

Local Service Alternatives

 Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939	 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685
 Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	 Prepaid Residential Services! Res. Sales & Cwt. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540
 Customer Service 1-888-988-8888 web address www.talk.com	Universal Telephone Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224


Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Southern **Bootheel** Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>Bar Tel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0855 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <small>telecommunications</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-600-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 PCS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

 <p>Business Office Residential 1-800-896-6079 Business 1-600-696-8079 Service and Repair 1-800-454-9885</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Plumber.</i></p> <p>Business Office New Sales 1-600-732-6639 Customer Service 1-600-275-8223</p>
<p>SouthWest TeleConnect</p> <p>Unrepaid Residential Services Res. Sales & Cust. serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com</p> <p>Customer Service 1-888-988-6988 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Bowling Green/Louisiana Region and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BatTel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex telecommunications <i>Clearly Connected</i>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835	 K&S Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Cape Girardeau Region and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>World Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <small>telecommunications</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-688-662-8835 Repair Service 1-888-562-8835	 PCS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

<p><small>Qcc, Incorporated</small> Qcc</p> <p>Business Office Residential Business Service and Repair</p> <p>1-800-696-8079 1-800-696-8079 1-800-454-9685</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-6639 1-800-275-8223</p>
<p>SouthWest  TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service web address</p> <p>1-888-988-6988 www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services Repair Service</p> <p>1-888-522-5224 1-888-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Chillicothe Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>Max-Tel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <small>telecommunications</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2148 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
 McLeodUSA Business Office Business Services 1-800-743-0321 Residence Services 1-800-743-0321 Internet Services 1-800-743-0321	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835

Local Service Alternatives

 Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939	 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685
 <i>Becomes Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	 Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis AJ) Repair Services 1-800-550-7540
 Customer Service 1-888-988-6988 web address www.talk.com	Universal Telephone Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Elsberry Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BellTel Communications, Inc.</small> Residence Services Customer Service Repair Service Corporate Offices 1-800-417-5580 1-888-490-0055 1-888-742-0055	 COMM SOUTH Establishing or Changing Repair Service Billing Information 1-800-936-5223 1-800-936-5223 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers Repair Service 1-800-250-9999 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <small>telecommunications</small> <i>Clearly Connected</i>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service Customer Service Repairs 817-427-2149 1-800-583-2289 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-662-8835 1-888-662-8835 1-888-562-8835	 NKS Business Office Business Service Residence Service Repair Service 1-800-555-1414 1-800-477-1992 1-800-909-6939

Local Service Alternatives

<p>Q.C. <small>Q.C. SERVICES</small></p> <p>Business Office Residential 1-800-696-9079 Business 1-800-696-6079 Service and Repair 1-800-454-9685</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales 1-800-732-6629 Customer Service 1-800-275-6223</p>
<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service 1-888-988-6988 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Excelsior Springs / Richmond Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-868-742-0055	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <i>communications</i>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6935

Local Service Alternatives

<p><small>Qcc, Incorporated</small> Qcc</p> <p>Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9885</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223</p>
<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services MIS. Sales & Cust. sew. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service 1-888-988-6988 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-668-522-5224 Repair Service 1-668-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the New Franklin County Regional area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 Bartel Communications, Inc. Residence Services Customer Service Repair Service Corporate Offices	 Establishing or Changing Repair Service Billing Information
 Business Customers Repair Service	 One number serves all your business needs. 1.800.860.8401.
 Business Office Business Services	Max-Tel Communication, Inc. Residential Services Business Service Customer Service Repairs
Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service	 Business Office Business Service Residence Service Repair Service

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Fulton Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BarTel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 ionex <small>telecommunications</small> <small>One number serves all your business needs. 1.800.860.8401.</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-688-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-6835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835	 NLS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

<p><small>QCC Incorporated</small> QCC</p> <p>Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685</p>	<p>1-800-REGONEK <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-6223</p>
<p>SouthWest  TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service 1-888-968-6223 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5228 Repair Service 1-888-522-5228</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Hannibal Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BarTel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH <small>COMMUNICATIONS</small> Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 ionex <small>telecommunications</small> <small>One number serves all your business needs. 1.800.860.8401.</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-866-662-8835 Residence Service 1-866-662-8835 Repair Service 1-866-562-8635	 NCS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

<p><small>Qcc, Incorporated</small> Qcc</p> <p>Business Office Residential 1-800-696-6079 Business 1-800-696-8079 Service and Repair 1-800-454-9685</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223</p>
<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service 1-888-988-6968 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Greater Jefferson County Area and requested that their listings appear in the Southwestern Bell directory.









Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>for Tel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 GABRIEL <small>COMMUNICATIONS, INC.</small> New Business Service 1-877-422-2622 Existing Business Customers; billing and general information 1-800-400-5230	 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999
 ionex <small>telecommunications</small> One number serves all your business needs. 1.800.860.8401.	 MaxCom Business Office Business Services 1-800-888-3157
Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289	 mpower <small>Communications</small> Business Customers 1-877-395-5533 Residential Customers 1-877-395-5533 Repair 1-877-395-5533

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Greater Kansas City Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 <p>Business Office Business Service Residence Service Repair Service</p> <p>1-816-300-3333 1-888-772-4724 1-877-777-6917</p>	 <p>BROOKS FIBER COMMUNICATIONS</p> <p>Business Office Trouble Reporting - Data Trouble Reporting -Voice</p> <p>1-800-961-9385 1-800-328-8760 1-800-968-2222</p>
 <p>Residence Services Customer Service Repair Service Corporate Offices</p> <p>1-800-417-5500 1-888-490-0055 1-888-742-0055</p>	 <p>Establishing or Changing Repair Service Billing Information</p> <p>1-800-936-5223 1-800-936-5223 1-800-936-5223</p>
 <p>Business Office Business Office Billing Inquiries Repair Service</p> <p>1-888-8-aspire 1-800-8-aspire 1-800-899-aspire (377473)</p>	 <p>New Business Service Existing Business Customers. billing & general information</p> <p>1-877-422-2622 1-800-400-5230</p>
 <p>Business Customers Repair Service</p> <p>1-800-250-9999 1-800-250-9999</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p> <p><i>ionex</i> telecommunications</p>

www.swbell.com

5

M
I
S
S
O
U
R
I

C
U
S
T
O
M
E
R
S




Local Service Alternatives

 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Office Customer Service Repairs 817-427-2049 1-800-583-2289 1-800-583-2289
 Business Office Business Customer Residential Customer Repair 877-395-5533 877-395-5533 877-395-5533	Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-662-8835 1-888-662-8835 1-888-562-8835
 Business Office Business Residence Repair 1-816-472-4377 1-816-472-4377 1-816-472-4377	 Business Office Business Services Residence Repair Services 1-800-555-1414 1-800-477-1992 1-800-909-6333
Qcc, Incorporated  Business Office Residential Business Service and Repair 1-800-696-8079 1-800-696-8079 1-800-454-9685	1-800-RECONEX <i>Because Everybody Needs A Place...</i> Business Office New Sales Customer Service 1-800-732-8888 1-800-275-8223

Local Service Alternatives

M
I
S
S
O
U
R
I

C
U
S
T
O
M
E
R
S

 2ndCentury Sales (24 hrs a day, 7 days a week) 1-888-272-8778 Customer Service (24 hrs a day, 7 days a week) 1-888-272-8778 Repair (24 hrs a day, 7 days a week) 1-888-272-8778	 Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540
 Customer Service 1-888-988-6988 web address www.talk.com	Universal Telephone Business Office Residential Service 1-888-522-5224 Repair Service 1-888-522-5224


Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the ~~Kirksville/Edina/Lancaster~~ Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information **about** the availability of local service from companies other than Southwestern Bell may **be** obtained directly from these **companies**.

 Residence Services Customer Service Repair Service Corporate Offices 1-800-487-5500 1-888-490-0055 1-888-742-0055	 Establishing or Changing Repair Service Billing Information 1-800-936-5223 1-800-936-5223 1-800-936-5223
 Business Customers Repair Service 1-800-250-9999 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401.
 Business Office Business Services 1-800-888-3157	 Residential Services Business Service Customer Service Repairs 817-427-2149 1-800-583-2289 1-800-583-2289
 Business Office Business Service Residence Service Repair Service 1-888-662-8835 1-888-662-8835 1-888-562-8835	 Business Office Business Service Residence Service Repair Service 1-800-555-1414 1-800-477-1992 1-800-909-6939

Local Service Alternatives

 Business Office Residential Business Service and Repair 1-800-696-8079 1-800-696-8079 1-800-454-8885	1-800-RECONEX <i>Because Everybody Needs A Phone.</i> Business Office New Sales Customer Service 1-800-732-6639 1-800-275-8223
SouthWest TeleConnect Prepaid Residential Services Res. Sales & Cust. serv. (Para Español Llame Gratis Al) Repair Services 1-800-550-7540 1-800-550-7540	TALK.com Customer Service web address 1-888-988-6388 www.talk.com
Universal Telephone Business Office Residential Services Repair Service 1-888-522-5228 1-888-522-5228	


Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Lake of the Ozarks Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 Residence Services Customer Service Repair Service Corporate Offices 1-800-417-5500 1-888-490-0055 1-888-742-0055	 Establishing or Changing Repair Service Billing Information 1-800-936-5223 1-800-936-5223 1-800-936-5223
 Business Customers Repair Service 1-800-250-9999 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex telecommunications
 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Office Customer Service Repairs 817-427-2149 1-800-583-2289 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-662-8835 1-888-662-8835 1-888-562-8835	 Business Office Business Services Residence Repair Services 1-800-555-1414 1-800-477-1992 1-800-909-6939

Local Service Alternatives

<p>Qcc, Incorporated Qcc</p> <p>Business Office Residential Business Service and Repair</p> <p>1-800-696-8079 1-800-696-8079 1-800-454-9685</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-6639 1-800-275-8223</p>
<p>SouthWest  TeloConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service web address</p> <p>1-888-988-6988 www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Service Repair Service</p> <p>1-668-522-5224 1-888-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Linn Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>Telecommunications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <small>telecommunications</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-868-31 57	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-886-662-8835 Repair Service 1-886-562-8835	 PSS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

 <p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office Residential Business Service and Repair</p> <p>1-800-696-8079 1-800-696-8079 1-800-454-9685</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-6639 1-800-275-8223</p>
<p>SouthWest  TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cwt. Serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service web address</p> <p>1-888-988-6988 www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services Repair Service</p> <p>1-888-522-5224 1-888-522-5224</p>	


Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Marshall/**Carroll**/**Slater** Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 Residence Services Customer Service Repair Service Corporate Offices 1-800-417-5500 1-888-490-0055 1-888-742-0055	 Establishing or Changing Repair Service Billing Information 1-800-936-5223 1-800-936-5223 1-800-936-5223
 Business Customers Repair Service 1-800-250-9999 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401.
 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service Customer Service Repairs 817-427-2149 1-800-583-2289 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-662-8835 1-888-662-8835 1-888-562-8835	 Business Office Business Service Residence Service Repair Service 1-800-555-1414 1-800-477-1992 1-800-909-6939

Local Service Alternatives

 <p>1-800-RECONEX <i>Because Everybody Needs A Plan.</i></p> <p>Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Plan.</i></p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223</p>
<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cwt. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com</p> <p>Customer Service 1-888-988-6988 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Mexico/Montgomery City Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401.
 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

<p><small>Qcc, Incorporated</small> Qcc</p> <p>Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-8885</p>	<p>1-800-RECONEX. <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8228</p>
<p>SouthWest  TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p>TALK.com™</p> <p>Customer Service 1-888-968-6988 webaddress www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5228 Repair Service 1-888-522-5228</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Missouri Parkland Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <i>BurTel Communications, Inc.</i> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex <i>telecommunications</i> <i>Clearly Connected</i>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-6835 Residence Service 1-888-662-8635 Repair Service 1-888-562-8635	 KKS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Moberly Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC BellTel Communications, Inc. Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-8855 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex telecommunications <i>Clearly Connected</i>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 PSS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

<p>QCC RC</p> <p>Business Office Residential Business Service and Repair</p> <p>1-800-696-8079 1-800-696-8079 1-800-454-9885</p>	<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-6639 1-800-275-8223</p>
<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cwt. Serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>	<p>TALK.com</p> <p>Customer Service web address</p> <p>1-888-988-6888 www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services Repair Service</p> <p>1-888-522-5228 1-888-522-5228</p>	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Nevada Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BurTel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 ionex <small>telecommunications</small> <small>One number serves all your business needs. 1.800.860.8401.</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
 McLeodUSA Business Office Business Services 1-800-743-0321 Residence Services 1-800-743-0321 Internet Services 1-800-743-0321	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835

Local Service Alternatives

 Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939	 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685
 <i>Because Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6538 Customer Service 1-800-275-8223	 Prepaid Residential Services Rls. Sales & Cust. serv. 1-800-550-7540 <i>(Para Español Llame Gratis Al)</i> Repair Services 1-800-550-7540
 Customer Service 1-888-988-6988 web address www.talk.com	Universal Telephone Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the **Perryville/Ste. Genevieve** Region and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BarTel Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>IN THE MIDDLE</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex telecommunications <small>Quality Connected</small>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8838	 NCS <small>NAVIGATOR COMMUNICATIONS, LLC</small> Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Poplar Bluff Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>Telephone Business Communications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 ionex <small>telecommunications</small> <small>One number serves all your business needs. 1.800.860.8401.</small> <small>Clearly Connected</small>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 PS Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-8885	1-800-RECONEX <i>Because Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540	 Customer Service 1-888-988-6988 web address www.talk.com
Universal Telephone Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Sedalia Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401.
 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
 Business Office Business Services 1-800-743-0321 Residence Services 1-800-743-0321 Internet Services 1-800-743-0321	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835

Local Service Alternatives

 Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1982 Repair Service 1-800-909-6939	 Business Office Residential 1-800-696-8879 Business 1-800-696-8879 Service and Repair 1-800-454-9665
 <i>Because Everybody Needs A Place.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-6223	 Prepaid Residential Services Res. Sales & Cwt. serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540
 Customer Service 1-888-988-6968 web address www.tajik.com	Universal Telephone Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Sikeston Area and requested that their listings appear in the Southwestern Bell directory.









Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BarTel Communications, Inc.</small> Residence Services Customer Service Repair Service Corporate Offices 1-800-417-5500 X388-490-0055 1-888-742-0055	 COMM SOUTH Establishing or Changing Repair Service Billing Information 1-800-936-5223 1-800-936-5223 1-800-936-5223
 intermedia COMMUNICATIONS Business Customers Repair Service 1-800-250-9999 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. <i>ionex</i> telecommunications <i>Clearly Connected</i>
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service Customer Service Repairs 817-427-2149 1-800-583-2289 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-662-8835 1-888-662-8835 1-888-562-8835	 Business Office Business Service Residence Service Repair Service 1-800-555-1414 1-800-477-1992 1-800-909-6939





Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the St. Louis Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 Business Office Business Service 1-314-961-7070 Residence Service 1-808-772-4724 Repair Service 1-877-777-6917	 Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055
 Establishing or Changing Repair Service 1-800-936-5223 Billing Information 1-800-936-5223	 Business Office 314 514-7383 Customer Service 1-800-414-1973
 New Business Service 1-877-422-2622 Existing Business Customers, billing & general information 1-800-400-5230	 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999
 One number serves all your business needs. 1.800.860.8401.	 Business Office Business Services 1-800-888-3157

Local Service Alternatives

<p>Max-Tel Communication, Inc.</p> <p>Residential Services Business Office Customer Service Repairs</p> <p>817-427-2148 1-800-583-2289 1-800-583-2289</p>	<p></p> <p>Business Office Business Services Business Customer Service Internet Services</p> <p>1-800-444-1433 1-800-583-1177 1-800-444-1433</p>
<p></p> <p>Business Office Business Customer Residential Customer Repair</p> <p>877-395-5533 877-395-5533 877-395-5533</p>	<p>Navigator Telecommunications, LLC</p> <p>Business Office Business Service Residence Service Repair Service</p> <p>1-888-662-8835 1-888-662-8835 1-888-562-8835</p>
<p></p> <p>Business Services Customer Care Trouble Desk</p> <p>877-NEXT-TECH (877-639-8839) 877-444-NEXT (877-444-6398) 1-888-655-6398</p>	<p></p> <p>Business Office Business Services Residence Repair Services</p> <p>1-800-555-8084 1-800-477-1992 1-800-909-6939</p>
<p></p> <p>Business Office Residential Business Service and Repair</p> <p>1-800-696-8079 1-800-696-8079 1-800-454-9685</p>	<p></p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-6639 1-800-275-8223</p>

Local Service Alternatives

<p>Retel Communications, Inc.</p> <p>Residential Services Residence Service Residence Repair Corporate Offices</p> <p>Local 1-636-230-8888 1-636-230-8888 1-888-215-8888</p>	<p>SouthWest  TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Maint. Serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>
<p>TALK.com™</p> <p>Customer Service web address</p> <p>1-888-988-6988 www.talk.com</p>	<p>TCG</p> <p>Business Services Residential Services Customer Services</p> <p>1-314-569-1551 1-314-569-1551 1-888-367-4576</p>
<p>Universal Telephone</p> <p>Business Office Residential Service Repair Service</p> <p>1-888-522-5224 1-888-522-5224</p>	<p>WORLD COM</p> <p>Local Sales Office Customer Service, Repair and Billing</p> <p>1-800-799-2885 1-800-938-6374</p>





Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the ~~Springfield/Branson~~ Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 <p>ALLTEL Communications Business Communications</p> <p>1-888-792-2776 or 1-417-888-5300</p>	 <p>Residence Services Customer Service Repair Service Corporate Offices</p> <p>1-800-417-5500 1-888-490-8855 1-888-742-8855</p>
 <p>Establishing or Changing Repair Service Billing Information</p> <p>1-800-936-5223 1-800-936-5223 1-800-936-5223</p>	<p>Dial US</p>  <p>For Emergencies, Repair, Billing or Customer Service call</p> <p>1-417-881-3425 or 1-800-743-4433</p>
 <p>New Business Service Existing Business Customers, billing & general information</p> <p>1-877-422-2622 1-800-400-5230</p>	 <p>Business Customers Repair Service</p> <p>1-800-250-9999 1-800-250-9999</p>
 <p>One number serves all your business needs. 8.800.860.8401.</p> <p>ionex telecommunications</p> <p><small>Clearly Connected</small></p>	 <p>Business Office Business Services</p> <p>1-800-888-3157</p>

Local Service Alternatives

<p>Max-Tel Communication, Inc.</p> <p>Residential Services Business Office 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289</p>	<p> McLeodUSA</p> <p>Business Office Business Services 1-800-743-0321 Residence Services 1-800-743-0321 Internet Services 1-800-743-0321</p>
<p>Navigator Telecommunications, LLC</p> <p>Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835</p>	<p> THE PAGER COMPANY <i>Where R/L/A People Stay in Touch</i></p> <p>Business Office Business 1-417-881-6288 Residence 1-417-881-6288 Repair 1-417-881-6288</p>
<p> PCS</p> <p>Business Office Business Services 1-800-555-1414 Residence 1-800-477-1992 Repair Services 1-800-909-6939</p>	<p> Qcc <i>Qcc Incorporated</i></p> <p>Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-8885</p>
<p>1-800-RECONEX <i>Because Everybody Needs A Phone.</i></p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223</p>	<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>

Local Service Alternatives

TALK.com

Customer Service
web address

1-888-988-6988
www.talk.com

Universal Telephone

Business Office
Residential Service
Repair Service

1-888-522-5224
1-888-522-5224

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the Stanberry Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>Bartell Telecommunications, Inc.</small> Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia <small>COMMUNICATIONS</small> Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 ionex <small>telecommunications</small> One number serves all your business needs. 1.800.860.8401.
 MaxCom Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 NXT Business Office Business Service 1-800-555-1414 Residence Service 1-800-477-1992 Repair Service 1-800-909-6939

Local Service Alternatives

 QCC Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685	 <i>Don't Fix It. Replace It. Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 SouthWest Telecommunications Prepaid Residential Services Res. Sales & Cwt. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540	 TALK.com Customer Service 1-888-988-6988 web address www.talk.com
Universal Telephone Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224	

Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the St. Joseph Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 <p> Birch telecom </p> <p> Business Office Business Service Residence Service Repair Service </p> <p> 1-816-676-0777 1-888-772-4024 1-877-777-6917 </p>	 <p> BIC Service Communications, Inc. </p> <p> Residence Services Customer Service Repair Service Corporate Offices </p> <p> 1-800-417-5580 1-888-490-0055 1-888-742-0055 </p>
 <p> COMM SOUTH </p> <p> Establishing or Changing Repair Service Billing Information </p> <p> 1-800-936-5223 1-800-936-5223 1-800-936-5223 </p>	 <p> intermedia i-cg COMMUNICATIONS </p> <p> Business Customers Repair Service </p> <p> 1-800-250-9999 1-800-250-9999 </p>
 <p> <i>ionex</i> telecommunications </p> <p> One number serves all your business needs. 1.800.860.8401. </p>	 <p> MaxCom </p> <p> Business Office Business Services </p> <p> 1-800-888-3157 </p>
<p> Max-Tel Communication, Inc. </p> <p> Residential Services Business Office Customer Service Repairs </p> <p> 817-427-2149 1-800-583-2289 1-800-583-2289 </p>	<p> Navigator Telecommunications, LLC </p> <p> Business Office Business Service Residence Service Repair Service </p> <p> 1-888-862-8835 1-888-862-8835 1-888-862-8835 </p>

Local Service Alternatives

 <p>Business Office Business Services Residence Repair Services</p> <p>1-800-555-1414 1-800-477-1992 1-800-909-6939</p>	 <p>Business Office Residential Business Service and Repair</p> <p>1-800-696-8079 1-800-696-8079 1-800-454-9685</p>
 <p>Business Office New Sales Customer Service</p> <p>1-800-732-6639 1-600-275-8223</p>	 <p>Prepaid Residential Services Res. Sales & Cwt. Serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>
 <p>Customer Service web address</p> <p>1-888-988-6988 www.talk.com</p>	<p>Universal Telephone</p> <p>Business Office Residential Service Repair Service</p> <p>1-888-522-5224 1-888-522-5224</p>





Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to Southwestern Bell, offer local service in the ~~Tel-State~~ Area and requested that their listings appear in the Southwestern Bell directory.

Detailed information about the availability of local service from companies other than Southwestern Bell may be obtained directly from these companies.

 BTC <small>BayTel Communications, Inc.</small> Residence Services Customer Service Repair Service Corporate Offices 1-800-417-5500 1-888-490-0055 1-888-742-0055	 COMM SOUTH Establishing or Changing Repair Service Billing Information 1-800-936-5223 1-800-936-5223 1-800-936-5223
Dial US  For Emergencies, Repair, Billing or Customer Service call 1-417-881-3425 or 1-800-743-4433	 intermedia COMMUNICATIONS Business Customers Repair Service 1-800-250-9999 1-800-250-9999
 <i>ionex</i> <small>telecommunications</small> One number serves all your business needs. 1.800.860.8401.	 MaxCom Business Office Business Services 1-800-888-3157
Max-Tel Communication, Inc. Residential Services Business Office Customer Service Repairs 817-427-2149 1-800-583-2289 1-800-583-2289	 McLeodUSA Business Office Business Services Residence Services Internet Services 1-800-743-0321 1-800-743-0321 1-800-743-0321

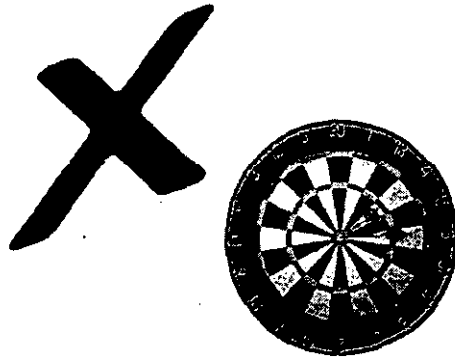
Local Service Alternatives

Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-868-662-8835 Repair Service 1-888-562-8835	 Business Office Business Services 1-800-555-1414 Residence 1-800-477-1992 Repair Services 1-800-909-6939
 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685	1-800-RECONEX <i>Because Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 Prepaid Residential Services Residential Sales and Customer Service 1-800-550-7540 (Para Español Llame Gratis Al) Repair Service 1-800-550-7540	 Customer Service web address 1-888-988-6988 www.talk.com
Universal Telephone Business Office Residential Service 1-888-522-5224 Repair Service 1-888-522-5224	

FERNANDEZ

Schedule 4

www.xo.com



Where does one of the
country's most sophisticated
voice and data networks
run? Bullseye. You're in the
heart of it. You can now
have high-speed Internet access,
Web hosting, local and
long distance calling, all from
one convenient provider.

xo.
Not just talk.

CALL TO GET CONNECTED 1-866-869-9696

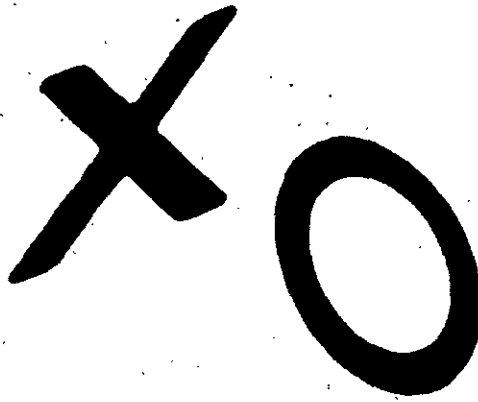
VOICE, DATA AND WEB FOR BUSINESS

© Copyright 2001 XO. All rights reserved. XO and the XO logo are trademarks of XO Communications, Inc.

AD CODE: XOTL-0028

SOURCE: Crain's New York Business-FEB 12 01

Schedule 4



TM

COMPLEXITY:

LOCAL PHONE SERVICE
FROM PROVIDER A

LONG DISTANCE
FROM PROVIDER B

INTERNET ACCESS
FROM PROVIDER C

WEB HOSTING
FROM PROVIDER D

UMPTEN CONTRACTS

BILLS, BILLS, BILLS

MULTIPLE BILLING CYCLES

CUSTOMER SERVICE REPS
OUT THE YING YANG

DIFFERENT PRODUCTS,
DIFFERENT COSTS

INCONSISTENT SERVICE

"PASS THE BUCK" MENTALITY

AND YOU END UP PAYING MORE

SIMPLICITY:

XOptions™

ONE PROVIDER
ONE BILL
ONE RATE™

\$1934 PER MONTH.*

\$1160 PER MONTH.**

To see how much your business can save using XO versus multiple providers, give us a call. Tell us exactly what you need, and we'll recommend an XOptions™ package that's right for you. All backed by a 3-month guarantee.*



CALL TO GET CONNECTED 1-866-967-9696

VOICE, DATA AND WEB FOR BUSINESS

*Based on average estimates online in the St. Louis market. Individual carriers may vary. **Based on our most popular XOptions package. Plan rates vary by market. Limits apply. †Guarantee applies to standard products and services only. © Copyright 2001 XO. All Rights Reserved. XO, XOptions and the XO design logo are trademarks of XO Communications, Inc.

AD CODE: XOTL-0037

SOURCE: St. Louis Post-Dispatch-FEB 20 01

Yes, you can now fire Southwestern Bell.

We're Birch, here in St. Louis to save businesses up to
42% off Southwestern Bell.

We bundle local, long distance and Internet on one bill.

We even offer phone systems. All of which explains why
100% of our customers fired Southwestern Bell.

Give us a call. We'll come running.

It's time


Birch
telecom

(314) 821-6347
birch.com



AD CODE: BIRCTL-0046

One dot com minute.

Fess up. Your office needs beefier Internet access.

So call Birch. We bundle router, line and service in one package, at frisky rates.

Yep, we include the router, saving you hundreds.

Best part? You can get local, long distance and Internet on one painless bill.

Could it be any easier? Call Birch. We'll come running.

**Get 2000 minutes
of FREE long distance**

when you sign up for any dedicated Internet
access account *and* choose Birch as your
local and long-distance provider.

Offer good through March 31, 2000.

**Birch**
telecom

425.4000

birch.com/internet



AD CODE: BIRCTL-0056



Tell the world how good it feels to fire Southwestern Bell.

There's something Birch Telecom wants to tell you: Southwestern Bell is not what you want. Not for service, savings or your business. What you do want, however, is the face-to-face service you get with

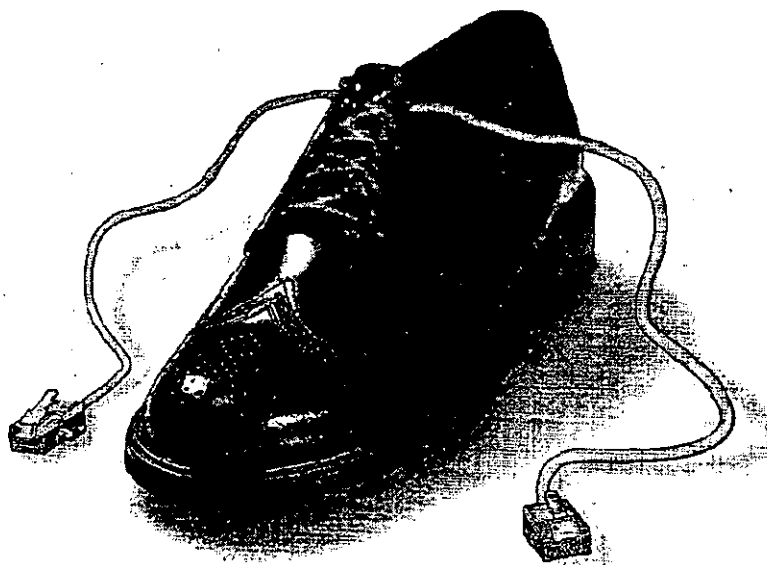
Birch. Local, long distance, Internet, even DSL. One easy bill, way less money.

And if you need phone systems, we have those too. C'mon St. Louis, 100% of our customers fired Southwestern Bell. Tell the world you're ready to join 'em. Call 314-961-7070 or check out birch.com.



Your business' best friend.

AD CODE: BIRCTL-0062 SOURCE: St. Louis Business Journal-MAY 15 00



How MUCH OF A TELECOM
BUDGET DO YOU NEED TO AFFORD
THE LATEST COMMUNICATIONS SERVICES?

At Gabriel, we offer the latest integrated communications services so that smaller companies can do more with less. Instead of multiple connections each dedicated to voice, data, or video, our Integrall™ Network delivers these services simultaneously using a single, high-speed line. Simplicity, efficiency and no waste all mean greater savings and productivity. For the competitive advantage, give us a call.



www.gabrielcom.net

A whole new line of thinking to help your business.

1-888-GABRIEL

AD CODE: GABRTL-0013

Earning our place in your business

We're a combination of advanced technology and people you can talk to. People who will help you get more out of your communications investment. Simply and reliably. With one easy-to-understand bill. Let us simplify your phone service while you focus on your business.



VOICE • DATA • INTERNET • DIRECTORY
WWW.MCLEODUSA.COM

314-993-8999

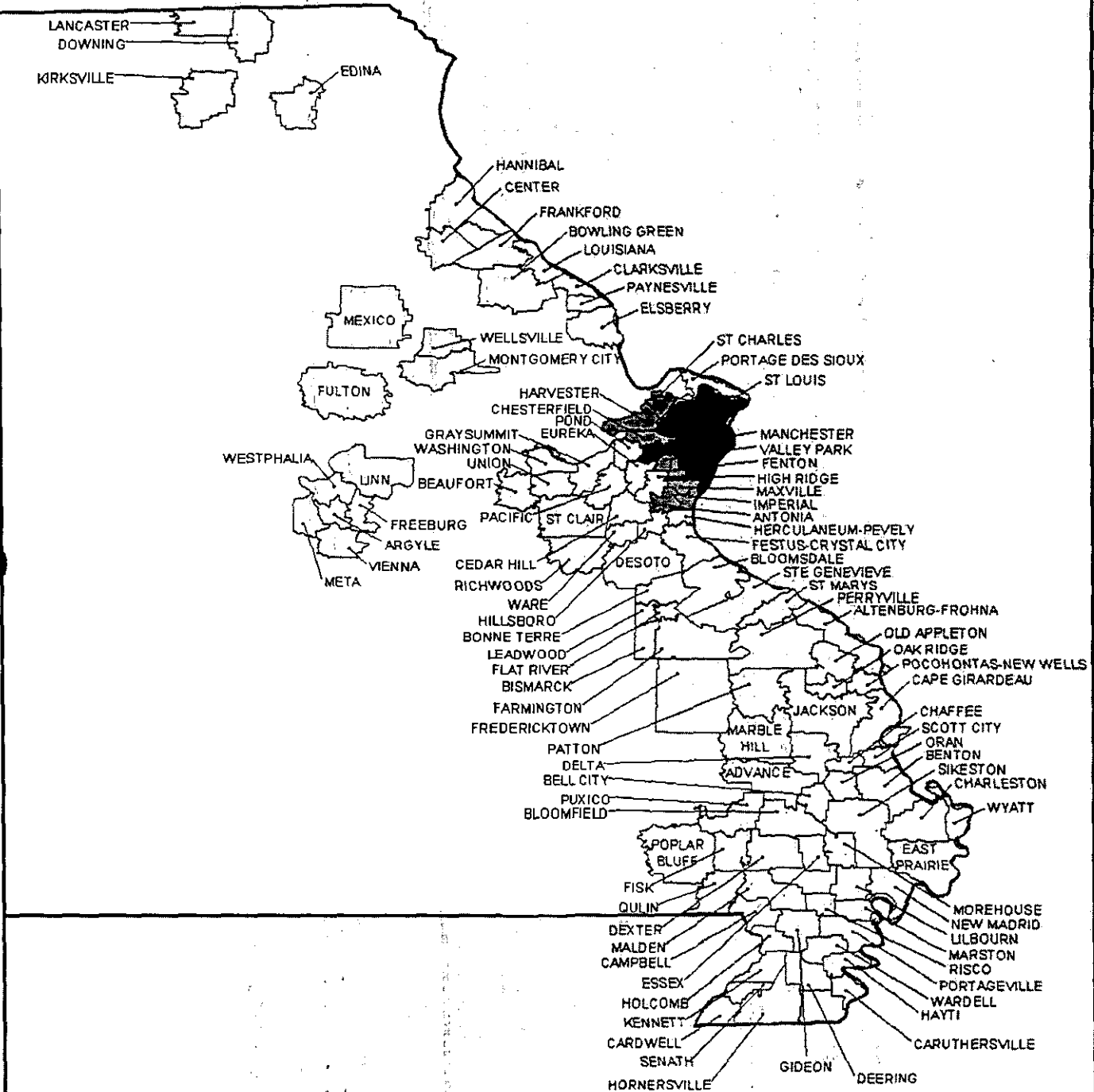
800-444-1433

AD CODE: MCLDTL-0058

FERNANDEZ

Schedule 5

Southwestern Bell Exchanges



SBC Services, Inc.
Marketing Geographic
Information Systems (GIS)
Map prepared with
third party GDT data.

45 - 52
53 - 56

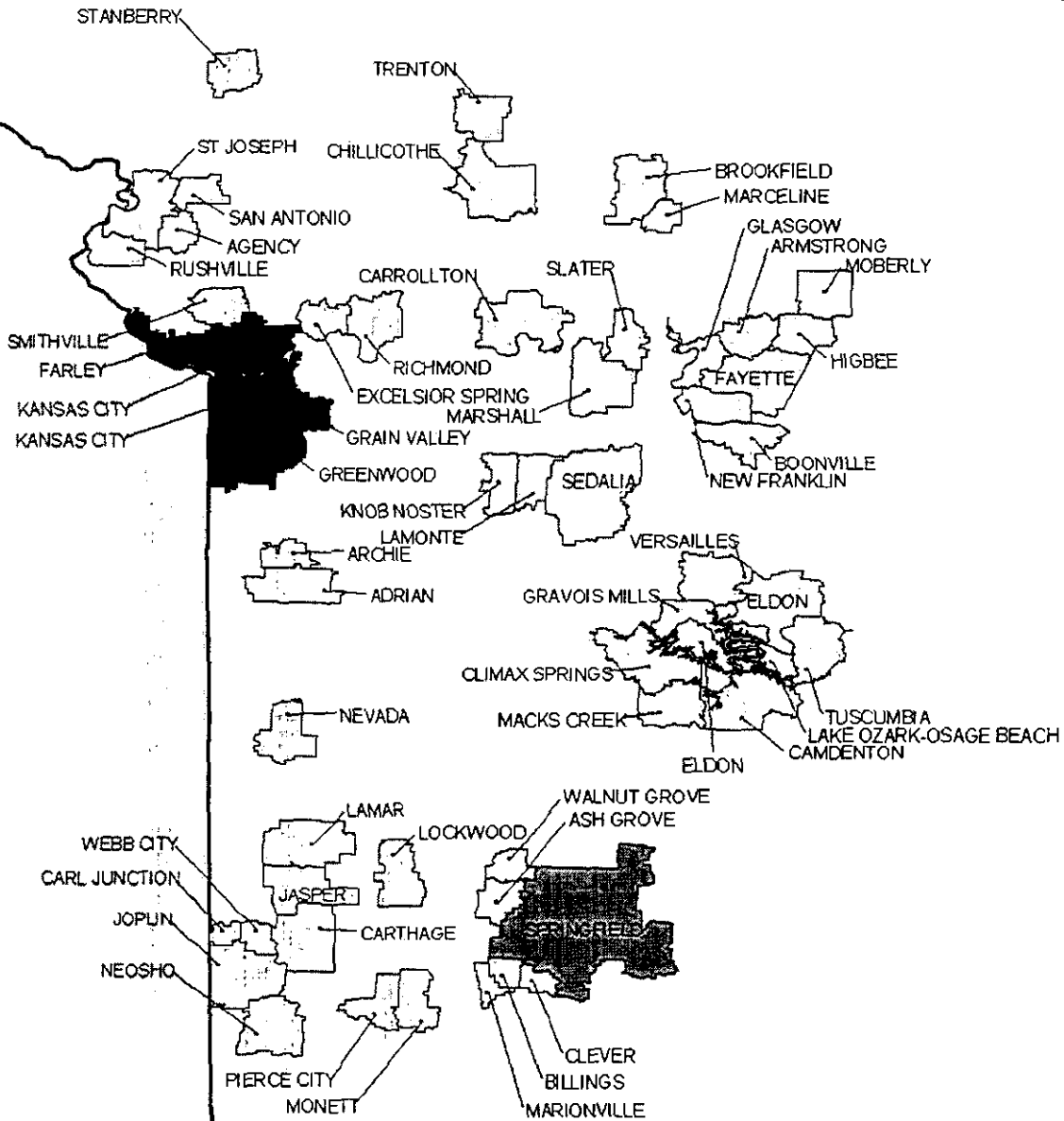
Missouri

57 - 59
60 - 65

Number of Business CLEC Tariffs by Exchange



Southwestern Bell Exchanges



SBC Services, Inc.
Marketing Geographic
Information Systems (GIS)
Map prepared with
third party GDT data.

45 - 52
53 - 56

Missouri

Number of Business CLEC Tariffs by Exchange

57 - 59
60 - 65



FERNANDEZ

Schedule 6

Monthly Rate Comparison

	SWBT		McLeod		Birch
Exchange Access Lines -					
Flat Rate 1-Pty					
Rate Group A	\$	16.69	\$	16.00	\$ 16.85
Rate Group B	\$	22.89	\$	21.94	\$ 23.10
Rate Group C-Principal	\$	25.46	\$	24.42	\$ 23.13
Rate Group C - MCA 1	\$	27.74	\$	28.00	\$ 25.20
Rate Group D - Principal	\$	33.24	\$	31.87	\$ 30.20
Rate Group D - MCA 1	\$	34.69	\$	35.00	\$ 31.50
Rate Group D - MCA 2	\$	36.61	\$	36.95	\$ 33.26
Flat Rate Trunk					
Rate Group A	\$	23.70	\$	20.85	\$ 21.95
Rate Group B	\$	32.45	\$	28.55	\$ 30.05
Rate Group C-Principal	\$	35.80	\$	31.49	\$ 29.84
Rate Group C - MCA 1	\$	39.35	\$	36.45	\$ 32.81
Rate Group D - Principal	\$	43.60	\$	41.42	\$ 39.24
Rate Group D - MCA 1	\$	45.50	\$	45.50	\$ 40.95
Rate Group D - MCA 2	\$	48.00	\$	48.00	\$ 43.20
Caller ID(Name or Number)	\$	8.75	\$	8.08	\$ 8.50
Call Forwarding	\$	6.00	\$	5.70	\$ 6.00
Three Way Calling	\$	4.30	\$	3.80	\$ 4.00
Priority Call	\$	3.70	\$	3.80	\$ 4.00
Auto Redial	\$	4.30	\$3.80 + \$.50 per call		\$ 4.00

FERNANDEZ

Schedule 7

More Bandwidth, More Benefits, More Business—*The Case for DSL in the Enterprise*

EVERYDAY, CISCO EXPERIENCES THE ADVANTAGES OF THE NETWORK. IT HELPS WHEN HIRING AND EMPLOYING THE CISCO WORKFORCE, BRINGING A GEOGRAPHICALLY DIVERSE COMPANY TOGETHER. CISCO ALSO EXPERIENCES THE CHALLENGES THAT THE NETWORK CREATES. EACH ONE OF THOSE EMPLOYEES NEEDS TO BE CONNECTED IN A WAY THAT LETS HIM OR HER DO THE BEST JOB POSSIBLE. MOST ENTERPRISES EXPERIENCE THESE SAME CHALLENGES—A FAST-GROWING, DISTRIBUTED WORKFORCE WITH REMOTE USERS, OFFICES, AND SITES ALL OVER THE COUNTRY.

Enterprises want to enjoy the productivity improvements of today's applications. Human resource systems, manufacturing systems, videoconferencing, distance learning, and training applications scale across the enterprise, bringing high-quality applications and experiences to users at corporate headquarters and at remote offices worldwide.

When these applications are delivered beyond the corporate site, users often face low bandwidth rates that limit application performance. This issue becomes greater with the growing number of telecommuters. According to the Gartner Group, telecommuting is expected to reach 60 million users in the U.S. by 2002.

Historically, telecommuters have enjoyed two options for remote access: analog dial modems and ISDN. Analog dial modems enable location independence for road warriors and mobile users to connect to the corporate intranet over telephone lines. Bandwidth rates are limited to 56 Kbps. Alternatively, ISDN has offered telecommuters at fixed locations bandwidth rates up to 128Kbps. ISDN rates scale for Web browsing and e-mail. However, when telecommuters require access to more intensive applications, ISDN becomes a barrier to productivity and a source of growing cost.

Digital subscriber line (DSL) offers an alternative for fixed-location telecommuters. DSL enables high-speed, lower-cost, corporate network access. In fact, Cisco is currently migrating its telecommuters to DSL to reap the benefits of increased productivity, better application access, predictable billing, and the elimination of many long-distance charges.

DSL, an Introduction

Digital subscriber line (DSL) is the access technology of choice for remote offices or teleworkers who need higher-speed access than analog modems or ISDN. DSL is ideal when remote users

need access to multimedia-based and data-intensive applications including video, voice, animation, and engineering computing.

DSL technologies enable high-speed transmission from service provider to customer site over most twisted-pair copper wiring; most readily, telephone lines. Contrary to what its name implies, the term DSL refers to modem technology, not to the line itself. A pair of xDSL modems on a standard copper line constitutes a DSL

connection. While many standards have been defined, most xDSL technologies fall into one of four categories: asymmetric DSL (ADSL), single-line DSL (SDSL), high data rate DSL (HDSL), and very high data rate DSL (VDSL).

"WHEN CISCO NEEDED A COST-EFFECTIVE, HIGH-SPEED SOLUTION FOR OUR THOUSANDS OF TELEWORKERS, WE CHOSE DSL FOR THE PRODUCTIVITY ENHANCEMENT AS WELL AS THE TREMENDOUS SAVINGS OVER ISDN."

—Pete Solvik
CIO
Cisco Systems

Asymmetric DSL

ADSL offers available bandwidth that is unevenly divided with more bandwidth allocated to downstream traffic. Rates range from T1 to 9 Mbps downstream, with 16 Kbps to 640 Kbps upstream. ADSL uses either carrierless amplitude/phase (CAP) modulation or the newer discrete multitone (DMT) technique. ADSL is proving useful in small or home office WAN applications such as interactive video, client/server applications, and telecommuting, where most data flows one way.

Single-Line DSL

A single-line version of HDSL, SDSL transmits T1 or E1 signals over one twisted pair. It can support standard telephone line transmission and T1/E1 simultaneously over the same line. SDSL technology is well suited for a small office equipped with a single telephone line.

High Data-Rate DSL

Several implementations of HDSL are in use today. HDSL typically supports 768-kbps full duplex over a single twisted pair, T1-speed over two pairs, and E2 over three pairs. HDSL can be deployed primarily as a low-cost substitute for full T1 lines in symmetrical, business-oriented WAN applications.

Very-High-Rate DSL (VDSL)

VDSL offers much higher speeds at shorter ranges, up to 52Mbps downstream. VDSL is undergoing tests using several modulation techniques, and probably will be most useful in large-bandwidth applications such as medical imaging, real-time video, or HDTV.

The Choice for Telecommuters

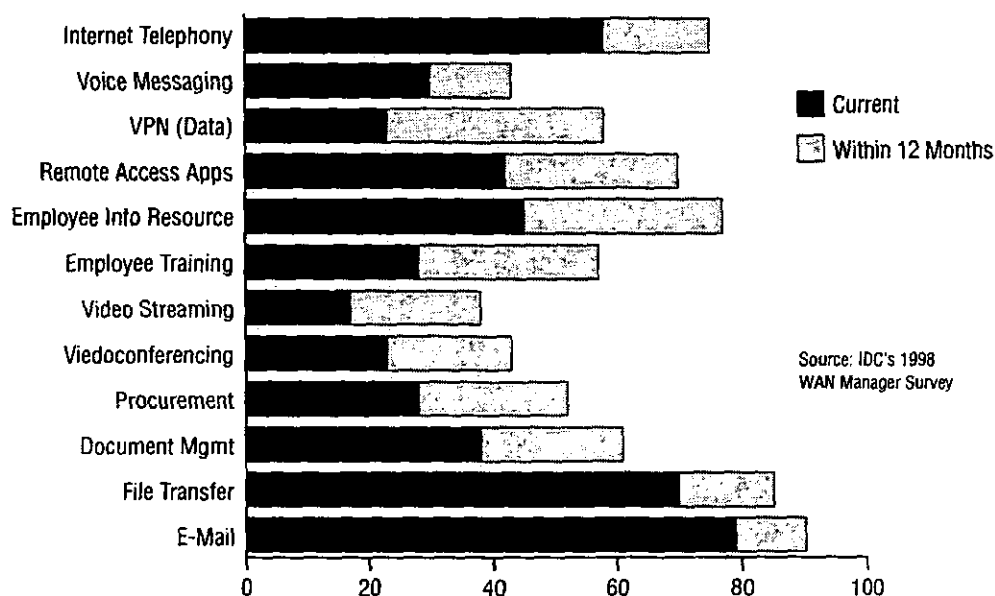
In selecting a telecommuting solution, network managers must evaluate user applications and the ongoing costs of the service and support. The following chart (Table 1) makes recommendations based on user applications. As network managers broaden access to bandwidth-intensive applications and as telecommuting becomes a common workforce model, DSL offers bandwidth rates to realize the productivity enhancements of these new applications.

Table 1 Telecommuter Technologies

Applications	Dial	ISDN	DSL
Mobile use	X		
E-mail	X	X	X
Web browsing	X	X	X
Voice		X	X
Video			X
Client/server applications			X
Engineering computing			X
Multimedia applications			X

With speeds up to 7 Mbps and "always-on" connections, enterprises deploying DSL can enjoy important new applications, such as manufacturing and human resource systems, collaborative computing, and multimedia streaming, no matter where they are located, with a user experience similar to corporate sites. The performance of DSL will support increasingly robust applications of the new millennium (Figure 1).

Figure 1 Planned Corporate Applications



Analysts recognize that bandwidth requirements are increasing exponentially. According to the Gartner Group, large offices that use T1 and T3 lines today will require multiple T1s to OC-3 lines to support their business by 2003. Branch offices and telecommuters will follow suit, requiring FT1 (fractional T1) upstream and (multiple) nxT1 downstream—as applications and remote capabilities grow.

But even today, the need for speed far outstrips conventional methods for data transmission. Table 2 shows user bandwidth minimums and maximums to enable productivity—not in the future—but today.

Table 2 The Need for Speed

	Peak	Minimum
Desktop Video or Audio	80 Kbps	
Replicated Data	64 Kbps	
Two Voice Calls	64 Kbps	64 Kbps
Client/Server Apps	256 Kbps	128 Kbps
Web Resources	64 Kbps	64 Kbps
Total Allocation	528 Kbps	528 Kbps

Source: Gardner Group, November 1998

DSL: Economic Advantages

While moving to DSL has marked productivity improvements for robust applications, the decision to migrate is also compelling based on ISDN pricing and support costs. ISDN is regulated at the state level, and subsequently tariffs differ from state to state, even when ISDN services come from the same provider.

Table 3 ISDN Tariff Variability

Multi-State LEC as an Example

State	Monthly Charge per Line	Monthly Allowance	Minutes Over (per min.)
Florida	\$121.66	400 hours	\$0.05
Texas	\$67.33	Unlimited	n/a
California	\$49.22	None	\$0.01
Missouri	\$131.76	100 hours	\$0.05
Washington	\$96.05	Unlimited	n/a
Oregon	\$107.25	Unlimited	n/a
Virginia	\$65.87	None	up to \$0.047
Pennsylvania	\$127.23	400 hours	\$0.05

Table 3 is an example of one multistate ISDN provider's variable business terms. In each state, rates, base hours, and over-limit charges bear no relationship to the same company's rates in other states. In some areas, distance and time of day

create another variable. With a wide variety of ISDN providers in each state, and differing providers from state to state with differing rates, packages, and exceptions, ISDN costs are difficult to estimate. Another variable in calculating ISDN costs is the telephone charges themselves. ISDN is transmitted over B-channels, which are treated as regular phone lines, subject to peak and nonpeak usage charges, mileage charges for local long distance, and long distance charges. If the ISDN pricing package includes free hours, B-channel-per-minute charges apply for any excess time.

The Surprising Economics of DSL

Independent third-party research indicates that DSL is the price performance winner based on the cost of bandwidth per minute (Table 4).

Table 4 Economic Comparisons

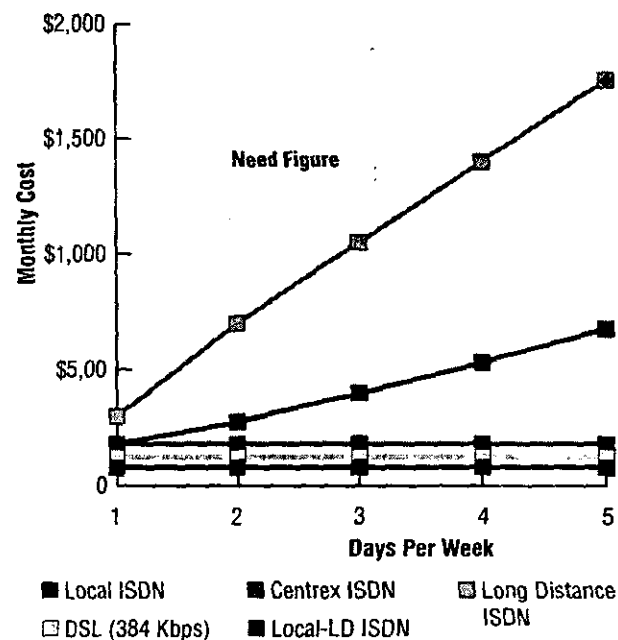
Service	Bandwidth	Cost per Month
DSL	128 Kbps–7 Mbps	\$60–\$800
ISDN	64 Kbps–128 Kbps	\$70–\$350
T1	1.5 Mbps	\$300–\$600
Frame Relay	64 Kbps–1.5 Mbps	\$500–\$600

Source: The Yankee Group, 1998

Telecommuter Economics

Comparing the economics of a telecommuter solution is compelling. Figure 2 shows comparative pricing between a variety of ISDN services—all delivering 128 Kbps—and DSL—delivering a consistent 384 Kbps of bandwidth to telecommuters.

Figure 2 Telecommuter Economics



While ISDN prices have fallen, many ISDN users are subject to per-minute charges stemming from long distance and mileage charges. This drastically raises the average per-user cost of ISDN, especially as telecommuting increases.

The lowest-cost offering, local ISDN with a guaranteed flat rate and no long-distance charges, is indeed, the least expensive. At around 60 percent of the cost of the DSL service in the example, it delivers only a third of the DSL service's 384 Kbps performance, and is only available to users in the local calling area surrounding the headquarters site.

Local long distance ISDN assumes a local call where mileage charges apply (city-to-city or rural-to-metro call, \$.03/minute), with costs rising above the standard DSL rate for each projected day of use.

Long distance ISDN assumes a negotiated long distance rate of \$.18 per minute for long distance or 800 number usage—sometimes this number can go as high as \$.25 per minute. Long distance ISDN can become astronomical, while still providing only 128 Kbps to the telecommuters who need to directly access their corporate networks. These are the users who drive the variability of monthly ISDN telecom costs.

Centrex ISDN is available in metropolitan areas at a flat rate, as a substitute for local long distance services to control high-usage costs. In this model, we're assuming a conservative \$200 per month, but this service is often as high as \$400 per month.

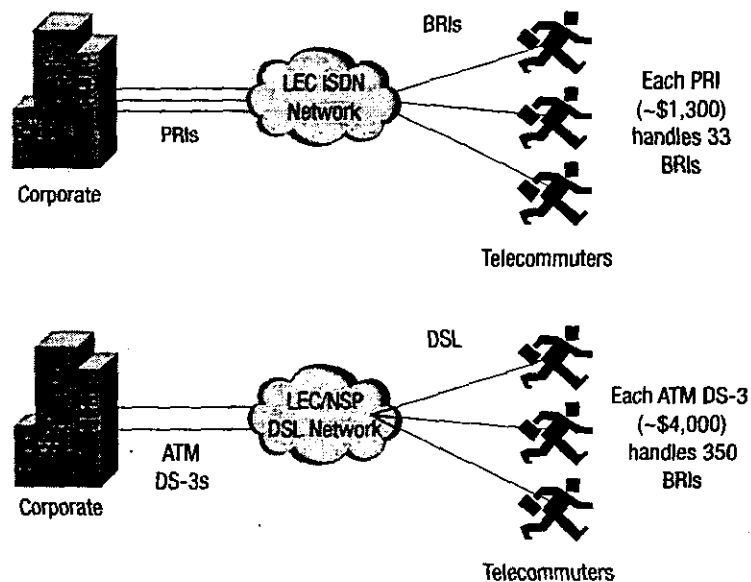
Backhaul Trunking Economics

Figure 3 shows another interesting economic case.

Telecommuter ISDN lines (two B-channels, basic rate ISDN) come into an enterprise network through primary rate interface (PRI) lines. PRI lines are based on T1 lines.

Assuming a three-to-one oversubscription, each PRI can handle 33 basic-rate (128 kbps) users. On a monthly basis, each PRI line costs an average of \$1300. With 3000 BRI users and 90 PRI lines, the costs can rise to roughly \$117,000 a month. When an enterprise uses DSL as its access technology, PRI's and T1's are replaced by ATM DS-3 lines. Each ATM DS-3 line can handle 350 telecommuters. At a cost of \$4000 a month, the backhaul trunking cost of DSL tops out at around \$12,000 a month, little more than a one tenth of the cost of backhaul trunking ISDN into the same enterprise.

Figure 3 DSL Savings for Backhaul Trunking



The DSL Business Case

The following analysis (Table 5) establishes a strong business case for DSL on bandwidth savings alone for both large enterprises and smaller businesses with fewer than 500 employees. With the payback period running an average of 12 months, businesses, telecommuters, and even occasional at-home, after-work users can quickly start to enjoy the benefits of DSL. Productivity gains from specific applications or data transfer needs, unique to each company, drive this payback to even shorter times.

Table 5 DSL Business Case: Monthly Telecommuter Cost Analysis

2B+D Users	User Cost Savings	Backhaul Savings	Capital Outlay	Recurring Savings	Payback Period (in months)
100	\$5,000	\$1,200	\$90,000	\$6,200	15
250	\$12,500	\$6,400	\$213,750	\$18,900	11
500	\$25,000	\$11,500	\$427,500	\$36,500	12
750	\$37,500	\$17,900	\$641,250	\$55,400	12
1000	\$50,000	\$27,000	\$847,500	\$77,000	11

Assumptions

- \$175 per month ISDN 2B+D service
- \$1,300 per month PRI service
- \$125 per month DSL service (symmetrical 384 Kbps)
- \$325 DSL installation charge
- \$500 CPE
- 3:1 trunk over-subscription (for both PRI and ATM DS-3)

DSL Operational Savings

From an operational perspective, DSL offers significant opportunities to save enterprises dollars and resources. Flat-rate pricing means no month-end surprises, and DSL is easy to include in budgets. Since DSL service runs over dedicated copper lines that are back-hauled over ATM virtual circuits, security is inherent. Local phone companies administer the service consistently over their entire region, and competitive carriers are entering the space as national providers for even greater coverage.

Cisco Powered DSL Access

A DSL service with the Cisco Powered Network mark means confidence, leadership, and quality that enterprise companies can rely on. Cisco partners with service providers to enable them to offer network services that are business-ready with the same scalability, performance, and policies deployed in private networks around the world.

The Cisco Powered Network program helps businesses find service providers with industry-leading networking services based on Cisco equipment. Eighty-five percent of enterprises in the Fortune 500 already depend on Cisco equipment. Companies deploying DSL can extend this infrastructure to obtain optimal, end-to-end compatibility with their existing networking equipment.

Cisco Powered Networks help companies gain a competitive advantage by powering network services that enable the most efficient deployment of tomorrow's enterprise business applications.

DSL to Gain Competitive Advantages in the New Millennium

The case for DSL is compelling. A DSL-based network for your enterprise's remote users and sites will bring greater productivity and cost savings, and at the same time, support next-century computing for next-century applications.

For More Information

To learn more about DSL, and the Cisco Powered Network service providers offering DSL services, visit www.cisco.com/cpn.

CISCO SYSTEMS



Corporate Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters

Cisco Systems Europe s.a.r.l.
Parc Evolic, Batiment L1/L2
16 Avenue du Quebec
Villebon, BP 706
91961 Courtaboeuf Cedex
France
<http://www-europe.cisco.com>
Tel: 33 1 69 18 61 00
Fax: 33 1 69 28 83 26

Americas

Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-7660
Fax: 408 527-0883

Asia Headquarters

Nihon Cisco Systems K.K.
Fuji Building, 9th Floor
3-2-3 Marunouchi
Chiyoda-ku, Tokyo 100
Japan
<http://www.cisco.com>
Tel: 81 3 5219 6250
Fax: 81 3 5219 6001

Cisco Systems has more than 200 offices in the following countries. Addresses, phone numbers, and fax numbers are listed on the

Cisco Connection Online Web site at <http://www.cisco.com/offices>.

Argentina • Australia • Austria • Belgium • Brazil • Canada • Chile • China • Colombia • Costa Rica • Croatia • Czech Republic • Denmark • Dubai, UAE
France • Germany • Greece • Hong Kong • Hungary • India • Indonesia • Ireland • Israel • Italy • Japan • Korea • Luxembourg • Malaysia
Mexico • The Netherlands • New Zealand • Norway • Peru • Philippines • Poland • Portugal • Puerto Rico • Romania • Russia • Saudi Arabia • Singapore
Slovakia • Slovenia • South Africa • Spain • Sweden • Switzerland • Taiwan • Thailand • Turkey • Ukraine • United Kingdom • United States • Venezuela

Copyright © 1999 Cisco Systems, Inc. All rights reserved. Printed in USA. Cisco, Cisco Systems, and the Cisco Systems logo are registered trademarks of Cisco Systems, Inc. in the U.S. and certain other countries.
All other trademarks mentioned in this document are the property of their respective owners. (9904R) 5/99 B&W

FERNANDEZ

Schedule 8

WHAT IS INTEGRATED ACCESS SERVICE?

A solution that can:

- Simplify your business operation by cost-effectively combining your voice, data and Internet applications over the same line
- Enhance the efficiency and reliability of your business communications system
- Grow and evolve as your business communications needs change
- Save you money

LINE
BILL
NUMBER TO CALL

= A BETTER CONNECTION

For more information on how our integrated access service can improve your business performance, please contact your local Allegiance Telecom representative or call toll-free:

1-800-750-1833

 **allegiance telecom, Inc.**

1960 North Stemmons Freeway

Suite 3026

Dallas, Texas 75207

Tel: 214-261-7100

Fax: 214-261-7110

www.allegiancetelco.com

Allegiance Telecom, Inc. is a full-service provider of facilities-based telecommunications services, including local and long-distance calling, Internet services and high-speed data transmission. We focus solely on the business market, ensuring your advanced telecom needs are thoroughly met every day.

© 2000 Allegiance Telecom, Inc. All rights reserved. EAG10A 0000

Allegiance and the Allegiance logo are trademarks and The New Way for Business is a registered service mark of Allegiance Telecom, Inc. All other company and product names mentioned herein are the property of their respective companies.

INTEGRATED
ACCESS
SERVICE

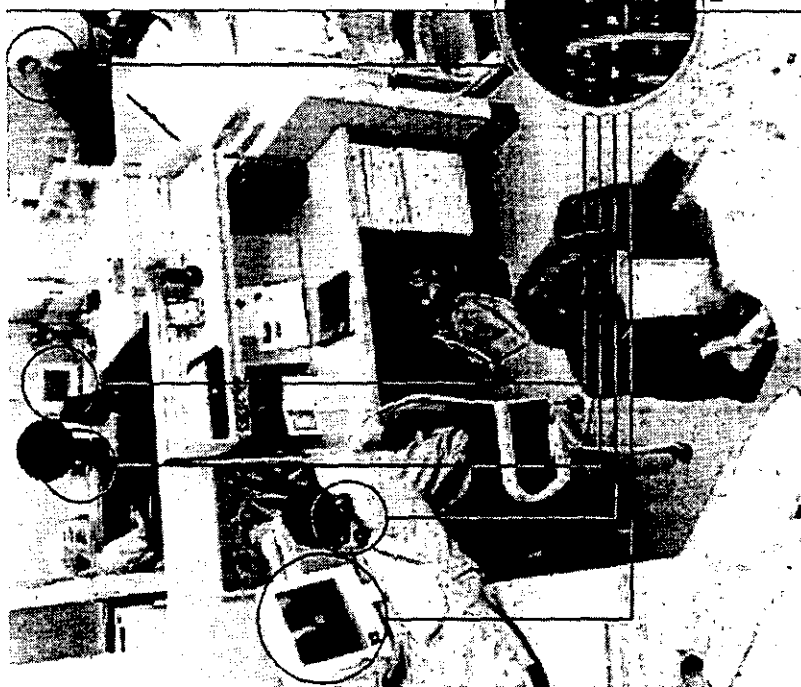
THE NEW WAY FOR BUSINESS TO CONNECT



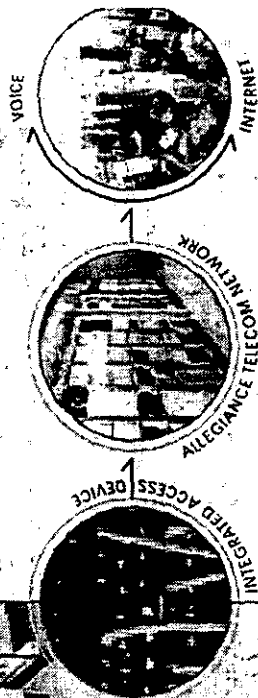
THE RIGHT WAY FOR YOUR BUSINESS TO CONNECT

With the increased demand for voice, data and Internet, you need services that are cost-effective, reliable and easy to maintain. Allegiance Telecom has the answer. Our integrated access service delivers high-speed, "always-on" Internet access and allows businesses to cost-effectively meet their voice, data and Internet needs over a single access line.

Multiple functionality in one device eliminates the need to purchase numerous network elements from multiple vendors, thereby reducing overall costs and improving reliability. And partnering with Allegiance Telecom means you will receive one easy-to-understand bill as well as unmatched customer support and responsiveness from a single point of contact.



INTEGRATED ACCESS SERVICE—
24 CHANNELS IN EACH ACCESS LINE
PROVIDE 1.54 MBPS OF CAPACITY AND
CAN BE CONFIGURED SEVERAL WAYS
TO OPTIMIZE USE.



ONE SIZE DOESN'T FIT ALL

Whether your business needs several phone lines or rapid Internet access—or a combination of both—we can deliver the right package for you.

Our integrated access service provides an integrated network access line with voice and Internet access and is available in a variety of configurations. Through an all-in-one access device for voice, data and Internet, Allegiance Telecom's integrated access service can simplify your business operation.

BENEFITS FOR YOUR BUSINESS

- High-speed, "always-on" Internet access
- Flexibility to change mix of voice and data access lines
- Complete network solution—voice, Internet and equipment
- Ability to keep existing phone numbers
- One service, one bill, one number to call
- Reduction of overall network costs

FERNANDEZ

Schedule 9

Competitive Pricing
ISDN PRI Trunk Interface - Missouri

	ISDN PRI Trunk Interface Monthly Recurring Charge	ISDN PRI Trunk Interface Nonrecurring Charge
Allegiance Telecom	\$625.00	\$3,540
Birch Telecom	\$337.00 - \$625.00	\$500 - \$3,540
MCI	\$1,600.00 flat rate usage \$400.00 measured usage	\$2,790
Sprint	\$625.00	\$3,540
SWBT	\$375.00 - \$625.00	\$500 - \$3,540

Notes:

- 1 - CSV,CSD trunk equivalent charges are not included.
- 2 - Only SWBT and Birch Telecom tariffs clearly listed term plan pricing
- 3 - Highest rates for each are month-to month rates.
- 4 - PRI is eligible for MCI's Local On-Net term discount plan which is also based on term length and committed usage levels.
- 5- Rates in effective 6/25/01