

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Name Change of inContact of  
Missouri, Inc. d/b/a UCN to inContact, Inc.

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**File No. TN-2016-0070**  
Tariff Nos. YC-2016-0092  
JX-2016-0093

## ORDER DIRECTING STAFF TO FILE A RECOMMENDATION

Issue Date: September 22, 2015

Effective Date: September 22, 2015

On September 21, 2015, inContact of Missouri, Inc. requested that the Commission recognize its name change from inContact of Missouri, Inc., d/b/a UCN to inContact, Inc. The company filed tariffs incorporating the new name with an effective date of October 1, 2015. The Commission will direct its Staff to file a recommendation regarding the name change request.

### THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall file a recommendation regarding inConnect of Missouri, Inc.'s request no later than September 28, 2015.
2. This order shall be effective when issued.



### BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 22<sup>nd</sup> day of September, 2015.