1	STATE OF MISSOURI							
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3	PUBLIC SERVICE COMMISSION							
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	TRANSCRIPT OF PROCEEDINGS							
7	Prehearing Conference							
8	June 22, 2000							
9	Jefferson City, Missouri Volume 1							
10	Volume 1							
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12	Ray and Janet Heaton,)							
13	Complainants,							
14	vs.) Case No.							
15) TC-2000-596 Southwestern Bell Telephone) Company and AT&T Communications)							
16	of the Southwest, Inc.,)							
17	Respondents.)							
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21	LEWIS R. MILLS, JR, Presiding, DEPUTY CHIEF REGULATORY LAW JUDGE.							
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24	REPORTED BY:							
25	MELINDA ADOLPHSON, CSR ASSOCIATED COURT REPORTERS, INC.							

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1	APPEARANCES:
2	PAUL G. LANE, Attorney at Law One Bell Center, Room 3520
3	St. Louis, Missouri 63101 (314) 235-4300
4	FOR: Southwestern Bell Company.
5	
6	PAUL S. DEFORD, Attorney at Law LATHROP & GAGE
7	2345 Grand Boulevard, Suite 2800 Kansas City, Missouri 64108
8	(816) 292-2000
9	FOR: AT&T.
10	BRUCE H. BATES, Assistant General Counsel
11	P.O. Box 360 Jefferson City, Missouri 65102
12	(573) 751-3234
13 14	FOR: Staff of the Missouri Public Service Commission.
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- JUDGE MILLS: We're on record this morning
- 3 for a prehearing conference in Case Number
- 4 TC-2000-596, styled Ray and Janet Heaton,
- 5 Complainants, versus Southwestern Bell Telephone
- 6 Company and AT&T Communications of the Southwest,
- 7 Inc., Respondents.
- 8 Let's begin by taking entries of
- 9 appearance starting on my left, Mr. Lane.
- 10 MR. LANE: Paul Lane, representing
- 11 Southwestern Bell Telephone Company. My address is
- One Bell Center, Room 3520, St. Louis, Missouri
- 13 63101.
- JUDGE MILLS: Mr. Bates?
- MR. BATES: Bruce H. Bates, appearing for
- 16 the Staff of the Missouri Public Service
- 17 Commission. My address is Post Office Box 360,
- Jefferson City Missouri 65102-0360.
- 19 JUDGE MILLS: Mr. DeFord?
- 20 MR. DEFORD: Paul DeFord, of the law firm
- of Lathrop and Gage, 2345 Grand Boulevard, Kansas
- 22 City, Missouri 64108, appearing on behalf of AT&T
- 23 Communications of the Southwest, Incorporated.
- JUDGE MILLS: Thank you.
- 25 I'll note for the record that it is a few

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- 1 minutes after ten o'clock. This prehearing was
- 2 scheduled to start at ten o'clock and no
- 3 representative of the Complainants is here as yet.
- 4 Is there anything that the parties want to
- 5 make a note of on the record this morning at this
- 6 prehearing conference or any matter that the
- 7 parties want to take up?
- 8 Mr. Lane?
- 9 MR. LANE: As I indicated when we were off
- 10 the record, your Honor, we have issued that Heatons
- 11 a credit for the amount that they have at issue in
- 12 the case, and so that may explain why they are not
- 13 here.
- JUDGE MILLS: Mr. DeFord, do you have
- 15 anything?
- MR. DEFORD: Yes, your Honor. I guess I
- 17 would just indicate that AT&T has advised the
- 18 Heatons that the amount in dispute isn't something
- 19 that the Company will attempt to collect. And once
- 20 we resolve this matter and bring it to conclusion,
- 21 we'll take that off of their bill.
- JUDGE MILLS: Okay. Anything further?
- MR. BATES: No, your Honor.
- 24 JUDGE MILLS: All right. Hearing nothing,
- let's go off the record.

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