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Witness: Moore  
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Sponsoring Party: Southwestern Bell Telephone Company  
Case No: TO-2001-467

SOUTHWESTERN BELL TELEPHONE COMPANY

CASE NO. TO-2001-467

FILED

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Missouri Public  
Service Commission

DIRECT TESTIMONY

OF

SANDY M. MOORE

Hoffman Estates, Illinois  
June, 2001

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

In the Matter of the Investigation of the State of ) Case No. TO-2001-467  
Competition in the Exchanges of Southwestern Bell )  
Telephone Company. )

AFFIDAVIT OF SANDY M. MOORE

STATE OF ILLINOIS )  
 ) SS  
CITY OF HOFFMAN ESTATES )

I, Sandy M. Moore, of lawful age, being duly sworn, depose and state:

1. My name is Sandy M. Moore. I am presently Executive Director – Consumer Product Marketing for retail Directory Assistance and Local Operator Assistance Services for Ameritech Corporate.
2. Attached hereto and made a part hereof for all purposes is my direct testimony.
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my knowledge and belief.

Sandy M. Moore  
Sandy M. Moore

Subscribed and sworn to before this 19th day of June, 2001

Diana Lynn Hansen  
Notary Public

My Commission Expires: 7-1-02



1 Case No. TO-2001-467  
2 Southwestern Bell Telephone Company  
3 Direct Testimony of Sandy M. Moore  
4

5 **Q. Please state your name and business address.**

6 A. My name is Sandy M. Moore, and my business address is 2000 W. Ameritech Center  
7 Drive, Hoffman Estates, Illinois.  
8

9 **Q. By whom are you employed and in what capacity are you employed?**

10 A. I am employed by Ameritech Corporate. I am Executive Director of Consumer Product  
11 Marketing for retail Directory Services and Local Operator Assistance Services  
12 ("Operator Services") for SBC. My position involves overseeing the development of  
13 new products for Directory and Operator Services and product enhancements that are  
14 responsive to customer needs. I also have the responsibility for developing long-term  
15 product strategies for Directory and Operator Services as they relate to market and  
16 competitive trends. My responsibilities require me to be familiar with the nature and  
17 extent of competition faced by SBC for Directory and Operator Services. I hold this  
18 position for 12 SBC states, including Missouri.  
19

20 **Q. Please describe your educational background and work history with SBC.**

21 A. I received a Bachelor of Science degree in Business Administration from the University of  
22 Illinois, Urbana-Champaign in 1988. I also earned a M.B.A. from DePaul University in  
23 Chicago, Illinois in 1991.

1 I began my career with Ameritech in 1989 in the Procurement Organization, responsible  
2 for material management activities. I held various positions in the Procurement  
3 Organization from 1989 to 1995.

4  
5 From May 1995 through January 1997, I worked as a Market Manager in the Information  
6 Industry Services business unit of Ameritech, where I was responsible for managing  
7 wholesale products for Directory and Operator Services for Independent Local Exchange  
8 Carrier customers.

9  
10 In February 1997, I joined the Corporate Product Management organization as the product  
11 manager of Expanded Directory Assistance Services and Calling Card. From October  
12 1997 to December 1999, I was the Product Manager for Directory Assistance Services,  
13 responsible for product development and life cycle management. In December 1999, I  
14 assumed the position of Director. I was promoted to Executive Director of Directory and  
15 Operator Services Product Marketing in September 2000.

16  
17 **Q. Have you previously participated in a regulatory proceeding?**

18 **A.** Yes. While I have not testified before the Missouri Public Service Commission  
19 (Commission), I have testified before the Indiana Commission.

20  
21 **Q. What is the purpose of your testimony in this proceeding?**

1 A. The purpose of my testimony is to describe the competitive landscape for Directory and  
2 Operator Services and to further explain why it is appropriate for the Commission to apply  
3 the same regulation to Southwestern Bell Telephone Company (SWBT) as it does to other  
4 competitive telecommunications providers and therefore to acknowledge the competitive  
5 classification for these services and confirm that the price cap requirements no longer  
6 apply. As will be clear from my testimony, there are numerous alternatives to SWBT's  
7 Directory and Operator Services and that SWBT faces effective competition for all of the  
8 services falling within these categories in every SWBT exchange in Missouri. Therefore,  
9 it is appropriate for the Commission to affirm the statutory intent to deem these services  
10 competitive.

11

12 **Directory Services**

13 **Q. What are the main points about your testimony that the Commission should**  
14 **understand relative to Directory Services?**

15 A. The Commission should understand the following points regarding Directory Services:

- 16     ▪ There are alternative providers providing substitutable services in all SWBT  
17       exchanges in Missouri.
- 18     ▪ Directory Services meet the definition of effective competition and should, therefore,  
19       be granted competitive classification.
- 20     ▪ Some of the alternative providers providing substitutable services existed before  
21       competitive local exchange carriers (CLECs) entered the market.

- 1       ▪ Competition for Directory Services is not simply a function of access line loss
- 2       incurred by CLEC entry.
- 3       ▪ SWBT's competitors do not have the same DA regulations that exist for SWBT so
- 4       there is an unlevel playing field in this market.
- 5       ▪ Customers derive the greatest benefit from a fully competitive market where all
- 6       competitors are free to compete on equal terms.

7

8       **Directory Services**

9       **Q.     Please describe SWBT's Directory Services within the state of Missouri.**

10      A.     Directory Services provide callers with assistance in obtaining telephone listing

11      information. These services include: Local Directory Assistance, Directory Assistance

12      Call Completion (including AutoConnect), and National Directory Assistance.

13

14      Local Directory Assistance provides callers with listed telephone numbers of subscribers

15      who are located in the same local calling area and in the calling customer's Home

16      Numbering Plan Area (HNPA).

17

18      Directory Assistance Call Completion provides the customer the option of having the

19      local or intraLATA long distance calls automatically completed by pressing "1" after the

20      listed telephone number is received from Directory Assistance. AutoConnect is another

21      form of call completion service available to callers to Directory Assistance. However, it

1 differs in that there is no charge to the caller for the service. Rather, the Call Completion  
2 charge is billed to the called Auto Connect subscriber. If the Directory Assistance caller  
3 requests the telephone number of a customer subscribing to AutoConnect, the caller will  
4 be advised that the call can be completed at no additional call completion charge to the  
5 caller.

6  
7 National Directory Assistance is a service whereby customers may obtain telephone  
8 listing information for areas outside their local calling area.

9  
10 **Q. Please describe the competitive nature that exists in Missouri for Directory Services.**

11 A. Local Directory Assistance, Directory Assistance Call Completion (including  
12 AutoConnect), and National Directory Assistance are competitive throughout the state of  
13 Missouri.

14 For example, alternatives to SWBT's Missouri Directory Services are provided statewide  
15 by various local and toll telecommunication providers, including AT&T and  
16 MCIWorldCom, as well as wireless service providers, Internet content providers,  
17 directory publishers, independent Directory Services providers, software companies and  
18 others. Schedule 1 provides a table of competitors and the services that they provide.

19  
20 Competition in the provision of Directory Services is hardly surprising given the lack of  
21 market entry barriers. For example, Directory Service listings are available to local  
22 exchange and toll carriers on reasonable and non-discriminatory terms under section

1 251(b)(3) of the Federal Telecommunications Act of 1996.<sup>1</sup> In addition, SWBT provides  
2 its Directory Service listings to non-carrier third-party Directory Service providers.  
3

4 All Directory Service providers obtain listings from a variety of sources, including SWBT,  
5 in order to maintain accurate databases. These sources include the provider's own listings,  
6 listings of other local exchange companies, and commercially available listing  
7 information. Providers of Directory Services and other functionally equivalent services  
8 are able to freely copy published white page directories without copyright restrictions.<sup>2</sup>  
9

10 **Q. Considering both function and price, please discuss the comparable alternatives**  
11 **to SWBT's Directory Services that are available in Missouri.**

12 **A.** SWBT's residential and business customers throughout the state of Missouri have  
13 multiple alternatives, substitutable in both function and price, to using SWBT's Directory  
14 Services. These alternatives include:  
15

16 '00' Info Service

17 This service provides end users with Local and National Directory Assistance, Call  
18 Completion, category searches, and search by telephone number. To access this service,  
19 the caller simply dials '00' and the call is routed to the customer's presubscribed  
20 interexchange carrier.

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<sup>1</sup> *Provision of Directory Listing Information under the Telecommunications Act of 1934, as Amended*, First Report and Order, FCC01-27, ¶ 10, January 23, 2001.



1 For example, AT&T's "00" service was first introduced in SWBT's Missouri region in  
2 February 1999. The service is available statewide to AT&T's retail residence and  
3 business end users where AT&T is the presubscribed interexchange carrier. AT&T  
4 promotes its service via mass marketing.<sup>3</sup> See Schedule 2 for information on AT&T's 00  
5 Information service. MCIWorldCom also offers statewide Directory Services via 00.

6  
7 10-10-ATT-00

8 This service is available to all end-users within the state of Missouri regardless of  
9 whether AT&T is the subscriber's presubscribed interexchange carrier. Subscribers  
10 simply dial 10-10-ATT-00 to reach AT&T's Directory Services, including Local and  
11 National Directory Assistance, Call Completion, category searches, and search by  
12 telephone number. With availability statewide, this service is another comparable  
13 alternative to SWBT's local directory service. See Schedule 2 for information on  
14 AT&T's 10-10-ATT-00 service.

15  
16 MCIWorldCom's 10-10-9000

17 This service provides end users throughout the state of Missouri with Local and National  
18 Directory Assistance Services and Call Completion. Like AT&T, MCIWorldCom has

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<sup>2</sup> *U.S. Supreme Court, Feist Publications, Inc. v Rural Service Co.*, 499 U.S. 340 (1991).

<sup>3</sup> "AT&T is using extensive media advertising campaigns to promote the awareness of its "00" INFO service among end-users. "00"Info's competitive advantage over the RBOCs 411 national directory services lies in the fact that it offers call completion service in addition to directory listings. The "00" is likely to gain a bigger share in the directory assistance market due to its ease of use and advanced search capabilities." *U.S. Directory Assistance Services Marketing*, Frost & Sullivan, 1999, page 5-25.

1 also promoted their service through mass advertising and direct mail. *See* Schedule 3 for  
2 information on MCIWorldCom's 10-10-9000 service.

3  
4 Area Code-555-1212

5 When an end user dials an area code+555-1212 and the area code is outside the caller's  
6 local calling area, the Directory Assistance call is routed to the end-user's presubscribed  
7 interexchange carrier's Directory Service. For example, if a customer residing in the 314  
8 area code dials 816-555-1212 for Directory Assistance information, the call is routed to  
9 his or her presubscribed interLATA interexchange carrier. This service is provided by  
10 toll providers throughout Missouri, including AT&T, MCIWorldCom and Sprint.  
11 Currently, there are over 600 interexchange service providers certificated to provide  
12 service in the state of Missouri. *See* Schedule 4 for the Commission's list of providers.

13  
14 Wireless Directory Services

15 Directory Services, including Local and National Directory Assistance, Call Completion,  
16 category searches, search by telephone number, and various information services are also  
17 available from wireless carriers in Missouri. Typically, wireless customers access their  
18 wireless carrier's Directory Service by dialing 411 or 1-555-1212. Wireless providers  
19 have the option of providing this service by using their own facilities or by using a third-  
20 party wholesale provider.

## Internet Directory Providers

Internet sites are also comparable alternatives to traditional Directory Services and continue to experience rapid growth as a result of increased Internet usage. These services include Local and National Directory Assistance, category search, and search by telephone number and are available to customers throughout the state of Missouri. Some Internet sites also offer call completion and various information services. *See* Schedule I for the services offered by various Internet sites. There are literally hundreds of companies providing directory listing information via the Internet. In fact, Internet Directory Services are offered by all of the major Internet search engines and portals, telecommunication providers, directory publishers, and a host of new Internet companies.<sup>4</sup> Companies offering Internet Directory Services include the following:

AT&T ([www.anywho.com](http://www.anywho.com))

Switchboard ([www.switchboard.com](http://www.switchboard.com))

AOL ([www.aol.com](http://www.aol.com))

Verizon/GTE ([www.superpages.com](http://www.superpages.com))

BellSouth ([www.realwhitepages.com](http://www.realwhitepages.com))

Qwest ([www.uswestdex.com](http://www.uswestdex.com))

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<sup>4</sup> According to published media reports, the use of Internet directories is growing fast. "Many people are increasingly bypassing telephone company directory assistance and using the Internet to help themselves to a universe of phone numbers." *USA Today*, October 12, 1998. "In fact, Internet directory sites have become the third most popular use of the Internet." *Business Wire*, March 14, 2000 -InfoUSA. "An increasing number of business and residential end-users are utilizing the Internet for a variety of purposes. Internet usage has expanded manifold over the last three years due mainly to the increasing customer demand for information services and a continuous decline in Internet subscription rates." *U.S. Directory Assistance Services Marketing*, Frost & Sullivan, 1999, page 4-5.

1 Yahoo! ([www.yahoo.com](http://www.yahoo.com))

2 Infospace ([www.infospace.com](http://www.infospace.com))

3 Whitepages.com ([www.whitepages.com](http://www.whitepages.com))

4 555-1212.com ([www.555-1212.com](http://www.555-1212.com))

5 911, Inc. ([www.411.com](http://www.411.com))

6 Zip2 ([www.zip2.com](http://www.zip2.com))

7  
8 Additionally, the URL [www.teldir.com/eng](http://www.teldir.com/eng) provides over 400 links to Internet  
9 Directories. Attached as Schedule 5 are examples of the types of telephone listing  
10 information available through Internet providers. In addition to simple Directory  
11 Assistance, several Internet sites provide Call Completion options that compete with  
12 SWBT, as well as other providers' Call Completion services. For example, AT&T's  
13 ANYWHO.com offers a "Click to Call Now" feature that enables users to complete calls  
14 to requested listings with software that AT&T provides for free at its web site. Similarly,  
15 in March 1999, Qwest and Switchboard announced their plans to offer end users the  
16 ability to "automatically place calls from the Internet," using "web-based click-to-  
17 conference technology as well as other Internet-based telecommunication services." See,  
18 *Schedule 5*, pgs. 2, 3 for an example of this service.

19 Additionally, as the FCC has recognized, the historical distinctions between printed  
20 directories and Directory Assistance have been blurred by the Internet. "For instance,  
21 Internet users can now obtain access to databases that share many of the characteristics of  
22 both paper directories and directory assistance .... [a]s with paper directories, users of

1 these databases can "look up" the telephone numbers of individual telephone exchange  
2 service subscribers [and] ... obtain subscriber list information without consulting a paper  
3 directory."<sup>5</sup>  
4

5 With the dramatically increasing use of services providing high speed access to the  
6 Internet including DSL, cable modems and satellite providers, as well as these services'  
7 "always on" functionality, we will see an increasing use of these Internet directories  
8 because of their power and convenience.  
9

#### 10 Directory Software, On-line Databases, Personal Digital Assistants

11 Residential and business end users can also purchase Directory software with a  
12 comprehensive database of local and national listed telephone numbers. In Missouri, the  
13 price of Directory software ranges from approximately \$19.99 to \$99.99. See Schedule  
14 6 for a sample of Directory software offering. Additionally, with the storage of telephone  
15 numbers in Palm Pilots and similar devices, these devices have become another substitute  
16 product for traditional Directory Services, including Local Directory Assistance, and  
17 National Directory Assistance.  
18

#### 19 White Pages and Yellow Pages Directory Publishers

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<sup>5</sup> *Implementation of the Telecommunications Act of 1996, Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, Third Report and Order, CC Docket No. 96-115, Second Order on Reconsideration of Second Report and Order, CC Docket No. 96-98, and Notice of Proposed Rulemaking, CC Docket No. 99-273, at page 91,*

1 The White and Yellow Page Directories offered throughout Missouri are also comparable  
2 alternatives to SWBT's Local Directory Assistance for Missouri consumers and are made  
3 available to consumers for no charge.

4  
5 **Q. Are Directory Services also available from facilities-based and resale CLECs in**  
6 **Missouri?**

7 A. Yes. As discussed above, Directory Service alternatives are available to an end-user  
8 subscribing to SWBT's telecommunication services. Furthermore, if an end-user chooses  
9 a facilities based or resale telecommunication provider for telecommunication services,  
10 the end-user has Directory Service options available through these providers. Directory  
11 Service alternatives are available from both facilities-based and resale telecommunication  
12 providers. See Schedule 7 for samples of the tariffs filed by other Directory Service  
13 providers.

14  
15 CLECs provide Directory Services to their customers through their own facilities,  
16 through a combination of their own facilities and SWBT's unbundled loops, or by  
17 reselling SWBT's services.<sup>6</sup> Similarly, wireless carriers provide Directory Services

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September 9, 1999.

<sup>6</sup> *Implementation of the Local Competition Provisions of the Telecommunications Act*, CC Docket No. 96-98, ¶ 448, Third Report and Order and Fourth Further Notice of Proposed Rulemaking, 15 FCC Rcd 3696, 3891-92 (1999) (UNE Remand Order), "[e]ven requesting carriers advocating the unbundling operator and directory assistance service acknowledge that there exists a substantial number of alternative providers of operator and directory assistance services ... [f]or example, AT&T, MCIWorldCom, and Sprint have already established national operator services via toll-free numbers. McLeod USA self-provisions nationwide directory assistance service, MetroOne provides OS/DA services to ALLTEL and GST Telecom. Cox and Omnipoint obtain OS/DA services from Teltrust and

1 through their own facilities or by routing Directory Assistance calls to their DA provider  
2 of choice.

3  
4 SWBT also provides CLECs' end users access to its Directory Services on the same basis  
5 as SWBT's retail end user customers as part of its resold local telecommunications  
6 services. However, if the resale CLEC wishes to provide Directory Services itself or to  
7 use a third-party Directory Service provider, the CLEC may choose to "custom route" its  
8 end user Directory Service calls to itself or a third party provider it designates.<sup>7</sup>

9  
10 **Q. Does SWBT face competition in Directory Services even when it provides local**  
11 **service to the end user?**

12 **A.** Yes. Competitive alternatives exist for end users for Local Exchange Service and  
13 Directory Service. If a customer switches to another provider for Local Exchange  
14 Service, the end user may use the alternate provider for Directory Services. In addition,  
15 if SWBT provides Local Exchange Service to the end users, those customers can also  
16 choose to use other alternative providers for Directory Services.

17  
18 **Q. Do these comparable alternatives provide the same functionality as SWBT's**  
19 **Directory Services?**

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Winstar obtains these services from Frontier ... [r]equesting carriers may also obtain OS/DA services and directory listings from numerous wholesale providers, including CenturyTel Telecommunications, Clifton Forge, Consolidated Communications, Excell, Experian's TEC Group, Frontier, HebCom, InfoNXX, MetroOne, Quest 411 and Teltrust."

<sup>7</sup> Attachment 6 -Unbundled Network Elements of the M2A Agreement.

1 A. Yes. The comparable alternatives discussed above offer the same, comparable and even  
2 expanded functionality as addressed previously.<sup>8</sup> In fact, several of the comparable  
3 alternatives described above offer more functionality than SWBT's Directory Services.  
4 For example, many wireless providers offer information services, such as directions,  
5 stock quotes, weather and traffic reports, all via their Directory Service. Likewise,  
6 AT&T's '00' Information service and Internet sites provide business category searches.

7  
8 **Q. How do the rates for the comparable alternatives previously discussed compare to**  
9 **SWBT's rates for Directory Services in Missouri?**

10 A. The rates available from the comparable alternatives are competitive with SWBT's rates  
11 for Directory Services. See Schedule 8 for Directory Services rates for SWBT and a few  
12 of the other competitive providers. In addition, many of the Directory Assistance Internet  
13 Services are free to the end users. In fact, the Telephone Research and Action Center's  
14 website ([www.trac.org](http://www.trac.org)) provides a link to several free, on-line DA Internet Services.

15  
16 **Q. Is it correct that several of these competitive alternatives are not regulated by the**  
17 **Commission?**

18 A. Yes. Many of the alternatives I have described (e.g. Internet Directory Assistance  
19 Services, Wireless Carriers' Directory Assistance and Directory Software) are not  
20 regulated by the Commission. The alternatives that are under the jurisdiction of the

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<sup>8</sup> Federal Rules control the extent to which former Regional Bell Operating Companies can deploy information services via 411. Those rules do not apply to wireless and interexchange



1 Commission (e.g., AT&T, MCIWorldCom and other interexchange carriers) are not  
2 subject to the same DA regulation by the Commission.

3  
4 **Q. Are these comparable alternatives available to end-users throughout Missouri?**

5 A. Yes. The alternatives outlined earlier are available in every SWBT exchange throughout  
6 the state of Missouri.

7  
8 **Q. Has the FCC ever issued a ruling relevant to the competitive nature of Directory  
9 Services?**

10 A. Yes. The FCC has repeatedly found the Directory Services marketplace to be  
11 competitive. In its UNE Remand Order,<sup>9</sup> the FCC removed Directory Assistance services  
12 from the list of unbundled network elements which Incumbent Local Exchange  
13 companies ("ILECs") must provide to competitors because of the competitive nature of  
14 the Directory Services market. As the FCC recognized, "competition in the provision of  
15 ... directory assistance has existed since divestiture .... [s]uch competition has  
16 accelerated in the directory assistance market as a result of the Supreme Court's decision  
17 to allow copying of carriers' white page listings in their entirety."<sup>10</sup> Similarly, in its  
18 declaratory ruling on US West's provision of National Directory Assistance service, the  
19 FCC found that there were a large and increasing number of players in the Directory

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carriers.

<sup>9</sup> *In the Matter of Implementation of the Local Competition Provisions of the Telecommunications Act of 1996*, Third Report and Order, FCC 99-238, ¶¶ 438-464, November 5, 1999.

<sup>10</sup> *U.S. Supreme Court, Feist Publications, Inc. v Rural Service Co.*, 499 U.S. 340 (1991).

1 ServicesDirectory Assistance Services market. In particular, when the FCC evaluated US  
2 West's request for forbearance from federal 272 separation requirements for nonlocal  
3 Directory Assistance, the FCC found that the company faced competition from numerous  
4 sources, including CLECs, AT&T, MCIWorldCom.<sup>11</sup> In its Notice of Proposed  
5 Rulemaking regarding the Provision of Directory Listing Information under the Act, the  
6 FCC again stated that, "the provision of directory assistance has become increasingly  
7 competitive."<sup>12</sup>

8  
9 **Q. You mention that the Supreme Court has ruled that carriers' white pages listings**  
10 **can be copied in their entirety. Does this mean that SWBT's white page listings are**  
11 **able to be used for free by providers who want to provide their own Directory**  
12 **Services?**

13 A. Yes. Alternative providers of Directory Services are able to copy SWBT's listings for  
14 free and can then provide whatever types of services they want using that information. In  
15 addition to the obligation all LECs have under section 251(b)(3) of the Federal  
16 Telecommunications Act of 1996 to provide their DA listings to requesting competing

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<sup>11</sup> *In the Matter of Petition of US West Communications, Inc. for a Declaratory Ruling Regarding the Provision of National Directory Assistance, Petition of US West Communications, Inc. for Forbearance*, CC Docket No. 97-172; *The Use of N11 Codes and Other Abbreviated Dialing Arrangements*, CC Docket No. 92-105, September 27, 1999.

<sup>12</sup> *Implementation of the Telecommunications Act of 1996*: CC Docket No. 96-115; *Telecommunications Carriers' Use of Customer Proprietary Network Information and Other Customer Information, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996*, CC Docket No. 96-98; *Provision of Directory Listing Information under the Telecommunications Act of 1934*, CC Docket 99-273; *Third Report and Order*, CC Docket No. 96-115, *Second Order on Reconsideration of the Second Report and Order*, CC Docket No. 99-98, and *Notice of Proposed Rulemaking*, CC Docket No. 99-273, September 9, 1999.

1 carriers and their agents, SWBT also makes its DA listings available to third-party DA  
2 providers. Thus, competing carriers as well as non-carrier DA providers have access to  
3 the same listing information that SWBT uses to provide DA services in Missouri.  
4

5 **Q. Are Directory Services price deregulated in any states today?**

6 A. Yes, Directory Services are price deregulated in at least 15 states, including: Illinois,  
7 Wisconsin, Kansas, Connecticut, Texas, Colorado, Idaho, Nebraska, North Dakota, South  
8 Dakota, Washington, Wyoming, Maryland, Delaware, and New Jersey.  
9

10 **Q. Do all of the services provided by SWBT within the Directory Services category**  
11 **have alternative providers providing substitutable services at comparable rates,**  
12 **terms and conditions?**

13 A. Yes. Every service provided by SWBT in the Directory Services family of services  
14 covered in this testimony faces effective competition.  
15

16 **Q. Do you believe that SWBT's Directory Services should be classified as competitive**  
17 **as envisioned by Missouri statute?**

18 A. Yes. There are numerous telecommunications carriers and alternative providers in  
19 Missouri providing substitutable products or services, considering both function and  
20 price, to SWBT's Directory Services. Not only can consumers obtain listings by calling  
21 several competing alternatives from their wireline phone, they can also obtain Directory

---

1 Services from print directories, by dialing 411 on their wireless phones, or they can  
2 access, for free, various Directory Service websites over the Internet. The growth in the  
3 number of competitors, the breadth of comparable alternatives, and the marketing efforts  
4 of competitors support SWBT's position that comparable alternatives exist throughout all  
5 of SWBT's exchanges in Missouri for Directory Services.

6  
7 **Q. How will customers benefit from SWBT receiving a competitive classification for**  
8 **Directory Services?**

9 A. Customers will be the benefactors of the change. SWBT will be able to respond more  
10 quickly to the competitive marketplace, offering new products when appropriate at prices  
11 in line with those offered by the competition. This will allow for unfettered competition  
12 to drive product innovation.

13  
14 **Q. Why should SWBT be granted a competitive classification for Directory Services?**

15 A. The fact that SWBT's prices are constrained by regulation limits SWBT's ability to  
16 respond to changing customer demands and to changing competitive markets. All  
17 competitors in today's competitive market should be treated on the same level field, thus  
18 allowing for open competition to drive product innovation.

19  
20 **Q. Please summarize your Directory Services testimony.**

21 A. Customers have numerous alternatives to Directory Services that are substitutable and  
22 functionally equivalent in both function and price. Consumers can obtain listings by

1 calling several competing alternatives from their wireline phone, they can also obtain  
2 Directory Services from print directories, by dialing 411 on their wireless phones, or they  
3 can access various Directory Services websites over the Internet for free. In addition,  
4 facilities-based and resale telecommunication providers also are providers of Directory  
5 Services. Therefore, SWBT faces competition in Directory Services as CLECs gain  
6 access lines and it faces competition in Directory Services even when it provides local  
7 service to the end user.

8 Furthermore, the FCC has repeatedly found the Directory Services marketplace to be  
9 competitive due to the large and increasing number of players in the Directory Services  
10 market.

11 With the breadth of Directory Service alternatives available in the marketplace, it is  
12 appropriate for the Commission to apply the same regulation to SWBT as it does to other  
13 competitive telecommunications providers and therefore grant a competitive  
14 classification for Directory Services.

15  
16 **Operator Services**

17 **Q. What are the main points about your testimony that the Commission should**  
18 **understand relative to Operator Services?**

19 **A. The Commission should understand the following points regarding Operator Services:**

- 20     ▪ The Commission found on December 21, 1992, in Case No. TO-93-116 that SWBT's  
21 operator services were substitutable to those provided by interexchange carriers

1 (IXCs) and therefore deemed transitionally competitive. This is explained further in  
2 the testimony of Mr. Hughes.

- 3     ▪ There are alternative providers providing substitutable services in all SWBT  
4 exchanges in Missouri.
- 5     ▪ Operator Services meets the definition of effective competition, so the Commission  
6 must acknowledge the competitive classification for Operator Services and confirm  
7 that the price cap requirements no longer apply.
- 8     ▪ Some of the alternative providers providing substitutable services existed before  
9 CLECs entered the market.
- 10    ▪ Competition for Operator Services is not simply a function of access line loss  
11 incurred by CLEC entry.
- 12    ▪ SWBT's competitors do not have the same regulations that exist for SWBT so there is  
13 an unlevel playing field in this market.
- 14    ▪ Customers derive the greatest benefit from a fully competitive market where all  
15 competitors are free to fully compete.

16  
17 **Q. Please describe the Operator Services offered by SWBT in Missouri.**

18 A. Operator Services refer to a variety of call completion services that SWBT offers its  
19 customers in Missouri. These services facilitate the completion of a call, often using live  
20 operators or through an automated Interactive Voice System (IVS). SWBT's Operator  
21 Services in Missouri include calling cards, collect, billed to a third number, sent paid,  
22 person-to-person service, line status verification, and busy line interrupt service. Callers

1 are billed a service charge (often referred to as a surcharge in the telecommunications  
2 industry) in addition to a usage charge, where applicable, for these types of services.

3

4 **Q. Please identify the market segments and users of Operator Services.**

5 A. Users of Operator Services often are people in motion -- anyone away from their own  
6 home or business telephone and in need of an alternate method of making and billing  
7 calls. The majority of callers requesting alternative billing originate calls from public  
8 telephones at locations such as airports, hotels and shopping malls. A significant number  
9 of Operator Services calls are also generated from college and university dorms,  
10 hotel/motel guestrooms, and hospital patient rooms. A customer may use Operator  
11 Services by dialing "0" or "0 plus a number" from any telephone, but generally use  
12 Operator Services when placing a call when away from their home or office.

13

14 **Q. Please describe the competitive nature that exists in Missouri for Operator Services.**

15 A. Alternatives to SWBT's Operator Services in Missouri are provided by numerous local  
16 and toll telecommunication providers, including AT&T, Sprint and MCIWorldCom, as  
17 well as wireless service providers, specialized Operator Service Providers, pay telephone  
18 providers, prepaid and post-paid calling card providers and others.

19

20 **Q. Considering both function and price, please discuss the comparable alternatives to**  
21 **SWBT's Operator Services that are available in Missouri.**

22

1 A. Considering both function and price, end-users throughout Missouri have substitutable  
2 and functionally equivalent alternatives for Operator Services offered by numerous  
3 providers, including cellular telephone service, prepaid calling cards and personal 800  
4 numbers. These services compete directly with SWBT's Operator Services in the state of  
5 Missouri. The alternatives include:

6 '00' Service

7 This well-known service was established as a dialing pattern in order to route calls to the  
8 operator of a customer's presubscribed interexchange carrier. '00' service may be used to  
9 provide end-users throughout the state of Missouri with the complete range of calling  
10 card, third number billing, collect and person-to-person calling options, as well as other  
11 types of operator assistance, such as busy line verify and interrupt services and call  
12 completion services. There are over 600 interexchange service providers certificated to  
13 provide service in Missouri. See Schedule 4.

14 AT&T's 1-800-CALLATT Service

15 This service is available to all end-users throughout Missouri. Dialing 1800CALLATT  
16 enables customers, regardless of their choice of local or toll provider, to obtain alternate  
17 billing services, such as calling cards, collect, billed to a third number, person-to-person  
18 service, line status verification, busy interrupt and AT&T customer service. AT&T  
19 heavily promotes its Operator Services, as shown on Schedule 9.

20 MCIWorldCom's 1-800-COLLECT Service

21 This heavily promoted service is also available to all end-users throughout Missouri,  
22 regardless of their choice of local or toll carrier. The service provides end-users the ability



1 to make collect calls from anywhere in the United States. Callers also have access to a  
2 complete range of other services including calling cards, billed to a third number, person-  
3 to-person service, line status verification, and busy interrupt. Samples of recent  
4 promotional materials for these services are attached as Schedule 10.

5 1-800-2SPRINT

6 This service, similar to the services provided by SWBT, AT&T and MCIWorldCom,  
7 offers end-users throughout Missouri the ability to make collect and calling card calls as  
8 well as the typical range of live Operator Services, including billed to a third number,  
9 person-to-person service, line status verification, and busy interrupt. Sprint also heavily  
10 promotes its Operator Services. See Schedule 11.

11  
12 Wireless Operator Services

13 Operator Services, including collect, billed to a third number, person-to-person service,  
14 line status verification, and busy interrupt are also available from wireless carriers in  
15 Missouri. Typically, wireless customers access their wireless carrier's Operator Services  
16 by dialing 0 from their cell phone. Wireless providers have the option of providing this  
17 service by using their own facilities or by using a third-party Operator Service Provider.

18 Moreover, wireless service itself has become a significant competitor to Operator  
19 Services, particularly for services originating from pay telephones. Before wireless  
20 services became ubiquitous, customers who were away from their home or business  
21 telephone frequently used the alternative billing arrangements available through Operator  
22 Services to place calls. However, today, many residence and business customers prefer

1 the convenience of placing calls through their wireless telephones to operator handled  
2 telephone calls.

### 3 0+ and 0- Service from Pay Telephones

4 Pay telephone providers have the option of selecting the Operator Service Provider of  
5 their choice for specific pay telephones (just as they have the option of selecting local  
6 service and toll providers.) Since competition in the pay telephone industry has been  
7 intense for years, this service has been deregulated. Customers can, in effect, choose an  
8 Operator Service Provider through their choice of payphone provider. In many cases,  
9 payphones also provide alternatives to operator handling by enabling customers to  
10 "swipe" calling cards or credit cards for alternative billing.

### 11 12 Prepaid Calling Cards

13 Prepaid calling cards have also become an increasingly popular choice for alternative  
14 billing arrangements historically provided by Operator Service Providers. As noted by  
15 the Telecommunications Research and Action Center,

16 "The cards are being sold everywhere from the Internet to the convenience store.  
17 The card is essentially a debit card which you buy for a specific amount of money  
18 and is good for a specific amount of minutes. The major benefit of using a debit  
19 card is the price. These cards do not have a surcharge like most other calling  
20 cards. However, consumers should realize that the per-minute rates are usually  
21 higher than other calling cards and calls you would make from home. Debit cards

1 are most economical for consumers who tend to make short calls away from  
2 home."<sup>13</sup>  
3

4 As with other types of calling cards, live or automated operator assistance is typically  
5 available as required to assist in call completion. Prepaid cards are frequently branded in  
6 the name of well-known retail establishments, now available virtually everywhere, from  
7 the neighborhood gas station to Wal-Mart, K-Mart and 7-11 to the Internet.<sup>14</sup> In addition,  
8 prepaid calling cards are offered by all major telecommunication carriers including  
9 AT&T, MCIWorldCom, Sprint and Qwest as well as hundreds of other lesser known  
10 companies. See Schedule 12 for examples of Prepaid card providers.  
11

#### 12 10-10-XXX-00 Services

13 Regardless of the presubscribed carrier on any particular telephone line, end-users can  
14 always reach the Operator Service Provider of their choice by dialing 10-10-XXX-00.  
15 The "XXX" identifies the Carrier Identification Code ("CIC") and is routed to the  
16 appropriate interexchange carrier. Currently, there are over 600 interexchange service  
17 providers certificated to provide service in the state of Missouri.

#### 18 "Personal" 800 Numbers

---

<sup>13</sup> Telecommunications Research and Action Center website:  
<http://www.trac.org/tips/callcard.html>

<sup>14</sup> A recent search for "prepaid calling cards" using the Alta Vista search engine  
([www.altavista.com](http://www.altavista.com)) contained more than 200 listings for prepaid calling cards offered by  
companies such as: Call America, USATel, ZapTel, First USA, FiberNet, IntelliCall and

1 Many telecommunication carriers including MCIWorldCom, AT&T, and Sprint now  
2 offer so-called "personal" 800 numbers. Once almost exclusively the province of  
3 businesses which desired to offer toll free dialing to customers, residence customers may  
4 now obtain 800 service as an alternative to collect calling. These services are  
5 increasingly popular among parents with children at college and residence customers who  
6 travel extensively and desire a convenient way to call home.

7  
8 **Q. Does SWBT face competition in Operator Services even when it provides local**  
9 **service to the end user?**

10 A. Yes. Competitive alternatives exist for end users for Local Exchange Service and  
11 Operator Service since Operator Services is available from facilities-based and resale  
12 telecommunication providers. If a customer switches to another provider for Local  
13 Exchange Service, the end user may use the provider for Operator Service. In addition, if  
14 SWBT provides Local Exchange Service to the end users, those customers can also  
15 choose to use other alternative providers (mentioned above) for Operator Service.

16  
17 **Q. Are Operator Services available from facilities-based and resale telecommunication**  
18 **providers in Missouri?**

19 A. Operator Services are available from facilities-based and resale telecommunication  
20 providers, as well as cellular telephone providers. The market is open to competition as  
21 recognized by the Commission in its order in Southwestern Bell's 271 proceeding.<sup>15</sup>

---

Net2Phone.

<sup>15</sup> See Commission's March 15, 2001, Order in Case No. TO-99-227.

1 Moreover, Operator Services are provided by facilities-based (e.g., AT&T,  
2 MCIWorldCom and Sprint) interexchange carriers, resale and switch-based CLECs and  
3 specialized Operator Service Providers that utilize their own facilities to provide services  
4 directly to end-users or to other providers, pay telephone providers and places of public  
5 accommodation. Companies that provide Operator Services to end-users have many  
6 different alternative sources for provisioning these services. Interexchange carriers,  
7 CLECs, wireless carriers, independent local exchange carriers, pay telephone companies  
8 and others can also choose to provide Operator Services through their own employees  
9 and facilities or can utilize the services of a third-party Operator Service Provider.  
10 Attached as Schedule 13 are samples of Operator Service tariffs filed by other providers.  
11

12 **Q. Do these comparable alternatives provide the same functionality as SWBT's**  
13 **Operator Services?**

14 A. Yes, as previously discussed, these alternatives offer substitutable or functionally  
15 equivalent service.  
16

17 **Q. How do the comparable alternatives Operator Service rates compare to SWBT's**  
18 **rates for Operator Services in Missouri?**

19 A. Rates for the comparable alternatives described above are comparable to SWBT's rates  
20 for Operator Services. See Schedule 14 for a comparison of Southwestern Bell's Operator  
21 Service rates to a few of the comparable alternatives.  
22

23 **Q. Are these comparable alternatives available to end-users throughout Missouri?**

---

1 A. Yes. The alternatives outlined earlier are available in all SWBT exchanges throughout  
2 the state of Missouri.

3  
4 **Q. Has the FCC ever issued a ruling relevant to the competitive nature of Operator**  
5 **Services?**

6 A. Yes. The FCC has found the Operator Services marketplace to be competitive. Similar  
7 to Directory Assistance, in its UNE Remand Order, the FCC removed Operator Services  
8 from the list of unbundled network elements because of the competitive nature of the  
9 market. In fact, the FCC specifically stated that “[incumbent local exchange carriers]  
10 need not provide access to its Operator Services and Directory Assistance as an  
11 unbundled network element.”<sup>16</sup>

12  
13 **Q. Are Operator Services price deregulated in any states today?**

14 A. Yes, Operator Services are price deregulated in the following states:  
15 Arkansas, California, Indiana, Michigan, Texas, Kansas, and Wisconsin.

16  
17 **Q. Have SWBT’s Operator Services previously received a competitive classification in**  
18 **Missouri?**

19 A. Yes. As more fully explain in the testimony of Mr. Hughes, SWBT’s “Station to  
20 Station”, “Person to Person” and “Calling Card” Operator Services were found to be  
21 transitionally competitive in 1992 In Case No. TO-93-116. Subsequent to that finding,  
22 and following an extension of the transitionally competitive classification, pursuant to

1 392.370.2 these services automatically became classified as competitive on January 10,  
2 1999.

3  
4 **Q. Do all of the services provided by SWBT within the Operator Services category**  
5 **have alternative providers providing substitutable services at comparable rates,**  
6 **terms and conditions?**

7 A. Yes. Every service provided by SWBT in the Operator Services family of services  
8 covered in this testimony faces effective competition throughout the state of Missouri.

9  
10 **Q. Are any of these alternative services price regulated like SWBT is?**

11 A. No, the price cap regulation imposed on SWBT for operator services is not imposed on  
12 the competitors.

13  
14 **Q. Do you believe that the Commission should confirm that all of SWBT's Operator**  
15 **Services face effective competition and therefore, the price cap constraints no longer**  
16 **apply?**

17 A. Yes. There are numerous telecommunications carriers and alternative providers in  
18 Missouri providing substitutable products or services, considering both function and  
19 price, to SWBT's Operator Services. Consumers have numerous options including local  
20 and toll telecommunication providers as well as wireless service providers, pay telephone

---

<sup>16</sup> Implementation of the Local Competition Provisions of the Telecommunications Act, CC Docket No. 96-98, ¶ 441, Third Report and Order and Fourth Further Notice of Proposed Rulemaking, 15 FCC Rcd 3696, 3891-92 (1999) (UNE Remand Order).

1 providers and prepaid calling card providers. The growth in the number of competitors,  
2 the breadth of comparable alternatives, and the marketing efforts of competitors support  
3 SWBT's position that comparable alternatives exist throughout all of SWBT's exchanges  
4 in Missouri for Operator Services.

5  
6 **Q. How will customers benefit from a fully competitive Operator Services market?**

7 A. Customers will be the beneficiaries of the change. SWBT will be able to respond more  
8 quickly to the competitive marketplace, offering new products when appropriate at prices  
9 in line with those offered by the competition. This will allow for unfettered competition  
10 to drive product innovation.

11  
12 **Q. Why should the Commission acknowledge the competitive classification on SWBT's**  
13 **Operator Services and confirm that the price cap regulations no longer apply?**

14 A. The fact that SWBT's prices are constrained by regulation limits SWBT's ability to  
15 respond to changing customer demands and to changing competitive markets. SWBT's  
16 competitors are not regulated in the same fashion. All competitors in today's competitive  
17 marketplace should be treated on the same level field, thus allowing for open competition  
18 to bring about the full benefits of a competitive market.

19  
20 **Q. Please summarize your Operator Services testimony.**

21 A. Customers have numerous alternatives to Operator Services. The alternatives include  
22 local and toll telecommunication providers, wireless service providers, specialized



1 Operator Service Providers, pay telephone providers and calling card providers. In  
2 addition, facilities-based and resale telecommunication providers also are providers of  
3 Operator Services. Therefore, SWBT faces competition in Operator Services as CLECs  
4 gain access lines and it faces competition in Operator Services even when it provides  
5 local service to the end user. Furthermore, considering both function and price, end-users  
6 throughout the State of Missouri have substitutable and functionally equivalent  
7 alternatives for Operator Services.

8 With the breadth of Operator Service alternatives available in the marketplace, it is  
9 appropriate for the Commission to apply the same regulation to SWBT as it does to other  
10 competitive telecommunications providers. And, therefore, acknowledge the competitive  
11 classification on SWBT's Operator Services and confirm that the now outdated price cap  
12 regulations no longer apply.

13  
14 Q. Does this conclude your testimony?

15 A. Yes

# SCHEDULE 1

## Directory Assistance Competitive Alternatives

DA Services	Local DA	National DA	DA Call Completion	Other
00 Info Services	Yes	Yes	Yes	Business Category Search
MCI's 10-10-9000	Yes	Yes	Yes	
Area Code 555-1212	Yes	Yes	Yes	
800-555-1212	Yes	Yes	No	
Wireless DA	Yes	Yes (Majority of Providers)	Yes	Information Services (i.e Directions, Movie Listings)
Competitive Local Exchange Carriers	Yes	Yes (Some Providers)	Yes	
<a href="http://www.anywho.com">www.anywho.com</a>	Yes	Yes	Yes	Business Category Search
<a href="http://www.switchboard.com">www.switchboard.com</a>	Yes	Yes	No	Information Services Business Category Search
<a href="http://www.aol.com">www.aol.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.superpages.com">www.superpages.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.realwhitepages.com">www.realwhitepages.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.uswestdes.com">www.uswestdes.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.smartpages.com">www.smartpages.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.yahoo.com">www.yahoo.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.infospace.com">www.infospace.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.whitepages.com">www.whitepages.com</a>	Yes	Yes	No	International DA
<a href="http://www.555-1212.com">www.555-1212.com</a>	Yes	Yes		Business Category Search
<a href="http://www.411.com">www.411.com</a>	Yes	Yes	No	Business Category Search
<a href="http://www.zip2.com">www.zip2.com</a>	Yes	Yes	No	Business Category Search
CD-Roms	Yes	Yes	No	
White Pages & Yellow Pages Directories	Yes	No	No	

**Schedule 2**



Sun., March 19, 2000

[00 INFO HOMEPAGE](#)[SERVICE FEATURES](#)[YELLOW PAGES](#)[FAQ](#)[WRITE TO US](#)[SCREENSAVER](#)

## How to Get the Information When You Don't Have A **Clue**

AT&T 00 INFO directory assistance service goes beyond ordinary information. You can dial **000** knowing very little and an AT&T information specialist will help solve your case. It's easy to use! AT&T customers simply dial **000** from their home. Non-AT&T customers dial 10-10-ATT-00. It costs \$1.49 for up to two out-of-state or two yellow page listings, and 99¢ for two in-state listings. AT&T will connect the call to the last listing requested (customers pay applicable per-minute costs on the connected call).\*



### Directory Assistance

Use AT&T 00 INFO to find any listed number in the U.S, whether it's local or long distance. Missing some information? No problem-- we'll try to fill in the blanks!

### Yellow Pages Search

AT&T 00 INFO can also provide yellow page information anywhere in the US, including your own area. You'll get information for up to three listings, which are randomly selected per your requested area.



### Phone Listing Information

AT&T 00 INFO can provide phone numbers, addresses, area codes and zip codes, even when you don't have the exact name, spelling or location of the person or business you are searching for.

### Reverse Look-Up

Even if you only have a phone number, AT&T 00 INFO can provide the name and address for up to 2 listings. It's no mystery to us!



### Live Information Specialists

AT&T 00 INFO has live, friendly information specialists, not computers or recordings, who work with you to get the information you need. And when the search is over, we'll even offer to connect your call.\*

\* Regular AT&T rates apply for connected calls placed from phones subscribed to



AT&T 00 INFO

Tues., Oct. 17, 2000

## Yellow Pages Business Listings for Everywhere in the U.S.!

[00 INFO HOMEPAGE](#)

[SERVICE FEATURES](#)

[YELLOW PAGES](#)

[FAQ](#)

[WRITE TO US](#)

[SCREENSAVER](#)



AT&T 00 INFO also offers Yellow Page searches. It's easy. Just request the location and business category you want and you'll get up to three listings to choose from. And after the information specialist locates your information, you can choose to be connected right away.\*

So try it today. It's easy to use. AT&T customers just dial **0110**.

Non-AT&T customers dial 10-10-ATT-00.

\* Your regular AT&T rates apply for connected calls placed from phones subscribed to AT&T. AT&T non-subscriber rates apply for connected calls made by non-AT&T customers using 10-10-ATT-00.

[AT&T 00 INFO](#) | [Service Features](#) | [Yellow Pages](#)  
[FAQs](#) | [Write to Us](#) | [Screensaver](#)



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## News Release

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FOR RELEASE MONDAY, SEPTEMBER 22, 1997

### AT&T tests new '00' INFO directory assistance service

#### Directory assistance the way customers really want it

BASKING RIDGE, N.J. -- AT&T today announced a market trial of its new AT&T "00" INFO(sm) (Double-0 Info) national directory assistance service that allows AT&T customers to obtain a telephone listing for any place in the United States with one simple phone call -- even if they don't have the area code or exact city.

The "00" INFO service trial begins today in Seattle, Denver, Phoenix, Minneapolis, and Portland, Ore.

In marked contrast to the industry trend to provide fully automated directory assistance, AT&T "00" INFO Service features personal, courteous, helpful service from specially trained AT&T information assistants who will stay on the line for the entire call. From the moment they greet the customer by introducing themselves, AT&T assistants are there to help customers simplify their lives, by searching for a directory listing with as little information as a partial name and a locality or state. And AT&T assistants will stay with the customer through the end of the call when they provide the requested information.

"We're providing directory assistance the way customers really want it," said Howard McNally, vice president of AT&T Consumer Markets Division. "AT&T is bringing back the personal touch. Not only will we stay on the line with our customers, but we'll do everything in our power to meet their needs -- using enhanced search features to find the listings they want, and even the address and zip code, if that's what they need."

AT&T "00" INFO takes directory assistance to a higher level of customer service, providing a renewed emphasis on personal service that is supported by several new search capabilities:

- A new expanded search capability allows AT&T information assistants to extend a directory search to surrounding communities when they can't find a requested listing in a designated city or town -- even if the caller doesn't know what those communities are.
- A keyword search function allows AT&T information assistants to search for a business listing when the caller doesn't know the full or exact name of the business. This search will find the listing if the keyword appears anywhere in the name.

AT&T's new "00" INFO Service makes it easier for callers to use directory assistance. They no longer need to remember multiple numbers for directory assistance. And they don't need to know the area code. Customers need only dial one simple number to reach an AT&T information assistant who will help them find telephone listings anywhere in the United States.

During the market trial, AT&T is offering the new AT&T "00" INFO Service at the same 95-cent price that it charges for conventional directory assistance. With "00" INFO Service customers can get unlimited listings per call, but pay 95-cents for every two listings.

AT&T customers in the five test markets can use "00" INFO from their home phones, or when they are away from home, by dialing 1-800-CALL-ATT@ (1-800-225-5288).

MOORE, SANDY M. (AIT)

---

From: hucsv@individual.com  
Sent: Wednesday, September 22, 1999 2:32 AM  
To: SANDY M MOORE  
Subject: Fulfillment 09-22-99 (1 story) [c2660154]

FROM: EXSMTP:hucsv@individual.com

AMERITECH Doc No: 047578

INTEROFFICE MEMORANDUM

Date: 22-Sep-1999 01:32pm  
From: hucsv  
hucsv@individual.com@SMTP  
Dept:  
Tel No:

TO: MOORE,SANDY\_M ( MOORE,SANDY\_M@A1 )

Subject: Fulfillment 09-22-99 (1 story) [c2660154]

\*\*\*\*\*  
FIRST! (tm) FULFILLMENT SERVICE  
\*\*\*\*\*

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SUBJECT: AT&T'S '00' INFO(SM)/ PUTTING THE ASSISTANCE BACK INTO DIRECTORY  
ASSISTANCE 'LIVE' AGENTS HELP CONSUMERS FIND WHAT THEY'RE LOOKING  
FOR - WITH OR WITHOUT ALL THE FACTS

SOURCE: PR Newswire via Fulfillment by NewsEdge Corp.

DATE: September 21, 1999

INDEX: [1]

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BASKING RIDGE, N.J., Sept. 21 /PRNewswire/ via NewsEdge Corporation --  
It's a scenario familiar to many of us: we come across "the perfect gift"  
only to forget the name of the store where we saw it. Such was the case for  
AT&T (NYSE: T) customer Mary Ann Mocny of Delaware. Mrs. Mocny was in a  
pinch. She was desperately trying to remember the name of the gift shop at  
a popular vacation spot where she had seen the perfect anniversary gift -- a  
love fountain.

"All we could remember was that the store name had the word 'moon' in it,"  
Mrs. Mocny recalled. "We tried regular directory assistance and they  
couldn't help." Then her grand daughter suggested trying AT&T's "00" INFO  
service.

"The friendly "00" agent stayed on the line and searched the area until  
she found it -- Over The Moon Gifts. We were just thrilled that AT&T was  
able to help us find the number and we're just as sure the couple will be  
thrilled with the love fountain."

More and more consumers across the country are turning to AT&T's "00" INFO  
for all their directory assistance needs -- local, long distance and yellow  
page business listings -- because the service offers something rare in this  
day and age of increasing computer automation -- live helpful agents.



"The idea behind "00" INFO was to put the assistance back into directory assistance," said AT&T's Howard McNally, President, Transaction Services. "Customers told us they didn't appreciate talking with computers or being hurried off the line. And the fact is, very often people who call for information don't know the spelling or have the correct city -- so they need some extra help. Our goal with "00" INFO was to offer our customers a higher level of personalized directory assistance service and put a live person on the other end of the line ready and able to give customers the help they need."

#### Providing the Personal Touch

"00" INFO is ideal for consumers who are looking to track down long-lost friends, or yellow page business listings from all across the U.S. using minimal information. "00" INFO agents will even provide zip codes and addresses if asked. But most of all, customers love the service because of the "personal touch" only real people can provide.

"We're really 'helpful junkies' because we do all we can to help each and every customer who calls "00" INFO," said Vera Giuliani, who's been an AT&T "00" INFO agent since the service debuted in 1997. "It really gives us a true sense of satisfaction knowing that we came through for a customer when other services couldn't."

Giuliani pointed out that many customers are often intimidated by automated directory assistance services growing more and more common. "Customers are so happy to actually speak with a real person who can help them because frequently they don't know the city or the correct spelling, or they may only have partial information. In these cases, automated services aren't much help."

Giuliani recalled one call where "00" INFO's search capabilities helped a man recover his lost dog. "The man was so excited to have gotten a message that his dog had been found, he only wrote down the last name of the man who found the dog and part of his telephone number. He called "00" INFO and I was able to do a search using the last name and the partial phone number to track down the listing," Giuliani said. "The owner was so excited -- and so was I. It really makes you feel good when you can provide a service that really helps people."

Because "00" INFO is a national directory service, customers can even get out-of-state business listings. "00" INFO's yellow page search feature can help find business listings from all around the U.S., from a tractor supply company in Columbus, or a fitness center in Miami, to the number for a beauty salon located somewhere in Scottsdale, Arizona.

Nevada AT&T customer Judith Jordan found herself in just such a predicament. She was in Las Vegas, but needed to make an appointment for her mother at her mom's favorite beauty salon in Scottsdale, Arizona. The only problem was she but couldn't remember the name.

"It was her favorite salon, but all I could remember was that it had the word 'puff' in it," Mrs. Jordan recalled. "I remembered seeing AT&T's commercial for their "00" INFO service so I dialed 0-0. The agent was very patient, searched the area and found it -- Pink Puff Beauty Salon. What was really special is that I also needed the address of the salon so I could make arrangements to have my mom taken there for the appointment since she doesn't drive. What a great service."

AT&T's "00" INFO was the first national directory assistance service that gave consumers the opportunity to speak exclusively with live helpful agents who do all they can to locate the right listing. With "00" INFO's extended area search capabilities, customers don't need to know the city or correct spelling of the listing -- just a general location. No computers, no automated platforms, just friendly agents whose sole job is to help consumers find the listing they're looking for. To access the service, AT&T customers enjoy the simplicity of dialing "0-0" from home. Non-AT&T customers can access the service by dialing 10-10-ATT-00.

The regular "00" INFO charge is .99 cents for up to two long distance listings, and .99 cents for up to two in-state look-ups. AT&T will connect

the call to the last listing requested at no additional connection charge; customers will be charged the same per-minute rate for the call as they pay for their AT&T calls. AT&T customers will pay their associated AT&T plan rates on completed long distance calls and AT&T's local toll rate on completed local calls. Non-AT&T customers will pay AT&T's casual user rate for completed long distance calls and AT&T's local toll rate on completed local calls.

AT&T Corp. is among the premier voice and data communications companies, serving more than 80 million customers, including consumers, businesses and government. With annual revenues of more than \$53 billion and 149,000 employees, AT&T provides services to customers worldwide.

Backed by the research and development capabilities of AT&T Labs, the company runs the world's largest, most sophisticated communications network and has the largest digital wireless network in North America. The company is a leading supplier of data and Internet services for businesses and offers outsourcing, consulting and networking-integration to large businesses. It is also the nation's largest direct Internet access service for consumers.

Through its recent cable acquisitions, AT&T will bring its bundle of broadband video, voice and data services to customers throughout the United States. Internationally, the AT&T/BT Global Venture will serve the communications needs of multinational companies and international carriers worldwide.

SOURCE AT&T Corp.

/CONTACT: H. Gordon Diamond of AT&T, office - 908-221-7168, or hgdiamond@att.com/ (T)

[09-21-19 at 09:03 EDT, PR Newswire, File: p0921090.408]

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===== [The End - FIRST! FULFILLMENT SERVICE] =====

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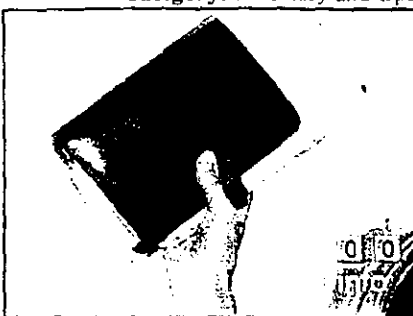
7 West 22nd Street, New York, NY 10010 (212) 604-0200

AT&T: Julia Dreyfus

Length: 30 First Airing: NBC-02/12/00 Ad Code: ATTTI-12328  
Category: Directory and Operator Service Subcat: National Directory



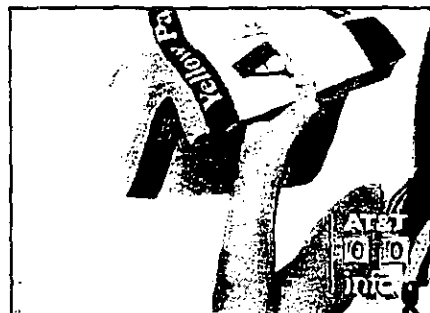
(AT&T electronic tone)  
JULIA DREYFUS: To find a phone number,  
you probably...



use this...



this...



one of these...



my favorite. (Spits on hand and wipes it  
off on couch)



Well, now I don't need any of it, because  
I've got the double "0".



(Music starts)  
Try AT&T double "0" info instead of 411.



Hit the zero key twice and AT&T customers  
get any...



local, long distance or yellow page listings...

Tax: On phones subscribed to AT&T. \$8.99 for in-state, \$14.99 for out-of-state and yellow pages.



in the U.S.



Get with the year 00, man.



SONG: "00", it's magic.  
(Music out)

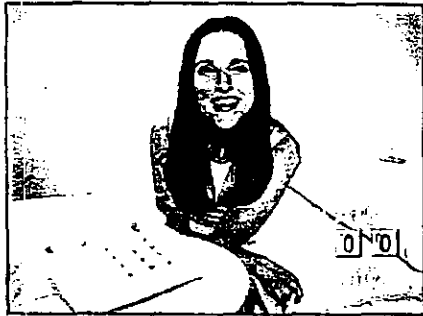
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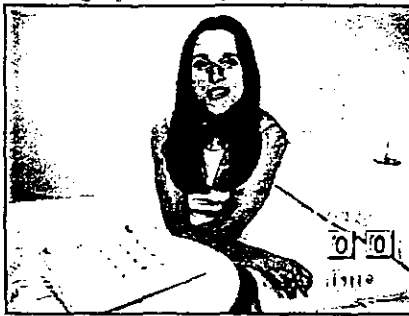
7 West 22nd Street, New York, NY 10010 (212) 604-0200

AT&T: Julia Louis Dreyfus (15)

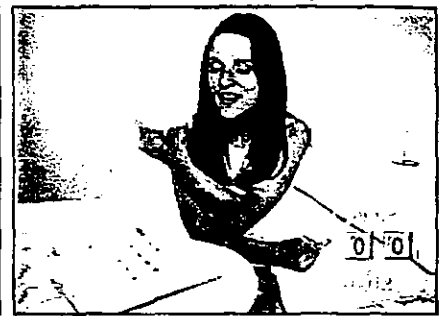
Length: 15 First Airing: The Family Ch-02/21/00 Ad Code: ATTTI-12373  
Category: Directory and Operator Serv. Subcat: National Directory Assistance



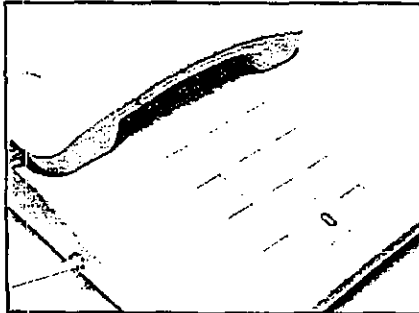
(Music)  
JULIA DREYFUS: Hey...



AT&T customers!



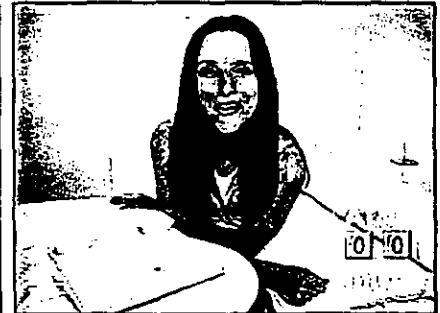
Instead of 411...



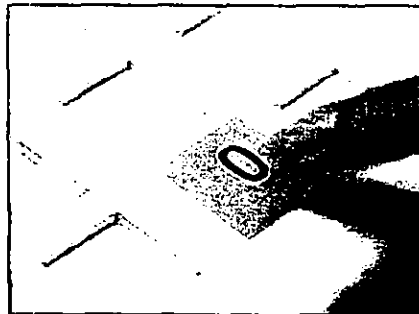
try...



double "0" info...



the only number...



you need to know.



Get with the...



year "00", man.



SONG: Oh, oh....



it's magic...



ya know.

Text: On phones subscribed to AT&T, \$.99 for in-state, \$1.49 for out-of-state and yellow pages.

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## AT&T: Speak To A Live Person

Length: 30 First Airing: NYC-02/23/00 Ad Code: ATTTL-12390

Category: Directory and Operator Serv. Subcat: National Directory Assistance



(Music)

JULIA LOUIS DREYFUSS: I just called information.



You wouldn't believe who I have on the line.  
(to phone) Can I put you on speaker phone, otherwise nobody's gonna believe this.



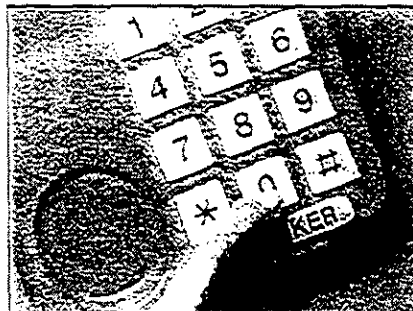
OPERATOR (on speaker phone): AT&T "00" info. How can I help you?  
JLD (laughing): That's not a recording!



If you're an AT&T customer...  
OPERATOR: Hello?



JLD: Just a second.



Hit the "0" key twice for a live person...



who'll give you any local...

Text: On phones subscribed to AT&T, \$0.99 for in-state, \$1.49 for out-of-state and yellow pages.



long distance...



yellow page listing in the U.S.

OPERATOR: Hello?  
JLD: Wait! Just a second!



Why would you ever talk to a machine again?



"00"—it's the only number you need to know.  
(to phone): Hi, thanks for holding.



SONG: Oh, on it's magic!  
(Music out)  
Text: att.com/00info

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## AT&T: The Only Number You Need

Length: 30 First Airing: NYC-02/24/00 Ad Code: ATTT1-12346

Category: Directory and Operator Serv.

Subcat: National Directory Assistance



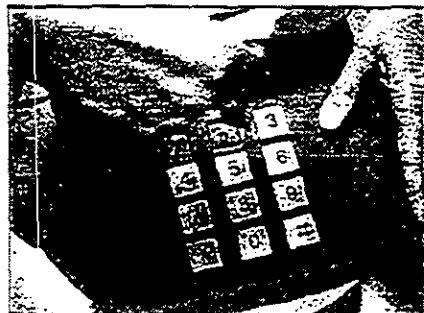
(Music)  
JULIA LOUIS DREYFUSS: When it comes...



to directory assistance...



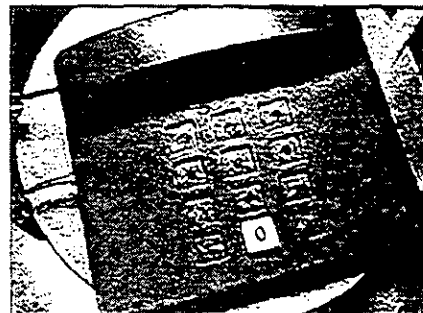
you don't need all these numbers.



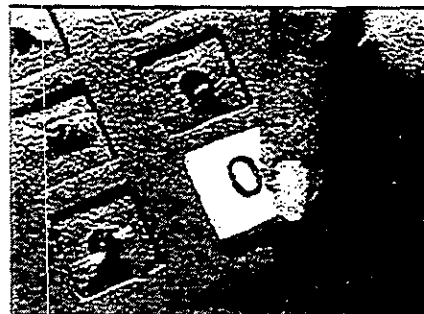
(She pops each number off with stiletto) Instead of 411...



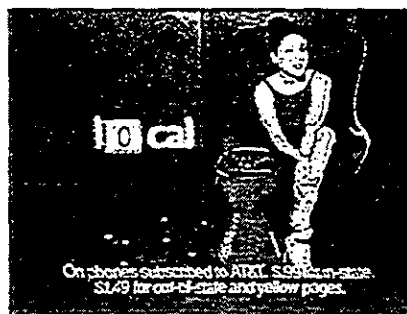
555, 1212...



try AT&T "00" info. It's a short cut.



AT&T customers, hit the zero key twice for any...

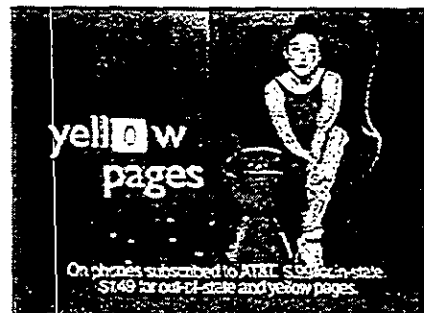


local...

Text: On phones subscribed to AT&T, \$.99 for in-state, \$1.49 for out-of-state and yellow pages.



long distance...



or yellow page listing anywhere in the United States.



Try "00". The only number you need to know.



SONG: "00" It's magic.  
Text: att.com/00info

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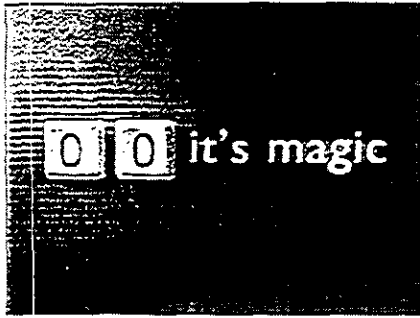
# Competitrack, Inc.

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## AT&T: Dad Cooking

Length: 30 First Airing: NYC-07/23/99 Ad Code: ATTTL-11426

Category: Directory and Operator Serv. Subcat: National Directory Assistance



(Beep, beep)



(Music)



GIRL: Dad, can I help?  
FATHER: No, no, no, no.



VOICE OVER: Now for Yellow Pages listings anywhere in the US...



BOY: Dad, I think it's time to make a phone call.  
FATHER: Yeah, yeah, yeah, yeah.



VOICE OVER: AT&T customers can dial "00".



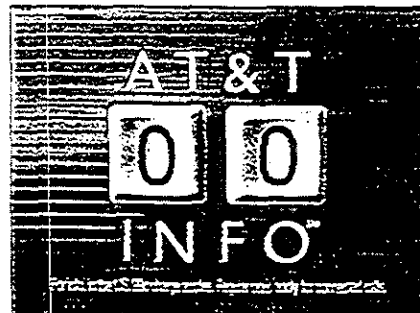
OPERATOR: AT&T "00" Info, how can I help you?



BOY: I need a Chinese restaurant in Garden City, fast.  
OPERATOR: How does Fast Wok sound?  
BOY: Perfect.



VOICE OVER: AT&T "00" can connect you...



at no additional charge.

Text: For info in the US, 99c charge applies. Regular rates apply for connected calls.



MOTHER: Oh, Dad cooked.



(Song): Oh, oh, it's magic, you know...

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(Music)  
PAUL REISER: know what you're thinking,  
10-10 this, and 10-10 that...



you've got 10s and 10s coming out of you  
ears....



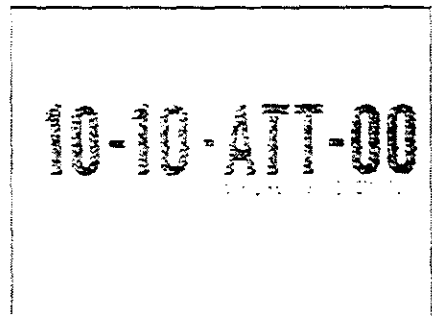
you're confused. I understand that ...



I'm confused too.



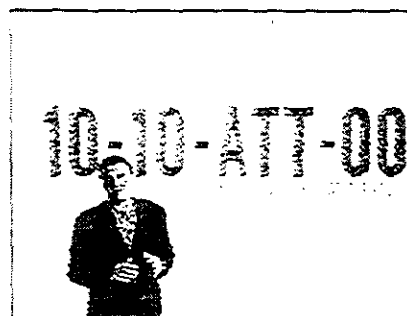
Well, here is a number that can actually  
clear things up.



10-10-ATT-00...



It's for directory assistance.



They can help you find any number in  
America, even if you're a little confused.



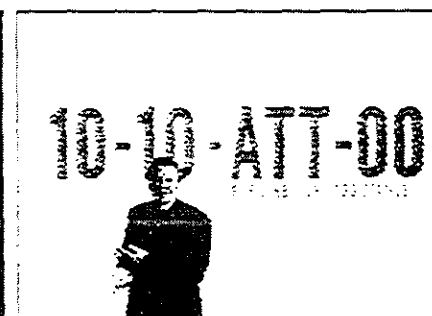
VOICE OVER: 10-10-ATT-00...



It's the only number you need to know.



Try it free in February.

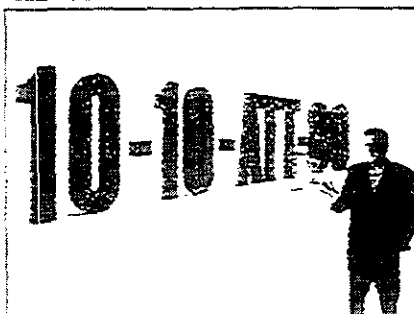


Now (reacting to the man with the lobster  
custom) I'm confused again. Why?

Text: 99c charge waived 2/15-2/28/99

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(Music)

PAUL REISER: With AT&T 10-10-ATT-00...



you get a whole new level...



of directory assistance.



(The letter "T" falls on top of the man in the background) For example, say you need a forklift.



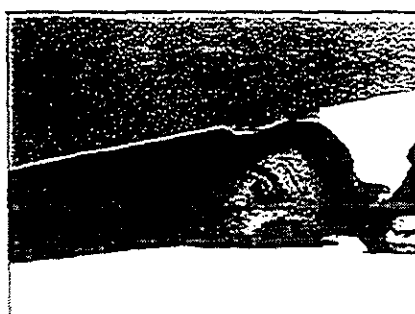
Specially trained smart people can help you find any number in America.



MAN: Local?



PAUL REISER: And long distance.

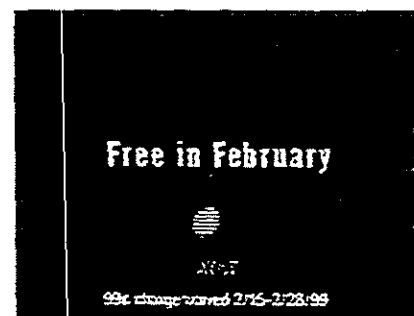


MAN: What if I can't remember the name?



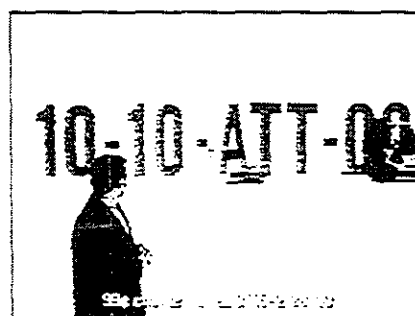
PAUL REISER: You don't need the exact name, you don't need the area code, just dial 10-10-ATT-00.

MAN: I don't know if I can remember my name.



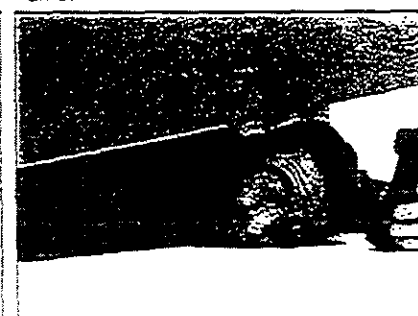
PAUL REISER: Then your new name will be Steve.

VOICE OVER: 10-10-ATT-00. It's the only number you need to know.

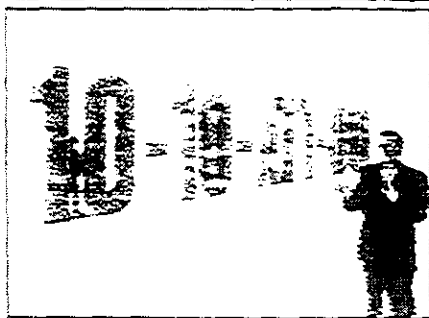


PAUL REISER: Try it free in February.

Text: 99c charge waived 2/15/99-2/28/99



MAN: Steve is good.



(Music)  
PAUL REISER: With 10-10-ATT-00...



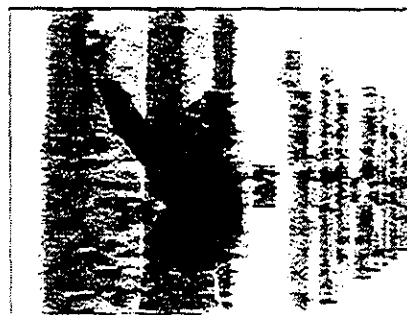
you get a whole new level of directory assistance.



MAN (measuring the letters): That's what I hear.  
PAUL REISER: Specially trained...



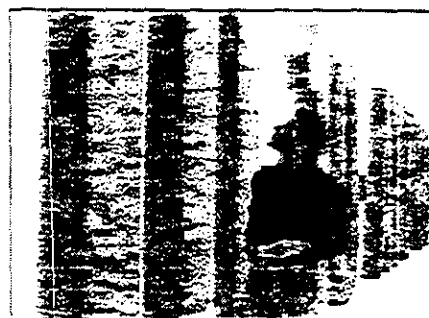
smart people, can help you find any number in America.



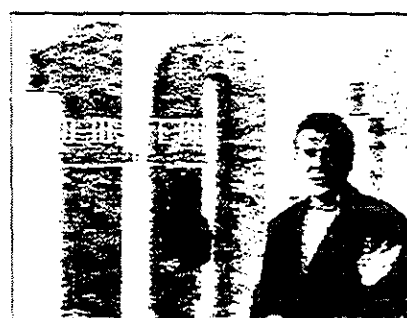
MAN: Local?  
PAUL REISER: And long distance.  
MAN: And if I don't have the exact name?



PAUL REISER: Don't need it.



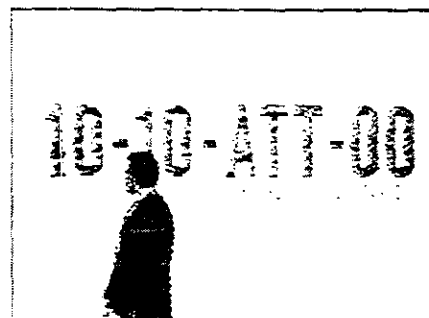
MAN: Area code?



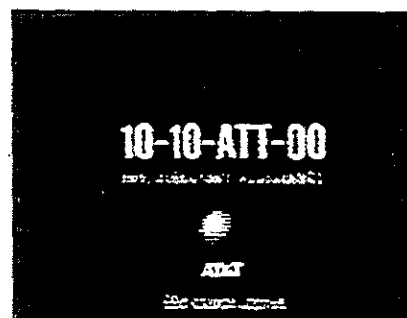
PAUL REISER: Don't need it.  
MAN: Uh, just dial 10-10-ATT-00.  
PAUL REISER: Exactly.



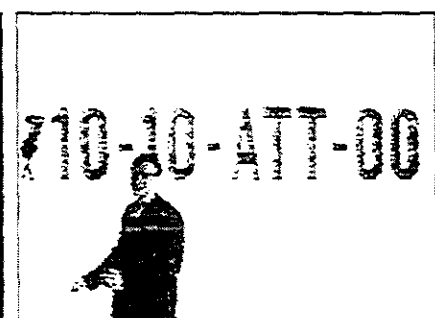
MAN: That's sounds like a number I should have.



(He takes the number 1)  
VOICE OVER: 10-10-ATT-00...



for directory assistance, it's the only number you need to know.



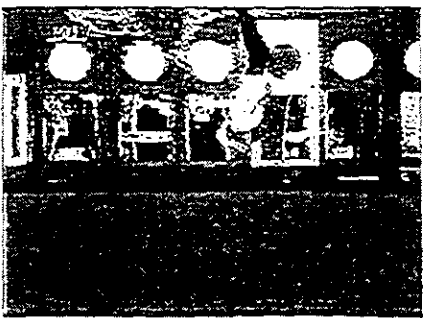
PAUL REISER: I could've just jotted it down for him.

\*Text: 99c charge applies.



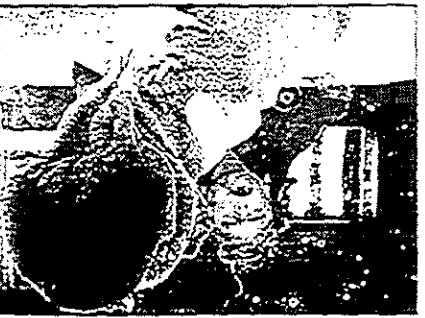
AT&T OPERATOR: AT&T Double 0 info.

now can I help you?



(Music)  
CUSTOMER: I need the phone number of  
Pete's Dog Grooming...

or is it Punky's?

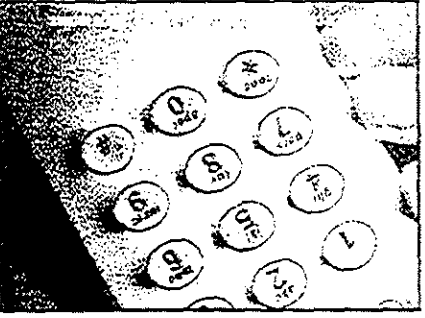


I'm not exactly sure of the name.

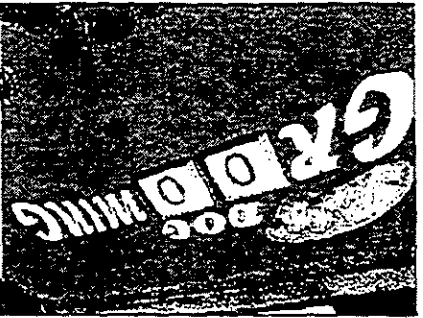


V.O.: Now you can get information, even if  
you don't have all the information.

AT&T customers dial zero-zero.

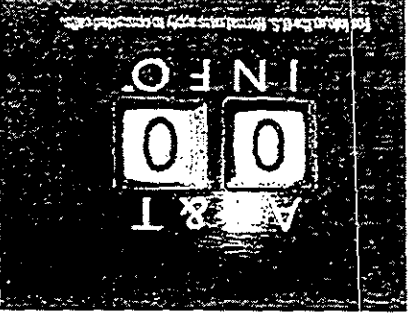
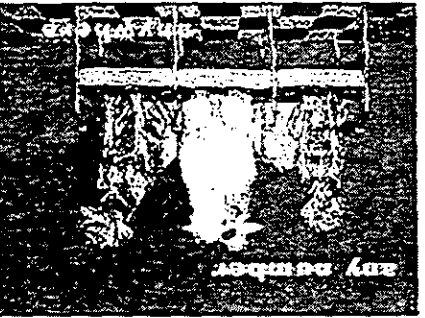


You don't need the exact name.



AT&T OPERATOR: Found it, Punky's Dog  
Grooming.

V.O.: Dial zero-zero for any number  
anywhere.



We'll even connect to your number for free.

(Music: Oh, oh, it's magic...)



(Music: You know...)  
(Dialing 00 sound)

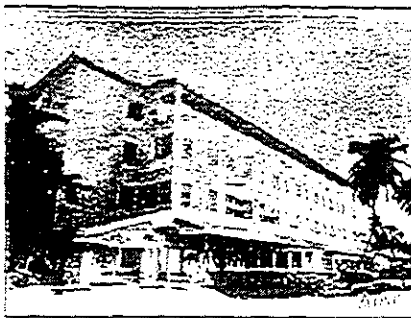


Try it now

AT&T



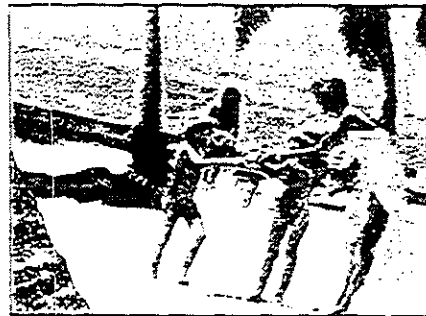
(Music)  
AT&T OPERATOR: AT&T Double 0 info,  
now can I help you?



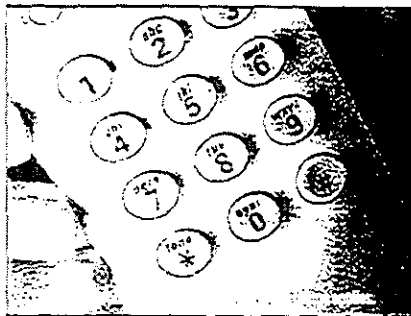
WOMAN: Yes, I'd like the phone number of  
The Blue Lagoon Resort.



I don't know the area code. Do I need to  
call Florida information?



VOICE OVER: Now all you need is one  
number to get any local or long distance  
number.

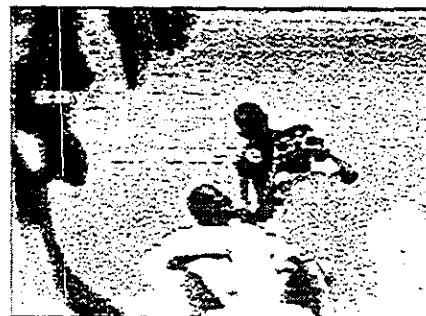


AT&T customers, dia. 00.

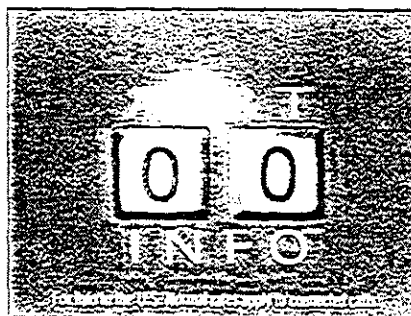


You never need the area code.  
WOMAN: Got it, I'm there.

Text: On phones subscribed to AT&T, 99c charge applies.



V.O.: Dial 00 for any number, anywhere.

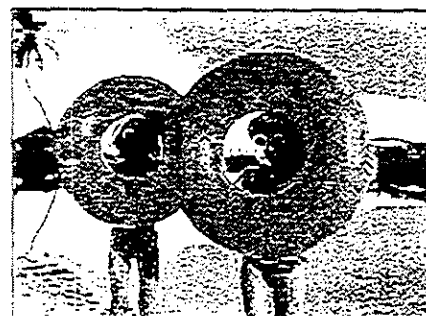


We'll even connect you to your number for  
free.

Text: For info in the U.S. Normal rates apply to connected calls.



SINGER: Oh, oh...



It's magic...



(Dialing 00)



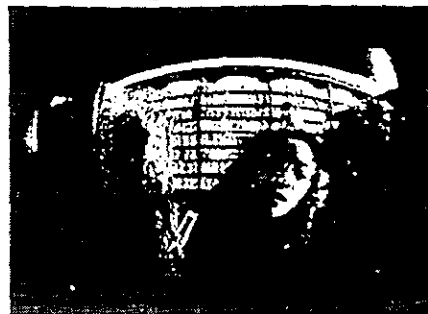
you know.  
Text: Try it now.



AT&T OPERATOR: AT&T Double 0 info, how can I help you?



(Music)  
CUSTOMER: I need a phone number. The Mystery Bookstore, outside Chicago.



I don't have a clue which town.



VOICE OVER: Now you can get information even if you don't have all the information.



AT&T customers...



dial 00.

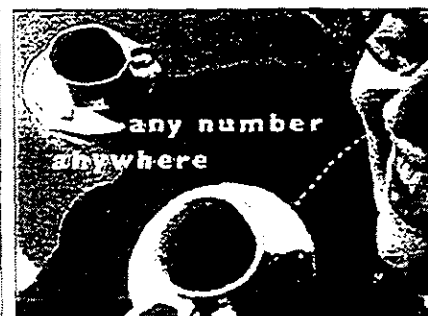
Text: On phones subscribed to AT&T, 99c charge applies.



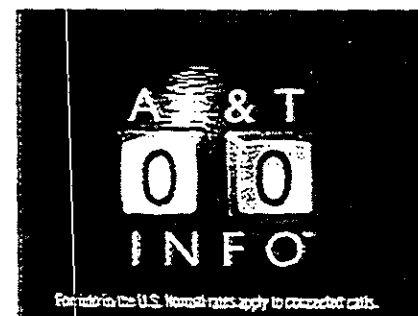
You don't need the exact location.  
AT&T OPERATOR: Found it.



CUSTOMER: Great detective work.



V.O.: Dial 00 for any number any where.



We'll even connect you to your number for free.

Text: For info in the U.S. Normal rates apply to connected calls.



(Musical intro)



(SINGERS): Oh, oh, it's magic you know.  
Text: Try it now.

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Length: 30

First Airing: NBC-07/15/99

Category: Directory and Operator Serv.

AT&T: Pete Zorria

Ad Code: ATTTT-11370

Subcat: National Directory



(Music)

VOICE OVER: Need a number but don't know the exact name?



MAN (on answer machine): (Says a name that sounds like) Pizzeria...



you left your wallet in my cab.



WOMAN: What was his name again?

(Plays again the message on the answer machine)



VOICE OVER: Instead of 411, AT&T customers...



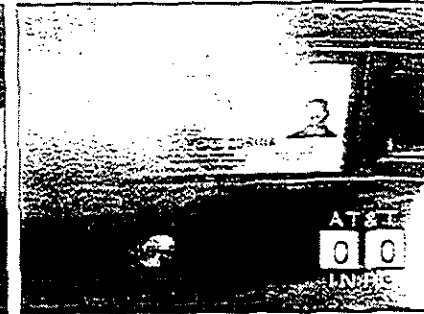
can dial 00.



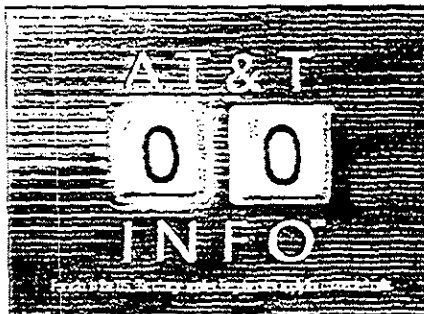
AT&T OPERATOR: AT&T 00 Info, how can I help you?



WOMAN: Hi, I'm looking for someone, I think that his name is Pizzeria?



AT&T OPERATOR: I have a Zorria in Brooklyn, a Pete Zorria.  
WOMAN: Oh, that's it.



V.O.: AT&T 00 Info...

Text: For info in the U.S. 29¢ charge applies. Regular rates apply for connected calls.



can connect you at no additional charge.



(Song): Oh, oh, it's magic, (bee9), you know.

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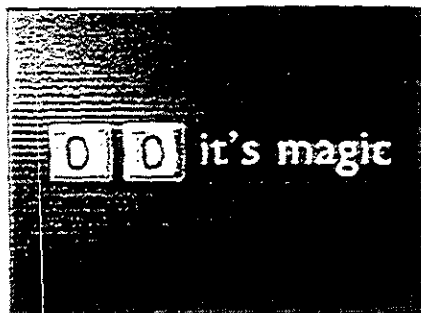
AT&T: Karla Young

Ad Code: ATTTL-11406

Length: 30 First Airing: CBS-07/20/99

Category: Directory and Operator Serv.

Subcat: National Directory Assistance



(Music)

VOICE OVER: Whenever you need information or just a little magic...



MAN: Can I get your number sometime to call you up?



KARLA YOUNG: Oh, okay! Great.

MAN: Okay.

KARLA YOUNG: Bye.

MAN: Bye, bye.



Yeah!



(Man slams his hand on the table which causes the coffee to spill on Carla's number)



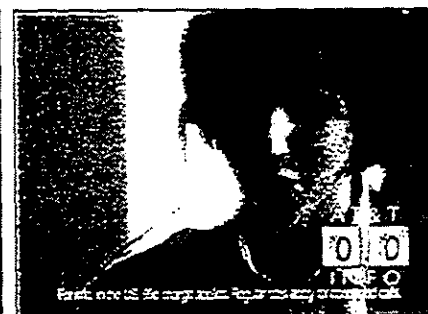
Instead of 411, AT&T customers can dial "00".



OPERATOR: AT&T double "0" info, how can I help you?



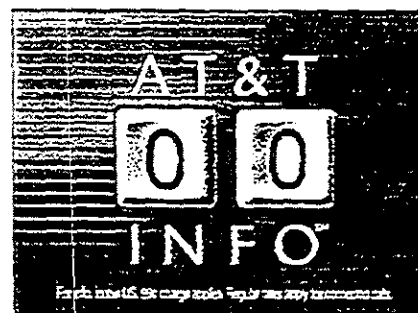
MAN: I'm looking for a Karla Young, but the number is all a blur. You gotta hook me up.



OPERATOR: Found it.

MAN: You found her!

Text: For info in the U.S. 99c charge applies. Regular rates apply for connected calls.



OPERATOR: I can connect you at no additional charge.



MAN: Oh yeah!

(Song): Oh, oh, it's magic you know.



VOICE OVER: Now just dial "00".

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Schedule 3



- Features
- How to Use
- FAQs

# 10-10-9000

*America's Directory Assistance*

The easy way to find a phone number.  
Anywhere in the country!



[Service Features](#) | [How to use 10-10-9000](#) | [FAQ's](#) | [Home](#)

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[Privacy Policy](#)



## Service Features

Need to find a phone number?

10-10-9000 is the easy way.

- No need to know the area code. A 10-10-9000 op find the residence or business you want. Just pr name and city.
- Never speak to an automated voice system. A fr operator is ready to find your number.
- No connection charge to put the call through rig
- Search up to two phone listings for only 99¢ - th name and address too!
- No additional fees or no sign up required. Anyon 10-10-9000

**Features**

**How to Use**

**FAQs**

[Service Features](#) | [How to use 10-10-9000](#) | [FAQ's](#) | [Home](#)

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PRNewswire via Dow Jones  
October 12, 1998

10-10-9000 - DIRECTORY ASSISTANCE MADE SIMPLE

MCI WorldCom Delivers One Number for National Long-Distance  
Directory Assistance

MCI WorldCom today launched a new national long-distance directory assistance product, 10-10-9000 -- a fast and easy way to find a phone number without needing to know the area code. 10-10-9000 provides consumers with one number for all their directory assistance needs no matter what long-distance carrier they use.

"MCI WorldCom has led the long-distance industry by giving our customers value with simple, straightforward offers," said Patty Proferes, MCI WorldCom vice president of Specialty Brands. "10-10-9000 offers consumers the convenience of dialing one number for nationwide long-distance directory assistance. It is simply the easiest way to find a phone number."

By dialing 10-10-9000, customers receive up to two directory assistance listings for just 99 cents. Additionally, an MCI WorldCom operator will offer to dial the phone number -- and at no extra charge. MCI WorldCom customers will receive their low plan rates for the duration of the completed call.

Benefits of 10-10-9000 include:

- o 10-10-9000 is unique to the industry in that it is available to all consumers nationwide no matter what long-distance carrier they use.
- o 10-10-9000 utilizes around-the-clock, live operators to navigate MCI WorldCom's national directory assistance database and provide listings for all areas of the country.
- o 10-10-9000 provides a single number to replace the clumsy method of dialing (area code) 888-1212. With the area code "explosion" 10-10-9000 simplifies a growing consumer headache.

MCI WorldCom is a global telecommunications company with revenue of more than \$30 billion and established operations in over 65 countries encompassing the Americas, Europe and the Asia-Pacific regions. MCI WorldCom is a premier provider of facilities-based and fully integrated local, long distance, international and Internet services. MCI WorldCom's global networks, including its state-of-the-art pan-European network and transoceanic cable systems, provide end-to-end high-capacity connectivity to more than 35,000 buildings worldwide. For more information on MCI WorldCom, visit the World Wide Web at <http://www.mciworldcom.com> or <http://www.wcom.com>.

CONTACT: Teresa Byrne of MCI WorldCom, 703-415-6839



(Music)

JAMES GARNER: Out here and practically everywhere else...



people are using 10-10-9000 because it's the easy way to find a phone number.



FARMER: I'll tell you why I use it, because now I don't have to remember area codes.



There's too darn many and they keep a-changin'.



JAMES GARNER: Well, that's one good reason, any others?



FARMER: Yep, I like the 10-10-9000 operators. Sure beats talking to a machine.



JAMES GARNER: No area codes to remember and nice people to help you, life is definitely getting better.



FARMER: You got that right.  
JAMES GARNER: For once.



10-10-9000.

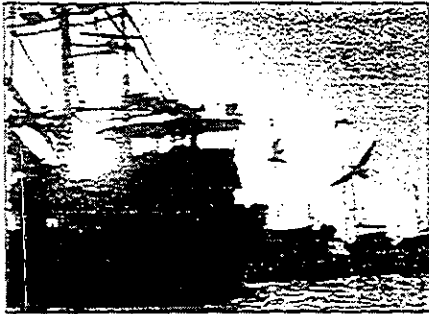


Directory Assistance for everyone in America.



Text: Just 99c  
Service provided by MCI WorldCom.

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**JAMES GARNER:** Wherever you are these days it seems...



like everyone is using 10-10-9000, the easy way to find a phone number



**FISHERWOMAN:** That because you all you do is dial one number, 10-10-9000 to get any listing you want.



**JAMES GARNER:** And it could be any town...



anywhere in America.



**FISHERWOMAN:** They'll even dial it for you and not charge anything extra for doing it

Text: Low per minute toll rates apply for connected calls.



**JAMES GARNER:** So you don't have to hang up and dial it yourself. That's pretty easy huh?



**FISHERWOMAN:** You said it.  
**JAMES GARNER:** No, I think we...



said it together.  
**FISHERWOMAN:** Obviously you needed some help.



**JAMES GARNER:** (Laughs) Thanks.



10-10-9000, directory assistance...



for everyone in America.

Text: Just 99c Service provided by MCI WorldCom

# Competitrack, Inc.

7 West 22nd Street, New York, NY 10011 (212) 604-0200

# MCI WorldCom: Real Help

Length: 30

First Airing: Arts & Ent.-05/19/99

Ad Code: MCITL-3351

Category: Directory and Operator Serv.

Subcats: National; Directory Assistance



JAMES GARNER: Does this sound familiar?



(Computerized voice on phone): Directory assistance. What city and state?



MAN: I think Arlington, or wait, maybe it's Alexandria.



(Computerized voice on phone): What listing?



MAN: But...I haven't given you the city yet.



JAMES GARNER: Don't you just hate talking to machines?



(Computerized voice on phone): Please hold.



MAN (Frustrated laugh): ...you don't even know what to look for.



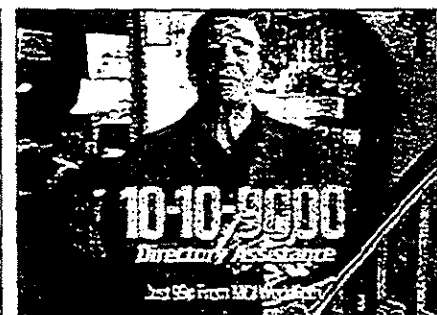
JAMES GARNER: Why talk to machines? Get real help.



Dial 10-10-9000 and our friendly operators will help you find the number...



even dial it with no connection charge.



10-10-9000, directory assistance made easy.

Text: Low per minute toll rates apply for connected calls.

Text: Just 99¢ From MCI WorldCom.

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# Competitrack, Inc.

7 West 22nd Street, New York, NY 10011 (212) 604-0200

# MCI WorldCom: Sarah's Lasagna

Length: 30

First Airing: CNN -08/02/99

Ad Code: MCITV-3444

Category: Directory and Operator Serv.

Subcat: National Directory Assistance



JAMES GARNER: Has this ever happened to you?



You're making Aunt Sara's lasagna but you forgot her special ingredient.



You need her phone number but you don't even remember her area code.



So do the smart thing...



dial 10-10-9000 and tell our helpful operators who you want.



WOMAN: Sara Dobson in Oakland.



JAMES GARNER: They'll find the number and do something you're going to love.



They'll dial it for you without any connection charge.



WOMAN: Sure, dial it for me. My hands are kinda full right now.

Text: Low per minute toll rates apply for connected calls.



JAMES GARNER: For directory assistance...



anywhere in America...



dial 10-10-9000.

Text: Just 99c From MCI WorldCom.

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**Schedule 4**



Apr. 14, 2001

MISSOURI PUBLIC UTILITY SERVICE LIST - JOB CA30D300

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TELEPHONE CLASS A INTEREXCHANGE  
4452 ADVERTISNET INTERNET SERVICES  
812 TIME SQUARE, PO BOX 596  
OSAGE BEACH MO 65065

3222 AFFINITY CORPORATION  
20875 CROSSROADS CIRCLE  
WAUKESHA WI 53186

3289 AFFINITY NETWORK INCORPORATED  
4380 BOULDER HIGHWAY  
LAS VEGAS NV 89121 888 665 4586

4524 AIRNEX COMMUNICATIONS, INC.  
3000 EXECUTIVE PKWY, SUITE 250  
SAN RAMON CA 94583 925 327 0400

3756 ATT, INC.  
22 CORTLANDT STREET, 33RD FLR.  
NEW YORK NY 10007 212 981 9100

5057 ALLEGIANCE TELECOM OF MISSOURI, INC.  
1150 CONNECTICUT AVE. NW, #206  
WASHINGTON DC 20036 212 464 6106

4444 ALLIANCE GROUP SERVICES INC.  
1221 POST ROAD EAST  
WESTPORT CT 06880 203 845 9600

4937 ALLSTAR TELECOM  
223 EAST DE LA GUERRA  
SANTA BARBARA CA 93101 805 899 1962

3056 ALLTEL MISSOURI, INC.  
1705 S. LILLIAN, P. O. BOX 188  
BOLIVAR MO 65613 417 326 8000

4946 ALMA LONG DISTANCE, L.L.C.  
P.O. BOX 206 SO. COUNTY RD  
ALMA MO 64001 660 674 2297

3210 ALTERNATE COMMUNICATIONS TECHNOLOGY, INC.  
1398 N SHADELAND AVE. STE. 2233  
INDIANAPOLIS IN 46219 317 358 2200

5061 ALTERNATEL  
8140 WARD PARKWAY  
KANSAS CITY MO 64114

4529 AMERICA ONE COMMUNICATIONS, INC.  
2650 PARK TOWER DR., SUITE 300  
VIENNA VA 22180 703 208 2736

4228 AMERICA'S TELE-NETWORK CORP.  
720 MEMBREE PLACE  
ALPHARETTA GA 30076

TELEPHONE CLASS A INTEREXCHANGE  
3745 AMERICAN BUSINESS ALLIANCE, INC.  
220 DIVISION STREET  
KINGSTON PA 18704 717 283 9247

4966 AMERICAN FIBER NETWORK, INC.  
9401 INDIAN CREEK PKWY STE 140  
OVERLAND PARK KS 66210 913 338 2650

5170 AMERICAN FIBER SYSTEMS, INC.  
100 MERIDIAN CENTRE, SUITE 250  
ROCHESTER NY 14618 716 340 5400

3640 AMERICAN FREEDOM NETWORK  
1844 SOUTH 3850 WEST  
SALT LAKE CITY UT 84104 801 972 4090

3876 AMERICAN LONG LINES, INC.  
210 N. PARK AVE.  
WINTER PARK FL 32790 407 740 8575

3811 AMERICAN TEL GROUP, INC.  
P O BOX 1072  
ALBUQUERQUE NM 87103

3655 AMERICAN TELCO, INC.  
2950 NORTH LOOP W STE 1200  
HOUSTON TX 77092 713 862 2080

3396 AMERICAN TELECOMMUNICATIONS ENTERPRISE, INC.  
P.O. BOX 6544  
SYRACUSE NY 13217 800 945 3344

3870 AMERICAN TELECOMMUNICATIONS SYSTEMS, INC.  
4450 BELDEN VLG ST, NW, #602  
CANTON OH 44718 330 490 2263

3612 AMERICAN TELESOURCE INTERNATIONAL, INC.  
12500 NETWORK BLVD., SUITE 407  
SAN ANTONIO TX 78249 210 558 6090

5065 AMERICAN NETWORKS, INC.  
103 W. LOCKWOOD, SUITE 4  
ST. LOUIS MO 63122 314 963 1776

3181 AMERITEL LONG DISTANCE, INC.  
6950 WEST 56TH STREET  
MISSION KS 66202 800 747 8080

3192 AMNEX-AMERICAN NETWORK EXCHANGE, INC.  
145 HUGUENOT ST, STE 401  
NEW ROCHELLE NY 10801

3637 ANSI SERVICES, INC.  
3625 QUEEN PALM DRIVE  
TAMPA FL 33619 813 829 2231

TELEPHONE CLASS A INTEREXCHANGE  
5169 ARBROS COMMUNICATIONS LICENSING COMPANY CENTRAL, LLC  
1160 WAYNE AVE. 8TH FLOOR  
SILVER SPRING MD 20910 301 960 0500

5869 ARRIVAL COMMUNICATIONS, INC.  
601 MONTGOMERY ST., SUITE 675  
SAN FRANCISCO CA 94111 415 732 7325

3687 ASC TELECOM, INC.  
8140 WARD PARKWAY  
KANSAS CITY MO 64114

4914 ASIAN AMERICAN ASSOCIATION  
900 COMERICA BLDG.  
KALAMAZOO MI 49007 616 381 8844

4274 ASSOCIATED NETWORK PARTNERS, INC.  
3220 PLEASANT RUN  
SPRINGFIELD IL 62707 217 698 2860

3893 ASSOCIATION ADMINISTRATORS, INC.  
180 EAST MAIN STREET  
SMITHTOWN NY 11787 516 724 9600

4923 AT LINK NETWORKS, INC.  
361 CENTENNIAL PKWAY, STE 250  
LOUISVILLE CO 80027 728 890 1400

3055 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.  
101 WEST MCCARTY, SUITE 216  
JEFFERSON CITY MO 65101 314 635 7550

3620 ATCALL, INC.  
8401 OLD COURTHOUSE RD, STE308  
VIENNA VA 22182 703 748 1300

4515 ATLANTIC TELEPHONE COMPANY, INC.  
400 N TAMPA ST, #2100  
TAMPA FL 33602

3784 ATLAS COMMUNICATIONS AND TELEPHONE, INC.  
P.O. BOX 723  
BOCA RATON FL 33429 561 447 4545

5100 ATLAS MOBILEONE, INC.  
1985 S. GLENSTONE  
SPRINGFIELD MO 65804 417 883 1700

3653 AXCES, INC.  
2500 WILCREST, 3RD FLOOR  
HOUSTON TX 77042 800 256 0554

4920 AXON TELECOM, L.L.C.  
450 PRYOR BOULEVARD  
STURGIS KY 42459 800 232 7155

TELEPHONE CLASS A INTEREXCHANGE  
5151 BARRY TECHNOLOGY SERVICES, L.L.C.  
4015 MAIN STREET  
CASSVILLE MO 65625 417 847 2131

4998 BCGI COMMUNICATIONS CORP.  
100 SYLVAN ROAD  
WOBURN MA 01801 617 692 7000

3825 BELL ATLANTIC COMMUNICATIONS, INC.  
1320 N. COURTHOUSE RD./2ND FL.  
ARLINGTON VA 22201 703 974 5128

4340 BELLSOUTH BSE, INC.  
400 PERIMETER CTR TER STE 400  
ATLANTA GA 30346 770 352 3000

3894 BELLSOUTH LONG DISTANCE, INC.  
400 PERIMETER CTR TER STE 400  
ATLANTA GA 30346 770 352 3000

4394 BIG PLANET, INC.  
75 WEST CENTER STREET  
PROVO UT 84601 801 345 7000

3878 BIRCH TELECOM OF MISSOURI, INC.  
2020 BALTIMORE AVE.  
KANSAS CITY MO 64108 816 309 3800

4855 BLACKSTONE COMMUNICATIONS COMPANY  
11600 NW 34TH STREET  
MIAMI FL 33178 770 232 9906

3448 BLT TECHNOLOGIES, INC.  
701 BRAZOS, SUITE 600  
AUSTIN TX 78701 512 495 6721

4856 BLUE SPRINGS OFFICE SUITES  
1508 NW 7 HIGHWAY, SUITE 200  
BLUE SPRINGS MO 64014 816 229 1299

4887 BLUESTAR NETWORKS, INC.  
801 CRESCENT CENTER DR. #600  
FRANKLIN TN 37064 615 255 2100

3857 BNI TELECOMMUNICATIONS, INC.  
ONE CASCADE PLAZA, SUITE 1350  
AKRON OH 44308 303 762 4900

4915 BPS LONG DISTANCE  
P. O. BOX 550  
BERNIE MO 63822

3249 BRANSON TELEPHONE  
118 WEST MAIN, BOX 1944  
BRANSON MO 65611

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TELEPHONE	CLASS A INTEREXCHANGE
5103	BROADBAND OFFICE COMMUNICATIONS, INC. 2900 TELESTAR COURT FALLS CHURCH VA 22042
4393	BROADSPAN COMMUNICATIONS, INC. 6631A DELMAR BOULEVARD ST. LOUIS MO 63130 314 863 3902
4965	BROADCASTING CORPORATION 4513 PIN OAK COURT SIOUX FALLS SD 57103 605 338 3632
4446	BROADWING COMMUNICATIONS SERVICES INC. 1122 CAPITAL OF TEXAS HWY S. AUSTIN TX 78746 512 742 2665
4977	BROADWING TELECOMMUNICATIONS INC. 1122 CAPITAL OF TEXAS HWY S. AUSTIN TX 78746 512 742 2665
3875	BROOKS FIBER COMMUNICATIONS OF MISSOURI, INC. 701 BRAZOS, SUITE 600 AUSTIN TX 78701 512 495 6721
3281	BTI 4300 SIX FORKS ROAD RD-STE 400 RALEIGH NC 27609 919 518 7325
5165	BUCKEYE TELESYSTEM 5566 SOUTHWICK TOLEDO OH 43614 419 724 9881
3444	BUDGET CALL LONG DISTANCE, INC. 180 SOUTH CLINTON AVENUE ROCHESTER NY 14646 716 777 8000
362B	BUSINESS DISCOUNT PLAN, INC. 3780 KILROY AIRPORT WAY-S. 200 LONG BEACH CA 90806 800 723 4490
3711	BUSINESS OPTIONS, INC. 8380 LOUISIANA STREET MERRILLVILLE IN 46410 219 462 6722
5191	BUSINESS SAVINGS PLAN INC. 5862 BOLSA AVE., SUITE 103 HUNTINGTON BEACH CA 92649 714 379 0868
4454	BUYERS UNITED INTERNATIONAL, INC. 14870 SOUTH PONY EXPRESS ROAD BLUFFDALE UT 84065 800 363 6177
3699	C-NET COMMUNICATIONS 31075 JOHN R MADISON HEIGHTS MI 48071 810 616 0550

TELEPHONE	CLASS A INTEREXCHANGE
4402	CABLE & WIRELESS GLOBAL CARD SERVICES, INC. 8219 LEESBURG PIKE VIENNA VA 22182 703 734 4457
4886	CABLE & WIRELESS GLOBAL MARKETS, INC. 1919 GALLONS ROAD VIENNA VA 22182 703 760 3594
4534	CABLE & WIRELESS USA, INC. 8219 LEESBURG PIKE VIENNA VA 22182 703 905 7024
3881	CABLE ONE, INC. 1314 NORTH THIRD ST. 3RD FLOOR PHOENIX AZ 85004 602 364 6000
3426	CALL AMERICA, INC. 2 CORPORATE PLAZA DR, STE 200 NEWPORT BEACH CA 92660 714 752 1101
5160	CALL PROCESSING, INC. 901 E. 18TH STREET PLANO TX 75074 972 578 1988
4896	CALLMANAGE, INC 460 SUMMER STREET, 3RD FLOOR STANFORD CT 06901 203 351 0880
4879	CAMARATO DISTRIBUTING, INC. 900 CAMARATO DRIVE HERRIN IL 62948
5073	CAPSULE COMMUNICATIONS, INC. 2 GREENWOOD SQ-3331 ST RD-W275 BENSALEM PA 19020
3525	CARIBBEAN TELEPHONE & TELEGRAPH, INC. 585 N WOODWARD AVE, STE 3000 BLOOMFIELD HILLS MI 48304
4964	CASH BACK REBATES LD.COM, INC. 657 MAIN AVENUE, SUITE 301 PASSAIC NJ 07055 973 779 7900
4478	CASSTEL LONG DISTANCE 192 WEST BROADWAY PECULIAR MO 64078
4981	CAT COMMUNICATIONS INTERNATIONAL, INC. 5650 HOLLINS ROAD ROANOKE VA 24019
4308	CATHOLIC TELECOM INC. 150 WIERIMUS LANE HILLSDALE NJ 07642

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TELEPHONE	CLASS A INTEREXCHANGE	TELEPHONE	CLASS A INTEREXCHANGE
5172 CBEYOND COMMUNICATIONS, L.L.C.	320 INTERSTATE N PKWAY, #300 ATLANTA GA 30339	3688 CITIZENS TELECOM	2378 WILSHIRE BLVD. MOUND MN 55364 952 491 5503
4385 CELEBRATE COMMUNICATION LLC	4308 44TH AVENUE MOLINE IL 61265 389 797 4274	3861 CITY OF SPRINGFIELD, MISSOURI	301 EAST CENTAL, P O BOX 551 SPRINGFIELD MO 65801 417 831 8604
5147 CELLULAR ONE LONG DISTANCE	3650 131ST AVE SE, SUITE 400 BELLEVUE WA 98006 425 586 8056	4990 CITYLINK OF KANSAS CITY	3633 HARRISON BLVD. KANSAS CITY MO 64109 816 960 4050
5199 CENTURYTEL	8808 BLUE RIDGE PKWY. STE 100 KANSAS CITY MO 64138 573 635 7166	4269 CLARICOM NETWORKS, INC.	478 WHEELERS FARMS ROAD MILFORD CT 06460 203 882 3700
4523 CENTURYTEL LONG DISTANCE, INC.	180 CENTURY PARK DRIVE MONROE LA 71203 318 388 9080	5182 CLEAR CALL TELECOM, LLC	29716 AVENIDA DE LAS BANDERAS RANCHO SANTA MARGARI CA 92688 949 766 6190
4460 CENTURYTEL TELECOMMUNICATIONS, INC.	100 CENTURY PARK DRIVE MONROE LA 71203	3701 CLEAR CHOICE COMMUNICATIONS	3200 W. PLEASANT RUN ROAD LANCASTER TX 75146 972 230 7200
4858 CEO TELECOMMUNICATIONS, INC.	223 EAST DE LA GUERRA SANTA BARBARA CA 93101 805 963 1619	4461 CLEAR WORLD COMMUNICATIONS CORPORATION	3100 S.HARBOR BLVD., SUITE 300 SANTA ANA CA 92784 714 445 3900
3523 CFL, INC.	PO BOX 1550 N. SIOUX CITY SD 57049 402 895 2202	3146 COAST INTERNATIONAL, INC.	14303 WEST 95TH STREET LENEXA KS 66215 913 859 9000
3705 CHARITON VALLEY L.D. CORP.	HWY. 129 NORTH, P. O. BOX 470 BUCKLIN MO 64631	3462 COLORADO RIVER COMMUNICATIONS CORP.	4275 E. SAHARA AVE., SUITE 6 LAS VEGAS NV 89184 702 641 5177
5186 CHARTER FIBERLINK - MISSOURI, LLC	12444 POWERSCOURT DR. STE. 100 ST. LOUIS MO 63131 314 965 0555	4383 COMCAST LONG DISTANCE	1500 MARKET STREET PHILADELPHIA PA 19102 407 740 8575
3252 CHERRY COMMUNICATIONS INCORPORATED	2205 ENTERPRISE DRIVE, STE 501 WESTCHESTER IL 60154 708 449 3322	3654 COMDATA TELECOMMUNICATIONS SERVICES, INC.	5301 MARYLAND WAY BRENTWOOD TN 37027 615 370 7000
4934 CIERA NETWORK SYSTEMS, INC.	2630 FOUNTAINVIEW, STE 300 HOUSTON TX 77057 713 914 3858	3746 COMMON CONCERNS, INC.	657 MAIN AVENUE, SUITE 301 PASAIC NJ 07055 973 779 7900
4288 CINCO COMMUNICATIONS, INC.	18 WEST 100 22ND ST, ST 109 OAKBROOK TERRACE IL 60181 630 691 8080	5167 COMHRAD.COM	1995 W. 190TH STREET, STE 200 TORRANCE CA 90504 310 380 6887
4922 CITIZENS LONG DISTANCE COMPANY	1905 WALNUT HIGGINSVILLE MO 64037	4870 COMMUNICATE TECHNOLOGICAL SYSTEMS, LLC	2646 SOUTH LOOP WEST, STE. 660 HOUSTON TX 77054

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3464 COMMUNICATION MANAGEMENT SYSTEMS  
280 W. RENNER RD APT 2011  
RICHARDSON TX 75080 214 437 9021

4424 COMMUNICATIONS BILLING, INC.  
20033 DETROIT ROAD, #202  
ROCKY RIVER OH 44116 440 356 2501

3080 COMMUNIGROUP OF K.C., INC.  
6950 WEST 56TH STREET  
MISSION KS 66202 913 722 6005

4527 COMMUNITY TELEPHONE CORPORATION  
611 BROADWAY  
PADUCAH KY 42001 502 443 6302

4902 COMPUTER BUSINESS SCIENCES, INC.  
80-02 KEM GARDENS RD, STE 5000  
KEN GARDENS NY 11415 718 520 6500

4256 COMTEL COMPUTER CORP.  
9050 MARSHALL COURT  
WESTMINSTER CO 80031 303 430 9230

4850 CONCERT COMMUNICATIONS SALES, LLC  
295 N. MAPLE AVE. ROOM 3160A2  
BASKING RIDGE NJ 07920 908 221 5247

3278 CONNECT AMERICA COMMUNICATIONS, INC.  
13333 BLANCO RD, SUITE 304  
SAN ANTONIO TX 78216 210 492 8200

4930 CONNECT!LD, INC.  
124 WEST CAPITOL, SUITE 250  
LITTLE ROCK AR 72201 501 401 7711

4273 CONNECTAMERICA, INC.  
1841 CENTRE POINT DRIVE, ST135  
NAPERVILLE IL 60563 630 505 0005

4545 CONNECTFREE  
P.O. BOX 2525  
CEDAR GROVE NJ 07009 877 785 3733

5081 CONNECTSOUTH COMMUNICATIONS OF MISSOURI, INC.  
9600 GREAT HILLS TRAIL  
AUSTIN TX 78759 512 681 9224

3285 CONQUEST LONG DISTANCE CORP.  
5200 UPPER METRO PL #150  
DUBLIN OH 43017 614 764 2933

3680 CONSOLIDATED COMMUNICATIONS PUBLIC SERVICES INC.  
121 SOUTH 17TH STREET  
MATTOON IL 61938 605 965 9393

TELEPHONE CLASS A INTEREXCHANGE  
3781 CONSUMER ACCESS  
5120 WOODWAY, SUITE 8020  
HOUSTON TX 77056 713 626 1661

3065 CONTACT AMERICA, INC.  
417 LOCUST STREET  
CHILLICOTHE MO 64601

4430 CONVERGENT COMMUNICATIONS SERVICES, INC.  
400 INVERNESS DR.S., SUITE 400  
ENGLEWOOD CO 80112 303 749 3000

4995 CORECOMM MISSOURI, INC.  
10 S. RIVERSIDE PLAZA, #2000  
CHICAGO IL 60606 312 906 3892

4504 CORPORATE CALLING SERVICES, INC.  
1601 E FLAMINGO RD, STE 18-109  
LAS VEGAS NV 89119 888 299 6618

3879 CORPORATE SERVICES TELCOM, INC.  
360 MERRIMAC STREET, BLDG. 5  
LAWRENCE MA 08143 978 681 1222

5131 COVAD COMMUNICATIONS COMPANY  
816 CONGRESS AVENUE, STE 1100  
AUSTIN TX 78701

5180 COVISTA, INC.  
150 CLOVE ROAD, 8TH FLOOR  
LITTLE FALLS NJ 07424 800 805 1000

4881 CRAW-KAN COMMUNICATION SYSTEMS, INC.  
P.O. BOX 343, 118 N. SUMMIT  
GIRARD KS 66743

4259 CRAWFORD TECHNOLOGIES, L.L.C.  
P.O. BOX 18  
BOURBON MO 65441 573 732 4415

4310 CRG INTERNATIONAL, INC. D/B/A NETWORK ONE  
2000 RIVEREDGE PKWY, ST 980  
ATLANTA GA 30328 770 980 0080

3809 CTC CORP  
360 SECOND AVENUE  
WALTHAM MA 02451 617 466 8080

4297 CTH TELEPHONE NETWORK, INC.  
701 B STREET, SUITE 1450  
SAN DIEGO CA 92101

3477 CTS INC.  
9999 WILLOW CREEK ROAD  
SAN DIEGO CA 92131 800 576 7775

MISSOURI PUBLIC SERVICE COMMISSION  
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TELEPHONE CLASS A INTEREXCHANGE  
5059 CUSTOM NETWORK SOLUTIONS, INC.  
311 W. 43RD ST., STE 1405  
NEW YORK NY 10036 212 245 2202

4891 CUSTOM TELECONNECT, INC.  
3111 S. VALLEY VIEW, STE E-120  
LAS VEGAS NV 89102 702 368 3324

5181 CYBERTEL, COMMUNICATIONS CORP.  
4320 LA JOLLA VILLAGE DR. #205  
SAN DIEGO CA 92122 658 646 7410

5114 CYPRESS COMMUNICATIONS OPERATING COMPANY, INC.  
15 PIEDMONT CENTER, STE 108  
ATLANTA GA 30306 404 869 2500

3355 CYPRESS TELECOMMUNICATIONS CORPORATION  
3838 N. SAN HOUSTON PKWY #400  
HOUSTON TX 77032 281 591 3000

3725 D.D.D. CALLING, INC.  
5120 WOODWAY, SUITE 7809  
HOUSTON TX 77056 713 626 1661

4322 DIAL & SAVE  
4219 LAFAYETTE CENTER DRIVE  
CHANTILLY VA 20151 703 631 5600

3552 DIAL & SAVE OF MISSOURI, INC.  
8750 N CENTRAL EXP., STE. 1500  
DALLAS TX 75231 214 863 8364

3073 DIAL U.S.A.  
333 PARK CENTRAL EAST, STE 926  
SPRINGFIELD MO 65806

5128 DIECA COMMUNICATIONS, INC.  
4250 BURTON DRIVE  
SANTA CLARA CA 95054

5177 DIGITAL BROADBAND COMMUNICATIONS, INC.  
200 WEST STREET  
WALTHAM MA 02451 780 290 4000

4388 DIGITAL BROADCAST NETWORK CORPORATION  
424 S. WOODS MILL RD. STE. 350  
CHESTERFIELD MO 63017 636 733 3148

3243 DIGITAL TELEPORT, INC.  
8112 MARYLAND AVENUE, 4TH FLR  
ST. LOUIS MO 63105 314 880 1000

3867 DIRECTDIAL USA  
629775-BOYD ACRES RD, SUITE 2  
BEND OR 97701 800 777 1864

TELEPHONE CLASS A INTEREXCHANGE  
3837 DISCOUNT NETWORK SERVICES, INC.  
P. O. BOX 40659  
DETROIT MI 48240 800 860 6001

3660 DISCOUNT PLUS  
6053 HUDSON RD STE 110  
ST. PAUL MN 55125 651 293 0113

4540 DSLNET COMMUNICATIONS, LLC  
545 LONG WHARF DR., 5TH FLOOR  
NEW HAVEN CT 06511 203 773 1647

4436 EAGLE COMMUNICATIONS GROUP, INC.  
1734 EAST 63RD STREET  
KANSAS CITY MO 64110 816 333 9941

4411 EAGLE TELECOM, INC.  
614 S. 8TH ST., SUITE 335  
PHILADELPHIA PA 19147 800 207 2915

3847 EASTERN TELECOMMUNICATIONS INCORPORATED  
6680 N. ANDREWS AVE., STE. 140  
FORT LAUDERDALE FL 33309 516 239 5500

3758 EASTON TELECOM SERVICES INC.  
8045 LEESBURG PIKE, SUITE 400  
VIENNA VA 22182 703 762 5430

3076 ECONO-CALL, INC.  
2528 E. CAMBRIDGE  
SPRINGFIELD MO 65804 417 882 9245

3749 ECONOPHONE, INC.  
95 ROUTE 17 SOUTH  
PARAMUS NJ 07652 201 226 4565

4293 EFFICY GROUP, INC.  
16 HYLAND RD., SUITE D  
GREENVILLE SC 29615 864 675 1125

5072 EGCS  
45 HIGH STREET  
NASHUA NH 03060 202 775 7100

5202 EL PASO NETWORKS, L.L.C.  
1001 LOUISIANA STREET  
HOUSTON TX 77002 713 420 2080

3836 ELECTRIC LIGHTWAVE, INC.  
P.O. BOX 4698  
VANCOUVER WA 98662 360 892 1000

5198 EMERITUS COMMUNICATIONS, INC.  
8750 N. CENTRAL EXPRESSWAY  
DALLAS TX 75231 214 863 8720

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TELEPHONE CLASS A INTEREXCHANGE  
1003 ENPIRE DISTRICT ELECTRIC COMPANY, THE  
602 JOPLIN STREET, P O BOX 127  
JOPLIN MO 64802 417 678 2171

5176 ENCOMPASS COMMUNICATIONS, L.L.C.  
119 W. TYLER, STE. 260  
LONGVIEW TX 75601 903 323 4500

5056 ENHANCED COMMUNICATIONS GROUP, L.L.C.  
2232 S.E. WASHINGTON BLVD.  
BARTLESVILLE, OK 74006 918 333 8833

4496 ENHANCED COMMUNICATIONS NETWORK, INC.  
37 WINTHROP PLACE  
HAZLET NJ 07730 732 544 8844

5190 ENKIDO, INC.  
401 HACKENSACK AVE, 5TH FLR  
HACKENSACK NJ 07601 201 487 7979

3277 ENTERPRISE TELCOM SERVICES, INC.  
103 SPRINGER RD/5411 SILVERSID  
WILMINGTON DE 19310

3369 EQUALNET CORPORATION  
1250 HODD BRANCH PARK DRIVE  
HOUSTON TX 77079 281 529 4600

4853 ERBIA NETWORK, INC.  
1403 CHAIN BRIDGE RD., STE.300  
MCLEAN VA 22101 703 749 9745

5085 ESSENTIAL.COM, INC.  
3 BURLINGTON WOODS DR., 4TH FL  
BURLINGTON MA 01803 781 229 9599

5084 EVEREST CONNECTIONS CORPORATION  
5555 WINGHAVEN BLVD  
O'FALLON MO 63366 636 625 5738

5188 EVEREST MIDWEST LICENSEE LLC  
5555 WINGHAVEN BOULEVARD  
O'FALLON MO 63366 636 579 5700

5196 EVOICE TELECOM, INC.  
1394 WILLOW ROAD  
MENLO PARK CA 94025 650 330 3700

5136 EVOLUTION NETWORKS MIDWEST, INC.  
20 PERIMETER CENTER EAST  
ATLANTA GA 30346 770 353 3570

5138 EVULKAM, INC.  
160 BROADWAY, 21ST FLOOR  
NEW YORK NY 10271 212 732 1170

TELEPHONE CLASS A INTEREXCHANGE  
3143 EXCEL TELECOMMUNICATIONS, INC.  
8750 N CENTRAL EXPWAY STE 2000  
DALLAS TX 75231 214 863 8000

4334 EXOP OF MISSOURI, INC.  
303 N JEFFERSON  
KEARNEY MO 64060 816 363 2585

5054 EZTEL NETWORK SERVICES, LLC  
667-D HIGHWAY 51 NORTH  
RIDGELAND MS 39157 800 241 8067

4334 FACILICOM INTERNATIONAL, L.L.C.  
1401 NEW YORK AVEN., NW 8TH FL  
WASHINGTON DC 20005 202 496 1100

5071 FAIRPOINT COMMUNICATIONS CORP.  
6324 FAIRVIEW ROAD, SUITE 400  
CHARLOTTE, NC 28210 704 414 2524

5116 FAIRPOINT COMMUNICATIONS SOLUTIONS CORP.  
8710 FREEPORT PARKWAY, STE 100  
IRVING TX 75063 972 373 3004

3798 FARM BUREAU CONNECTION, THE  
980 COMERICA BLDG.  
KALAMAZOO MI 49007 616 381 8844

4245 FAST CONNECTIONS, INC.  
P. O. BOX 40  
HUBBARD OR 97032

3619 FEDERAL TRANSTEL, INC.  
2868 ACTON ROAD, SUITE 100  
BIRMINGHAM AL 35244 800 933 6600

4326 FEIST LONG DISTANCE SERVICE, INC.  
110 S. MAIN STREET, SUITE 1000  
WICHITA KS 67202 316 833 5252

3732 FIBER FOUR CORPORATION  
P. O. BOX 147  
ROCK PORT MO 64482 816 744 5311

3890 FIBERNET, INC.  
2701 OCEAN PARK BOULEVARD  
SANTA MONICA CA 90405 800 401 0350

4459 FIBERPATH TECHNOLOGIES, L.L.C.  
2106 JEFFERSON ST., PO BOX 269  
JEFFERSON CITY MO 65102 573 634 2454

4861 FIDELITY LONG DISTANCE, INC.  
64 NORTH CLARK  
SULLIVAN MO 63080 573 468 1218

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TELEPHONE CLASS A INTEREXCHANGE  
5092 FIDELITY NETWORKS, INC.  
64 NORTH CLARK  
SULLIVAN MO 63080 573 468 1210

4484 FIRSTWORLD COMMUNICATIONS, INC.  
222 S. HARBOR BLVD., SUITE 400  
ANAHEIM CA 92805 858 483 4781

3818 FIVE STAR TELECOM, INC.  
650 S. GRAND AVE., SUITE 302  
LOS ANGELES CA 90017 213 612 6336

4268 FLAT RATE LONG DISTANCE INC  
P.O. BOX 2525  
CEDAR GROVE NJ 07009 800 789 3443

4544 FOCAL COMMUNICATIONS CORPORATION OF MISSOURI  
200 N. LASALLE ST., SUITE 800  
CHICAGO IL 60601 312 895 8480

4859 FON DIGITAL NETWORK, INC.  
2290 LEE ROAD  
WINTER PARK FL 32789 407 702 2800

5293 FONETEL  
8801 CONANT STREET  
HAMTRAMCK MI 48211

4494 FREEDOMSTARR COMMUNICATIONS, INC.  
2131 PALOMAR AIRPORT ROAD #200  
CARLSBAD CA 92009 760 476 4100

3492 FRONTIER COMMUNICATIONS INTERNATIONAL INC.  
180 SOUTH CLINTON AVENUE  
ROCHESTER NY 14646 716 777 8008

3641 FRONTIER COMMUNICATIONS SERVICES  
180 SOUTH CLINTON AVENUE  
ROCHESTER NY 14646 716 777 8456

3423 FURST GROUP HEADQUARTERS, INC., THE  
459 OAKSHADE ROAD  
SHAMONG NJ 08088 609 268 4372

4889 FUSION - TRUCKER PHONE  
1801 S. FEDERAL HWY., STE. 305  
DELRAY BEACH FL 33483 561 274 8044

4888 FUSION TELECOM  
1415 N CYPRESS CREEK RD #220  
FORT LAUDERDALE FL 33309

3895 GASCOSAGE ELECTRIC COOPERATIVE  
HIGHWAY 28, DRAWER G  
DIXON MO 65459 573 759 7146

TELEPHONE CLASS A INTEREXCHANGE  
4628 GATES COMMUNICATIONS, INC.  
1100 OLIVE WAY, #951  
SEATTLE WA 98101 206 748 7868

3461 GATEWAY TECHNOLOGIES, INC.  
1544 VALWOOD PARKWAY, STE. 102  
CARROLLTON TX 75006 214 241 1535

3357 GE EXCHANGE  
6540 POWERS FERRY ROAD  
ATLANTA GA 30339 800 775 4322

3678 GLOBAL COMMUNICATIONS NETWORK  
1158 26TH STREET, PMB 443  
SANTA MONICA CA 90403 407 740 8575

5143 GLOBAL CROSSING NORTH AMERICAN NETWORKS, INC.  
180 SOUTH CLINTON AVENUE  
ROCHESTER NY 14646 407 740 8575

4974 GLOBAL CROSSING TELECOMMUNICATIONS, INC.  
180 SOUTH CLINTON AVENUE  
ROCHESTER NY 14646 716 777 8249

3648 GLOBAL TEL#LINK CORPORATION  
2609 CAMERON STREET  
MOBILE AL 36607 334 479 4500

3748 GLOBAL TELECOM NETWORK  
7501 W. OAKLAND PARK BLVD.  
LAUDERHILL FL 33319 954 749 5790

5156 GLOBAL TELINK SERVICES, INC.  
6600 PEACHTREE DUNWOODY RD.  
ATLANTA GA 30328 678 731 0903

3883 GLOBAL TELEMEDIA INTERNATIONAL, INC.  
500 MORTNTRIDGE RD, STE 780  
ATLANTA GA 30350 404 233 3277

3866 GLOBAL TELEPHONE CORPORATION  
41 WINTER STREET  
BOSTON MA 02108 617 556 5028

4895 GLOBAL TIME, INC.  
500 AIRPORT BLVD., SUITE 340  
BURLINGAME CA 94010 650 375 6780

4851 GLYPHICS COMMUNICATIONS, INC.  
66 E. WADSWORTH PK DR. STE.208  
DRAPER UT 84020 801 365 0500

5153 GO SOLO TECHNOLOGIES, INC.  
5053 OCEAN BLVD., #54  
SARASOTA FL 34242 888 920 7656



TELEPHONE CLASS A INTEREXCHANGE  
5208 GODEAM SERVICES, INC.  
2001 CROW CANYON RD, SUITE 150  
SAN RAMON CA 94583 408 991 0980

4903 GRAND RIVER LONG DISTANCE  
1001 KENTUCKY STREET  
PRINCETON MO 64663

4291 GREEN HILLS COMMUNICATIONS, INC.  
7926 N.E. STATE ROUTE M  
BRECKENRIDGE MO 64625 660 644 2355

3790 GROUP LONG DISTANCE, INC.  
6690 N. ANDREWS AVE., STE. 140  
FORT LAUDERDALE FL 33309 770 698 9200

3440 GST NET, INC.  
4001 MAIN STREET  
VANCOUVER WA 98663 360 986 7100

4521 GTC TELECOM, INC.  
3151 AIRWAY AVE., SUITE P-3  
COSTA MESA CA 92626 714 549 7700

4295 GTE CARD SERVICES INCORPORATED  
1200 WALNUT HILL LANE, ST 2000  
IRVING TX 75038 972 717 8381

3572 GTE COMMUNICATIONS CORPORATION  
6665 N. MACARTHUR  
IRVING TX 75039 972 717 8246

3733 GTE LONG DISTANCE  
6665 N. MACARTHUR  
IRVING TX 75039 972 717 8387

4243 GTI TELECOM, INC.  
5080 TUTTLE CROSSING BLVD  
DUBLIN OH 43016

4510 HARCOURT TELCO, L.L.C.  
8020 DAYTONA DRIVE  
CLAYTON MO 63105 314 863 9099

3311 HERTZ TECHNOLOGIES, INC.  
5601 NORTHWEST EXPRESSWAY  
OKLAHOMA CITY OK 73132 405 728 4667

4413 HJN TELECOM, INC.  
3235 SATELLITE BLVD, SUITE 300  
DULUTH GA 30096 800 345 2214

4940 HOLWAY LONG DISTANCE  
P. O. BOX 112  
MAITLAND MO 64466

TELEPHONE CLASS A INTEREXCHANGE  
5107 HOLWAY LONG DISTANCE COMPANY  
208 ASH, P.O. BOX 112  
MAITLAND MO 64466 660 935 2211

3326 HOME OWNERS LONG DISTANCE INCORPORATED  
P. O. BOX 690670  
SAN ANTONIO TX 78269 210 525 8152

3479 HOSPITALITY COMMUNICATIONS CORPORATION  
1575 SPINNAKER DR., #204  
VENTURA CA 93001 805 650 6461

3715 HOST NETWORK, INC.  
23052 PACIFIC COAST HWY #773  
MALIBU CA 90265 310 551 5225

4985 HOTEL CONNECT MANAGEMENT, INC.  
9050 MARSHALL COURT  
WESTMINSTER CO 80031 303 430 9200

4266 HOWELL-OREGON TECHNOLOGIES, INC.  
N. HWY. 63, P.O. BOX 649  
WEST PLAINS MO 65775 417 256 2131

4294 I-LINK COMMUNICATIONS, INC.  
3800 N. CENTRAL AVE, SUITE B-1  
PHOENIX AZ 85012 800 216 8522

4953 IAND LONG DISTANCE  
104 CROOKS STREET, PO BOX 368  
COIN IA 51636 712 583 3232

4410 ICG TELECOM GROUP, INC.  
161 INVERNESS DRIVE WEST  
ENGLEWOOD CO 80112 303 414 5009

3785 ICLO  
1415 W CYPRESS CREEK RD #220  
FORT LAUDERDALE FL 33309

3592 IDEALDIAL CORPORATION  
910 15TH STREET, SUITE 900  
DENVER CO 80202 303 534 8300

4458 IDT AMERICA, CORP.  
520 BROAD ST, 7TH FLR LEGAL  
NEWARK NJ 07102 973 438 3342

5154 IG2, INC.  
80-02 KEN GARDENS RD, STE 5000  
KEN GARDENS NY 11415

3629 INACOM COMMUNICATIONS, INC.  
10802 FARNAM DR., 52L  
OMAHA NE 68154 402 758 7826

TELEPHONE CLASS A INTEREXCHANGE  
4514 INCOMNET COMMUNICATIONS CORPORATION  
2801 N. MAIN STREET  
IRVINE CA 92614 714 251 8000

3822 INDEPENDENT NETWORK SERVICES  
800 W FLINT STREET  
CHANDLER AZ 85225

4883 INET INTERACTIVE NETWORK SYSTEM, INC.  
1640 S SEPULVEDA BLVD. STE 320  
LOS ANGELES CA 90025 310 235 3177

4894 INTELCOM, INC.  
5945 WILCOX PLACE, SUITE B  
DUBLIN OH 43016 614 791 9403

3718 INTELICOM INTERNATIONAL CORPORATION  
7254 EAST 86TH STREET  
INDIANAPOLIS IN 46250 317 594 1100

3246 INTELICALL OPERATOR SERVICES, INC.  
16200 ADDISON RD., STE. 100  
ADDISON TX 75001 972 503 8700

4400 INTELNET INTERNATIONAL CORP.  
432 KELLEY DRIVE  
WEST BERLIN NJ 08091

3191 INTER-TEL NETSOLUTIONS, INC.  
120 N. 44TH ST., SUITE 300  
PHOENEX AZ 85034 602 302 8989

4501 INTERCOUNTY TELE-TECH, L.L.C.  
102 MAPLE AVENUE, PO BOX 209  
LICKING MO 65542

3717 INTERMEDIA COMMUNICATIONS INC.  
ONE INTERMEDIA WAY, MC FLT-WQ3  
TAMPA FL 33647 800 949 0011

4251 INTERNATIONAL CHARITY NETWORK, INC.  
120 UNIVERSITY PARK DR, ST 150  
WINTER PARK FL 32792 407 679 5455

4929 INTERNATIONAL EXCHANGE COMMUNICATIONS, INC. D/B/A IE COM  
500 AIRPORT BLVD., STE. 340  
BURLINGAME CA 94010 650 375 6700

4236 INTERNATIONAL TELCOM, LTD.  
417 2ND AVENUE WEST  
SEATTLE WA 98119 206 286 5252

5080 IONEX COMMUNICATIONS INC.  
110 SOUTH MAIN, SUITE 440  
WICHITA KS 67202 316 833 5200

TELEPHONE CLASS A INTEREXCHANGE  
3431 IQWA NETWORK SERVICES, INC.  
4201 CORPORATE DRIVE  
WEST DES MOINES IA 50266 515 830 0110

4994 IP COMMUNICATIONS OF THE SOUTHWEST CORPORATION  
17300 PRESTON ROAD, SUITE 300  
DALLAS TX 75252 972 248 8210

5125 IPVDCI COMMUNICATIONS, INC.  
7585 E. REDFIELD ROAD, STE 202  
SCOTTSDALE AZ 85260 480 948 1895

3534 ITC  
1050 E FLAMINGO RD #H250  
LAS VEGAS NV 89119 800 615 1888

4386 ITC DELTACOM  
4092 S. MEMORIAL PARKWAY  
MUNTSVILLE AL 35802 256 382 3895

4970 JATO OPERATING CORP.  
6200 S. SYRACUSE WAY, STE. 200  
GREENWOOD VILLAGE CO 80111 303 483 7221

5118 JIREHCOM, INC.  
2383 CENTENNIAL DRIVE  
WASHINGTON IL 61571 309 745 9216

5146 K-POWERNET, L.L.C.  
360 WEST DWAIN WILLIS AVE.  
VINITA OK 74301 918 256 5551

4877 KATAMAN COMMUNICATIONS, L.L.C.  
7700 BONHOMME, SUITE 550  
ST. LOUIS MO 63105 314 863 6699

3895 KC FIBERNET  
1111 MAIN STREET, SUITE 300  
KANSAS CITY MO 64105 816 472 8888

4949 KOD AMERICA, INC.  
375 PARK AVE., 7TH FLOOR  
NEW YORK NY 10152 800 533 4649

4919 KINGDOM LONG DISTANCE  
211 S. MAIN  
AUXVASSE MO 65231

4952 KLM LONG DISTANCE  
P.O. BOX 30  
RICH HILL MO 64779

5109 KLM LONG DISTANCE COMPANY  
208 ASH STREET, P.O. BOX 112  
HAITLAND MO 64466 660 935 2211

TELEPHONE CLASS A INTEREXCHANGE  
4882 KMC TELECOM III, INC.  
1755 NORTH BROWN ROAD  
LAWRENCEVILLE GA 30043 678 985 6261

5168 KMC TELECOM V, INC.  
1545 ROUTE 206, STE 300  
BEDMINSTER NJ 07921 908 471 2100

3216 KNOBVIEW TELEPHONE COMPANY  
982 PIAZZA ROAD  
ST. JAMES MO 65559 573 885 2294

4375 KR4R INVESTMENT CORP. D/B/A UPLINK  
1205 UNIVERSITY AVENUE  
COLUMBIA MO 65201

4248 LACLEDE TECHNOLOGIES, L.L.C.  
380 EAST SEMINOLE ROAD  
LEBANON MO 65536 417 532 3164

3323 LANDMARK COMMUNICATIONS COMPANY, INC.  
P.O. BOX 588  
LAWRENCE KS 66044

4962 LATHROP LONG DISTANCE  
1081 KENTUCKY STREET  
PRINCETON MO 64673

3129 LCI INTERNATIONAL TELECOM CORP.  
4250 N. FAIRFAX DR  
ARLINGTON VA 22203 703 363 3189

5105 LD EXCHANGE.COM, INC.  
2510 N. REDHILL AVE, SUITE 230  
SANTA ANA CA 92705 949 622 4566

4401 LD NETWORK SERVICES, INC.  
150 COMMERCE ROAD  
CEDAR GROVE NJ 07009 973 857 4200

3591 LDC TELECOMMUNICATIONS, INC.  
40347 U.S. HWY. 19N, SUITE 232  
TARPON SPRINGS FL 34689 727 934 3433

3075 LDO, INC.  
24 SOUTH MINNESOTA  
CAPE GIRARDEAU MO 63703 314 651 3373

3499 LDM SYSTEMS INC.  
430 PARK AVENUE, 5TH FLOOR  
NEW YORK NY 10022 212 588 3668

3671 LDMI LONG DISTANCE  
8801 CONANT AVENUE  
HAMTRAMCK MI 48211 313 873 5500

TELEPHONE CLASS A INTEREXCHANGE  
5091 LDHI TELECOMMUNICATIONS  
8801 CONANT STREET  
HAMTRAMCK MI 48211

5207 LE-RU LONG DISTANCE COMPANY  
555 CARTER STREET  
STELLA MO 64867 417 628 3844

3639 LEAST COST ROUTING, INC.  
400 CLEVELAND ST., STE. 600  
CLEARWATER FL 33755 813 797 7858

4979 LEGACY LONG DISTANCE INTERNATIONAL, INC.  
ONE WORLD TRADE CTR, STE 1460  
LONG BEACH CA 90831 800 577 5534

4525 LEGENDS COMMUNICATIONS, INC.  
2500 WINDY RIDGE PKWY, STE 365  
ATLANTA GA 30339 770 956 9900

5055 LIFELINE COMMUNICATIONS  
5900 MOSTELLER DR., STE 1850  
OKLAHOMA CITY OK 73112 409 879 0432

5122 LIGHTYEAR COMMUNICATIONS, INC.  
1901 EASTPOINT PARKWAY  
LOUISVILLE KY 40223 502 244 6666

4427 LOCAL LONG DISTANCE, INC.  
28 WEST 5TH ST., SUITE 480  
ST. PAUL MN 55102 651 293 0113

4944 LOGIX COMMUNICATIONS CORPORATION  
3555 NW 58TH STREET, STE 900  
OKLAHOMA CITY OK 73112 405 516 8400

4860 LONG DISTANCE AMERICA, INC.  
5807 NORTH ANDREWS WAY  
FORT LAUDERDALE FL 33309 954 202 5100

3650 LONG DISTANCE BILLING  
2300 M STREET, N.W., STE 800  
WASHINGTON DC 20037 949 789 8987

5173 LONG DISTANCE BILLING SERVICES, INC.  
436 LYNCHBURG AVENUE  
BROOKNEAL VA 24528 804 376 1046

4539 LONG DISTANCE CHARGES, INC.  
1800 E. MCFADDEN AVE, STE 230  
SANTA ANA CA 92705 714 285 9922

3850 LONG DISTANCE CONNECT COMMUNICATIONS CORPORATION  
711 WESTCHESTER AVENUE  
WEST PLAINS NY 10604 212 459 0800

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TELEPHONE CLASS A INTEREXCHANGE  
3777 LONG DISTANCE DIRECT HOLDINGS, INC.  
20 SQUADRON BLVD, STE 210  
NEW YORK CITY NY 10956

3835 LONG DISTANCE INTERNATIONAL, INC.  
120 JEFFERSON AVE, APT 1200B  
MIAMI BEACH FL 33139

4292 LONG DISTANCE MANAGEMENT  
611 BROADWAY  
PADUCAH KY 42001 502 443 6302

3163 LONG DISTANCE NETWORK SERVICES, INC.  
2600 VAN BUREN, STE. 2601  
NORMAN OK 73972 800 800 3304

3558 LONG DISTANCE SERVICES, INC.  
50 W BIG BEAVER RD, STE 145  
TROY MI 48064 800 932 1038

3741 LONG DISTANCE WHOLESALE CLUB, INC.  
8750 N CENTRAL EXP. STE 2000  
DALLAS TX 75231 214 863 8304

5133 LOOKING GLASS NETWORKS, INC.  
18 W 140 BUTTERFIELD RD 16FLR  
OAKBROOK TERRACE IL 60181 630 242 2000

3069 LTS, INC.  
1002 EAST 12TH STREET  
JOPLIN MO 64801 417 624 8215

4423 MAIN STREET TELEPHONE COMPANY  
200 ITHAN CREEK  
VILLANOVA PA 19885 888 820 9149

3538 MARK TWAIN LONG DISTANCE, INC.  
HWY 6 EAST, P. O. BOX 68  
HURDLAND MO 63547 816 423 5211

3209 MATRIX TELECOM, INC.  
8721 AIRPORT FREEWAY  
FORT WORTH TX 76180 817 581 9380

5062 MAVERIX.NET, INC.  
2707 W. LINCOLN AVE, UNIT M  
CHICAGO IL 60614

5078 MAXCESS, INC.  
100 W. LUCERNE CIRCLE, STE 550  
ORLANDO FL 32801 850 513 1018

3807 MAXCOM, INC.  
10647 WIDMER ROAD  
LENEXA KS 66215 913 888 2111

TELEPHONE CLASS A INTEREXCHANGE  
5174 MAXTEL USA, INC.  
436 LYNCHBURG AVENUE  
BROOKNEAL VA 24528 804 376 1046

4536 MAXXIS COMMUNICATIONS, INC.  
1901 MONTREAL RD, STE 108  
TUCKER GA 30084 770 696 6343

4931 MCCORMACK - MISSOURI  
200 COLLEGE AVENUE  
ELLINGTON MO 63638

4918 McDONALD COUNTY LONG DISTANCE COMPANY  
704 HIGHWAY W, P.O. BOX 286  
PINEVILLE MO 64856

4939 MCI WORLDCOM COMMUNICATIONS, INC.  
SIX CONCOURSE PKWY, STE 3200  
ATLANTA GA 30328

4938 MCI WORLDCOM NETWORK SERVICES, INC.  
SIX CONCOURSE PKWY, STE 3200  
ATLANTA GA 30328

4884 MCINETRO ACCESS TRANSMISSION SERVICES, LLC  
701 BRAZOS, SUITE 600  
AUSTIN TX 78701 512 495 6721

4267 MCLEODUSA TELECOMMUNICATIONS SERVICES, INC.  
P. O. BOX 3177  
CEDAR RAPIDS IA 52406 319 298 7000

3320 MEDIA CONCEPTS  
15140 SHERWOOD, SUITE 100  
LEAWOOD KS 66224 913 897 7898

3268 MEMBERS' LONG DISTANCE ADVANTAGE  
133 FEDERAL STREET  
BOSTON MA 02110 617 369 1000

3348 METRO COMMUNICATIONS COMPANY  
3844 SHEPHERD HILL EXPY STE310  
BRANSON MO 65616 319 364 4301

3263 METROPOLITAN FIBER SYSTEMS OF KANSAS CITY, MISSOURI, INC.  
701 BRAZOS, SUITE 600  
AUSTIN TX 78701 512 495 6721

3264 METROPOLITAN FIBER SYSTEMS OF ST. LOUIS, INC.  
701 BRAZOS, SUITE 600  
AUSTIN TX 78701 512 495 6721

5200 METTEL  
44 WALL STREET, 14TH FLR  
NEW YORK NY 10005

TELEPHONE CLASS A INTEREXCHANGE  
5112 HGC COMMUNICATIONS, INC.  
171 SULLY'S TRAIL, SUITE 202  
PITTSFORD, NY 14534 716 218 6556

4230 MIDWESTERN TEL  
10020 SUNSET OFFICE DR STE 208  
ST. LOUIS MO 63127 314 822 0011

4299 MILLENNIUM GROUP TELEMANAGEMENT LLC  
165 BISHOPS WAY, SUITE 149  
BROOKFIELD WI 53005 800 282 6943

3618 MINIMUM RATE PRICING, INC.  
300 BROADACRES DRIVE  
BLOOMFIELD NJ 07003 973 338 1200

5187 MISSOURI NETWORK ALLIANCE, L.L.C.  
8800 BLUE RIDGE BLVD. STE. 101  
KANSAS CITY MO 64138 816 779 8280

5144 MOKAN COMMUNICATIONS, INC.  
112 S. BROADWAY, PO BOX 429  
LOUISBURG KS 66053 913 837 2219

5175 MPOWER COMMUNICATIONS CENTRAL CORP.  
175 SULLY'S TRAIL, STE 300  
PITTSFORD NY 14534

5142 MPOWER COMMUNICATIONS CORP.  
175 SULLY'S TRAIL  
PITTSFORD NY 14534 202 857 6140

3667 MTS/COMMUNICALL  
13455 NOEL RD., SUITE 1000  
DALLAS TX 75240 214 851 7851

3475 MURDOCK COMMUNICATIONS  
P O BOX 412  
MARION IA 52302

3315 MVP COMMUNICATIONS, INC.  
P.O. BOX 938  
CAPE GIRARDEAU MO 63702

4373 MVX COMMUNICATIONS, LLC  
100 ROWLAND WAY, SUITE 145  
NOVATO CA 94945 650 578 6700

5087 NATEL, L. L. C.  
6051 BROOKLINE, #121  
OKLAHOMA CITY, OK 73112 405 858 8063

3373 NATIONAL ACCOUNTS, INC.  
28-A HILL ROAD  
PARSIPPANY NJ 07054 973 331 9230

TELEPHONE CLASS A INTEREXCHANGE  
4365 NATIONAL COLLEGIATE, INC.  
3900 INDUSTRIAL BLVD., STE 5  
BLOOMINGTON IN 47403 812 334 4004

3666 NATIONS TEL.  
13455 NOEL RD., SUITE 1000  
DALLAS TX 75240 972 851 7851

3419 NATIONWIDE LONG DISTANCE, INC.  
P.O. BOX 572338  
HOUSTON TX 77257 713 368 5300

4958 NET ONE INTERNATIONAL, INC.  
4037 METRIC DRIVE  
WINTER PARK FL 32792 407 384 4200

3526 NETEL, INC.  
1020 NW 163RD DRIVE  
MIAMI FL 33169 954 776 9100

4978 NETLOJIX TELECOM, INC.  
501 BATH STREET  
SANTA BARBARA CA 93101 805 884 6300

4377 NETTRONIX, INC.  
6337 HIGHLAND DR., ST 1115  
SALT LAKE CITY UT 84121 801 597 4397

4492 NETWORK BILLING SYSTEMS, L.L.C.  
155 WILLOWBROOK BOULEVARD  
WAYNE NJ 07470 973 256 2020

4229 NETWORK ENHANCED TECHNOLOGIES, INC.  
12340 SANTA MONICA BVD. RM 300  
LOS ANGELES CA 90025 310 979 3155

5066 NETWORK ONE  
2000 RIVEREDGE PKWY, STE 900  
ATLANTA GA 30328 770 980 0080

3480 NETWORK OPERATOR SERVICES, INC.  
119 WEST TYLER  
LONGVIEW TX 75601 903 758 9350

3280 NETWORK PLUS, INC.  
41 PACELLA PARK DRIVE  
RANDOLPH MA 02368

3651 NETWORK UTILIZATION SERVICES  
328 COMMONWEALTH AVENUE  
BOSTON MA 02115 617 578 0874

4991 NETWORKIP, L.L.C.  
119 WEST TYLER ST., STE. 168  
LONGVIEW TX 75601 903 323 4500

TELEPHONE CLASS A INTEREXCHANGE  
4519 NET2000 COMMUNICATIONS SERVICES, INC.  
2180 FOX HILL ROAD  
HERNDON VA 20171 703 654 2000

5294 NEW ACCESS COMMUNICATIONS, LLC  
120 SOUTH 6TH STREET SUITE 950  
MINNEAPOLIS MN 55402 612 321 9717

3821 NEW CENTURY TELECOM, INC.  
8180 GREENSBORO DR, STE 700  
MCLEAN VA 22102

4309 NEW CONCEPT COMMUNICATIONS, LLC  
10960 WILSHIRE BLVD, STE 1000  
LOS ANGELES CA 90024

4968 NEW EDGE NETWORKS  
3000 COLUMBIA HOUSE BLVD, ST106  
VANCOUVER WA 98661 360 693 9009

4304 NEW MEDIA TELECOMMUNICATIONS, INC  
4225 EXECUTIVE SQ, SUITE 1070  
LAJOLLA CA 92037 858 558 3333

4231 NEW YORK PHONE CARD, INC.  
30-60 WHITESTONE EXPRESSWAY  
WHITESTONE NY 11354 718 939 9808

4993 NEWSOUTH COMMUNICATIONS CORP.  
2 N MAIN STREET  
GREENVILLE SC 29601 864 672 5000

4397 NEXTEL LONG DISTANCE  
2081 EDMUND HALLEY DR.  
RESTON VA 20191 703 433 4000

3646 NORLIGHT TELECOMMUNICATIONS, INC.  
275 NORTH CORPORATE DRIVE  
BROOKFIELD WI 53045

3245 NORSTAN NETWORK SERVICES, INC.  
5101 SHADY OAK ROAD  
MINNETONKA MN 55353 612 352 4000

3797 NORTH AMERICAN COMMUNICATIONS CONTROL, INC.  
789 PARK AVENUE, 2ND FLOOR  
HUNTINGTON NY 11743 631 673 1400

3145 NORTH AMERICAN COMMUNICATIONS CORPORATION  
1734 E. 63RD ST W605A  
KANSAS CITY MO 64110

3703 NORTH AMERICAN TELEPHONE NETWORK, L.L.C.  
4151 ASHFORD DUNWOODY-STE 550  
ATLANTA GA 30319 404 255 9999

TELEPHONE CLASS A INTEREXCHANGE  
4947 NORTHEAST MISSOURI LONG DISTANCE, L.L.C.  
718 S. WEST STREET  
GREEN CITY MO 63545 660 874 4111

4387 NORTHPOINT COMMUNICATIONS, INC.  
303 2ND STREET  
SAN FRANCISCO CA 94107 415 365 7576

3316 NDS COMMUNICATIONS, INC.  
4380 BOULDER HWY.  
LAS VEGAS NV 89121 301 564 0200

3439 NDSVA LIMITED PARTNERSHIP  
4380 BOULDER HIGHWAY  
LAS VEGAS NV 89121 301 564 5555

4355 NOVA TELECOM, INC.  
842 SOUTH SECOND ST., ST 355  
PHILADELPHIA PA 19147 215 351 0120

4358 NOW COMMUNICATIONS, INC.  
2000 NEWPOINT PLACE PKWY, #900  
LAWRENCEVILLE GA 30043 678 442 9253

5129 NTEGRITY TELECONTENT SERVICES, INC.  
250 S. PRESIDENT STREET  
BALTIMORE MD 21202 410 528 0900

4276 NTI TELECOM, INC.  
101 CONVENTION CTR DR/ST P-125  
LAS VEGAS NV 89109 702 734 1160

5205 NUVOX COMMUNICATIONS OF MISSOURI INC  
16090 SWINGLEY RIDGE RD #500  
CHESTERFIELD MO 63017 636 537 5700

4420 OMNICAL, INC.  
438 WOODRUFF RD. #450  
GREENVILLE SC 29607 864 297 4336

3086 ONCOR COMMUNICATIONS, INC.  
3530 FOREST LANE, SUITE 200  
DALLAS TX 75234 214 902 6430

3199 ONE CALL COMMUNICATIONS, INC. D/B/A OPTICOM  
801 CONGRESSIONAL BLVD, SU 100  
CARMEL IN 46032 317 843 1300

4238 ONE STEP BILLING, INC.  
1100 PK CENTRAL BLVD S #1100  
POMPANO BEACH FL 33064

4270 ONESTAR LONG DISTANCE, INC.  
7100 EAGLE CREST BLVD., STE. B  
EVANSVILLE IN 47715 812 437 7792

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TELEPHONE	CLASS A INTEREXCHANGE
5094 ONSITE	ACCESS LOCAL, LLC 1372 BROADWAY, SECOND FLOOR NEW YORK NY 10018 212 324 1500
3296 OPERATOR SERVICE COMPANY	5302 AVENUE Q LUBBOCK TX 79412 806 747 2474
4909 OPEX COMMUNICATIONS, INC.	909 COMERICA BLDG. KALAMAZOO MI 49007 616 381 8844
3738 OPTIK, INC.	6455 E JOHNS CROSSING STE 285 DULUTH GA 30097 770 698 9200
3187 OPTICOM	801 CONGRESSIONAL, SUITE 100 CARMEL IN 46032 317 843 1300
4917 OREGON FARMERS MUTUAL LONG DISTANCE, INC.	118 E. NODAWAY, P.O. BOX 227 OREGON MO 64473
3636 OVERLOOK COMMUNICATIONS INTERNATIONAL CORP.	2839 PACES FERRY RD., STE. 500 ATLANTA GA 30339 800 827 7561
5149 OZARK TECHNOLOGIES, L.L.C.	HNW 39 NORTH, PO BOX 420 MT. VERNON MO 65712 417 466 2144
4961 OZARK TELECOM OF ARKANSAS, INC.	1115 MILL STREET CAMDEN SC 29020 803 425 4001
4945 OZARK TELECOM, INC.	1115 MILL STREET CAMDEN SC 29020 803 425 4001
4942 P.D.S., INC., D/B/A PHONE DEBIT SYSTEMS, INC.	17400 DALLAS PARKWAY, STE 114 DALLAS TX 75287 972 250 8383
5159 PAC-NEST TELECOM, INC.	4210 CORONADO AVENUE STOCKTON CA 95204 209 926 3300
4535 PAETEC COMMUNICATIONS, INC.	600 WILLOWBROOK OFFICE PARK FAIRPORT NY 14450 716 348 2500
5155 PARTNER COMMUNICATIONS & SERVICES, INC.	100 N. TUCKER BLVD. STE. 1100 ST. LOUIS MO 63101 314 621 4300

TELEPHONE	CLASS A INTEREXCHANGE
5098 PATHNET, INC.	11720 SUNRISE VALLEY DRIVE RESTON VA 20191 703 390 1000
5077 PF.NET NETWORK SERVICES CORP.	1625 B STREET WASHOUGAL WA 98671
3250 PHOENIX NETWORK, INC.	4250 M. FAIRFAX DR., 13TH FLR. ARLINGTON VA 22203 703 363 3189
4880 PNG TELECOMMUNICATIONS, INC.	4839 BUSINESS CENTER WAY CINCINNATI OH 45246 513 942 7900
4957 PNV.NET, INC.	11711 NW 39TH STREET CORAL SPRINGS FL 33065 800 347 1664
3412 POLARNET CORP. C/O DTI	5140 WEST HURLEY POND ROAD FARMINGDALE NJ 07727 908 462 7600
3533 POPP TELCOM INCORPORATED	620 MENDELSSOHN AVENUE NORTH GOLDEN VALLEY MN 55427 612 546 9747
4982 POWERCOM CORPORATION	1807 NORTH CENTER STREET BEAVER DAM WI 53916 920 887 3148
3727 PREFERRED CARRIER SERVICES, INC.	14601 MIDWAY ROAD, SUITE 105 ADDISON TX 75001 972 503 3388
3724 PREFERRED/TELECOM, INC.	7309 E 21ST STREET N WICHITA KS 67226 800 377 6308
3647 PREMIERE COMMUNICATIONS, INC.	3399 PEACHTREE RD, NE, STE 400 ATLANTA GA 30326 404 237 2911
4327 PRIDE AMERICA, INC.	5403 ASHTON COURT SARASOTA FL 34233 941 924 5096
3862 PRIME LINK LONG DISTANCE, INC.	209 O. GREEN MEADOWS ROAD COLUMBIA MD 65203 573 443 1011
4456 PRIMECALL, INC.	P.O. BOX 33583 SEATTLE WA 98133 800 607 0486

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TELEPHONE	CLASS A INTEREXCHANGE
3597 PRIMUS	TELECOMMUNICATIONS, INC. 1700 OLD MEADOW ROAD, 3RD FL MCLEAN VA 22102 703 848 4626
4901 PRISM	MISSOURI OPERATIONS, LLC 1667 K STREET, N.W., STE. 200 WASHINGTON DC 20006 202 263 7971
4505 PROMISE-NET	INTERNATIONAL, LTD. 3220 UDDENBERG LANE, SUITE 4 GIG HARBOR WA 98335 253 851 6700
5076 PROMISEVISION	TECHNOLOGY, INC. 3140 W. BRITTON ROAD #200 OKLAHOMA CITY OK 73120 405 330 1070
4361 PT-1	COMMUNICATIONS, INC. 30-50 WHITESTONE EXPRESSWAY FLUSHING NY 11354
5117 PT-1	COUNSEL, INC. 280 PARK AVE., 28TH FLOOR NEW YORK NY 10017 212 286 5000
4271 PTI	TELEKOM, INC. 1000 NORTH ORLANDO AVE., STE A WINTER PARK FL 32789 407 640 5309
5108 PUBLIC	COMMUNICATIONS SERVICES, INC. 11059 WILSHIRE BLVD. STE. 600 LOS ANGELES CA 90025 310 473 6222
3476 QCC,	INC. 8029 BOND STREET OVERLAND PARK KS 66214 913 492 1230
3424 QTI,	INC. 242 FALCON DRIVE FOREST PARK GA 30050 404 209 0945
5286 QUICK	TEL, INC. 3822 IRONWOOD PLACE LANDOVER MD 20785 301 773 7522
4284 QUINTELCO,	INC. 1 BLUE HILL PLAZA PEARL RIVER NY 10965 914 620 1212
3574 QWEST	COMMUNICATIONS CORPORATION 4250 NORTH FAIRFAX DR. 13TH FL ARLINGTON VA 22203 703 363 3109
4477 QWEST	COMMUNICATIONS SERVICES 4250 NORTH FAIRFAX DR. 13TH FL ARLINGTON VA 22203 703 363 3109

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6050 R	NETWORK 2540 FORTUNE WAY VISTA CA 92083 760 599 1920
3759 RCN	LONG DISTANCE COMPANY 105 CARNEGIE CENTER PRINCETON NJ 08540 609 734 3750
5157 RCN	TELECOM SERVICES, INC. 105 CARNEGIE CENTER PRINCETON NJ 08540 609 734 3700
4866 ROST,	INC. 8100 JETSTAR DRIVE, SUITE 100 IRVING TX 75063 972 929 1920
3587 RESIDENTIAL	GROUP, THE 2011 N RACINE AVENUE #1 CHICAGO IL 60614
3863 RESORT	OPERATOR SERVICES 62975 BOYD ACRES RD., SUITE 2 BEND OR 97703 800 777 1064
4916 ROCK	PORT LONG DISTANCE P.O. BOX 147 ROCK PORT MO 64482 573 635 7166
4445 RSL	COM PRIMECALL, INC. 430 PARK AVE., 5TH FLOOR NEW YORK NY 10022 212 588 3668
3091 RSL	COM U.S.A., INC. 430 PARK AVENUE, 5TH FLOOR NEW YORK NY 10022 212 588 3668
4349 SATELLINK	PAGING, LLC 1325 NORTHMEADOW PKWY, ST 120 ROSWELL GA 30076 770 625 2599
4904 SATLINK	3080, INC. 5050 N. 19TH AVENUE, STE 417 PHOENIX AZ 85015 602 335 1231
4975 SBC	ADVANCED SOLUTIONS, INC. 300 CONVENT, ROOM 10-F-70 SAN ANTONIO TX 78205 210 806 5110
5201 SBC	LONG DISTANCE 5850 W. LAS POSITAS BLVD PLEASANTON CA 94588 925 468 5128
4289 SBR	OF MINNESOTA, INC. 300 PRAIRIE CTR. DR., STE. 300 EDEM PRAIRIE MN 55344 612 829 1020



TELEPHONE CLASS A INTEREXCHANGE  
4526 SE-MA-NO TECHNOLOGIES, L.L.C.  
601 N. BUS. 60 HWY/PO BOX 318  
MANSFIELD MO 65704 417 924 3243

4495 SECURED TECHNOLOGIES, L.C.  
1418 BITTERS ROAD, SUITE 2  
SAN ANTONIO TX 78216 210 499 0800

5124 SERVISENSE.COM, INC.  
180 WELLS AVENUE, SUITE 450  
NEWTON MA 02459 617 848 0000

4296 SHARED COMMUNICATIONS SERVICES, INC.  
3723 FAIRVIEW INDUSTRIAL DR SE  
SALEM OR 97302 800 285 6100

4237 SHO-ME TECHNOLOGIES, L.L.C.  
301 W. JACKSON  
MARSHFIELD MO 65706 417 468 2615

3232 SHOM-ME LONG DISTANCE, INC.  
6950 WEST 56TH STREET  
MISSION KS 66202 913 722 6005

5089 SIESTA TELECOM, INC.  
5951 CATTLEBRIDGE BLVD, STE 100  
SARASOTA FL 34232 941 342 1712

5132 SIGMA NETWORKS TELECOMMUNICATIONS, INC.  
2191 ZANKER ROAD  
SAN JOSE CA 95131 408 271 7500

4329 SIMPLY LONG DISTANCE, INC.  
2225 APOLLO DR  
FENTON MO 63026 314 849 7989

3598 SHARTEL COMMUNICATIONS, INC.  
P O BOX 8023  
DUBLIN OH 43016

4350 SMARTSTOP, INC.  
921 SW WASHINGTON ST. #210  
PORTLAND OR 97205 503 672 5160

4988 SNAPPY PHONE  
6901 W 70TH STREET  
SHREVEPORT LA 71149 318 671 7864

4997 SOCKET COMMUNICATIONS GROUP, INC.  
810 CHERRY STREET  
COLUMBIA MO 65201 800 762 5383

4372 SOUTHWEST COMMUNICATIONS, INC.  
4100 W. MULBERRY DR., STE. 100  
KANSAS CITY MO 64116 816 298 4100

TELEPHONE CLASS A INTEREXCHANGE  
4395 SOUTHWEST FIBER COMMUNICATIONS, INC.  
PO BOX 150  
BOLIVAR MO 65613 417 326 5244

4432 SOUTHWESTERN BELL LONG DISTANCE  
5850 W. LAS POSITAS BLVD.  
PLEASANTON CA 94588 925 468 5259

3045 SOUTHWESTERN BELL TELEPHONE CO  
ONE BELL CENTER, ROOM 3520  
ST LOUIS MO 63101 314 235 4300

4246 SPEAR VIRTUAL MEDIA LIMITED PARTNERSHIP  
999 EIGHTEENTH ST., STE. 2100  
DENVER CO 80202 303 295 4545

4500 SPECIAL ACCOUNTS BILLING GROUP, INC.  
900 COMERICA BLDG.  
KALAMAZOO MI 49007 616 349 8525

5102 SPECTRA COMMUNICATIONS GROUP LLC  
8800 BLUE RIDGE PKWAY, STE 100  
KANSAS CITY MO 64138 816 779 8100

3237 SPRINGFIELD FIBER NET, INC.  
333 PART CENTRAL EAST, STE 926  
SPRINGFIELD MO 65806

3063 SPRINT COMMUNICATIONS COMPANY L.P.  
5454 WEST 110TH STREET  
OVERLAND PARK KS 66211 913 345 7600

3048 SPRINT MISSOURI, INC.  
5454 WEST 110TH STREET  
OVERLAND PARK KS 66211 913 345 7600

4869 SPRINT PCS  
6160 SPRINT PARKWAY, BLDG. 9  
OVERLAND PARK KS 66251 913 762 7720

4892 ST. ANDREWS TELECOMMUNICATIONS, L.L.C.  
1915 W. 24TH ST, P O BOX 3250  
LAURENCE KS 66046 785 832 2121

3517 ST. JOSEPH CABLEVISION  
825 EDMOND STREET  
ST. JOSEPH MO 64501 816 271 8500

3852 STA TELECOMMUNICATIONS CORP.  
8440 WALNUT HILL LANE 88TH  
DALLAS TX 75231 214 365 9800

3656 STARLINK COMMUNICATIONS, LLC  
1000 MARINA BLVD. SUITE 600  
BRISBANE CA 94005 650 869 3850

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TELEPHONE CLASS A INTEREXCHANGE  
4470 STARPOWER COMMUNICATIONS, LLC  
1130 CONNECTICUT AVENUE, STE 400  
WASHINGTON DC 20037 202 955 7960

4493 STARTEC GLOBAL LICENSING COMPANY  
10411 MOTOR CITY DR, STE. 301  
BETHESDA MD 20817 301 365 8959

4927 STEELVILLE LONG DISTANCE, INC.  
61 E. HIGHWAY 8  
STEELVILLE MO 65565

4976 STERLING TIME COMPANY  
5701 HOLLYWOOD BLVD., WA  
HOLLYWOOD FL 33021 678 775 2244

5183 STI MERGER CO.  
945 E. PACES FERRY RD, #2210  
ATLANTA GA 30326 404 261 6190

4509 STORMTEL, INC.  
18489 U.S 19 NORTH  
CLEARWATER FL 33764 616 381 8844

4913 STOFFER COMMUNICATIONS, INC.  
P.O. BOX 208  
GRANBY MO 64844

3325 STRATEGIC ALLIANCES, INC.  
2502 ROCKY POINT DR., ST. 170  
TAMPA BAY FL 33607 905 337 6080

4872 SUPRA TELECOMMUNICATIONS AND INFORMATION SYSTEMS, INC.  
2620 S.W. 27TH AVENUE  
MIAMI FL 33135

5161 T-NETIX INTERNET SERVICES, INC.  
67 INVERNESS DRIVE EAST  
ENGLEWOOD CO 80112 303 790 9111

5194 T-NETIX TELECOMMUNICATIONS SERVICES, INC.  
1544 VALWOOD PARKWAY, STE. 102  
CARROLLTON TX 75006 214 241 1535

4319 T-NETIX, INC.  
67 INVERNESS DR E. ST 100  
ENGLEWOOD CO 80112 303 790 9111

3632 TCG ST. LOUIS, INC.  
TWO TELEPORT DRIVE, SUITE 300  
STATEN ISLAND NY 10311 718 355 2282

4936 TCN TELECOMMUNICATIONS, INC.  
20 UNIVERSITY RD, 4TH FLOOR  
CAMBRIDGE MA 02138 617 234 2775

TELEPHONE CLASS A INTEREXCHANGE  
4360 TDS ENGINEERING, L.L.C.  
229 E. 4TH STREET, PO BOX 297  
CARTHAGE MO 64836

5111 TDS LONG DISTANCE CORPORATION  
301 SOUTH WESTFIELD ROAD  
MADISON WI 53717 608 664 4168

4431 TEL COM PLUS  
5251 110TH AVE. N, STE. 118  
CLEARWATER FL 33760 727 572 7832

4312 TEL-LINK, LLC  
8601 DUNWOODY PLACE, STE. 406  
ATLANTA GA 30350

3710 TELAMERICA  
263 THIRD STREET, SUITE 208  
BATON ROUGE LA 70801 800 324 1500

3512 TELCAM TELECOMMUNICATIONS COMPANY OF THE AMERICAS, INC.  
1001 E. SOUTHMORE, STE. LL100  
PASADENA TX 77502 713 976 5000

4262 TELCO COMMUNICATIONS GROUP, INC.  
4219 LAFAYETTE CENTER DRIVE  
CHANTILLY VA 20151 703 631 5600

3869 TELCO PARTNERS, INC.  
484 MORRISTOWN ROAD, SUITE 123  
BLUE BELL PA 19422 888 305 3141

3663 TELCOM NETWORK, INC.  
4707 140TH AVE N #106107  
CLEARWATER FL 33762 619 543 9900

4422 TELCORP, LTD.  
1250 BROADWAY  
NEWLETT NY 11557 800 742 3220

3824 TELEC, INC. D/B/A TELEC, INCORPORATED OF MICHIGAN  
32495 SCHODLCRAFT  
LIVONIA MI 48150 734 524 0460

3368 TELECAR, INC.  
444 LAFAYETTE ROAD  
NOBLESVILLE IN 46060

5099 TELECENTS COMMUNICATIONS, INC.  
8615 RICHARDSON ROAD, STE. 200  
WALLED LAKE MI 48390 248 366 7777

3783 TELECOMMUNICATIONS RESOURCES, INC.  
8 VICTORY LANE, SUITE 200  
LIBERTY MO 64068 816 792 0417

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TELEPHONE CLASS A INTEREXCHANGE  
3432 TELECOMMUNICATIONS SERVICE CENTER, INC.  
412 E. MADISON ST., SUITE 1215  
TAMPA FL 33602 813 228 0608

3613 TELECOMP COMMUNICATIONS  
120 N GREEN ST #36  
CHICAGO IL 60607 630 245 1920

3096 TELECONNECT LONG DISTANCE SERVICES & SYSTEMS COMPANY  
701 BRAZOS, SUITE 600  
AUSTIN TX 78701 512 495 6721

4428 TELEFONOS PARA TODOS  
14681 MIDWAY ROAD, SUITE 105  
ADDISON TX 75001 972 583 3388

5074 TELEGLOBE BUSINESS SOLUTIONS INC.  
8750 N. CENTRAL EXPRESSWAY  
DALLAS TX 75231 214 863 8720

4324 TELEGLOBE USA INC.  
11480 COMMERCE PARK DRIVE  
RESTON VA 20191 703 755 2389

4249 TELEHUB TECHNOLOGIES  
820 LAKESIDE DR, SUITE 5  
EURNEE IL 60031 847 599 1800

3174 TELENATIONAL COMMUNICATIONS LIMITED PARTNERSHIP  
7300 WOODWORTH AVENUE  
OMAHA NE 68124 402 392 1110

5101 TELEPACIFIC COMMUNICATIONS  
515 S. FLOWER ST., 49TH FLOOR  
LOS ANGELES CA 90071 213 213 3000

4328 TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.  
3599 W. LAKE MARY BLVD., STE E  
LAKE MARY FL 32746 407 328 5802

3177 TELEPHONE COMPANY, INCORPORATED  
ONE TEALWOOD DRIVE  
ST. LOUIS MO 63141 314 303 7759

3602 TELEPLUS, INC.  
23705 I.H. 10, WEST, STE. 300  
SAN ANTONIO TX 78257

5140 TELERA COMMUNICATIONS, INC.  
910 E. HAMILTON AVE., STE 200  
CAMPBELL CA 95008 408 626 6852

5163 TELICOR INC.  
108 WEST HARRISON, STE S200  
SEATTLE WA 98119 206 436 9700

TELEPHONE CLASS A INTEREXCHANGE  
5079 TELIGENT SERVICES, INC.  
8065 LEESBURG PIKE, SUITE 400  
VIENNA VA 22182 703 762 5143

5195 TELMEX USA, L.L.C.  
9444 FARNHAM ST, SUITE 200  
SAN DIEGO CA 92123 858 505 3900

3805 TELScape USA, INC.  
2700 POST OAK, SUITE 1800  
HOUSTON TX 77057 713 968 0968

5197 TELSEON CARRIER SERVICES, INC.  
7887 E. BELLEVUE AVE, #600  
ENGLEWOOD CO 80111 720 554 7000

3306 TELTRUST COMMUNICATIONS SERVICES, INC.  
6322 SOUTH 3000 EAST  
SALT LAKE CITY UT 84121 801 535 2000

4517 THE FREE NETWORK, L.L.C.  
1607 E. BIG BEAVER RD. STE 105  
TROY MI 48063 248 526 1000

4971 THE FURST GROUP, INC.  
459 OAKSHADE ROAD  
SHANDONG NJ 08088 609 268 8000

5093 THE PHONE COMPANY  
605 ROUTE 202  
NEW HOPE PA 18938

4956 TIME WARNER CABLE  
6550 WINCHESTER AVENUE  
KANSAS CITY MO 64133

4924 TON SERVICES INC.  
4185 HARRISON BLVD, SUITE 301  
OGDEN UT 84403 801 334 4500

5209 TOTAL CALL INTERNATIONAL, INC.  
345 S. FIGUEROA ST., STE. M01  
LOS ANGELES CA 90071 213 437 0400

3498 TOTAL COMMUNICATION SERVICES, INC.  
208 2ND AVE, STE 2001 SKY WALK  
CEDAR RAPIDS IA 52401 319 364 3636

3433 TOTAL-TEL USA COMMUNICATIONS, INC.  
6485 E JOHNS CROSSING STE 205  
DULUTH GA 30097 770 698 9200

5141 TOUCH AMERICA INC.  
1315 W. MAIN ST.  
HELENA MT 59604 406 442 9194

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3466 TOUCH 1	COMMUNICATIONS, INC.	
	180 BROOKWOOD ROAD	
	ATMORE	AL 36562 800 286 6421
3500 TOUCH 1	LONG DISTANCE, INC.	
	701 BRAZOS, SUITE 600	
	AUSTIN	TX 78701 512 495 6721
4943 TRANS	NATIONAL COMMUNICATIONS INTERNATIONAL, INC.	
	2 CHARLESBATE WEST	
	BOSTON	MA 02215 617 369 1000
3791 TRANSCOMMUNICATIONS INCORPORATED		
	5751 UPTAIN BUILDING, STE 200	
	CHATTANOOGA	TN 37411 423 954 9961
4910 TRANSNET CONNECT, INC.		
	1413 S. HOWARD AVE, STE 209	
	TAMPA	FL 33606 813 254 8726
4983 TRANSWORLD NETWORK, CORP.		
	2502 ROCKY POINT DR., STE 170	
	TAMPA BAY	FL 33607 905 337 6000
4497 TRESKOM INTERNATIONAL, INC.		
	1700 OLD MEADOW RD., 3RD FL.	
	MCLEAN	VA 22102 703 902 2800
3254 TRIAX TELECOM, INC.		
	100 FILLMORE STREET, SUITE 600	
	DENVER	CO 80206
4362 TRINETWORK, INC.		
	5710 LBJ FREEWAY, SUITE 215	
	DALLAS	TX 75240 214 760 9700
3747 TTI NATIONAL, INC.		
	701 BRAZOS, SUITE 600	
	AUSTIN	TX 78701 512 495 6721
4905 TWISTER COMMUNICATIONS NETWORK, INC.		
	180 MEDICAL CTR BLVD, STE 110	
	CONROE	TX 77304 409 756 6089
3826 U S WEST INTERPRISE AMERICA, INC.		
	4250 N. FAIRFAX DR., 13TH FLR.	
	ARLINGTON	VA 22203 703 363 3189
3927 U S WEST LONG DISTANCE, INC.		
	1801 CALIFORNIA ST., 28TH FL.	
	DENVER	CO 80202 303 672 1057
3193 U.S. NET, INC.		
	333 PARK CENTRAL EAST, STE 926	
	SPRINGFIELD	MO 65806

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4414 U.S. NETWORK SERVICES, INC.		
	2722 EASTLAKE AVENUE EAST	
	SEATTLE	WA 98102 206 505 5500
3820 U.S. REPUBLIC COMMUNICATIONS, INC.		
	1600 VICEROY	
	DALLAS	TX 75235 214 424 1513
3794 U.S. SOUTH COMMUNICATIONS		
	250 WILLIAMS STREET, ST. 2360	
	ATLANTA	GA 30303 404 614 0014
5075 UKI COMMUNICATIONS, INC.		
	500 N. RAINBOW BLVD., STE. 300	
	LAS VEGAS	NV 89107 702 221 1933
4488 UNI-TEL COMMUNICATIONS GROUP, INC.		
	6188 WEST FIFTH AVENUE	
	NAPERVILLE	IL 60563
5068 UNITED COMMUNICATIONS HUB, INC.		
	225 SOUTH LAKE AVE. STE. 705	
	PASADENA	CA 91106 626 683 8388
4283 UNITED SERVICES TELEPHONE, L.L.C.		
	P. O. BOX 2363	
	BRENTWOOD	TN 37024
4849 UNITED STATES ADVANCED NETWORK, INC.		
	3000 NORTHWOODS PKWY, STE. 140	
	NORCROSS	GA 30071 770 729 1449
4992 UNIVANCE TELECOMMUNICATIONS, INC.		
	373 INVERNESS DR.S., STE. 100	
	ENGLEWOOD	CO 80112 303 708 1000
5067 UNIVERSAL ACCESS, INC.		
	235 S. WACKER DRIVE, SUITE 600	
	CHICAGO	IL 60606 312 660 5000
3428 UNIVERSAL TELECOM TECHNOLOGIES		
	3660 S. BEYER ROAD	
	ST. LOUIS	MO 63127 573 984 5090
3343 US WATS, INC.		
	2 GREENWOOD SQ., SUITE 275	
	BENSALEM	PA 19020 215 633 9400
5179 USA DIGITAL COMMUNICATIONS, INC.		
	1603 SE 19TH ST., SUITE 120	
	EDMOND	OK 73013 688 872 3787
3808 USA GLOBAL LINK, INC.		
	50 NORTH THIRD STREET	
	FAIRFIELD	IA 52556 515 472 1550

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4261 USA TELE CORP.  
345 SOUTH STATE ROAD 7  
MARGATE FL 33068 954 984 9999

4258 USBC, INC.  
5601 WEST 120TH STREET  
ALSIP IL 60658 708 389 3200

3225 USLD COMMUNICATIONS, INC.  
4250 N. FAIRFAX DR. 13TH FLOOR  
ARLINGTON VA 22203 703 363 3109

4347 USN COMMUNICATIONS LONG DISTANCE, INC.  
10 S RIVERSIDE PL., ST 401  
CHICAGO IL 60606 312 906 3802

5134 UTILITY.COM, INC.  
5650 HOLLIS STREET  
EMERYVILLE CA 94608 510 740 1700

3312 UTS OF ST. LOUIS, INC.  
3660 S GEYER ROAD STE 200  
ST. LOUIS MO 63127

3518 V.I.P. TELEPHONE NETWORK, INC.  
PO BOX 6218  
LUTHERVILLE TIMONIUM MD 21094 410 560 6600

3519 VALU-LINE OF KANSAS, INC.  
1420 C OF E DRIVE  
EMPORIA KS 66801 316 343 7071

3071 VALU-LINE OF ST. JOSEPH, INC.  
6950 WEST 56TH STREET  
MISSION KS 66202 913 722 6005

3769 VALUE CALL INTERNATIONAL, INC.  
1921 BROADWAY  
SCHEENECTADY NY 12306 518 377 3012

3220 VALUE-ADDED COMMUNICATIONS, INC.  
1601 N. COLLINS BLVD.  
RICHARDSON TX 75080 512 343 2544

3229 VARTEC TELECOM INC.  
1600 VICEROY  
DALLAS TX 75235 214 424 1000

5000 VECTRIS TELECOM, INC.  
6500 RIVER PLACE BLVD. BII-200  
AUSTIN TX 78750 512 241 2800

5145 VERIZON ADVANCED DATA INC.  
1166 4TH AVE., ROOM 22022  
NEW YORK NY 10036 212 278 8416

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5130 VERIZON ENTERPRISE SOLUTIONS  
1320 N. COURT HOUSE RD, 9TH FL  
ARLINGTON VA 22201

5123 VERIZON LONG DISTANCE  
1320 N. COURTHOUSE RD., 9TH FL  
ARLINGTON VA 22201 407 740 8575

5126 VERIZON MIDWEST  
601 MONROE STREET, SUITE 304  
JEFFERSON CITY MO 65101 573 636 3832

5127 VERIZON SELECT SERVICES INC.  
6665 N. MACARTHUR BLVD. 2ND FL  
IRVING TX 75039 573 634 8424

5064 VIATEL SERVICES, INC.  
2000 PENNSYLVANIA AVE. 05500  
WASHINGTON DC 20006 202 887 6935

4298 VISTA GROUP INTERNATIONAL, INC.  
821 WESTPOINT PKWY, SUITE 920  
WESTLAKE OH 44145 440 808 9500

4449 VISTA INTERNATIONAL COMMUNICATIONS  
400 WEST AVENUE  
ROCHESTER NY 14611 716 987 3180

4277 VOCALL COMMUNICATIONS CORP.  
284 SHEFFIELD STREET  
MOUNTAINSIDE NJ 07092 908 301 0090

4451 VYVX, INC.  
2900 ONE WILLIAMS CENTER  
TULSA OK 74172 918 573 2237

4928 WEBNET COMMUNICATIONS, INC.  
3248 PROSPECT STREET, N.W.  
WASHINGTON DC 20007 703 714 1313

3092 WEBSTER TECHNOLOGIES, L.L.C.  
1034 SPUR RD., P. O. BOX 87  
MARSHFIELD MO 65706 417 859 2216

5206 WEST END COMMUNICATIONS INC.  
3001 W. HALLANDALE BEACH BLVD  
PEMBROKE PARK FL 33009 954 456 1766

3273 WESTEL, INC.  
9606 N. MOPAC, SUITE 700  
AUSTIN TX 78759

4260 WHITE RIVER TECHNOLOGIES, INC. L.L.C.  
E. HWY. 76/PO BOX 969  
BRANSON MO 65615 417 335 9335

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5150	WIDEOPEN WEST MISSOURI LLC	
	12400 OLIVE BLVD, SUITE 555	
	ST. LOUIS	MO 63141 314 523 4567
5287	WILLIAMS LOCAL NETWORK, LLC	
	4100 ONE WILLIAMS CENTER	
	TULSA	OK 74172 918 573 6996
5288	WILLIAMS VVWV, LLC	
	4100 ONE WILLIAMS CENTER	
	TULSA	OK 74172 918 573 6996
4483	WINSTAR WIRELESS, INC.	
	1615 L STREET, NW, SUITE 1260	
	WASHINGTON	DC 20036 202 833 5678
3288	WORKING ASSETS LONG DISTANCE	
	101 MARKET STREET, #700	
	SAN FRANCISCO	CA 94105 415 369 2084
4522	WORKNET COMMUNICATIONS INC.	
	7777 BONNDOME AVE., SUITE 2000	
	ST. LOUIS	MO 63185 314 727 7950
4306	WORLD ACCESS COMMNET	
	2605 DALLAS PKWY #210	
	PLANO	TX 75093
3487	WORLD CALL TELECOMMUNICATIONS	
	90 CASTILIAN DRIVE	
	GOLETA	CA 93117 805 963 2423
5189	WORLD TELECOM, INC.	
	18768 MIDDLEBELT ROAD	
	LIVONIA	MI 48152 248 615 6960
3414	WORLD WIDE COMMUNICATIONS, INC.	
	1740 BROADWAY, SUITE 1403	
	NEW YORK	NY 10019 212 621 4781
3799	WORLDCOM MCI	
	6 CONOURSE PARKWAY	
	ATLANTA	GA 39328
4301	WORLDCOM TECHNOLOGIES, INC.	
	701 BRAZOS ST., STE. 600	
	AUSTIN	TX 78701 800 725 5023
4933	WORLDWIDE FIBER NETWORKS, INC.	
	143 UNION BLVD., SUITE 300	
	LAKENOOD	CO 80228 303 987 1770
5120	WORLDEXCHANGE COMMUNICATIONS, INC.	
	1919 S. HIGHLAND, STE 129-D	
	LOMBARD	IL 60148 630 268 6620

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5184	XO LONG DISTANCE SERVICES, INC.	
	TWO EASTON OVAL SUITE 300	
	COLUMBUS	OH 43219 614 629 3200
5185	XO MISSOURI, INC.	
	1300 WEST HOCKINGBIRD LANE	
	DALLAS	TX 75247
3652	XTRACOM, INC.	
	833 W. CHICAGO AVE. #201	
	CHICAGO	IL 60622 312 243 8660
4419	Z-TEL COMMUNICATIONS, INC.	
	601 S. HARBOUR ISL VD. STE 220	
	TAMPA	FL 33602 813 273 6261
3726	ZENEX LONG DISTANCE, INC.	
	2912 LAKESIDE DR.	
	OKLAHOMA CITY	OK 73120 405 755 8177
5204	ZEPHION NETWORKS COMMUNICATIONS, INC.	
	2950 CALLOWS ROAD	
	FALLS CHURCH	VA 22042
3865	ZOCOM TECHNOLOGIES OF MISSOURI, INC.	
	1515 N WARSON RD STE 285	
	ST. LOUIS	MO 63132
5164	ZONE TELECOM, INC.	
	200 LAKE DRIVE EAST, SUITE 200	
	CHERRY HILL	NJ 08062 856 914 6892
4487	1-800-RECONEX, INC.	
	P.O. BOX 9	
	HUBBARD	OR 97032 503 982 5572
4482	1010 123 AMERICATEL	
	4045 N.W. 97TH AVENUE	
	MIAMI	FL 33178 305 716 8780
5150	2ND CENTURY COMMUNICATIONS GROUP, INC.	
	7702 WOODLAND CTR BLVD, STE 50	
	TAMPA	FL 33614 813 935 8866
4972	2ND CENTURY COMMUNICATIONS, INC.	
	4630 WOODLAND CORP. BLVD. #100	
	TAMPA	FL 33614 813 901 1211
5139	360NETWORKS (USA) INC.	
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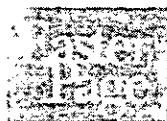
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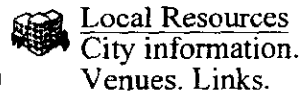
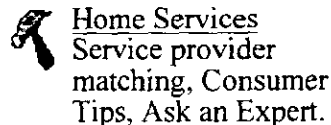
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Type of Business Business Name

City, ZIP, Area Code State

 Select 

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## Yellow Pages

### Quick Search

Business Type   
e.g., coffee ([View List](#))

AND/OR

Business Name   
e.g., Starbucks

City

State (required)

International Directories: [Canada](#) | [U.K.](#) | [Other Countries](#)

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Find business information from a phone number (You must include the area code).

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Last Name

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## White Pages

### Phone & Address Search

Last Name

First Name/Initial

City

State/Province

☐ Including Surrounding Region (U.S. Only)

Country (required)

☐ United States ☐

☐ Canada ☐

☐ United Kingdom ☐

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 e.g., coffee ([View List](#))

AND/OR

Business Name   
 e.g., Starbucks

City

State (required)

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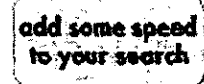
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