BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

An Investigation of the Fiscal and)	
Operational Reliability of Cass County)	
Telephone Company and New Florence)	Case No. TO-2005-0237
Telephone Company, and Related Matters)	
of Illegal Activity.)	

RESPONSE TO STAFF'S SUGGESTIONS TO THE COMMISSION

Comes now Cass County Telephone Company ("Cass County") and New Florence

Telephone Company ("New Florence") (collectively "the Companies") and for their Response to

Staff's Suggestions to the Commission filed April 18, 2005, state to the Missouri Public Service

Commission ("Commission") as follows:

- 1. On April 18, 2005, Staff filed its Suggestions in this case suggesting that the Commission leave the case open until the Staff has completed its investigation and filed its report with the Commission.
- 2. In paragraph 14 of Staff's Suggestions, Staff states that it "has encountered difficulties in obtaining information needed for the investigation." The Staff goes on to say that "some of the information the Staff is receiving is not being received as quickly as the Commission's discovery rules anticipate." Cass County and New Florence are concerned that Staff's comments imply that Cass County and New Florence have not been cooperative in responding to Staff's requests for information, and accordingly, feel compelled to respond to this implication.
 - 3. Cass County and New Florence offer the following information:
 - a. As of April 29, 2005, Staff had sent 175 data requests to Cass County and New

Florence, and between April 5 and April 27, 61 new data requests were received from Staff. The Companies have delivered to Staff over twenty (20) three-ring binders of information. Many of these data requests ask for information from 1996 to the present and some request copies of each and every document prepared by the Companies in the scope of their business.

- b. Attached to this pleading is a matrix of the data requests received by Cass County and New Florence in this investigation case and the status of the Companies' responses. As noted, Cass County and New Florence have responded to 143 of these 175 data requests. Only seven (7) of the requests for information were not answered by the due date or the time stated by the Companies in timely notifications of additional time needed to respond. At the present time, there are only four (4) data requests outstanding that are the subject of unresolved objections. Finally, the attached matrix does not include the 33 data requests sent to Cass County (BISR-2005-0041) and the 48 data requests sent to New Florence (BISR-2005-0044) before Case No. TO-2005-0237 was opened that have been answered, nor does it include the more than 65 items listed in the Commission's subpoenas issued to LEC, LLC which responses are in the process of being prepared.
- c. Also during this time period, employees of the Companies have had to update several ongoing data requests sent to the Companies before this investigatory docket was opened, respond to data requests from the Universal Service Administrative Company ("USAC"), and respond to data requests from the Kansas Corporation Commission ("KCC").
- d. There are three (3) Company employees who are primarily responsible for answering these data requests. This is in addition to their administrative, supervisory and/or customer service responsibilities. On average, employees have logged 156 hours per week for the past several weeks replying to Staff data requests.

- e. In the month of April there were on-site visits on eight (8) days, all occurring in a 15 work-day period. On-site visits require the Companies to provide on-site answers to questions, locate documents, make copies, etc., taking time that employees could otherwise spend responding to other data requests and attending to their normal duties. The on-site workload often translates into full-time work for at least three (3) manager-level positions and part to full-time work for two (2) or three (3) more employees. During this time, previous data requests do not get completed and the twenty-day clock starts running on new data requests that are received. Staff anticipates being on-site for at least a couple of weeks in May. Not only does the employees' "normal" work not get the attention it should during these visits, employees fall behind in responding to Staff's previously issued written data requests.
- 4. The Commission should be aware that the data production process has been further hampered by the threat of potential sanctions or actions against individual company employees that were contained in the Order initiating this investigation. These concerns have led to the need to impose more stringent procedures regarding contacts between the LEC employees and the Staff than are normally observed in order to protect the individual employee's personal legal rights.
- 5. The employees of Cass County have spent countless hours attempting to provide the information requested as quickly as possible and are simply overwhelmed by the size and scope of this unprecedented audit. Responding to this many data requests calling for so much information in the twenty (20) days contemplated by the Commission's discovery rules is simply not possible. Cass County has attempted to notify the Staff of the additional time required to respond in an orderly fashion and to work with the Staff to provide information on-site when copying the information requested would be unduly burdensome. However, the number,

frequency and scope of the Staff data requests have severely strained the resources of these relatively small Companies. Thus, Staff's implication that the Companies have failed to respond to requests for information in a timely fashion is simply not true and unfairly prejudices the Companies.

Wherefore, Cass County and New Florence request that the Commission consider their Response to Staff's Suggestions and recognize that the Companies are providing the information requested by Staff in as timely a fashion as is possible under the circumstances.

Respectfully submitted,

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was sent by U.S. Mail, postage prepaid, hand-delivered or sent by electronic transmission on this <u>3d</u> day of May, 2005, to the following parties:

Nathan Williams Senior Counsel Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

Michael F. Dandino Senior Public Counsel Office of Public Counsel P.O. Box 7800 Jefferson City, MO 65102

Sondra B. Morgan

NEW FLORENCE TELEPHONE COMPANY Summary of Staff Data Requests TO:2005-0237

AM0064	AM0063	AM0062	AM0061.1	AM0061	АМ0060	DW0040	DW0038	DR No.
3/7/2005	3/7/2005	3/7/2005	3/8/2005	3/7/2005	3/7/2005	2/28/2005	2/28/2005	Rcvd.
External Auditor Management Letter - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of any Management Letter prepared by the Company's external auditor.	Audited Financial Statements - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the audited financial statements to include any letter from the external auditor concerning internal control over financial reporting (as provided in the response to Data Request No. 2 in BISR-2005-0044 for 2002 and 2003).	Detailed Electronic General Ledger - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy in an electronically searchable format of the Detailed General Ledger (as provided in the response to Data Request No. 34 in BISR-2005-0044 for 2002).	Documents Supporting DR# 61 - Please provide actual written contracts, agreements or leases listed in the schedule to DR#61.	Contracts, Agreements or Leases with Any Affiliate - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a schedule of any written contracts, agreements or leases the Company has with any affiliate.	Work Papers for Investment, Reserves and Adjustments to NECA for Federal USF - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the financial work papers for investment, reserves and adjustments in sufficient detail to substantiate year-end levels reported to NECA for Federal USF purposes. These work papers should include detailed breakdowns for Accounts 3100, 4340 and 6560 into 2210, 2220, 2230 and 2410 components. This should also include a reconciliation of all account balances stated on the High Cost Data Collection form vs. the financial statements as stated in the MoPSC Annual Report.	New Florence Audit Work Papers - Mize, Houser & Company - Request access to all audit workpapers of Mize, Houser & Company that support the Independent Auditor's Report for the Financial Statements of New Florence Telephone Company, Inc. for the entire period of the audit engagement until the withdrawal of the firm form the engagement.	New Florence External Audit Workpapers - Request access to the audit workpapers of Warinner, Gesinger & Associates, LLC that support the Independent Auditor's Report for the Financial Statements of New Florence Telephone Company, In. for the years ended December 31, 2003 and 2002.	TO-2005-0237 Summary of Info
4/28/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	3/20/2005	3/20/2005	Due
Complete	Complete	Complete	Onsite 4/20/05	Provided Onsite 4/20/05	Complete	Objected	Objected	Status

4/28/2005	-	3/7/2005	AM0072
:	Communications with USAC, NECA and the FCC - Please provide the requested		
4/28/2005	Information Provided to NECA for USF Request - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide any documentation, reports, filings, calculations, etc. that was provided to NECA to substantiate the Company's USF request.	3/7/2005	AM0071
4/28/2005	Work Paper(s) for Year-End Levels for Federal USF Purposes - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of any of the financial work papers in sufficient detail to substantiate year-end levels reported to the Commission for Federal USF purposes.	3/7/2005	AM0070
4/28/2005	Work Paper(s) to Identify Loops for USF Purposes - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the summary work paper(s), which identify loops for USF purposes, i.e. Total Loops and Category 1.3 Loops.	3/7/2005	AM0069
4/28/2005	Cost Study Used for NECA USF Filing - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the Company's Cost Study that was used in the development of the NECA USF filing. Please include sourcing of internal program allocations if not displayed on the cost study output. Further, include an explanation and work papers for adjustments, treatment of non-regulated costs by account in sufficient detail to reconcile between the financial records and investment, expense and other tax amounts input to the separations cost study.	3/7/2005	AM0068
4/28/2005	Expense Summary Matrix for USF - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the Company's expense summary matrix summary (to include the methodology used) that provides the rents and benefits amounts used for USF.	3/7/2005	AM0067
4/28/2005	Inventory/Review of Continuing Property Records - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Has the Company conducted an inventory/review of its entire continuing property records (CPR)? If so, when was the most recent inventory/review completed and who took the inventory? Explain the methodology used to complete the inventory? Please provide a copy of the final report.	3/7/2005	AM0066
4/28/2005	Continuing Property Records Information - Please provide the requested information for the years 2001, 2002, 2003 and 2004: (a) Did the Company prepare a reconciliation of continuing property records to the controlling general ledger plant accounts? If so, please provide a copy of the reconciliation and (b) Identify by account all additions and retirements made by the Company. Provide a listing of work orders identifying the invoices for each project relating to these additions.	3/7/2005	AM0065
Due	Summary of Info.	Rcvd.	DR No.

Complete		Accounting Manual - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of New Florence Telephone Company's accounting manual.	3/8/2005	AM0087
Provided Onsite 4/20/05	4/28/2005	Board of Directors Minutes - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the minutes to all New Florence Telephone Company Board of Directors meetings.	3/8/2005	AM0086
		Meeting with USF Consultant - Please arrange for a meeting with the USF cost consultant.	3/7/2005	AM0077
Complete		Projects Provided by Haug Construction- Please provide the requested information for the years 2001, 2002, 2003 and 2004: Identify each and every construction and operation and maintenance project that Haug Construction provided to New Florence Telephone since these utility properties were acquired from the predecessor company. Provide work order number, amount of project and date of construction or maintenance and date of completion. Identify by type of plant such as outside plant (poles and cable), central office, etc.	3/7/2005	AM0076
Provided onsite 4/19/05	4/28/2005	Documents Supporting DR# 75 -Please provide a copy of any written internal control procedures listed in DR#75.	3/8/2005	AM0075.1
Provided onsite	4/28/2005	Internal Control for Management Oversight Function - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Identify and describe the internal control function(s) employed by New Florence Telephone or any entity such as Local Exchange Company, LLC to monitor, manage, control, and/or provide general overall management oversight functions.	3/7/2005	AM0075
Provided onsite 4/19/05	4/28/2005	Guidelines for New Plant and O&M Function - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide any and all written manuals, guidelines and/or documents that would give guidelines to the need, design, engineering, procurement, construction oversight and receipt of new plant and operation and maintenance function of New Florence Telephone.	3/7/2005	AM0074
Provided onsite 4/19/05	4/:	Internal Control Procedures - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Identify the internal control procedures and actual managerial and accounting oversight functions utilized by the Company to make additions to its plant investment and to maintain existing company facilities. The process description should include, but not be limited to, approval of additions to plant investment, vendor selection, procurement of equipment procedures, approval and oversight function of vendor selection, approval and oversight function of taking of possession of equipment and construction activity, approval and oversight function of invoicing and payment processing of equipment and construction activity, approval and oversight function of inputting the invoice of vendor charges and equipment purchases for construction activity and operation and maintenance costs of existing facilities; and the actual payment of these goods and services received through vendor charges and equipment purchases. Provide the above by year, identifying any changes to the process that have occurred over time.	3/7/2005	AM0073
Status	Due	T0-2005-0237 Summary of Info.	Rcvd.	DR No.

PH0095 3/21/2005	AM0094 3/14/2005	AM0093 3/8/2005	AM0092.1 3/23/2005	AM0092 3/8/2005	AM0091 3/8/2005	AM0090 3/8/2005	AM0089 3/8/2005	AM0088 3/8/2005	DR No. Rcvd.
N/A-Attached is a compiled list of account balances that were recorded in New Florence Telephone Company ILEC Commission 2003 Annual Report and amended 2003 Annual Report submitted April 21, 2004 and March 15, 2005 respectively. Please explain the reasons that caused the Company to file the amended annual report and reconcile the differences between the account balances for the two reports.	Haug Construction - Re: Staff's data request #7 in internal PSC staff review number BISR-2005-0044. Pleas provide the engineering/design sheets and/or diagrams associated with the following construction work provided by Haug Construction, Inc.: Job#NF-2208 (invoice #1000) Job #NF-2207 (invoice #1001) Job #NR-2230 (invoice #1002) Job # Drops (invoice #1004) Job #NF-2202 (invoice #1005) Job #NF-2233 (invoice #1006) Job #NF-3232 (invoice #1007) Job #NF-3202 (invoice #1008) Job #NF-3230 (invoice #1009) Job #Maintenance L C200 (invoice #1010) Job # (invoice #1011) Job # Drops (invoice #1012) Job # (invoice #1013)	Customer Billing Data - Please provide the New Florence Telephone Company (electronically) customer billing data for 2002, 2003 and 2004. This should include customer name, billing address, account number and a billing and payment summary by month.	DR 92.1 new Florence Check Register Invoice Copies - Please provide copies of invoices that support the checks listed in the attachment. The Staff received the invoice copies on March 22, 2005 during fieldwork in Peculiar, MO.	Check Registers - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a copy of the registers of New Florence Telephone Company.	Outside Services- Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide a listing (by name) of all consultants, outside contractors, etc. that were not employees of New Florence Telephone Company but received compensation either directly by the telephone company or through a non-regulated affiliate.	Documentation for Checks Written by LEC, LLC - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide copies of all backup documentation (including invoices from vendors) for checks written by LEC, LLC on behalf of New Florence Telephone Company.	Shared Services - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Provide copies of all backup documentation that supported the shared services billed from LEC, LLC to New Florence Telephone Company.	Affiliate Transaction Procedure - Please provide the requested information for the years 2001, 2002, 2003 and 2004: Explain the procedure employed by New Florence Telephone Company to determine that transactions between non-regulated affiliates and the regulated telephone companies were in compliance with the FCC chapter 32 rules.	
4/10/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005	Due
Provided onsite	Complete	Complete	Complete	Complete	Provided Onsite 4/20/05	Complete	Complete		Status

AM0113	AM0109	AM0107	PH0103	PH0100	DR No.
3/29/2005	3/28/2005	3/28/2005	3/28/2005	3/28/2005	Rcvd.
Internal review/Audit for Risk Assessment -1) At any time since February 2004, has New Florence Telephone Company conducted any internal reviews or audits to perform risk assessments of its exposure to harm due to allegations of criminal activity contained within federal indictments or other federal materials concerning Cass County's managers and owners? If yes, please provide the completed review/audit reports and all supporting materials related to these documents. 2) If such a review/audit is being currently conducted, or if one is conducted in the future during the pendency of this proceeding, please provide the review/audit reports and all supporting materials when the review/audit is complete	General Ledger Supporting Journals- Please provide a copy of all journals, including transactions, supporting New Florence Telephone Company's general ledger for the years 2002, 2003 and 2004.	Bank Statements and Reconciliations- Please provide a complete copy of or make available the bank statements and associated bank reconciliations by month for the years 2002 to present for New Florence Telephone Company.		Master Business Plans and Budgets-Please provide the Company's long term and short term, master business plans, construction budget, and departmental budgets developed by or for Tiger Telephone and New Florence Telephone for calendar years 1999 through 2004. In addition, please provide the following information: • Description of the Company's master business plan and budget process. • The detail behind each document, for example o If the Company's budgeted annual vehicle expense is \$50,000, how was that amount determined? o If the Company's business plans establish that the Company will replace a certain number of its digital electronic switching circuits or spend 1 million dollars on its cable and wire facilities, how was this determined? • Company policy and procedures concerning its business plans and budgets? • What type of coordination procedures is set up for each business plan and budgets? • Who has the final approval authority for each business plan and budgets? • Within each areas/department, who is responsible for insuring that the objectives/goals of the busin	TO-2005≓0237. Summary of Info.
4/18/2005	4/17/2005	4/17/2005		4/1	Due
Provided Onsite 4/20/05	Complete	Complete	Sent to Trip 4/29/05	Sent to Trip 4/29/05	Status

AM0139	AM0138	AM0137	AM0131	AM0130	AM0129	AM0117	AM0114	DR No.
4/15/2005	4/15/2005	4/15/2005	4/12/2005	4/12/2005	4/12/2005	4/5/2005	3/29/2005	Rcvd.
Communications with External Auditors Regarding Affiliated Transactions- Please provide any communications from New Florence's management or Tiger Telephone to its external auditors regarding whether they or other related parties were involved in transactions that would be considered with a related party or affiliated transaction.	Letter of Audit Inquiry to External Auditor- Please provide a copy of any letter of audit inquiry from New Florence's legal counsel to its external auditor for the period 1999 through 2004.	Management Representation Letter- Please provide a copy of New Florence's signed written Management Representation Letter and any "updating representation letter" to its external auditors for the years 1999 through 2004.	RE: Construction Design Drawings. What engineering firm, New Florence Telephone or employee within LEC, LLC creates the exchange construction design drawings to include tabulated staked quantities for New Florence Telephone.	Standard Unit Pricing by Haug Construction- Please provide a copy of any standard unit pricing sheets used for New Florence construction or maintenance projects by Haug Construction for the period 2000 to 2004.	Work Performed by Outreach Construction-Please provide a copy of all contracts, standard pricing sheets, work orders numbers and invoices for work performed for New Florence by Outreach Construction.	nmitted to ue reported al Report revenue re posted	Notes Receivable-For any notes receivable issued by New Florence Telephone from 2001-2004 reflecting monies borrowed by affiliated entities of New Florence, or borrowed by stockholders of New Florence or of affiliated entities, please provide the following information: 1) the date the note was issued by New Florence; 2) the identities of the entity or entities borrowing the funds; 3) the intended use of the proceeds by the borrowing party, and all documentation in New Florence's possession concerning the purpose and terms of the notes; 4) the interest rate charged by New Florence associated with each notes receivable; 5) the date the principal balance was due associated with each notes receivable; 6) the amount of principal currently outstanding on each note, if applicable; and 7) the amount and date of any write-offs of these notes receivable by New Florence from 2001 to current	TO-2005-0237 Summary of Info.
5/17/2005	5/17/2005	5/17/2005	5/2/2005	5/2/2005	5/2/2005	4/25/2005	4/18/2005	Due
Sent to Trip 4/29/05				Sent to Trip 4/29/05	Sent to Trip 4/29/05	Provided onsite 4/18/05	Sent to Trip 4/29/05	Status

5/16/2005 5/16/2005 5/16/2005	New Florence Telephone to determine that prices charged by affiliates for construction related activities were appropriate Reports Related to Operations- Please provide a listing of all monthly, quarterly or annual reports (summary, analytical, financial, managerial, etc) that are related to New Florence Telephone Company operations produced by New Florence Telephone Company operations produced by New Florence Telephone Company, LEC, LLC or any other affiliate. Please include a sample of each report with this response. Finalized Budgets- Provide a copy of the finalized New Florence Budgets for 2001 – 4/26/2005 When available, please provide the 2006 budget.	4/26/2005 4/26/2005 4/26/2005	AM0152 AM0154 AM0175
	New Florence Telephone to determine that prices charged by affiliates for related activities were appropriate Reports Related to Operations- Please provide a listing of all monthly, q annual reports (summary, analytical, financial, managerial, etc) that are New Florence Telephone Company operations produced by New Florence Company, LEC, LLC or any other affiliate. Please include a sample of each this response. Finalized Budgets- Provide a copy of the finalized New Florence Budgets	4/26/200 4/26/200	AM0152 AM0154
	New Florence Telephone to determine that prices charged by affiliates for related activities were appropriate Reports Related to Operations- Please provide a listing of all monthly, q annual reports (summary, analytical, financial, managerial, etc) that are New Florence Telephone Company operations produced by New Florence Company, LEC, LLC or any other affiliate. Please include a sample of eacthris response.	4/26/200 4/26/200	AM0152 AM0154
	New Florence Telephone to determine that prices charged by affiliates for related activities were appropriate Reports Related to Operations- Please provide a listing of all monthly, q annual reports (summary, analytical, financial, managerial, etc) that are New Florence Telephone Company operations produced by New Florence Company, LEC, LLC or any other affiliate. Please include a sample of eac	4/26/200	AM0152
	New Florence Telephone to determine that prices charged by affiliates for related activities were appropriate Reports Related to Operations- Please provide a listing of all monthly, q annual reports (summary, analytical, financial, managerial, etc) that are New Florence Telephone Company operations produced by New Florence.	4/26/200	AM0152
	New Florence Telephone to determine that prices charged by affiliates for related activities were appropriate Reports Related to Operations- Please provide a listing of all monthly, quantity and reports for the provide and the provide an	4/26/200	AM0152
	New Florence Telephone to determine that prices charged by affiliates for related activities were appropriate	4/26/200	AM0152
	New Florence Telephone to determine that prices charged by affiliates for		
	nocalitation showing the construction activity price proxies: used or relied upon		
	Idoo montotion abouting the construction patrick, with sure sure sure sure sure sure		
	Re: Response to Staff BISR-2005-0044 DR No. 33:- Please provide all		
	↓_	4/20/2005	AM0143
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	provide the calculations to support the allocation of facilities between the affiliate		
	are allocated between LEC, LLC and New Florence Telephone Company. (b.) Please		
	applicable and available) and/or an explanation of where and what facilities exist that		
	owned or leased by New Florence Telephone Company (from present back to 1996 if		
	Facilities Owned or Leased by New Florence- (a.) Please provide a tour of facilities		
5/17/2005	its review.	4/20/2005	AM0142
	MO). Staff may request copies of a sample of time sheets and documents based upon		
Provided	employees (from present back to 1996 if applicable and available) on site (Peculiar,		
	Company employee time sheets, payroll calculations, copies of W-2s issued to		
	Access to Payroll Information- Please provide access to New Florence Telephone		

Complete	3/15/2005	Credits and Collections - Provide a report of the number and dollar amount of returned checks received by month for 2002, 2003 and 2004.	2/23/2005	KN0020
Complete	3/15/2005		2/23/2005	KN0019
		Credit and Collections - Provide documentation of the number and dollar amount of customer deposits refunded for 2003 and 2004. The amount of interest should be		
Complete	3/15/2005	Credit and Collections - Provide documentation of the number and dollar amount of customer deposits segmented by all customer classifications for 2002, 2003 and 2004. (Should include name of customer, current address, date and amount of deposit, date and amount of interest paid and the earliest possible refund date.)	2/23/2005	KN0018
Complete	3/15/2005	Credits and Collections - Provide a copy of collection notices, letters, etc. used by the company and/or any outside collection agencies.	2/23/2005	KN0017
Complete	3/15/2005	Credit and Collections - Provide documentation of the percentage of payments administered per payment option.	2/23/2005	KN0016
Complete	3/14/2005	Credit and Collections - Provide documentation of the number of bills paid via each payment option and the associated revenue by month for 2002, 2003 and 2004.	2/22/2005	KN0015
Complete	3/14/2005	Credit and Collections - Provide a monthly record of payment options, including fee charges and paid commissions for 2002, 2003 and 2004.	2/22/2005	KN0014
Complete	3/14/2005	Credit and Collections - Provide job descriptions of all employees performing credit and collections activities.	2/22/2005	KN0013
Complete	3/14/2005	Credit and Collections - Provide documentation of all performance monitoring reports of credit and collections activities.	2/22/2005	KN0012
Complete	3/14/2005	Credit and Collections - Provide documented policies and procedures for all credit and collection activities.	2/22/2005	KN0011
Complete	3/14/2005	Customer Billing - Provide a copy of the Customer Billing department's budget for 2002, 2003 and 2004.	2/22/2005	KN0010
Complete	3/14/2005	Customer Billing -Provide all evaluations of outsourcing the billing process.	2/22/2005	KN0009
Complete	3/14/2005	Customer Billing -Provide documentation of customer billing employee training by month for 2002, 2003 and 2004.	2/22/2005	KN0008
Complete	3/14/2005	Customer Billing -Provide documentation of billing errors by month for 2002, 2003 and 2004.	2/22/2005	KN0007
Complete	3/14/2005	Customer Billing -Provide documentation of the number of bills tested by month for 2002, 2003 and 2004.	2/22/2005	KN0006
Complete	3/14/2005	Customer Billing -Provide a report that analyzes current bill print and mailing costs.	2/22/2005	KN0005
Complete	3/14/2005	Customer Billing -Provide the billing cycle and collection cycle flow charts with descriptions.	2/22/2005	KN0004
Complete	3/14/2005	Customer Billing -Provide written procedures, documentation supporting the billing process, which includes implementation of a rate change.	2/22/2005	KN0003
Complete	3/14/2005	Customer Billing -Provide job descriptions of all employees performing customer billing activities.	2/22/2005	KN0002
Complete	3/14/2005	Customer Billing - Provide a sample bill	2/22/2005	KN0001
Status	Due	Summary of Info.	Rcvd.	DR No.
		CASS COUNTY TELEPHONE COMPANY		

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3/20/2005	firm.	2/28/2005	DW0039
	External Audit Work Papers - Mize, House & Company - Request access to all audit workpapers of Mize, House & Company that support the Independent Auditor's Report for the Financial Statements of Cass County Telephone Company Limited Partnership for the entire period of the audit engagement until the withdrawal of the		
3/20/2005	Cass County External Audit Workpapers - Request access to the audit workpapers of Warinner, Gesinger & Associates, LLC that support the Independent Auditor's Report for the Financial Statements of Cass County Telephone Company Limited Partnership for the years ended December 31, 2003 and 2002.	2/28/2005	DW0037
3/23/2005	Quality of Service Review - This information will be reviewed on site.	2/25/2005	LH0036
3/15/2005	General Document - Provide the bank deposit records generated by customer payments for 2002, 2003 and 2004.	2/23/2005	KN0035
3/15/2005	General Document - Provide the company's short-range and long-range plans.	2/23/2005	KN0034
3/15/2005	Call Center - Provide a copy of the department's budget for 2002, 2003 and 2004.	2/23/2005	KN0033
3/15/2005	Call Center - Provide a list of all reports associated with the Call Center used during 2002, 2003 and 2004.	2/23/2005	KN0032
3/15/2005	Call Center - Provide all monthly overtime reports for Call Center employees for 2002, 2003 and 2004.	2/23/2005	KN0031
3/15/2005	Call Center - Provide monthly staffing levels by job title for the Call Center for 2002, 2003 and 2004.	2/23/2005	KN0030
3/15/2005	Credit and Collections -Provide a copy of the department's budget for 2002, 2003 and 2004.	2/23/2005	KN0029
3/15/2005	and 2004 regarding the Company's evaluation of outsourcing the disconnect/reconnect activities.	2/23/2005	KN0028
3/15/2005	Credit and Collections -Provide the monthly report of scheduled and completed reconnect activities due to delinquent disconnect for 2002, 2003 and 2004.	2/23/2005	KN0027
3/15/2005	Credit and Collections - Provide the monthly report of scheduled and completed delinquent disconnect activities for 2002, 2003 and 2004.	2/23/2005	KN0026
3/15/2005	Disconnection/Reconnection - Provide job descriptions of all employees performing delinquent disconnect/reconnect activities.	2/23/2005	KN0025
3/15/2005	Disconnection/Reconnection - Provide documented policies and procedures regarding delinquent disconnects/reconnects.	2/23/2005	KN0024
3/15/2005	Credit and Collections - Provide a copy of the department's budget for 2002, 2003 and 2004.	2/23/2005	KN0023
3/15/2005	Credit and Collections - Provide documentation of uncollectible write-offs by customer classification for 2002, 2003 and 2004.	2/23/2005	KN0022
3/15/2005	Credit and Collections - Provide a copy of all contracts with outside collections agencies for 2002, 2003 and 2004.	2/23/2005	KN0021

Complete	4/28/2005	Inventory/Review of Continuing Property Records - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Has the Company conducted an inventory/review of its entire continuing property records (CPR)? If so, when was the most recent inventory/review completed and who took the inventory? Explain the methodology used to complete the inventory? Please Provide a copy of the final report.	3/7/2005	AM0047
Complete	4/28/2005	information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: (a) Did the Company prepare a reconciliation of continuing property records to the controlling general ledger plant accounts? If so, please provide a copy of the reconciliation and (b) Identify by account all additions and retirements made by the Company. Provide a listing of work orders identifying the invoices for each project relating to these additions.	3/7/2005	AM0046
Complete	4/28/2005	Management Letter from External Auditor - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of any Management Letter prepared by the Company's external auditor.	3/7/2005	AM0045
Complete	4/28/2005	Audited Financial Statements - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the audited financial statements to include any letter from the external auditor concerning internal control over financial reporting (as provided in the response to Data Request No. 2 in BISR-2005-0041 for 2002).	3/7/2005	AM0044
Complete	4/28/2005	Detailed Electronic General Ledger - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy in an electronically searchable format of the Detailed General Ledger.	3/7/2005	AM0043
Complete	4/28/2005	Documents Supporting DR# 42 - Please provide actual written contracts, agreements or leases listed in the schedule to DR#42.	3/8/2005	AN0042.1
Complete	4/28/2005	Written Contracts, Agreements or Leases with Any Affiliate - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a schedule of any written contracts, agreements or leases the Company has with any affiliate.	3/7/2005	AM0042
Complete	4/28/2005	Work Papers for Adjustments Reported to NECA for Federal USF - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the financial work papers for investment, reserves and adjustment in sufficient detail to substantiate year-end levels reported to NECA for Federal USF purposes. These work papers should include detailed breakdowns for Accounts 3100, 4340 and 6560 into 2210, 2220, 2230 and 2410 components. This should also include a reconciliation of all account balances stated on the High Cost Data Collection form vs. the financial statements as stated in the MoPSC Annual Report	3/7/2005	AM0041
Status	Due	Summary of Info.	Rcvd.	DR No.

Provided onsite	4/28/2005	1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Identify the internal control procedures and actual managerial and accounting oversight functions utilized by the Company to make additions to its plant investment and to maintain existing company facilities. The process description should include, but not be limited to, approval of additions to plant investment, vendor selection, procurement of equipment procedures, approval and oversight function of vendor slection, approval and oversight function of taking of possession of equipment and construction activity, approval and oversight function of invoicing and payment processing of equipment and construction activity, approval and oversight function of inputting the invoice of vendor charges and equipment purchases for construction activity and operation and maintenance costs of existing facilities; and the actual payment of these goods and services received through vendor charges and equipment purchases. Provide the above by year, identifying any changes to the process that have occurred over time	3/7/2005	AM0054
Provided on Site 04/26/05	4/28/2005	Communications with USAC, NECA and FCC Concerning USF - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide copies of communications from USAC, NECA and the FCC concerning USF funds for Cass County. This is an on-going data request.	3/7/2005	AM0053
Complete	4/28/2005	Information Provided to NECA for USF Request - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide any documentation, reports, filings, calculations, etc. that was provided to NECA to substantiate the Company's USF request.	3/7/2005	AM0052
Complete	4/28/2005	Work Paper(s) for Federal USF Year-End Levels - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of any of the financial work papers in sufficient detail to substantiate year-end levels reported to the Commission for Federal USF purposes.	3/7/2005	AM0051
Complete	4/28/2005	Work Paper(s) to Identify Loops for USF - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the summary work paper(s), which identify loops for USF purposes, i.e. Total Loops and Category 1.3 Loops.	3/7/2005	AM0050
Complete	4/28/2005	Cost Study Used in the NECA USF Filing - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the Company's Cost Study that was used in the development of the NECA USF filing. Please include sourcing of internal program allocations if not displayed on the cost study output. Further, include an explanation and work papers for adjustments, treatment of non-regulated costs by account in sufficient detail to reconcile between the financial records and investment, expense and other tax amounts input to the separations cost study.	3/7/2005	AM0049
Complete	4/28/2005	Expense Summary Matrix for USF - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the Company's expense summary matrix summary (to include the methodology used) that provides the rents and benefits amounts used for USF.	3/7/2005	AM0048

Complete	4/28/2005	Shared Services - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Please provide copies of all backup documentation that supported the shared services billed from LEC, LLC to Cass County Telephone Company.	3/8/2005	AM0081
Provided onsite 4/19/05	4/28/2005	Affiliate Transaction Procedures - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Please explain the procedure employed by Cass County Telephone Company to determine that transactions between non-regulated affiliates and the regulated telephone companies were in compliance with the FCC chapter 32 rules.	3/8/2005	AM0080
Complete	4/28/2005	Accounting Manual - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Please provide a copy of Cass County Telephone Company's accounting manual.	3/8/2005	AM0079
Provided onsite 4/20/05	4/28/2005	Board of Directors Minutes - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the minutes to all Cass County Telephone Company Board of Directors meetings.	3/8/2005	AM0078
	4/28/2005	Meeting with USF Cost Consultant - Please arrange for a meeting with the USF cost consultant.	3/7/2005	AM0059
Completed on site 4/21/05	4/28/2005	Plant and Reserve Balance - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide all plant and reserve balances by account.	3/7/2005	AM0058
Complete	4/28/2005	Projects Provided by Haug Construction - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Identify each and every construction and operation and maintenance project that Haug Construction provided to Cass County Telephone since these utility properties were acquired from GTE or any other predecessor company. Provide work order number, amount of project and date of construction or maintenance and date of completion. Identify by type of plant such as outside plant (poles and cable), central office, etc.	3/7/2005	AM0057
Provided onsite 4/19/05	4/28/2005	Documents Supporting DR# 56 - Please provide a copy of any written internal control procedures listed in DR# 56.	3/8/2005	AM0056.1
Provided onsite 4/19/05	4/28/2005	Internal Controls for the Management Oversight Function-Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Identify and describe the internal control function(s) employed by Cass County Telephone or any entity such as Local Exchange Company, LLC to monitor, manage, control, and/ or provide general overall management oversight functions.	3/7/2005	AM0056
Provided onsite 4/19/05	4/28/2005	Guidelines for New Plant and O&M Function - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide any and all written manuals, guidelines and/or documents that would give guidelines to the need, design, engineering, procurement, construction, oversight and receipt of new plant and operation and maintenance function of Cass County Telephone.	3/7/2005	AM0055
Status	Due	Summary of Info:	Rcvd.	DR No.

PH0102	PH0101	ВН0099	ВН0098	DM0097	DM0096	AM0085	AM0084	AM0083	AM0082
3/28/2005	3/28/2005	3/25/2005	3/25/2005	3/24/2005	3/24/2005	3/8/2005	3/8/2005	3/8/2005	3/8/2005
Cash Management Policy- Please provide the cash management policy and procedures for any transactions between Cass County Telephone and LEC LLC and its affiliates.	Master Business Plans and Budgets-Please provide the Company's long term and short term, master business plans, construction budget, and departmental budgets developed by or for Cass County Telephone for calendar years 1996 through 2004. In addition, please provide the following information: • Description of the Company's master business plan and budget process. • The detail behind each document, for example o If the Company's budgeted annual vehicle expense is \$50,000, how was that amount determined? • If the Company's business plans establish that the Company will replace a certain number of its digital electronic switching circuits or spend 1 million dollars on its cable and wire facilities, how was this determined? • Company policy and procedures concerning its business plans and budgets. • Who is responsible for the development of the business plan and budget? • Who has the final approval authority for each business plan and budget? • Within each areas/department, who is responsible for in	Review of Workorders-Please provide the following workorders for the Staff's on-site review: CL611, CL810, CR810, CR811, DR610, DR3201, DR3202, EL810, EL811, GC710, GC711, PE010, PE024, PE026, PE811, PE904, PE1201, WC620, WC810	Workorder Review- Please provide for the Staff's on-site review the support for workorder numbers PE637, PE951 and PE006.	N/A-Does Local Exchange Company, LLC currently hold any debt? If so, please provide the indenture agreements for this debt.	N/A-Please provide a copy of all of the indenture agreements between Cass County Telephone Company and its current creditors.	Customer Billing Data - Please provide Cass County Telephone Company (electronically) customer billing data for 2002, 2003 and 2004. This should include customer name, account number and a billing and payment summary by month. Please reconcile the billing with the revenues recorded on monthly financial statements.	Check Registers - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Provide a copy of the check registers of Cass County Telephone Company.	Outside Services - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Please provide a listing (by name) of all consultants, outside contractors, etc. that were not employees of Cass County Telephone Company but received compensation either directly by the telephone company or through a non-regulated affiliate.	Documentation for Checks written to LEC, LLC - Please provide the requested information for the years 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003 and 2004: Please provide copies of all backup documentation (including invoices from vendors) for checks written by LEC, LLC on behalf of Cass County Telephone Company.
4/17/2005	4/17/2005	4/14/2005	4/14/2005	4/13/2005	4/13/2005	4/28/2005	4/28/2005	4/28/2005	4/28/2005
Sent to Trip 4/29/05	Sent to Trip 4/29/05	Complete			Complete	Complete	Complete	Complete	Complete

AM0121 4/12/2005	BH0120 4/8/2005	BH0119 4/8/2005	BH0118 4/7/2005	AM0116 4/5/2005	AM0115 4/5/2005	DR No. Royd.
Re: The unsigned "restated management service agreement" -Re: the unsigned "restated management service agreement" provided by Cass County Telephone in response to Staff BISR-2004-0041 Data Request No. 6: A) Please provide the "Schedule A" referenced within page three, Article II of that attachment. B) Provide any earlier or later revisions to Schedule A that were issued between Cass County Telephone and LEC, LLC before or after the date that the unsigned restated management service agreement was created or agreed to. C) Were the fees contained within Schedule A ever "renegotiated through mutual consent of the parties," as allowed under Article II of the restated management service agreement? If the answer is yes, when did this renegotiation occur? Please provide any existing documentation outlining the terms of the renegotiated fees.	Accounting for cable- Please provide a description of how the Company is accounting for the spools or reels of cable being stored at 260 W. 1st Street.	CPR headings for buried cable accounts- (1) Please provide a brief description or definition of the following headings: line, sheet, description (BFO8, BMUD1x2x1.5, etc.), type, amount, xx, and reel. (2) Please explain the difference between price per unit and cost per unit.	Information missing from Continuing Property Records (CPR)-Original cost can not be determined for all property because certain information is missing from the CPR. Please provide (1) the "Amt." for retirements (the number of units retired) for the following accounts: 2212.000, 2232.100, 2232.200, 2411.000, 2421.100, 2422.100, 2423.100 and 2431.000 (2) The cost per unit for an item in Account 2212.00 (EXCG 1687) described as "OT Juris Assets - Switching".	2002 Annual Reports and Statements of Revenue-In reference to the 2002 annual reports and statements of revenue submitted to the Missouri Public Service Commission: (a) Please reconcile the Missouri jurisdictional revenue reported in the annual report with the operating revenue reported on the statement of revenue for: 1. Cass County Telephone Company: Annual Report \$11,916,969 and Statement of Rev \$4,700,810 2.CassTel Long Distance Annual Report \$682,112 and Statement of Rev \$433,720 (b) Indentify by USOA where the revenue dollar differences between the annual report and statement of revenue were posted for: 1. Cass County Telephone Company 2. CassTel Long Distance	2002 Cost Allocation Manual Time Studies and Allocations-In reference to the 2002 Cass County Telephone LP Cost Allocation Manual page 4: (a) Please provide copies of time studies completed for 2002, 2003, 2004. (b) Provide support for the determination of allocation percentages applied to regulated and non-regulated activities for 2002,2003 and 2004 (For example, how was the A/C 2124-general purpose computers percentage rate of .9672 for 2001 and .9633 for 2002 determined? How was the A/C 6124-general purpose computers expense percentage rate of .963895 for 2002 determined? Why is it different than the percentage rate for A/C 2124? Please show calculations.)	Summary of Info.
5/2/2005	4/28/2005	4/28/2005	4/27/2005	4/25/2005	4/25/2005	Due
Sent to Trip 4/29/05	Provided onsite 4/18/05	C	Provided onsite	Provided onsite 4/18/05		Status

Sent to Trip 4/29/05	5/2/2005	RE: Owner(s) of Outreach Construction- Please provide the names of the owner(s) of Outreach Construction and any relationship of those owner(s) to Cass County Telephone.	4/12/2005	AM0127
Sent to Trip 4/29/05	5/2/2005	RE: Construction Design Drawings What engineering firm, Cass County Telephone or employee within LEC, LLC creates the exchange construction design drawings to include tabulated staked quantities for Cass County Telephone.	4/12/2005	AM0126
Sent to Trip 4/29/05	5/2/2005	Standard Unit Pricing Sheets Provided by Haug Construction-Please provide a copy of any standard unit pricing sheets used for Cass County construction or maintenance projects by Haug Construction for the period 2000 to 2004.	4/12/2005	AM0125
Sent to Trip 4/29/05	5/2/2005	Work Performed by Outreach Construction-Please provide a copy of all contracts, standard pricing sheets, work orders numbers and invoices for work performed for Cass County by Outreach Construction.	4/12/2005	AM0124
Sent to Trip 4/29/05	5/2/2005	Re: the response to Staff BISR Data Request No. 17- For the services provided to Cass County Telephone by Overland Data Center as outlined in the invoices attached to Staff BISR-2005-0041 Data Request No. 17, please provide any contract, memorandum of understanding or other document that governed the terms and conditions under which Overland Data Center provided the services its charged Cass County Telephone for in the invoices attached to BISR-2005-0041 Data Request No. 17.	4/12/2005	AM0123
Sent to Trip	5/2/2005	Re: the response to Staff BISR Data Request No. 12- Re: the response to Staff BISR-2005-0041 Data Request No. 12: A) Prior to 2002, was a competitive bidding process used to select Haug Construction to perform construction work for Cass County Telephone? If the answer is no, please provide details and supporting documentation demonstrating the process used to select vendors such as Haug Construction prior to 2002. B) Please provide documentary support for the statement in the response to BISR DR # 12 that "the company has used in lieu of competitive bidding the prices used by larger utility companies who competitively bid their construction activities." The documentation provided should, at a minimum, list the companies used by Cass County Telephone in this comparative analysis, the prices paid by such companies for construction services, and the relationship of those prices to those charged by Haug Construction to Cass County Telephone for construction services.	4/12/2005	AM0122
Status	Due	Summary of Info.	Rcvd.	DR No.

	5/17/2005	space.	4/20/2005	AM0141
လ္မ		Facilities Owned or Leased by Cass County- (a.) Please provide a tour of facilities owned or leased by Cass County Telephone Company (from present back to 1996 if applicable and available) and/or an explanation of where and what facilities exist that are allocated between LEC, LLC and Cass County Telephone Company. (b.) Please provide the calculations to support the allocation of facilities between the affiliate entities and the amounts charged to Cass County Telephone Company for the leased		
5 4/20/05	5/17/2005	its review.	4/20/2005	AM0140
Provided Onsite		Company employee time sheets, payroll calculations, copies of W-2s issued to employees (from present back to 1996 if applicable and available) on site (Peculiar, MO). Staff may request copies of a sample of time sheets and documents based upon		
		Access to Payroll Information-Please provide access to Cass County Telephone		
S	5/17/2005	RE: Work Order No. PE026- Please provide reason for this construction project to include all estimates, stack sheets, sketches, invoices, material reports, engineering inspection reports, etc for this work order.	4/15/2005	AM0136
Sent to Trip 5 4/29/05	5/17/2005	external auditors regarding whether they or other related parties were involved in transactions that would be considered with a related party or affiliated transaction.	4/15/2005	AM0135
		Communications to External Auditors Regarding Affiliated Transactions- Please provide any communications from Cass County's management or its partners to its		
<u> </u>	5/17/2005	Letter of Audit Inquiry - Please provide a copy of any letter of audit inquiry from Cass County's legal counsel to its external auditor for the period 1996 through 2004.	4/15/2005	AM0134
	5/17/2005	Managment Representation Letter - Please provide a copy of Cass County's signed written Management Representation Letter and any "updating representation letter" to its external auditors for the years 1996 through 2004.	4/15/2005	AM0133
Sent to Trip 5 4/29/05	5/17/2005	Property Unit Catalog and Continuing Property Records- Please provide the current property unit catalog and continuing property records for both inside and outside plant	4/14/2005	GG0132
	5/2/2005	1996.	4/12/2005	AM0128
Sent to Trip		1997, except for the elimination of party lines in the Creighton exchange, which will take plane in the first quarter of 1998. By December 31, 1995, Cass County will file a modernization plan for the years 1996, 1997 and 1998 detailing the work to be done. Cass County shall file quarterly reports providing the information identified in Schedule 1 beginning with the first quarter of 1996. Provide a copy of the referenced modernization plan for years 1996, 1997 and 1998 detailing the work to be done. Additionally, provide a copy of all quarterly reports filed beginning the first quarter of		
		Modernization/Quality of Service- Per the Stipulation and Agreement in Cass No. TM-95-163. Modernization/Quality of Service. Cass County agrees to modernize all six exchanges to meet the elements for basic local and interexchange		
Status	Due			EN MOS INCYG.

"no," please specify the covenants that Cass County Telephone does not expect to meet. Accounts Receivable-Affiliates - Re: Cass County Telephone's Accounts Receivable-Affiliates balance as of the end of the year 2003: A) When was this receivable booked? What Cass County affiliate does this receivable apply to? B) What cass County Telephone provide to its affiliate in relation to this receivable? When did this transaction occur? C) Has any part of this receivable been paid by the affiliate since year-end 2003? If "yes," please provide the dates of each payment, and the current outstanding balance of this receivable. If "no," when does Cass County Telephone expect to receive payment of this receivable? D) To date, has any portion of this receivable been written off as uncollectible by Cass County Telephone? If "yes," please provide the date and the amount of any write-offs.
Debit Memo from 12/31/04 Bank Statement-Please provide a detailed explanation of the 12/09/2004 debit memo in the amount of \$2,000,000 that appears on the Community Bank 12/31/2004 bank statement. Information should include but not be limited to who requested the transaction, if the amount was transferred into another account, give account information or if not directly transferred who received the funds, how the funds were used and provide all documentation that supports the transaction. Re: Response to Staff DR No. 44- Re: Response to Staff DR No. 44, page 12 of 2003 Audited Financial Statements: A) Did Cass County Telephone meet all of its loan restrictive covenants in 2004, taking into account the recent cut-off of USF and NECA support? If the answer is "no," please specify the covenants that were not met. B) Again taking into account the cut-off of USF and NECA support, does Cass County Telephone expect to meet all of its loan restrictive covenants in 2005? If the answer is
Canceled Checks- Please provide a copy or original canceled checks from Community Bank account number 1011200 for the check numbers 14918 and 14942. Also, provide the canceled check(s) associated with LEC, LLC invoice number 03580 5/15/2005 in the amount of \$927,216.67.
Plant Engineer/Inspector- Please provide the name of the previous plant engineer/inspector that was teminated December 2004 by Cass County Telephone? Provide current contact information if available and the reason of termination. 5/17/2005
Bank Account Transactions- Please provide a detailed explaination of the \$50,000 transactions listed on the Community Bank account number 1011200 for bank statements 5/31/2003 and 8/31/2003. There is one \$50,000 transaction during each month and are listed under the check listing section, however no check number or other identification of transaction is identified for these transactions.
Due

AM0158	AM0157	AM0156	AM0155	AM0153	AM0151	AM0150	DR No.
4/26/2005	4/26/2005	4/26/2005	4/26/2005	4/26/2005	4/26/2005	4/26/2005	Rcvd.
GVNW Management Agreement- Re: Exhibit A to the Management Agreement between GVNW and LEC, LLC, page 3, section 4, "Fees and Form of Payment:" Does this section call for differences in the calculation of or the timing of the payments due LEC LLC from Cass County Telephone, compared to the payment arrangements in effect before the "Second Restated Management Service Agreement" took effect? If "yes," please describe the differences in the terms for calculation of the payments and/or timing of the payments.	2005 Budgets and Business Plan- Please provide copies of Cass County Telephone's: A) 2005 Construction Budget B) 2005 Operating Budget C) 2005 Business Plan	GVNW Management Agreement- Re the Management Agreement between GVNW and LEC, LLC, page 4, section 4.1(c): A) Please provide a copy of the "Second Restated Management Service Agreement" referenced in this section in final and executed form. B) If there are any differences in content or wording between the final, executed agreement and the draft version attached as "Exhibit A" to the GVNW/LEC, LLC Management Agreement, please provide an additional copy of the Second Restated Agreement in highlight/strike-out format to delineate the differences in content or wording between the two versions.	GVNW Management Agreement- Re the Management Agreement between GVNW and LEC, LLC, page 3, section 3.3: Please provide, on an ongoing basis, all monthly "Statement of Services," and any attached documentation, submitted by GVNW to LEC, LLC to support requests for payment as provided for under this section of the Management Agreement.	Reports Related to Operations- Please provide a listing of all monthly, quarterly or annual reports (summary, analytical, financial, managerial, etc) related to Cass County Telephone Company operations that are produced by Cass County Telephone Company, LEC, LLC or any other affiliate. Please include a sample of each report with this response.	Re: Response to Staff DR No. 44 Re: Response to Staff DR No. 44, page 15 of 2003 Audited Financial Statements: Besides services from LEC LLC, did Cass County Telephone receive services from any other affiliated entities that charged Cass County Telephone a profit margin for those goods and services? If "yes," please list the affiliates, the goods and services provided, and the dates Cass County Telephone received those goods and services.	Re: Response to Staff DR No. 44- Re: Response to Staff DR No. 44, page 15 of 2003 Audited Financial Statements: A) Please provide the amount of annual billings from LEC, LLC for services provided to Cass County Telephone for the years 1998-2003, separately, in the following formats: 1) prior to restatement to remove the portion of the billings related to profit margin; and 2) after restatement to remove the portion of the billings related to profit margin. B) Prior to this restatement, please describe in general terms the methodology used by LEC, LLC to determine the amount of profit to charge to Cass County Telephone for provision of services.	Summary of Info.
5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	Due
							Status

		AM0168 4/26/2005	AM0167 4/26/2005	AM0166 4/26/2005	AM0165 4/26/2005	AM0164 4/26/2005	AM0163 4/26/2005	AM0162 4/26/2005	AM0161 4/26/2005	AM0160 4/26/2005		
5/16/2005 5/16/2005 5/16/2005 5/16/2005 5/16/2005 5/16/2005 5/16/2005	RE: Data Request No. 54 – Attachment 2 (Reference Guide – Accounting – Title: Budgeting Guide) – Construction Budget Process. Provide a copy of the finalized Construction Budget to include the Chief Einencial Office of NECA projections for the				RE: Data Request No. 54- RE: Data Request No. 54 – Attachment 2 (Ref Guide – Accounting – Title: Budgeting Guide) Please provide a copy of all this procedure to include Exhibit E. If copies of the revisions to the procedube located, provide for the periods 1999 through 2004 Exhibit E for each v	Buried Cable Lease- Provide a description (to include network map) and Cass County's buried cable lease.	NA- Provide a copy of the finalized Cass County Budget for 2001 – 2005. available, please provide the 2006 budget.			05		
		5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	5/16/2005	Due 5/16/2005	

5/16/2005	indirectly through the allocation process any of the LEC, LLC's payments related to CoBank for LEC, LLC's outstanding note payable? If so, how much was paid for the period 2000 - 2005 and to what accounts were these costs charged.	4/26/2005	AM0174
	RE: Question No. 16 - John Van Eschen Letter dated August 20, 2004- Were any of the assets of Cass County Telephone pledged as collateral for the LEC, LLC's outstanding note payable to CoBank? Has Cass County Telephone paid directly or		
5/16/2005	inappropriate, inefficient and/or cost prohibitive." (3) What projects still require competitive bidding? (3) Provide a copy and methodology of the prices used by larger utility companies for 2002 to present who competitively bid their construction activities.	4/26/2005	AM0173
	RE: BISR-2005-0041 – Data Request No. 12- (1) Provide a copy of Cass County's bidding procedures prior to 2002. (2) Provide a copy of any evaluation, study etc. that demonstrates or concludes that competitive hidding for Cass County is in "most cases"		
5/16/2005	LLC alla Lexicom, inc.	C007/07/ 1	AIVIOIZ
	Bancshares, Inc., Kansas City Consultants LLC, Williams Holdings, LLC, Wilmart,	100000	04 70 04 70
	Carriers, LLC., FSE Consulting, Fairfax Telecommunications, Garden City		
	Communications, Videonet, Pegasus, LLC, Pegasus Management, Local Exchange		
	for Alexicon, Inc., MATZCO, LLC, Outreach Communications, South Holt		
	documentation to include contracts, services rendered bid for services invoices, etc.		
	Documentation for Contracts, Invoices, etc Please provide a copy of all		
5/16/2005	indicates which managers had "higher-level approval".	4/26/2005	AM0171
	RE: Data Request No. 56- Please indicate the specific dollar levels and a chart which		
5/16/2005	Committee for the years 2000 – 2005.	4/26/2005	AM0170
	developed to determine the progress and performance of the budget by the Budget		-
	Budgeting Guide). Provide any notes, memorandums, emails, etc. that were		
	RE: Data Request No. 54 – Attachment 2 (Reference Guide – Accounting – Title:		
Due Status	Summary of Info.	KCVa.	UX NO.