

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Recommendation )  
Concerning the Surcharge for Deaf Relay )  
Service and Equipment Distribution Program )  
Fund. )

Case No. TO-2005-0308

**STAFF RESPONSE TO FIFTH ORDER DIRECTING FILING**

**COMES NOW** the Staff of the Missouri Public Service Commission and for its response states:

1. On June 15, 2005, the Commission directed, *inter alia*, the Staff to file an exhibit updating the data for average CapTel usage, particularly for each of the past 2 or 3 months.
2. The requested data is presented as Exhibit 16.
3. The Staff will address, in a separate pleading, the Commission's authority regarding a moratorium.

Respectfully submitted,

DANA K. JOYCE  
General Counsel

**/s/ William K. Haas**

William K. Haas  
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### **Certificate of Service**

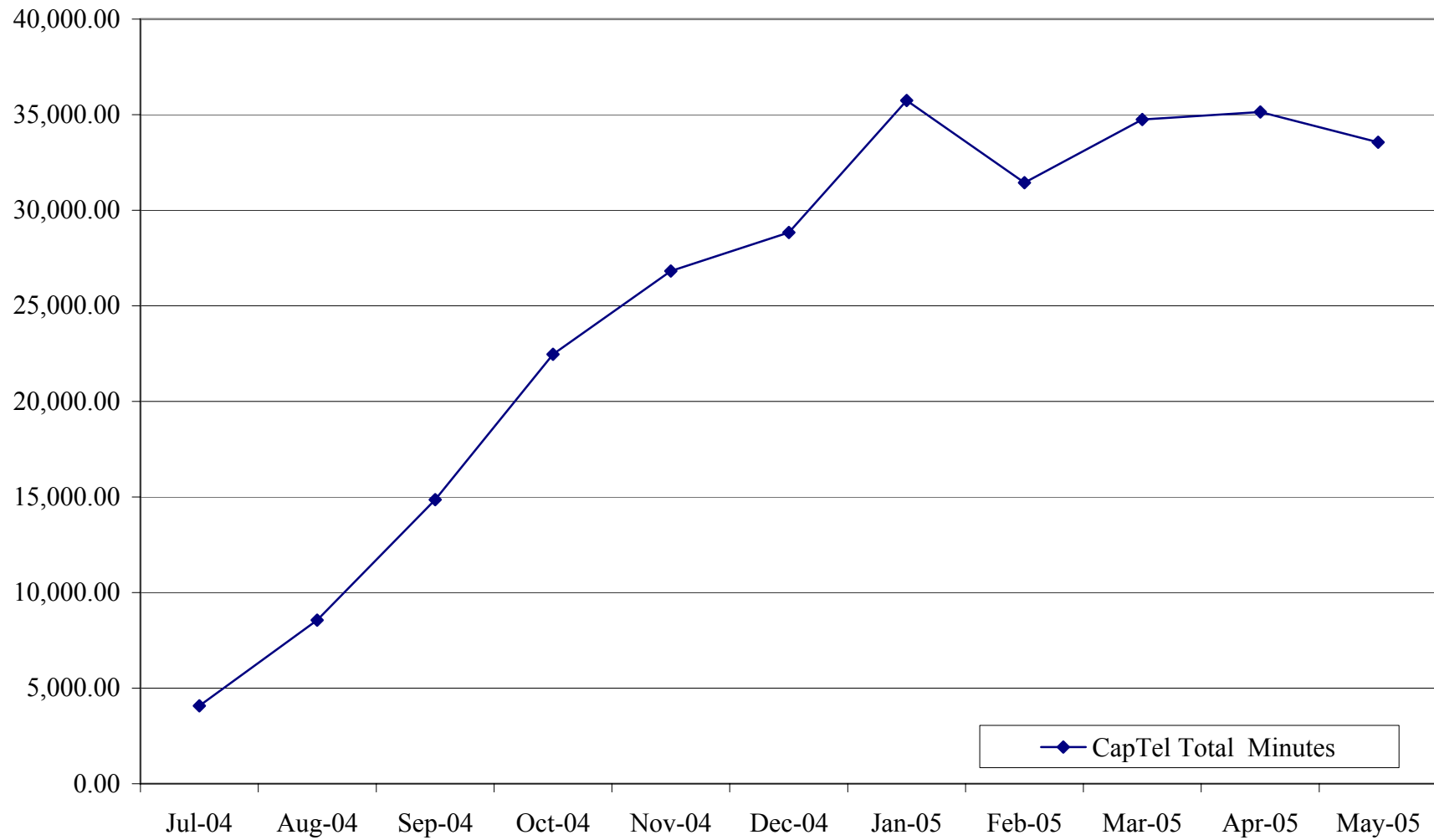
I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 16<sup>th</sup> day of June, 2005.

/s/ William K. Haas

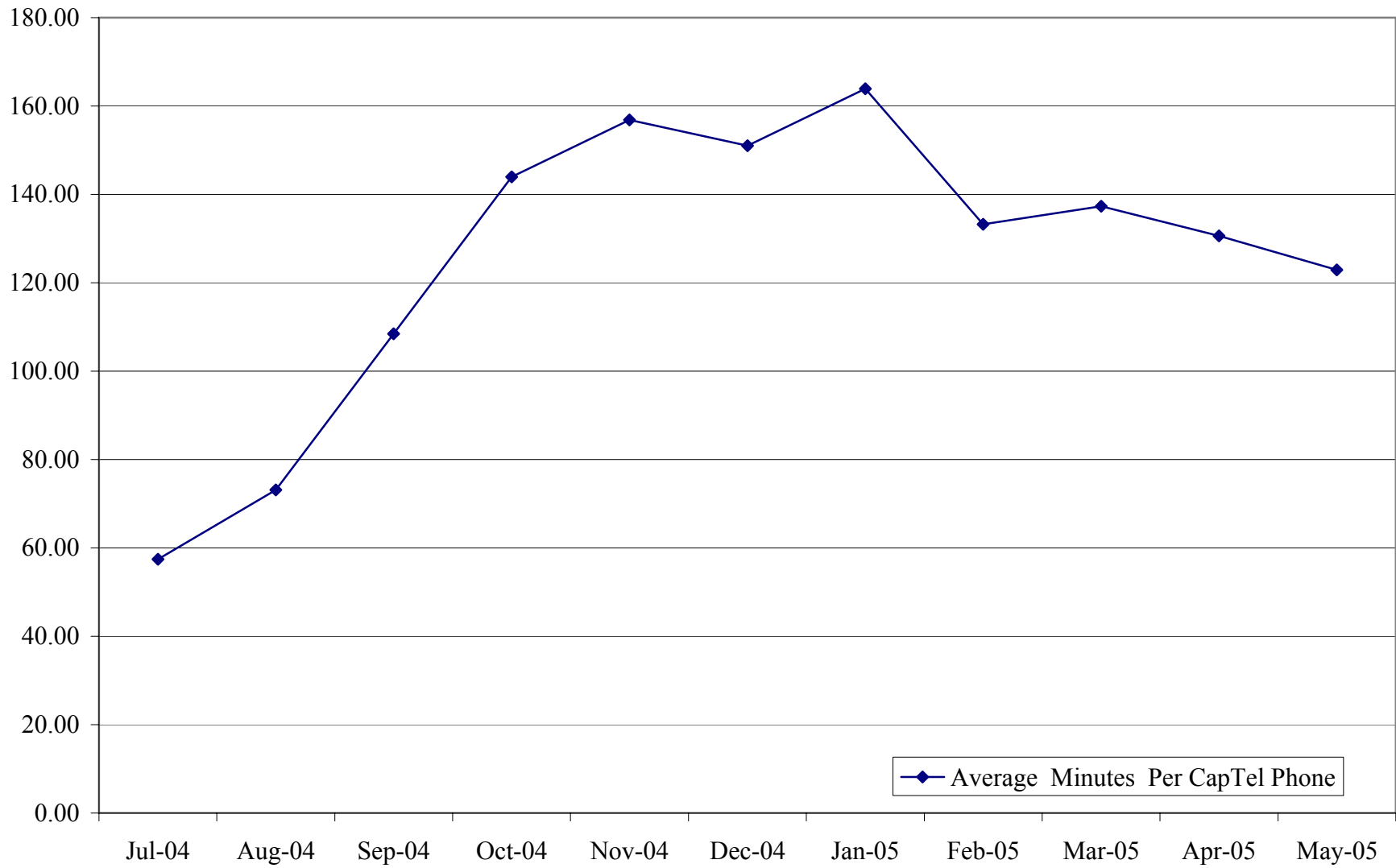
### CapTel Usage Statistics July 2004-April 2005

	<b>CapTel Total Minutes Charged</b>	<b>CapTel Phones Held by Public</b>	<b>Average Minutes Per CapTel Phone</b>
Jul-04	4,077.00	71	57.42
Aug-04	8,558.00	117	73.15
Sep-04	14,857.00	137	108.45
Oct-04	22,460.00	156	143.97
Nov-04	26,817.00	171	156.82
Dec-04	28,842.00	191	151.01
Jan-05	35,737.00	218	163.93
Feb-05	31,443.69	236	133.24
Mar-05	34,742.91	253	137.32
Apr-05	35,133.38	269	130.61
May-05	33,555.00	273	122.91

CapTel Total Minutes Billed to State July 2004 to May 2005



**Average Usage Per CapTel Phone  
July 2004-May 2005**



**CapTel User Information**  
**March 2005**

<b>Cohort</b>	<b>Number of Users in Cohort</b>	<b>Percentage of Users in Cohort</b>	<b>Percentage of Minutes in Cohort</b>	<b>Number of Minutes in Cohort</b>
Over 1000 minutes	4	1.6%	25.19%	8199
500-770 Minutes	10	4.0%	19.51%	6350
200-499 Minutes	27	10.7%	29.00%	9436.5
100-199 Minutes	23	9.1%	10.57%	3438.5
60-99 Minutes	31	12.3%	7.57%	2464.5
1-59 Minutes	89	35.2%	8.16%	2655
No Minutes Used in Month	69	27.3%		
Total CapTel Phones	253	100.0%	100.0%	100.0%