

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Review of the Competitive)	
Classification of the Exchanges of Southwestern)	<u>Case No. TO-2007-0053</u>
Bell Telephone, L.P., d/b/a AT&T Missouri)	

OFFICE OF THE PUBLIC COUNSEL'S REQUEST FOR PUBLIC HEARINGS

The Office of the Public Counsel respectfully asks the Public Service Commission to hold hearings in the AT&T Missouri service areas to obtain customer comments concerning the impact that the reclassification of exchanges has had on quality of service, response to customer problems, billing and collection matters, the ability to contact AT&T by telephone via the advertised customer service numbers in a reasonable time, the ability to have corrective action taken with their service or billing problem in a timely manner, availability of advanced services in the exchange, price for service, and the investment the company has made in the exchanges and the purpose of that investment, as well as other issues that competition was suppose to address.

Respectfully submitted,

OFFICE OF THE PUBLIC COUNSEL

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Certificate of Service

I hereby certify that a copy of the foregoing was mailed, emailed and/or hand delivered this 18th day of August, 2006 to the following attorneys of record:

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