

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of)	
Mike and Carol Medlin)	
)	
Complainants,)	
v.)	<u>Case No. WC-2010-0357</u>
)	
Raytown Water Company,)	
)	
Respondent.)	

STAFF'S STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through its attorney, and for its *Status Report* states to the Missouri Public Service Commission ("Commission") as follows:

1. On June 7, 2010, a formal complaint was filed with the Commission by Mr. Mike Medlin and Ms. Carol Medlin (hereafter collectively referred to as "Medlin") concerning a high water bill received from Raytown Water Co. ("Company" or "RWC").
2. On August 27, 2010, the Commission ordered a pre-hearing conference to be held on September 20, 2010 at 9:00 am.
3. On September 20, 2010, the parties participated in a pre-hearing conference, part of which was on the record, and Staff was asked to file a pleading on September 21, 2010, indicating whether the parties would likely reach a settlement or if the Commission would need to establish a hearing date for this matter.
4. At the conclusion of the on the record prehearing conference, the parties participated in discussions and it appears that all parties involved in this matter are agreeable to reaching a settlement. Therefore, there is no need to establish a procedural schedule or hearing date at this time.

5. The parties anticipate filing a joint proposed settlement with the Commission in the near future.

WHEREFORE, Staff respectfully submits this Status Report to the Commission.

Respectfully submitted,

/s/ Rachel M. Lewis

Rachel M. Lewis

Deputy Counsel

Missouri Bar No. 56073

Attorney for the

Staff of the Missouri

Public Service Commission

P. O. Box 360

Jefferson City, MO 65102

(573) 526-6715 (Telephone)

(573) 751-9285 (Fax)

rachel.lewis@psc.mo.gov

Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record on this 21st day of September, 2010.

/s/ Rachel M. Lewis