

SECTION 5 - EXCHANGE ACCESS SERVICE

5.9 Inward Digital Trunk Service 1/

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5.9.1 Description

Inward Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to receive one call at a time. Inward Business Lines are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Inward Digital Trunks may be configured into hunt groups with other Company-provided Inward Digital Trunks. The terminal interface for each Inward Digital Trunk Service is a DSX-1 panel.

5.9.2 Rates

Digital Trunk Service:	Non-Recurring	Monthly Recurring	
12 Multi-Use2/ Channels	\$ 1,214.00	\$ 474.00	T
16 Multi-User2/ Channels	\$ 1,214.00	\$ 583.00	T
20 Multi-Use2/ Channels	\$ 1,214.00	\$ 692.00	T
24 Multi-Use2/ Channels	\$ 1,214.00	\$ 800.00	T

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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2/ Multi-use is defined as an inbound or hi-directional channel or an internet channel where available.

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services. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

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6.1.1 Description

This feature permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

6.1.2 Charges

Non-Recurring

\$ 0.00

\$ 0.00

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.2 Call Forward Station 1/

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choose from the following options:

Call Forward Remote - This optional feature allows a user to activate/deactivate the Call
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location.

Call Forward Busy - This optional feature allows incoming calls to a busy station to be
routed to a preselected station line or attendant within the same system or outside the
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when the called station is not answered after a preset number of rings. Intercom calls can
be arranged to be forwarded to a number different from DID calls.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.3 Call Hold 1/

6.3.1 Description

This feature allows the user to hold one call for any length of time provided that neither party goes on-hook.

6.3.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 0.00	\$ 0.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.4 Call Hunting 1/

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6.4.1 Description

This feature routes a call to an idle station line in a prearranged group when the called station line is busy. Customers may choose Rotary, Sequential or Circular call hunting.

6.4.2 Charges

	Non-Recurring	Monthly-Recurring
Rotary	N/C	N/C
Sequential	\$3.25	\$2.66
Circular	\$3.25	\$0.81

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.5 Call Park 1/

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6.5.1 Description

This feature allows a station line to park a call against its own line number. The parked-call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

6.5.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 5.00	\$ 2.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.6 Call Pickup

6.6.1 Description

This feature allows a station line to answer incoming calls to another Station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group, Customer may choose one of the following:

Directed Call Pick-Up - The optional feature allows users to answer a call that is directed to another line in the same call pick-up group by dialing a special service code and the directory number of the ringing line.

Group Call Pick-Up - This optional feature allows users to answer a call that is directed to another line in the same call pick-up group by dialing a special service code while the line is ringing. If more than one line in a group is ringing, the line that has been ringing the longest is picked up first.

6.6.2 Charges

	Non-Recurring	Monthly-Recurring
Directed Call Pick-Up	\$ 5.00	\$ 2.00
Group Call Pick-Up	\$ 5.00	\$ 2.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.7 Call Transfer 1/

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6.7.1 Description

This feature allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

6.7.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 14.50	\$ 3.80

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.8 Call Waiting 1/

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attempting to complete to the line. Audible ringing is returned to the originating line. The

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Non-Recurring

Monthly-Recurring

\$ 14.50

\$ 7.60

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.9 Cancel Call Waiting 1/

6.9.1 Description

This feature enables the customer to cancel Call Waiting feature for-the current call. The incoming callers will then hear a busy tone - not ringing. After the current call is completed, Call Waiting is once again available on the line.

6.9.2. Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 14.50	\$ 7.60

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.10 Caller ID Blocking 1/

6.10.1 Description

Caller ID Blocking allows a caller to determine when they want to prevent the delivery of both the calling name (if applicable) and number to the called party for the duration of one call by entering a feature code prior to making the call. When the feature code is entered prior to making the call the name (if available) and number is blocked. If no feature is entered prior to initiating a call the name (if available) and number will be delivered to the calling party.

The following regulations apply:

- A. Any MCI WORLDCOM calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touchtone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- B. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.11 Caller ID (Continued)

6,11.1 Regulations Applicable to Caller ID 1/

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- A. Caller ID Service will be provided in connection with individual and multi-line residence and business lines, where facilities permit. Party Line, PBX trunk, Intelitrex, Public and Semi-Public Telephone Services are excluded from subscribing to this tariff offering.
- B. Caller ID Service is offered on a subscription basis that requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID Service or not, has per call blocking capability.
- C. Caller ID Service will not be displayed under the following conditions:
 - (1) If the called party is off-hook (i.e., when Customer is on line).
 - (2) If the called party answers during the first ring interval.
 - (3) If the calling party has activated blocking capability.
- D. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission.
- E. Identification of specific stations or extensions served by CPE is not possible. The main directory number will be displayed.
- F. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.12 Directory Listings 1/

6.12.1 Description

For each Customer of Company-provided Exchange Access-Service(s); the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area. At a Customer's option, the Company will arrange for additional listings at the following rates:

6.12.2 Charges

	Non-Recurring	Monthly-Recurring
Each Add'l Listing:	\$ 9.50	\$ 2.45

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.12 Directory Listings 1/

6.12.1 Description

For each Customer of Company-provided Exchange Access-Service(s); the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area. At a Customer's option, the Company will arrange for additional listings at the following rates:

6.12.2 Charges

	Non-Recurring	Monthly-Recurring
Each Add'l Listing:	\$ 9.50	\$ 2.45

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.13 Direct Inward Dial (DID) Service 1/

6.13.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 5.5 and 5.6, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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6.13 Direct Inward Dial (DID) Service

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6.13.2 Charges

Block of 10 DID Numbers	Non-Recurring	Monthly-Recurring
first block	\$ 165.00	\$ 4.75
each additional	\$ 10.00	\$ 4.75
Block of 100 DID Numbers		
first block	\$ 165.00	\$ 22.33
each additional	\$ 165.00	\$ 22.33

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.14 Distinctive Ringing 1/

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6.14.1 Description

The customer actually has two directory numbers on one line. The main directory number rings normal on an incoming call. The secondary number will have a distinctive ring cycle for incoming calls.

6.14.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 14.50	\$ 5.70

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.15 Do Not Disturb 1/

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6.15.1 Description

This feature permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

6.15.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 0.00	\$ 0.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.16 Foreign Exchange (FX) Service (Continued)

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6.16.2 Rates (Continued)

FX Services - Other Than Digital Trunk Services

	Non-Recurring	Monthly-Recurring
Per Line, Inward Only	\$ 20.00	\$ 20.00

FX Services - Digital Trunk Services

	Non-Recurring	Monthly-Recurring
Per Trunk, Inward Only (24 Channels)	\$ 20.00	\$ 20.00

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.17 Hotline 1/

6.17.1 Description

When the handset is lifted off the receiver a call to one specified number is-always placed,
No additional features are allowed on this line.

6.17.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 50.00	\$ 9.50

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.18 Intercom (Extension) Dialing 1/

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Non-Recurring

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Per line .

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\$ 1.00

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.19 Last Number Redial 1/

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6.19.1 Description

This feature enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

6.19.2 Charges

	Non-Recurring	Monthly-Recurring
Per line	\$ 0.00	\$ 0.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.20 Long Distance Account Codes 1/

6.20.1 Description

Accounting Codes provide customers with a means of restricting calls or Itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number, Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes - The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length, Code lengths are ANI specific.

Unverified Account Codes - The Customer is required to enter in a code for the call to go through, The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

6.20.2 Charges

Charge Per Customer Location	Non-Recurring	Monthly-Recurring
Verified packages	\$ 5.00	\$ 10.00
Unverified packages	\$ 5.00	\$ 5.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.21 Main Number Retention 1/

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6.21.1 Description

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services, Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number, Rates for retained numbers may vary from area to area.

6.21.2 Charges

	Non-Recurring	Monthly-Recurring
per retained number	\$ 0.00	\$ 0.00

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.22 Message Waiting Indicator 1/

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6.22.1 Description

This feature is an audible tone that notifies the customer a voicemail message was received on the line.

6.22.2 Charges

	Non-Recurring	Monthly-Recurring
per line	\$ 2.05	\$ 0.10

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.23 Selective Call Rejection 1/

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6.23.1 Description

This feature allows the Customer to reject incoming calls that originate from certain identified telephone numbers. The Customer must specify the phone numbers to reject. (There is no limit on the number of calls to reject.) Any call attempts from the defined list are routed to an announcement indicating the call will not complete to the called station.

6.23.2 Charges

	Non-Recurring	Monthly-Recurring
per line	\$ 14.50	\$ 3.80

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.24 Speed Dialing 1/

6.24.1 Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

Group Speed Dialing - Group Speed Dialing allows co-workers within the same customer group to share the same speed calling numbers,

6.24.2 Charges

	Non-Recurring	Monthly-Recurring
Option A:		
Eight (8) Code List, per line	\$ 14.50	\$ 3.80
Option B:		
Thirty (30) Code List, per line \$14.50		\$ 3.80

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

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\$ 14.50

\$ 3.80

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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EFFECTIVE: April 1,2001

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.26 Toll Restriction 1/

N

6.26.1 Description

This feature allows users to setup on a per line basis, call restrictions by the calling party.

6.26.2 Charges

	Non-Recurring	Monthly-Recurring
per line	\$ 9.50	\$ 0.95

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.27 Vanity Number Service 1/

N

6.27.1 Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.27.2 Charges

	Non-Recurring	Monthly-Recurring
Per Vanity Number	\$ 7.75	\$ 3.75

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.28 Warmline 1/

N

6.28.1 Description

This feature is a delayed hotline. When the phone goes off-hook there is a dialtone. If a number is not dialed within a specified period of time, a predetermined number will automatically be dialed.

6.28.1 Charges

	Non-Recurring	Monthly-Recurring
per line	\$ 50.00	\$ 9.50

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 7 - LOCAL/INTRALATA CALLING SERVICE

The services listed in this section apply to the Company's facilities-based services only.

7.1 Local Calling Service 1/

N

7.1.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Section 4.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 apply in addition to the charges listed below.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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SECTION 7 - LOCAL / INTRALATA CALLING SERVICE

7.2 IntraLATA Area Calling 1/

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7.2.1 Description

An IntraLATA Area-Call is a call which originates and terminates outside the local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts.

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"	From	=>#	Days
		Including	
Peak	7:00 am	3455'	Mon-Fri
11&?	7:00 pm	3455'	6!078!9##-, :- and Sunday

7.2.2 Rates

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Dedicated: \$ 0.0700

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EFFECTIVE: April 1, 2001

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

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8.2 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available on a statewide basis in the exchanges listed in Section 8.7. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

The following Resold Local Exchange Services are available to customers 1/

Single Line Service

Multi-Line Service

Resold Local Exchange Service is subject to the following Non-recurring charges.

A. Installation Charges

	Non-Recurring
first line or trunk	\$ 52.25
additional line or trunk	\$ 52.25

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1/ Resold Local Exchange line rates or trunk rates include TOUCHTONE.

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

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8.6 Local Calling Service

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8.6.1 Local Service

Resold Local Calling Service provides a Customer with the ability to originate unlimited and untimed local calling for a monthly recurring charge (the monthly recurring charge is included in the monthly recurring line charge). Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 8.2. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 will also apply.

8.6.2 Optional Metropolitan Calling Area (MCA) Service

In selected exchanges, MCA service is an optional service that provides the subscriber with an optional local calling area that includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

A. Rates

Optional Metropolitan Calling Area Service (MCA) is available to subscribers in MCAs 3, 4 and 5 as an Additive Monthly Charge, in addition to the monthly access charges for each line.

USOC	Monthly Recurring
SC22F3 - MCA-3	\$ 23.56 per line
SC22F4 - MCA-4	\$ 44.41 per line
SC22F5 - MCA-5	\$ 67.16 per line
	Non-Recurring
MCANRC	\$ 5.00 per line

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

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8.6 Local Calling Service

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8.6.3 intraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside a customer's Local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts.

Calls are billed in 6-second increments, with an 18-second call minimum. The following rate periods apply:

Rate Periods	From	To But Not Including	Days
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

A. Rates

Rate Per Minute

Switched:	\$ 0.0800
Dedicated:	\$ 0.0700

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

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8.7 Rate Group Classification

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8.7.1 Total Exchange Access

Group	Arrangement in Primary Service Area
A	1-4,999
B	5,000-59,999
C	60,000-229,000
D	230,000 -Over

8.7.2 St. Louis

Location	Rate Group
Antonia	A
Bloomsdale	A
Bonne Terre	A
Bridgeton	(D2)
Chesterfield	B
Creve Coeur	(D2)
DeSoto	B
Eureka	A
Fenton	B
Ferguson	(D1)
Festus-Crystal City	
Florissant	(D2)
Gray Summit	A
Harvester	B
Herculaneum-Pevely	A
High Ridge	B
Hillsboro	A
Imperial	B
Kirkwood	(D2)

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

8.7 Rate Group Classification (Continued)

8.7.3 Kansas City

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Location	Rate Group
Archie	A
Belton	A
Blue Springs	(D2)
East Independence	(D2)
Excelsior Springs	B
Fadley	A
Gladstone	(D1)
Grain Valley	A
Greenwood	A
Independence	(D1)
Kansas City Metro	(D)
Lee's Summit	(D2)
Liberty	(D2)
Nashua	(D2)
Parkville	(D1)
Raytown	(D1)
Richmond	A
Smithville	A
South Kansas City	(D1)
Tiffany Springs	(D2)

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EFFECTIVE: (REDACTED)

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SECTION 9 - MISCELLANEOUS SERVICES

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9.1.1 Description

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Company's facilities based and resale services.

9.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, & (" - & (" (- & - % - , !3 & (*0&23) -- ' % or without the assistance of a Company operator.

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user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with
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Atlanta, GA 30328

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SECTION 9 - MISCELLANEOUS SERVICES

9.2 Busy Line Verify and Line Interrupt Service 1/

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9.2.1 Description

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- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

8**:# !

- A A charge will apply when:

(1) %(!(&%&&) &3'%!(&&*

(2) %(!(&%&&)((2&*

(3) The operator verifies that the called number is busy with a call in progress
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. ,+ ,4! 21 4!
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EFFECTIVE: April 1, 2001

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Six Concourse Parkway
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Atlanta, GA 30328

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SECTION 9 - MISCELLANEOUS SERVICES

9.3 Directory Assistance 1/

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:*; * Description

#2, '1 24!3+BC#, =5+D.

2!7, !, 24 #276 #7!

% (3 &&& (! (*

9.3.2

A. Directory Assistance charges will apply for all requests for which the Company's facilities are used, Each number requested is charged for as shown below.

"A#112 4 #2767 , 2

rate as shown for the applicable request for telephone numbers.

: ' ?B: 4

\$0.48

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(2) the Customer is given an incorrect telephone number, or

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ISSUED: March 2, 2001

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SECTION 9 - MISCELLANEOUS SERVICES

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9.4.1 Description

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9.4.2 Rates

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EFFECTIVE: April 1,2001

Sandy Chandler
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SECTION 9 - MISCELLANEOUS SERVICES

9.5 Restoration of Service 1/

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A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

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ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription 1/

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9.6.1 Description

IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line. Calls qualifying for intraLATA presubscription are intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

Only one ILP (PIC) may be selected for single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.

The following categories of calls made from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line.

All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to information Service Providers (e.g., 976,700, 540), etc.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

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ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

9.7 Unauthorized PIC Change 1/

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If any IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then

The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.

1/ Effective April 1, 2001, this service will no longer be available to new subscribers,

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EFFECTIVE: April 1, 2001

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SECTION 10 - SPECIAL ARRANGEMENTS

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10.1 Special Construction

10.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

Individual case basis (ICB) pricing will only be provided for dedicated, non-switched, private line and special access services and for central office based switching systems which substitute for customer premise, private branch exchange (PBX) services, provided such customer specific pricing shall be equally available to incumbent and alternative local exchange telecommunications companies.

10.1.2 Basis for Cost Computation

The costs referred to in Section 10.1.1 proceeding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision,
 - (3) transportation, and
 - (4) rights of way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;

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EFFECTIVE: October 30, 1999

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SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public
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10.1 Special Construction (Continued)

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10.1.3 Termination Liability (Continued)

- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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SECTION 10 - SPECIAL ARRANGEMENTS

103 Temporary Promotional Programs

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

10.3.1 FX Service Promotion

Beginning June 11, 1999 and ending July 31, 2000, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion,

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ISSUED: March 1, 2000

EFFECTIVE: March 31, 2000

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SECTION 10 - SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (cont.)

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning March 31, 2000 and ending September 30, 2000, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLDCOM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLDCOM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

Account Setup

Account Changes (including Moves, Changes, Additions, and Billing Record Changes)

Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)

Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers

Non-Recurring Charges for Optional Features

Vanity Number Non-Recurring Charges

Directory Listings Non-Recurring Charges

Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local LSDN PRI Optional Features

Selective Call Screening Non-Recurring Charge

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ISSUED: March 21, 2000

EFFECTIVE: April 20, 2000

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SECTION 10 - SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.2 Local Service Exchange Install Waiver Promotion (Continued)

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

10.3.3 Lit Building Promotion

Beginning July 1, 1999 and ending March 31, 2000 the Company will offer the following promotion to all new customers of local service who, at time of promotion enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building).

Eligible customers enrolled in this promotion will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

ISSUED: March 1, 2000

EFFECTIVE: March 31, 2000

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SECTION 10 - SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

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10.3.3 Lit Building Promotion (cont.)

Term Commitment	Invoice Month
1 Year	13th, 14th and 15th month
2 Year	13th, 14th, 15th, 25th, 26th and 27th month
3 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th and 38th month
4 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th, 38th, 49th and 50th month
5 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th, 38th, 49th, 50th, 61st and 62nd month

For Flat Rate Option customers each credit will be equal to the customer's monthly recurring Local line, Local Trunk-Basic, Local Trunk-DID/2 Way Direct Number Charge; and Local Trunk ISDN PRI charges for Lit Building locations as defined in this promotion (collectively, "Local Service Charges"), after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive a additional credit for usage incurred calculated based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

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ISSUED: September 9, 1999

EFFECTIVE: ~~September 9, 1999~~

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SECTION 10 - SPECIAL ARRANGEMENT

10.3 Temporary Promotional Programs (Continued)

10.3.4 Digital Dividend Promotion

Beginning August 31, 1999 and ending March 31, 2000 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks. T

Eligibility: To be eligible to enroll in this promotional, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year, Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

Term Commitment	Invoice Month
1 Year	12th and 13th month
2 Year	12th, 13th, 24th and 25th month
3 Year	12th, 13th, 24th, 25th, 36th and 37th month
4 Year	12th, 13th, 24th, 25th, 36th and 37th month
5 Year	12th, 13th, 24th, 25th, 36th and 37th month

ISSUED: March 1, 2000

EFFECTIVE: March 31, 2000

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SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3. Temporary Promotional Programs (Continued)

REC'D SEP 09 1999

10.3.4 Digital Dividend Promotion (Cont.)

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

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SECTION 10 - SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.5 Digital Discovery Promotion

Beginning August 31, 1999 and ending March 31, 2000 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks,

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month MP	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500

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4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

ISSUED: March 1, 2000

EFFECTIVE: March 31, 2000

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SECTION 10 - SPECIAL ARRANGEMENTS

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Service Commission

10.3 Temporary Promotional Programs (Continued)

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10.3.6 Digital Discovery Promotion (Continued)

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

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ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

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SECTION 10- SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.7 Local All Inclusive T-1 Promotion

Beginning October 27, 2000, and ending December 31, 2000, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	Term Commitment/Promotional Rate	
	1 Year	2,3,4 or 5 Year
Kansas City/Springfield: Digital Local Trunk-Basic, DID, or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

ISSUED: September 27, 2000

EFFECTIVE: October 27, 2000

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SECTION 10- SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.7 Local All Inclusive T-1 Promotion (Cont.)

Promotional Trunks must be ordered by December 31,2000 and installed by March 31,2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

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ISSUED: September 27, 2000

EFFECTIVE: October 27, 2000

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SECTION 10- SPECIAL ARRANGEMENTS

10.3 Temporary Promotional programs (Continued)

10.3.8 Local All Inclusive T-1 Promotion II

Beginning October 27, 2000, and ending December 31, 2000, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

	Monthly Charge
Kansas City/Springfield Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
Kansas City/Springfield Local ISDN-PFU (Flat Rate Option)	\$749.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

ISSUED: September 27, 2000

EFFECTIVE: October 27, 2000

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SECTION 10- SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.8 Local All Inclusive T-1 Promotion H (Cont.)

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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EFFECTIVE: October 27, 2000

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SECTION 11 - SWITCHED ACCESS SERVICES

This section applies to intrastate access service supplied to Customers for origination and termination of traffic to and from Central Office codes directly assigned to MCI WORLDCOM Communications, Inc.

This section applies only to the extent that services provided hereunder are used by a Customer for the purpose of originating or terminating intrastate communications. A communication is "intrastate" only if all points of origination and termination are located within the State of Missouri.

11.1. Switched Access Services Concurrence

The Company concurs in the rates, rules and regulations, including all footnotes thereto, applying to and governing Access Service as set forth in the Southwestern Bell Telephone Company Access Service PSC MO. Tariff No. 36 on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customer.

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NOV 30 1999
99-588

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ISSUED: September 9, 1999

EFFECTIVE: October 1, 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1. Metro Frame Relay Service

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12.1.1 Description

Metro Frame Relay is a virtual private data network service which allows Customers to simulate a dedicated high speed data network and enables connection of two business sites within the same LATA where suitable facilities are available. Metro Frame Relay is offered at one rate that is the transmission rate (in Kbps or Mbps) and is not usage or distance sensitive. Metro Frame Relay Service is offered in conjunction with the Company's interstate Frame Relay Service as filed with the FCC under Tariff No. 9.

- A. Customers subscribing to Metro Frame Relay Service may order Service for Service Commitment Periods of one, two, three, four or five years and will receive a discount for the term of the Service Commitment Period and volume discount based upon the aggregate dollar volume of Base Rate Charges to Customer.
- B. The term "Minimum Monthly" as it appears in the discount tables set forth in this Section, shall mean the aggregate of all Base Rate charges for each Frame Relay Service, Metro Frame Relay Service and domestic Frame Relay Service combined, (regardless of whether such Base Rate Charges are themselves subject to any discount limitation) which in total amount to, but do not include, the amount stated at each level of the relevant discount schedule (e.g. \$0-\$2499, \$2500-\$4999, etc.).
- C. Other charges which may be applicable are Nonrecurring Charges, Ancillary charges, Local Access charges and Taxes.

FILED

NOV 30 1999

99-588

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ISSUED: September 9, 1999

EFFECTIVE: October 30, 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (cont.)

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12.1.2 Definitions Applicable to Frame Relay Service (Continued)

AMI - Alternate Mark Inversion.

ASR - Access Service Request. An order placed with a Local Access Provider for Local Access.

B8ZS - Bipolar with eight zero substitution.

Bandwidth - The total frequency band, in hertz, allocated for a channel.

Base Rate Charges - The nondiscounted monthly recurring Network Port base rate charge plus the nondiscounted monthly recurring CIR base rate charge.

Committed Information Rate (CIR) - Refers to the maximum guaranteed transmission speed of a user over a link to the Frame Relay Network.

DDS Service - DDS means Digital Data Service which is an all digital dedicated Interexchange Service where the IXC is designed for full-duplex data transmission at a synchronous speed of 56/64 Kbps with accompanying DDS 56/64 Kbps local access.

FILED

NOV 30 1999
99-588

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ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.2 Definitions Applicable to Frame Relay Service (Continued)

ESF - Extended Super Frame.

FRAD - Frame Relay Access Device.

Frame Relay - ANSI ITU interface standard in which Customer translates variable length frames to the frame relay transport vendor.

Installation - The connection of a PVC or port for new, changed or an additional Service.

Kbps - Kilobits per second.

Local Access - The portion of the Service between a Customer premise and a Company designated Point-of-Presence.

Local Access Provider - An entity providing Local Access.

Mbps - Megabits per second.

Network Node (Node) - Customer physical location with an associated Port Connection and PVC.

Physical Change - The modification of an existing PVC or port at the request of the Customer.

Port Connection - Physical connection (located on a frame relay switch) into a carrier's Public Frame Relay network.

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NOV 30 1999

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ISSUED: September 9, 1999

EFFECTIVE: ~~SEP 09 1999~~

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

12.1.2 Definitions Applicable to Frame Relay Service (Continued)

Public Frame Relay Network - Telecommunications network operated for the provision of Frame Relay Service to multiple Customers.

PVC - Permanent Virtual Circuit which provides the Customer with the electronic equivalent of a private line between two points. At the time of subscription to this form of service, a virtual circuit is established between two specific customer network addresses on the frame relay service network.

SF - Super Frame.

Transmission Speed - Data transmission speed or rate, in bits per seconds (bps).

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NOV 30 1999

99 - 588

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ISSUED: September 9, 1999

EFFECTIVE: ~~September 9, 1999~~

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.3 Service Components

There are two components of Metro Frame Relay: Metro PVC and Metro Port.

Metro PVC - A Metro PVC connects two customer sites located within one LATA (determined by NPA/NXX).

Metro Port - A Metro Port can support Metro (intraLATA) PVCs exclusively. All PVCs entering and exiting the Metro Port must be Metro PVCs. A Metro Port cannot support standard PVCs.

The following Port Speed options are available for Metro Ports:

56/64 Kbps	256 Kbps	512 Kbps	1.024 Mbps
128 Kbps	384 Kbps	768 Kbps	1.536 Mbps

The following CIR options are available for Metro PVCs:

16 Kbps	192 Kbps	512 Kbps	832 Kbps	32 Kbps
256 Kbps	576 Kbps	896 Kbps	48 Kbps	320 Kbps
640 Kbps	960 Kbps	56 Kbps	384 Kbps	704 Kbps
1.024 Mbps	64 Kbps	448 Kbps	768 Kbps	1.536 Mbps
128 Kbps				

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NOV 30 1999
99-588

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ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

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SECTION 12 FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.4 Collocation of Customer Equipment

The Company will consider requests from Customers or prospective Customers, provided space is determined, solely by Company, to be available and uncommitted, to license the collocation of Customer equipment and occupancy of space owned or controlled by Company solely for the purpose of interconnecting such Customer equipment with Service at the Company's Points-of-Presence, subject to (A) the Company's current and forecasted physical space requirements, taking into account available space, at the Company's Points-of-Presence, (B) any applicable lease or occupancy restrictions imposed on the Company, (C) the technical and operational compatibility of the Customer's equipment with the Company equipment and Services, (D) the Company's security and revenue requirements, and (E) other terms and conditions to which the Customer contractually will commit.

FILED

NOV 30 1999

99-588

MISSOURI

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ISSUED: September 9, 1999

EFFECTIVE: October 30, 1999

NOV 30 1999

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SECTION 12- FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.5 Systems Security

Where Customers are permitted access to the Company's computer systems and data (hereinafter "Systems") for the purposes of managing and maintaining their telecommunications system, they will adhere to the following:

- A. Customers may access the Company's Systems only to the extent required by and incident to the administration and management of the Customer's telecommunications system.
- B. Customers may not disclose or use information which may be learned as a consequence of access to the Company's Systems except as may be directly required to insure the proper operation of the Customer's telecommunications system. Customers must take all reasonable precautions to prevent any other person or entity who does not have a need to know from acquiring such information.
- C. Customers shall not in any manner or form disclose, provide, or otherwise make available, in whole or in part, these Systems, documentation, any related material or any other confidential material except to those who have a need to know incident to the operation of the Customers telecommunications system. These Systems remain the property of Company and may not be copied, reproduced or otherwise disseminated without the prior written permission of Company.

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NOV 30 1999
99-588

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ISSUED: September 9, 1999

EFFECTIVE: October 30, 1999

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.5 Systems Security (Continued)

- D. Customers shall take all reasonable precautions to maintain the confidentiality of Systems. Such precautions shall include the use of Personal Identification Numbers (PINs) and passwords selected by and known only to the Customer's individual authorized users. Telephone numbers and dial-up access numbers assigned to the Customer by Company, PINs or any aspect of access and sign-on methodology used to access these Systems shall not be posted or shared with others under any circumstances. Customers shall follow normal logoff procedures prior to leaving a terminal unattended. Customers should report any known or suspected attempt by others to unauthorized access of these Systems.
- E. In the event that a security access device assigned to a Customer for dial-up access is lost, stolen, or misplaced, the Customer must notify Company immediately. Access into these Systems beyond that authorized may result in civil and/or criminal penalties.

12.1.6 Customer Provided Equipment

Customer Premises Circuit terminating equipment such as Routers, Bridges, and FRADs shall be provided by the Customer and furnished and maintained at the Customer's expense, except as expressly provided otherwise in writing and set forth in a Service Application accepted by an authorized representative of Company.

FILED

NOV 30 1999

99 - 588

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ISSUED: September 9, 1999

EFFECTIVE: ~~NOV 30 1999~~

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.7 Technical Standards

A. Application of Technical Standards

The following Technical Standards for Metro Frame Relay Services set forth objectives for Company to follow, and are listed in accordance to telecommunications industry standards. In no circumstance shall these Technical Standards be construed as creating any warranty on the part of Company, with the exception of those warranties expressly set forth in the preceding sections of this Tariff.

B. Performance Specifications

ANSI T1-617 Annex D
ANSI T1-618
CCITT (ITU) Q.933 Annex A
CCITT (ITU) Q.922

FILED

NOV 30 1999

99-588

MISSOURI

Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: October 26, 1999

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NOV 30 1999

SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.8 Application of Nonrecurring and Ancillary Charges

A. Installation Charges

Charges apply when the Customer requests new or additional Service.

B. Expedite Charges

Company charges for the Expedited handling of the Service order. Company will pass along to the Customer any Local Access Provider Expedite charges associated with the Customer's request for Expedited Installation.

C. Change of Requested Service Date

A change of Requested Service Date charge applies when a change of Requested Service Date is the only requested modification to the original Service order.

- (1) If the first requested change of the Requested Service Date is received more than ten (10) working days prior to the Requested Service Date, there will be no charge.
- (2) If the Requested Service Date has been changed once already, or if the request is made within ten (10) days of the original Requested Service Date, a charge will apply.

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NOV 30 1999

99 - 588

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ISSUED: September 9, 1999

EFFECTIVE: ~~October 1, 1999~~

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

C. Change of Requested Service Date (Continued)

- (3) An ASR charge will be assessed whenever a change of Requested Service Date is requested on Service orders including Company-ordered Local Access.
- (4) When the Customer requests that its Requested Service Date be extended, the new Requested Service Date must be within thirty (30) days of the previously set Requested Service Date. If the new Requested Service Date is more than thirty (30) days beyond the existing Requested Service Date or unknown, the Service order must be canceled and re-issued when a confirmed date is set. A charge for a change of Requested Service Date also applies when the Customer requests an earlier Requested Service Date that does not require an Expedite. Should an Expedite be required, the Expedite Charge supersedes the change of Requested Service Date charge.

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NOV 30 1999
99 - 588

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ISSUED: September 9, 1999

EFFECTIVE: ~~SEP 09 1999~~

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

D. Change of Order Charges

- (1) Charges apply when a Customer requests a modification to the information contained in the original Service order prior to Customer acceptance other than a change of Requested Service Date.

(2) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of changes to Customer records such as billing address change, billing contact change, etc., then the Customer will be charged an ASR charge.

(3) Local Access Service Charges

Charges apply if the change requires a change in the original ASR or if a new ASR must be submitted.

FILED

NOV 30 1999

99 - 588

MISSOURI

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ISSUED: September 9, 1999

EFFECTIVE: **October 1, 1999**

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE

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12.1 Metro Frame Relay Service (Continued)

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12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

E. Order Cancellation Charges

Charges apply for Service orders canceled prior to Customer acceptance. These charges are intended to supplement any Service Cancellation charges set forth in Section II. Order cancellation charges are in addition to standard Installation charges.

F. Change of Service Charges

Charges apply to changes made after acceptance by the Customer.

(1) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of Customer-requested changes in Service, the Customer will be charged an ASR charge.

(2) Re-engineering Charges

Charges apply for orders that are re-engineered due to a Customer-requested change in local Service type. Changes that require only modification of Local Access, but do not affect Metro Frame Relay Service, will only be charged for the ASR. Any Local Access Provider charges incurred because of the change will be passed on to the Customer.

FILED

NOV 30 1999
99-588

MISSOURI
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ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

NOV 30 1999

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SECTION 12 - FRAME RELAY SERVICE **Missouri Public Service Commission**

12.1 Metro Frame Relay Service (Continued)

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12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

G. Application of Ancillary Charges

(1) Collocation Charges

Collocation charges may apply when Customer contracts with Company to utilize space in Company Point-of-Presence locations for placement of Customer owned and maintained equipment associated with Services Company provides. All pricing for collocation including floor space, power, rack space, DSX-1 or DSX-3 cross-connect panels, etc., is dependent on Customer requirements.

12.1.9 Local Access Charges

The rate information relevant to Local Access charges is available from the relevant Local Exchange Carriers.

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NOV 30 1999

99 - 588

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ISSUED: September 9, 1999

EFFECTIVE: September 20, 1999

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NOV 30 1999