

sponsor of the Hoop-It-Up® Tour. When you go to Hoop It Up, don't forget to stop by the 1 800 CALL ATT booth and play our exciting new Dial Down the Center and Shoot contest. Everyone gets a prize, and the lowest score of the weekend wins the grand prize!

Hot enough for you? It's always cool in cyberspace. Beat the heat at the new 1 800 CALL ATT for collect calls Boardwalk.

Admire the virtual scenery! **Test your skills in the virtual game booths!** No sweat, no splinters and you can play the games all day long for FREE. How can you lose? Hit the Boardwalk today.

Remember, 1 800 CALL ATT for collect calls is the cool way to call collect! Just

● **dial down the center!**

**AT&T**  
*home*

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**about us****1 800 CALL ATT**

For Collect calls

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## **Frequently Asked Questions**

- What is 1 800 CALL ATT for collect calls?
- How do I use 1 800 CALL ATT for collect calls?
- Where can I get information on the CALL ATT ® Calling Card?
- Who are the actors in the 1 800 CALL ATT commercials?
- How can I find out about other AT&T products?
- Who do I talk to about my AT&T bill?
- How can I save money on collect calls?
- Where can I get the rates for 1 800 CALL ATT?
- Does AT&T have more than one 800 collect calling access number?

### **What is 1 800 CALL ATT for collect calls?**

It's a great way to call collect. You get the same low rate, every minute, everywhere and guaranteed access to the super AT&T network! You can save up to 40% when you use 1 800 CALL ATT vs. dialing zero with MCI.\* Plus, you can use it from any phone, even pay phones, and you don't need coins. How cool is that?

\*Rate applies to interstate calls only. Additional per-call charges apply.



### **How do I use 1 800 CALL ATT for collect calls?**

It's easy. You just remember to dial 1 800 CALL ATT, right down the center of the phone. After dialing, follow the simple voice instructions and you'll be on the AT&T network.



### **Where can I get information on the CALL ATT ® Calling Card?**

To get information on the CALL ATT ® Calling Card, including how to get one and how to use it, please click here. To learn more about using AT&T Direct to place overseas calls with your CALL ATT ® Calling Card, please

click here.



## Who are the actors in the 1 800 CALL ATT commercials?

We've got two great guys.



It's David Arquette pumping iron and trying to fly to Hawaii in his aloha shirt. David is very well known for playing "Deputy Dewey" in "Scream" and "Scream2". Recently, he starred with Drew Barrymore in "Never Been Kissed." Upcoming films for David will be Miramax's "Scream3," the comedy "Honky!" for Regency, and the independent "What We Do Is Secret," which is the story of LA's legendary punk rocker, Darby Crash.

Marlon Wayans dribbles away in the basketball commercial and nags his bud to call his mother in another commercial. Marlon's career has included roles in "Mo' Money" and "Above the Rim" and the Emmy-award-winning comedy series, "In Living Color". He currently co-stars with brother Shawn in "The Wayans Brothers," on the WB network.



## How can I find out about other AT&T products?

There are lots of ways. You can visit AT&T's website, att.com, send email to AT&T, or talk to AT&T Customer Service toll free at 1-800-222-0300. Visit The Booth for the latest ways to stay totally connected. And for specific questions on 1 800 CALL ATT, email us.



## Who do I talk to about my AT&T bill?

Our Customer Service Center would be glad to help you. Call toll free at 1-800-222-0300.

To address specific questions:

- **AT&T WorldNet Service<sup>SM</sup>** 1-800-400-1447
- **Wireless** 1-800-IMAGINE
- **P-Net** 1-877-288-0000
- **In-language Spanish** 1-800-235-0900

You can also send us e-mail, or visit att.com for more information.



### How can I save money on collect calls?

If you want to save the most money on AT&T collect calls, then don't dial "0". Operator-assisted calls are more expensive on a per-minute basis. 1 800 CALL ATT allows you to make a collect call without operator assistance, simply by following the automated prompts and punching in the number. In addition, 1 800 CALL ATT for collect calls offers the same low rate, every minute, everywhere and guarantees access to the AT&T network. And you can save up to 40% when you use 1 800 CALL ATT vs. dialing zero with MCI. Don't forget to tell your loved ones and friends to use 1 800 CALL ATT for collect calls when calling you collect!



### Where can I get the rates for 1 800 CALL ATT?

There's only a low, simple rate for all your state-to-state calls. That's the beauty of it! Plus, you get the convenience of calling from any phone. For the state-to-state and in-state rates, call Customer Service at 1-800-222-0300.



### Does AT&T have more than one 800 collect calling access number?

No. The only 800 number for collect calls that guarantees you get on the AT&T network is 1 800 CALL ATT. So don't be confused by any other number. Remember, it's 1 800 CALL ATT.



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Wed., Aug. 9, 2000

SHOP AT&amp;T HOME

MY ORDER

INDEX OF SERVICES

ASSISTANCE

## SHOP AT&amp;T

## CALLING CARDS

## CALL ATT® Calling Card

The convenient CALL ATT® Calling Card is your link to AT&T quality and affordability whenever you need to call and are away from home.

## ENJOY THESE ADVANTAGES

- Use it from any phone
- AT&T quality and reliability
- Competitive rates
- No monthly fee

Stay in touch without having to carry around a lot of change or call collect. Whether you're making a local, long distance, or international call, the CALL ATT® Calling Card will connect your call quickly and reliably.

## How To:

1. Just dial 1 800 CALL ATT®
2. Press 1
3. Dial the area code and number
4. Enter your calling card number and PIN

Plus, when you dial 1 800 CALL ATT® and use your CALL ATT® Calling Card, you'll get AT&T quality and reliability.

There is no charge to apply for or getting a CALL ATT® Calling Card. And you will get a calling card number that is based on your phone number. You can pick your own Personal Identification Number (PIN).

## ADDITIONAL SERVICE OPTIONS

## Save with the AT&amp;T One Rate® Calling Card Plan

If you or your family members use calling cards frequently, sign up for the AT&T One Rate® Calling Card Plan. It gives you one low rate of just 25¢ a minute on domestic CALL ATT® Calling Card calls when you dial yourself using 1 800 CALL ATT®.

Best of all, there are no per-call service charges\* — just a \$1.00 monthly fee. Learn more.

## ADDITIONAL INFORMATION

Have any questions?



Call from anywhere with AT&T quality, with NO monthly fee and NO sign up fee.

## SIGN UP NOW



Call ATT®  
Calling Card

Choose the additional services you'd like below:



AT&T One Rate®  
Calling Card Plan

**SIGN UP**

## What is AT&T Online Billing?

important information

\*Calls placed from a pay phone are subject to a surcharge of up to 30¢ per call to recover fees charged to carriers to compensate pay phone owners for use of their phones.

**AT&T**  
*home*

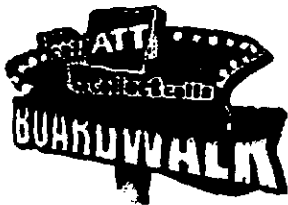
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**fun stuff****1 800 CALL ATT****the Collect Call****home the booth about us****fun stuff****win stuff****AT&T stuff**

Click right up to the 1 800 CALL ATT for Collect Calls Boardwalk! Find out what you're made of. Got mouse enough to silence the tricky Drown A Clown? Got enough brainpower to beat Recall? Keep cool in cyberspace even as you jump into the hot action. Check it out today!

The 1 800 CALL ATT for collect calls Boardwalk requires the Flash 4 plug-in



## In Your Face -

The 1 800 CALL ATT gang had a blast at Winter X 2000 with all the great people stopping by our home base at the games. Did we see you there? Check out our In Your Face department to find out!

## Dial and Shoot -

Maybe you can play B-Ball, but can you play V-B-Ball? Head to the virtual basketball court for a combination of dialing and popping treys while the clock runs out. Can you beat Phoneboy's best time of 18.36? Or are you a giant loser?

Dial Down the Middle and Shoot requires the Flash 4 plug-in

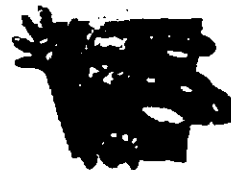


## Screen Savers -

Check out our "hypno" screensavers. Mesmerizing, but in a harmless, good way -- honest! And you'll never beat the price. Download now!

## Close Calls with Phoneboy -

Lost! Alone! Who Can Help Phone Boy? Your Dialing Prowess May Uncover the Ultimate Truth! Click Here to help solve the mystery!.



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You want to go to the MTV Video Music Awards and we want to send you there. It's a match made in heaven! Get the low-down on the 1 800 CALL ATT for collect calls Video Music Awards Sweepstakes.

**Think all those sweepstakes  
and contests  
are just @\$%&?%**

Well, you may be right - but not when it comes to us. Fact is, people really do win with 1 800 CALL ATT for collect calls. For proof, check out the list below. It's a list of the winners of our past on-line contests.

**The winner of \$25,000 in our Million Dollar Shootout was:**

J. Christensen

**The Winners of our Dialbolic Sweepstakes were:**

J. Bressette - Putnam, CT  
D. Katechis - Beachwood, NJ  
M. Katechis - Oceanport, NJ  
B. Verwer - Fresno, CA  
N. Katechis - Toms River, NJ  
G. Stephens - Oklahoma City, OK  
J. Youngblood - Memphis, TN  
C. Manitz - Sioux Falls, SD  
L. Evans - Sherman, TX  
D. Cox - Garrett, KY  
W. Smith - Amherst, NY  
A. Smith - Grandview, MO  
M. Abel - Aurora, CO  
M. Stini - Humble, TX  
D. Battles - Trumann, AR

E. Mays - Stevensville, MI  
C. Irwin - Lebanon, TN  
J. Alexander - Little Rock, MS  
T. Gilliam - Mooresburg, TN  
T. Patchin - Moore, OK  
S. Carroll - Des Moines, IA  
M. Lockhart - Ballston Spa, NY  
M. Wilson - Ridgeland, MS  
P. Sposito - Ames, IA  
D. Maddux - Nashville, TN  
E. McDonald - Akron, OH  
S. Spurrell - Raymond, WA  
A. O'Neill - Barnhart, MO  
M. McDermott - Elkhorn, WI  
R. Assise - Decatur, IL

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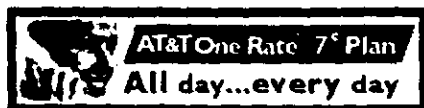
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## Check out these other fantastic services from AT&T:



Have you heard about the new AT&T One Rate<sup>®</sup> 7c Plan? Pay a small monthly charge, then just 7c a minute on your state-to-state long distance calls from home. Yep - lucky sevens - all day, every day. How can you lose? Check it out.



Can't find it on the Web? Try AT&T 00 INFO. AT&T customers dial 00 from home for local, long distance and yellow pages directory assistance.



Want to cut loose and wander the wireless landscape without having to pay extra for it? This calling plan is your perfect road buddy. Surf over to AT&T Digital One Rate and feel the freedom today.



Stop fumbling for change and start making calls - it's easy with one of these. Choose from 15 to 300 minutes, and tons of different designs. Check out the AT&T PrePaid Card site and buy one today.



Get online fast, and surf like you know what you're doing. If you actually do know what you're doing, that's even better. Find out how to make AT&T your ISP (among other acronyms) at the AT&T WorldNet Service site and sign up today.



In between classes, extracurricular stuff and who-knows-what-else, hit the one place on the web designed specifically to help you keep in touch while you're at school. The AT&T College Website is filled with info you can use and tips on saving \$\$\$ while you're in school.



Tired of slow internet directories? Try AnyWho, a free directory service offered by AT&T Labs. AnyWho is the fastest and easiest way to look up a person or business online. Check it out.



Telecommunications Relay Services (TRS) enables people who are deaf, deaf-blind, hard-of hearing, or speech disabled to use a text telephone (TTY) or specially equipped personal computer to communicate with hearing people through a communications assistant. TRS is available for virtually any type of phone call, from chatting with family members to ordering pizza. Visit the TRS website today to find out more about this great service.

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## AT&T: The Dialing Dragon (15)

Length: 15

First Airing: TNT-11/15/99

Ad Code: ATTTL-11843

Category: Out Of Home Communications

Subcat: Collect Calling



(Music)

DAVID ARQUETTE: If you're calling your village...



1-800-CALL-ATT...



can save you big bucks.



SHAWN WAYANS: It's the same low rate, every minute, everywhere.



(Does a jump kick towards phone)



Text: Savings compared to dialing "0" with MCI

(Dials phone with foot)  
DAVID ARQUETTE: 1-800-C-A-L-L-A-T-T.



SHAWN WAYANS: You have saved big bucks my son.



(They begin to play Patty Cake)



Text: callatt.com



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## AT&T: Perfect Game

Length: 30 First Airing: ESPN-12/08/99 Ad Code: ATTTL-11981  
Category: Out Of Home Communications Subcat: Collect Calling



(Music)



WOMAN: Shhh. He's about to bowl the perfect game.



(Music)  
(Bowling ball ends up in gutter)



(Cheers and screams of happiness)  
MAN: Yeah! Lowest score possible!



That's like 1-800-CALL-ATT...



for collect calls!



You get their lowest rate possible...



every minute, everywhere...



with 1-800-C-A-L-L-A-T-T.



(Man dials phone)



MAN: Sweetie, I did it!



VOICE OVER: For the lowest rate every minute, everywhere, dial 1-800-CALL-ATT.  
(Music out)

Text: callatt.com

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AT&T: Perfect Game(15 sec)

Length: 15 First Airing: VH1-12/20/99 Ad Code: ATTTL-12063

Category: Out Of Home Communications Subcat: Collect Calling



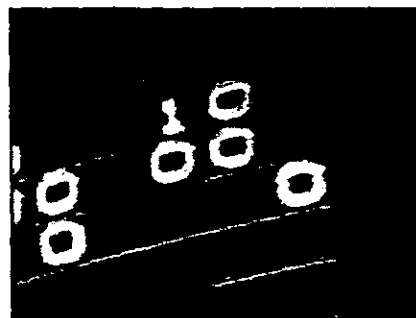
(Music)



(Bowling sounds)



MAN (screams): Lowest score...



possible!!



(Screams of joy)



That's like...



1-800-CALL-ATT...



for collect calls.

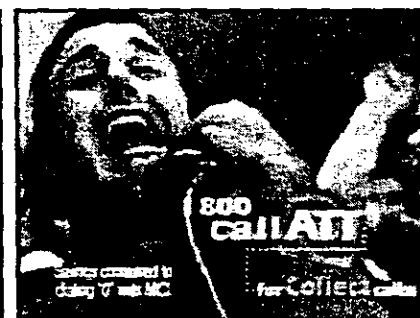


You get their lowest rate possible...



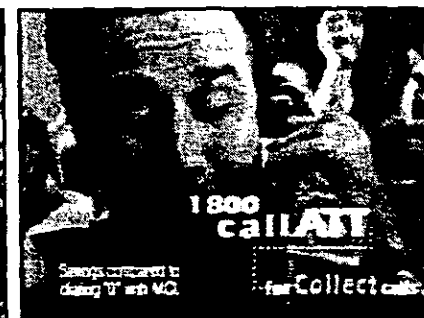
every minute, everywhere.

Text: Savings compared to dialing "0" with MCI.



VOICE OVER: Dial 1-800-CALL-ATT...

Text: 1 800 call ATT for Collect calls



and you can save big bucks.  
(Music out)



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Length: 30 First Airing: ESPN2-01/12/00

Category: Out Of Home Communications

AT&T: Style

Ad Code: ATTL-12189

Subcat: Collect Calling



(Party music)



**MAN IN BLUE:** Hey, tear the roof off the house, baby!



(Glass breaks)

Text: 1800 callATT for Collect calls



**MAN IN BLUE:** I need a phone. I gotta switch styles.



**2nd MAN:** You need a switch to 1-800-CALL-ATT. You could save big bucks for that collect call, player. Come on! Now...

Text: Savings compared to dialing "0" with MCL



right down the middle-1-800-C-A-L-L-A-T-T.



Same low rate...



every minute, everywhere.

**MAN IN BLUE:** Yo, T, get me my red velvet jumpsuit...



with the gold gators.



**2nd MAN:** No style.



**VOICE OVER:** Dial 1-800-CALL-ATT for collect calls...



and you can save big bucks.

**2nd MAN:** Hey, now!

(Music out)

Text: callatt.com

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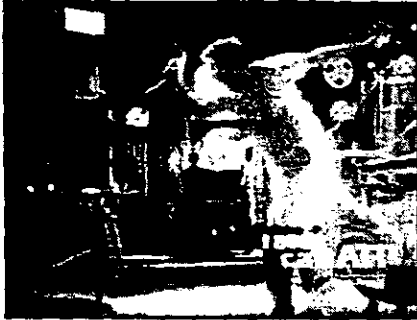
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## AT&T: Trip To NBA All-Star 2000

Length: 30 First Airing: ESPN-01/14/00 Ad Code: ATTTL-12210

Category: Out Of Home Communications Subcat: Collect Calling

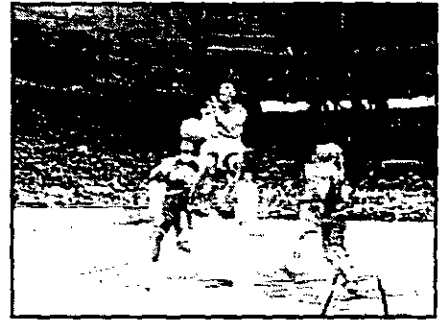


(Music)

GUY (shouts as he hangs up phone as if dunking basket): If I keep putting up these numbers, I'm going to the...



NBA All-Star Game.



VOICE OVER: Call 1-800-CALL-ATT for collect calls, and you can win a trip...



to NBA All-Star 2000.



See the All-Star Game and...



shoot for 100 grand in the Call ATT Shoot-out.



or win one of thousands of other prizes.



GUY: The "no look" (dials) 1-800-C-A-L-L-A-T-T.



V.O.: Dial 1-800-CALL-ATT for collect calls.

Text: No purchase or call necessary. Void where prohibited. Ends 2/2/00. For Official Rules and alternate means of entry visit [www.callatt.com](http://www.callatt.com). U.S. residents 18+.



The more you call, the more chances you have to win...



a trip to NBA All-Star 2000



GUY: Who wants to dial?  
(Music out)

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AT&T: Style (15)

Length: 15 First Airing: ESPN2-01/27/00

Ad Code: ATTTL-12275

Category: Out Of Home Communications

Subcat: Collect Calling



(Party music)



MAN IN BLUE: Tear the roof off...



baby!

Text: 1800 callATT for Collect calls

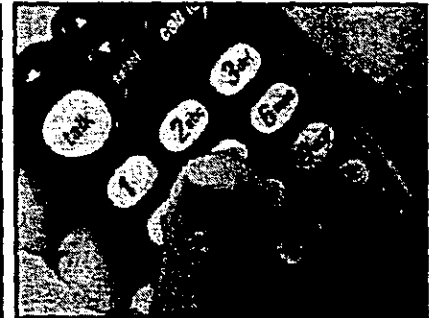


MAN IN BLUE: I gotta switch styles!

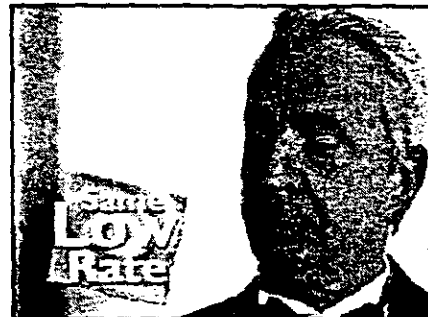


2nd MAN: You need a switch to 1-800-CALL-ATT. You could save big bucks for that collect call, player.

Text: Savings compared to dialing "0" with MCI.



1-800-C-A-L-L-A-T-T.



Same low rate...



every minute, everywhere.  
MAN IN BLUE: Yo, T...



bring me my red velvet...



jumpsuit.



(Music out)



Text: callatt.com

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## AT&T: Snowboarding

Length: 30 First Airing: VH1-01/24/00

Ad Code: ATTTL-12254

Category: Out Of Home Communications

Subcat: Collect Calling



(AT&T tone and music)



(Snowboarder files by...



and grabs phone out of woman's hand)



MAN: Hey, sweetie.



WOMAN: Not that easy, is it?

MAN: It's real easy with 1-800 CALL ATT for collect calls.



All you have to do is dial right down the center.



WOMAN: 1-800-

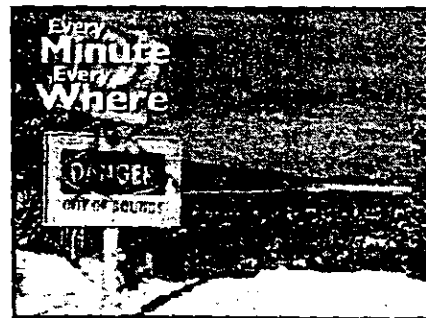
MAN: C-A-L-L-A-T...



T. (Echo effect as he falls off cliff)



VOICE OVER: For the same low rate...



every minute, everywhere...



dial 1-800 CALL ATT for Collect calls.

Text: callatt.com



(Man cries out and grabs branch)  
(Music out)

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## AT&T: Dialing In Snow

Length: 15 First Airing: ESPN-02/08/00 Ad Code: ATTTL-12307

Category: Out Of Home Communications Subcat: Collect Calling



(Music)  
(David Arquette flying by)  
DAVID ARQUETTE: Don't...



(David grabs phone from girl)  
dial zero.



(David crashes and spits snowball)



DAVID: Dial 1-800-CALL-ATT...



and you could...



(David hands phone to girl)  
save big bucks.

Text: Savings compared to dialing "0" with MCI.



GIRL: 1-800...



(Girl is dialing)



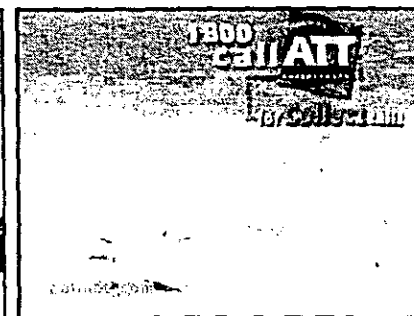
DAVID: CALL...



ATT.  
(David screams)



DAVID: It's all good!



(David slips and drops)  
(Music out)

Text: callatt.com

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## AT&T: I'm On The News!

Length: 30 First Airing: Black Ent-03/18/00

Ad Code: ATTTL-12507

Category: Out Of Home Communications

Subcat: Collect Calling



(AT&T signature tune)

**NEWSCASTER:** Wonderful night for...

Text: 1 800 call ATT  
for Collect calls



a wonderful cause. And reporting live from outside the hotel...

**MAN:** No, we don't get on the news?



(Man grabs microphone)

**WOMAN:** I'm calling my friends.



**MAN:** You better call your friends collect with 1-800-CALL-ATT.



You could save big bucks.

Text: Savings Compared to dialing TV with MCI.



**WOMAN:** You're in my light.

Text: Save Big Bucks

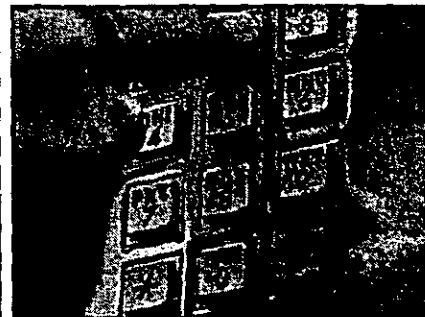


**MAN:** Ah, 'scuse you.



It's the same low rate, every minute, every where.

Text: Every Minute Every Where



Now go on girl, dial right down the center.

**WOMAN:** Gotta call Sara.

**MAN:** 1-800-CALL-ATT.



Dial 1-800-CALL-ATT for Collect calls.



**WOMAN:** Girl, I'm gonna be on the news.

(Screams)

**MAN:** Some people just don't know how to act on TV.

Text: callatt.com



Yo, what's up Pookie? It's me, baby.

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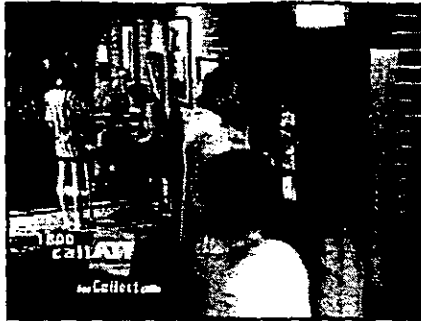
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## AT&T: Not In My House

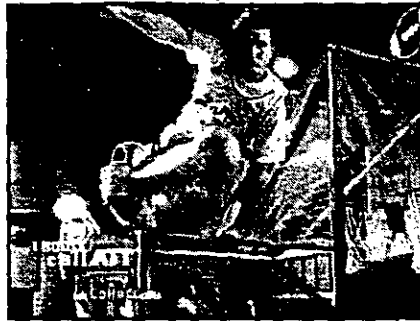
Length: 15 First Airing: NBC-03/18/00 Ad Code: ATTTL-12508

Category: Out Of Home Communications Subcat: Collect Calling



(Music)

Text: 1 800 call ATT for Collect calls



(Man hurdles over rail, knocks phone receiver from man's hand)



MAN (screams): Not in my house!



If you call your teammates collect...



don't dial '0'...



dial 1-800-CALL-ATT.

Text: Savings compared to dialing '0' with MCI.



You could save big bucks.

Text: Save Big Bucks



The no-look...



(Dials without looking)



1-800-CALL-ATT.



It's showtime.

Text: callatt.com



(Music out)



Competitrack Advertising Tracking Service  
TV Mastercode List of 1-800-CALL-ATT Spots  
1/1/00 - 12/31/00

Ad Code	Ad Title	Lead Audio	Product Name	First Air Date	Last Air Date
ATTTL-13319	2000 Video Music Awards	BUSTA RHYMES' BUSHI JACKET	1-800-CALL-ATT (Collect)	AUG 3 00	AUG 28 00
ATTTL-13353	9 Days Till The X Games	ONLY NINE DAYS TILL	1-800-CALL-ATT-Sponsorship	AUG 7 00	NOV 1 00
ATTTL-13338	ATT Man's Parents	ATT MAN OH HE'S OUR SON	1-800-CALL-ATT (Collect)	AUG 8 00	NOV 5 00
ATTTL-13417	ATT Man's Sister	ATT MAN HE'S MY BROTHER	1-800-CALL-ATT (Collect)	AUG 22 00	OCT 12 00
ATTTL-13288	Behind The Scenes (GENERIC)	BEHIND THE SCENES OF MONDA	1-800-CALL-ATT (Collect)	JUL 29 00	OCT 1 00
ATTTL-11615	Bouncing Car	YO G YOU USING THAT PHONE	1-800-CALL-ATT (Collect)	OCT 1 99	OCT 17 00
ATTTL-13817	Charles Barkley	TEACH AN OLD DOG	1-800-CALL-ATT (Collect)	OCT 18 00	DEC 31 00
ATTTL-11234	Cousin Pee-Wee	MAN WE'RE GOING TO GET CRU	1-800-CALL-ATT (Collect)	JUN 12 99	JUL 10 00
ATTTL-13595	Crossing The Canyon	ONCE AGAIN WE'RE GIVING	1-800-CALL-ATT (Collect)	SEP 18 00	NOV 19 00
ATTTL-12637	David Arquette-Arcade	I WOULDN'T DIAL ZERO	1-800-CALL-ATT (Collect)	APR 10 00	JUL 23 00
ATTTL-12412	David Arquette-Basketball	OH YEAH NOT IN MY HOUSE	1-800-CALL-ATT (Collect)	FEB 28 00	MAY 27 00
ATTTL-12981	Dial Up Pain	DON'T DIAL ZERO	1-800-CALL-ATT (Collect)	JUN 7 00	SEP 27 00
ATTTL-13077	Dialing Dragons II	IN A WORLD WHERE A COLLECT	1-800-CALL-ATT (Collect)	JUN 26 00	OCT 14 00
ATTTL-12307	Dialing In Snow	DON'T DIAL ZERO DIAL 1-800	1-800-CALL-ATT (Collect)	FEB 8 00	SEP 26 00
ATTTL-12006	Dude-Starcade(Dec 19)	DUDE THE RESTROOMS ARE AR	1-800-CALL-ATT (Collect)	DEC 13 99	JUN 3 00
ATTTL-12723	Dudes (May 1)	DUDE THE RESTROOMS	1-800-CALL-ATT (Collect)	APR 24 00	MAY 1 00
ATTTL-12150	ESPN Winter X Games	(TEXT) WINTER X GAMES	1-800-CALL-ATT (Collect)	JAN 3 00	JAN 29 00
ATTTL-11483	Game Winning Catch	HEY, DID YOU SEE MY GAME	1-800-CALL-ATT (Collect)	MAR 5 99	JUL 26 00
ATTTL-12659	Horror Movie	DON'T DIAL ZERO YOU CAN SAV	1-800-CALL-ATT (Collect)	APR 5 00	OCT 29 00
ATTTL-12507	I'm On The News!	WONDERFUL NIGHT FOR A WON	1-800-CALL-ATT (Collect)	MAR 14 00	AUG 13 00
ATTTL-13103	Marlon Wayans	A WONDERFUL NIGHT FOR A WO	1-800-CALL-ATT (Collect)	JUN 27 00	AUG 26 00
ATTTL-11403	Mom's Birthday	IT'S MY MOM'S BIRTHDAY	1-800-CALL-ATT (Collect)	JUL 14 99	SEP 6 00
ATTTL-11407	Mom's Birthday (15)	IT'S MY MOM'S BIRTHDAY	1-800-CALL-ATT (Collect)	JUL 20 99	MAY 13 00
ATTTL-13258	Mr. 1-800-Call-ATT	HE'S A MAN OF MANY DISGUISES	1-800-CALL-ATT (Collect)	JAN 8 00	DEC 16 00
ATTTL-13352	Mr. 1-800-CALL-ATT	MR. 1-800-CALL-ATT	1-800-CALL-ATT (Collect)	AUG 8 00	NOV 2 00
ATTTL-13490	Mr. 1-800-Call-ATT (30)	HE'S BEST KNOWN AS	1-800-CALL-ATT (Collect)	AUG 26 00	DEC 3 00
ATTTL-11552	MTV Video Music Awards	THE VIDEO MUSIC AWARDS ARE	1-800-CALL-ATT-Sponsorship	SEP 4 99	AUG 22 00
ATTTL-12647	On The News	AND REPORTING LIVE FROM	1-800-CALL-ATT (Collect)	APR 3 00	JUL 8 00
ATTTL-11981	Perfect Game	HE'S ABOUT TO BOWL	1-800-CALL-ATT (Collect)	DEC 2 99	FEB 29 00
ATTTL-12387	Perfect Game(AT&T LOGO)	LOWEST POSSIBLE SCORE	1-800-CALL-ATT (Collect)	FEB 5 00	MAR 12 00
ATTTL-11006	Pool Cue	HI SAW YOU LOOKING FOR CHAN	1-800-CALL-ATT (Collect)	APR 21 99	JUL 14 00
ATTTL-11660	Pool Loungers (Generic)	IT'S TIME AGAIN FOR THE	1-800-CALL-ATT (Collect)	OCT 14 99	JAN 29 00
ATTTL-12531	Ready To Rumble	LISTEN UP SMALL FRY	1-800-CALL-ATT (Collect)	MAR 22 00	MAY 19 00
ATTTL-12735	Road Report (May 1)	IT'S TIME AGAIN FOR THE ROAD	1-800-CALL-ATT (Collect)	APR 23 00	APR 23 00
ATTTL-10145	Rock Singer (30)	WIN A TRIP FOR TWO	1-800-CALL-ATT (Collect)	SEP 21 98	DEC 13 00
ATTTL-10129	School (15)	DID YOU KNOW 1-800-CALL-ATT	1-800-CALL-ATT (Collect)	SEP 15 98	FEB 20 00
ATTTL-13268	Slam Of The Week	NOW THE WWF SLAM OF THE W	1-800-CALL-ATT (Collect)	JUL 24 00	AUG 27 00
ATTTL-12254	Snowboarding	HEY SWEETIE NOT THAT EASY	1-800-CALL-ATT (Collect)	JAN 24 00	MAY 23 00
ATTTL-12721	Stop And Pop (NBA Finals)	OH YEAH THIS JUNE SOMEONE	1-800-CALL-ATT (Collect)	APR 17 00	MAY 26 00



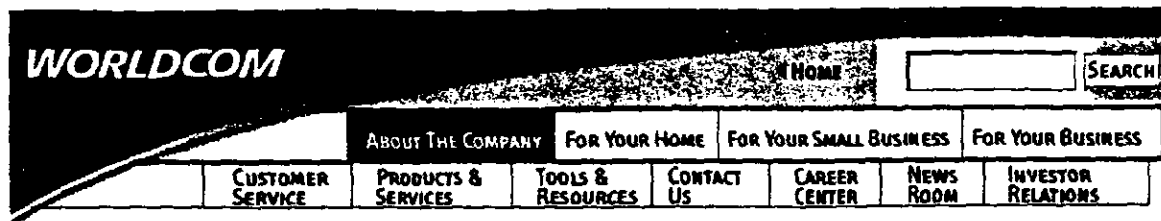
ATTTL-12189	Style	HEY, TEAR THE ROOF OFF	1-800-CALL-ATT (Collect)	JAN 8 00	APR 7 00
ATTTL-13729	Swing Across Quicksand	ONCE AGAIN WE'RE GIVING	1-800-CALL-ATT (Collect)	SEP 18 00	OCT 22 00
ATTTL-13119	The Best Of David Arquette	OUTTA CASH I WOULDN'T DIAL	1-800-CALL-ATT (Collect)	JUL 1 00	SEP 9 00
ATTTL-13520	The Challenge	THIS WEEK WE WILL BE	1-800-CALL-ATT (Collect)	AUG 28 00	OCT 21 00
ATTTL-11805	The Dialing Dragon	IF YOU'RE CALLING YOUR VILLAGE	1-800-CALL-ATT (Collect)	NOV 8 99	SEP 27 00
ATTTL-11622	The Missing Executive	PLEASE WELCOME THE EXECUTIVE	1-800-CALL-ATT (Hotel Promotion)	OCT 3 99	MAR 18 00
ATTTL-12388	The Perfect Game(AT&T Logo-30)	HE'S ABOUT TO BOWL	1-800-CALL-ATT (Collect)	FEB 1 00	APR 16 00
ATTTL-12210	Trip To NBA All-Star 2000	IF I KEEP PUTTING UP THESE NUMBERS	1-800-CALL-ATT (Collect)	JAN 14 00	MAR 5 00
ATTTL-13455	Video Music Awards	IT'S THE MTV 2000	1-800-CALL-ATT-Sponsorship	AUG 28 00	SEP 6 00
ATTTL-11531	Winning The Game	HEY DID YOU SEE MY GAME	1-800-CALL-ATT (Collect)	FEB 7 99	FEB 6 00
ATTTL-12229	Winter X Games- Mount Snow	WINTER X GAMES ON ESPN AND	1-800-CALL-ATT (Collect)	JAN 17 00	MAR 24 00
ATTTL-11310	Workout	YOU'RE PROBABLY WONDERING	1-800-CALL-ATT (Collect)	JUN 30 99	JUN 24 00
ATTTL-13512	X Games Sponsorship	THE X GAMES SPONSORED BY	1-800-CALL-ATT-Sponsorship	AUG 22 00	AUG 22 00
ATTTL-12611	Yelling At The TV	YOU GUYS GO AHEAD	1-800-CALL-ATT (Collect)	APR 5 00	JUL 16 00

#### 1-800-CALL-ATT Recuts

ATTTL-13424	ATT Man's Parents (15)	ATT MAN OH HE'S OUR SON	1-800-CALL-ATT (Collect)	AUG 10 00	OCT 22 00
ATTTL-13739	ATT Man's Parents (15) II	ATT MAN OH HE'S OUR SON	1-800-CALL-ATT (Collect)	SEP 20 00	OCT 17 00
ATTTL-13725	ATT Man's Sister (State To State)	ATT MAN HE'S MY BROTHER	1-800-CALL-ATT (Collect)	SEP 23 00	OCT 15 00
ATTTL-13804	Bouncing Car	YO G THE GREAT THING	1-800-CALL-ATT (Collect)	OCT 16 00	NOV 5 00
ATTTL-13811	Bouncing Car(Fine Print-30)	YO G YOU USING THAT PHONE	1-800-CALL-ATT (Collect)	OCT 16 00	NOV 18 00
ATTTL-14156	Charles Barkley II	TEACH AN OLD DOG SOME	1-800-CALL-ATT (Collect)	NOV 20 00	DEC 31 00
ATTTL-11312	Cousin Pee Wee (15)	WHERE'S YOUR COUSIN FROM	1-800-CALL-ATT (Collect)	JUN 30 99	SEP 18 00
ATTTL-12645	David Arquette-Arcade (30)	I WOULDN'T DIAL ZERO	1-800-CALL-ATT (Collect)	APR 11 00	JUN 17 00
ATTTL-12508	David Arquette-Basketball(15)	NOT IN MY HOUSE	1-800-CALL-ATT (Collect)	MAR 6 00	MAY 8 00
ATTTL-13091	Dial Up Pain (15)	DON'T DIAL ZERO	1-800-CALL-ATT (Collect)	JUN 9 00	SEP 29 00
ATTTL-13173	Dial Up Pain(Interstate Calls)	DON'T DIAL ZERO	1-800-CALL-ATT (Collect)	JUN 27 00	SEP 28 00
ATTTL-12879	Dude-Nitro May. 29	DUDE THE RESTROOMS	1-800-CALL-ATT (Collect)	MAY 21 00	MAY 24 00
ATTTL-12925	Dude-Nitro(June 5th)	DUDE THE RESTROOMS	1-800-CALL-ATT (Collect)	MAY 28 00	MAY 28 00
ATTTL-12803	Dude-Nitro(May 8th)	DUDE THE RESTROOMS	1-800-CALL-ATT (Collect)	MAY 6 00	MAY 6 00
ATTTL-12851	Dudes (May 22)	DUDE THE RESTROOMS	1-800-CALL-ATT (Collect)	MAY 13 00	MAY 20 00
ATTTL-11525	Game Winning Catch (Jersey)	HEY, DID YOU SEE MY GAME	1-800-CALL-ATT (Collect)	AUG 20 99	FEB 6 00
ATTTL-13386	Horror Movie (15) (Interstate)	DON'T DIAL ZERO	1-800-CALL-ATT (Collect)	JUL 16 00	OCT 21 00
ATTTL-12849	Horror Movie (30)	I'LL MAKE THE CALL	1-800-CALL-ATT (Collect)	MAY 12 00	JUL 10 00
ATTTL-13971	Mr. 1-800-CALL-ATT (Fine Text)	HE'S A MAN OF MANY DISGUISES	1-800-CALL-ATT (Collect)	OCT 10 00	DEC 31 00
ATTTL-13172	On The News (No Fine Print)	AND REPORTING LIVE FROM	1-800-CALL-ATT (Collect)	JUL 3 00	JUL 30 00
ATTTL-12063	Perfect Game(15 sec)	LOWEST SCORE POSSIBLE	1-800-CALL-ATT (Collect)	DEC 12 99	AUG 6 00
ATTTL-11178	Pool Cue (15)	SAW YOU LOOKING FOR CHANG	1-800-CALL-ATT (Collect)	MAY 30 99	JUL 9 00
ATTTL-12557	Pool Loungers (March 27)	IT'S TIME AGAIN FOR THE	1-800-CALL-ATT (Collect)	MAR 20 00	MAR 20 00
ATTTL-11866	Pool Loungers (Toronto)	IT'S TIME AGAIN FOR THE	1-800-CALL-ATT (Collect)	NOV 18 99	FEB 9 00
ATTTL-12364	Pool Loungers(Feb. 28)	IT'S TIME AGAIN FOR THE	1-800-CALL-ATT (Collect)	FEB 20 00	APR 26 00
ATTTL-12233	Pool Loungers(Jan. 10th)	IT'S TIME AGAIN FOR THE ROAD	1-800-CALL-ATT (Collect)	JAN 1 00	FEB 9 00
ATTTL-12447	Pool Loungers(Providence)	IT'S TIME AGAIN FOR THE ROAD	1-800-CALL-ATT (Collect)	MAR 5 00	MAR 20 00

ATTTL-12600	Road Report (April 10)	IT'S TIME AGAIN FOR THE ROAD	1-800-CALL-ATT (Collect)	APR 2 00	APR 2 00
ATTTL-11635	Road Report (Generic)	TIME TO CALL IN THE ROAD	1-800-CALL-ATT (Collect)	SEP 25 99	JUL 18 00
ATTTL-12940	Road Report (June 5)	TIME TO CALL IN THE ROAD	1-800-CALL-ATT (Collect)	MAY 29 00	JUN 5 00
ATTTL-12815	Road Report (May 8 St. Louis)	IT'S TIME AGAIN FOR THE	1-800-CALL-ATT (Collect)	MAY 7 00	MAY 7 00
ATTTL-12275	Style (15)	TEAR THE ROOF OFF BABY	1-800-CALL-ATT (Collect)	JAN 21 00	JUN 5 00
ATTTL-11620	The Bouncing Car (15)	YO G THE GREAT THING ABOUT	1-800-CALL-ATT (Collect)	OCT 3 99	NOV 6 00
ATTTL-11843	The Dialing Dragon (15)	IF YOU'RE CALLING YOUR VILLAG	1-800-CALL-ATT (Collect)	NOV 8 99	SEP 26 00
ATTTL-13234	The Dialing Dragon (15)(Inter)	IF YOU'RE CALLING YOUR	1-800-CALL-ATT (Collect)	JUL 3 00	SEP 29 00
ATTTL-12286	Trip To All-Star Game (TNT)	IF I KEEP PUTTING UP THESE	1-800-CALL-ATT (Collect)	JAN 22 00	MAR 5 00
ATTTL-11408	Workout (15)	YOU'RE PROBABLY WONDERING	1-800-CALL-ATT (Collect)	FEB 7 99	JUN 25 00
ATTTL-13006	Workout (No Disclaimer)(15)	YOU'RE PROBABLY WONDERING	1-800-CALL-ATT (Collect)	JUN 12 00	SEP 3 00
ATTTL-13066	Workout(No Disclaimer)(30 sec)	YOU'RE PROBABLY WONDERING	1-800-CALL-ATT (Collect)	JUN 12 00	AUG 16 00
ATTTL-13348	X Games Aug. 19	COME ON DOWN TO THE	1-800-CALL-ATT-Sponsorship	AUG 9 00	AUG 28 00
ATTTL-14089	Yelling At The TV (StateToState)	YOU GUYS GO AHEAD	1-800-CALL-ATT (Collect)	OCT 28 00	OCT 29 00
ATTTL-13171	Yelling At The TV II	YOU GUYS GO AHEAD	1-800-CALL-ATT (Collect)	JUN 24 00	OCT 29 00

**Schedule 10**



About The Company

## About The Company

### Who is WorldCom?

Operating in more than 65 countries, the company is a premier provider of facilities-based and fully integrated local, long distance, international and Internet services. The common shares of WorldCom stock trade on the Nasdaq National Market (U.S.) under the symbol WCOM.

To learn more about WorldCom, choose from the following:

### Communication Tools

#### ■ Manage Your Account

For Your Home  
• See Your Account

For Your Business  
• Learn about Interact

#### ■ Keeping In Touch

• Page Someone  
• Arrange a Conference Call

#### ■ Site Help

• Site Map

Worldwide Sites:

United States

### CORPORATE INFORMATION

#### Corporate Overview

A general overview of the combined WorldCom, including a global network map and fact sheets for domestic and global operations.

#### MCI WorldCom Foundation

Find more information regarding the Foundation's premiere initiative - the MarcoPolo Internet Content for the Classroom Program.

#### Global Network Maps

A graphic representation of WorldCom's global networks.

#### Cerf's Up

Vint Cerf's projections on advances in Internet and other networking technologies.

#### Consumers' Watch

Brought to you by MCI WorldCom's Consumer Affairs Division, get the latest news, information and hotlinks on telecommunications services and trends.

#### Public Policy

Get the latest on WorldCom's public policy initiatives.

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What's in "Products" ▶

#### MCI WorldCom Local Service



- Business Service
- Residential Service

#### Competition Saves You Money

Competition brings choice, which means better service and low prices for you. MCI WorldCom is committed to bringing local choice to consumers and businesses nationwide.

MCI WorldCom offers residential local service to customers throughout New York. As we expand, MCI WorldCom will strive to bring local service to markets where competition is possible and affordable.

Exercise your power to choose! Click here to find out more about MCI WorldCom Local Phone Service for your home or business.

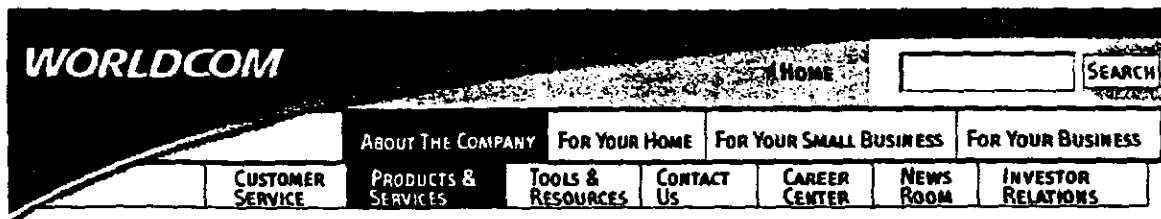
OR

New York residents, click here to sign up for MCI WorldCom Local Service online!



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Products & Services < About The Company

## Products & Services

**Solutions for all your communications needs.**

WorldCom can provide you with everything you need to manage your personal or business communications. We've got you covered with voice, data and Internet solutions that rival the competition.

Select the products and services that are right for you.

### SELECT A SERVICE

#### For Your Home

- Long Distance Plans
- Local Toll Calling
- International Calling
- Calling Card
- Personal 800 Number
- Local Service
- Wireless
- PrePaid Cards

- Complete Description of Services

#### For Your Small Business

- Long Distance Plan
- Local Toll Calling
- Toll Free Service
- International Calling
- Calling Card
- Wireless
- PrePaid Cards

- Complete Description of Services

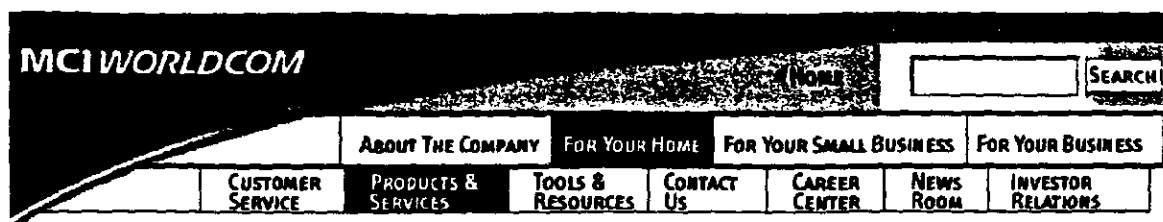
#### For Your Business

- WorldCom On-Net Services
- Voice
- Data
- Internet
- Messaging
- Contact Center Services
- Conferencing & Paging
- Business Solutions
- Partnerships & Buying Programs
- International
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Products &amp; Services &lt; For Your Home

## Products & Services

Solutions for all your communications needs.

MCI WorldCom can provide you with everything you need to manage your personal communications.

Select the products and services that are right for you.

### SELECT A SERVICE

- **MCI WorldCom 7¢ Anytime**  
Designed especially for frequent callers! MCI WorldCom 7¢ Anytime is only 7¢ a minute on all your calls--24 hours a day, seven days a week. Now, there's no more waiting until 7pm to make a call. You can call anytime and receive 7¢ a minute for just \$3.95 a month.
- **Local Toll Calling**  
Get great MCI WorldCom savings and service when you dial "1 + the area code" before making a call within your local calling area. These calls are usually carried by your local phone company at their high rates. Choose MCI WorldCom for your Local Toll Calls and get great low rates.
- **Local Service**  
MCI WorldCom is now offering local phone service in New York. Choose MCI WorldCom for all your telecommunication needs and save.
- **Wireless**  
With wireless services from MCI WorldCom, you'll find a service plan to suit your individual needs. Both analog and digital service are available, as well as a variety of phones and accessories. Keep in touch, even when you are on the go, with MCI WorldCom Wireless.
- **MCI WorldCom 9¢ Anytime**  
This plan is designed for callers that place fewer long distance calls, and want a simple, flat rate. MCI WorldCom 9¢ Anytime offers 9¢ a minute on all your calls--24 hours a day, seven days a week. You receive 9¢ a minute no matter what time of day
- **International Calling**  
Our international calling plans are your passport to low rates worldwide. Whether you're making or receiving calls from Kalamazoo to Kathmandu, MCI WorldCom has a global savings plan to link your world.
- **Prepaid Cards**  
With MCI WorldCom Prepaid Cards, all your calls are paid for in advance. No more scrambling



you call and best of all, there is no monthly fee.

- **MCI One Net Savings**  
Our exclusive long distance calling plan available only online! Just 5¢ a minute all weekend long and 9¢ a minute Monday through Friday, with no monthly fee. Enjoy the convenience of receiving your MCI WorldCom statements online and never worrying about late payments or lost bills again.

- **MCI WorldCom Weekends**  
A great value for weekend callers! With MCI WorldCom Weekends you receive our lowest rate of just 5¢ a minute all weekend long and only 7¢ a minute all other times, for just \$5.95 a month.

- **Calling Card**  
Take savings on the road with the MCI WorldCom Card. Call anywhere in the U.S. or to more than 280 international locations. No more unpredictable rates or hotel charges. No more coins or roaming fees.

- **Personal 800 Number**  
When you sign up for MCI WorldCom long distance service, you receive an MCI WorldCom Personal 800 Number. Share it with loved ones so they can call you toll-free from anywhere in the U.S.

for lose coins to use in pay phones. No phone bills to pay. And you get the savings of MCI WorldCom's low flat rates.

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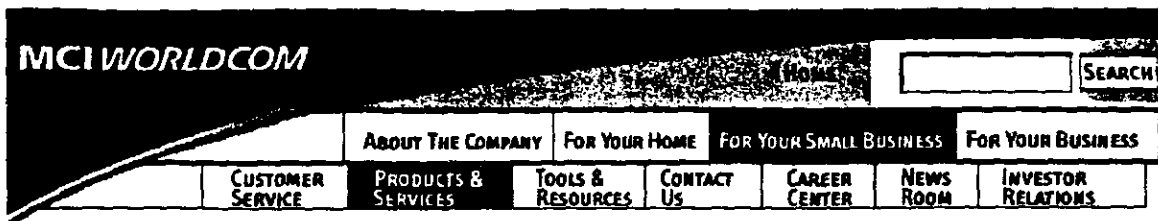
[About You](#)[About Us](#)[Connections](#)[Company](#)[Products](#)**MCI WORLDCOM****Product Glossary**[By Alphabetical Listing](#) | [By Customer Type](#) | [By Product Categories](#)**Calling & Card****MCI WorldCom Calling Card**

Use your MCI WorldCom Calling Card to call anywhere in the U.S. or to connect with more than 280 locations from here to Timbuktu. Simply dial our toll-free access number and your calls are routed directly through MCI WorldCom. So you know you'll be billed at MCI WorldCom's low rates instead of someone else's high rates. Your MCI WorldCom Calling Card also offers handy features like speed dialing, conference calling, message confirmation, airline reservations, and instant access to information like stock quotes, world weather and current events. Traveling overseas? It's easy to phone home with WorldPhone.

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Products &amp; Services &lt; For Your Small Business

## Products & Services

**Solutions for all your communications needs.**

MCI WorldCom can provide you with everything you need to manage your small business communications.

Select the products and services that are right for you.

### SELECT A SERVICE

- **Long Distance Plan**  
MCI 7¢ Anytime for Small Business provides you with one of the lowest rates in the industry -- 7¢ a minute, 24 hours a day, 7 days a week.
- **Local Toll Calling**  
Get great MCI WorldCom savings and service when you dial "1 + the area code" before making a call within your local calling area. These calls are usually carried by your local phone company at their high rates. Choose MCI WorldCom for your Local Toll Calls and get great low rates.
- **Toll Free Service**
- **International Calling**  
MCI WorldCom gives you great rates around the world. From Memphis to Morocco or wherever your business takes you, we have a global plan to save you money.
- **Calling Card**  
Use your MCI WorldCom Card and take savings on the road wherever business travel takes you. No more unpredictable rates or hotel charges. No more coins or roaming fees.
- **Prepaid Cards With**  
MCI WorldCom Prepaid Cards, all your calls are paid for in advance. No more scrambling for loose coins to use in pay phones. No phone bills to pay. And you get the savings of MCI WorldCom's low flat rates.
- **Wireless**  
With wireless services from MCI WorldCom, you'll find a service plan to suit your individual needs. Both analog and digital service are available, as well as a variety of phones and accessories. Keep in touch, even when you are on the go, with MCI WorldCom

- Build customer loyalty with your own toll free number and contribute to your bottom-line with one of the lowest rates in the industry -- 7¢ a minute, 24 hours a day, 7 days a week.

Wireless.

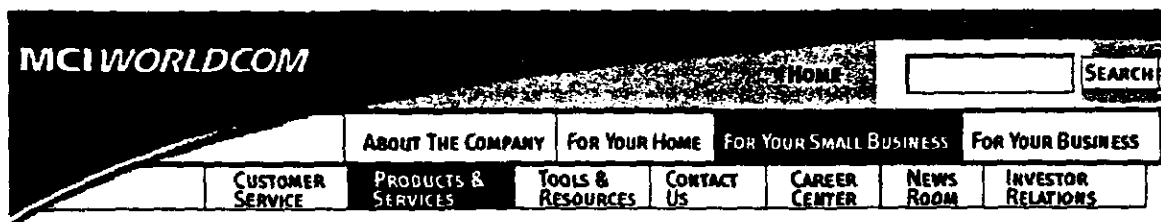
Must subscribe to MCI 7¢ Anytime for Small Business long distance service in order to sign-up for International Calling, Local Toll Calling, Calling Card, MCI WorldCom Internet, and/or Toll Free Service.

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Long Distance &lt; Products &amp; Services &lt; For Your Small Business



## MCI 7¢ Anytime for Small Business

Great rates at your fingertips.

Reduce your long distance expense with one of the lowest rates in the industry.

### Communication Tools

#### ■ Keeping In Touch

- Page Someone
- Address Book
- Find an International Country Code
- 10-10-9000 Directory Assistance

#### ■ Travel Help

- Find an International Access Number

#### ■ Site Help

- Site Map

#### ■ Complete List Of Communication Tools

- Click Here

With MCI 7¢ Anytime for Small Business long distance calling plan, you'll get a rate of 7¢ a minute, ALL day, EVERY day, on all state-to-state long distance calls.

### BENEFITS

- 7¢ a minute, 24 hours a day, 7 days a week.
- \$4.95 monthly fee, **WAIVED** each month that spending equals or exceeds \$25.
- Competitive international rates.
- SAME 7¢ rate for Calling Card calls from the U.S. back to the office.
- Great low rates on Local Toll calls.
- SAME 7¢ rate for state-to-state Toll Free Service.

### SELECT A SERVICE

- Long Distance Plan
- Local Toll Calling
- Toll Free Service
- International Calling
- Calling Card
- Wireless
- PrePaid Cards
- Complete Description of Services

**Sign Up Now!**

Note: Rates exclude Carrier Access Charge and Federal Universal Service Fee. Additional surcharge applies to Card calls made from payphones.

■ We take your privacy as seriously as you do.

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## Calling Card for Small Business

### Communication Tools

#### ■ Keeping In Touch

- Page Someone
- Address Book
- Find an International Country Code
- 10-10-9000 Directory Assistance

#### ■ Travel Help

- Find an International Access Number

#### ■ Site Help

- Site Map

#### ■ Complete List Of Communication Tools

- Click Here

Connect to the world.

Use the MCI WorldCom Card to call anywhere in the U.S. or to over 280 locations worldwide.

Sign up for MCI 7¢ Anytime for Small Business Long Distance Service and add the MCI WorldCom Card to your account.\*

The MCI WorldCom Card is easy to use. Your card number is simply your office phone number, plus a 4-digit PIN you select.

Traveling overseas? It's easy to phone the office with WorldPhone®.

### SELECT A SERVICE

- Long Distance Plan
- Local Toll Calling
- Toll Free Service
- International Calling
- Calling Card
- Wireless
- PrePaid Cards

- Complete Description of Services

### BENEFITS OF THE MCI WORLDCOM CARD

- 7¢ a minute on all your calling card calls to the office from anywhere in the U.S.
- Connect to over 280 locations worldwide using WorldPhone.
- Get instant access to stock quotes, current events, world weather, airline reservations.
- Use the handy features such as speed dialing, conference calling, message confirmation, and more.

**Sign Up Now!**

(Remember to select the Calling Card option on the order form.)

\*You must subscribe to MCI 7¢ Anytime for Small Business to sign-up for service.

Note: \$1.25 per call surcharge applies to Domestic Calling Card calls. An additional 26¢ surcharge applies to calls made from U.S. payphones.

■ We take your privacy as seriously as you do.

Need more information? Contact Us

[About the Company](#) | [For Your Home](#) | [For Your Small Business](#) | [For Your Business](#)  
[Customer Service](#) | [Products & Services](#) | [Tools & Resources](#)  
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**MCIWORLD.COM**

WORLD.COM HOME

## **MCI WorldCom Card.** The best connection for WorldPhone customers.

There are so many advantages to carrying an MCI WorldCom Card, we thought we should let you know them all.



1. Enjoy MCI WorldCom's dependable rates wherever you're calling from.



2. Avoid high-priced hotel operator surcharges.

3. MCI WorldCom operators and customer service representatives speak your language and understand your needs.

4. Our operators are available 24 hours a day.

5. With Traveler's Assist, you'll enjoy emergency, medical, legal and other referral assistance around the clock, whenever you are outside the U.S.

### **Sign-Up Now.**

U.S. residents can enjoy the great rates and features of the MCI WorldCom Card. Getting a card couldn't be easier.

All you do is sign up for the MCI WorldCom long distance service and the card is yours. So, call **1-800-955-0925**, or sign up on-line, now.

If you do not wish to sign up for an MCI WorldCom Card now, you can still use WorldPhone to make international collect calls to the U.S. Just dial the WorldPhone toll-free access number for the country you are calling from and wait for an MCI WorldCom operator to complete the call.

### **How to get the latest WorldPhone toll-free Access Numbers and Information.**



**PALM™ USERS.** Download the WorldPhone Companion for your Palm™ Device (PRC format), a complete list of WorldPhone toll-free access numbers and country-to-country calling instructions, plus an essential travel companion.

### **Get Connected**

- Using your Calling Card
- Making Collect Calls
- International Calling Plan

### **Resources**

- International Access Numbers
- Country Codes
- Reward Program
- Tecnogula
- Immigration Tips

### **Travel Help**

- Planning your Trip
- Palm Companion
- Laptop Connection Tips
- Currency Converter
- Traveler's Assist

### **Manage Your Account**

- Online Account Manager
- Contact Customer Service

### **International Calling for Small Business**

[click here](#)



You can check the complete list of WorldPhone toll-free access numbers from 125 countries around the world, right here, on-line.

Or you can download and print out a Wallet Guide (PDF format) so you can conveniently carry all of the access numbers in your wallet.

Using your Calling Card | Making Collect Calls | International Calling Plans  
International Access Numbers | Country Codes | Rewards Program | TechnoGuia | Immigration Tips  
Planning your Trip | Palm Companion | Laptop Connection Tips | Currency Converter | Traveler's Assist  
Online Account Manager | Contact Customer Service

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**MCI WORLD COM**

4 WORLD COM HOME

## Customer & Operator Services

### Customer Service

MCI WorldCom customer service is just a phone call away, no matter where you are, and MCI WorldCom customer service representatives speak your language. We can answer a question about your bill and add or change services to your account quickly and easily. Or you can use our Online Account Manager.



For Operator Assistance languages, please click here.

### In the U.S.

Call 1-800-759-1697, 24 hours per day, 7 days per week.

If you would prefer to speak to someone in your language, simply dial the 1-800 number listed below.

Language	Hours (Eastern Standard Time)	Days	Telephone Number
Arabic	8:00 - 22:00	M - F	1-800 560-0726
Chinese (Cantonese)	9:00 - 02:00	Everyday	1-800 215-4554
Chinese (Mandarin)	9:00 - 02:00	Everyday	1-800 506-9953
English	24 hours	Everyday	1-800 759-1697
Hindi	9:00 - 22:00	M - F	1-800 733-5513
Japanese	9:00 - 23:00	M - F	1-800 506-9954
Korean	9:00 - 02:00	Everyday	1-800 258-6549
Polish	9:00 - 17:30	M - F	1-800 803-8801
Russian	09:00 - 02:00	Everyday	1-800 266-9862
Vietnamese	09:00 - 02:00	Everyday	1-800 925-7413
Spanish	08:00 - 00:00	M - F	1-800 950-4652

### Outside the U.S.

Simply dial the WorldPhone toll-free access number and ask for Customer Service.

### Get Connected

- Using your Calling Card
- Making Collect Calls
- International Calling Plan

### Resources

- International Access Numbers
- Country Codes
- Tecnogua
- Immigration Tips

### Travel Help

- Planning your Trip
- Palm Companion
- Laptop Connection Tips
- Currency Converter
- Traveler's Assist

### Manage Your Account

- Online Account Manager
- Contact Customer Service

- Home

International  
Calling for  
**Small Business**  
click here

**Operator  
Assistance**

All you need to do is dial the operator and ask for help in any of these languages:

Arabic	French	Polish
Chinese (Cantonese)	German	Portuguese
Chinese (Mandarin)	Hebrew	Romanian
Creole	Hindi	Russian
Czech	Italian	Spanish
English	Japanese	Vietnamese
Filipino	Korean	

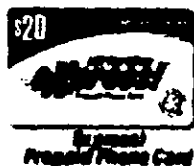
Using your Calling Card | Making Collect Calls | International Calling Plans  
International Access Numbers | Country Codes | Tecnogua | Immigration Tips  
Planning your Trip | Palm Companion | Laptop Connection Tips | Currency Converter | Traveler's Assist  
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**Prepaid PRODUCTS**  
click on and order!



**Prepaid SPOTLIGHT**

calls for **just 10¢** a minute!



Order online now or call 1-800-398-3177.



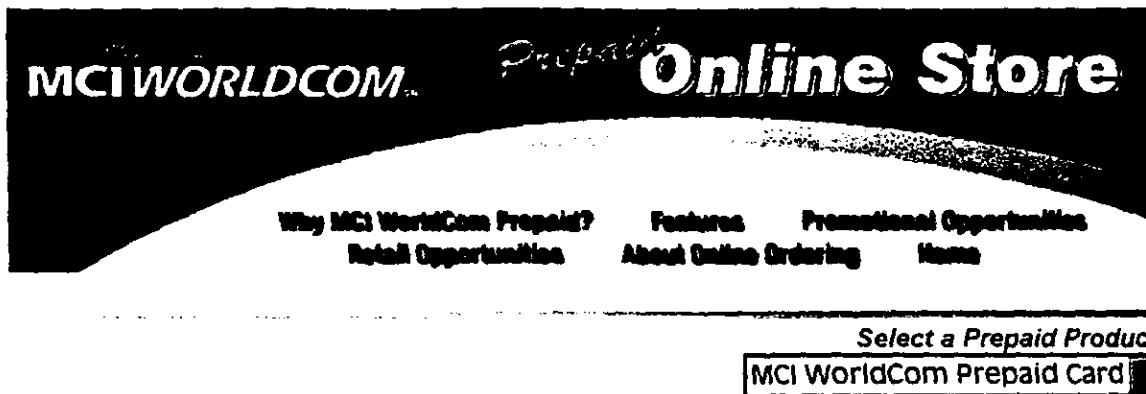
**Why MCI WorldCom Prepaid Phone Cards?**  
Find out all the reasons why MCI WorldCom Prepaid Phone Cards are ideal for friends and relatives, students, travelers, business professionals, military personnel... by clicking [HERE](#).

**Find out more!**

- Prepaid Long Distance Card Features
- Using Prepaid Cards for Promotions
- Retail Business Opportunities
- More Products and Services
- About Online Ordering

**MCI WorldCom Prepaid products can also be ordered using a major credit card by calling 1-800-398-3177**

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**MCI WORLD COM** *Prepaid* **Online Store**

[Why MCI WorldCom Prepaid?](#) [Features](#) [Promotional Opportunities](#)  
[Retail Opportunities](#) [About Online Ordering](#) [Home](#)

Select a Prepaid Product  
**MCI WorldCom Prepaid Card**

### Prepaid Card Features

MCI WorldCom Prepaid Phone Cards offer these valuable features:

#### **Operator Assistance**

Operator Assistance is available if you are unable to dial your number directly. Press "0" or wait briefly after dialing the toll-free access.

#### **Customer Service**

The Customer Service Center is available 24 hours a day, 7 days a week and is available in English and Spanish. You can call Customer Service at the 800 number printed on the back of your card to:

- Review dialing instructions
- Get information on country codes, city codes and rates to/from international countries
- Recharge cards

#### **Speed Dialing**

You can program up to 9 frequently called numbers on your MCI WorldCom Prepaid Card.

#### **Consecutive Calls**

To make another call, you don't have to hang up and enter your card information again. Just press the # key and wait for voice instructions or an MCI WorldCom operator to complete your next call. Please note, a touchtone telephone is required to make consecutive calls.

#### **Recharge**

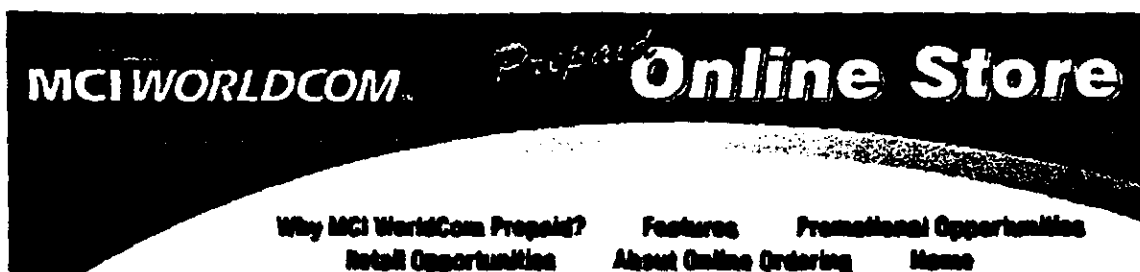
Adding additional time to a deplete card balance is easy with the "recharge" feature. Add as little as 30 minutes /units, or as many as 180 minutes/units up to once a week. Not applicable to the TeleVia Prepaid Phone Card(tm), but active card balances can be transferred to another MCI WorldCom Prepaid Phone Card that has the same toll-free access number.

#### **Verbal Notification of Expiration**

Each time you use your Prepaid Card, the expiration date and the remaining number of units on the card will be announced.

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Select a Prepaid Product

MCI WorldCom Prepaid Card

### Using Prepaid Cards for Promotions

MCI WorldCom Prepaid Card is the perfect premium item because it enables your customers to "get the message out" with eye catching graphics, custom voice greetings, and interactive features, in addition to offering a valued gift to consumers: free long distance phone time.

The MCI WorldCom Prepaid Promo Card is more than simply free long distance; it's an effective marketing tool for any business. MCI WorldCom promotional prepaid cards can be preprinted or customized.

The following promotional applications show the versatility of MCI WorldCom Prepaid Card:

#### • Retail Promotions

There are great opportunities for retailers to use prepaid cards as promotional items. MCI WorldCom promotional prepaid cards at a retail location can increase store traffic, create customer loyalty, build awareness of the products sold, and encourage the purchase of products at the location. MCI WorldCom Prepaid Card retail promotion ideas include:

- Door Busters
- Frequent Shopper Programs
- Gift With Purchase
- Promotion of an in-store prepaid vending machine
- Contests

#### • In-Pack/On-Pack Product Promotions

#### • Trade Show and Event Gift Ideas

#### • Business-to-Business Promotions, including...

- Employee Incentives
- Sales Incentives
- Employee Holiday Gifts
- Business Customer Incentives

If you are interested in using MCI WorldCom Prepaid for promotional applications within your business, please fill out and submit the following form, and an MCI WorldCom Representative will contact you shortly.

Please do not complete this form if you are under the age of 18.

**MCI WorldCom Prepaid Retail Program  
Information Request Form**

Contact Name	<input type="text"/>		
Title	<input type="text"/>		
Company Name	<input type="text"/>		
Street Address	<input type="text"/>		
	<input type="text"/>		
City	<input type="text"/>	State <input type="text"/>	Zip <input type="text"/>
Phone (with area code)	<input type="text"/>	Extension	<input type="text"/>
Fax Number	<input type="text"/>		
E-mail Address	<input type="text"/>		

Additional comments or information

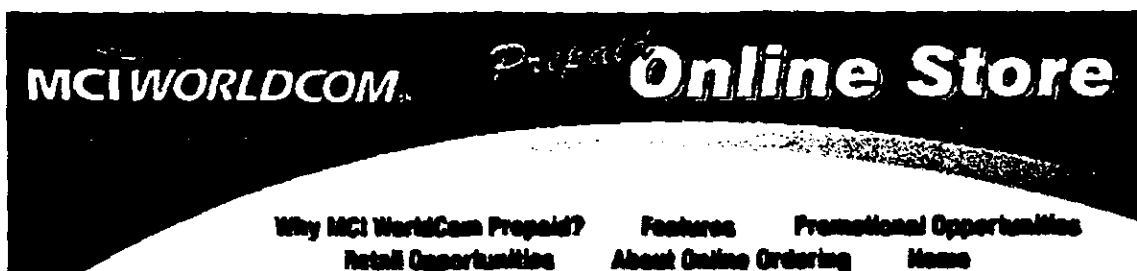
**Submit Information**

[Click here to review MCI WorldCom's Corporate Internet Policies.](#)

**MCI WorldCom Prepaid products can also be ordered using a major credit card by calling  
1-800-398-3177**

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Select a Prepaid Product  
MCI WorldCom Prepaid Card

### Retail Business Opportunities

Are you a retail business owner searching for that elusive category buster that's unique, exciting and hot? Well look no further! As an authorized MCI WorldCom Prepaid Phone Card distributor, you can experience the full impact of the high-margin category of Prepaid Phone Cards.

The prepaid card market is projected to grow exponentially over the next few years. Sales are being forecasted at \$2.5 billion by the year 2000. As an MCI WorldCom Prepaid Card retailer, your company can take advantage of this outstanding opportunity to join MCI WorldCom, a leader in the prepaid card industry.

MCI WorldCom Prepaid's retail program offers the benefit of a dedicated retail team who will work with you to deliver a prepaid merchandise plan that compliments your long and short-term goals.

MCI WorldCom Prepaid's retail line has something for every retailer, no matter who your target customer may be. MCI WorldCom Prepaid's branded card lines feature a variety of seasonal, holiday and utility products that appeal to a wide base of consumers.

MCI WorldCom also offers a variety of vending solutions for business owners wishing to either start a prepaid vending program or compliment their existing prepaid in-store business.

If you would like to learn more about becoming a retailer for this exciting, high-margin, high-growth product, please fill out and submit the form below. An MCI WorldCom program representative will contact you shortly.

Please do not complete this form if you are under the age of 18.

#### **MCI WorldCom Prepaid Retail Program Information Request Form**

Contact Name	<input type="text"/>
Title	<input type="text"/>
Company Name	<input type="text"/>
Street Address	<input type="text"/>

	<input type="text"/>		
City	<input type="text"/>	State <input type="text"/>	Zip <input type="text"/>
Phone (with area code)	<input type="text"/>	Extension	<input type="text"/>
Fax Number	<input type="text"/>		
E-mail Address	<input type="text"/>		

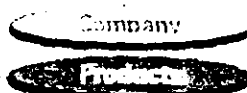
Additional comments or information

**Submit Information**

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**MCI WorldCom Prepaid products can also be ordered using a major credit card by calling  
1-800-398-3177**

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## Product Glossary

By Alphabetical Listing | By Customer Type | By Product Categories

### Home

MCI WorldCom Bonus Programs  
MCI WorldCom Card  
WorldPhone  
MCI Freeflex (Free Rental)  
MCI 5¢ Everyday Savings  
MCI One Savings II  
MCI One Net Savings  
MCI WorldCom Personal 800  
Number  
MCI WorldCom PrePaid Cards  
MCI WorldCom Wireless

### MCI WorldCom Personal 800 Number

When you sign up for MCI WorldCom long distance, a special service is included as a free benefit. It's called MCI WorldCom Personal 800 Number. MCI WorldCom Personal 800 Number is an easy-to-use personal 800 number which is programmed by MCI WorldCom to ring directly into your home telephone number.

The best thing about having your own 800 number is it allows the special people in your life to call you at home from any phone. Think of your family and other loved ones. A child away at school or far from home - elderly parents - a son or daughter on their own for the first time. Give them your MCI WorldCom Personal 800 Number, and enjoy the peace of mind of knowing they can always call you at home from wherever they are.

**MCI WORLD.COM**

SEARCH:



• online account manager • online tools

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# 1-800-COLLECT<sup>®</sup>

**COLLECT FAQs**

**Win!**

**TV Ads**

**Games**

**BMX**

**Motocross**

**Video Arcade**

**Get on the List**

**Contact Us**

**Available on 1-800-COLLECT**

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\* Savings vs. dialing 1011-1111

# 1-800-COLLECT

## Save a Buck or Two\*

Collect FAQs

Win!

TV Ads

Games

BMX

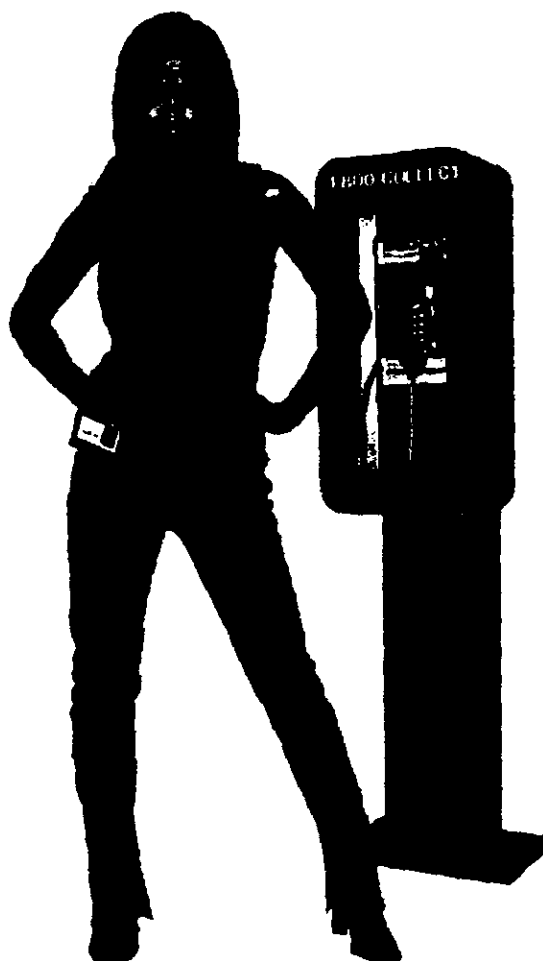
Motocross

Video

Get o

Conte

### Collect FAQs



**Q What is 1-800-COLLECT?**

**A** 1-800-COLLECT gives consumers an economical and convenient way to call collect. Use 1-800-COLLECT from any phone in the United States and you don't need to carry change!

**Q How do I use 1-800-COLLECT?**

**A** It's fast and easy! Dial "1-800-C O L L E C T" from any phone and follow the automated voice instructions. You will be asked for the phone number of the person you are calling as well as your

**Q Where is 1-800-COLLECT available?**

**A** Use 1-800-COLLECT from any phone in the U.S. to call:

- Anywhere in the U.S.
- Puerto Rico, U.S. Virgin Islands
- Canada
- Over 130 international locations

Use 1-800-COLLECT to call anywhere in the U.S. from:

- Anywhere in the U.S.
- Puerto Rico, U.S. Virgin Islands
- Canada

1-800-COLLECT is not available for calls originating from international locations (with the exception of Canada to the U.S.)

**Q Who are 1-800-COLLECT's television spokespeople?**

**A** Alyssa Milano as Eva Savelot and Arsenio Hall.

<b>1-800-COLLECT</b> <b>Save a Buck or Two*</b>	<a href="#">Collect FAQs</a>	<a href="#">Games</a>	<a href="#">Video</a>
	<a href="#">Win!</a>	<a href="#">BMX</a>	<a href="#">Get a</a>
	<a href="#">TV Ads</a>	<a href="#">Motocross</a>	<a href="#">Conte</a>
		<b>TV Ads</b>	



**Watch our current  
1-800-COLLECT Ads!**



**1-800-COLLECT****Save a Buck or Two\*****Collect FAQs****Win!****TV Ads****Games****BMX****Motocross****Video****Get o****Cont****Get on the List**

1-800-COLLECT has cool programs going on all year round. Be the first to find out about 1-800-COLLECT's latest and greatest st. Get on our list and we'll Email the news to you!

NAME (optional)

FIRST

LAST

Email Address (required):

Thanks for taking a minute to answer the below questions. T information helps us to build a web site of greatest interest t

1. How did you find out about the 1-800-COLLECT web site?:(required) (Please check all that apply)

☐ TV Ad☐ Magazine or newspaper ad☐ Another web sit☐ Billboard☐ Search Engine☐ Other

2. How many collect calls have you placed in the past 3 mon

Pick One

3. Are you a full-time college student?

☐ Yes ☐ No

4. What is your age?

Age

5. What is your gender?

☐ Male ☐ Female

Thanks for your time!

This information will not be shared or resold. The Email list is for COLLECT purposes only and will not be used for anything other t what is stated here without your prior permission.

To remove yourself from the 1-800-COLLECT Email list at an time, click here.



# Competitrack, Inc.

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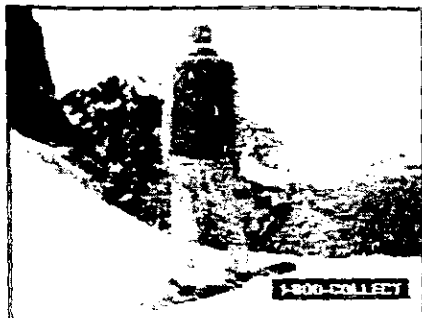
## MCI WorldCom: Use Your Head

Length: 30 First Airing: Comedy Central-12/03/99

Ad Code: MCITL-3558

Category: Out Of Home Communications

Subcat: Collect Calling



(Wind blowing)



(Man yells as he slides across floor)



2nd MAN: I'm freezing my-(bleep)-off.



1st MAN: There's a lodge. I'll make him turn.  
2nd MAN: Wait a minute, the angle's too sharp.



1st MAN: Don't be a wimp. I know what I'm doing. FREEZE!  
(Crash)



2nd MAN: Nice job. Now we're gonna have to call his parents.



1st MAN: We'll use 1-800-COLLECT, save 'em a buck or two.



2nd MAN: 1-800-COLLECT—now you're being logical.



1st WOMAN: Poor baby.

Text: Savings vs. dialing "0" with AT&T.



2nd WOMAN: Nice cast.



SKIER (on phone): Hi, Mom?  
1st MAN: Use your head.



2 MEN: 1-800-COLLECT. Save a buck or two or three.

Text: www.1800COLLECT.com

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## MCI WorldCom: Arsenio Hall-Fountain

Length: 30 First Airing: CBS-12/13/99

Ad Code: MCITL-3566

Category: Out Of Home Communications

Subcat: Collect Calling



(Music)

ARSENIO: Hey girls...



why so glum?



1st GIRL: And you are..?



ARSENIO: Come here.



I'm the 1-800-COLLECT advice guy.  
(Hands girls his card) Talk to me.



2nd GIRL: Well, we did do some excellent shopping.

1st GIRL: Manicure, pedicure, 2 cups of seven colors.



2nd GIRL: And a henna tattoo.

ARSENIO: So?

1st GIRL: We're out of town.

2nd GIRL: And out of cash.



ARSENIO: Call Daddy.



He'll wire you more.



Use 1-800-COLLECT and save him a buck or two. He'll think you're responsible.

1st GIRL: Excellent!

Text: Savings vs. dialing "0" with AT&T.



1st GIRL: Hey, which color? Smog or dirt?  
ARSENIO: Oh, you're on your own there.



VOICE OVER: 1-800-COLLECT—save a buck or two.

Text: www.1800COLLECT.com

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## MCI WorldCom: Use Your Head(15)

Length: 15 First Airing: Music TV-12/13/99

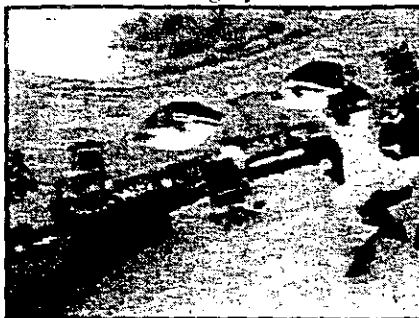
Ad Code: MCITL-3567

Category: Out Of Home Communications

Subcat: Collect Calling



(Wind blowing)



(Man yells as he slides across floor)



1st Man: The angle's too sharp!



2nd Man: I'll make him curve.  
(They scream)



1st Man: Nice job.



Now we'll have to call his parents.



2nd Man: We'll use 1-800-COLLECT...

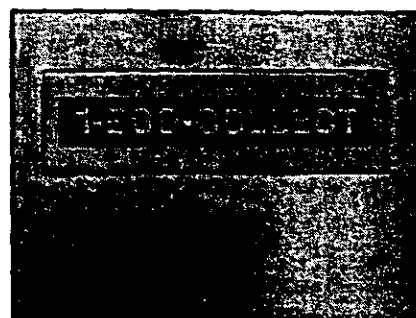


save 'em a buck or two.



Boy: Hi, mom?

TEXT: Savings vs. Dialing "0" with AT&T.



Voice Over: Use your head.



1st & 2nd Man: 1-800-COLLECT.  
V.O.: Save a buck or two.



1st & 2nd Man: Or three.

TEXT: www.1800COLLECT.com

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## MCI WorldCom: Arsenio Hall-Fountain(15)

Length: 15 First Airing: NYC-12/17/99

Ad Code: MCITL-3577

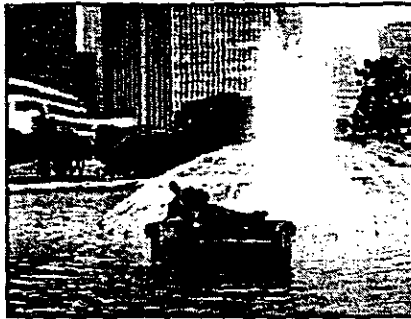
Category: Out Of Home Communications

Subcat: Collect Calling

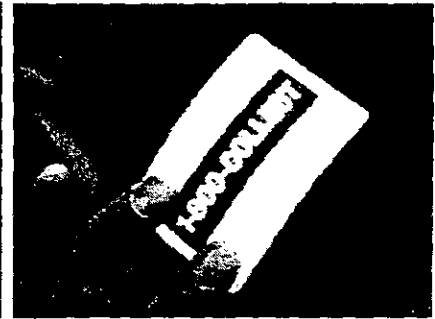


(Music)

ARSENIO HALL: Hey girls...



come here!



I'm the 1-800-COLLECT Advice Guy.



1st GIRL: We're out of town...



2nd GIRL: and out of cash.



ARSENIO HALL: Call Daddy...



He'll wire you more.



Use 1-800-COLLECT and save him a buck or two.

TEXT: Savings vs. dialing '9' with AT&T.



He'll think you're responsible.



GIRLS: Excellent!



VOICE OVER: 1-800-COLLECT...

TEXT: www.1800COLLECT.com



save a buck or two.  
(Music out)

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## MCI WorldCom: Dogs

Length: 30 First Airing: NBC-01/27/00

Ad Code: MCITL-3633

Category: Out Of Home Communications

Subcat: Collect Calling



(Music)

MAN (walking dogs): Easy, boys, easy. Whoa.



ARSENIO HALL: Excuse me. (Whistles)



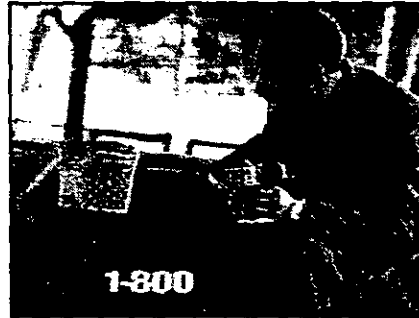
Hey, is that a collect call?

MAN: Who are you?

ARSENIO: I'm the 1-800 COLLECT Advice Guy.



Use 1-800 COLLECT and save the people you call a buck or two.



1-800-(1st dog wails)-How 'bout a "C"... (2nd dog covers his eyes)



O-L-L...

Text: Savings vs. dialing "0" with AT&T.



E-C...



Can't spell collect without a "T"



(Dogs go crazy and start running after Arsenio)  
ARSENIO: Oops.



(Arsenio jumps over couch)



MAN: Thanks.



ARSENIO (in voice over): Use 1-800-COLLECT. Save a buck or two.  
(Music out)

Text: www.1800COLLECT.com

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# Competitrack, Inc.

7 West 22nd Street, New York, NY 10010 (212) 604-0200

## MCI WorldCom: Arsenio Hall-Dogs (15)

Length: 15 First Airing: NYC-02/03/00

Ad Code: MCITL-3642

Category: Out Of Home Communications

Subcat: Collect Calling



(Music)

ARSENIO HALL: Yoo-hoo!



Is that a...



collect call?



MAN: Who are you?



A.H.: I'm the 1-800-COLLECT Advise Guy!



Use 1-800-COLLECT and...

Text: Savings vs. dialing "0" with AT&T.



save the people you call a buck or two!



MAN: Saves a buck or two?



That's great!



A.H.: Oops.



Use 1-800-COLLECT.



Save a buck or two.  
(Music out)

# Competitrack, Inc.

7 West 22nd Street, New York, NY 10010 (212) 604-0200

## MCI WorldCom: Just Eloped(15)

Length: 15 First Airing: Black Entertainment -02/04/00

Ad Code: MCITL-3644

Category: Out Of Home Communications

Subcat: Collect Calling



(Music)



(Sobbing sounds, sniffing)



ARSENIO HALL: Weddings...

TEXT: 1800COLLECT



always make me cry.



GROOM: Who are you?



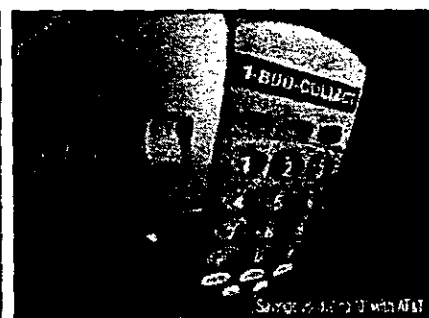
A.H.: I'm the 1-800-COLLECT Advice Guy.



GROOM: How do we tell our parents that-  
BRIDE: We just eloped!?



A.H.: Simple.



Use 1-800-COLLECT.

TEXT: Savings vs. dialing "0" with AT&T.



Save them a buck or two and they'll have to approve.

TEXT: Save a buck or two.



BRIDE AND GROOM: Save some money!



A.H.: (Catches bouquet) 1-800-COLLECT.  
Save a buck or two.  
(Music out)

TEXT: www.1800COLLECT.com

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# Competitrack, Inc.

7 West 22nd Street, New York, NY 10010 (212) 604-0200

## MCI WorldCom: Freeze Frame(15)

Length: 15 First Airing: ESPN-02/29/00

Ad Code: MCITL-3665

Category: Out Of Home Communications

Subcat: Collect Calling



(Music)



1-800 MAN: Freeze, kid.  
(He presses the pause button on his remote)



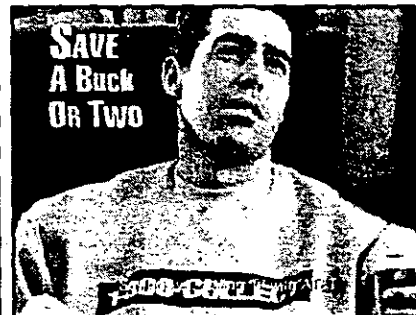
(Young man's arm freezes)  
YOUNG MAN: What's the deal?



1-800 MAN: Men like things cheap and easy. 1-800-COLLECT is both.



How cheap?

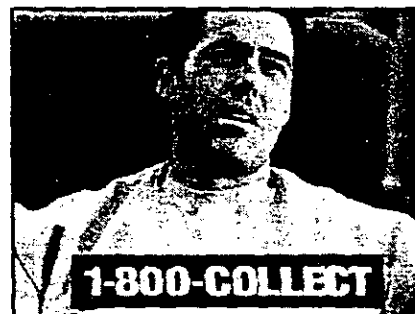


Saves a buck or two.



How easy?

Text: Savings vs. dialing "0" with AT&T.



1-800-COLLECT—as in "collect" call.



Okay, kid, dial like a man.



(1-800 Man unpauses remote and releases young man's arm)



(1-800 Man rewinds woman crossing street)



I love this thing.  
(Music out)

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7 West 22nd Street, New York, NY 10010 (212) 604-0200

MCI WorldCom: Eject

Length: 30 First Airing: ESPN2-03/13/00

Ad Code: MCITL-3675

Category: Out Of Home Communications

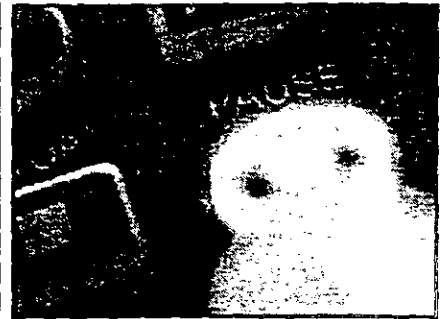
Subcat: Collect Calling



(Music)



MAN: Freeze!



WOMAN: Cute...



and you are?



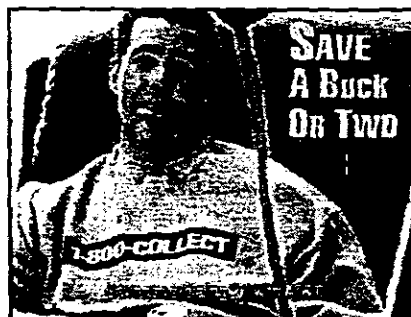
MAN: I'm the man of your dreams.  
WOMAN: Well, that's highly unlikely.



MAN: What if I said I could help you make  
that collect call cheap and easy.



Just use 1-800-COLLECT. It's cheap. It's  
easy.



The cheap part is, you save a buck or two.  
The easy part is...

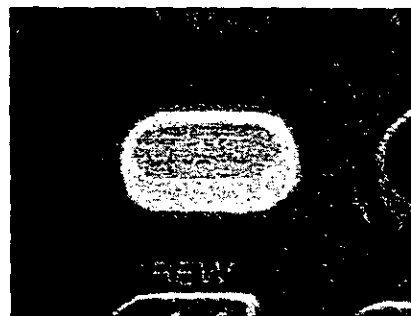


WOMAN: 1-800-COLLECT—as in collect  
calls. Now that's easy to remember.

Text: Savings vs. dialing "0" with AT&T.



MAN: Go ahead, heartbreaker. Dial like a  
man. Did I mention I'm cheap and easy too?  
WOMAN: No...



(Hits eject button on remote)  
you're history.



MAN: 1-800-COLLECT—save a buck or two.  
(Music out)

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# Competitrack, Inc.

7 West 22nd Street, New York, NY 10010 (212) 604-0200

MCI WorldCom: Freeze

Length: 15 First Airing: ESPN2-03/22/00

Ad Code: MCITL-3688

Category: Out Of Home Communications

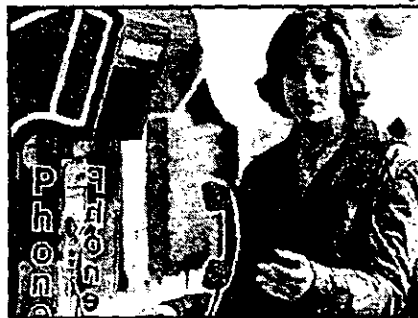
Subcat: Collect Calling



(Music)



MAN: Freeze!



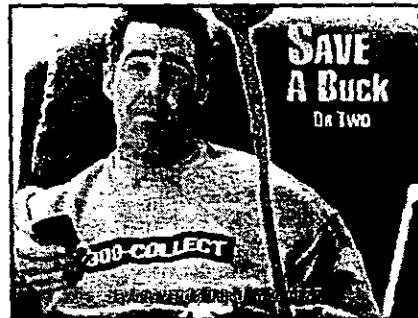
WOMAN: Cute.



MAN: Use 1-800-COLLECT. It's cheap. It's easy.



The cheap part is...



you save a buck or two.

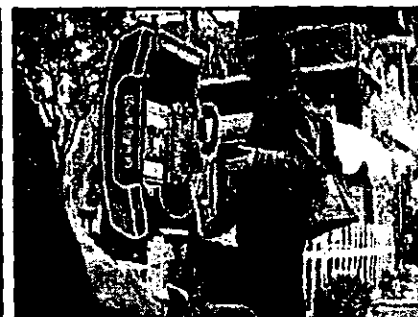
Text: Savings vs. dialing "0" with AT&T.



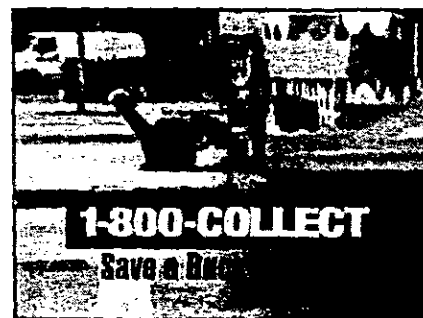
The easy part is...



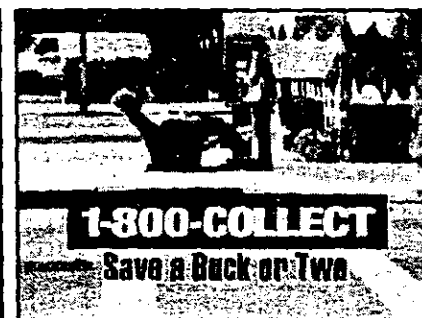
WOMAN: 1-800-COLLECT—as in collect calls.



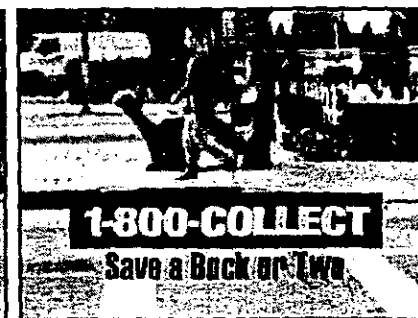
Now that's easy to remember.



MAN: 1-800-COLLECT...



save a buck or two.



(Music out)

**Schedule 13**

## SECTION 6.0 - ADDITIONAL SERVICES

### 6.1 Directory Assistance

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA. (C)

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA. (C)

Call allowances are as stated below:

1. A credit will be given for calls to Directory Assistance when:
  1. The Customer experiences poor transmission or is cut-off during the call,
  2. The Customer is given an incorrect telephone number, or
  3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

#### 2. Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
2. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge, and shall not be included in the ten call allowance.

Local Directory Assistance, per call	\$0.48
National Directory Assistance, per call	\$0.95

(T)  
(N)

### 6.2 Local Operator Services

Operator Assisted Surcharges - The following surcharges will be applied on a per call basis.

	Rate <u>Per Call</u>
Third Number Billing	\$1.10
Collect Calling	\$1.10
Person to Person	\$2.40

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mol0002

Allegiance Telecom of Missouri, Inc.

P.S.C. MO. No. 2  
Original Page 61.1

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**SECTION 6.0 - ADDITIONAL SERVICES****6.3 Number to Number Referral Service**

Number to Number Referral Service provides a recorded announcement that states the line number status and a referral number for calls placed to a disconnected or changed business line number.

The basic referral period is for a minimum of thirty (30) days or the life of the directory, whichever is greater.

	<u>Monthly Recurring Charges</u>	<u>Non-Recurring Charges</u>
Basic Referral Service, per number	N/C	N/C
DID Basic Referral		
Per individual number (charges apply for period selected)		
Up to 90 days	N/C	\$20
91 to 180 days	N/C	\$40
181 to 365 days	N/C	\$60
Per block of sequential numbers (charges apply for period selected)		
Up to 90 days	N/C	\$160
91 to 180 days	N/C	\$220
181 to 365 days	N/C	\$330

---

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Allegiance Telecom of Missouri, Inc.

P.S.C. MO. No. 2  
Original Page 61.2

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**SECTION 6.0 - ADDITIONAL SERVICES****6.4 Busy Verification and Interrupt Service****6.4.1 General**

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

**6.4.2 Rate Application****a) A Verification Charge will apply when:**

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

b) Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

c) No charge will apply when the calling party advises that the call is from an official public emergency agency.

**6.4.3 Rates**

	<u>Rate</u> <u>Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85

---

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GTE NORTH INCORPORATED

OPERATOR SERVICES

PSC MO. NO. 7  
SECTION NO. 10  
ORIGINAL SHEET 1

## GENERAL

- A. Operator Services is the provision of certain types of operator assistance features for the convenience of the Telephone Company's customers. These features include, but are not limited to, such items as busy verification service, local operator assisted calls, selective class of call screening, and directory assistance calls. The types of available features offered may be expanded or deleted from time to time when determined to be in the best interest of the Telephone Company or its customers.
- B. The Telephone Company does not undertake to actually provide the services as set forth in this section. As a service to its customers the Telephone Company has contracted with third parties to make the offerings contained herein available for those customers requiring them. The rates and charges apply only when costs are passed on to the Telephone Company by contractor(s).
- C. No liability shall accrue to the Telephone Company for errors or omissions during the use of operator services except for the rates and charges for each type of service, in which case its liability shall be limited to a refund at the applicable nonrecurring charge or monthly rate for the time the error or omission occurred, after reasonable notice in writing to the Telephone Company.
- D. The customer indemnifies and holds the Telephone Company harmless from any and all liability, damages, losses, claims or demands arising from any actions, omissions, mistakes, or negligence of any kind occurring from the use of operator services.

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Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

GTE NORTH INCORPORATED

OPERATOR SERVICES

PSC MO. NO. 7  
SECTION NO. 10  
ORIGINAL SHEET 2

## BUSY VERIFICATION SERVICE

## A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status or Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

## B. CHARGES

1. The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

Per request:	Charge
(a) Line Status	\$1.55
(b) Busy Interrupt	2.15

2. No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as police, fire, rescue, or ambulance.

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Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

GTE NORTH INCORPORATED

OPERATOR SERVICES

PSC MO. NO. 7  
SECTION NO. 10  
ORIGINAL SHEET 3

## DIRECTORY ASSISTANCE SERVICE

## A. GENERAL

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within an Iowa Number Plan Area (NPA) requests the telephone numbers of customers within the same Iowa Number Plan Area (NPA).

## B. RATES

1. An allowance of two direct dialed calls per month is provided without charge for each:
  - (a) Exchange Service Line
  - (b) Wide Area Telecommunications Service Line
  - (c) Mobile Telephone Service Line
  - (d) Trunk Line
2. Direct dialed calls (maximum of two requests per call) \$.45
3. Requests placed through the operator (when normal DA Service is available - maximum of two requests per call) will be billed the \$.45 rate.
4. Call allowances are not transferable between accounts.
5. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
6. Rates specified in B.2 and B.3 preceding are not applicable to:
  - (a) Calls placed from hotels and motels.
  - (b) Calls placed from hospitals.

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Regional Director-External Affairs  
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GTE NORTH INCORPORATED

OPERATOR SERVICES

PSC MO. NO. 7  
SECTION NO. 10  
ORIGINAL SHEET 4

DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. RATES (Cont'd)

6. (Cont'd)

(c) Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

(d) Calls from certified exempt customers and charged to their calling card.

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Regional Director-External Affairs  
Wentzville, Missouri

GTE NORTH INCORPORATED

OPERATOR SERVICES

PSC MO. NO. 7  
SECTION NO. 10  
ORIGINAL SHEET 5

## LOCAL OPERATOR ASSISTANCE

## A. GENERAL

1. Local Telecommunications Service is that of furnishing telephone communications within local service areas.
2. Local operator assistance is furnished to customers upon request in order to complete local calls.
3. For the purpose of rate application, local operator assistance charges are categorized as follows: Calling Card, Operator Station, and Person-to-Person calls.
  - a. Calling Card calls - The customer dialed Calling Card rate is applicable to "0+" calls which are completed by the caller or the operator and are billed to the caller's calling card or special billing number. This rate is also applicable when no automatic recording equipment for operator assisted calls is available in order to complete a calling card or special billing number call.
  - b. Operator Station calls - The Operator Station rate is applicable when calls are completed with the assistance of a Company operator, except as specified for the customer dialed Calling Card or Person-to-Person type calls. Customer dialed "0-" calls where the operator completes the call and arranges billing are charged the Operator Station rate. The call can be billed to the originating telephone number, a calling card, the called number (collect), or to a third number.

Operator Station calls also include "0+" calls when the customer is placing a collect or billed to third number call.
  - c. Person-to-Person calls - The Person-to-Person rate applies to customer dialed "0-" calls where the operator completes the call to a designated person or extension. The call can be billed to the originating telephone number, calling card, the called number (collect), or to a third number.
4. Dial Station-to-Station class of service applies to operator station-to-station calls placed sent paid from residence service lines or trunks which are certified by a qualified authority as services of persons who are disabled and unable to dial telephone numbers. All station-to-station calling card calls charged to the certified line are subject to the charges in B.1. following.

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GTE NORTH INCORPORATED

OPERATOR SERVICES

PSC MO. NO. 7  
SECTION NO. 10  
ORIGINAL SHEET 6

## LOCAL OPERATOR ASSISTANCE

## A. GENERAL

## 4. (Cont'd)

Certification is provided upon the customer's written application to the Telephone Company for each residence line or trunk to be included. Certification becomes effective with the bill following approval of the application. Requests to change to or from certification are not subject to charge. Customers may verbally identify themselves as being unable to dial a call because of their disability. Only the Dial Station-to-Station charges will apply to these sent-paid calls.

5. Customers who verbally identify themselves as being unable to dial a call because of their disability will not be required to pay the operator assisted charge for sent-paid station-to-station calls from pay telephones.

6. When an operator is used to complete a local call, the charges appearing in B.1., 2., and 3., following apply.

## B. RATES

	<u>Charge</u>
1. For customer dialed Calling Card calls	\$ .65
2. For all other Operator Station calls	1.30
3. For Person-to-Person calls	2.75
4. Local Operator Assistance charges are in addition to any local usage charges and any local service charges.	
5. Local Operator Assistance charges do not apply to calls placed to the Telephone Company Business Office, Telephone Company Repair Service, or to emergency agencies such as 911 service, police, fire, rescue or ambulance.	
6. These charges are not subject to any discounts.	

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Gerald D. Harris  
Regional Director-External Affairs  
Wentzville, Missouri

INTERMEDIA COMMUNICATIONS INC.  
LOCAL EXCHANGE SERVICES TARIFF

P. S.C.MO.NO. 2

1ST REVISED PAGE NO. 51

~~CANCELS ORIGINAL PAGE NO. 51~~~~Missouri Public  
Service Commission~~

## SECTION 3 - DESCRIPTION OF SERVICE, CONT. A.

REC'D SEP 13 1999

## 3.4 Directory Listings

For each Customer of Intermedia's Exchange Access Service(s), the Company shall arrange for the (T) listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See Section 4.3.4.C for the rates for additional directory listings.

## 3.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit (T) Card Collect, Person-to-Person and Third Party. Charges apply as stated in Section 4, as well as per call operator charges.

Missouri Public  
Service Commission

FILED OCT 13 1999

ISSUED: September 13, 1999

EFFECTIVE: October 13, 1999

Issued by:

Steven T. Brown, Senior Director  
Regulatory Analysis and Compliance  
3625 Queen Palm Drive  
Tampa, Florida 33619-1309

mo19903

INTERMEDIA COMMUNICATIONS INC.  
LOCAL EXCHANGE SERVICES TARIFF

P. S.C.NO.NO. 2  
1ST REVISED PAGE NO. 52  
CANCELS ORIGINAL PAGE NO. 52

SECTION 3 - DESCRIPTION OF SERVICE **Missouri Public  
Service Commission**

3.5 Operator-Assisted Services, cont.

REC'D SEP 13 1999

3.5.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Intermedia network and (T)
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;

**Missouri Public  
Service Commission**  
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Regulatory Analysis and Compliance  
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Tampa, Florida 33619-1309

mo19903

INTERMEDIA COMMUNICATIONS INC.

P.S.C.MO. NO. 2

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE No. 53

**RECEIVED**

## SECTION 3 - DESCRIPTION OF SERVICE, CONT.

OCT 14 1997

## 3.5 Operator-Assisted Services, cont.

MISSOURI  
Service Commis. ..  
e, cont.

## 3.5.2 Busy Line Verify and Line Interrupt Service, cont.

2. The operator verifies that the line is available for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

## 3.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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EFFECTIVE: ~~November 1, 1997~~  
DEC 12 1997

Issued by: Michael A. Viren, Sr. Vice President, Strategic  
Planning, Regulatory and Industry Relations  
3625 Queen Palm Drive  
Tampa, Florida 33619-1309

INTERMEDIA COMMUNICATIONS INC.  
LOCAL EXCHANGE SERVICES TARIFFP.S.C.NO. NO. 2  
1ST REVISED PAGE NO. 54  
CANCELS ORIGINAL PAGE NO. 54

## SECTION 3 - DESCRIPTION OF SERVICE, CONT.

**Missouri Public  
Service Commission**

## 3.6 Directory Assistance cont.

REC'D MAIL 1-4

Call allowances are as stated below

1. Business customers using directory assistance will receive ten (10) free calls per line or PBX trunk line per month.

(D)

(D)

FILED JUN 16 1999

ISSUED: March 17, 1999

~~EFFECTIVE 3-16-1999~~

Issued by Steve Brown, Director,  
Regulatory Analysis and Compliance  
3625 Queen Palm Drive  
Tampa, Florida 33619-1109

JUN 16 1999

MO19902

INTERMEDIA COMMUNICATIONS INC.

P.S.C.MO. NO. 2

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE NO. 55 -

**RECEIVED**SECTION 3 - DESCRIPTION OF SERVICE, CONT **OCT 14 1997**

## 3.6 Directory Assistance, cont.

**MISSOURI****Public Service Comm.**

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

## Exemptions

1. Residential Customers are exempt from Directory Assistance charges.
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
3. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge (see Section 4.3.4), and shall not be included in the ten call allowance.

ISSUED: October 14, 1997

EFFECTIVE: **DEC 12 1997**

Issued by: Michael A. Viren, Sr. Vice President, Strategic Planning, Regulatory and Industry Relations  
3625 Queen Palm Drive  
Tampa, Florida 33619-1309

**FILED**  
**97-264**  
**DEC 12 1997**



INTERMEDIA COMMUNICATIONS INC.  
LOCAL EXCHANGE SERVICES TARIFFP.S.C.NO. 2  
3RD REVISED PAGE NO. 56  
CANCELS 2ND REVISED PAGE NO. 56

## SECTION 3 - DESCRIPTION OF SERVICE, CONT.

## 3.7 [Reserved for Future Use]

~~VISCONSIN  
Service Commission~~

(D)

DEC 22 1999

(D)

## 3.8 Frame Relay Services

The transport of data, voice and video using Frame Relay technology. This service includes the routing of Frame Relay, the FRADing polled protocols, transport of asynchronous and X.25 protocols. This service is available On-Net or Extended.

~~VISCONSIN  
Service Commission~~

DEC 22 1999

ISSUED: December 22, 1999

EFFECTIVE:

Issued by: Scott A. Sapperstein, Senior Policy Counsel  
Regulatory Analysis and Compliance  
3625 Queen Palm Drive

JAN 22 2000

Tampa, Florida 33619-1309

INTERMEDIA COMMUNICATIONS INC.

P.S.C. MO. NO. 2

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE NO. 92

~~SECTION 4 - RATES, CONT.~~  
SECTION 4 - RATES, CONT.

## 4.4 Additional Service Rates

## 4.4.1 Returned Check Charge

Returned Check Charge \$20 or 5% of the amount of check,  
whichever is greater

## 4.4.2 Service Implementation Charge

Service Implementation Charge \$15

## 4.4.3 Reconnection Charge

Reconnection Charge \$25/per occurrence

## 4.5 Operator-Assisted Services

## 4.5.1 Operator Charges (per call)

	Charge
Person-to-Person	\$2.49
Station-to-Station	\$0.99
Calling Card/Credit Card	\$0.79

When more than one class of service is involved, only the  
higher surcharge is applicable.

ISSUED: October 14, 1997

EFFECTIVE: ~~DEC 12 1997~~

Issued by: Michael A. Viren, Sr. Vice President, Strategic  
Planning, Regulatory and Industry Relations  
3625 Queen Palm Drive  
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FILED

DEC 12 1997  
97-264  
PUBLIC SERVICE CO.

INTERMEDIA COMMUNICATIONS INC.

P.S.C. MO. NO. 2

LOCAL EXCHANGE SERVICES TARIFF

ORIGINAL PAGE NO. 93

## SECTION 4 - RATES, CONT.

## 4.5 Operator-Assisted Services, cont.

## 4.5.2 Operator Dialed Surcharge

Operator Dialed Surcharge

\$0.74

## 4.5.3 Busy Line Verify and Line Interrupt Service

Each request

Busy Line Verify Service

\$1.20

Busy Line Verify and Line Interrupt Service

\$1.85

## 4.5.4 Directory Assistance

Local

All Other

Per Request\*

\$0.90

\$0.90

\*Subject to exemptions in Section 3.6.

ISSUED: October 14, 1997

EFFECTIVE: ~~NOV 12 1997~~

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Issued by: Michael A. Viren, Sr. Vice President, Strategic  
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S7-264  
 PUBLIC SERVICE CO.

Sprint Communications Company L.P.

Missouri P.S.C. Local Exchange Tariff No. 1

1st Revised Page 77

Cancels Original Page 77

## LOCAL EXCHANGE SERVICES

## 5. PRODUCT DESCRIPTIONS AND RATES (Continued)

## .4 Operator Services (Continued)

## .2 Local Operator Assistance (Continued)

In addition to charges which would otherwise apply pursuant to other sections of this tariff, each operator assisted call will be assessed a charge(s) as follows:

## .1 Call Placement Charges

	Fully Automated	Partially Automated	Operator Handled	(T)
Station to Station	N/A (R)	N/A (R)	\$1.15 (I)	
Station to Station-Third Number	\$0.75	\$0.95	\$1.15	(N)
Station to Station-Collect	\$0.75	\$0.95	\$1.15	(N)
Person to Person	N/A	N/A (R)	\$2.55 (I)	
Person to Person-Third Number	N/A	\$2.15	\$2.55	(N)
Person to Person-Collect	N/A	N/A	\$2.55	(N)
Busy Line Verify	N/A	N/A	\$1.29 (I)	(D)
Busy Line Verify- Alternate Billing	N/A	N/A	\$2.44	(N)
Busy Line Interrupt*	N/A	N/A	\$1.99 (I)	
Busy Line Interrupt-Alternate Billing*	N/A	N/A	\$3.14	(N)

\* Includes a Busy Line Verify charge

(N)

ISSUED:  
9-28-00

Michael Ragan  
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8140 Ward Parkway  
Kansas City, Missouri 64114-2006

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10-31-00

Sprint Communications Company L.P.

Missouri P.S.C. Local Exchange Tariff No. 1

1st Revised Page 78

Cancels Original Page 78

## LOCAL EXCHANGE SERVICES

## 5. PRODUCT DESCRIPTIONS AND RATES (Continued)

## .4 Operator Services (Continued)

## .3 Directory Assistance

Customers may obtain directory assistance in determining local telephone numbers (T)  
by calling the Directory Assistance (DA) operator. A maximum of two (N)  
requested telephone numbers will be provided for each Directory Assistance  
call. (N)

When a customer requests operator assistance to place a call to Directory (N)  
Assistance, the Local Operator Assistance charge applies in addition to the  
Directory Assistance charge.

Calls to Directory Assistance from lines of customers who have been certified  
by a registered physician or recognized agency as unable to use a directory  
because of a physical handicap are not subject to charge.

A Directory Assistance call may be alternately billed collector to a third  
number. (N)

## .1 Credits

A credit will be given for calls to Directory Assistance when:

- .1 the Customer experiences poor transmission or is cut-off during the call.
- .2 the Customer is given an incorrect telephone number, or the Customer  
inadvertently misdials an incorrect Directory Assistance NPA.
- .3 To receive a credit, the Customer must notify the Directory Assistance operator  
or the Company's Customer Service of the problem experienced.

(D)

ISSUED:  
9-28-00

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Sprint Communications Company L.P.

Missouri P.S.C. Local Exchange Tariff No. 1

1st Revised Page 76

Cancels Original Page 76

## LOCAL EXCHANGE SERVICES

## 5. PRODUCT DESCRIPTIONS AND RATES (Continued)

## .4 Operator Services (Continued)

## .1 Local Operator Assistance

Local Operator Assistance is available to Customers and users of the Company's Local services. In addition to charges which would otherwise apply pursuant to other Sections of this tariff, each operator assisted call will be assessed a charge(s) as set forth within. (D)

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the calling station, called station, or a third number. (D)

Station-to-Station: Refers to calls other than person-to-person calls billed to calling number, called number or to a third number. (D)

Busy Line Verify: Upon request of a calling party, the Operator will verify a busy condition on a called line. The operator will determine if the line is clear or in use and report to the calling party. (D) (T)

Busy Line Interrupt: Upon request of a calling party, the Operator will interrupt the call on the called line only if the calling party indicates an emergency. (T)

ISSUED:  
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Michael Ragan  
State Tariffs  
8140 Ward Parkway  
Kansas City, Missouri 64114-2006

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Sprint Communications Company L.P.

Missouri P.S.C. Local Exchange Tariff No. 1

Original Page 76.1

## LOCAL EXCHANGE SERVICES

## 5. PRODUCT DESCRIPTIONS AND RATES (Continued)

## .4 Operator Services (Continued)

## .2 Local Operator Assistance (Continued)

Station-to-Station calls may be operator handled, partially automated or fully automated. Person-to-Person calls may be operator handled or partially automated.

(N)

## .1 Operator Handled

Operator Handled service occurs when the person originating the call dials zero or a special access number (e.g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call. Non-automated service includes service that is not fully automated or semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

## .2 Partially Automated

Partially Automated service occurs when the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and the operator collects billing information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

(N)

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Michael Ragan  
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Sprint Communications Company L.P.

Missouri P.S.C. Local Exchange Tariff No. 1

Original Page 76.2

## LOCAL EXCHANGE SERVICES

## 5. PRODUCT DESCRIPTIONS AND RATES (Continued)

## .4 Operator Services (Continued)

## .2 Local Operator Assistance (Continued)

## .3 Fully Automated

(N)

Fully automated service occurs when the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

## .4 Alternate Billing for Busy Line Verify and Busy Line Interrupt

A customer who places a Busy Line Verify or Busy Line Interrupt call may use alternate billing. Charges for the call may be billed to a Third Number.

(N)

ISSUED:  
9-28-00

Michael Ragan  
State Tariffs  
8140 Ward Parkway  
Kansas City, Missouri 64114-2006

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10-31-00



P.S.C. Mo. No. 15  
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.  
 MESSAGE TELECOMMUNICATIONS SERVICE TARIFF

UG2033

21

Section 1  
 15th Revised Sheet 20  
 Replacing 14th Revised Sheet 20

## MESSAGE TELECOMMUNICATIONS SERVICE

## 1.4 TWO-POINT SERVICE - (Continued)

## 1.4.6 Rates - (Continued)

## B. Service Charges

A Service Charge is applicable to Customer Dialed Calling Card Station, Operator Dialed Calling Card Station, Operator Station, Person-to-Person and Real-Time Rated calls and for Busy Line Verifications and Busy Line Interruptions. This charge is in addition to the initial period and additional period charges applicable to a call. When a call is subject to more than one service charge (other than the Non-Subscriber Service Charge as specified in 1.4.6.B., 7., below), only the highest service charge applies.

	AT&T CIID/891 Card	Billed To LEC Calling Card	Commercial Credit/Charge Card
1. For Card calls accessing AT&T's network other than via 1-800-CALLATT: Customer Dialed Calling Card Station -			
o Customer Dialed/Automated (1)	\$ .99	\$4.99(CR)	\$4.99(CR)
o Customer Dialed and Operator Assisted (1)	\$3.95	\$5.50	\$5.50
o Customer Dialed-Operator Must Assist (1)	\$ .99	\$4.99(CR)	\$4.99(CR)
Operator Dialed Calling Card Station (1) (2)	\$3.95	\$5.50	\$5.50
2. For Card calls accessing AT&T's network via 1-800-CALLATT: Customer Dialed Calling Card Station -			
o Customer Dialed/Automated (1)	\$ .99	\$4.99(CR)	\$4.99(CR)
o Customer Dialed and Operator Assisted (1)	\$2.25	\$5.50	\$5.50
o Customer Dialed-Operator Must Assist (1)	\$ .99	\$4.99(CR)	\$4.99(CR)
Operator Dialed Calling Card Station (1) (2)	\$2.25	\$5.50	\$5.50

- (1) Refer to Section 1.4.2.B. for descriptions of these categories.  
 (2) Includes Real Time Rated Card Calls.

Issued: June 23, 2000

Effective: July 3, 2000

Hamid Eftekhari, District Manager  
 5501 LBJ Freeway  
 Dallas, TX 75240-6202

P.S.C. No. 16  
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.  
MESSAGE TELECOMMUNICATIONS SERVICE TARIFF

Section 3  
5th Revised Sheet 3  
Replacing 4th Revised Sheet 3

DIRECTORY ASSISTANCE SERVICES

3.2 DIRECTORY ASSISTANCE SERVICE

3.2.1 DESCRIPTION

Directory Assistance Service, as offered by the Company, allows customers to obtain help in determining listed telephone numbers by calling a Directory Assistance Service number. A Directory Assistance Service charge applies to calls made to intrastate Directory Assistance Service numbers foreign to the NPA in which the customer is located or for which Company facilities are used. A maximum of two requests may be made on each call to Directory Assistance Service. Customers may access the service by dialing the area code (NPA) for the telephone number desired plus 555-1212.

3.2.2 APPLICATION OF CHARGES

A. Directory Assistance Charge

This Directory Assistance Charge applies to all requests made to the Directory Assistance Bureau.

In addition to the Directory Assistance Charge, customers are charged the appropriate Operator Service Charges and Surcharges as specified in Sections 1.4.6.B., 1.4.6.C., 1.4.6.G., 7., 1.4.6.G., 8., 1.4.6.H., 7., and 1.4.6.H., 8., of this tariff. Person-to-Person and Collect calls to Directory Assistance are not permitted.

Rate Per Call                      \$1.40

(CR)

B. Customers with Disabilities

Those customers, with an AT&T approved certification, having a visual or physical disability that prevents use of a telephone directory are exempt, as a reasonable accommodation associated with their disability, from the charges for Directory Assistance calls for up to and including 50 calls per monthly billing cycle. This exemption applies to calls billed to one residential telephone line per certified customer and applies to Directory Assistance calls for personal use only. Calls to Directory Assistance in excess of 50, where billing is available, will be billed at the tariffed Directory Assistance rate in Section 3.2.2.A. of this tariff.

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Hamid Eftekhari, District Manager

24

P.S.C. Mo. No. 15  
 AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.  
 MESSAGE TELECOMMUNICATIONS SERVICE TARIFF

Section 1  
 18th Revised Sheet 21  
 Replacing 17th Revised Sheet 21

## MESSAGE TELECOMMUNICATIONS SERVICE

**RECEIVED**

## 1.4 TWO-POINT SERVICE - (Continued)

## 1.4.6 Rates - (Continued)

APR 12 2000

## B. Service Charges - (Continued)

MISSOURI  
Public Service Commission  
 Billed To

	AT&T CID/891 Card	All Other Calls	
3. Person-to-Person*			
Sent Paid Coin	-	\$9.99(CR)	
All Other Calls	\$6.75(CR)	\$9.99(CR)	
4. Operator Station*			
		Automated Calls	Operator Assisted Calls
Collect	-	\$4.99(CR)	\$5.50(CR)
Billed to Third Party	-	\$4.99(CR)	\$9.99(CR)
Sent Paid - Non Coin	-	\$4.99(CR)	\$9.99(CR)
Sent Paid Coin	-	\$1.95(CR)	\$1.95(CR)
5. Busy Line Verification - For each Busy Line Verification a charge of \$6.50 applies.			
6. Busy Line Interruption - For each Busy Line Interruption a charge of \$13.00 applies. Once an operator has verified the line, and the called party has agreed to accept the interruption, the customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate LDMS call. Customers may accept or refuse the operator's offer to complete the call. Operator Station transport charges and Service Charges will be applied to calls completed with the operator's assistance as referenced in Section 1.4.6.			

**FILED**

\* Includes Real Time Rated Calls

APR 22 2000

MISSOURI  
Public Service Commission

Issued: April 12, 2000

Effective: April 22, 2000

Hamid Eftekhari, District Manager  
 5501 LBJ Freeway  
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MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
ORIGINAL PAGE NO. 102

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C- SERVICE DESCRIPTION AND RATES (Cont.)

Missouri Public  
Utilities Comm.

3. METERED USE SERVICE (Cont.)

REC'D SEP 09 1999

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones

.0261 In this section, the following classifications of calls are addressed:

- A. Calls made from MCI WORLDCOM pre-subscribed payphones or institutional phones and which are completed with the assistance of an MCI WORLDCOM operator;
- B. Calls made from payphones or institutional phones which are not pre-subscribed to MCI WORLDCOM, but are placed by dialing 1010222 or any other MCI WORLDCOM carrier identification code and which are completed with the assistance of an MCI WORLDCOM operator
- C. Calls made from private residential or business phones pre-subscribed to MCI WORLDCOM and which are completed with the assistance of an MCI WORLDCOM operator;
- D. Calls made from private residential or business phones which are not pre-subscribed to MCI WORLDCOM, but are placed by dialing 1010222 or any other MCI WORLDCOM carrier identification code and which are completed with the assistance of an MCI WORLDCOM operator;
- E. Calls which are billed to a Local Exchange Company Calling Card regardless of the phone from which the call is placed, 1/

1/ MCI WORLDCOM accepts only cards which it can identify as valid.

ISSUED: September 9, 1999

EFFECTIVE ~~SEP 10 1999~~

Sandy Chandler  
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NOV 30 1999

MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
ORIGINAL PAGE NO. 103

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C- SERVICE DESCRIPTION AND RATES (Cont.)

Missouri Public Service Comm.

3. METERED USE SERVICE (Cont.)

REC'D SEP 09 1999

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance, Non-MCI Calling Cards, and MCI Pre-Subscribed Payphones  
(Cont.)

.0261 (Cont.)

- F. Calls which are placed from business phones for which pre-arrangement with MCI WORLDCOM have been made and are billed through third-party credit cards;
- G. Calls which are placed from business phones for which pre-arrangement with MCI WORLDCOM have been made and for which certain call parameters are provided to the customer on a real-time basis; and
- H. Calls which are placed by dialing the 1-800-COLLECT or any other MCI WORLDCOM-provided access number which permits the caller to place a collect, third party billed, local exchange carrier, or commercial calling card billed call with the assistance of an operator live or automated in a voice response unit.
- I. Calls which are placed from a public and semi-public payphones for which the customer pays by inserting coins into payphone as payment for the calls on a real-time basis.

Missouri Public Service Comm.  
99-588  
FILED NOV 30 1999

ISSUED: September 9, 1999

EFFECTIVE: October 30, 1999

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MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
ORIGINAL PAGE NO. 104

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C- SERVICE DESCRIPTION AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

REC'D SEP 09 1999

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance, Non-MCI Calling Cards, and MCI WORLDCOM  
Pre-Subscribed Payphones (Cont.)

.0262 The following regulation requirements will apply to the provision of operator  
services:

- A. MCI WORLDCOM Communications, Inc. may enter into operator  
services contracts with traffic aggregators to provide intrastate  
operator services to end users at traffic aggregate locations only if  
such operator services are offered to end users under the same  
terms, conditions, and rates as are offered to end users receiving  
operator services directly from MC.
- B. In offering intrastate operator services to end users through  
contracts with traffic aggregators, MCI WORLDCOM will observe  
the following conditions:
  1. Incomplete calls will not be billed knowingly. Where  
answer supervision is unavailable a timing surrogate or  
other technological device will be used to prevent the  
accidental billing of incomplete calls. Charges for  
incomplete calls will be removed promptly upon notice by  
the billed party or upon knowledge of their existence by  
MCI WORLDCOM.
  2. The end user and billed party, if different from the end  
user, will be informed at the time of initial contact that MCI  
WORLDCOM is the operator services provider
  3. Rates, including all rate components and any additional  
charges, will be quoted by MCI WORLDCOM upon request by the end user;

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EFFECTIVE 10/1/99

Sandy Chandler  
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28

MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
ORIGINAL PAGE NO. 105

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C-SERVICE DESCRIPTION AND RATES (Cont.)

Missouri Public  
Service Commission

3. METERED USE SERVICE (Cont.)

REC'D SEP 09 1999

.02 Option A (Dial One/Direct Dial) (Cont.)

026 Operator Assistance, Non-MCI WORLDCOM Calling Cards, and MCI WORLDCOM  
Pre-Subscribed Payphones (Cont.)

.0262 (Cont.)

4. Only tariffed charges approved by the Commission or otherwise allowed by law for the provision of operator services shall appear on billings rendered by local exchange companies on behalf of MCI WORLDCOM, and MCI WORLDCOM will not collect traffic aggregator location surcharges on billings rendered by LECs on behalf of MCI WORLDCOM;
5. MCI WORLDCOM will be listed as the operator services provider on LEC billings rendered on behalf of MCI WORLDCOM, provided that the LEC has multicarrier billing capability
6. MCI WORLDCOM will route 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider at no charge to the end user
7. Upon an end user's request, MCI WORLDCOM will transfer calls to the LEC, as well as to other authorized interexchange carriers, if the carrier is able to list the end user's actual point of origin for billing purpose, MCI WORLDCOM will provide instructions to end-users for reaching their carrier of choice where direct transfer is not feasible under the conditions specified in this paragraph;
8. MCI WORLDCOM will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards;

Missouri Public  
Service Commission  
99 - 588  
FILED NOV 30 1999

ISSUED: September 9, 1999

EFFECTIVE ~~SEP 10 1999~~

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NOV 30 1999

MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
ORIGINAL PAGE NO.106

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

Missouri Public  
Service Commission

3. METERED USE SERVICE (Cont.)

REC'D SEP 09 1999

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance, Non-MCI WORLDCOM Calling Cards, and MCI WORLDCOM  
Pre-Subscribed Payphones (Cont.)

.0261 (Cont.)

9. MCI WORLDCOM will provide material for posting and display to traffic aggregators. This material will include an identification of MCI WORLDCOM as the operator services provider, detailed complaint procedures, and instructions on reaching the LEC S operator as well as other interexchange carriers. MCI WORLDCOM S operator services contracts with traffic aggregators will require that such materials are prominently posted and displayed on or near the telephones to be utilized by the end user. When customer-owned coin telephones (COCOTs) are employed as the traffic aggregators, the COCOT provider will be responsible for posting and maintaining the material described in this section in the manner required by this section.

Missouri Public  
Service Commission  
99 - 588  
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NOV 30 1999

30



MCI WORLDCOM COMMUNICATIONS, INC.

MO 2SC TARIFF NO. 1  
2ND REVISED PAGE NO. 107  
CANCELS 1ST REVISED PAGE NO. 107

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

1. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance Non-MCI Calling Cards and MCI WORLDCOM  
Pre-Subscribed Payphones (Cont.)

.0263 RESERVED FOR FUTURE

.0264 Surcharges 1/

The Operator Dialed surcharge, listed below will apply when the customer has the ability to complete the dialed digits of their call, but elects to dial only the appropriate operator code (e.g. 0-, 00-, 1010222+0) and requests the MCI WORLDCOM operator to complete the call. A Handicapped customer who is unable to dial the call because of his or her handicap may request credit for the surcharge.

The following undiscountable surcharges will apply to all intrastate calls falling within classifications A through I (see pages 100-101).

Station-to-Station	\$4.99
Station-to-Station Collect	\$4.99
Person-to-Person	\$2.95
Person-to-Person Collect	\$2.95
Third Party Billed 2/	\$4.99 1

1/ These surcharges are subject to Friends & Family discounts when imposed on calls which are eligible for that program.

2/ The Third Party Billed surcharge also applies to interLATA calls placed via 1-800-COLLECT.

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EFFECTIVE: April 15, 2001

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31

MCI WORLDCOM COMMUNICATIONS, INC.

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1ST REVISED PAGE NO. 108  
CANCELS ORIGINAL PAGE N. 108

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance, Non-MCI WORLDCOM Calling Cards, and MCI WORLDCOM  
Pre-Subscribed Payphones (Cont.)

.0264 Surcharges (Cont.)

per call

Non-MCI WORLDCOM Calling Card 1/ \$ .80

Operator Dialed \$ .75

Operator Surcharge Sent Paid Coin \$2.00

Person to Person Sent Paid Coin \$4.85

Collect Call via the 1-800-COLLECT Access Number:

Station-to-Station InterLATA \$2.48 1

Station-to-Station IntraLATA \$1.10

Person-to-Person InterLATA 2/ \$3.40

Person-to-Person IntraLATA 2/ \$2.25

Third Party Billed IntraLATA \$1.09

.0265 Directory Assistance

In accordance with and subject to the provisions set forth in Section B-6.08,  
an undiscounted charge will be applied to each Directory Assistance call.

1/ MCI WORLDCOM accepts only cards which it can identify as valid,

2/ The Person to Person surcharge will be assessed when the customer requests a live operator

ISSUED: March 21, 2001

EFFECTIVE: April 1, 2001

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MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
1ST REVISED PAGE NO. 109  
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

1 METERED USE SERVICE (Cont.)

.02 Option A (Dial One/Direct Dial) (Cont.)

.026 Operator Assistance, Non-MCI WORLDCOM Calling Cards, and MCI WORLDCOM  
Pre-Subscribed PayPhones (Cont.)

.0266 Usage Charges - The following per minute usage charges will apply to all  
intrastate calls falling within classifications A through G (see page 100-101).

MILEAGE BAND	BUSINESS DAY		EVENING		NIGHT/WEEKEND	
	1ST MIN	ADD'L MIN	1ST MIN	ADD'L MIN	1ST MIN	ADD'L MIN
1-10	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
11-14	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
15-18	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
19-23	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
24-29	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
29-33	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
34-40	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
41-50	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
51-60	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
61-80	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
81-100	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
101-125	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
126-150	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
151-190	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
191-300	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
301-430	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900
431-9999	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900	\$ .8900

ISSUED: March 21, 2001

EFFECTIVE: April 1, 2001

Sandy Chandler  
Six Concourse Parkway  
Suite 3200  
Atlanta, Georgia 30328

MCI WORLDCOM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 1  
 1ST REVISED PAGE NO. 110  
 CANCELS ORIGINAL PAGE NO. 110

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION C - SERVICE DESCRIPTION AND RATES (Cont.)

1. METERED USE SERVICE (Cont.)

.01 Option A (Dial One/Direct(Dial) (Cont.)

.026 Operator Assistance, Non-MCI WORLDCOM Calling Cards, and MCI WORLDCOM  
 Pre-Subscribed PayPhones (Cont.)

.0267 Usage Charge: The following per minute usage charges will apply to all  
 intrastate calls falling within classification N (see page 101).

(A) InterLATA

MILEAGE BAND	BUSINESS DAY		EVENING		NIGHT/WEEKEND	
	1ST MIN	ADD'L MIN	1ST MIN	ADD'L MIN	1ST MIN	ADD'L MIN
1-10	\$.2895	\$.2769	\$.2756	\$.1365	\$.2652	\$.1109
11-14	.3148	.3022	.2958	.1972	.2816	.1602
15-18	.3321	.3211	.3110	.2427	.2940	.1972
19-23	.3479	.3275	.3186	.2579	.3104	.2096
24-25	.3560	.3275	.3275	.2759	.3243	.2389
26-28	.3560	.3275	.3275	.2759	.3243	.2389
29-32	.4399	.4399	.4399	.2958	.4399	.2637
34-40	.4399	.4399	.4399	.3092	.4399	.2883
41-50	.4399	.4399	.4399	.3120	.4399	.2883
51-60	.4399	.4399	.4399	.3234	.4399	.2958
61-80	.4399	.4399	.4399	.3376	.4399	.2996
81-100	.4399	.4399	.4399	.3424	.4399	.3016
101-125	.4399	.4399	.4399	.3541	.4399	.3148
126-150	.4399	.4399	.4399	.4135	.4399	.3386
151-190	.4399	.4399	.4399	.4277	.4399	.3480
191-292	.4399	.4399	.4399	.4399	.4399	.3623
293-300	.4399	.4399	.4399	.4399	.4399	.3623
301-430	.4399	.4399	.4399	.4399	.4399	.4239
431 - +	.4399	.4399	.4399	.4399	.4399	.4239

ISSUED: March 21, 2001

EFFECTIVE: April 1, 2001

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