Digital Link Service with DID during the promotion period. The credit is payable in the second month after installation and enrollment in this promotion.

Unless the customer notifies AT&T in writing at least thirty (30) days prior to the end of the twelve month period, at the end of the twelve month period the customer will be charged the then-tariffed AT&T Digital Link Service monthly flat rate charge. If no such charge is tariffed at that time, the customer will be charged the then tariffed per minute rates. No portion of the charge paid pursuant to this promotion will be refunded if the customer terminates AT&T Digital Link Service prior to the end of the twelve month period. (AT)

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LOCAL EXCHANGE SERVICES TARIFF

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3rd Revised Sheet 4.3
Replacing 2nd Revised Sheet 4.3

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.4 AT&T Digital Link Main Listed Number (MLN)

AT&T Digital Link Main Listed Number Service provides inward calling service from the telecommunications network to the Customer's premises. MLN is not available with an external LEC provided Centrex Service. MLN Service will terminate at the Customer's PBX or multiline terminating system by way of the Customer's main listed number. This main listed number will be the Customer's only published and dialable AT&T Digital Link Service number. The incoming calls will be completed to the called station via a prompt by an auto attendant (the PBX) or via an attending agent. In order to subscribe to MLN Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link MLN Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

A. AT&T Digital Link Main Listed Number Service (MLN) Promotional Offerings

1. AT&T Digital Link MLN Trunk Establishment Charge Promotion

Beginning July 24, 1999 and ending December 31, 1999, AT&T (CT)
will waive the Main Listed Number Service (MLN) trunk
establishment charge for AT&T Digital Link Customers within
the state of Missouri.

Issued: June 24, 1999

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LOCAL EXCHANGE SERVICES TARIFF

Section 9
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Replacing Original Sheet 4.4

AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

9.1.4 AT&T Digital Link Main Listed Number (MLN) (Cont'd)

A. AT&T Digital Link Main Listed Number Service (MLN) Promotional Offerings (Cont'd)

2. AT&T Digital Link Deal of the Century Promotion

Beginning with the effective date of this tariff page and ending June 30, 1999, AT&T will offer a promotion to new or existing AT&T Digital Link Customers. This promotion will provide the Customer a usage credit based on a minimum of \$500 in new AT&T Digital Link local usage. The credit will appear on the Customer's bill by November 2000. Customers will also receive a \$1200 credit, per T1.5 installed for use with AT&T Digital Link Service with DID during the promotion period. The credit is payable in the second month after installation and enrollment in this promotion. (CT)

Specifically, Customers need to meet a \$500 threshold, which is based on new AT&T Digital Link and/or dedicated IntraLATA (gross) usage compared to a baseline. AT&T will compare the Customer's average monthly AT&T Digital Link Direct Outward Dialing (DOD) Service usage per location during the months of October, November and December 1998 (baseline usage) with the Customer's actual AT&T Digital Link DOD Service usage for that location during the Customer's benchmark months. The benchmark months for Customers subscribing to both AT&T Digital Link DOD Service and either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service will be December 1999, March 2000 and May 2000. The benchmark months for Customers subscribing to only AT&T Digital Link DOD Service will be December 1999 and May 2000. If the amount of AT&T Digital Link DOD Service usage (and/or Dedicated IntraLATA usage) in any one of the Customer's benchmark months is at least \$500 greater than the Customer's baseline usage, the Customer will be entitled to receive a one time AT&T Digital Link credit under this promotion. (CT)

The Customer's credit will be the amount of the Customer's AT&T Digital Link DOD Service usage for qualifying locations for the Customer's benchmark months, minus any volume or other discounts attributable to that usage in an AT&T interstate tariff. (CT)

Customers who discontinue AT&T Digital Link service prior to November 2000 forfeit any credit under this promotion. (CT)

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Effective: May 11, 1999

Leslie O. Buford, District

P.S.C. Mo. No. 3
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AT&T DIGITAL LINK SERVICE

9.1 DESCRIPTION (Cont'd)

(AT)

9.1.4 AT&T Digital Link Main Listed Number (MLN) (Cont'd)

A. AT&T Digital Link Main Listed Number Semite (MLN) Promotional Offerings (Cont'd)

3. AT&T Digital Link Flat Fee Calling Promotion

This promotion is available to new and existing AT&T Digital Link customers except AT&T Digital Link customers who also subscribe to AT&T CustomNet Service provided under this Company's Custom Network Service Tariff. The promotion will commence on the effective date of this tariff page and conclude on April 30, 1999. Facilities provisioned under this promotion must be in the AT&T provisioning system by May 15, 1999 and must have a customer requested installation date on or before August 1, 1999.

Customers of AT&T Digital Link Direct Outward Dialing (DOD) Service and either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service will pay a one-time DOD flat rate usage fee of \$3,080 per T1.5 facility for twelve months of DOD usage commencing with the provisioning date to the T1.5. Customers who subscribe to AT&T Digital Link's DOD Service only, will pay a one-time DOD flat rate usage fee of \$3,465 per T1.5 facility for twelve months of DOD usage commencing with the provisioning date to the T1.5. Enrollment in this promotion does not affect the Customer's responsibility for AT&T Digital Link's non-recurring or monthly recurring charges. Customers will also receive a \$1,200 credit, per T1.5 installed for use with AT&T Digital Link Service with DID during the promotion period. The credit is payable in the second month after installation and enrollment in this promotion.

Unless the customer notifies AT&T in writing at least thirty (30) days prior to the end of the twelve month period, at the end of the twelve month period the customer will be charged the then-tariffed AT&T Digital Link Service monthly flat rate charge. If no such charge is tariffed at that time, the customer will be charged the then tariffed per minute rates. No portion of the charge paid pursuant to this promotion will be refunded if the customer terminates AT&T Digital Link Service prior to the end of the twelve month period.

(AT)

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AT&T DIGITAL LINK SERVICE

9.2. REGULATIONS

Missouri Public
Service Commission

9.2.1 Provision of AT&T Digital Link

FILED MAR 01 2000

AT&T Digital Link may be utilized by Customers only for the completion of AT&T local calls that both originate and terminate within the AT&T Digital Link Local Service Area. Calls which terminate or originate outside of the AT&T Digital Link Local Service Area are provided under other appropriate tariffs.

9.3 RATES AND CHARGES

AT&T Digital Link DOD rates include usage-based charges which are billed in arrears, and apply to all AT&T Digital Link DOD calls. DOD usage charges for AT&T Digital Link are determined by the following time periods. AT&T Digital Link DID and MLN rates include non-recurring and monthly recurring charges. Charges for DID Service (per Channel of the Digital Facility so equipped) or DID Service (per Digital Facility so equipped) do not apply when ISDN-PRI is provisioned on the dedicated digital facilities described in Section 9.1.1 preceding. (AT)

9.3.1 Time Periods

Day, Evening, and Night/Weekend rates apply as follows for AT&T Digital Link calls:

| | From | To, But Not Including | Days Applicable |
|-------------------|---------------------|--------------------------------|--------------------------------|
| Day | 8:00 AM | 5:00 PM | Monday - Friday |
| Evening | 5:00 PM | 11:00 PM | Sunday - Friday |
| Night/ Weekend | 11:00 PM 8:00 AM | 8:00 AM 11:00 PM 5:00 PM | All days Saturday Sunday |

Missouri Public
Service Commission

9.3.2 Software Defined Network Service

FILED APR 07 2000

For rates applicable for AT&T Digital Link calls provided in connection with Software Defined Network Service refer to Price Schedule.

9.3.3 AT&T UniPlan Service - Dedicated Access

For rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Service - Dedicated Access refer to Price Schedule.

Issued: March 1, 2000

Effective:

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

APR 07 2000

P.S.C. Mo. No. 3
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LOCAL EXCHANGE SERVICES TARIFF

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AT&T DIGITAL LINK SERVICE

9.3 RATES AND CHARGES (Cont'd)

9.3.4 AT&T UniPlan Basic Service Option

For rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Basic Service Option - Dedicated Access refer to Price Schedule.

9.3.5 AT&T Virtual Telecommunications Network Service (VTNS)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Virtual Telecommunications Service refer to Price Schedule.

9.3.6 AT&T CustomNet Service - Special Access

For rates applicable for AT&T Digital Link calls provided in connection with AT&T CustomNet Service - Special Access refer to Price Schedule.

9.3.7 AT&T UniPlan Service FlatRate Pricing Option

For rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access refer to Price Schedule.

9.3.8 AT&T UniPlan OneRate Service Option

For rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan OneRate Service Option - Special Access refer to Price Schedule.

9.3.9 AT&T UniPlan OneRate Service Option II

For rates applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan OneRate Service Option II refer to Price Schedule.

9.3.10 AT&T Digital Link DID and MLN Services

(AT)

For rates applicable to AT&T Digital Link Service in connection with Direct Inward Dialing (DID) and Main Listed Number (MLN) Services refer to the Price Schedule.

(AT)

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AT&T DIGITAL LINK SERVICE

9.4 SERVICE QUALITY GUARANTEES

9.4.1 General

AT&T will provide a Service Quality Guarantee to AT&T Digital Link Customers. As specified in each individual guarantee, AT&T will offer a credit or delivery by an alternate means when AT&T Digital Link does not meet the Customer's quality expectations.

AT&T Digital Link Customers who are not satisfied with the quality of a call made over the Customers' subscribed service or are not satisfied with AT&T's efforts to restore an interrupted service or meet a service installation due date must contact AT&T and report their dissatisfaction in order to receive the Service Quality Guarantee Credit.

These AT&T Service Quality Guarantees are in lieu of any credits specified under this tariff. In the event that a Customer is eligible for credits under this tariff and another AT&T tariff, the Customer will only receive the larger of the two credits.

AT&T Digital Link Call Satisfaction Guarantee, Service Interruption Satisfaction Guarantee, and Installation Satisfaction Guarantee apply only to AT&T Digital Link Customers who also subscribe to Software Defined Network Service, AT&T UniPlan Service or AT&T CustomNet Service provided under this Company's Custom Network Service Tariff.

AT&T Digital Link FAX Performance applies only to AT&T Digital Link Customers who also subscribe to AT&T UniPlan Service or AT&T CustomNet Service provided under this Company's Custom Network Service Tariff.

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AT&T DIGITAL LINK SERVICE

9.4 SERVICE QUALITY GUARANTEES (Cont'd)

9.4.2 Call Satisfaction Guarantee

Credit under this guarantee will be calculated based on eligible AT&T Digital Link Direct Outward Dial calls. A credit equal to the tariff charges for the reported local calls up to a maximum of 30 minutes per month will apply.

1. There is a maximum of one credit per reported call.
2. The credit will be applied to the net monthly billed charges for the Customers' subscribed service.
3. For AT&T CustomNet Service Customers, there is a maximum credit of \$50.00 per Main Billed Account, per 12 month period. Such period will begin with the full billing month in which the Customer receives their first credit under this guarantee.
4. Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantee or any other compensation for unsatisfactory service provided in this tariff.

9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee

A. Service Interruption Satisfaction Guarantee

A credit will apply as specified in 9.4.3.C. following when the Customer is not satisfied with AT&T's efforts to restore service which has been interrupted due to the performance of AT&T's tariffed service to one or more locations of the Customer.

B. Installation Satisfaction Guarantee

A credit will apply as specified in 9.4.3.C. following when AT&T does not meet the installation due date agreed to by AT&T and the Customer and the Customer is not satisfied with AT&T's efforts to meet the service installation due date.

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AT&T DIGITAL LINK SERVICE

9.4 SERVICE QUALITY GUARANTEES (Cont'd)

9.4.3 Service Interruption Satisfaction Guarantee and Installation
Satisfaction Guarantee (Cont'd)

C. Application of Credit

Credit will be applied based on the Customer subscribed AT&T service specified below. The credit will be equal to the lower of: the credit per location specified herein, the highest monthly billing for the Customer's most recent three full billing months for the location affected; or the amount billed on the Customer's first full month's billing statement for the location affected if the Customer has subscribed to the service for less than three full billing months. The credit will be applied for each event described in 9.4.3.A. and B. above subject to a maximum credit per Service Type per Main Billed Account, per twelve month period. Each Service Type is specified below. Such period will begin with the first full billing month in which the Customer receives its first credit. Multiple Main Billed Accounts per Service Type of the same Customer are considered as one billing account for the application of the maximum twelve month credit per Customer billing account. The maximum twelve month credit will be based on the total of all credits applied for both the Service Interruption Satisfaction Credit and the Installation Satisfaction Credit. Credit will be issued to the Customer within three full billing months after the Customer has reported its dissatisfaction to AT&T. Customers receiving credit under either the Service Interruption Satisfaction Guarantee or the Installation Satisfaction Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

For schedule of credit applicable to eligible services, per Service Type, per Main Billed Account refer to Price Schedule.

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AT&T DIGITAL LINK SERVICE

9.4 SERVICE QUALITY GUARANTEES (Cont'd)

9.4.4 AT&T FAX Performance Guarantee

A. General

AT&T will provide the FAX Performance Guarantee (FPG) to AT&T Digital Link Customers who have encountered a failure to transmit a FAX utilizing AT&T Digital Link Service. The FPG which provides for delivery of the Customer's local FAX transmission utilizing AT&T's domestic switched network or by way of an alternative method (as described in 9.4.4.C. following), if deemed appropriate, in order to meet the Customer's business needs. AT&T's domestic switched network is defined as the collection of network facilities and equipment used to transport AT&T's domestic calls, excluding Customer Premises Equipment (CPE) and Enhanced Services.

B. Eligibility

The FPG applies to Customers who subscribe to AT&T UniPlan Service or AT&T CustomNet Service. The FPG will not apply to calls placed by means of wireless access (including but not limited to cellular access) . . . Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this Tariff.

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AT&T DIGITAL LINK SERVICE

9.4 SERVICE QUALITY GUARANTEES - (Continued)

9.4.4 AT&T FAX Performance Guarantee - (Continued)

C. Description

If an eligible FAX call, as described above fails, the FPG will provide Customer assistance through the Domestic FAX Service Center (DFSC) twenty-four hours a day, seven days a week. Access to the DFSC is by way of a toll-free number at no cost to the Customer. The DFSC provides an analyst who will work with the Customer to isolate and resolve the trouble. Unless it is determined that the cause of the problem is Customer premises equipment related, the DFSC will initially attempt to re-FAX the document via AT&T equipment. If that fails, the DFSC will offer to place the Customer in touch with a Domestic Express Delivery Service of AT&T's choice, to deliver the FAX in accordance with the arrangements agreed to by the Customer and the Domestic Express Delivery Service, at AT&T's expense up to the annual maximum number of documents per Customer per calendar year, as specified in 9.4.4.D. following, for the Type of AT&T Service on which the FAX delivery trouble occurred. The value of the Domestic Express Delivery Service will not exceed \$50.00 per document.

A Customer document is defined as printed material containing text and/or graphics, of up to 50 pages, 8 1/2" x 11" in size. Larger numbers of pages shall be considered multiple documents.

D. Domestic Express Delivery Alternative

The maximum annual number of documents to be offered to any Customer per calendar year under the Section preceding, for the listed AT&T service on which the FAX delivery trouble occurred, will be as follows:

| AT&T Service Type | Maximum Documents Per |
|------------------------|-------------------------------|
| | Customer Per Calendar Year |
| AT&T CustomNet Service | 2 |
| AT&T UniPlan Services | 8 |

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AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) service of AT&T Digital Link receive Directory Listing(s) as follows:

9.5.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listing in the white page directory, and offer Additional and/or Other Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this tariff, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

The alphabetical list of names of customers is for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customers' service, and special position or arrangement of names is not contemplated.

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Leslie O. Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.1 General (Cont'd)

The Company limits the length of any listing in the directory by the use of abbreviations when in the opinion of the Company the clearness of the listing or the identification of the customer is not impaired thereby.

Listings must conform to the Company's practices with respect to directories.

A. Main Listings

The Customer will receive one free Main listing, per location, in the alphabetical section of the white pages which serves the Customer's location.

B. Additional Listings

The term additional listing denotes any white pages listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, names of officers of the Corporation; or
3. For any business establishment, names of associates or employees of the establishment.

Additional listings may also be the bona fide names of firms or corporations that the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

For Additional Listings monthly charges refer to Price Schedule."

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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.1 General (Cont'd)

C. Other White Pages Listings

Other White Pages Listings are types of Additional Listings that can appear in white page directory where the Customer also has a Main or standard Additional Listing.

1. Extra Line Listings

Extra line material may be provided in the alphabetical directory when, in the opinion of the Company, it facilitates the use of the telephone service. An extra line must be directive for the proper placing of telephone calls and not designed for advertising purposes or to show store hours. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone.

An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.

For Extra Line Listing monthly charges refer to Price Schedule.

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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.1 General (Cont'd)

C. Other White Pages Listings (Cont'd)

2. Alternate Listings

Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under circumstances in preference to the primary call number is permitted for customer to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.

The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such case, the consent of the customer to the alternately listed service must be obtained for the alternate listing.

When a customer has an extension line terminating in equipment located at a telephone answering bureau or another premises of the customer to enable the telephone to be answered at all times, or when the customer contracts for automatic answering and recording service, the telephone number of the main or extra listing may be used as the alternate number with a directive note.

For Alternate Listings monthly charges refer to Price Schedule.

3. Foreign Listings

Foreign Listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.

For Foreign Listings monthly charges refer to Price Schedule.

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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.1 General (Cont'd)

C. Other White Pages Listings (Cont'd)

4. Secretarial Listings

Secretarial listings for the benefit of patrons are available for Customers engaged in furnishing service of a secretarial nature. However, the following conditions apply:

No physical facilities shall be provided for the use of such patrons or tenants, other than public telephone service.

The Customer subscribing for the secretarial listings is not to permit the use of his service by such patrons. Secretarial listings will be accepted only upon written authorization to AT&T from the patron to be listed.

For Secretarial Listings monthly charges refer to Price Schedule

5. Special School Listings

For the benefit of its Customers, the Company upon request will list, without charge, public and non-public elementary and secondary schools alphabetically by name in a School Listing Guide to appear in the alphabetical directory. This School Listing Guide will appear in all directories and will include schools normally listed in the directories.

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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.2 Non-Published Listings

A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

B. Regulations

The Company will complete incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

For Non-Published Listing charges refer to Price Schedule.

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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.3 Non-Listed Listings

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

For Non-Listed Listings charges refer to Price Schedule.

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AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
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AT&T DIGITAL LINK SERVICE

9.5 DIRECTORY LISTINGS (Cont'd)

9.5.4 Directory Listings Promotional Offerings

A. AT&T Digital Link Directory Listing Promotion

Beginning October 16, 1998 and ending August 31, 1999, AT&T will waive all Directory Listing charges for new and existing AT&T Digital Link customers within the state of Missouri.

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7. AT&T LOCAL EXCHANGE SERVICES

(NR)

7.1 Monthly Recurring Charges

7.1.1 Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with the following services:

AT&T UniPlan Basic Service
AT&T UniPlan OneRate Service
AT&T CustomNet-Simply Better Service
AT&T OneNet Option-Service

| | Monthly Recurring Charge | Installation Charge |
|--|--------------------------------|------------------------|
| Per Main Business Line | \$30.25 | \$25.00 |
| Per Additional Business Line | \$30.25 | \$25.00 |
| Per DOD Trunk | \$39.25 | \$25.00 |
| Per Two Way Combo-Attendant Trunk | \$39.25 | \$25.00 |
| Per One Way In Local Trunk | \$39.25 | \$25.00 |
| Per DID Trunk | \$81.75 | \$25.00 |
| Per Initial DID Number Block Group of 20 | \$ 4.25 | |
| Per Additional DID Number Block Group of 10 | \$ 2.10 | |

7.1.2 Monthly Recurring Charges shown below apply to all other AT&T Local Exchange Service Customers.

| | Monthly Recurring Charge | Installation Charge |
|--|--------------------------------|------------------------|
| Per Main Business Line | \$33.50 | \$25.00 |
| Per Additional Business Line | \$33.50 | \$25.00 |
| Per DOD Trunk | \$43.50 | \$25.00 |
| Per Two Way Combo-Attendant Trunk | \$43.50 | \$25.00 |
| Per One Way In Local Trunk | \$43.50 | \$25.00 |
| Per DID Trunk | \$90.75 | \$25.00 |
| Per Initial DID Number Block Group of 20 | \$4.70 | |
| Per Additional DID Number Block Group of 10 | \$2.35 | |

(NR)

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AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

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7. AT&T LOCAL EXCHANGE SERVICES

(NR)

7.2 Non-Recurring Charges

| | | |
|--------------------------------------|---------------------------------------|---|
| Service Order Charge | Per Order \$40.00 | |
| Line/Trunk Move or Add w/Dispatch | Initial Hour \$125.00 | Each Additional 15 Minutes \$30.00 |
| Feature Change Charge | Per Line/ Per Occurrence \$5.00 | |
| Record Order Charge | Per Record Order \$20.00 | |
| Pre-Installation Cancellation Charge | Per Cancellation \$75.00 | |
| 25 Pair Termination Block Charge | Per Block \$65.00 | |
| PIC Change Charge | Per PIC Change \$5.00 | |

(NR)

Issued: June 17, 1999

Effective: August 2, 1999

Leslie O. Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
4th Revised Sheet 3
Replacing 3rd Revised Sheet 3

**Missouri Public
Service Commission**

7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

REC'D MAR 03 2000

7.3 Features

Monthly Recurring Charges below apply to Customers who order the following services:

AT&T UniPlan Basic Service
AT&T UniPlan OneRate Service
AT&T CustomNet-Simply Better Service
AT&T OneNet Option Service
AT&T Business Network Service

| | Monthly Recurring Charge | |
|----------------------------------|--------------------------------|------|
| Call Forward Busy | \$ 2.75 | |
| Call Forward Don't Answer | 2.75 | |
| Call Forward Variable | 5.50 | |
| Call Forwarding Remote Access | 2.50 | (NR) |
| Call Waiting/Cancel Call Waiting | 7.25 | |
| Caller ID | 7.65 | |
| Caller ID With Name | 7.65 | (NR) |
| Call Transfer | 13.50 | |
| Distinctive Ring Service | 5.40 | (NR) |
| Three-Way Calling | 3.50 | |
| Selective Call Rejection | 3.60 | (NR) |
| Speed Dialing 8 | 3.50 | |
| Feature Package 1 | 8.75 | |
| Feature Package 2 | 16.00 | |
| Feature Package 3 | 22.00 | |

Material previously shown on this sheet now appears on Sheet 3.1.

**Missouri Public
Service Commission**

FILED APR 02 2000

Issued: March 3, 2000

Effective: April 2, 2000

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 3.1

**Missouri Public
Service Commission**

7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

REC'D MAR 03 2000^(MT)

7.3 Features

Monthly Recurring Charges below apply to other AT&T Local Exchange Services Customers.

| | Monthly Recurring Charge | |
|----------------------------------|--------------------------------|------|
| Call Forward Busy | \$ 3.00 | |
| Call Forward Don't Answer | 3.00 | |
| Call Forward Variable | 6.00 | |
| Call Forwarding Remote Access | 2.75 | (NR) |
| Call Waiting/Cancel Call Waiting | 8.00 | |
| Caller ID | 8.50 | |
| Caller ID With Name | 8.50 | (NR) |
| Call Transfer | 15.00 | |
| Distinctive Ring Service | 6.00 | (NR) |
| Three-Way Calling | 4.00 | |
| Selective Call Rejection | 4.00 | (NR) |
| Speed Dialing 8 | 4.00 | |
| Feature Package 1 | 10.00 | |
| Feature Package 2 | 18.00 | |
| Feature Package 3 | 25.00 | (MT) |

Issued: March 3, 2000

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Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
1st Revised Sheet 4
Replacing Original Sheet 4

7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

(NR)

7.4 Directory Listings

| | Monthly Charge | Installation Change Charge | Non-Recurring Charge Per Change |
|-----------------------|----------------|-------------------------------|---------------------------------------|
| Additional Listing | \$1.50 | | - |
| Non-Published Listing | \$1.50 | | \$8.00* |
| Non-Listed Listing | \$1.50 | | \$8.00* |

* This charge will be waived until 10/31/99

7.5 Local Operator Service

| | Per Call |
|---|------------|
| Local Directory Assistance | |
| Ameritech Territory | \$0.30 |
| GTE/SBC Territories | 0.45 |
| Busy Line Verification | 1.25 |
| Busy Line Verification w/Interrupt | 2.00 |
| Operator Station | 1.25 |
| Customer Dialed Calling Card Station | 0.50 |
| Person-to-Person | 3.00 |
| Billed to Third Party | 1.33 |
| | Per Minute |
| Operator Assistance Local Usage Charges | \$ 0.08 |

(NR)

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Leslie O. Buford, District

P.S.C. MO. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 4.1

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MO. PUBLIC SERVICE COMM

7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

7.6 AT&T Local Exchange Service-DS-1 Digital Facilities

7.6.1 Monthly Recurring Charges

| | Monthly Recurring Charge | Installation Charge |
|--|--------------------------------|------------------------|
| DOD Digital Facility | \$655.00 | \$1,500.00 |
| Two-way Combo Digital Facility | \$655.00 | \$1,500.00 |
| DID Digital Facility | \$655.00 | \$2,500.00 |
| DID/DOD Digital Facility | \$655.00 | \$2,500.00 |
| Per Initial DID Number Block Group of 20 | \$ 4.25 | |
| Per Additional DID Number Block Group of 10 | \$ 2.10 | |

7.6.2 Non-recurring Charges

| | |
|---------------------|-----------------------|
| Change Order Charge | Per Order \$100.00 |
|---------------------|-----------------------|

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JUN 11 2000

MISSOURI
Public Service Commission

Issued: May 12, 2000

Effective: June 11, 2000

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 4.2

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MAY 11 2000

MO. PUBLIC SERVICE COMM

7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

7.7 AT&T Local Exchange Service-ISDN PRI

7.7.1 Monthly Recurring Charges

| | Monthly Recurring Charge | Installation Charge Per-Facility |
|--|--------------------------------|--|
| Primary ISDN Facility Charge 23B+D | \$1,445.00 | \$2,000.00 |
| Secondary ISDN Facility Charge 24B | \$1,445.00 | \$2,000.00 |
| ISDN Back-up Facility Charge 23B+Back-up D | \$1,485.00 | \$2,000.00 |
| Primary ISDN Data Facility Charge 23+D Data Only | \$ 405.00 | \$2,000.00 |
| Secondary ISDN Data Facility Charge 24B Data Only | \$ 405.00 | \$2,000.00 |

7.7.2 Non-recurring Charges

| | Per Change Order |
|-----------------------------------|---------------------|
| ISDN Facility Change Order Charge | \$100.00 |

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**MISSOURI
Public Service Commission**

Issued: May 12, 2000

Effective: June 11, 2000

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
1st Revised Sheet 1
Replacing Original Sheet 1

9. AT&T DIGITAL LINK SERVICE

9.1 AT&T Digital Link Direct Outward Dialing (DOD)

(AT)

Software Defined Network Service

A. Schedule B

| Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| | 0 - 2 9 | 0.0054 | 0.0054 | 0.0054 | 0.0018 | 0.0018 |

AT&T UniPlan Service - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| | 0 - 2 9 | 0.0090 | 0.0090 | 0.0090 | 0.0018 | 0.0018 |

AT&T UniPlan Basic Service Option - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| | 0 - 2 9 | 0.0095 | 0.0095 | 0.0095 | 0.0019 | 0.0019 |

AT&T Virtual Telecommunications Network Service (VTNS)

A. Schedule B1

| Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| | 0 - 2 9 | 0.0054 | 0.0054 | 0.0054 | 0.0018 | 0.0018 |

Issued: October 30, 1998

Effective: December 14, 1998

Leslie O Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
1st Revised Sheet 2
Replacing Original Sheet 2

9. AT&T DIGITAL LINK SERVICE (Cont'd)

9.1 AT&T Digital Link Direct Outward Dialing (DOD) (Cont'd)

(AT)

AT&T CustomNet Service - Special Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 2 9 | 0.0090 | 0.0090 | 0.0090 | 0.0003 | 0.0003 | 0.0003 |

AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 2 9 | 0.0090 | 0.0090 | 0.0090 | 0.0003 | 0.0003 | 0.0003 |

AT&T UniPlan OneRate Service Option - Special Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 2 9 | 0.0060 | 0.0060 | 0.0060 | 0.0002 | 0.0002 | 0.0002 |

AT&T UniPlan OneRate Service Option II

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 2 9 | 0.0060 | 0.0060 | 0.0060 | 0.0002 | 0.0002 | 0.0002 |

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Effective: December 14, 1998

Leslie O. Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
1st Revised Sheet 3
Replacing Original Sheet 3

9. AT&T DIGITAL LINK SERVICE (Cont'd)

9.2 AT&T Digital Link Direct Inward Dialing (DID) and Main Listed Number (NR)
(MLN) Services.

| | Rate Per Month |
|---|----------------|
| - Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped) | \$ 42.80 |
| - Main Listed Number Service (MLN) (per Channel of the Digital Facility so equipped) | \$ 0.00 |

or

| | |
|---|----------|
| - Direct Inward Dialing Service (DID) (per Digital Facility so equipped) | \$427.95 |
| - Main Listed Number Service (MLN) (per Digital Facility so equipped) | \$ 0.00 |
| - Initial Direct Inward Dialing Service Number Group of 20* | \$ 10.00 |
| - Additional Direct Inward Dialing Service Number Group of 10* | \$ 5.00 |

| | Non-recurring Charge |
|--|-------------------------|
| DID Service Establishment Charge (initial order) | \$500.00 |
| MLN Service Establishment Charge (initial order) | No Charge |
| Subsequent additions or rearrangements Of DID Service Terminations (per order) | \$100.00 |
| Subsequent additions or rearrangements Of MLN Service Terminations (per order) | No Charge |

* These charges apply whether or not the Customer utilizes all the DID (NR)
numbers in the group.

Issued: October 30 1998

Effective: December 14, 1998

Leslie O. Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 4

9. AT&T DIGITAL LINK SERVICE (Cont'd) (MT)

9.3 SERVICE QUALITY GUARANTEES (AT)

Service Interruption Satisfaction Guarantee and Installation (MT)
Satisfaction Guarantee

Following is the schedule of credit applicable to eligible services,
per Service Type, per Main Billed Account.

| AT&T Service Type | Maximum Credit Per Service Type Per Location Per Event |
|-------------------|--|
|-------------------|--|

| | |
|------------------------|---------|
| AT&T CustomNet Service | \$25.00 |
|------------------------|---------|

| | |
|-----------------------|----------|
| AT&T UniPlan Services | \$300.00 |
|-----------------------|----------|

| | |
|----------------------------------|----------|
| Software Defined Network Service | \$300.00 |
|----------------------------------|----------|

| AT&T Service Type | Maximum 12 Month Credit Per Service Type for Main Billed Account |
|-------------------|--|
|-------------------|--|

| | |
|------------------------|----------|
| AT&T CustomNet Service | \$300.00 |
|------------------------|----------|

| | |
|-----------------------|------------|
| AT&T UniPlan Services | \$2,000.00 |
|-----------------------|------------|

| | |
|----------------------------------|-----------------|
| Software Defined Network Service | \$5,100.00 (MT) |
|----------------------------------|-----------------|

Issued: October 30, 1998

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Leslie O. Buford, District

P.S.C. MO. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
2nd Revised Sheet 5
Replacing 1st Revised Sheet 5

Missouri Public
Service Commission

9. AT&T DIGITAL LINK SERVICE

9.1 AT&T Digital Link Direct Outward Dialing (DOD) **FILED APR 01 2000**

All LATAs Except 524

(AT)

Software Defined Network Service

A. Schedule B

| Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0 - 23 | 0.0090 | 0.0090 | 0.0090 | 0.0030 | 0.0030 | 0.0030 | (CP) (CR) |

AT&T UniPlan Service - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0 - 23 | 0.0150 | 0.0150 | 0.0150 | 0.0030 | 0.0030 | 0.0030 | (CP) (CR) |

AT&T UniPlan Basic Service Option - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0 - 23 | 0.0165 | 0.0165 | 0.0165 | 0.0033 | 0.0033 | 0.0033 | (CP) (CR) |

AT&T Virtual Telecommunications Network Service (VTNS)

A. Schedule B1

| Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0 - 23 | 0.0087 | 0.0087 | 0.0087 | 0.0029 | 0.0029 | 0.0029 | (CP) (CR) |

Missouri Public
Service Commission

FILED APR 07 2000

Issued: March 1, 2000

Effective:

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

APR 07 2000

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6

9. AT&T DIGITAL LINK SERVICE (Cont'd)

Missouri Public
Service Commission

9.1 AT&T Digital Link Direct Outward Dialing (DOD) (Cont'd)

FILED MAR 01 2000
(AT)

All LATAs Except 524 (Cont'd)

AT&T CustomNet Service - Special Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0-23 | 0.0210 | 0.0210 | 0.0210 | 0.0007 | 0.0007 | 0.0007 | (CP) (CR) |

AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0-23 | 0.0180 | 0.0180 | 0.0180 | 0.0006 | 0.0006 | 0.0006 | (CP) (CR) |

AT&T UniPlan OneRate Service Option - Special Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0-23 | 0.0150 | 0.0150 | 0.0150 | 0.0005 | 0.0005 | 0.0005 | (CP) (CR) |

AT&T UniPlan OneRate Service Option II

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|-----------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0-23 | 0.0150 | 0.0150 | 0.0150 | 0.0005 | 0.0005 | 0.0005 | (CP) (CR) |

AT&T Business Network Service

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|------|
| | Day | Evening | N/WE | Day | Evening | N/WE | |
| 0-23 | 0.0150 | 0.0150 | 0.0150 | 0.0005 | 0.0005 | 0.0005 | (CP) |

Missouri Public
Service Commission

FILED APR 07 2000

Issued: March 1, 2000

Effective:

Leslie O. Buford, District
222 West Adam Street
Chicago, Illinois 60606

APR 07 2000

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 6.1

9. AT&T DIGITAL LINK SERVICE

Missouri Public
Service Commission

9.1 AT&T Digital Link Direct Outward Dialing (DOD)

FILED MAR 01 2000

LATA 524

Software Defined Network Service

A. Schedule B

| Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 27 | 0.0090 | 0.0090 | 0.0090 | 0.0030 | 0.0030 | 0.0030 |

AT&T UniPlan Service - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 27 | 0.0150 | 0.0150 | 0.0150 | 0.0030 | 0.0030 | 0.0030 |

AT&T UniPlan Basic Service Option - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 27 | 0.0165 | 0.0165 | 0.0165 | 0.0033 | 0.0033 | 0.0033 |

AT&T Virtual Telecommunications Network Service (VTNS)

A. Schedule B1

| Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------|-----------------------------------|---------|--------|--|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0 - 27 | 0.0087 | 0.0087 | 0.0087 | 0.0029 | 0.0029 | 0.0029 |

Missouri Public
Service Commission

FILED APR 07 2000

Issued: March 1, 2000

Effective:

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

APR 07 2000

P.S.C. 1-10. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 6.2

Missouri Public
Service Commissioner

9. AT&T DIGITAL LINK SERVICE (Cont'd)

9.1 AT&T Digital Link Direct Outward Dialing (DOD) (Cont'd) FEB MAR 01 2000

LATA 524 (Cont'd)

AT&T CustomNet Service - Special Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0-27 | 0.0210 | 0.0210 | 0.0210 | 0.0007 | 0.0007 | 0.0007 |

AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0-27 | 0.0180 | 0.0180 | 0.0180 | 0.0006 | 0.0006 | 0.0006 |

AT&T UniPlan OneRate Service Option - Special Access

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0-27 | 0.0150 | 0.0150 | 0.0150 | 0.0005 | 0.0005 | 0.0005 |

AT&T UniPlan OneRate Service Option II

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0-27 | 0.0150 | 0.0150 | 0.0150 | 0.0005 | 0.0005 | 0.0005 |

AT&T Business Network Service

| Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Second or Fraction | | |
|---------|-----------------------------------|---------|--------|---|---------|--------|
| | Day | Evening | N/WE | Day | Evening | N/WE |
| 0-27 | 0.0150 | 0.0150 | 0.0150 | 0.0005 | 0.0005 | 0.0005 |

Missouri Public
Service Commissioner

FEB APR 07 2000

Issued: March 1, 2000

Effective:

Leslie O. Buford, District
222 West Adams Street
Chicago, Illinois 60606

APR 07 2000

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 7

9. AT&T DIGITAL LINK SERVICE (Cont'd)

(MT)

9.2 AT&T Digital Link Direct Inward Dialing (DID) and Main Listed Number (MLN) Services.

| | Rate Per Month |
|---|-------------------------|
| - Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped) | \$ 42.80 |
| - Main Listed Number Service (MLN) (per Channel of the Digital Facility so equipped) | \$ 0.00 |
| or | |
| - Direct Inward Dialing Service (DID) (per Digital Facility so equipped) | \$427.95 |
| - Main Listed Number Service (MLN) (per Digital Facility so equipped) | \$ 0.00 |
| - Initial Direct Inward Dialing Service Number Group of 20* | \$ 10.00 |
| - Additional Direct Inward Dialing Service Number Group of 10* | \$ 5.00 |
| | Non-recurring Charge |
| DID Service Establishment Charge (initial order) | \$500.00 |
| MLN Service Establishment Charge (initial order) | No Charge |
| Subsequent additions or rearrangements Of DID Service Terminations (per order) | \$100.00 |
| Subsequent additions or rearrangements Of MLN Service Terminations (per order) | No Charge |

* These charges apply whether or not the Customer utilizes all the DID numbers in the group.

(MT)

Issued: June 17, 1999

Effective: August 2, 1999

Leslie O. Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 8

9. AT&T DIGITAL LINK SERVICE (Cont'd)

(MT)

9.3 SERVICE QUALITY GUARANTEES

Service Interruption Satisfaction Guarantee and Installation
Satisfaction Guarantee

Following is the schedule of credit applicable to eligible services,
per Service Type, per Main Billed Account.

| AT&T Service Type | Maximum Credit Per Service Type Per Location Per Event |
|----------------------------------|--|
| AT&T CustomNet Service | \$25.00 |
| AT&T UniPlan Services | \$300.00 |
| Software Defined Network Service | \$300.00 |

| AT&T Service Type | Maximum 12 Month Credit Per Service Type for Main Billed Account |
|----------------------------------|--|
| AT&T CustomNet Service | \$300.00 |
| AT&T UniPlan Services | \$2,000.00 |
| Software Defined Network Service | \$5,100.00 |

(MT)

Issued: June 17, 1999

Effective: August 2, 1999

Leslie O. Buford, District

P.S.C. Mo. No. 3
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.
LOCAL EXCHANGE SERVICES TARIFF

Price Schedule
Original Sheet 9

9. AT&T DIGITAL LINK SERVICE (Cont'd)

(MT)

9.4 DIRECTORY LISTINGS

| | | Monthly Charges | |
|--------------------------|----------------------|-----------------|------|
| Additional Listing | | \$ 1.50 | |
| Other White Page Listing | | | |
| Extra Line Listing | | \$ 1.50 | |
| Alternate Listing | | \$ 1.50 | |
| Foreign Listing | | \$ 1.50 | |
| Secretarial Listing | | \$ 1.50 | |
| Special School Listing | | No Charge | |
| | Non-Recurring Charge | Monthly Charges | |
| Non-Published Listing | \$ 8.00 | \$ 1.50 | |
| Non-Listed Listing | \$ 8.00 | \$ 1.50 | (MT) |

Issued: June 17, 1999

Effective: August 2, 1999

Leslie O. Buford, District

Anvin

Schedule 10 T-3

Birch

Birch Telecom of Missouri, Inc.**Local Exchange Services Tariff**(T)
(T),(D)

This Tariff, filed with the Missouri Public Service Commission, contains the terms and conditions applicable to local exchange telecommunications services in the State of Missouri by Birch Telecom of Missouri, Inc. (the "Company"). Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides exchange telecommunications services on resale and facilities-based bases.

Notice: Pursuant to Case No. TA-97-372, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Chapter 392, Revised Statutes of Missouri, and waived the following statutes and rules: 392.210.2; 392.270; 392.280; 392.290.1; 392.300.2; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30-040; 4 CSR 240-35.

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Effective: September 11, 2000

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-97-372, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Chapter 392, Revised Statutes of Missouri, and waived the following statutes and rules:

Statutes

| | | |
|-----------|---|---|
| 392.210.2 | - | Uniform System of Accounts |
| 392.270 | - | Property Valuation |
| 392.280 | - | Depreciation Rates |
| 392.290.1 | - | Issuance of Stock and Bonds |
| 392.300.2 | - | Acquisition of Stock |
| 392.310 | - | Issuance of Stock and bonds |
| 392.320 | - | Stock Dividends |
| 392.330 | - | Issuance of Securities, Debt, and Notes |
| 392.340 | - | Reorganization |

Commission Rules

| | | |
|------------------|---|--|
| 4 CSR 240-10.020 | - | Income on Depreciation Fund Investments |
| 4 CSR 240-30-040 | - | Uniform System of Accounts |
| 4 CSR 240-35 | - | Reporting of Bypass and Customer Specific Arrangements |

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Effective: February 20, 1998

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EXPLANATION OF SYMBOLS

| | | |
|--------|--|-----|
| D..... | Delete or Discontinue | |
| I..... | Change resulting in an increase in rate | |
| M..... | Moved from another Tariff location | |
| N..... | New | |
| R..... | Change resulting in a reduction in rate | |
| T..... | Change in text but no change in rate or regulation | (T) |
| C..... | Change in regulation | (N) |
| E..... | Correction of an error | (N) |

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TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets Nos. 7 and 8 would be Sheet No. 7.01.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 2nd revised Sheet No. 7 cancels the 1st revised Sheet No. 7. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence – There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).1
 - 2.1.1.A.1.(a).1.(i)

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Birch Telecom of Missouri, Inc.

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1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900 Call Restriction – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Call Trace – Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

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I. DEFINITIONS AND ABBREVIATIONS (continued)

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Call Transfer – Provides the capability to transfer or add a third party, using the same line.

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Call Transfer Disconnect – Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll or expanded calling plan. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service

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Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

(N)

Call Waiting ID – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

(N)

Call Waiting ID Options – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

1. DEFINITIONS AND ABBREVIATIONS (continued)

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Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Centrex-I – An optional communications system available to business customers which combines 2 to 9 individual exchange access lines into a Centrex-I group.

Centrex Express – An optional central office-based communications system available to business customers. Centrex Express is provided through an arrangement of exchange access lines, Centrex Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Centrex Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex Express exchange access lines to which they subscribe. A Centrex Express System may consist of multiple customer premises locations when all Centrex Express stations are served by the same serving central office.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of Missouri, Inc. unless the context indicates otherwise.

Commission – The Missouri Public Service Commission, unless the context indicates otherwise.

Conference Telephone Service – The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.X of this Tariff.

1. DEFINITIONS AND ABBREVIATIONS (continued)

(N) CPE – Customer Provided Equipment.

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

(N) Customer Alerting Enablement – Allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

Demarcation Point – That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

(N) Direct Inward Dialing (DID) – Allows an incoming call to reach a station line without attendance assistance.

Direct Outward Dialing (DOD) – A service attribute that routes outgoing calls directly to the exchange network without attendant assistance.

Directory Assistance – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

Directory Assistance Call Completion (DACC) – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

Directory Listing – The publication in the Southwestern Bell Telephone White Pages directory of information relative to the customers' telephone numbers ("the Directory"), by which telephone users are enabled to ascertain the telephone number of a desired telephone.