

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

JAN 27 2009

Name: Rob Lee
Complainant

vs.

Company Name: MAW
Respondent

Case No. Missouri Public Service Commission

COMPLAINT

Complainant resides at 11119 Carl St. Louis Mo 63138
(address of complainant)

1. Respondent, Missouri American Water
(company name)

of _____, is a public utility under the
(location of company)
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Numerous complaints. Please See Letters & Video.
There is water Running out of The Ground and driveway In Front
of 11334 Larimore Ave. This is Less Than 100 Ft. West of a
of The Storm Drain That I have Been Complaining since March or April
of 2008 About water Running into it and out of the Ground Near it,
This is the Fourth Time leaks have surfaced near My home since July of
2008, while MAW assures me there Are No water leaks Near my home.
The basement continues to leak And the sump Pump Runs continually
And As of today 1-21-09 ~~2009~~ I don't Remember it Raining For
~~Week~~ All most 2 weeks.

Please See photos of the Ice Displays emerging From the Ground
Just Feet From the water meter, I have seen NO Other yards
or Arseways in the Neighborhood with this Ice Problem.

Just Days After the water Main Repair At 11533 Larimore The Storm
Drain That I Always Thought was A creek Stopped Flowing & Dried up.

3. The Complainant has taken the following steps to present this complaint to
the Respondent:

① According To Jack Baker From AWR This Water Tested
Positive For Chlorine on Two Different occasions

That I know of

It ^{then} Functioned As A Storm Drain Drying up After Rains.

My Basement Has Leaked All Most Continually For The Last 19 years
Except For brief Periods right After water Mains were Repaired
Near my Home

~~XXXXXXXXXX~~

6 pictures

You Should Have An Accumulation of Information That I have Submitted
Please let me know if I need To Re Submit it.

WHEREFORE, Complainant now requests the following relief:

Please Have MAW Stop the water
Leaks In my Neighborhood so My Basement
will Stop Leaking.

~~12-15-08~~
Date

1-21-09


Signature of Complainant

314-412-7016

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

About This Problem