1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
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5	TRANSCRIPT OF PROCEEDINGS
6	Hearing
7	May 17, 2000 Jefferson City, Missouri
8	Volume 10
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11	In the Matter of an Investigation) for the Purpose of Clarifying and)
12	Determining Certain Aspects) Surrounding the Provisioning of) Case No. TO-99-483
13	Metropolitan Calling Area Service) After the Passage and)
14	Implementation of the) Telecommunications Act of 1996.
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17	NANCY M. DIPPELL, Presiding,
18	SENIOR REGULATORY LAW JUDGE.
19	SHEILA LUMPE, Chair, M. DIANNE DRAINER, Vice-Chair
20	COMMISSIONERS.
21	-
22	REPORTED BY:
23	KELLENE K. FEDDERSEN, CSR, RPR
24	ASSOCIATED COURT REPORTERS, INC.
25	

1	APPEARANCES:
2	W.R. ENGLAND, III, Attorney at Law
3	BRIAN T. McCARTNEY, Attorney at Law Brydon, Swearengen & England, P.C. P.O. Box 456
4	312 East Capitol Avenue Jefferson City, Missouri 65102-0456
5	
6	FOR: Alltel Missouri, Inc. Cass County Telephone Company. Citizens Telephone Company.
7	Grand River Mutual Telephone Company. Green Hills Telephone Company.
8	Lathrop Telephone Company. Orchard Farm Telephone Company.
9	
10	CRAIG JOHNSON, Attorney at Law Andereck, Evans, Milne, Peace & Johnson P.O. Box 1438
11	305 East McCarty Street Jefferson City, Missouri 65102
12	FOR: MITG.
13	
14	PETER MIRAKIAN, Attorney at Law Spencer, Fane, Britt & Browne, LLP 1000 Walnut, Suite 1400
15	Kansas City, Missouri 64106
16	FOR: Brooks Fiber Communications of Mo.
17	JAMES M. FISCHER, Attorney at Law LARRY W. DORITY, Attorney at Law
18	Fischer & Dority 101 West McCarty, Suite 215
19	Jefferson City, Missouri 65101
20	FOR: GTE Midwest, Incorporated.
21	CARL J. LUMLEY, Attorney at Law Curtis, Oetting, Heinz, Garrett & Soule, P.C.
22	130 South Bemiston, Suite 200 St. Louis, Missouri 63105
23	FOR: Gabriel Communications, Inc.
24	Primary Network Communications, Inc. MCI Worldcom Communications, Inc.
25	MCI Metro Access Transmission Service.

1	PAUL G. LANE, General Attorney-Missouri MIMI B. MACDONALD, Attorney at Law
2	One Bell Center, Room 3520 St. Louis, Missouri 63101
3	FOR: Southwestern Bell Telephone Company.
4	
5	PAUL DeFORD, Attorney at Law Lathrop & Gage 2345 Grand Boulevard
6	Kansas City, Missouri 64108
7	FOR: AT&T Communications of the S.W., Inc.
8	LINDA GARDNER, Senior Attorney 5454 W. 110th Street
9	Overland Park, Kansas 66211
10	FOR: Sprint Communications Company, LP. Sprint Spectrum LP, d/b/a Sprint PCS.
11	Sprint Missouri, Inc.
12	MARK W. COMLEY, Attorney at Law Newman, Comley & Ruth
13	601 Monroe, Suite 301 P.O. Box 537
14	Jefferson City, Missouri 65102
15	FOR: Nextlink Missouri, Inc.
16	BRENT STEWART, Attorney at Law Stewart & Keevil
17	1001 Cherry Street, Suite 302 Columbia, Missouri 65201
18	and
19	SCOTT SAPPERSTEIN, Attorney at Law
20	3625 Queen Palm Drive Tampa, Florida 33619
21	FOR: Intermedia Communications, Inc.
22	
23	MARY ANN (GARR) YOUNG, Attorney at Law William D. Steinmeier, P.C. 2031 Tower
24	P.O. Box 104595 Jefferson City, Missouri 65110-4595
25	CCITCIDON CICY, MIDDOULL COLLO 1000

Τ	6400 C Street SW
2	P.O. Box 3177 Cedar Rapids, Iowa 52406-3177
3	FOR: McLeod USA Telecom Services, Inc.
4	
5	MICHAEL DANDINO, Senior Public Counsel P.O. Box 7800 Jefferson City, Missouri 65102-7800
6	
7	FOR: Office of the Public Counsel and the Public.
8	MARC POSTON, Assistant General Counsel JULIE KARDIS, Assistant General Counsel
9	P.O. Box 360 Jefferson City, Missouri 65102
LO	
L1	FOR: Staff of the Missouri Public Service Commission.
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- 2 JUDGE DIPPELL: Let's go ahead and go on the
- 3 record.
- 4 We ended yesterday with Commissioner
- 5 Drainer's questions for Mr. Kohly, and she was going
- 6 to continue that.
- 7 MATTHEW KOHLY testified as follows:
- 8 QUESTIONS BY COMMISSIONER DRAINER:
- 9 Q. Good morning, Mr. Kohly.
- 10 A. Good morning.
- 11 Q. How are you this morning?
- 12 A. Wonderful.
- Q. Well, that's great.
- 14 Okay. I need you to help me with a few
- things here. First, though, I want to go back to your
- 16 GT-- and I guess it would be a GTE/TCG interconnection
- 17 agreement.
- 18 A. There is a GTE/AT&T agreement, and there's a
- 19 TCG/GTE agreement.
- Q. All right. Well, do you know any more about
- 21 those agreements than you did yesterday afternoon?
- A. No, I do not.
- 23 Q. Well, then I want you to clarify for me what
- you do know. How is the compensation arrangement set
- up in those agreements with respect to MCA?

1	A.	I	do	not	know	specifically	y how	the
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- 2 compensation pertains to the MCA. My recollection is
- 3 that for local, exchange of local traffic, the
- 4 arbitration decision called for per minute
- 5 compensation, but I believe the parties have agreed to
- 6 a bill and keep arrangement.
- 7 Q. Stop. But that's not part of the
- 8 interconnection agreement, is it?
- 9 A. That I believe is in the interconnection
- 10 agreement.
- 11 Q. The bill and keep?
- 12 A. I believe so. And that is for when we are
- directly interconnected or competing in GTE territory,
- 14 which we are not at this time. So that agreement has
- 15 not been operationalized.
- 16 Q. Okay. But would that be if you had
- 17 facilities, you mean, if you were direct with your own
- 18 facilities?
- 19 A. It would be that if we are operating in GTE
- 20 territory, either using our own facilities, UNEs, or I
- 21 guess possibly resale, and currently we are not
- operating in the GTE territories.
- Q. Well, okay. Tell me how that's different
- then from Southwestern Bell's agreement, because in
- 25 the Southwestern Bell agreement you had no section

- 1 that would allow for bill and keep?
- A. Right. Originally AT&T, MCI proposed bill
- 3 and keep, and if that was not adopted then local
- 4 reciprocal compensation rates. Southwestern Bell for
- 5 local areas requested their reciprocal compensation
- 6 rates. The Commission set reciprocal compensation
- 7 rates, and that was what was contained in the
- 8 agreement.
- 9 Q. Why would you not -- well, if you're
- 10 agreeable to doing bill and keep for GTE, would you
- 11 not be agreeable to doing bill and keep with
- 12 Southwestern Bell of MCA?
- 13 A. The GTE agreement, one, has not been
- 14 operationalized. Two --
- 15 Q. So does that mean you're not going to honor
- it when it is operationalized?
- 17 A. No. We will abide by it, but it calls for a
- 18 bill and keep arrangement for an interim period, and I
- 19 believe that is like a nine-month period where then if
- 20 the traffic is imbalanced they will switch to a
- 21 per-minute compensation.
- 22 So under that agreement, if one party
- 23 requested it, we would revert back to bill and keep if
- the traffic was out of balance.
- Q. Okay. Isn't AT&T here before us in this

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- 2 CLEC competitive market and in the metropolitan areas
- 3 it's imperative that you be able to have MCA?
- 4 A. In the operation in the -- I'm sorry -- the
- 5 optional tiers it is a necessity to offer MCA service
- to compete, yes, what we need.
- 7 Q. Then wouldn't it behoove AT&T to even look
- 8 favorably on a bill and keep if that's what it took to
- 9 get in at this time?
- 10 A. Certainly our goal is to get in and fully
- implement and operate in the optional MCA tiers. I
- 12 don't that -- bill and keep is not our first choice.
- 13 We have an interconnection agreement that calls for
- 14 per-minute compensation.
- One concern we have is that switching to
- 16 bill and keep at this juncture will require a
- 17 significant renegotiation period to modify the
- 18 agreement and implement that, and if that --
- 19 Q. Why?
- 20 A. The interconnection agreement calls for
- 21 per-minute compensation, and if we were to switch to
- bill and keep, it's not clear when that would apply.
- 23 Are we going to be required to have per-minute
- 24 compensation for some traffic within the MCA yet bill
- 25 and keep for other? We would have to consider the

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- 2 records.
- 3 Q. Well, and didn't you in your testimony say
- 4 that if the Commission wanted to go to bill and keep,
- 5 that you would ask that you not have to have a record
- 6 exchange?
- 7 A. If the Commission were to require bill and
- 8 keep for CLECs as a condition of offering MCA service,
- 9 we would want to be treated just like the ILECs under
- 10 that bill and keep arrangement. My understanding is
- 11 today they do not exchange records, and we would
- 12 expect to have that same treatment. It makes no sense
- 13 to treat CLECs differently under a mandated bill and
- 14 keep than it would ILECs.
- 15 Q. So if the Commission were to order that to
- 16 move this forward you needed to go to bill and keep
- 17 but that you didn't have to exchange records, that
- would be more favorably looked on by AT&T?
- 19 A. It would be more favorably looked on, yes.
- 20 Q. Okay. Now, help me with the designated NXXs
- 21 that would be for MCA only. Do you think it's
- 22 possible, in a timely fashion, for all carriers that
- 23 want to be operating in the MC area -- MCA areas to
- let each other know which NXXs they're going to be
- designating as MCA so that the switches can be

- 1 programmed?
- A. I think initially it would just require an
- 3 exchange of letters saying here are my MCA codes. We
- 4 have sent a similar letter out when our TCG tariff was
- 5 approved to Southwestern Bell, GTE and Orchard Farm to
- 6 notify them of our codes.
- 7 I think in the long run we may need another
- 8 process on an ongoing basis to track those codes, but
- 9 I think initially an exchange of letters or some kind
- of notification would solve the problem at least
- 11 initially.
- 12 Q. Okay. With respect to the actual facilities
- 13 you use, there was a question to you I believe by
- 14 Mr. Lane on, for you to transit your traffic, that you
- 15 could be using either your own facilities or
- 16 Southwestern Bell's?
- 17 A. Under the assumption that we had facilities
- that would let us route directly to, I think his
- 19 example was GTE.
- 20 Q. Do you have some facilities that you would
- 21 be able to route in the MCA areas?
- 22 A. Currently today, my understanding is we
- 23 transit Southwestern Bell to route to the other
- 24 carriers. I do not know if we have facilities, but
- 25 since we're currently transiting, my guess would be we

- do not.
- Q. Now, if you're using Southwestern Bell's
- 3 facilities, do you believe that you should be paying
- 4 them something for when they do carry even MCA traffic
- 5 for you, for the transiting?
- 6 A. Currently today we would pay a transit fee.
- We would also pay, with respect to them, a terminating
- 8 compensation rate, and they would pay us a terminating
- 9 compensation rate. So as long as we're getting paid
- for all functions or we're exchanging compensation
- 11 equally, then I think that's appropriate.
- 12 What I don't think is appropriate is to
- require CLECs to pay a transit charge, but you've
- 14 mandated bill and keep, then require us to pay a
- 15 transit charge but not require the other MCA
- 16 participants.
- 17 O. Because you're saying that Bell would carry
- 18 their traffic at no transit charge with respect to the
- 19 carrier --
- 20 A. That's my understanding, yes.
- 21 Q. -- on meet point billing issues?
- 22 A. That's my understanding, yes. And if bill
- and keep is mandated for all, I think it should -- if
- 24 we have to mandate bill and keep in the interest of
- 25 fairness, I think it should be consistent.

- 1 Q. And no additional charges?
- 2 A. Right.
- 3 Q. Talk to me about the small companies that
- 4 are a part of the MCA areas such as Mr. Stowell
- 5 yesterday who was a witness and when you talk about
- 6 Orchard Farms. Can AT&T now through TCG as a CLEC
- 7 have an MCA customer and send them your traffic?
- 8 A. Yes. Currently today we would rely on the
- 9 transit function of Southwestern Bell. We can route
- 10 traffic to Orchard Farm.
- 11 Q. And if they have an MCA customer call you
- 12 back, will you be able to know that that's MCA and not
- 13 charge them a terminating access?
- 14 A. We would have no idea unless we were given
- 15 records of what that traffic was, and because we don't
- 16 know we would terminate it.
- 17 O. Well, but again, if you had the NXX, does it
- 18 tell you that that -- which of their NXXs are
- designated as MCA, wouldn't you be able to tell?
- 20 Wouldn't you be able to program your switch to know?
- 21 A. I'm not familiar with the record exchange,
- but my understanding is that there's a problem with
- 23 exchanging records. So it would hit our facilities.
- 24 We may not know who sent it, but we would terminate
- 25 it.

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- 2 disagreeable to. As long as our traffic would be able
- 3 to terminate in this area, we would certainly
- 4 terminate traffic to customers -- to our customers if
- 5 people have called them.
- 6 Q. Well, do you have a switch?
- 7 A. Yes.
- 8 Q. Well, if a small ILEC has a switch where
- 9 they program it to know which ones are MCA, why can't
- 10 you program your switch?
- 11 A. We can on the outbound side, on the
- 12 originating side. We can program our switch to route
- 13 that traffic to them and not impose charges upon our
- 14 customer.
- What we can't do, my understanding is, with
- 16 the record exchange today, know who is sending us
- 17 traffic. So we will terminate that traffic, and we
- 18 won't know whether it's MCA traffic or not, but we
- 19 will go ahead and terminate that traffic. We will not
- 20 expect compensation.
- 21 Q. So are you telling me an Orchard Farms with
- 22 Southwestern Bell now, in order for them to know who
- 23 each other's MCA customers are, they're doing it by a
- 24 record exchange?
- 25 A. No, they're not. I think on the originating

- 1 side --
- Q. No. Let's talk terminating. If Orchard
- 3 Farms sends something to a GTE or a SWBT or a Sprint
- 4 exchange and it's terminated there, how do they know
- 5 not to charge for terminating access?
- 6 A. My understanding of the process would be, if
- 7 it goes to a non-MCA number, access charges would
- 8 apply. There would be a record exchange for that.
- 9 There would be no records exchanged for MCA traffic.
- 10 And I think that's the amount -- the small companies
- 11 could address this better, but there's a total amount.
- 12 They back out what records show access should apply,
- and then the rest is hopefully just MCA traffic.
- 14 But there is nothing that I know of that
- would identify MCA traffic specifically.
- 16 Q. Is that where we get into the problem, when
- 17 they back it out, if there's wireless in there, they
- can't tell the difference between MCA and wireless?
- 19 A. That's my understanding, yes.
- 20 Q. In your direct testimony on page 30, you
- 21 state when you're talking about collectibility and
- 22 prices that the CLEC should have the option of
- 23 providing MCA service at no additional charge?
- A. Correct.
- Q. That would be in the optional exchanges?

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- 2 not want to charge an additive for that, include it in
- 3 our basic package.
- 4 Q. Well, in competition, to get to competition
- 5 we talk about barriers to entry, but another piece of
- 6 that is that of predatory pricing. If a large company
- 7 such as AT&T were offering a service at no charge, you
- 8 don't see that as potential predatory pricing?
- 9 A. CLECs, even AT&T, do not have the market
- 10 power to sustain predatory pricing.
- 11 Q. And you have a study that can tell me that?
- 12 A. Not an official study that kicks out a model
- that says it's not predatory pricing, but CLECs have
- 3 percent of the market in aggregate. I don't see how
- that they can sustain predatory pricing to drive
- 16 others from the market.
- 17 And when you look at if we provide it at no
- 18 extra charge, we may have a higher basic rate, we may
- 19 have a higher bundled rate. So yes, the additive may
- 20 be zero, but we may have something else, you know, a
- 21 higher basic rate that includes MCA. So it may not be
- 22 truly at no additional charge.
- But even if it is, competitive companies do
- not have market power to engage in predatory pricing.
- I mean, that is why the statutes allow flexible

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- the same flexibility to noncompetitive companies.
- 3 Q. Do you know if the statutes say you can have
- 4 flexible pricing down to giving the service away?
- 5 A. The statutes allow, for any other service
- 6 CLECs provide, complete flexibility in setting prices.
- 7 Q. So you're not concerned about setting it at
- 8 zero and having that as an unfair advantage over other
- 9 companies?
- 10 A. As long as it's competitive companies doing
- 11 it, no.
- 12 Q. Well, philosophically I struggle with this
- 13 part of your testimony because in our small rural
- 14 exchanges where we want to have 1+ long distance
- 15 service, AT&T had serious concerns about the access
- 16 rates. And although I won't say that AT&T abandoned
- 17 the service, they can do dial around or 10-10 dialing
- 18 because of concerns of financial disadvantage. I see
- where in the metropolitan area you're proposing
- 20 possibly giving the service away. And maybe that
- 21 doesn't call for a response, but I -- would you like
- 22 to respond?
- 23 A. I would like to. I think they are two very
- 24 different situations. Again, when I say giving MCA
- 25 service away, it will be bundled with other services.

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- 2 optional MCA and no other services. We couldn't do it
- 3 even if we wanted to.
- 4 So when you say giving it away, it's, one,
- 5 as a competitive company gaining market share; two,
- 6 most likely it's a bundle of other services. So it's
- 7 very different than offering toll stand-alone at 9
- 8 cents a minute and paying 20 cents per minute in
- 9 access. I think they're two different situations.
- 10 Q. Well, if you bundled it in, are you telling
- 11 me that you would bundle it in to your other services
- in those areas so that it did recover the cost, or
- would it possibly be subsidized by other areas of the
- 14 MCA?
- 15 A. As competitive companies, we cannot sustain
- 16 below-cost service, and we would have to price it so
- 17 that offering the service in total recovered its cost.
- 18 Maybe for a period to gain market share you could run
- 19 at a loss for a short period of time, but eventually
- 20 you cannot sustain the low cost pricing.
- 21 That is the same argument that we raised in
- 22 providing toll in the areas of high access. We cannot
- 23 sustain that loss on a long-term basis.
- Q. Okay. On page 9 of your testimony, you
- 25 stated that AT&T believes the Commission has already

1	made	the	decision	that	CLECs	are	authorized	to	provide

- 2 MCA service. Why then do we need to reaffirm that?
- 3 A. I think several companies have not
- 4 acknowledged the order that CLECs are MCA
- 5 participants. That's why we're having the call
- 6 blocking so that our customers cannot receive locally
- 7 dialed toll-free calls.
- 8 Obviously we're -- our position is we're
- 9 entitled to offer that service. Companies disagree.
- 10 Our position is we have the authority to do it, and we
- 11 need the orders reaffirmed so that other companies
- 12 abide by those orders.
- 13 Q. You need it reaffirmed or you need us to
- order that there not be screening and that any CLEC be
- able to have conditions made available to them that
- 16 are out of MCA?
- 17 A. I think both would take care of the problem.
- 18 Q. I just want to reaffirm for myself on your
- 19 rebuttal testimony, on page 15, you do talk about
- 20 calling scopes and being able to modify the calling
- 21 scope.
- I understood you to say that if you modified
- 23 the calling scope that you would recognize that it
- 24 wouldn't possibly not be viewed as local and would
- 25 have the normal toll compensation; is that true?

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- 2 point to is Local Plus. They pay terminating access
- 3 to the carriers where it's outside of the Commission
- 4 mandated calling scope. We acknowledge we would have
- 5 to do the same.
- 6 Q. On page 7 of your surrebuttal testimony, on
- 7 lines 21 through 23, you state that the Commission
- 8 should explicitly state that the ILECs can adjust MCA
- 9 rates subject to the regulatory scheme in which they
- 10 operate in order to maintain -- to remain competitive.
- 11 Why?
- 12 A. Several of the companies I think in the
- 13 technical conferences and some of their testimony, for
- 14 example some of the price cap companies, have stated
- 15 that they do not know if they have the authority to
- 16 lower MCA prices.
- 17 And so to clarify that, make a statement
- 18 saying price cap companies are free to lower their MCA
- 19 price in order to remain competitive would alleviate
- those concerns.
- 21 Q. Okay. Finally, this case, not some future
- 22 case looking at different potential solutions or
- 23 solutions with NXXs, what is it that AT&T believes the
- 24 Commission has to order in order for CLECs to be
- 25 active in the metropolitan areas?

1	A. I believe the Commission must order or
2	reinforce its current orders that CLECs are authorized
3	to provide mandatory and optional MCA service; that if
4	they designate a code as an MCA code, the other ILECs
5	or any LEC operating in that territory need to
6	recognize that as an MCA code and allow their
7	customers to place locally dialed calls to that
8	customer. That will take care of our anticompetitive
9	concerns.
LO	Q. How difficult will it be for the ILECs and
11	the CLECs to accommodate passing that type of
L2	information so that calls are not blocked?
L3	A. I think the LECs can exchange letters with
L4	obviously attachments identifying their NXX codes,
L5	identifying which ones should be treated as optional
L6	MCA codes, which ones are in the mandatory zone, so
L7	that everybody has the information to program their
L8	switches correctly. I think that is all that is
L9	required is to exchange the information to allow this
20	to go forward.
21	Q. And this is important to me. Is AT&T/TCG
22	willing to cooperate and work closely with the small
23	companies that are part of these MCA areas to assure

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that they know which calls, outgoing and incoming, are

MCA that AT&T is responsible for and that you don't

- 1 hide behind the shield of being behind either GTE's or
- 2 Bell's or Sprint's interconnection agreement?
- A. We are certainly willing to cooperate, to
- 4 negotiate the appropriate agreements that would take
- 5 care of those concerns.
- 6 Q. Will you make them happen?
- 7 A. I don't know who would have to originate the
- 8 process, but certainly we will work to do that.
- 9 Q. In good faith?
- 10 A. In very good faith.
- 11 Q. In spite of whether you have to or not
- 12 according to any federal act?
- 13 A. Yes.
- 14 Q. And finally, just because I'm curious,
- 15 Mr. Johnson asked you about the settlements between
- 16 Bell and AT&T, and you didn't know what settlements
- 17 there should be, and he seemed to be surprised that
- 18 you didn't know. Are you cutting checks in
- 19 settlements for AT&T to Southwestern Bell these days?
- 20 A. No, I'm not. They won't give me that
- 21 authority.
- Q. And I'm not surprised you didn't know.
- 23 COMMISSIONER DRAINER: No other questions.
- JUDGE DIPPELL: Thank you.
- 25 QUESTIONS BY JUDGE DIPPELL:

- 1 Q. Mr. Kohly, I just have one question, and
- 2 that's just my lack of knowledge of all the acronyms
- involved. You talked about POU reports. What are POU
- 4 reports?
- 5 A. Can you give me a cite?
- 6 Q. No. You said it in your testimony.
- 7 MR. ENGLAND: Excuse me. Was that PIU?
- 8 JUDGE DIPPELL: Maybe it was PIU.
- 9 THE WITNESS: PIU has kind of evolved over
- 10 time. It started out as percent interstate usage.
- 11 Rather than have metering devices, they would take --
- 12 based on a study or an assumption, assume a certain
- 13 percentage of traffic was interstate, a certain amount
- was intrastate. Moving into the local
- interconnection, I think sometimes they're POU
- 16 reports, what percentage of traffic you send is local,
- what percentage is of other jurisdictions.
- JUDGE DIPPELL: Okay. Thank you.
- 19 Is there recross based on questions from the
- 20 Bench from Intermedia?
- MR. STEWART: No questions.
- JUDGE DIPPELL: Birch?
- MR. MIRAKIAN: No questions.
- JUDGE DIPPELL: McLeod?
- MS. YOUNG: No questions.

1	JUDGE DIPPELL: Gabriel?
2	MR. LUMLEY: Yes, briefly.
3	RECROSS-EXAMINATION BY MR. LUMLEY:
4	Q. With regard to Commissioner Drainer's
5	questions about pricing flexibility, we all kind of
6	talk about that, but you understand that it still
7	requires submission of a tariff change to the
8	Commission and the Commission still has ultimate
9	jurisdiction over competitive and noncompetitive
10	companies, it's just that it's a different degree of
11	review?
12	A. Correct. You would have to file a tariff
13	that would have to be approved by the Commission.
14	Q. And furthermore, if somebody had a problem
15	with a tariff that was in effect, they could still
16	file a complaint about it?
17	A. They could either file to intervene in that
18	tariff or later if there were concerns they could
19	certainly file a complaint.
20	MR. LUMLEY: That's all I have.
21	JUDGE DIPPELL: Nextlink?
22	MR. COMLEY: No questions.
23	JUDGE DIPPELL: Staff?

MR. POSTON: No questions.

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JUDGE DIPPELL: Public Counsel?

- 1 MR. DANDINO: No questions.
- JUDGE DIPPELL: Sprint?
- MS. GARDNER: No questions. Thank you.
- 4 JUDGE DIPPELL: GTE?
- 5 MR. DORITY: Yes, thank you.
- 6 RECROSS-EXAMINATION BY MR. DORITY:
- 7 Q. Mr. Kohly, in response to some questions
- 8 from Commissioner Drainer you were talking about the
- 9 pricing. I think it was on page 30 of your testimony.
- 10 A. My direct?
- 11 Q. Of your direct, yes. I think the specific
- 12 lines were 22 and 23 where you state that this would
- 13 include allowing CLECs to have the option of providing
- MCA service at no additional charge to consumers.
- 15 A. Correct.
- 16 Q. Did you remember that line of questioning?
- 17 A. Yes.
- 18 Q. As I understand it, as you've testified, in
- 19 the mandatory zones MCA is a part and priced as a part
- of basic local service; is that correct?
- 21 A. Correct.
- Q. If you were going to be offering MCA in the
- optional tiers and giving it away, how would that be
- 24 reflected on the customer's bill if you were to bundle
- 25 it with basic local?

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- 2 a bundle of services that would tell a customer what's
- in it, and that bundle would include MCA and there
- 4 would be a price for it.
- 5 O. Which could be zero?
- 6 A. Yes, or it could be a bundle of 20 services
- 7 with a price of \$40. So I mean, it's kind of
- 8 semantics. Is the optional MCA zero or is it \$39 and
- 9 everything else is a dollar?
- 10 Q. Well, under the Commission's rules in
- 11 Chapter 33 which apply to both ILECs and CLECs, I
- 12 believe that telecommunications companies are required
- 13 to specifically show in detail what a customer is
- 14 paying for basic local service. I'm just curious if
- 15 you were to bundle that, how would that be reflected
- on the bill?
- 17 A. Currently the rule -- well, obviously in the
- 18 mandatory zone where it's part of basic local there
- 19 would be a line item for that or the bill would
- 20 identify that.
- 21 Commission rules also state that for
- 22 optional features you have to make it explicit for the
- 23 first month, and then after that you no longer have to
- 24 make it explicit to be part of the bill.
- 25 So I would think our billing systems could

- do that where the first month the information we send
- 2 the customer explicitly lists every feature they're
- 3 receiving, and then possibly, if we chose to, and
- 4 assuming I'm correct on the Commission rule, we can
- 5 then have a package called "The Works" -- I guess
- 6 that's taken -- "The Stuff" and have that part of it.
- 7 (Laughter.)
- 8 MR. DORITY: Thank you, Mr. Kohly.
- 9 JUDGE DIPPELL: Southwestern Bell?
- 10 RECROSS-EXAMINATION BY MR. LANE:
- 11 Q. Could you explain, Mr. Kohly, how AT&T
- 12 determines percentage of local use in the POU report
- 13 that you described?
- A. No, I cannot.
- 15 Q. Is it based on records that AT&T maintains
- or do you know?
- 17 A. As I said before, I do not know.
- 18 Q. In response to a question from Commissioner
- 19 Drainer, you said that, with regard to NXXs, that you
- 20 wanted a situation where if the CLEC designated a code
- 21 it must be recognized as an MCA code.
- 22 My question is, are you in agreement that
- you would have to actually be using the numbers in
- 24 that code to provide MCA service or could you just
- 25 designate the code without regard to whether you were

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- 2 A. In that code we would have to be providing
- 3 MCA service. However, again, it could be bundled. We
- 4 hope to be able to bundle it with our other service
- 5 offerings so that we may not offer a service without
- 6 MCA.
- 7 Q. Okay. The code would have to be used
- 8 exclusively for MCA service, right?
- 9 A. Yes.
- 10 Q. Now, with regard to calling scope
- 11 modifications, I believe you said in response to a
- 12 question from Commissioner Drainer that if you modify
- the calling scope, that you wouldn't expect to have
- toll-free return calling; is that accurate?
- 15 A. Correct. If we add an exchange, we don't
- 16 expect anyone else to do anything to have toll-free
- 17 calling from that exchange.
- 18 Q. My understanding of AT&T's position is that
- 19 except for the price of the service and intercompany
- 20 compensation, that you're otherwise willing to follow
- 21 the terms of the MCA plan; is that a fair statement?
- 22 A. Do you have any specifics?
- Q. No. I'm asking you for your position based
- on your position with AT&T.
- 25 A. I'm trying to think what else is in that

1	Order.	Certainly	we	want	flexibility	in	pricing.	W∈

- want our interconnection agreements to maintain the
- 3 compensation. If that wants to be changed, we should
- 4 do that under arbitration negotiation procedures.
- 5 As part of pricing flexibility, we'd like
- flexibility to bundle that with our other service
- 7 offerings. Other than that, I'm not aware of anything
- 8 else we would ask for.
- 9 Q. Okay. So aside from intercompany
- 10 compensation and pricing, if you otherwise follow the
- 11 terms of the MCA plan, then all of the numbers in the
- 12 NXX that you would designate to be an MCA code would
- be providing MCA service as opposed to something else?
- 14 A. Yes. But again, in areas where we do not
- offer non-MCA service or we offer it at no additional
- 16 charge as part of basic local, we want to be able to
- 17 use one code, because we don't have any non-MCA
- 18 customers. We want to be able to use one code instead
- of having to have two that may not have any customers
- 20 in it.
- 21 Q. If you're offering a different service that
- 22 has different calling scope than MCA, then you
- 23 wouldn't be using the MCA code NXXs for that service;
- is that right?
- 25 A. If MCA service is part of that calling

- 1 scope, yes, we would.
- Q. So you're asking to be able to offer a
- 3 different calling scope and still call it MCA service?
- 4 A. No. For example, you currently offer Local
- 5 Plus in conjunction with MCA service. I'm not aware
- 6 that you have taken out new NXX codes specific to MCA
- 7 service plus Local Plus.
- 8 So that is what we are asking for is to be
- 9 able to combine our MCA service with other calling
- 10 features as well or other calling aspects. In that
- 11 case, we would not want another NXX code.
- 12 Q. I'm just trying to make sure I understand
- 13 you. Are you talking about kind of a back-door
- 14 approach that you could expand the calling scope of
- the MCA by combining it with another service?
- 16 A. No, I'm not. I'm comparing it to what you
- 17 currently do with Local Plus. I quess if that's a
- 18 back-door approach, then I guess I am.
- 19 What I am talking about is taking the MCA
- 20 plan, adding maybe an expanded scope, maybe reselling
- 21 Local Plus, maybe allowing some other calling within
- 22 the MCA footprint, calling that MCA service for
- 23 purposes of having the ILECs recognize that code as
- 24 within the MCA.
- 25 Q. So in the example that we had used earlier

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- 2 as part of an additional calling scope, still assign
- 3 that MCA NXX code and expect others to abide by that?
- 4 A. What we're asking is to be able to offer MCA
- 5 service with other services. So if we added that
- 6 extra exchange, we would provide MCA service plus
- 7 calling to Lexington, and we would expect that our MCA
- 8 code would be recognized by other ILECs within the
- 9 MCA.
- 10 We don't want any different treatment for
- 11 the MCA. We want to be able to vary that calling
- 12 scope on an outbound basis, just like you do today
- with Local Plus.
- 14 Q. So to be clear, in my example for
- Washington, Missouri, you're saying yes, you want to
- 16 be able to add Washington, Missouri to your local
- 17 calling scope, still call it MCA, and have it be
- 18 recognized by other ILECs; is that right?
- 19 A. Yes, because we're offering MCA service.
- 20 Q. Now, you had indicated in response to a
- 21 question from Commissioner Drainer that you thought it
- 22 would be appropriate for a CLEC to be able to offer
- 23 MCA service at no additional charge?
- A. That's correct.
- Q. And is AT&T agreeable to letting ILECs and

1	other	CLECs	resell	that	zero-priced	MCA	service?

- 2 A. No. There are very different concerns when
- an ILEC does it because of market share, and that is
- 4 why reflected in the statutes is different pricing
- 5 standards for noncompetitive companies than for
- 6 competitive companies.
- 7 There is a concern that the monopoly
- 8 provider, that a noncompetitive monopoly provider
- 9 could engage in predatory pricing because of the
- 10 market power and market share they have.
- 11 Q. I'm asking a different question, though.
- 12 Are you agreeable to allowing an ILEC or a CLECs to
- resell your zero-priced MCA service?
- 14 A. We've not had a request, I guess, to resell
- it. So I have no idea. We have an -- we follow our
- obligations under the Act.
- 17 O. Okay. If the Commission ordered that in
- 18 this case, that if you offer a zero-priced MCA service
- 19 that you had to resell it, do you have a problem with
- 20 that?
- 21 A. I don't understand how that would work.
- Q. Regardless of whether you understand how it
- 23 would work, if the Commission orders it, do you
- consider that a problem for AT&T?
- 25 A. I guess until I understand how it would

- 1 function, I can't answer that question.
- 2 Q. On the transiting function questions that
- 3 you were asked by Commissioner Drainer, my
- 4 understanding of it was that you have a problem if
- 5 you're required to pay a transiting function to
- 6 South-- pay for a transiting function to Southwestern
- 7 Bell if an ILEC isn't required to pay for a transiting
- 8 function for a call that eventually terminates to a
- 9 CLEC; is that a fair statement?
- 10 A. It is in that if we have to go to bill and
- 11 keep, in the interest of being fair for everybody,
- 12 then I think it needs to be an equal bill and keep for
- 13 everyone. There's no reason if we have to all be fair
- 14 and have the same compensation for CLECs to be treated
- 15 differently under that idea of fairness than it would
- 16 be for ILECs.
- 17 Q. And so if the Commission determines that
- 18 anybody who chooses to use a transiting carrier to get
- 19 your traffic through, that they have to pay for that
- 20 transiting function, if it applies equally to CLECs
- and ILECs, then you wouldn't have a problem; is that
- 22 right?
- 23 A. No, as long as it were consistent.
- Q. And doesn't that strike you as being
- 25 reasonable, that if either the CLEC or the ILEC asks

- 1 another party to step into the middle of its call and
- 2 carry it, that it ought to have to pay something for
- 3 that call?
- 4 A. That would depend on the total arrangement
- 5 between the carriers.
- 6 Q. Since each carrier on each end has the
- 7 ability to utilize its own facilities if it wants to,
- 8 doesn't it strike you as reasonable that if they
- 9 choose to use another carrier to do it, they ought to
- 10 pay for it?
- 11 A. Again, when the Commission set up the MCA,
- they did not require the ILECs to pay a transit
- 13 charge.
- 14 Q. I'm talking about on a going-forward basis.
- 15 A. I think their order, for whatever reason
- 16 they did that, still stands, and I don't know why that
- 17 would need to be changed.
- 18 Q. All right. The Commission is looking at
- 19 those issues now. If they look at it and say, if
- 20 anybody chooses to use a carrier to transit its
- 21 traffic, be that an ILEC or CLEC, they have to pay for
- it, would you agree that's a reasonable approach?
- 23 A. Yes, as long as it is a cost-based rate
- 24 subject to TELRIC pricing and all that, yes. But
- again, rather than do that, I think it would be more

- 1 appropriate to let the interconnection agreements
- 2 govern the compensation arrangements.
- 3 Q. Yesterday in response to a question from
- 4 Commissioner Drainer you made the statement that under
- 5 the MCA plan that Southwestern Bell receives some
- 6 \$900,000 a month in increased revenues out of the
- 7 implementation of that plan. Do you recall that?
- 8 A. Yes. That was my understanding based on the
- 9 testimony of Bill Voight.
- 10 Q. You don't have any personal knowledge? Your
- 11 testimony was based upon what you heard or thought you
- heard from Mr. Voight as opposed to what you
- personally know yourself; is that a fair statement?
- 14 A. That's correct. I also -- and I've not
- 15 verified this. I understand it was part of the
- 16 exhibit you offered yesterday in the complete version,
- 17 but I have not reviewed that.
- 18 Q. And it says what it says; is that right?
- 19 A. It says what it says.
- 20 Q. And is it your understanding that total from
- 21 the implementation of OCA, COS and MCA that
- 22 Southwestern Bell was or was not revenue neutral, or
- do you know?
- A. That was not my understanding in total.
- MR. LANE: That's all I have. Thank you.

- JUDGE DIPPELL: Cass County?
- 2 MR. ENGLAND: Yes, please.
- 3 RECROSS-EXAMINATION BY MR. ENGLAND:
- 4 Q. Mr. Kohly, let's get back to the
- 5 identification of NXXs so people know who's in and
- 6 who's out of the MCA, if we can.
- 7 Assuming the Commission in your opinion or
- 8 in your terms reaffirms the notion that CLECs are
- 9 equal participants in the MCA and sets the terms and
- 10 conditions under which they will be equal
- 11 participants, as I understand, your preference is to
- 12 just have the individual CLEC or ILEC, whoever the
- originating carrier is, notify everybody that they now
- have a new NXX that's to be considered an MCA NXX; is
- 15 that correct?
- 16 A. As an immediate step to get competitors, get
- 17 everyone understanding who's an MCA, yes. I think on
- a going-forward basis there will probably need to be a
- 19 more centralized process developed. I do not know
- what the appropriate process is.
- 21 Q. I guess that was my next question is, would
- 22 you be -- would you object to the notion of a neutral
- 23 third party that would administer that process so that
- there could be some verification whether or not, in
- 25 fact, that new NXX is a qualifying MCA?

- 1 A. That would probably be appropriate.
- Q. Let's talk a little bit about the payment or
- 3 charging of access charges by an ILEC such as Orchard
- 4 Farm. I think that was the example that Commissioner
- 5 Drainer used and explored with you.
- 6 Would you agree with me that ILECs such as
- 7 Orchard Farm bill for access based on records that are
- 8 given to them by another carrier? In other words,
- 9 they do not currently bill today based on end office
- 10 recordings?
- 11 A. With respect to Feature Group D, the AT&T
- interexchange network, I believe you do provide
- 13 records to us, end office records. With respect --
- 14 and I'm not certain of that. With respect to Feature
- 15 Group C, my understanding is that you may not have the
- 16 appropriate terminating records.
- 17 Q. With respect to Feature Group D, it's not
- 18 necessarily the end office but the end tandem,
- 19 correct?
- 20 A. Right.
- 21 Q. And that may or may not be owned by the end
- office company?
- 23 A. Right. But my understanding, I don't think
- there's any problems with the Feature Group D network.
- Q. Well, let's get back to Orchard Farm for

- 1 example. If the call comes in via Feature Group D,
- they're given records by their tandem company, in that
- 3 case Southwestern Bell Telephone Company, from which
- 4 they bill terminating access, correct?
- 5 A. I don't know who provides the records. I
- 6 know we get access bills from Orchard Farm.
- 7 Q. Let's take an intraLATA Feature Group C call
- 8 today. There are no recordings at the end tandem, are
- 9 there, if you know?
- 10 A. I do not know.
- 11 Q. Okay. Well, let me just ask you a
- 12 hypothetical. From AT&T's perspective, as an emerging
- 13 CLEC, would you prefer to bill access for calls
- 14 terminating to your network based on recordings you
- 15 make at your end office or would you rather rely on
- 16 the originating records of other carriers to tell you
- 17 how much to bill?
- 18 A. Our preference would be to use standard
- 19 Category 11 terminating records to bill traffic.
- 20 Where the traffic is de minimus, we're willing to go
- 21 with the bill and keep arrangement or in this
- 22 situation with a bill and keep arrangement.
- 23 But going forward, we think the appropriate
- fix would be consistent with industry standard, not a
- 25 kind of Missouri-specific work-around.

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- 2 Would you rather bill from terminating records you
- 3 create or would you rather rely on originating
- 4 carriers throughout the LATA to tell you what they
- 5 sent you? It's a simple question. Can I get your
- 6 preference on that, if you have one?
- 7 A. Can you restate the question?
- 8 Q. Sure. As an emerging CLEC, would you prefer
- 9 to bill for terminating access for calls that
- 10 terminate to your network based on recordings that you
- 11 make or based upon originating records that other
- 12 carriers create and send and send to you?
- 13 A. We'd obviously prefer the terminating, our
- 14 own records.
- 15 Q. Sure. One other question or line of
- questions with respect to this transiting notion. I
- 17 want to make sure you and I understand or are on the
- 18 same wavelength as far as bill and keep is concerned.
- 19 Assuming we go to a full bill and keep for
- 20 all parties in the MCA, is it your understanding that
- 21 there should be any payments for a transiting
- 22 function?
- 23 A. Not wanting to get into the middle of a
- 24 fight between small ILECs and Southwestern Bell --
- Q. Well, I think you're already there.

- 1 (Laughter.)
- So do your best to work your way out of it.
- 3 A. I think you need to treat them consistent.
- 4 If a transit charge is appropriate, I think it should
- 5 apply to all. If it's not a -- revenue neutrality
- 6 reason for the ILECs or whatever you don't have it,
- 7 then CLECs shouldn't have it either.
- 8 Q. Well, let's explore your understanding of
- 9 what goes on today under the bill and keep arrangement
- 10 that we have, and we'll use the Kansas City MCA which
- is on the board behind you.
- But today, as I understand it, if an MCA
- 13 customer in one of the Cass County exchanges, we'll
- 14 say Peculiar where its office is, makes an MCA call to
- 15 a customer in Lathrop's exchange in the north side of
- 16 the metropolitan area, that today is transited by
- 17 Southwestern Bell before being terminated, correct, or
- 18 certainly some other carrier besides Lathrop and Cass
- 19 County?
- 20 A. That would be my understanding.
- 21 Q. And under the bill and keep arrangement we
- have today, is it your understanding that there's no
- 23 payment for transiting as well as terminating the
- 24 call?
- 25 A. That's correct.

- 1 Q. Is it then your position if you -- if the
- 2 Commission adopts a full bill and keep as a result of
- 3 this proceeding for all MCA participants, including
- 4 CLECs, that there would continue to be no compensation
- 5 for transiting functions regardless of who performs
- 6 them?
- 7 A. If the Commission continued the existing
- 8 bill and keep arrangement, then there would be no
- 9 charge for the transiting function.
- 10 Q. And that would be fair, in your opinion?
- 11 A. We don't want bill and keep mandated in this
- 12 proceeding. We want per-minute compensation.
- 13 Q. I understand that.
- 14 A. And if we are drug into -- or if we are
- 15 mandated to the bill and keep environment, then we
- 16 want to be treated equitably.
- 17 Q. And that's my question. That would be fair,
- 18 wouldn't it?
- 19 A. It would be treating us consistently with
- 20 how the other carriers are treated today. I do not
- 21 believe there's a reason to treat us differently. I'm
- 22 not saying it's necessarily fair to SWBT and the other
- 23 transit functions, but we want to be consistent. If
- 24 we have to have bill and keep to be fair, then we want
- 25 the same deal you have.

- 1 Q. And if you don't pay for transiting charge
- just like we don't pay for one today, that would be
- 3 consistent, correct?
- 4 A. That would be consistent.
- 5 O. And I assume that would then be fair?
- 6 A. It would be treating us consistently with
- 7 the existing arrangement.
- Q. Fair enough.
- 9 MR. ENGLAND: Thank you, Mr. Kohly.
- JUDGE DIPPELL: MITG?
- MR. JOHNSON: Thank you.
- 12 RECROSS-EXAMINATION BY MR. JOHNSON:
- 13 Q. Just one line of questions, Mr. Kohly. I'm
- 14 going back to the GTE/TCG St. Louis interconnection
- 15 agreement. That was approved by the Commission?
- 16 A. Yes.
- 17 O. And originally it provided for a usage
- 18 sensitive reciprocal compensation?
- 19 A. Yes. And that agreement applied when we
- 20 were operating or competing against GTE in its own
- 21 territory.
- Q. And it's my understanding that, since that's
- 23 not quite operational yet, you and GTE have agreed
- that you're just going to use bill and keep?
- 25 A. It is a -- it's called more of an

- 1 understanding than an official agreement that we have.
- 2 It's an understanding that we will use bill and keep.
- 3 The carrier can change that at the time.
- 4 Q. Your original order approving the
- 5 interconnection agreement requires submitting it back
- 6 to the Commission for approval, does it not?
- 7 A. To that interconnection agreement, yes.
- 8 That interconnection agreement only governs when we
- 9 are operating in GTE territory.
- 10 Q. The understanding that you're not going to
- 11 use it, that's not an amendment to the agreement?
- 12 A. Again, that agreement only applies when
- we're operating in GTE territory. So it does not
- 14 apply to the situation you're talking about where we
- are competing with Southwestern Bell and exchanging
- 16 traffic with GTE.
- 17 Q. Has that agreement been memorialized in
- 18 writing?
- 19 A. Which one?
- 20 Q. The agreement to use bill and keep instead
- of usage.
- 22 A. The understanding that we have currently
- 23 today, no, it is not.
- Q. So it's not been submitted back to the
- 25 Commission; is that correct?

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- 2 that that will be the process until we work something
- 3 else out.
- 4 Q. It's also, based on what I thought I heard
- 5 you say yesterday, you've got -- this agreement
- 6 includes the notion that if the traffic becomes
- 7 imbalanced to where either side sees more than
- 8 10 percent going the other way, what's going to happen
- 9 in that event?
- 10 A. Let me, I guess, back up. We have an
- 11 interconnection agreement with GTE, and that agreement
- 12 applies when we operate in GTE territory in
- 13 competition with them. That is where there's a
- 14 per-minute compensation that's kind of -- calls for
- 15 per-minute compensation, but the parties also agree to
- 16 bill and keep unless there's a traffic imbalance.
- 17 That is one agreement. That only applies when we're
- in their territory competing with them.
- 19 Then we have characterized, I guess, more of
- an understanding with them that when we're competing
- in another territory and we're exchanging traffic
- between us, we'll do bill and keep.
- 23 Q. So the 10 percent imbalance was part of the
- 24 original agreement?
- 25 A. The 10 percent imbalance would apply only to

- 1 the interconnection agreement that applies when we are
- 2 operating in their territory.
- 3 Q. And that hasn't happened yet?
- 4 A. That has not happened yet.
- 5 MR. JOHNSON: Thank you.
- 6 JUDGE DIPPELL: Commissioner Drainer?
- 7 FURTHER QUESTIONS BY COMMISSIONER DRAINER:
- 8 Q. I just have one question to follow up on
- 9 something you were talking to Mr. Lane about, and this
- is your Lexington, adding the Lexington exchange.
- Now, first I want to clarify. You said that right now
- 12 Southwestern Bell would have an NXX that's designated
- for MCA, and a customer in that NXX would have MCA,
- 14 plus they could have Local Plus.
- And all you're wanting is to be able to have
- 16 the same thing where you'd have an NXX that was MCA,
- 17 and I kind of further heard that maybe you're going to
- 18 give everybody MCA. So you won't need another NXX
- 19 because everybody's going to get it. So here's my
- 20 question. Am I right so far, that was your
- 21 understanding?
- 22 A. Right.
- O. Okay. Now, here's where I need it
- 24 clarified. You have a customer and they're getting
- 25 MCA and you're going to let them have an extended

- 1 calling scope to Lexington. Are you going to have
- 2 that additional service have another name such as,
- 3 "Extra Stuff", or are you going to want to bury it in
- 4 the MCA name?
- 5 A. If we were required to just have MCA be the
- 6 existing service and have names for everything else,
- 7 we would not oppose that. I don't know if
- 8 marketing --
- 9 Q. You wouldn't oppose what?
- 10 A. I understand there's certain that if we use
- 11 the MCA name and our service is in any way different,
- there's a concern that that may cause confusion.
- 13 Q. Well, Southwestern Bell has Local Plus.
- 14 There's other plans out there. AT&T has a ton of
- 15 plans. So you really shouldn't be opposed to having
- MCA, MCA Plus Lexington or "Stuff" or whatever you
- want to call it, should you?
- 18 A. We wouldn't oppose it. I guess the point
- 19 I --
- 20 O. Okay.
- 21 A. Do you want me to make my point? No. Okay.
- Q. Sure, but I've got to be in a meeting in
- three minutes, so make your point.
- A. The point is, I'm not concerned -- or I'm
- not convinced or I don't believe that the use of MCA

- with a little variation will create customer
- 2 confusion. But if that's determined and we have to
- 3 have MCA be the standard offering, then that will do
- 4 it. We won't oppose that.
- 5 Q. Okay. That's what I needed clarified.
- 6 COMMISSIONER DRAINER: Thank you.
- 7 JUDGE DIPPELL: Is there any additional
- 8 cross-examination questions based on the
- 9 Commissioner's questions? I'm just going to ask you
- 10 as a group. Raise your hand.
- 11 (No response.)
- 12 Okay. Is there redirect by AT&T?
- MR. DeFORD: Yes, thank you.
- 14 REDIRECT EXAMINATION BY MR. DeFORD:
- 15 Q. Mr. Kohly, first going back to yesterday,
- 16 I'd like to direct your attention to Exhibit 50. Do
- 17 you have that before you?
- 18 A. Yes, I do.
- 19 Q. I believe that, at the request of Mr. Lane,
- 20 you identified that as a true and correct copy of the
- 21 Interconnection Agreement between -- or a portion of
- 22 the Interconnection Agreement between AT&T and
- 23 Southwestern Bell; is that right?
- A. That's correct.
- Q. Take a look at page 30 of that document,

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- 1 please.
- 2 A. Yes.
- 3 Q. Do there appear to be strike-outs on that
- 4 page?
- 5 A. Yes, there are. And after looking through
- it more closely on other pages, there are various
- 7 strike-outs.
- 8 Q. Page 32, the signature block isn't executed;
- 9 is that correct?
- 10 A. There are no signatures on the signature
- 11 block.
- 12 Q. And with respect to Attachment 12 to that
- document, does it appear there are also mark-ups and
- 14 strike-outs on that as well?
- 15 A. There are.
- 16 Q. Would you like to amend your answer? Is
- 17 this a true and accurate copy of the Interconnection
- 18 Agreement between AT&T and Southwestern Bell?
- 19 A. I would like to amend that answer. It is
- 20 not a -- the final document. Appears to be a draft
- 21 that was discussed probably through negotiations.
- There are mark-ups indicating things to be removed and
- others that may be added.
- 24 Q. I think Mr. Lane also asked you some
- 25 questions about the content of that document. I think

- 1 he asked whether that document addressed the company's
- prospective retail offerings; is that correct?
- A. Correct, and it states that any carrier may
- 4 offer its own retail offerings.
- 5 Q. It doesn't purport to address what those
- 6 retail offerings or calling scopes are; is that right?
- 7 A. Not on Southwestern Bell's, only retail
- 8 offerings.
- 9 Q. Do you know if there's a reason why MCA
- 10 wouldn't have been mentioned in that?
- 11 A. Yes. MCA is not a Southwestern Bell retail
- offering that they are free to adjust the calling
- 13 scope. It is a Commission-mandated calling scope, and
- so there would be no reference to that because it's
- 15 not a retail offering.
- 16 Q. In response to some questions from
- 17 Commissioner Drainer, I believe she asked you what the
- 18 Commission should order in this case in your opinion.
- 19 I'll direct your attention to page 29 in
- 20 your direct testimony. Would you like to clarify your
- 21 answer to Commissioner Drainer in light of that
- 22 testimony?
- 23 A. I would point to, I guess, the six points
- raised at the top of page 29, lines 3 through 15, that
- 25 need to be done to allow CLECs to fully operationalize

- 1 MCA service. Do you want me to read those into the
- 2 record?
- Sure.
- 4 JUDGE DIPPELL: I don't think we need them
- 5 read into the record. They're in your testimony, your
- 6 direct testimony.
- 7 THE WITNESS: Okay.
- 8 BY MR. DeFORD:
- 9 Q. Mr. Lane also asked you some questions about
- 10 whether AT&T would be willing to resell MCA at a zero
- 11 rate. Do you recall that line of questioning?
- 12 A. Yes, I do.
- 13 Q. Would AT&T sell MCA service at zero or would
- that be some sort of a packaged offering?
- 15 A. It would be a package offering where the
- 16 additive may be zero, but certainly there will be
- other pieces to that package that will have rates
- 18 associated with them.
- 19 Q. So that would never be a stand-alone
- 20 offering that would be available for resale?
- 21 A. Correct. If we sell, just go in the
- business of optional MCA and offer nothing else, we
- 23 would not sell it for zero.
- 24 MR. DeFORD: Thank you, Mr. Kohly. That's
- 25 all I have.

- 1 JUDGE DIPPELL: Thank you. Mr. Kohly, you
- 2 may be excused.
- 3 (Witness excused.)
- 4 JUDGE DIPPELL: Does AT&T have any further
- 5 witnesses?
- 6 MR. DeFORD: Yes, we have a surprise
- 7 witness. Just kidding.
- 8 MR. LANE: It's me.
- 9 (Laughter.)
- 10 JUDGE DIPPELL: Then I believe we're ready
- 11 for Intermedia's witness.
- 12 (Witness sworn.)
- 13 CHERYL MELLON testified as follows:
- 14 DIRECT EXAMINATION BY MR. STEWART:
- 15 Q. Please state your name and give your
- 16 business address.
- 17 A. My name is Cheryl Mellon. My business
- 18 address is 3625 Queen Palm Drive, Tampa, Florida.
- 19 Q. By whom are you employed and in what
- 20 capacity?
- 21 A. I'm employed by Intermedia Communications as
- 22 Director of Integrated Local Services in our marketing
- 23 organization.
- Q. Are you the same Cheryl Mellon who caused to
- 25 be prepared and filed in this proceeding rebuttal

- 1 testimony which has been previously marked for
- 2 purposes of identification as Exhibit 14?
- 3 A. Yes.
- 4 O. Do you have any changes or corrections to
- 5 that testimony?
- 6 A. Yes, I do. On page 9, lines 14 through 16,
- 7 I need to strike after yes in the answer, the first
- 8 sentence.
- 9 JUDGE DIPPELL: Could you repeat that for
- 10 me?
- 11 THE WITNESS: Yes. Page 9, lines 14 through
- 12 16, the first sentence after yes.
- 13 BY MR. STEWART:
- 14 Q. Any further corrections?
- 15 A. No, none that I'm --
- 16 Q. If I asked you the same questions today that
- 17 are contained in your prefiled rebuttal testimony,
- 18 would your answers be the same?
- 19 A. Yes.
- 20 MR. STEWART: Your Honor, I move the
- 21 admission of Exhibit 14, and I tender the witness for
- 22 cross-examination.
- 23 JUDGE DIPPELL: Is there any objection to
- 24 Exhibit 14 with that correction coming into the
- 25 record?

1		(No response.)
2		Then I'll receive that into the record.
3		(EXHIBIT NO. 14 WAS RECEIVED INTO EVIDENCE.)
4		JUDGE DIPPELL: Is there cross-examination
5	by AT&T?	
6		MR. DeFORD: None, your Honor.
7		JUDGE DIPPELL: Birch?
8		MR. MIRAKIAN: No, thank you.
9		JUDGE DIPPELL: McLeod?
10		MS. YOUNG: No questions, thank you.
11		JUDGE DIPPELL: Gabriel?
12		MR. LUMLEY: No, your Honor.
13		JUDGE DIPPELL: Nextlink?
14		MR. COMLEY: No questions, thank you.
15		JUDGE DIPPELL: Staff?
16		MR. POSTON: No questions.
17		JUDGE DIPPELL: Public Counsel?
18		MR. DANDINO: No questions.
19		JUDGE DIPPELL: Sprint?
20		MS. GARDNER: No questions.
21		JUDGE DIPPELL: GTE?
22		MR. DORITY: No questions.
23		JUDGE DIPPELL: Southwestern Bell?
24		MR. LANE: Always.
25	CROSS-EXA	MINATION BY MR. LANE:

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- 1 Q. Good morning.
- 2 A. Good morning.
- 3 Q. On page 8 of your testimony, beginning on
- 4 line 13, you describe an Intermedia service in the MCA
- 5 area that established an outbound calling scope of
- 6 MCA-3 and 4 in addition to Tiers 1 and 2. Do you see
- 7 that?
- 8 A. Yes.
- 9 Q. And is that -- is that the service that
- 10 Intermedia had in effect before it filed the MCA
- 11 tariff as a result of the Memorandum of Understanding?
- 12 A. Yes. From an outbound calling scope, we
- 13 allowed our customers to call those customers in the
- 14 Principal Zone 1, 2, 3 and 4.
- 15 Q. And were you offering your service to all of
- 16 the customers that wanted to subscribe to it in
- 17 Tiers 1 and 2, 3 and 4?
- 18 A. Yes.
- 19 Q. If there were calls that went beyond that
- 20 outbound local calling scope, were they toll calls?
- 21 A. Yes.
- 22 O. A call to a customer in MCA Tier 5 would be
- 23 a toll call?
- 24 A. Yes.
- Q. And that would be regardless of whether that

- 1 Tier 5 customer was an MCA subscriber or not?
- 2 A. Yes.
- 3 Q. Do you maintain that the tariff that you had
- 4 on file prior to January 22nd of this year was an MCA
- 5 service tariff?
- 6 A. I maintain that in that tariff we stated we
- 7 would mirror all of the existing local extended
- 8 calling plans provided by Southwestern Bell, and if in
- 9 such that is MCA, then yes.
- 10 Q. Okay. Would you agree with me that you
- 11 didn't call your service MCA service?
- 12 A. Yes, I would agree.
- 13 Q. And would you agree with me that the calling
- 14 scope that you provided them was less than what the
- MCA calling scope consisted of?
- 16 A. It was less for the extent that we didn't
- 17 include the subscribers in Tier 5. However, it was
- 18 greater in the extent that we included all subscribers
- in 3 and 4 whether they -- all customers in 3 and 4,
- 20 whether they were subscribers to the MCA plan or not.
- 21 Q. Would agree with me that your treatment of
- 22 calls to MCA subscribers of Southwestern Bell in
- 23 Tier 5 is the same as what Southwestern Bell proposed
- to treat your customers in Zones 1, 2, 3 and 4?
- 25 Excuse me. I've got to reask that question.

- 1 A. Yes.
- 2 Q. Would you agree with me that your treatment
- of Southwestern Bell's MCA customers in Tier 5, i.e.
- 4 charging a toll call to call them, was the same as
- 5 Southwestern Bell's proposed treatment of your
- 6 company, that is its customers in Tiers 1 and 2 would
- 7 have to pay a toll charge when they call your
- 8 customers in Tiers 3 and 4?
- 9 A. I'm just trying to follow the logic. So
- 10 you're saying that if because we did not include your
- 11 MCA subscribers in 5 and it was as a toll call, then
- is that the same as what you're proposing in terms of
- 13 treating our customers?
- 14 Q. Right.
- 15 A. I suppose in some -- in one extent, but I
- 16 don't believe -- I think it's an apples and oranges
- 17 sort of comparison.
- 18 Q. To the extent you're both -- that both
- 19 companies are charging toll to their own customers to
- 20 call what each has described as an MCA subscriber in
- an outbound calling scope, then they're similar,
- 22 right?
- 23 A. Yes.
- Q. Let me talk about the terms of the
- 25 Memorandum of Understanding between Southwestern Bell

- and Intermedia for a minute. Would you agree with me
- 2 that the arrangement is interim?
- 3 A. Yes.
- 4 Q. And that the parties have agreed that it
- 5 will be revised to comply with whatever order the
- 6 Commission issues in this case?
- 7 A. Yes.
- 8 Q. And that the compensation will be
- 9 retroactively trued up to the decision of the
- 10 Commission in this case so long as we have the
- decision by November 5th of this year?
- 12 A. Yes.
- 13 Q. That even if the agreement -- or even if the
- 14 Commission's decision comes after November 5th, we'll
- still revise the agreement on a prospective basis,
- 16 right?
- 17 A. I would -- if the Commission's decision
- 18 comes after November 5th, I don't see revising the
- 19 agreement at all. I would see the Commission's
- 20 decision taking the place of the agreement.
- 21 Q. Whenever the Commission issues its decision,
- the parties will comply with that on a going-forward
- 23 basis, right?
- 24 A. Yes.
- Q. And would you agree with me that the

- 1 agreement which was signed on December 3rd, that the
- 2 parties expected the decision of the Commission to
- 3 have been issued by November 5th this year?
- 4 A. Yes.
- 5 Q. And we still expect and hope that, right?
- 6 A. Yes.
- 7 Q. And would you agree with me that
- 8 Southwestern Bell in a Memorandum of Understanding and
- 9 in the negotiations insisted that it would be provided
- 10 to the Commission and that it would be made available
- 11 to other CLECs?
- 12 A. I do not agree with the first part of your
- 13 statement that you insisted it would be provided to
- 14 the Commission. I do agree that you -- I do agree
- that you agreed to provide that to other CLECs.
- 16 MR. LANE: If I may approach the witness.
- 17 JUDGE DIPPELL: Would you like to show her
- 18 attorney?
- MR. LANE: Sure.
- 20 BY MR. LANE:
- 21 Q. Let me show you the Memorandum of
- 22 Understanding which has been attached to one of the
- exhibits in this case and ask if you'd look in
- 24 particular at paragraph 9 and agree with me that it
- 25 provides that the parties agree that this Memorandum

- of Understanding will be provided to the Missouri
- 2 Public Service Commission to be maintained with the
- 3 Missouri Interconnection Agreement?
- 4 A. I don't disagree that the Memorandum of
- 5 Understanding says that. I thought, and maybe I
- 6 misunderstood, that you asked me if Southwestern Bell
- 7 insisted that it be provided to the Commission during
- 8 our negotiations. That was why I answered as I did.
- 9 Q. Okay. Is it your contention that that was
- 10 Intermedia's desire and it was Southwestern --
- 11 Southwestern Bell was opposed to it?
- 12 A. My contention is that Intermedia insisted
- 13 that the agreement be provided to the Commission.
- 14 Q. And Southwestern Bell was certainly in
- agreement with that, were they not?
- 16 A. Eventually, yes.
- 17 O. And that it would be made available to other
- 18 CLECs as well, right?
- 19 A. Yes.
- 20 Q. For clarification, would you agree with me
- 21 that a call that would be originated by a Southwestern
- 22 Bell customer calling to an Intermedia MCA subscriber
- that would be subject to the 2.6 cent minute of use
- 24 charge would also have a counter-balancing charge from
- 25 Intermedia to Southwestern Bell for the cost of

- 1 terminating that call?
- 2 A. Help me understand that.
- 3 Q. Would you agree with me that the
- 4 interconnection agreement between Southwestern Bell
- 5 and Intermedia provides for reciprocal charging to
- 6 terminate a call originated by the other party's
- 7 customer?
- 8 A. Yes.
- 9 Q. And that that charge continues to apply when
- 10 calls are terminated by Intermedia that have been
- originated by Southwestern Bell?
- 12 A. Yes.
- 13 Q. Would you agree with me that Southwestern
- 14 Bell advised Intermedia in April of 1999 that the
- translations had been made in error with regard to
- 16 treating Intermedia's NXXs as being in the MCA code
- and that they needed to be corrected?
- 18 A. Yes.
- 19 Q. And would you agree with me that Intermedia
- 20 and Southwestern Bell began negotiations on how to
- 21 handle that issue?
- 22 A. Yes.
- 23 Q. Would you agree with me that it was more
- than five months beyond that before Southwestern Bell
- 25 took any action with regard to those -- changing the

- translations for those NXXs?
- 2 A. Yes.
- 3 Q. And that after they were changed, then they
- 4 were changed back within several days; is that right?
- 5 A. Well, what happened is they were changed
- 6 with no notice to us. So we started receiving calls
- 7 from our customers because their customers were no
- 8 longer able to call them as they had in the past.
- 9 Q. Okay.
- 10 A. And for three days, we spent three days
- 11 working with Southwestern Bell trying to identify what
- the problem was and why the policies changed.
- 13 Yes, after three days, we were told that's
- 14 what had happened, that you had retranslated the
- 15 numbers, and then with another two to three days you
- 16 reestablished the existing translations.
- 17 O. So Ms. Mellon, the answer to my question was
- 18 within several days after that occurred it was changed
- 19 back, and you would agree to that; is that correct?
- 20 A. Yes.
- 21 Q. Now, let's talk about the steps that were
- 22 available to Intermedia during this five-month
- 23 negotiation period that preceded changing back of the
- 24 translations.
- Would you agree that the Interconnection

- 1 Agreement between Intermedia and Southwestern Bell
- 2 gave Intermedia a number of options if it felt that
- 3 Southwestern Bell was, in fact, required to send it
- 4 toll-free calls from its customers to your customers
- 5 in the optional zones of the MCA?
- 6 A. I don't -- I am not totally familiar with
- 7 our Interconnection Agreement. So I can't answer
- 8 that.
- 9 O. You haven't read the Southwestern
- 10 Bell/Intermedia Interconnection Agreement?
- 11 A. No, not the whole agreement. I'm in
- 12 marketing. I leave that to my regulatory and policy
- people.
- Q. You were involved in the negotiations; isn't
- 15 that correct?
- 16 A. Yes.
- 17 O. Would you agree with me that Intermedia did
- 18 not enter into any kind of dispute resolution process
- 19 that may have been provided for in the Southwestern
- 20 Bell/Intermedia Interconnection Agreement?
- 21 A. Yes.
- Q. Would you agree with me that Intermedia
- 23 didn't pursue any type of arbitration that may have
- 24 been provided for under the Interconnection Agreement?
- 25 A. Yes, because we were continuing to negotiate

- in good faith and were optimistic about reaching a
- 2 resolution.
- 3 Q. Be fair to say that you weren't in a hurry
- 4 to reach a resolution between April and September
- 5 because you were continuing to receive the calls?
- A. No, that wouldn't be fair. We were
- 7 constantly being given new deadlines where you would
- 8 retranslate our customers' numbers. So we had a sense
- 9 of urgency to resolve this issue. We didn't want that
- 10 to happen. So we wanted to come to a decision and
- 11 agreement. So no, I would not say that at all.
- 12 Q. During the period of time that the
- 13 negotiations were taking place, would you agree that
- 14 Intermedia was already getting what it wanted,
- toll-free run calling from Southwestern Bell's
- 16 customers?
- 17 A. Yes.
- 18 MR. LANE: That's all I have. Thank you.
- MR. McCARTNEY: Yes, thank you.
- 21 CROSS-EXAMINATION BY MR. McCARTNEY:
- Q. Good morning.
- A. Good morning.
- Q. Where does Intermedia operate?
- 25 A. Intermedia operates in the St. Louis

- 1 metropolitan area.
- Q. Is Intermedia terminating traffic to the
- 3 Orchard Farm exchange in the St. Louis area?
- 4 A. Intermedia does not directly terminate
- 5 traffic to Orchard Farm. We use the transit. We
- 6 terminate traffic to Southwestern Bell.
- 7 Q. At page 8, I think, of your testimony, the
- 8 part that Mr. Lane referred to --
- 9 JUDGE DIPPELL: Mr. McCartney, could I get
- 10 both you and the witness to speak up a little bit?
- 11 You're talking to each other, and I'm afraid we're not
- going to be able to hear you on this side.
- 13 BY MR. McCARTNEY:
- 14 O. Page 8 of the testimony you state, and you
- 15 can look at it, When Intermedia began providing
- 16 service in the St. Louis MCA area, you established an
- 17 outbound local calling scope that encompassed MCA
- 18 Tiers 3 and 4 --
- 19 A. Yes.
- 20 O. -- in addition to 1 and 2. Does that
- include the Orchard Farm exchange?
- 22 A. Yes, it does. At that time it did. We now,
- 23 since the Memorandum of Understanding, have changed
- our translations to match that of the existing MCA.
- Q. No traffic -- I'll ask it this way. No

- traffic is terminating from any Intermedia customers
- 2 to the MCA?
- 3 A. It could be. I don't know.
- 4 Q. It could. How would you go about -- in your
- 5 data requests you said that none is. How --
- 6 A. I understand. We would -- if we had a
- 7 customer -- we don't operate in the Orchard Farm
- 8 exchange, but if one of our customers in the exchanges
- 9 that we do operate in were to call Orchard Farm, then
- 10 yes, the traffic would terminate there.
- 11 Q. Would that be local traffic or toll traffic?
- 12 A. It would depend. We would pass the
- 13 traffic -- it would depend if the customer's a
- 14 subscriber to the MCA plan. We now have mirrored the
- existing MCA plan and existing MCA NXXs.
- So in our switch, if it was an MCA
- 17 subscriber's NXX, then it would originate out of our
- 18 switch as a local call and be passed to Southwestern
- 19 Bell that way. I would assume that if Southwestern
- 20 Bell also recognized it as an MCA subscriber, they
- 21 would terminate it to you that way, but I don't know.
- 22 Q. And are there any records of those calls
- that would be given to Orchard Farm?
- 24 A. I really don't know. We -- I know that we
- are now passing 92-99 records with Southwestern Bell.

- 1 That's my understanding. But I'm not in the billing
- 2 area, so I really don't know.
- 3 Q. Would you agree that Section 3C of your
- 4 Interconnection Agreement with Southwestern Bell
- 5 specifically states that you will not send to
- 6 Southwestern Bell any local traffic that's destined
- 7 for the network of a third party unless and until
- 8 Intermedia has the authority to exchange that traffic
- 9 with a third party?
- 10 A. As I said, I'm not that familiar with the
- 11 Interconnection Agreement. If you say it's there,
- then I'll agree. However, we have met with
- 13 representatives from Orchard Farm to have discussions
- 14 about an agreement.
- 15 Q. If this Commission were to order all parties
- 16 to have bill and keep arrangements and continue the
- 17 MCA, would Intermedia be willing to segregate the
- 18 noncompensable MCA traffic onto a separate trunk in
- order to resolve some of these billing questions?
- 20 A. I don't know. I don't know what that would
- 21 cost us to do. I'm not an engineer, obviously, and I
- don't know what the process is that that would be. So
- 23 I don't know.
- MR. McCARTNEY: Thank you.
- JUDGE DIPPELL: MITG?

- 1 MR. JOHNSON: Yes, a few questions.
- 2 CROSS-EXAMINATION BY MR. JOHNSON:
- 3 Q. In the St. Louis area where you're
- 4 operating, do you have any interconnection agreements
- 5 with carriers other than Southwestern Bell?
- A. No, we do not.
- 7 Q. Do you own your own switch?
- 8 A. Yes, we do.
- 9 Q. Do you have any IXC affiliates who also make
- 10 use of the switch?
- 11 A. We provide long distance services under our
- 12 Intermedia. We have no affiliates.
- Q. So you are --
- 14 A. We are a local long distance company, yes.
- Q. Okay. Thank you.
- Do you have any agreements with GTE with
- 17 respect to traffic that's terminating to them --
- 18 A. No.
- 19 Q. -- indirectly?
- A. No, we do not.
- 21 Q. Are you -- you said you might not be that
- familiar with your record creation process. Are you
- 23 sending any records to GTE?
- 24 A. I do not know.
- 25 Q. You do have traffic that would terminate, I

- 1 assume, with some of these GTE exchanges such as
- 2 Augusta, Defiance, New Melle, Wentzville?
- 3 A. We possibly could.
- 4 O. St. Peters?
- 5 A. We could.
- 6 Q. And you don't have an Interconnection
- 7 Agreement with GTE?
- 8 A. No, we do not.
- 9 Q. Do you know whether or not Southwestern Bell
- is sending GTE information as to how much traffic
- 11 that's originated by Intermedia and terminating to
- 12 GTE?
- 13 A. I do not know.
- 14 Q. Do you know whether or not Intermedia is
- 15 keeping track of the traffic it's sending to these
- 16 non-Southwestern Bell companies on your own? Are you
- 17 retaining records for --
- 18 A. Not to my knowledge.
- 19 Q. Who would be the person in your company, in
- 20 Intermedia, that would know all that technical detail?
- 21 A. Someone from our billing organization.
- Q. Do you have a name of the person that's
- responsible for that department?
- A. Not one that I can provide you right now. I
- 25 mean, we can get -- we can get back with that, but I

- don't know a specific name at this time.
- 2 Q. So would it be fair to say that you don't
- 3 know if Intermedia's creating records that Bell's
- 4 using in passing downstream or whether Southwestern
- 5 Bell is creating the records?
- 6 At your interconnection between you when you
- 7 hand traffic off to Bell --
- 8 A. Yes.
- 9 Q. -- are you doing the recording and creating
- 10 records or is Southwestern Bell?
- 11 A. I don't know.
- 12 Q. I would assume that in your Interconnection
- 13 Agreement the rate that Southwestern Bell charges you
- 14 to transit a call that's going to another carrier is
- 15 less than the rate they charge you to transport and
- terminate to one of their own customers; is that
- 17 right?
- 18 A. I have no idea.
- 19 Q. You don't know if there's a rate
- 20 differential?
- A. No, I don't.
- Q. As I understood it, you were part of the
- 23 negotiation team for this Interconnection Agreement?
- 24 A. Not the Interconnection Agreement. The
- 25 Memorandum of Understanding.

- 1 Q. Oh, the memorandum?
- 2 A. Yes.
- 3 MR. JOHNSON: That's all I have. Thank you
- 4 very much.
- 5 JUDGE DIPPELL: Thank you. We're going to
- 6 take a 15-minute break now and I will see if there are
- 7 questions from the Bench and then we'll do redirect.
- 8 So come back at ten after.
- 9 Off the record.
- 10 (A recess was taken.)
- JUDGE DIPPELL: Let's go ahead and go back
- 12 on the record.
- We were ready for Commission questions for
- 14 Ms. Mellon. Chair Lumpe, did you have questions?
- 15 QUESTIONS BY CHAIR LUMPE:
- 16 Q. Ms. Mellon, I just had one question. In
- 17 AT&T's testimony they suggest six things that would
- 18 make the program work satisfactorily, and I think
- 19 Gabriel has testimony where they list five things.
- 20 Are there -- do you think those would take care of the
- 21 issues that are of concern to Intermedia?
- 22 A. Yes, I do.
- 23 Q. Okay. Is there anything you would add to
- 24 it?
- 25 A. No.

- 1 CHAIR LUMPE: All right. Thank you. That's
- 2 all I have.
- JUDGE DIPPELL: Are there any recross
- 4 questions based on the Chair's question?
- 5 (No response.)
- Is there redirect?
- 7 MR. STEWART: Just two, I believe.
- 8 REDIRECT EXAMINATION BY MR. STEWART:
- 9 Q. First of all, Ms. Mellon, in response to
- 10 questions from the attorney for Orchard Farm, I
- 11 believe, you talked about a -- you mentioned a meeting
- 12 that Intermedia had with Orchard Farm. How long ago
- did that meeting occur, if you know?
- 14 A. I do not know how long. It's been a number
- of months, but we did have that meeting, and my
- 16 understanding was that we were waiting for them to
- 17 provide additional information in terms of what they
- were looking for from the standpoint of the agreement.
- 19 Q. And so it would be Intermedia's position,
- 20 would it not, that we'd be willing to -- well, you
- 21 tell me. What's Intermedia's position?
- 22 A. Intermedia's position is that we would be
- 23 more than willing to work with any of the independent
- LECs to work out an agreement.
- 25 Q. In response to some questions from counsel

- for Southwestern Bell regarding the Memorandum of
- 2 Understanding, I believe he referred you to
- 3 paragraph 9 of the Memorandum of Understanding where
- 4 it provides that the memorandum would be provided to
- 5 the Public Service Commission.
- Is there a difference between providing
- 7 something and seeking Commission approval of
- 8 something?
- 9 A. Yes, there is. We were insisting that the
- 10 Memorandum of Understanding be provided to the
- 11 Commission for approval under the Act, but as a
- 12 condition of the Memorandum of Understanding that
- language was removed and Southwestern Bell would not
- 14 agree to that.
- 15 Q. Would you say Southwestern Bell insisted
- 16 upon that language that's contained in the Memorandum
- of Understanding?
- 18 A. Yes.
- 19 Q. But Intermedia would not have had a problem
- 20 had Bell been willing to agree to submitting the
- 21 memorandum for Commission approval?
- A. Absolutely not.
- MR. STEWART: No other questions.
- JUDGE DIPPELL: Thank you, Ms. Mellon. You
- 25 may be excused.

1	(Witness excused.)
2	JUDGE DIPPELL: Were there any other
3	Intermedia witnesses?
4	MR. STEWART: None.
5	JUDGE DIPPELL: And we're up to your Birch
6	witness in order, but since she's unavailable until
7	after lunch is that still correct?
8	MR. MIRAKIAN: That's correct.
9	JUDGE DIPPELL: I'd like to go ahead to
10	McLeod's first witness if they're prepared.
11	MR. KRUSE: Yes, your Honor. I would
12	request because of scheduling concerns that we alter
13	our witness list slightly to put Mike Starkey on first
14	in the order rather than last.
15	JUDGE DIPPELL: That's fine. You can go
16	ahead and begin with Mr. Starkey.
17	We can go off the record while they switch
18	places.
19	(Discussion off the record.)
20	JUDGE DIPPELL: Let's go ahead and go back
21	on the record.
22	(Witness sworn.)
23	JUDGE DIPPELL: Go ahead.
24	MICHAEL STARKEY testified as follows:
25	DIRECT EXAMINATION BY MR. KRUSE:

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- 1 Q. Could you please state your name for the
- 2 record.
- 3 A. My name is Michael Starkey.
- 4 Q. And what is your position?
- 5 A. I am the president of QSI Consulting,
- 6 Incorporated.
- 7 Q. Are you the same Michael Starkey that caused
- 8 to be filed in this proceeding direct, rebuttal and
- 9 surrebuttal testimony?
- 10 A. Yes, I am.
- 11 Q. Okay. Do you have any corrections to make
- in any of that testimony?
- 13 A. I have just a few corrections. Starting
- 14 with my direct testimony on page 5, line 17, primarily
- 15 editorial in nature. I need to put an apostrophe
- 16 between the acronym CLEC and the S to make it
- 17 possessive. In that same sentence I need to take out
- 18 the word "to", such that that sentence would now read,
- 19 Defining traffic from an MCA customer to a CLEC's
- 20 customer as toll traffic.
- 21 The next correction is on page 6. It's at
- line 16. Again, I need to take out the word "a", such
- 23 that it now reads, If that dealership is served by
- McLeod USA.
- 25 The next corrections are in my rebuttal

- 1 testimony. At page 3, line 25, I need to take out the
- 2 phrase "if not disgusted", such that that would read,
- 3 In addition I am troubled with Southwestern Bell's
- 4 fiction.
- 5 The second correction is on page 4.
- 6 JUDGE DIPPELL: I'm sorry. What line was
- 7 the page 3 correction on?
- 8 THE WITNESS: Line 25.
- 9 JUDGE DIPPELL: Thank you.
- 10 THE WITNESS: The next correction is on
- page 4, lines 3 and 4. I need to just sort of reword
- 12 that sentence, unfortunately. I need to take out the
- 13 following words: "Preserve the status quo of the
- 14 existing," and then also the words "and to make those
- 15 plans," such that the sentence would now read, In this
- 16 proceeding, CLECs such as McLeod USA are asking
- 17 nothing more than for the MPSC to make the MCA plans
- 18 available to all carriers.
- 19 The third and final correction in the
- 20 rebuttal is on page 7, line 20. After the acronym MOU
- 21 I need to remove the word "understanding". And that
- is the entirety of my corrections.
- 23 BY MR. KRUSE:
- 24 Q. Is this testimony true and correct to the
- 25 best of your knowledge, information and belief?

- 1 A. Yes, it is.
- Q. Okay. If I asked you the questions here
- 3 today, would your answers be the same?
- 4 A. Yes, they would be.
- 5 MR. KRUSE: Your Honor, I would like to
- 6 offer Exhibits 20, 21 and 22 into the record and I
- 7 tender the witness for cross-examination.
- 8 JUDGE DIPPELL: Are there any objections to
- 9 Exhibits 20, 21 and 22 with those corrections coming
- 10 into the record?
- 11 (No response.)
- 12 Then I will receive those into the record.
- 13 (EXHIBIT NOS. 20, 21 AND 22 WERE RECEIVED
- 14 INTO EVIDENCE.)
- JUDGE DIPPELL: Is there cross-examination
- of Mr. Starkey by AT&T?
- MR. DeFORD: No, thank you, your Honor.
- JUDGE DIPPELL: Intermedia?
- MR. STEWART: No, questions, your Honor.
- JUDGE DIPPELL: Birch?
- 21 MR. MIRAKIAN: No questions.
- JUDGE DIPPELL: Gabriel?
- MR. LUMLEY: No questions, your Honor.
- JUDGE DIPPELL: Nextlink?
- MR. COMLEY: No questions.

1	JUDGE DIPPELL: Staff?
2	MS. KARDIS: No questions.
3	JUDGE DIPPELL: Public Counsel?
4	MR. DANDINO: No questions.
5	JUDGE DIPPELL: Sprint?
6	MS. GARDNER: No questions.
7	JUDGE DIPPELL: GTE?
8	MR. DORITY: No questions, thanks.
9	JUDGE DIPPELL: Southwestern Bell?
10	MS. McDONALD: Yes, please.
11	CROSS-EXAMINATION BY MS. McDONALD:
12	Q. Good morning, Mr. Starkey.
13	A. Good morning.
14	Q. I want to make sure that I understand your
15	position as set forth in your testimony. Is it your
16	position that under the Federal Telecommunications Act
17	incumbent local exchange carriers are obligated to
18	enter into reciprocal compensation arrangements where
19	the ILEC would compensate the CLEC when the CLEC
20	terminates the ILEC's calls if traffic is defined as
21	local traffic?
22	A. Yes, for the following reasons, that the FCG
23	has suggested that for local traffic reciprocal
24	compensation is the appropriate compensation
25	mechanism. Bill and keep is also an option if traffic

- 1 is relatively in balance.
- Q. Okay. And that would be what you refer to
- 3 as an in-kind payment?
- 4 A. Yes, it would be.
- 5 Q. Okay. An MCA plan as defined in the
- 6 Commission's Report and Order in 92-306 required what
- 7 you considered in-kind payments for bill and keep
- 8 intercompany compensation with regard to all ILECs
- 9 that were required to provide the MCA service in the
- three metropolitan calling areas; is that correct?
- 11 A. My understanding of the Commission's Order
- in that particular docket is that it adopted the
- 13 stipulation of the three signatory parties, Sprint, or
- 14 United at that time, Southwestern Bell and GTE, and
- that bill and keep between those three companies was
- 16 the method of compensation.
- 17 O. And would you also agree that that was the
- 18 method of compensation between the other ILECs as a
- 19 result of the Commission's Order?
- 20 A. The Commission's Order speaks to support
- 21 payments made by the three large ILECs in that
- 22 respect. I'm not certain of the extent to which those
- 23 support payments are made. I don't know how that
- 24 actually works. So I guess my answer would be I don't
- 25 know. I know that the Commission adopted bill and

- 1 keep between those three companies.
- Q. Okay. Is it your position that if bill and
- 3 keep is to continue to exist between members of the
- 4 metropolitan calling area plans, both equity and
- 5 competitive neutrality require that intercompany
- 6 compensation also be made available to CLECs
- 7 participating in the MCA plan?
- 8 A. I'm sorry. Could I hear that one more time?
- 9 Q. Sure. If bill and keep is to continue to
- 10 exist between members of the metropolitan calling area
- 11 planning, meaning the ILECs because they're the people
- 12 that you just said were in the metropolitan calling
- area plan under the bill and keep intercompany
- compensation arrangement, is it your position that
- both equity and competitive neutrality require that
- 16 this intercompany compensation arrangement also be
- 17 made available to the CLECs who either are or seek to
- 18 participate in that MCA plan?
- 19 A. Well, I think equity and competitive
- 20 neutrality situations aside, I think bill and keep is
- 21 an option in negotiations for termination of local
- 22 traffic for any carrier. So yes, I would suggest that
- bill and keep should be an option, as should
- 24 reciprocal compensation.
- Q. And if you were the Commission, would it be

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- 2 compensation could also be a prerequisite to allowing
- 3 the CLECs to participate in the MCA plan?
- 4 A. No, I wouldn't agree with that.
- 5 Q. Could you tell me why the Commission
- 6 couldn't make that determination?
- 7 A. I'm sorry. Was your question could the
- 8 Commission make that determination?
- 9 Q. Uh-huh.
- 10 A. I'm sorry. I understood it to be should the
- 11 Commission make that determination.
- 12 I'd be a little uncomfortable talking about
- what the Commission can and can't do. I'd be more
- 14 comfortable talking about what they should do. As I
- 15 explained in my testimony, the FCC has set up the
- 16 method by which payments for the termination of local
- 17 traffic should be made, and it has rules specific to
- 18 that particular compensation.
- 19 It's my opinion that the Missouri Commission
- 20 has undertaken the role prescribed by the FCC in
- 21 defining what a local calling area is. Once traffic
- 22 is defined as local under that particular definition,
- then the rules of the FCC apply, and the rules of the
- 24 FCC allow for first negotiations and then for
- 25 reciprocal compensation for the termination of local

- 1 traffic. It also provides the option of bill and keep
- 2 if traffic is relatively in balance.
- Q. And would it be fair to say that in the
- 4 FCC's orders they have not ruled out the possibility
- 5 that bill and keep intercompany compensation could be
- 6 the applicable compensation between companies for
- 7 local exchange of traffic?
- 8 A. My understanding is that -- and again, I'm
- 9 interpreting the FCC's rules. So I'll be careful.
- 10 But my understanding is that ILECs have in the past,
- 11 RBOCs specifically, have taken the position that bill
- 12 and keep cannot be mandated in an arbitration, that it
- is available only through negotiation.
- 14 I don't know that I necessarily read the
- 15 rule the same way, but the FCC certainly says that --
- 16 the FCC certainly points to reciprocal compensation as
- 17 sort of a default mechanism whenever negotiations
- 18 aren't able to come up with a compensation mechanism
- 19 that is mutually acceptable by both parties.
- 20 Q. Okay. Well, let me see if I understand what
- 21 you've just told me. I think you said you didn't want
- 22 to take a position on whether or not the Commission
- could order bill and keep intercompany compensation as
- a prerequisite for CLEC participation in the MCA plan,
- 25 right?

- 1 A. I mean, I could give you an answer, but it
- 2 would be -- I mean, basically would be largely a legal
- 3 interpretation. So I'd be a little uncomfortable
- 4 doing that.
- 5 Q. And your answer was rather what you believe
- 6 it should do?
- 7 A. Correct.
- 8 Q. And as far as what is currently existing,
- 9 you would agree that there is bill and keep
- intercompany compensation within the metropolitan
- 11 calling areas?
- 12 A. Based on agreement of the parties.
- 13 Q. And a Commission order mandating that
- 14 arrangement?
- 15 A. Adopting their agreement in my
- 16 understanding.
- 17 Q. And then adopting their agreement, do you
- 18 believe the parties are free to move away from what
- 19 the Commission ordered?
- 20 A. My understanding of the Commission's Order
- 21 in this case is that three parties, United, GTE and
- 22 Southwestern Bell, agreed to a particular type of
- 23 compensation, bill and keep in this particular
- 24 instance. The Commission approved that stipulation on
- 25 their behalf.

1	The	extent	tο	which	those	parties	are	free
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- 2 to renegotiate that particular type of compensation, I
- 3 haven't read anything in the Order that would preclude
- 4 that.
- 5 Q. Okay. Have you had an opportunity to review
- 6 Southwestern Bell's MCA tariff?
- 7 A. Not for purposes of this proceeding. I
- 8 probably did back in '92, but --
- 9 Q. Okay. Did you have an opportunity to review
- 10 the Commission's Order, or I guess you're referring to
- it as an adoption of the stipulated agreement in
- 12 TO-92-306?
- 13 A. Yes, I read that Order.
- 0. Okay. And would you agree that a SWBT
- 15 customer in the principal -- if a SWBT customer in the
- 16 principal zone calls another Southwestern Bell
- 17 customer in Tier 3, for example Chesterfield, that
- 18 does not subscribe to MCA service, the customer in the
- 19 principal zone's going to incur a toll charge for
- 20 making that call?
- 21 A. I think that's correct. Let me make sure
- just so I'm completely accurate.
- 23 Mr. Voight in his testimony provided a
- 24 fairly easy-to-understand delineation of what is a
- 25 particular toll call and what is not given the current

- 1 MCAs. I'm having trouble finding it. Just a second.
- 2 And the question was a Zone 1 customer to a
- 3 Zone 3 customer?
- 4 O. Uh-huh.
- 5 A. Yes, my understanding is if the Zone 3
- 6 customer was not an MCA subscriber, then the Zone 1
- 7 customer would pay toll charges.
- 8 O. And if a Southwestern Bell customer in the
- 9 principal zone calls a CLEC customer in Tier 3, in
- 10 other words Chesterfield, would you agree that the
- 11 customer in the principal zone would incur a toll
- 12 charge for making that call?
- 13 A. My understanding is, under Southwestern
- Bell's interpretation of the MCA today, that is, in
- fact, the case. But my understanding is also that
- 16 that is why we're here.
- 17 O. But that currently is what is occurring,
- 18 correct?
- 19 A. Yes.
- 20 O. Now, if a Southwestern Bell -- would you
- 21 agree with me that if a Southwestern Bell customer in
- 22 Tier 3 calls a CLEC customer in Tier 3, that that is
- going to be considered a local call?
- 24 A. Yes, I believe so.
- Q. Okay. And in that situation, there would be

- 1 no 1+ dialing for the CLEC customer to call the
- 2 Southwestern Bell customer or vice versa?
- A. An intra Zone 3 call would not require 1+.
- 4 O. And with regard to the first two examples
- 5 where the principal zone customer's calling a non-MCA
- 6 subscriber in Tier 3 and/or when the principal zone
- 7 was calling the CLEC customer in Tier 3, in both of
- 8 those situations it was a 1+ call, correct?
- 9 A. That's my understanding under the current
- 10 arrangement.
- 11 Q. And based on your testimony, and I think
- 12 just factually, you'd agreed with me that CLECs didn't
- exist in 1992, correct?
- 14 A. They did. I don't think they were certified
- to provide local service in Missouri at that time.
- 16 Q. Okay. Well, with that qualifier, you agree
- 17 that they were not providing local service here?
- 18 A. Not in Missouri, not switched local service
- 19 anyway.
- 20 O. Now, if the Commission determines that to
- 21 date the CLECs are not participants in the MCA plan,
- 22 would you agree that the calling patterns for the
- 23 South-- the calling pattern for the Southwestern Bell
- 24 customer does not depend on the identity of the called
- 25 party's telecommunications carrier, rather it depends

- on whether the called party is actually a participant
- 2 in the MCA plan?
- A. Well, given the particular scenario you've
- 4 described, the hypothetical, I would say that that is
- 5 by definition true.
- 6 The problem is that CLECs do exist and that
- 7 they do serve customers in Zone 3, as we spoke about
- 8 earlier, and if this Commission precludes them from
- 9 participating in the MCA, then the real world
- 10 situation will be that different charges and different
- 11 dialing patterns will apply whenever customers call
- 12 from the Southwestern Bell exchange to a competitor.
- 13 That's a simple reality.
- 14 O. Okay. Well, that really wasn't my question,
- 15 because my question had to do with the fact that we
- 16 would -- that the Commission would determine that to
- 17 date the CLECs haven't participated in the MCA.
- 18 If the Commission were to make that
- 19 determination, wouldn't it be fair to say that
- 20 Southwestern Bell is treating its own customer based
- 21 not on the identity of the calling party's
- 22 telecommunications carrier, but rather on whether or
- 23 not the called party is a participant in the MCA plan?
- A. No, I don't think it is fair to say that. I
- 25 mean, you could say that Southwestern Bell is just

1	following	the	rules	of	the	MCA,	but	it	is	Southwestern
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- 2 Bell that is at this point standing in the way of
- 3 allowing those competitors to provide MCA service.
- 4 So from a customer standpoint, when they
- 5 pick up the phone to make a call and they determine
- 6 whether they're going to call a Southwestern Bell
- 7 customer or a customer of McLeod USA, for example, and
- 8 different rates apply and different terms of dialing
- 9 apply, there's no doubt that that customer's making a
- 10 decision on is this a competitor's customer or is this
- 11 a Southwestern Bell customer?
- 12 I mean, the customers don't understand, I
- don't think, and I don't want to sell them short.
- 14 Some of them, I'm sure they do. The customers don't
- 15 understand or care probably for that matter whether
- someone's in the MCA or not. They just know they have
- 17 to make a different type of call and they have to pay
- 18 a different rate to get to a competitor's customer,
- and that's the decision they're going to make in the
- 20 marketplace about whether to change customers or not.
- 21 Q. Okay. Well, you would --
- 22 A. I mean change carriers.
- O. You would agree with me that the
- 24 Southwestern Bell principal zone customer who calls
- 25 the non-MCA Tier 3 Southwestern Bell customer also

- 1 dialed 1+? You just said that, correct?
- 2 A. They do.
- 3 Q. So are you saying that there's customer
- 4 confusion for that customer because they don't know
- 5 whether or not the participant is in the MCA plan and
- 6 they don't care?
- 7 A. That's not what I'm saying at all. In fact,
- 8 what I think I'm relying on is -- and I have an
- 9 example in my testimony. Let's say you're a Zone 3
- 10 customer and you're a car dealership. You subscribe
- 11 to the MCA as much to be able to receive calls as you
- do as to be able to make those calls.
- 13 If McLeod USA comes to that same car
- 14 dealership and is not allowed to participate in the
- MCA, that customer has to make a real competitive
- 16 decision. If people from Zone 1 now have to make a
- 17 long distance call to reach me if I go with McLeod USA
- and they'd still be able to make local calls if I
- 19 stayed with Southwestern Bell, the extent to which
- 20 McLeod USA is allowed in the MCA has had a significant
- 21 and dramatic negative impact on competition.
- Q. And so based on what you just said, the
- 23 determination of whether or not McLeod USA is actually
- 24 a participant in the MCA plan is the determining
- 25 factor?

1 A.	The	determining	factor	of	what?	It's no	ot

- 2 the determining factor of whether that customer -- let
- 3 me say it this way.
- 4 You can say that the fact that McLeod USA
- 5 isn't a participant in the MCA is a factor. What I'm
- 6 saying is, though, you have to look at why McLeod USA
- 7 isn't a participant in the MCA. At this point it's
- 8 because they don't have that option.
- 9 Given that option, customers wouldn't have
- 10 to make those choices between competitors based not on
- 11 quality of service that they could be provided by
- 12 those competitors or the prices they pay or anything
- 13 else. They'd have to -- they'd be able to make those
- 14 choices -- they're required to make those choices
- 15 based solely on the fact that McLeod USA at this point
- in precluded from being in the MCA plan.
- 17 Q. So participation -- whether or not the
- 18 McLeod customer is a participant in the MCA plan is
- definitely a determining factor, is that what I just
- 20 heard you say?
- 21 MR. KRUSE: Your Honor, I'm going to object.
- I think he's answered this question a couple of times
- 23 to the best of his ability, and it's the same question
- 24 that's been asked over for the third or fourth time
- 25 now. And the witness can -- if he can answer any

- differently than he's already answered, that's fine,
- 2 but --
- MS. McDONALD: Well, I would disagree with
- 4 that objection completely because it's a question that
- 5 really requires a yes or a no answer, and every single
- 6 time I asked a question that only required a yes or no
- 7 answer I got other examples of things he wanted to
- 8 talk about which had nothing to do with the question
- 9 that I asked.
- 10 MR. KRUSE: Your Honor, I think what
- 11 counsel's -- that the reason she's getting -- she may
- 12 not like the answer. That doesn't mean that she gets
- 13 to keep asking the question over again until she gets
- the answer that she wants.
- JUDGE DIPPELL: I don't think that the
- 16 witness answered yes or no to her question, but what I
- 17 did hear the witness say was, I don't understand your
- 18 question.
- So you're asking the question, Is it a
- 20 determining factor? I don't think the witness
- 21 understood a determining factor of what. So perhaps
- 22 you should rephrase your question and the witness
- should answer yes, no, I don't know, I don't
- 24 understand your question.
- THE WITNESS: Okay.

1	MS.	McDONALD:	Okav.	Thank	VOII.	vour	Honor.

- 2 BY MS. McDONALD:
- Q. My question is simply, isn't it fair to say
- 4 that the determining factor of whether a call is going
- 5 to be a toll call is not based on the identity of the
- 6 called party, rather it's based on whether or not the
- 7 called party is a participant in the MCA plan?
- 8 A. I'm not good at yes or no answers. Yes, but
- 9 I don't think that tells the whole story.
- 10 Q. Okay. Thank you.
- 11 Now, I want to make sure I understand
- 12 another point that you made in your testimony, I
- 13 believe. Is it your opinion that the current MCA
- 14 prices charged by the ILECs were set at a level
- intended to provide those carriers with revenue
- 16 neutrality?
- 17 A. I know that was the underlying rationale.
- 18 I'm trying to remember exactly how those rates were
- 19 constructed. I'm trying to remember whether I
- 20 participated in that actually. I know that was the
- 21 underlying rationale. I don't know the extent to how
- that was executed.
- O. Okay. I'll move on from that.
- Now, in your testimony you also address a
- 25 case that was decided by the United States Court of

- 1 Appeals for the District of Columbia Circuit Court,
- 2 and although I don't think you named that case in your
- 3 testimony, I understood you to be referring to Bell
- 4 Atlantic Telephone Companies vs. the FCC.
- 5 A. Can you reference me to the testimony where
- 6 it is?
- 7 Q. It's in your surrebuttal testimony, I know
- 8 that. Page 6, first question and answer, lines 1
- 9 through looks to me like 12.
- 10 A. Of the surrebuttal?
- 11 Q. Uh-huh.
- 12 A. Yes. That was the appellate court decision
- vacating the FCC declaratory ruling. Yes, that's the
- 14 Bell Atlantic case.
- 15 Q. Okay. And that decision was rendered, I
- 16 think you said, March 24th of this year. Did you say
- 17 that or did I know that?
- 18 A. I don't see where I said that.
- MS. McDONALD: Okay. Well, just for ease of
- 20 reference, your Honor, at this time I would ask that
- 21 this exhibit be marked as Exhibit 52, which is the
- 22 Bell Atlantic Telephone Companies case.
- JUDGE DIPPELL: I'm sorry. What is it?
- MS. McDONALD: Bell Atlantic Telephone
- 25 Companies vs. FCC.

- 1 JUDGE DIPPELL: Does that have a docket
- 2 number?
- 3 MS. McDONALD: It's No. 99-1094, and the
- 4 decision was made March 24th, 2000. It's also
- 5 consolidated with 99-1095, 99-1097, 99-1106, 99-1126,
- 6 99-1134, 99-1136 and 99-1145.
- 7 JUDGE DIPPELL: And did you have copies of
- 8 that for everyone?
- 9 MS. McDONALD: Yes. And also, just so it's
- 10 clear, the cite for that is 206 Fed3d, page 1.
- 11 (EXHIBIT NO. 52 WAS MARKED FOR
- 12 IDENTIFICATION.)
- 13 JUDGE DIPPELL: Go ahead. I've marked that
- 14 as Exhibit 52 for identification.
- 15 BY MS. McDONALD:
- 16 Q. Okay. Mr. Starkey, you have had a couple of
- 17 minutes to look at this decision that I just handed
- 18 you as Exhibit No. 52, and would you say that it
- 19 accurately reflects the Court's decision in this case,
- I've given you a full and complete copy?
- MR. LUMLEY: Your Honor, I have to object to
- 22 the competency of this witness to verify a court
- 23 opinion.
- JUDGE DIPPELL: Sustained.
- MS. McDONALD: Okay. At this time then I

- 1 would just ask that the Commission take judicial
- 2 notice of this opinion.
- JUDGE DIPPELL: Would there be any objection
- 4 to the Commission taking notice of this opinion of the
- 5 Court of Appeals?
- 6 MR. LUMLEY: Your Honor, the only comment I
- 7 would make is that I don't understand that it's
- 8 incumbent on me to ask you to take notice of judicial
- 9 precedent that I intend to rely on in this case, and
- as long as we're not varying that rule, I don't have
- 11 an objection.
- 12 JUDGE DIPPELL: You're correct. I think
- 13 the -- this is obviously an opinion of the Court of
- 14 Appeals, so it's judicial precedent, but -- so if you
- want to ask the witness questions about it, that's
- 16 fine.
- 17 MS. McDONALD: Okay. Thank you, your Honor.
- 18 BY MS. McDONALD:
- 19 Q. Would it be fair to say that this decision
- 20 addressed whether calls to Internet service providers
- 21 within the caller's local calling area are themselves
- 22 considered local calls?
- 23 A. I think it's fair to say that's a component
- of the discussion in the decision.
- Q. And you addressed that briefly in your

- 1 testimony, correct?
- 2 A. I did.
- 3 Q. And the -- and is it your understanding that
- 4 the FCC had previously determined that these calls
- 5 were not local calls?
- 6 A. I don't have the declaratory ruling in front
- 7 of me, but I think what it said was that at least a
- 8 portion or substantial portion of these calls were
- 9 interstate calls.
- 10 Q. And based on this court opinion which you
- 11 read apparently in preparing your testimony, would it
- 12 be fair to say that the court noted in this opinion
- 13 that the ILECs argued that were reciprocal
- 14 compensation for calls to ISPs was, quote, hardly
- 15 reciprocal since ISPs do not make outgoing calls?
- 16 MR. DANDINO: Your Honor, I'm going to
- 17 object. I believe the opinion speaks for itself. I
- don't think you have to cross-examination this witness
- on what the opinion says. It says what it says.
- 20 JUDGE DIPPELL: I agree the opinion says
- 21 what it says. However, the witness did in his
- 22 testimony speak as to his understanding of the
- 23 opinion.
- 24 I won't allow the -- I won't allow questions
- 25 regarding his legal opinion about the court decision.

- 1 However, I will allow her to ask what his
- 2 understanding is of the opinion, which I believe is
- 3 how she phrased her question.
- 4 Would you like to reask your question?
- 5 MS. McDONALD: I'm sorry?
- 6 JUDGE DIPPELL: Would you like to ask it
- 7 again?
- 8 MS. McDONALD: Sure.
- 9 BY MS. McDONALD:
- 10 Q. Is it your understanding in reviewing this
- 11 opinion and preparing your testimony that the court
- 12 noted that the ILECs argued that the reciprocal
- 13 compensation for calls to Internet service providers
- 14 was hardly reciprocal since ISPs do not make outgoing
- 15 calls?
- 16 A. I don't doubt that. I don't see that
- 17 specific reference. I don't doubt that the ILECs
- 18 argued that. I don't see that specific reference in
- 19 here, though. I wouldn't be surprised that it is.
- 20 Q. Okay. And is it your understanding, having
- 21 reviewed that case, that the court determined that the
- 22 issue at the heart of the case was whether a call to
- 23 an Internet service provider was local or long
- 24 distance and that the court noted that neither
- 25 category fit clearly?

1	A. I think that is at the heart of the case. I
2	think the court did recognize that. More specifically
3	I think at the heart of the case was the FCC's use of
4	the Indiana call analysis for purposes of supporting
5	its conclusion that a portion of this traffic was
6	interstate in nature and its definition or its use of
7	the term terminate as it was used in Part 69 of its
8	rules to suggest that this type of traffic did not
9	terminate at an ISP server.
10	Q. Okay. And when you reviewed this opinion to
11	prepare your testimony, would it be fair to say
12	that or is it your understanding that the court
13	stated that the calls to Internet service providers
14	are not quite local but they're not quite long
15	distance?
16	A. Luckily that portion of my copy is
17	highlighted so it's easy to see. Yes, they did indeed
18	say that. They also I mean, they also said other
19	things that would lead us to believe that they thought
20	it was local.
21	For example, whenever they whenever they
22	agreed to some extent with the MCI Worldcom view that
23	these calls don't differ from calls to, I think they
24	used pizza parlors, they may have used chat lines or

some -- let me just find it here -- travel agencies

- 1 and credit card verification firms.
- 2 I don't think the -- the court was not
- 3 making a determination whether it was local or toll.
- 4 The court was simply vacating the FCC's decision
- 5 supporting the idea that it was interstate, suggesting
- 6 that they hadn't done the proper analysis.
- 7 Q. Okay. So based on that understanding, would
- 8 you say that it is your understanding that the court
- 9 vacated the FCC's ruling and remanded the case to the
- 10 FCC so that the FCC could explain its decision to
- 11 treat end-to-end analysis as controlling the issue of
- 12 whether or not calls to ISPs were local or nonlocal?
- JUDGE DIPPELL: Let me step in one moment.
- 14 I'm going to clarify what I ruled on earlier. I guess
- 15 I'll allow the witness to tell his understanding of
- 16 the court decision as long as those questions are
- 17 leading to somehow questions about this witness'
- 18 position in this case. I mean, the Commission can
- interpret the court decision. Are we headed there?
- MS. McDONALD: I sure hope so.
- 21 JUDGE DIPPELL: Okay. You may answer the
- 22 question, if you remember it.
- 23 THE WITNESS: I'm sorry. Could I hear it
- 24 one more time?
- 25 BY MS. McDONALD:

1	Q.	Sure.	My	question	was,	that	is	it	your
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- 2 understanding that the court vacated the FCC's ruling
- and remanded the case for further explanation from the
- 4 FCC with regard to its decision to treat end-to-end
- 5 analysis as controlling the issue of whether or not
- 6 calls to ISPs were local or nonlocal?
- 7 A. I don't know that I would construe it
- 8 exactly that way. I would agree with the fact that
- 9 the court vacated the FCC's decision, declaratory
- 10 ruling, and remanded it back to the FCC for further
- 11 decision-making, and the court specifically identified
- the end-to-end analysis as being unsatisfactorily
- 13 explained as to why it's a controlling factor.
- 14 But I don't know that the sole purpose of
- 15 remanding the particular -- remanding this back to the
- 16 FCC was that they further explain the end-to-end
- 17 analysis. I think that kind of prejudges what the FCC
- 18 will do. I think the FCC agreed to simply say, We
- 19 chose the wrong analysis. End-to-end does not
- 20 control.
- 21 So I don't think it's a matter of further
- 22 explanation as much as it is a matter of redeciding
- the issue whether the end-to-end analysis is
- 24 controlling.
- Q. Okay. So you would say that, upon remand,

- 1 the FCC is free to make a decision with regard to
- 2 whether or not this traffic is local or not local? Is
- 3 that your testimony?
- 4 A. I think I could agree with that
- 5 characterization. It's been remanded. The original
- 6 ruling has been vacated, and the FCC now must make a
- 7 decision with respect to classifying this particular
- 8 type of traffic.
- 9 Q. Okay. Now, I have a few other questions
- 10 about your testimony with regard to the NXX database
- 11 that you suggest should be developed.
- 12 A. Yes.
- 13 Q. Now, it's my understanding that you think
- 14 that there should be a database developed and that the
- 15 Commission should appoint an NXX database
- 16 administrator. Is that your testimony?
- 17 A. It is largely, though I'd like to suggest
- 18 that -- I'd like to clarify, I guess, that I see this
- 19 case really in two stages. One is what are the
- 20 competitive impacts of precluding the competitors from
- 21 operating within the MCA and providing service to
- 22 customers consistent with the MCA? The second one is,
- does the MCA need to be changed in order to better
- 24 accommodate CLECs and/or to add additional benefits to
- 25 the public?

1	My recommendation is that some change be
2	made with NXX codes really occurs in that second phase
3	of the proceeding, in my opinion. So it isn't
4	necessarily determinative and doesn't need to be
5	decided in order to decide whether CLECs should be
б	allowed within the MCA or not.
7	I've suggested that one possible scenario
8	for solving the problem of differing needing a
9	different NXX for MCA customers verses an NXX for
10	non-MCA customers could be solved by a database that
11	identifies MCA customers regardless of the NXX.
12	Q. Okay. And that's the portion of your
13	testimony where you say that you think that a
14	technical committee should be formed to address
15	whether or not that could be done; is that correct?
16	A. I think that's a good option, yes.
17	Q. And if they shouldn't go that option and
18	they're going to continue NXX segregation, then you
19	believe that you would need a database to be developed
20	and have a database administrator; is that my
21	understanding of what you're saying?
22	A. I think that's one option I put forward. I
23	think another option, and perhaps a better option, is
24	the one put forth by Mr. Voight which would simply
25	allow all NXXs for CLECs to be turned up as MCA NXXs.

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- 2 non-MCA subscribers, I take it?
- A. I don't think you need to assume that. I
- 4 mean, basically it's simply a matter of switch
- 5 translations and how calls are routed. If a call is
- 6 made to a CLEC, then it would be routed as a local
- 7 call in terms of because it would be identified as an
- 8 MCA exchange.
- 9 Q. Okay. So if it was identified as an MCA
- 10 exchange, wouldn't it follow that the CLEC's customer
- is an MCA subscriber?
- 12 A. The only reason I hesitate to say yes to
- that is because saying someone is an MCA subscriber
- probably entails simply more than how calls are
- directed to them. It entails what rates they're
- 16 charged, how they're marketed, whether the CLEC would
- 17 call that an MCA customer or not. I don't know. I
- don't know that the Commission has to define that.
- 19 I was simply trying to determine a way in
- 20 which we could overcome the problem in differing
- 21 dialing -- different dialing scenarios for calls going
- 22 to CLECs versus ILECs and the need to have separate
- NXXs for MCA and non-MCA customers.
- Q. Let me ask you this. If the Commission were
- 25 to accept your recommendations, at least it looked to

- 1 me like it was a recommendation that there should be a
- 2 database and a database administrator who would
- 3 maintain this NXX database, would you agree that that
- 4 would be a fairly costly task?
- 5 A. I would agree that it would require some
- 6 amount of resources. I don't know the amount.
- 7 Q. Okay. And I believe, and I want to make
- 8 sure I understood your testimony, that if the
- 9 Commission were to take that route and decide that an
- 10 NXX database should be developed, that a possibility
- is that you could receive assistance economically to
- 12 support the development of this application from both
- 13 ILEC and CLEC participants; is that your testimony?
- 14 A. Just on a very specific, could you point me
- in my testimony to where you're referring?
- 16 Q. Sure. I think it is on -- I know it's on
- 17 page 10, line 17. I just don't know if it's rebuttal
- 18 or surrebuttal.
- 19 A. It looks like it's probably rebuttal.
- 20 O. Okay.
- 21 A. I'm sure that's true. Yes. Okay. Now, I
- 22 apologize. Can I hear the question one more time?
- 23 O. Sure. If the Commission were to decide that
- they should have an NXX database, is it your position
- that, to fund this database development, an option

- would be for both ILECs and CLECs to monetarily
- 2 support that database?
- 3 A. Certainly that's an option, yes.
- 4 MS. McDONALD: That's all the questions I
- 5 have at this time. Thank you.
- 6 JUDGE DIPPELL: Cass County?
- 7 MR. McCARTNEY: Yes, thank you.
- 8 CROSS-EXAMINATION BY MR. McCARTNEY:
- 9 Q. Good morning.
- 10 A. Good morning.
- 11 Q. Could you turn to page 15 of your direct
- 12 testimony?
- 13 A. Okay.
- Q. Beginning at line 30, you state, The
- 15 carriers making a nondiscriminatory decision not to
- 16 use bill and keep arrangements for transporting and
- 17 terminating local MCA traffic should be given the
- ability to assess cost-based rates for such traffic.
- 19 My first question, who will make the
- 20 decision whether a carrier's decision not to use bill
- 21 and keep is nondiscriminatory or not?
- 22 A. I think what I had in mind here is that
- 23 payments made to the termination of local traffic are
- 24 generally left to negotiations first, and then if not
- 25 available for agreement, then they are arbitrarily

- 1 mediated and then arbitrated.
- 2 The extent to which something is
- 3 nondiscriminatory I assume would be the decision of
- 4 the Commission in an arbitration.
- 5 Q. Let's say that the Commission chooses rather
- 6 just to order all parties that are operating in the
- 7 MCA to use their bill and keep intercompany
- 8 compensation letting CLECs in.
- 9 A. Okay.
- 10 Q. Would McLeod be willing to segregate the
- 11 noncompensable MCA traffic onto a separate trunk?
- 12 A. I think you'd probably have to ask
- 13 Mr. Wissenberg or Mr. Oberschelp those questions.
- 14 O. Can you answer questions about where McLeod
- is operating in the state now and how they're
- 16 exchanging traffic?
- 17 A. Again, the specifics are probably better for
- 18 Mr. Wissenberg and Mr. Oberschelp.
- 19 Q. Would you be aware of McLeod's
- interconnection agreements, Section 37?
- 21 A. Not as well as they would.
- MR. McCARTNEY: Could the Commission, your
- 23 Honor, just take judicial notice that there is an
- 24 Interconnection Agreement with Southwestern Bell in
- your files approved in Case No. TO-2000-26 so I don't

- 1 have to introduce it?
- 2 JUDGE DIPPELL: Is there a specific section?
- 3 MR. McCARTNEY: Section 37.
- 4 JUDGE DIPPELL: 37?
- 5 MR. McCARTNEY: Yes.
- 6 JUDGE DIPPELL: Would there be any objection
- 7 to the Commission taking official notice of the
- 8 Interconnection Agreement, and that's between
- 9 McLeod --
- 10 MR. McCARTNEY: Southwestern Bell and
- 11 McLeod.
- 12 JUDGE DIPPELL: -- and Southwestern Bell in
- Case No. TO-2000-26 and specifically Section 37 of
- that agreement?
- 15 (No response.)
- 16 The Commission will take notice of that.
- 17 MR. McCARTNEY: Those are all my questions.
- 18 Thank you.
- JUDGE DIPPELL: MITG?
- MR. JOHNSON: Thank you.
- 21 CROSS-EXAMINATION BY MR. JOHNSON:
- Q. Good morning.
- A. Good morning.
- Q. I take it that you're testifying on McLeod's
- 25 behalf more from a policy standpoint than a

- 1 familiarity with their system, their interconnection
- 2 agreements, their record exchange process?
- 3 A. I think that's fair, yes.
- 4 O. Have you personally been involved in
- 5 interconnection agreement negotiations?
- 6 A. Not with McLeod USA.
- 7 Q. With other carriers?
- 8 A. Yes, I have.
- 9 Q. Have you ever been involved in an
- 10 interconnection agreement negotiation that involved
- 11 more than two companies?
- 12 A. I don't think so.
- 13 Q. Have you ever seen an interconnection
- 14 agreement that was signed by more than two companies?
- 15 A. The reason I'm hesitating is I've seen a
- 16 whole bunch of them. I want to make sure that I don't
- 17 misstate. I don't believe so.
- 18 Q. Well, I know in some of your testimony you
- 19 talk about the rules regarding reciprocal compensation
- 20 arrangements, and it's my understanding that if two
- 21 parties agree to reciprocal compensation, that's
- 22 usually reduced to an agreement and submitted to the
- 23 Public Service Commission for approval; is that right?
- 24 A. That's my understanding in its normal
- 25 course, yes.

- 1 Q. So the situation that we have in Missouri
- with trying to, if you will, overlay reciprocal
- 3 compensation concepts from the FCC rule onto a plan
- 4 that involves more than two carriers is a little bit
- 5 problematic for me, and I'm trying to understand what
- 6 your recommendations to the Commission are.
- 7 A. Okay.
- 8 O. If McLeod wants to have reciprocal
- 9 compensation with Orchard Farms, are you suggesting
- 10 that Orchard Farms and McLeod would have to get
- 11 together and negotiate an agreement and have it
- submitted and approved by the Commission?
- 13 A. I think that's probably the preferred way,
- 14 yes.
- 15 Q. Looking at page 11 of your direct testimony,
- 16 at lines 11 through 18 you were citing an FCC rule
- 17 regarding defining reciprocal compensation?
- 18 A. Yes.
- 19 Q. And would you agree with me that that rule
- 20 talks about an arrangement between two carriers?
- 21 A. It does.
- 22 Q. And just above that on page 11 you talk
- about local traffic as being traffic between a LEC and
- 24 a telecommunications carrier other than a CMRS
- 25 provider?

- 1 A. It does say that.
- Q. Do you understand that language is
- 3 indicating that local traffic is traffic between two
- 4 telecommunications carriers as defined in their
- 5 reciprocal compensation agreement?
- 6 A. Not necessarily. I wouldn't read the FCC's
- 7 rule to preclude an option or to preclude a
- 8 circumstance where more than two carriers are involved
- 9 with carrying the call. I think the reason the FCC
- 10 probably uses two carriers here is the FCC defines
- 11 traffic by where it originates and where it
- 12 terminates. Only one carrier can originate a call and
- only one carrier can terminate a call.
- 14 If those are the two carriers that it's
- 15 talking about, that doesn't preclude an option of
- 16 another carrier getting involved in transporting the
- 17 call or any intermediate switching function.
- 18 Q. And that part of the phrase there at line 7
- 19 that talks about a local service area established by
- the state commission, is that establishment of the
- 21 local service area by the state commission done in the
- 22 context of approving that Interconnection Agreement?
- 23 A. When you talk about the local service area,
- 24 where again are you pointing in my testimony?
- Q. Line 7 where you're reciting Rule 51.71B

- that defines local traffic.
- 2 A. No, I don't think -- I don't think the local
- 3 service area that's being defined there is necessarily
- 4 defined within an interconnection agreement. I think
- 5 it's probably more generally defined by commissions
- 6 within other proceedings as they did in the MCA
- 7 proceeding for all carriers.
- 8 Q. So if I had interpreted the establishment of
- 9 local traffic between two carriers as what those
- 10 carriers agreed to and submitted to the Commission,
- 11 you have a different view of how the local traffic
- 12 definition is developed?
- 13 A. I think I do have a little bit different
- 14 view. I think it may be more practice than it is a
- 15 requirement, but state commissions have generally
- 16 defined local calling areas not within individual
- 17 interconnection agreements or arbitrations. They may
- 18 very well have in some circumstances, and I guess it
- 19 could be argued in the AT&T/SBC arbitration in this
- 20 case that they did that very thing in requiring that
- 21 reciprocal compensation be paid in both mandatory and
- 22 optional MCA exchanges.
- 23 But I think more generally I would argue
- 24 that commissions generally set local calling exchange
- areas more generally.

- 1 Q. Would you also agree with me, then, that
- 2 reciprocal compensation is for transport and
- 3 termination of local traffic? That's what you provide
- 4 on behalf of the rules?
- 5 A. Yeah.
- 6 Q. And on page 11, lines 15 through 18, I
- 7 believe you've given us a definition of termination
- 8 for purposes of reciprocal compensation?
- 9 A. Page 11, line 15?
- 10 Q. Yes, sir. I'm looking at lines 15 through
- 11 18 where you say "Likewise termination is defined as."
- 12 A. Yes, I see that.
- 13 Q. Where did you take that definition from? Do
- 14 you have that with you today?
- 15 A. I probably have it on my computer. I
- 16 probably don't have a hard copy.
- 17 Q. That's from the FCC's rules?
- 18 A. That's from the FCC's rule.
- 19 Q. Do you remember how the FCC defined
- 20 transport?
- 21 A. Not off the top of my head, but I could find
- 22 it.
- 23 Q. You don't have it here with you?
- A. It's on my computer. Actually, I may have.
- 25 Let me look. I think the Commission's rules are in my

- 1 binder on the table back there. I apologize.
- 2 Q. Subject to check, would you agree with this
- definition, and I'm looking at the Rule 47 CFR
- 4 51.701C, The transmission and any necessary tandem
- 5 switching of local telecommunications traffic subject
- 6 to Section 252B5 of the act from the interconnection
- 7 point between the two carriers to the terminating
- 8 carrier's end office switch?
- 9 A. Subject to check, I would accept that that
- 10 is what it says.
- 11 Q. If that's the definition of transport, for a
- 12 call from Hillsboro that goes through Southwestern
- 13 Bell's switch but then goes to Orchard Farms to
- 14 terminate, would you agree that there's no transport
- 15 between -- there's no transport involved in that call?
- 16 A. No, I wouldn't agree to that. It wouldn't.
- 17 O. Is McLeod operating in -- do you know what
- 18 exchanges McLeod is operating in?
- 19 A. I don't specifically.
- 20 Q. Let's suppose that McLeod is operating here
- 21 as a switch in downtown St. Louis.
- 22 A. Okay.
- 23 O. Hands that call off to Bell's tandem there
- 24 in St. Louis and Bell's facility takes it, it
- 25 terminates to Orchard Farms up here. In that

1	situation,	is	there	anv	transport	hetween	McLeod	and
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- Orchard Farms that McLeod has provided?
- 3 A. Yes. The call when it leaves the McLeod
- 4 switch will be transported on at least likely a
- 5 portion of McLeod's network to the Southwestern Bell
- 6 tandem. That portion of the call is transported by
- 7 McLeod for termination to Orchard Farms.
- 8 Q. That is transport between McLeod and
- 9 Southwestern Bell, not between McLeod and Orchard
- 10 Farms?
- 11 A. I think the way I would define that is that
- 12 it transported the call over its path from downtown
- 13 St. Louis, it appears, and Orchard Farm. Between two
- 14 carriers really isn't relevant in my mind. That's a
- transportable call in a given geographical area.
- 16 Q. The interconnection McLeod has with
- 17 Southwestern Bell, do you know whether or not it's a
- 18 direct interconnection? Do the facilities physically
- interconnect at some point?
- 20 A. They would have to, yes.
- Q. Do you know whether or not there's any
- 22 direct facility interconnection point between the
- 23 facilities of McLeod and the facilities of Orchard
- 24 Farm?
- 25 A. I don't know exactly what you mean by direct

- 1 connection, but there would be a connection that would
- very well entail using the Southwestern Bell network
- 3 between the two.
- 4 Q. Do McLeod's facilities touch Orchard Farm's
- 5 facilities?
- 6 A. I don't know for sure. It wouldn't surprise
- 7 me if they do not.
- 8 MR. JOHNSON: Thank you. That's all I have.
- 9 JUDGE DIPPELL: There are questions from the
- 10 Bench, Vice Chair Drainer.
- 11 QUESTIONS BY COMMISSIONER DRAINER:
- 12 Q. Good morning.
- 13 A. Good morning.
- Q. Just a couple. Basically, you give your
- proposal on page 14 of your direct testimony on what
- actions you think the Commission needs to take.
- 17 A. Yes.
- 18 Q. It seems many of your proposals are very
- 19 similar to those that were given in Mr. Kohly's
- 20 testimony; is that correct?
- 21 A. They are quite similar, yes.
- Q. Is there anything that you see as additional
- actions that need to be taken or any of your actions
- 24 that you would alter at this time?
- 25 A. I'd hate to think that I covered everything

1	in	the	six	actions	Ι	put	there	because	they	z're	kind	of

- 2 broad policy statements about what should be done.
- 3 Nothing comes specifically to mind that
- 4 would have to be done in addition, though I don't
- 5 doubt in the implementation of these six actions
- 6 another issue might arise, but nothing comes
- 7 specifically to mind that would have to be done in
- 8 addition. I don't have any specific changes to the
- 9 proposal.
- 10 Q. Do you believe that the Commission can order
- 11 that these actions be taken and that they can be done
- 12 in a timely fashion? By timely fashion I mean comply
- with the order in 30 days.
- 14 A. I think some of them would take longer to
- implement than others.
- 16 Q. Such as?
- 17 A. I think the Commission could -- let me just
- 18 review real quick. I don't remember exactly which
- 19 actions do what. I remember what they do in total.
- 20 Let me just say that I think what could be
- 21 done and what needs to be done most immediately is a
- 22 statement by the Commission that CLECs be allowed to
- 23 participate in the MCA, and I think Mr. Voight
- 24 actually -- I might alter my actions here a little bit
- 25 because I think Mr. Voight has hit upon a good way to

- 1 do that quickly, which is to define the NXXs of the
- 2 CLECs as MCA exchanges such that traffic going to them
- 3 could use the local dialing pattern.
- 4 I think that could be implemented very
- 5 quickly, would not take a lot of time, and I think
- 6 it's critical for allowing these folks to compete in
- 7 the Missouri marketplace.
- 8 O. Okay. Stop. Are you referring to his MCA-2
- 9 proposal?
- 10 A. I don't think so. I think in his -- I don't
- 11 want to misstate his testimony, but my understanding
- 12 from his testimony was he gave a number of actions.
- Q. Okay. So you're just saying that they would
- have the NXXs that are designated as MCA?
- 15 A. Right. They just keep their current NXXs,
- but in the translations of other companies' switches
- 17 they'd be defined as MCA exchanges so the local
- dialing pattern would apply to calls that were
- 19 terminated to those numbers.
- 20 O. But that would be all calls, wouldn't it?
- 21 A. It would be all calls that go to those
- 22 CLECs.
- Q. Not just MCA customers?
- 24 A. Right. I guess that's why I kind of
- 25 struggled with Southwestern Bell's question earlier.

- 1 Depends how you define an MCA customer, I guess, but
- 2 all calls to those CLECs would be using the local
- 3 dialing pattern.
- 4 Q. And so you haven't thought about cost
- 5 recovery or revenue neutrality issues that might be
- 6 encompassed in that?
- 7 A. Well, I thought about both. I don't
- 8 think -- I don't understand -- I don't think that
- 9 there would be a -- I can't imagine why there would be
- 10 a large amount of cost associated with defining NXXs.
- 11 Q. But you don't know?
- 12 A. I haven't done a specific analysis, no.
- 13 Q. So you really want to ask this Commission to
- order something without knowing the revenue impact on
- 15 the companies?
- 16 A. Well, I thought we were talking about costs.
- 17 The revenue impact in my opinion is immaterial. If
- 18 we're talking about --
- 19 Q. What about the cost to the companies, to
- 20 increase their cost?
- 21 A. Certainly this Commission has to take the
- 22 responsibility for understanding what the impact of
- 23 its decisions are.
- Q. Okay. Thank you.
- 25 Then you discuss, I think, that the

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- 2 everyone they have like 90 days from issuance of the
- final order to have a solution or action, No. 5.
- 4 Please tell me how you came up with 90 days
- 5 being sufficient to have a solution brought to the
- 6 Commission.
- 7 A. I wouldn't sit here and say that 90 days is
- 8 better than 89 or 91. I think I was just taking a
- 9 time frame that's more immediate versus less
- 10 immediate. But I've been involved in a number of
- 11 workshops, technical committee meetings that are
- 12 ordered by commissions. Once the commission makes an
- order to do something, things happen far more quickly
- than when they don't.
- I think 90 days would be sufficient to come
- 16 up with a way in which to implement this. But as I
- 17 said earlier, this really is sort of a second phase of
- 18 what I think is most important in this proceeding.
- 19 It's sort of how do you fix this NXX problem? I think
- 20 the most important is how do you get CLECs into the
- 21 MCA as quickly as possible?
- 22 O. With respect to the small companies that are
- 23 part of the MCA, doesn't the Commission have the
- 24 responsibility that as the CLECs become part of the
- 25 competitive environment, that they are able to measure

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- 2 that is not MCA traffic they can receive terminating
- 3 access for?
- 4 A. My understanding -- the answer to your
- 5 question is yes.
- 6 Q. Okay.
- 7 A. And just to add to that a little, my
- 8 understanding was in the original -- or what the
- 9 Commission did in the Ameritech -- I'm sorry -- the
- 10 SBC/AT&T Interconnection Agreement was, arbitration,
- 11 was that it suggested the traffic between, let's say,
- 12 a CLEC and a third-party independent company is what I
- have in mind, wouldn't necessarily be done in access
- 14 charges unless an agreement was reached both on the
- originating and terminating side. If I'm mistaken in
- that, I apologize, but that was my understanding.
- 17 O. Do you not believe that McLeod USA would
- 18 have the responsibility to work with other ILECs that
- 19 they do not have an agreement with such as
- 20 Southwestern Bell? Do you have any agreement with
- 21 Southwestern Bell if you don't have one with the small
- telephone companies that you have the responsibility
- 23 to work with them?
- 24 A. Absolutely, yes. As I said earlier, I think
- 25 negotiations in that respect are the best way to

- 1 handle the issue of intercompany compensation.
- 2 Q. Does the Commission have to order you to in
- 3 good faith resolve that or do you think that's
- 4 something that McLeod USA would do on its own?
- 5 A. I think they would do it on their own, and I
- 6 think we're required by the federal act to do that.
- 7 Q. And have they started working with CLECs --
- 8 or the other ILECs?
- 9 A. I don't know that. Mr. Wissenberg or
- 10 Mr. Oberschelp might know that.
- 11 Q. But if you haven't, you will?
- 12 A. Again, I feel more comfortable with them
- speaking for the company since I'm simply a consultant
- in their respect, but I assume that they would.
- 15 Q. As their consultant, would you advise them
- 16 to do that?
- 17 A. Absolutely.
- 18 COMMISSIONER DRAINER: I have no other
- 19 questions.
- 20 JUDGE DIPPELL: Thank you. Is there recross
- 21 based on questions from the Bench, AT&T?
- MR. DeFORD: None, your Honor.
- JUDGE DIPPELL: Intermedia?
- MR. STEWART: No questions.
- JUDGE DIPPELL: Birch?

1	MR. MIRAKIAN: No questions.
2	JUDGE DIPPELL: Gabriel?
3	MR. LUMLEY: No questions.
4	JUDGE DIPPELL: Nextlink?
5	MR. COMLEY: No questions.
6	JUDGE DIPPELL: Staff?
7	MR. POSTON: No questions.
8	JUDGE DIPPELL: Public Counsel?
9	MR. DANDINO: No questions, your Honor.
10	JUDGE DIPPELL: Sprint?
11	MS. GARDNER: No questions.
12	JUDGE DIPPELL: GTE?
13	MR. DORITY: No questions.
14	JUDGE DIPPELL: Southwestern Bell?
15	MS. McDONALD: No questions.
16	JUDGE DIPPELL: Cass County?
17	MR. McCARTNEY: No questions.
18	JUDGE DIPPELL: MITG?
19	MR. JOHNSON: No questions.
20	JUDGE DIPPELL: Is there redirect?
21	MR. KRUSE: No, your Honor.
22	JUDGE DIPPELL: Very good. Mr. Starkey, you
23	may be excused.
24	(Witness excused.)
25	JUDGE DIPPELL: Let's go ahead and take a

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- ten-minute break 'til 11:30 and come back with our
- 2 next witness. Then we'll start with the McLeod's
- 3 witness Oberschelp.
- 4 Go off the record.
- 5 (A recess was taken.)
- 6 JUDGE DIPPELL: Let's go ahead and go back
- 7 on the record.
- 8 Mr. Kruse, would you like to call your next
- 9 witness?
- 10 MR. KRUSE: Yes, thank you. I'd like to
- 11 call Jeff Oberschelp.
- 12 (Witness sworn.)
- 13 JEFF OBERSCHELP testified as follows:
- 14 DIRECT EXAMINATION BY MR. KRUSE:
- 15 Q. Could you please state your name for the
- 16 record.
- 17 A. Jeff Oberschelp.
- 18 Q. And what is your position?
- 19 A. Vice President and General Manager for
- 20 Missouri and Kansas.
- Q. By whom are you employed?
- A. McLeod USA.
- 23 Q. Are you the same Jeff Oberschelp that caused
- 24 to be filed direct testimony which has been marked as
- 25 Exhibit 16 in this proceeding?

- 1 A. Yes, I am.
- 2 Q. Do you have any corrections or additions to
- 3 make to that testimony?
- 4 A. I just have one minor correction. It's on
- 5 page 3, line 11. After "MCA plan and", I need to
- 6 insert the words "their description of". So the
- 7 reading is, "MCA plan and their description of its
- 8 interpretation by SWBT.
- 9 Q. Mr. Oberschelp, is this testimony true and
- 10 correct to the best of your knowledge, information and
- 11 belief?
- 12 A. Yes, it is.
- 13 Q. If I asked you the questions set forth in
- 14 your testimony here today, would your answers be the
- 15 same?
- 16 A. Yes, they would.
- 17 MR. KRUSE: Your Honor, I would like to
- 18 offer Exhibit 16 into the record, and I tender the
- 19 witness for cross-examination.
- 20 JUDGE DIPPELL: Is there any objection to
- 21 Exhibit 16 as corrected coming into the record?
- (No response.)
- Then I'll receive it in the record.
- 24 (EXHIBIT NO. 16 WAS RECEIVED INTO EVIDENCE.)
- JUDGE DIPPELL: Is there cross-examination

1	by AT&T?	
2		MR. DeFORD: None, your Honor. Thanks.
3		JUDGE DIPPELL: Intermedia?
4		MR. SAPPERSTEIN: No questions, your Honor.
5		JUDGE DIPPELL: Birch?
6		MR. MIRAKIAN: No questions.
7		JUDGE DIPPELL: Gabriel?
8		MR. LUMLEY: No, your Honor.
9		JUDGE DIPPELL: Nextlink?
10		MR. COMLEY: No questions.
11		JUDGE DIPPELL: Staff?
12		MR. POSTON: No questions.
13		JUDGE DIPPELL: Office of the Public
14	Counsel?	
15		MR. DANDINO: No questions.
16		JUDGE DIPPELL: Sprint?
17		MS. GARDNER: No questions.
18		JUDGE DIPPELL: GTE?
19		MR. DORITY: No questions.
20		JUDGE DIPPELL: Southwestern Bell?
21		MS. McDONALD: Yes, please.
22	CROSS-EXA	MINATION BY MS. McDONALD:
23	Q.	Good afternoon.
24		I have just a few questions about your
25	understan	ding of exactly how calls are being treated

- today. Specifically, if there's a Southwestern Bell
- 2 customer in the principal zone in the St. Louis
- 3 metropolitan area and he calls a Southwestern Bell
- 4 subscriber in Tier 3 of the St. Louis metropolitan
- 5 area and that customer in Tier 3 is an MCA subscriber,
- 6 is your understanding that that call would be toll
- 7 free?
- 8 A. Yes.
- 9 Q. Okay. Now, if a Southwestern Bell customer
- in the principal zone calls a Southwestern Bell
- 11 customer in Tier 3 that is not an MCA subscriber,
- 12 would it be our understanding that a toll call would
- 13 apply to that call?
- 14 A. Yes.
- 15 Q. Now, if a Southwestern Bell customer in
- 16 Tier 3 called a CLEC customer in Tier 3, would it be
- 17 your understanding that there would be no toll charge
- 18 for that call?
- 19 A. That's correct.
- 20 Q. Okay. Could you turn to page 5, and
- 21 specifically looking at lines 1 to 3 of your
- testimony. Would you agree with me that that sentence
- is not quite accurate based on your testimony because,
- as you've just stated, a SWBT non-MCA subscriber in
- 25 Tier 3 that is called by a principal zone subscriber,

1	in fact, would incur a toll charge?
2	MR. KRUSE: Your Honor, I object. I think
3	that's a complete mischaracterization of what he I
4	mean, his written testimony doesn't use any particular
5	examples with tiers. I think Mr. Oberschelp was
6	clearly making the point that in some situations
7	Southwestern Bell customers are charged a toll call
8	for a call that normally would be a toll-free call.
9	MS. McDONALD: And I would respond to that
10	objection that it appears that McLeod's attorney
11	desires to testify on his behalf when that is not, in
12	fact, what that sentence says.
13	MR. KRUSE: I'm a little bit confused by the
14	line of questioning to begin with. It's virtually
15	stipulated I think it's almost we've almost
16	stipulated in this case, especially with the
17	prehearing work that Staff did sending out their
18	framework outlining the tiers and the calls that were
19	toll calls and so forth and that, and I don't know why
20	we're going back over whether it's a toll call from a
21	Tier 3 subscriber out to Tier 5 and whatnot.
22	JUDGE DIPPELL: I'm going to allow her to
23	ask the question. I'm not I'm not sure if she's
24	or let me say it this way. She's trying to make a
25	point that his testimony here today is different than

- 1 his written testimony. If that's the case, I would
- 2 like that to be clarified.
- 3 I will ask her to refrain from
- 4 characterizing what the witness' testimony is. If
- 5 it's a mischaracterization, that will avoid that.
- 6 MS. McDONALD: Okay. Shall I start again?
- JUDGE DIPPELL: Yes, please.
- 8 BY MS. McDONALD:
- 9 Q. Okay. Let me just make sure I can read your
- 10 sentence right on page 5, lines 1 through 3. Would I
- 11 be accurate when I say that that sentence says, As a
- 12 result, SWBT MCA customers calling CLEC MCA customers
- are charged toll rates that would not be charged if
- 14 the CLEC MCA subscriber was a customer of SWBT? Did I
- read that correctly?
- 16 A. That's what's stated.
- 17 O. Okay. And that, without qualification, is
- 18 not accurate; is that correct?
- 19 A. Correct. Without qualification, that is not
- 20 accurate.
- Q. Now, can you tell me if a McLeod MCA-3
- 22 subscriber calls a Birch MCA-5 subscriber in the
- 23 St. Louis metropolitan area, what intercompany
- 24 compensation applies to that call?
- 25 A. No, I can't.

- 1 Q. Because you don't know?
- 2 A. Because I don't know.
- Q. Okay.
- 4 A. At this point McLeod USA is a resale
- 5 provider. We're not a facilities-based provider. My
- 6 testimony is geared towards our ability to move to
- 7 facilities-based.
- Q. Okay.
- 9 MS. McDONALD: Your Honor, at this time, the
- 10 remainder of my questions for this witness involve
- 11 highly confidential information.
- 12 JUDGE DIPPELL: Okay. Are there non-- let's
- go ahead and do any non-in-camera cross-examination
- 14 questions of the other parties and then we'll come
- back to that. Is there cross-examination from Cass
- 16 County?
- 17 MR. McCARTNEY: Yes, please.
- 18 CROSS-EXAMINATION BY MR. McCARTNEY:
- 19 Q. Does McLeod have facilities in the exchange
- 20 of Orchard Farm out there in MCA-3 at this time?
- 21 A. I don't believe that we have any collocation
- 22 equipment, nor do I believe we have fiber in that
- 23 area.
- Q. Do you have an Interconnection Agreement
- with Orchard Farm at this time?

- 1 A. I don't know if we do or do not. That's
- 2 handled by another portion of the company.
- 3 MR. COMLEY: Judge Dippell, we're having
- 4 difficulty hearing counsel.
- 5 JUDGE DIPPELL: Mr. McCartney, if you would
- 6 speak into the microphone, it would help. We did kick
- 7 on the air conditioner. It added some background
- 8 noise.
- 9 BY MR. McCARTNEY:
- 10 Q. If the Commission in this case orders all
- 11 the parties operating in the MCA to use a bill and
- 12 keep type of intercompany compensation, would McLeod
- be willing to segregate the noncompensable MCA traffic
- onto separate trunks?
- 15 A. Again, I don't know that I'm the guy that
- 16 can answer that question. We're a segregated company
- 17 relative to functions, and my function is
- implementation rather than policy.
- 19 Q. Would the next guy be able to answer it?
- 20 A. I don't know that he will or won't. Sorry.
- 21 Q. Let's say that McLeod originates -- as a
- 22 hypothetical, let's say that you are facilities-based
- 23 now. McLeod originates a call from the principal
- 24 St. Louis zone there and it terminates to the Orchard
- Farm exchange. Would that be a local call or a long

- 1 distance call?
- 2 A. Again, my testimony is really describing our
- 3 ability to compete with what are perceived to be
- 4 inferior product opportunities, and that's really my
- 5 area of responsibility. So I don't know that answer.
- 6 Q. Are you familiar with the Interconnection
- 7 Agreement with Southwestern Bell and McLeod?
- A. I know we've got one.
- 9 MR. McCARTNEY: Those are all my questions.
- JUDGE DIPPELL: MITG?
- 11 MR. JOHNSON: I don't have any questions for
- 12 him.
- 13 JUDGE DIPPELL: Thank you. There's no
- 14 questions from the Bench for this witness.
- 15 Is there redirect on those questions, and
- then we'll do redirect after the in-camera portion as
- 17 well?
- 18 MR. KRUSE: Just one question, your Honor.
- 19 REDIRECT EXAMINATION BY MR. KRUSE:
- 20 Q. Mr. Oberschelp, based on your understanding
- of the way that the MCA works, is it true that
- 22 Southwestern Bell is currently charging toll rates on
- 23 calls to CLEC customers that in some instances would
- 24 not be charged if the customer were a subscriber of
- 25 Southwestern Bell service?

1	A. The answer to that is I think what I tried
2	to describe on page 4 and 5 of the testimony, which is
3	there are certain circumstances where a CLEC

- 4 facility-based customer would be charged a toll charge
- 5 that a Southwestern Bell customer would not be
- 6 charged.
- 7 MR. KRUSE: Thank you. That's all I have.
- 8 JUDGE DIPPELL: Okay. Then we'll go ahead
- 9 and go off the record so we can go into the in-camera
- 10 session.
- 11 (Discussion off the record.)
- 12 JUDGE DIPPELL: We're back on the record.
- 13 You believe there's --
- 14 MR. KRUSE: I was just going to suggest if
- we could approach the Bench and be glad to discuss
- 16 with Ms. McDonald kind of what the nature of her
- 17 questions are, we may be able to short circuit a lot
- of time here, because I'm not sure that Mr. Oberschelp
- is probably going to have a lot of knowledge if the
- 20 document that I think she is -- scratch document. If
- 21 the nature of the questions is kind of what I think it
- is, I don't think Mr. Oberschelp is going to know.
- 23 MS. McDONALD: Well, I would just say this.
- 24 It might really speed things up and we can not have
- 25 any questions. If McLeod would just stipulate to

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- 2 provide copies of this to the appropriate parties and
- 3 I would not -- I would refrain from asking questions
- 4 about that answer from this witness.
- JUDGE DIPPELL: We can go off the record.
- 6 (Discussion off the record.)
- 7 JUDGE DIPPELL: Back on the record.
- 8 MR. LANE: Your Honor, I think we've
- 9 probably reached a stipulation that will avoid the
- 10 need to go in-camera. It's my understanding that
- 11 McLeod has agreed to submit a late-filed exhibit that
- 12 will contain the number of access lines that it served
- in the state of Missouri as of the end of 1998, the
- 14 end of 1999 and then as of today or the end of the
- 15 last month they have figures for.
- 16 With that stipulation, we wouldn't need to
- go in-camera and ask this witness any questions.
- 18 JUDGE DIPPELL: Is that your understanding,
- 19 Mr. Kruse, what Mr. Land said?
- MR. KRUSE: Yes, that's fine.
- 21 JUDGE DIPPELL: So it would be a late-filed
- 22 exhibit?
- 23 MS. McDONALD: Well, I was going to suggest,
- 24 and my understanding of our agreement was that we
- 25 would stipulate to that response to that Data Request,

- 1 making that data response -- I mean, making that
- document No. 53, and then our subsequent document
- 3 would be 54.
- 4 JUDGE DIPPELL: Okay. I quess my question
- 5 is --
- 6 MS. McDONALD: But they would both be HC.
- 7 JUDGE DIPPELL: -- is how are the other
- 8 parties getting an opportunity to cross-examine on the
- 9 information contained in Exhibit 54?
- 10 MR. LANE: I think with any late-filed
- 11 exhibit, your Honor, if a party has an objection to
- 12 it, you typically give them ten days to respond and
- object to the introduction of that evidence.
- 14 Given what it is, I doubt that any other
- 15 party would have an objection to the number of lines.
- MR. KRUSE: It's merely line count
- 17 information.
- 18 JUDGE DIPPELL: I guess is that -- that's
- 19 just information that this witness doesn't have
- 20 anyway, is that -- or this witness does have that
- 21 information? I'm trying to figure out why we need to
- 22 do it later instead of just go ahead and go in-camera
- and get it on the record now.
- 24 MR. KRUSE: We were just trying to save
- 25 time, your Honor.

1	JUDGE DIPPELL: We're not doing a very good
2	job of that.
3	MR. LANE: We'll do it either way. We're
4	just trying to save the need of going in-camera.
5	JUDGE DIPPELL: I think I would prefer that
6	we go ahead and go in-camera and get the information
7	on now and let the other parties have an opportunity
8	to question the witness with regard to it.
9	MS. McDONALD: Your Honor, I would ask that
10	I be allowed to approach the witness.
11	JUDGE DIPPELL: Certainly, and we will be
12	in-camera from this point forward.
13	(REPORTER'S NOTE: At this time, an
14	in-camera session was held, which is contained in
15	Volume No. 11, Pages 635 through 647 of the
16	transcript.)
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- 2 witness available now?
- 3 MR. MIRAKIAN: Yes.
- 4 JUDGE DIPPELL: I think we'll go back to the
- 5 original order and take Birch's witness next.
- 6 MR. MIRAKIAN: Or would it make more sense
- 7 to do the last McLeod?
- 8 MR. KRUSE: Whatever you prefer, counsel.
- 9 MR. MIRAKIAN: I'm perfectly happy having
- 10 your last witness go. We can wait until after that,
- if that would be more -- cause more continuity.
- 12 JUDGE DIPPELL: Okay. Just to keep the
- record more clear, we'll just finish McLeod's witness.
- 14 We'll finish McLeod's witness and then take Birch's
- 15 witness. We should be able to get both of those.
- Do you want to go ahead and call your next
- 17 witness, then, Mr. Kruse?
- 18 MR. KRUSE: Yes. I would like to call
- 19 Martin Wissenberg.
- 20 (Witness sworn.)
- 21 JUDGE DIPPELL: Thank you. You may proceed,
- 22 Mr. Kruse.
- 23 MARTIN WISSENBERG testified as follows:
- 24 DIRECT EXAMINATION BY MR. KRUSE:
- Q. Would you please state your name for the

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- 1 record.
- 2 A. My name is Martin Wissenberg.
- 3 Q. And what is your position?
- 4 A. I'm a Senior Financial Analyst for McLeod
- 5 USA.
- Q. Are you the same Martin Wissenberg that
- 7 caused to be filed direct, rebuttal and surrebuttal
- 8 testimony in this proceeding?
- 9 A. Yes, I am.
- 10 Q. And do you have any corrections to make to
- 11 any of your testimony?
- 12 A. Yes, I have a few for clarification. On my
- direct testimony, page 6, line 19, I'd like to replace
- 14 the word "treated" with "costed". So it would read,
- 15 An SWBT customer in MCA Tier 5 the call is costed by
- 16 Southwestern Bell Telephone as an intraLATA call.
- 17 For my rebuttal testimony, on page 5,
- 18 line 5, I'd like to replace the word "without" with
- 19 the words "and reduce." So line 5 would read, For
- 20 SWBT to terminate return calls as local calls and
- 21 reduce additional burden to SWBT's network.
- 22 And in my surrebuttal testimony on page 3,
- 23 line 9, I'd like to add just for clarification after
- 24 2.6 the word "cents", c-e-n-t-s. So it would say,
- SWBT seeks to impose a 6.2 cent, excuse me, singular,

- 1 surcharge on return calling.
- 2 Q. Do you have any other corrections you wish
- 3 to make, Mr. Wissenberg?
- 4 A. No, not at this time.
- 5 Q. Is this testimony then true and correct to
- 6 the best of your knowledge, information and belief?
- 7 A. Yes, to the best of my knowledge.
- 8 Q. And if I were to ask you the same questions
- 9 here today as were set forth in your prefiled
- 10 testimony, would your answers be the same?
- 11 A. Yes, I believe so.
- 12 MR. KRUSE: Okay. Your Honor, I would like
- 13 to offer Mr. Wissenberg's direct, rebuttal and
- 14 surrebuttal testimony which has been marked as
- 15 Exhibits 17, 18 and 19 into the record, and I tender
- 16 the witness for cross-examination.
- 17 JUDGE DIPPELL: Are there any objections to
- 18 Exhibits 17, 18 and 19 as corrected coming into the
- 19 record?
- 20 (No response.)
- 21 Then I'll receive those into the record.
- 22 (EXHIBIT NOS. 17, 18 AND 19 WERE RECEIVED
- 23 INTO EVIDENCE.)
- 24 JUDGE DIPPELL: Is there cross-examination
- 25 by AT&T?

1		MR. DeFORD: No, thank you.
2		JUDGE DIPPELL: Intermedia?
3		MR. SAPPERSTEIN: No questions.
4		JUDGE DIPPELL: Birch?
5		MR. MIRAKIAN: No questions.
6		JUDGE DIPPELL: Gabriel?
7		MR. LUMLEY: No, your Honor.
8		JUDGE DIPPELL: Nextlink?
9		MR. COMLEY: No questions.
10		JUDGE DIPPELL: Staff?
11		MR. POSTON: No questions.
12		JUDGE DIPPELL: Office of the Public
13	Counsel?	
14		MR. DANDINO: No questions, your Honor.
15		JUDGE DIPPELL: Sprint?
16		MS. GARDNER: No questions, thank you.
17		JUDGE DIPPELL: GTE?
18		MR. DORITY: No questions.
19		JUDGE DIPPELL: Southwestern Bell?
20		MS. McDONALD: I have some questions. Thank
21	you.	
22	CROSS-EXAI	MINATION BY MS. McDONALD:
23	Q.	Good afternoon.
24		Would you agree with me that if a customer
25	ports its	MCA NXX number when changing its service

- 1 provider from Southwestern Bell to a CLEC,
- 2 Southwestern Bell's customers do not incur toll
- 3 charges to call this customer because SWBT recognizes
- 4 this NXX code as an MCA code?
- 5 A. In the current configuration of the system,
- 6 yes.
- 7 Q. Could you turn to page 5 of your direct
- 8 testimony, lines 10 through 11?
- 9 A. Yes.
- 10 Q. And explain to me?
- 11 A. Lines 10 and 11?
- 12 Q. Uh-huh.
- 13 A. I believe I further clarified that in my
- 14 surrebuttal testimony. I did not say that they are
- 15 currently using those screening techniques but have
- 16 the capacity to.
- 17 Q. So you're not saying that that is
- 18 currently --
- 19 A. No.
- 20 Q. -- occurring? You're just saying it's a
- 21 possibility?
- 22 A. It is a possibility.
- 23 Q. Okay. Now, if a McLeod MCA subscriber in
- 24 Tier 3 calls a Southwestern Bell MCA subscriber in
- 25 Tier 5, would you agree that McLeod determines whether

- or not its customer would have to pay a toll charge to
- 2 call Southwestern Bell's customer?
- 3 A. We -- I believe it's been set up in all the
- 4 testimony that we believe we have the right to charge
- 5 our customers as we so desire.
- 6 Q. Okay.
- 7 A. My question came up in the cost that we
- 8 would incur for the termination of that call.
- 9 Q. Okay. Turning to your testimony on page 6,
- 10 lines 16 through 21, I understand that you're saying
- 11 now with your corrected testimony that line's going to
- 12 be reading McLeod USA provides service to this
- 13 customer using McLeod's own switching facilities.
- 14 When this new McLeod USA customer places a call to a
- 15 SWBT customer in MCA Tier 5, the call is costed by
- 16 SWBT as an interLATA toll call though SWBT would have
- 17 treated the same call as local if the new MCA McLeod
- 18 USA customer would have stayed with SWBT.
- 19 When you changed the costed, can you explain
- to me exactly what you meant by that?
- 21 A. It has to do with the costs we incur to
- 22 establish a call. Those aren't -- that is nothing to
- do with the revenue we generate from our customer, but
- 24 what it costs us in order to establish a call for the
- 25 customer and terminate it to its final destination.

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- on termination, access rates. If it terminates as a
- 3 local call, we go to our Interconnection Agreement.
- 4 If it terminates as an intrastate intraLATA call, it
- 5 goes to a different pricing structure, which is a
- 6 higher pricing structure.
- 7 Q. So this sentence then means that it would
- 8 have been costed according to an Interconnection
- 9 Agreement now, but before when the McLeod USA customer
- 10 was still a SWBT you -- a SWBT customer that it --
- that SWBT did not incur costs in transiting that call?
- 12 A. No. I'm saying that if they were a
- 13 Southwestern Bell customer, they would not -- the
- 14 customer would not see a reflected increase in price.
- 15 And we being the customer at this point, we do see an
- increased cost from that same location terminating to
- 17 another MCA-5 customer.
- 18 It goes back to does SWBT recognize McLeod
- 19 prefixes as participating in the MCA. If it does not,
- 20 then they -- as far as I can tell, SWBT seems
- 21 justified, feels justified in charging an intraLATA
- termination rate as opposed to the Interconnection
- 23 Agreement rate. That's my understanding from reading
- the documents.
- Q. Okay. Then I still don't understand what

- 1 the last half of the sentence on page 6 means when you
- 2 start the call is costed by SWBT as an interLATA call
- 3 even though SWBT would have treated the same call as
- 4 local if the new McLeod USA customer would have stayed
- 5 with SWBT. Whose costs are you talking about?
- 6 A. Well, the costs change. When they're in
- 7 Tier 3 calling to Tier 5, if they have the MCA package
- 8 in Tier 3 and the customer receiving the call in
- 9 Tier 5 has an MCA package, there's no additional call.
- 10 That call is treated as local by Southwestern Bell
- 11 Telephone because both customers are MCA participants.
- 12 Q. If they were both Southwestern Bell
- 13 customers?
- 14 A. Yes. If McLeod takes over that customer,
- it's my understanding that Southwestern Bell will no
- longer recognize that customer's telephone as
- 17 participating in the MCA and, therefore, will charge
- 18 us to terminate the call for us according to intraLATA
- 19 termination rates.
- 20 Q. Okay. So you're in this whole thing talking
- 21 just about the intercompany compensation with regard
- 22 to these calls, not at all with regard to what the
- 23 actual customer is paying?
- A. Absolutely not. You are absolutely correct.
- I am not -- we'll get to it. Yes, I'm dealing with

- 1 the costing structure which is what I analyzed, the
- 2 costs that will be incurred.
- Q. Okay.
- 4 A. For instance, if we kept that customer as a
- 5 resale customer, we would not incur an additional
- 6 cost.
- 7 Q. Okay. Let me just see if I can give you an
- 8 example so that maybe I've got this clear in my head.
- 9 But if a Southwestern Bell Tier 5 subscriber calls a
- 10 McLeod Tier 3 subscriber, would you agree that the
- 11 Tier 5 Southwestern Bell subscriber is not going to
- 12 incur a toll charge for placing that call to a McLeod
- 13 customer?
- 14 A. According to my understanding of the way
- things are written now, that would be correct, because
- 16 MCA-5 customers do have the right to terminate to an
- 17 MCA-3 customers.
- 18 Q. Okay. Then turning to your testimony which
- 19 follows that last sentence that I was just struggling
- 20 with, the next sentence says, SWBT's Tier 5 MCA
- 21 subscriber now also incurs intraLATA toll charges when
- 22 they call the McLeod USA Tier 3 MCA customer solely as
- 23 a result of the customer's switch from SWBT to the
- 24 CLEC.
- 25 A. I believe my surrebuttal testimony inverted

- 1 those numbers. So it was likewise Southwestern
- 2 Bell -- SWBT's Tier 3 MCA customer. The threes and
- 3 the fives were inverted in that paragraph according to
- 4 my surrebuttal.
- 5 Q. Okay. Well, so in other words, this
- 6 sentence on page 7 is inaccurate as it appears right
- 7 here?
- 8 A. Yes, and the correction is in the
- 9 surrebuttal.
- 10 Q. Okay.
- 11 A. I believe that's on page 11 of my
- 12 surrebuttal.
- Q. Okay. But that even more confuses me
- 14 because that sentence says, SWBT does not necessarily
- 15 recognize calls from SWBT's Tier 5 MCA subscribers to
- 16 McLeod USA Tier 3 MCA subscribers as local. I thought
- 17 we just agreed that we did consider that call local?
- 18 A. I was noting that in Mr. Hughes' rebuttal
- 19 statements that he seems to suggest that Southwestern
- 20 Bell does not necessarily recognize these calls as
- 21 local. I was just referring to his rebuttal
- 22 testimony.
- 23 Q. Okay. But it's your understanding that we
- 24 do consider those calls local?
- 25 A. Based on the testimony I've heard earlier,

- 1 yes.
- 2 Q. And before when you told me that I needed to
- 3 make the switch with regard to the McLeod USA Tier 3
- 4 MCA subscriber, it appears to me that in your
- 5 surrebuttal testimony you say that the CLEC recipient
- 6 is in Tier 3, not the other way around, and if you go
- 7 back to page 7, the CLEC customer was in Tier 3?
- 8 A. That's the confusion of the MCA program.
- 9 It's just hard to keep track of who, where and what.
- 10 Q. Okay. So we would agree that, just so we're
- 11 clear, that the surrebuttal testimony doesn't clarify
- the problem that you've got with the testimony on
- page 7, but it is our agreement that SWBT's Tier 5 MCA
- 14 subscriber can call McLeod's Tier 3 subscriber?
- 15 A. Based on the testimony I've heard today,
- that's what I heard people saying. Based on my
- 17 reading of the tariff, that would make sense.
- 18 MR. KRUSE: May I make a suggestion? Maybe
- 19 since there appears to be some confusion still with
- 20 the correction he made in his surrebuttal testimony,
- 21 if there's no objection, maybe we could just formally
- 22 correct the direct testimony and just change -- the
- 23 numbers were inverted, and just invert the three and
- the five, and then that might alleviate some of the
- 25 confusion.

1	JUDGE	DIPPELL:	Would	there	be	anv	objection

- 2 to the witness correcting that line of his direct
- 3 testimony? It's actually lines 1 and 2 on page 7.
- 4 THE WITNESS: And I believe line 4 also.
- 5 JUDGE DIPPELL: Do you have other questions
- 6 Mrs. McDonald?
- 7 MS. McDONALD: Yes, I do. I'm sorry.
- 8 BY MS. McDONALD:
- 9 Q. Turning to your testimony which is your
- rebuttal testimony, page 5, lines 13 through 15, you
- 11 state, At the point of handoff McLeod USA, not SWBT,
- 12 should have the right to charge our customers for the
- 13 termination of calls on our network as approved by the
- 14 Commission.
- In that sentence, are you suggesting that
- 16 McLeod should be and/or is permitted to charge its
- 17 customers to receive incoming calls?
- 18 A. I'm sorry. Which lines were you referring
- 19 to?
- 20 Q. Lines 13 through 15.
- 21 A. Rather than a per-call charge for
- 22 termination of calls, I was thinking more along the
- 23 lines of we would have a line rate established, and
- incorporated in that line rate would be the costs that
- anyone would have for both receiving and terminating

- calls as we control that end of the cost structure.
- 2 Q. So McLeod is not saying that it should
- 3 charge its customers --
- 4 A. To receive --
- 5 Q. -- to receive incoming calls on a per-minute
- 6 basis; it's just simply saying that it could include a
- 7 charge within the normal bill for incoming calls as
- 8 the way the MCA is currently set up today?
- 9 A. As part of the line rate.
- 10 Q. Turning to page 13 of your direct testimony,
- 11 I'd like to discuss with you some of the figures that
- 12 you have.
- 13 Now, would you agree that with regard to the
- 14 chart at the top of page 13, resale costs in the MCA
- market, that McLeod does not pay LATA termination
- 16 charges when it provides telecommunication services as
- 17 a reseller?
- 18 A. Not directly, no. We do in -- we are
- 19 charged by Southwestern Bell a charge for terminating
- 20 those calls. It's a discounted charge. We still have
- 21 costs that we incur for those calls to be terminated.
- 22 Q. But it would be fair to say that with regard
- 23 to the resold costs, the LATA termination is not a
- 24 separate line item charge that should be reflected in
- a resale cost for McLeod because that would be

- absorbed in the other costs, I assume, that you've
- 2 listed above, for example the average line cost?
- 3 A. No. It's usually an additional toll charge.
- We receive -- we receive tape information that says
- 5 here's the charge that we have for a line at the
- 6 discounted rate, and here's a charge that we have for
- 7 any intraLATA toll charges that we're responsible for
- 8 for which we can margin, but there's still a cost for
- 9 that.
- 10 Q. So it would be your position, then, that
- 11 when McLeod resells SWBT services, that is not
- 12 actually SWBT who pays the terminating costs for
- 13 terminating that call?
- 14 A. SWBT pays it and we pay SWBT.
- 15 Q. Well, I guess can you explain to me where
- the \$3.15 cost came from?
- 17 A. Sure. I took an average number of intraLATA
- 18 minute terminations, which I believe I estimated at
- 19 about 60, and multiplied it times four and a half
- 20 cents.
- 21 Q. Okay. And can you tell me again why you
- 22 chose 60 and why you chose four and a half cents?
- 23 A. I took the intraLATA termination we
- 24 currently experience on our Southwestern Bell
- Telephone bills and averaged it per line.

- 1 Q. And the four and a half cents reflects?
- A. Is a negotiated rate with Southwestern Bell
- 3 for terminating intraLATA traffic.
- 4 Q. Okay. Now, turning to the right column in
- 5 Tier 3, you have an MCA additive for an MCA business
- 6 customer which you list as an average cost of 37.77.
- 7 Do you see that?
- 8 A. Yes.
- 9 Q. Okay. Now, would it be fair to say that the
- 10 MCA additive for an MCA business customer is \$24.80?
- 11 A. It's \$24.80 for a customer in a line B rate.
- 12 It's higher for a customer in a line A rate. I
- believe it's \$70.70, but I'm not certain.
- 14 Q. Okay. I guess you're going to have to
- 15 explain that a little bit more to me because I thought
- 16 that it was pretty well established that the MCA rate
- for a Tier 3 customer would be 24.80, that you would
- 18 get a discount off of that rate. And it appears to me
- 19 that rather than having a Tier 3 business customer
- 20 charge, you've combined the rates for Tier 3, 4 and 5,
- 21 which would not accurately represent the Tier 3 resale
- 22 costs for McLeod.
- 23 A. You are correct, and the titles are
- incorrect here. That should be Zone 1 and Zone 3
- 25 rather than Tier 1 and Tier 3. I apologize.

- 1 Q. Okay. So these figures are not going to be
- 2 able to accurately reflect the MCA Tier 1 customer
- 3 cost or the MCA Tier 3 customer cost?
- 4 A. They're -- again, they're zone descriptions
- 5 that I found in a SWBT document where the principal
- 6 MCA-1/MCA-2 areas were designed -- defined as Zone 1,
- 7 Zone 2 was the MCA-3 area, and Zone 3 -- no. I'm
- 8 sorry. Zone 2 was line rate B COs, exchange areas,
- 9 and Zone 3 was -- oh, my. I don't remember the
- 10 details. They're the three zones and Springfield is
- 11 the fourth zone. I believe Zone 2 was line rate B and
- 12 Zone 1 was line rate A.
- 13 Q. Okay. So back to my original question,
- 14 these -- now changing the tiers to zone, these numbers
- that you've provided here on page 13 won't tell me the
- 16 resale costs in the MCA tiers as we know them today,
- 17 the principal zone Tiers 3, 4 and 5 being separated
- 18 out; is that correct?
- 19 A. They give an average of Zone 1 and Zone 3
- 20 costs.
- 21 Q. Okay. But did you just tell me you don't
- 22 know exactly what Zone 3 is?
- 23 A. I'd want to get the documentation to confirm
- 24 that.
- Q. Okay. But as you sit here, you couldn't

- 1 tell me what Zone 3 is?
- 2 A. Would you like my best guess? No.
- 3 Q. I would only like to know if you know what
- 4 Zone 3 is.
- 5 A. I do not recall the exact boundaries of
- 6 Zone 3. I know that Zone 1 is the principal area and
- 7 MCA-1 and MCA-2.
- 8 Q. Okay. Let's just turn from the resale costs
- 9 down to the UNE costs. Can you agree with me that as
- 10 the number of customers increase, the amount of
- 11 network costs per customer wouldn't necessarily
- 12 decrease?
- 13 A. As the number of customers increase?
- 14 O. Uh-huh.
- 15 A. Yes, I could.
- 16 Q. Okay. And you've indicated in your
- 17 testimony, I believe, correct me if I'm wrong, that
- 18 you were leasing DS3s which you describe as dedicated
- 19 circuits for backbone construction; is that correct?
- 20 A. Yes.
- Q. Okay. And would it be fair to say that your
- 22 network costs on line 17 are the costs associated with
- 23 leasing that equipment?
- A. We tried to forward look as we estimated
- 25 that network cost, and yes, that would be an estimate

- of the cost as we approach an 80 percent usage on
- 2 those.
- Q. Okay. And what do you consider an 80
- 4 percent usage on those DS3s?
- 5 A. That those DS3s would be used 80 percent of
- 6 the time.
- 7 Q. Let me ask you this. How many customers or
- 8 access lines do you spread your network costs over?
- 9 A. How many customers or access lines?
- 10 Q. When you came up with the \$10 figure, does
- 11 that in any way reflect the number of customers and/or
- 12 access lines that the charge for this network would be
- 13 spread over?
- 14 MR. KRUSE: Excuse me. I think counsel
- 15 might be getting into -- starting to get into some
- 16 highly confidential information.
- 17 JUDGE DIPPELL: What was your last question,
- 18 counsel? Were you asking how many customers, or your
- 19 last question was does this number include customers?
- 20 Did you use customers?
- 21 MS. McDONALD: Does this \$10 figure in any
- 22 way reflect the number of customers or access lines
- 23 that he spread his network costs over, I believe was
- 24 the gist of the question.
- 25 JUDGE DIPPELL: I don't believe the answer

- 1 to that one will be highly confidential.
- THE WITNESS: We tried to estimate based on
- 3 lines.
- 4 BY MS. McDONALD:
- 5 Q. Okay. Well, then my next question is, how
- 6 many access lines did you assume when you spread the
- 7 network costs?
- 8 MR. KRUSE: I'm going to object to that
- 9 because I think --
- 10 JUDGE DIPPELL: Does the witness believe the
- answer to that question to be proprietary information
- that should be protected?
- 13 THE WITNESS: I believe so. I'm not
- certain, but I believe that those are --
- JUDGE DIPPELL: Do you have other questions?
- MS. McDONALD: I do, but just in response to
- 17 that last objection, if they're forward-looking lines
- and they're not lines that currently exist, and they
- 19 would have to be limited by the lines that could be
- 20 served out of the DS3, I guess I'm a little confused
- about how that is a proprietary or highly confidential
- 22 number, but --
- 23 THE WITNESS: Our goal is to reduce that
- 24 number as much as possible into something that would
- 25 be a reasonable estimation of packing on that line.

- 1 We did not want to go with our current numbers because
- 2 we felt that would be an unfairly high estimate of the
- 3 cost per network.
- 4 JUDGE DIPPELL: Okay. Counsel, do you still
- 5 believe that information to be proprietary?
- 6 MR. KRUSE: If we're talking about specific
- 7 lines or percentage of lines, I do.
- JUDGE DIPPELL: Okay.
- 9 MS. McDONALD: Do you want me to come back
- 10 to this?
- 11 JUDGE DIPPELL: I would like you to come
- 12 back to that. We'll go in-camera.
- MS. McDONALD: Okay. Thank you.
- 14 BY MS. McDONALD:
- 15 Q. Now turning to the next line on this page,
- 16 MCA origination line, as I understand your testimony,
- 17 the MCA origination cost was based on the average
- 18 number of in-bound minutes for Illinois and Wisconsin
- rounded down to 600 and multiplied by 2.6 cents a
- 20 minute; is that correct?
- 21 A. Yes.
- Q. Now, would it be -- would you agree with me
- 23 that the UNE costs would decrease if McLeod and SWBT
- 24 reached a lower rate for the return calling provisions
- 25 rather than the 2.6 cents figure that you used?

- 1 A. If you multiplied 600 by a different -- a
- lower number than 2.6, yes, that number would
- 3 decrease.
- 4 O. Okay. And the UNE costs, you would also
- 5 agree, would decrease if McLeod and Southwestern Bell
- 6 agreed to a cap on the amount it would receive from
- 7 McLeod under an MOU-like agreement or some other
- 8 agreement; is that correct?
- 9 A. Yes, I would agree that to be a correct
- 10 statement.
- 11 Q. Okay. Now, would it be fair to say that
- 12 McLeod seeks to attract customers in Tier 3 of the
- 13 St. Louis metropolitan calling area in exchanges other
- 14 than Portage Des Sioux?
- 15 A. I'm not in marketing. I would be surprised
- if we weren't looking in that direction.
- 17 O. Okay. Now, would it be fair to say that
- 18 when you calculated the -- although it says local lop
- 19 last minute --
- 20 A. Local loop last.
- Q. -- I think it's local loop last mile.
- 22 A. Yes. Thank you.
- 23 Q. Would it be fair to say that if you would
- have used a Rate Group B figure for the UNE costs,
- 25 this number would substantially decrease?

- 1 A. It would be different. Which number would
- 2 substantially decrease?
- 3 Q. The local loop last mile, Tier -- well,
- 4 you're calling it zone.
- 5 A. Zone 1. As the Interconnection Agreement
- 6 defines it, Zones 1, 2 and 3.
- 7 Q. Okay. But I'm talking about the other one,
- 8 which we're now calling the Zone 3.
- 9 A. Yeah.
- 10 Q. And would you agree with me that that Zone 3
- is the same as Rate Group A?
- 12 A. Yes.
- Q. Okay. And would you agree with me that in
- 14 the metropolitan calling area in St. Louis, the only
- Rate Group A exchange is Portage Des Sioux?
- 16 A. Not according to my understanding, no.
- 17 Q. Okay. Are you contending that Rate Group A
- in any way contains all of the exchanges located in
- 19 MCA Tiers 3, 4 and 5?
- 20 A. It's my understanding that Line Rate A
- 21 applies in Gray Summit, Ware, Hillsboro, Antonia,
- 22 Herculaneum, Pevely, Eureka.
- 23 Q. So back to my original question, part of my
- 24 confusion I'm sure is in preparing for this I thought
- you were talking about Tier 3. Now you're changing

- 1 your answer to Zone 3.
- 2 But back to my original question, with
- 3 regard to the actual exchanges that are located in
- 4 Tier 3, the only Tier 3 exchange that is also a Zone 3
- 5 exchange would be Portage Des Sioux; is that correct?
- 6 A. I am not certain. I understood Portage Des
- 7 Sioux to be a Line Rate B group, unless that's
- 8 changed. I'm not certain.
- 9 MS. McDONALD: That's all the questions I
- 10 have.
- JUDGE DIPPELL: Okay.
- MS. McDONALD: Other than my --
- JUDGE DIPPELL: Other than in-camera
- 14 questions. Are there cross-examination from Cass
- 15 County?
- MR. McCARTNEY: Yes, thank you.
- 17 CROSS-EXAMINATION BY MR. McCARTNEY:
- 18 Q. Good afternoon.
- 19 A. Hi.
- 20 Q. A McLeod MCA customer currently today in the
- 21 St. Louis principal zone calls out to Orchard Farm,
- 22 what type of record would be created for that?
- 23 A. Currently we're entirely in a resale
- 24 environment. So all that recordkeeping is kept by
- 25 Southwestern Bell.

- 1 Q. Do you exchange those records with
- 2 Southwestern Bell?
- 3 A. Any information we receive for any
- 4 termination, we pass all information that we receive.
- 5 So if we receive information, we pass it to
- 6 Southwestern Bell.
- 7 JUDGE DIPPELL: Mr. Wissenberg, could you
- 8 speak towards the microphone?
- 9 THE WITNESS: I'm sorry. Any information
- 10 that we receive in our switch we pass forward. So as
- long as information is passed to us in terms of
- 12 origination, we pass that.
- 13 BY MR. McCARTNEY:
- 14 O. But it's not passed to the Orchard Farm
- 15 Telephone Company?
- 16 A. I don't know if Southwestern Bell passes it.
- 17 Q. Okay. Once you become facilities-based, I
- 18 understand you have the switches and everything all --
- 19 A. We're ready.
- 20 Q. What type of recordkeeping system is ready
- 21 to go for that? What type of records will you
- 22 exchange once you begin terminating or originating
- 23 traffic that goes to Orchard Farm on a facilities
- 24 basis?
- 25 A. I'm not certain of the records that will be

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- very clear records of the calls that originated
- 3 locally since the Interconnection Agreement rate, as I
- 4 see it coming forward, would be far less than the
- 5 intrastate access rate to terminate those calls. So
- 6 we'd be very much interested in keeping clear records
- 7 of that.
- 8 Q. But do you have an Interconnection Agreement
- 9 now with Orchard Farms?
- 10 A. For local traffic, no. We don't provide
- 11 local service. Not that I'm aware of.
- 12 Q. Let's say that the Commission orders a --
- 13 hypothetically, the Commission orders MCA to continue,
- 14 CLECs to stay in the MCA, but they want to do that on
- a bill and keep basis for everyone. Would McLeod be
- 16 willing to set up separate trunks to sort of segregate
- 17 the noncompensable traffic that would go to Orchard
- 18 Farm?
- 19 A. I can't speak for the company in that
- 20 record. I know that there would be a cost study done
- 21 to see what would be most cost effective and the best
- 22 way to establish a relationship with Orchard Farms.
- Our goal is to work with the incumbent, with
- any other provider to make sure we get the best
- 25 agreement for everyone involved.

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- 2 the Interconnection Agreement between Southwestern
- 3 Bell and McLeod that provides no local traffic
- 4 destined for the network of a third party will go to
- 5 that third party unless McLeod has authority to
- 6 exchange that traffic?
- 7 A. I'm not that familiar with the agreement. I
- 8 focused on the costing elements. The specifics of the
- 9 agreement, no. The costing elements are my focus.
- 10 MR. McCARTNEY: Thank you. That's all.
- 11 MS. McDONALD: Is there cross-examination
- 12 from MITG?
- MR. JOHNSON: Thank you, your Honor.
- 14 CROSS-EXAMINATION BY MR. JOHNSON:
- 15 Q. Mr. Oberschelp, I want to kind of work
- 16 backwards here.
- 17 In your answers to Ms. McDonald's questions
- 18 when you were telling how you arrived at \$3.15 per
- line figure, as I understood it you took some cost
- 20 numbers and divided them by some usage numbers,
- 21 minutes of use?
- 22 A. I took some of our current usage, yes, based
- on an average per line that we currently expense.
- Q. And it then applies to me that you had
- 25 access to some type of information as to what the per

- 1 minute usage was for those lines?
- 2 A. For the intraLATA, we have a -- we had a
- 3 generic understanding of all of the minutes that were
- 4 terminated by Southwestern Bell from our resale
- 5 customers. Yes, we knew the total minutes that were
- 6 terminated intraLATA.
- 7 Q. And was that information information you
- 8 recorded yourself or was that information from
- 9 Southwestern Bell supplied to you?
- 10 A. Southwestern Bell supplied it.
- 11 Q. Now, are the calls that we're talking about
- 12 that would have shown up in that information, were
- they 1+ calls, 1+ dialed calls or were they
- seven-digit or ten-digit MCA-dialed calls?
- 15 A. I can't believe they'd be MCA-dialed calls
- 16 because as far as I understand the fee that we get
- from Southwestern Bell, no MCA call records are
- 18 maintained.
- 19 Q. So you're only talking about access records?
- 20 A. Correct.
- 21 Q. Okay. In page 9 of the rebuttal testimony,
- 22 sir --
- 23 A. By the way, I'm Mr. Martin Wissenberg.
- Q. Did I say Oberschelp? I'm very sorry.
- 25 A. Just want to be sure you're looking at the

- 1 right rebuttal testimony.
- Q. I was looking up in the wrong part of my
- 3 notes.
- 4 At lines 10 through 14 you make --
- 5 A. On which page?
- 6 Q. Page 9, sir. You make the point that
- 7 requiring each CLEC to negotiate a separate
- 8 agreement -- this is your testimony, isn't it?
- 9 A. Yes, this would be my testimony. Well,
- 10 let's see what I'm stating and we'll see if it's my
- 11 testimony. Lines 10 through 15?
- 12 Q. 10 through 14.
- 13 A. Okay.
- Q. If I'm paraphrasing that accurately, you're
- opposing the notion of requiring each CLEC to
- 16 negotiate separate agreements with each ILEC and each
- 17 CLEC for MCA traffic because you view that as being
- 18 administratively burdensome?
- 19 A. It's my understanding that currently each
- 20 LEC tariffs rates for those -- for that service at a
- 21 local level, and we would fall to the tariff rate
- 22 unless something were intended to be negotiated
- 23 separately.
- 24 Q. The agreements that you're referring to
- 25 there are the reciprocal compensation agreements, or

- what kind of agreements are you referring to?
- A. Again, we're standing at the edge of my
- 3 understanding of this stuff. It's my understanding,
- 4 and it could be wrong, this is my quess, is that the
- 5 tariff already includes pricing for local termination,
- 6 that if there were not already an agreement, it would
- 7 fall back to that.
- 8 O. Can you tell me what agreements you were
- 9 referring to? Are you talking about an assumption
- 10 that the local companies have a reciprocal
- 11 compensation termination rate in their tariffs?
- 12 A. Yeah, I assume that they do.
- 13 Q. You're the last McLeod witness that's
- scheduled to appear; is that right?
- 15 A. As far as I know.
- 16 Q. I apologize. I thought you were the guy who
- 17 was going to be the go-to guy on these questions. So
- if you don't know, that's fine.
- 19 In McLeod's Position Statement on 2B, do you
- 20 have that?
- 21 A. No.
- 22 O. The Position Statement that McLeod filed,
- 23 are you familiar with that?
- A. Not at all.
- 25 Q. Take my word for it that it suggests -- it

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- 2 Interconnection Agreements should control over a
- 3 default bill and keep arrangement.
- 4 A. That makes sense.
- 5 Q. All right. And my question is, if the CLEC
- 6 can choose to depart from the default bill and keep
- 7 and negotiate a reciprocal compensation, if you did
- 8 that with Orchard Farms on an indirect interconnection
- 9 basis, does that make sense?
- 10 A. On an indirect interconnection basis?
- 11 Q. You're not sure what I'm referring to?
- 12 A. Like, we'd go to Southwestern Bell's tandem
- and then it would go on to you?
- 14 Q. Yes.
- 15 A. Okay.
- 16 Q. If the balance of traffic was such that
- 17 there was more traffic coming from Orchard Farms to
- 18 your exchange in St. Louis than the reverse, it might
- 19 be in your interest to have a reciprocal compensation
- arrangement instead of a bill and keep arrangement.
- 21 Does that make sense?
- 22 A. If we were receiving more minutes than we
- 23 were sending, that would probably have a positive
- impact on our cash receipts -- I'm sorry -- outlay.
- 25 Q. So the dynamic that I was interested in is

- 1 that you would be using a reciprocal compensation
- 2 arrangement to get that advantage, if you will, over
- 3 Orchard Farms even though you're not directly
- 4 connected with Orchard Farms and you're not directly
- 5 competing with their customers in Orchard Farms. Do
- 6 you agree that that would be the result?
- 7 A. I could see that that would be a result,
- 8 yes.
- 9 MR. JOHNSON: That's all I have.
- 10 JUDGE DIPPELL: I'm going to go ahead with
- 11 the rest of the not in-camera portion and then we'll
- 12 come back to that at the very end.
- 13 Are there questions from the Bench for this
- 14 witness, Vice Chair Drainer?
- 15 COMMISSIONER DRAINER: Just a couple.
- 16 QUESTIONS BY COMMISSIONER DRAINER:
- 17 O. I want to first of all wish you a good
- 18 afternoon.
- 19 A. Thank you.
- 20 Q. Second of all, I want to help you through
- 21 your Zone 1/Tier 1 testimony.
- 22 A. Thank you.
- Q. You're most welcome. On page 12, line 4
- should be changed to Zone 1 and line -- and Zone 3,
- 25 correct?

- 1 A. Yes.
- 2 O. It is correct?
- 3 A. Yes, that would be correct. Thank you.
- 4 O. Now, line 6 stays Tier 3 through Tier 1, I
- 5 believe, because what you really did when you had a
- 6 Zone 1 and a Zone 3 and did your analysis, and correct
- 7 me now if I'm wrong, I believe that what you were
- 8 doing is your Zone 1 is just the mandatory tiers --
- 9 A. Correct.
- 10 Q. -- bundled together with then averages. You
- 11 come up with average costs --
- 12 A. Yes.
- 13 Q. -- for those three tiers because those are
- 14 the mandatory tiers, and that's what your Zone 1 is?
- 15 A. Correct.
- Q. And so then Zone 3 would be the optional
- 17 tiers, correct?
- 18 A. Zone 3 would be the Line Rate A tiers, and
- 2 Zone 2 would be the Line Rate B. Again, the St. Louis
- 20 area is kind of confusing for me, but it looks like
- 21 there's a different line rate depending on which
- 22 exchange you're in, an A and a B rate.
- 23 Q. So what you're telling me is you know that
- your Zone 1 is the mandatory tiers?
- 25 A. Yes, I do.

- 1 Q. But your Zone 3 is not necessarily the
- 2 optional tiers?
- 3 A. Zone 3 is within the optional MCA tiers,
- 4 yes.
- 5 Q. It's within, so it's not all of the optional
- 6 exchanges, it's only some of them?
- 7 A. Yes.
- 8 Q. And it's the ones that have the rate groups
- 9 for A and B?
- 10 A. Line rate.
- 11 Q. The smaller exchanges?
- 12 A. Yeah.
- 13 Q. A has a smaller number of customers in that
- 14 exchange, correct?
- 15 A. Correct.
- 16 Q. All right. Line 13 then would also be
- 17 correct that Tier 1 would be Zone 1 and Tier 3 would
- 18 be Zone 3, correct?
- 19 A. Yes. Thank you.
- 20 Q. So I don't want to spend a lot of time on
- 21 this. I understand, then, that your Zone 1 is page
- 22 13, you're doing averages based on the mandatory MCA
- 23 areas. Your Zone 3, I guess what I would have to ask
- you is, why did you not do a cost calculation for all
- 25 the exchanges in the optional tiers?

- 1 A. I chose to --
- Q. What was your logic?
- 3 A. I was looking at a high and a low. I was
- 4 looking at the closest downtown and the furthest
- 5 option. Again, I was trying to --
- 6 Q. Stop a second. When you say further, when
- 7 you were trying to look at the exchanges
- 8 distance-wise, the furthest away, and they happened to
- 9 be A and B, is that what it is?
- 10 A. Let me refrain from that or back off from
- 11 that. I was looking at Zone 1 and Zone 3 as the
- 12 highest and lowest UNE cost areas.
- 13 Q. Okay. So --
- 14 A. Zone 2 is almost exactly in the middle for
- the local loop last mile cost.
- 16 Q. So basically, your zones are the zones that
- 17 make up the interconnection agreements, those four
- 18 zones?
- 19 A. Yes.
- 20 Q. And is the fourth zone the Springfield?
- 21 A. Yes.
- 22 Q. So you were looking at basically Zone 1, the
- 23 metro area, downtown, and you were -- and then went to
- 24 three and you just decided to kind of drop the middle
- one because it didn't have as much of a significant

- 1 difference or differential?
- 2 A. It was -- for me, it was confusing enough
- 3 trying to itemize which were the Zone 3 central
- 4 offices that were affected because they did float
- 5 across the three optional MCA tiers.
- 6 Q. Okay. Now, with respect to the questions
- 7 about the small ILECs and settlements with the small
- 8 incumbents, when McLeod USA was facilities-based and
- 9 you would be passing traffic, local traffic from MCA
- 10 to the small ILECs, is it McLeod USA's intention to
- 11 work and have agreements with those small ILECs for
- 12 settlement purposes?
- 13 A. Again, I don't make that final decision, but
- that's how I've seen the company operate in the past.
- 15 Q. Can Mr. Oberschelp answer that as the vice
- 16 president and manager of the company? Would he be in
- 17 a better position to answer that than you? Don't look
- 18 at him. Please look at me.
- 19 A. I don't believe so.
- 20 O. Well, I want him back on the stand when
- 21 we're finished with you, because I have few witnesses
- 22 who are from McLeod USA that are asking us to deal
- 23 with the MCA issue for them so they can be
- 24 competitive, and I want to know whether they in good
- 25 faith are going to negotiate with our small ILECs on

- 1 compensation or hide behind the Interconnection
- 2 Agreements they have with the large ILECs.
- 3 So what I would ask you is, would it be your
- 4 intent that you work for a company that in good faith
- is going to work with our small ILECs for settlements
- 6 so that you're not passing them traffic that they're
- 7 not compensated for?
- 8 A. I have seen my company work to that end in
- 9 the past.
- 10 Q. And so you would believe that they would
- 11 work in good faith to do that?
- 12 A. Absolutely.
- 13 COMMISSIONER DRAINER: Thank you. No other
- 14 questions.
- 15 JUDGE DIPPELL: Is there recross based on
- 16 questions from the Bench, AT&T?
- MR. DeFORD: No.
- JUDGE DIPPELL: Intermedia?
- MR. SAPPERSTEIN: No questions.
- JUDGE DIPPELL: Birch?
- MR. MIRAKIAN: No questions.
- JUDGE DIPPELL: Gabriel?
- MR. LUMLEY: No, your Honor.
- JUDGE DIPPELL: Nextlink?
- MR. COMLEY: No questions.

- JUDGE DIPPELL: Staff?
- MR. POSTON: No questions.
- JUDGE DIPPELL: Public Counsel?
- 4 MR. DANDINO: No questions.
- 5 JUDGE DIPPELL: Sprint?
- 6 MS. GARDNER: No questions.
- 7 JUDGE DIPPELL: GTE?
- 8 MR. DORITY: No questions, thank you.
- 9 JUDGE DIPPELL: Southwestern Bell?
- 10 MS. McDONALD: I have just a couple of
- 11 questions for him based on what Commissioner Drainer
- 12 asked.
- 13 RECROSS-EXAMINATION BY MS. McDONALD:
- 14 Q. Would it be fair to say that if you would
- 15 have looked at Rate Group B, which actually contains
- many of the exchanges in Tier 3 of the optional MCA,
- 17 that --
- 18 A. Zone 2, Rate Group B?
- 19 Q. Let's start with rate groups. You start
- 20 with the rate group. Would you agree with me that
- 21 many of the Tier 3 exchanges are Rate Group B
- 22 exchanges? For example, starting with St. Charles,
- 23 would you agree St. Charles is actually a Rate Group B
- exchange?
- 25 A. Yes.

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- 2 A. To the best of my understanding.
- Q. And Manchester, for example, too, would be a
- 4 Rate Group B exchange?
- 5 A. Yes.
- 6 Q. Now, Rate Group B is the exact same as
- 7 Zone 2, correct?
- 8 A. It is my understanding that Zone 2 equates
- 9 to Rate Group B.
- 10 Q. And if you would have used the Zone 2 rate,
- 11 the price would drop substantially from 33.29 down to
- 12 \$20.71; is that correct?
- 13 A. Yes. It's my understanding that the
- interconnection Zone 2 rate was 20.71, and you also
- 15 find Rate Group Bs and half of MCA-4 is Rate Group Bs
- and more than half of MCA-5 is Rate Group Bs.
- 17 Q. So rate -- so Zone 3 here does not
- 18 accurately reflect the UNE costs for Tiers 3, 4 and 5
- 19 combined, it's rather the highest UNE cost?
- 20 A. The purpose of my numbers was a comparative
- 21 cost, and basically what happens when we go from a
- resale environment to a UNE environment, even though
- 23 we are now providing the local switching services, our
- costs increase in Zone 1 and 3.
- 25 If you look at the cost comparison from

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- Zone 2, it's pretty much a wash even though we are
- 3 providing a significant amount of the costs for
- 4 trafficking that call.
- 5 So my analysis here was to show that, gosh,
- 6 we're going from a resale to a UNE-based product where
- 7 we're a facilities-based provider and yet our costs
- 8 are not decreasing. From a cost perspective, that
- 9 makes no sense in entering a market.
- 10 Q. But wouldn't you agree that your Zone 3 UNE
- 11 cost assumes the absolute highest rate group which
- includes -- which does not include many of the
- exchanges in the MCA optional tiers?
- 14 A. Yes, and I would also --
- 15 Q. So by definition, and following up on what
- 16 Commissioner Drainer asked you, the UNE cost in Zone 3
- 17 as stated in your testimony here is substantially
- 18 higher than it would be if you would have calculated
- 19 it based on exchanges within the optional MCA tiers?
- 20 A. Zone 3 are in the optional MCA tiers.
- 21 Q. But the exchange rate, I thought we went
- 22 through Rate Group B contains many of the exchanges
- 23 that compose the optional MCA tiers, and if you would
- have used Rate Group B, that would be Zone 2, and
- 25 Zone 2 would reflect many of the exchanges that are

- 1 contained in the optional MCA; is that correct?
- 2 A. Zone 2 represents many of the exchanges that
- 3 are in -- Zone 2 represents many of the exchanges that
- 4 are in --
- 5 Q. The optional MCA tiers?
- 6 A. Yes, it does.
- 7 Q. And if you would have used Zone 2 rates,
- 8 your UNE costs in the MCA market would be
- 9 substantially lower?
- 10 A. I would easily say that it would be between
- 11 the Zone 1 and the Zone 3 costs for the UNE portion.
- 12 I would also say that the resale costs would be
- between the Zone 1 and the Zone 3. So yes, I would
- 14 say they would be lower than Zone 3 and higher than
- 15 Zone 1.
- MS. McDONALD: That's all I have.
- 17 JUDGE DIPPELL: Is there recross based on
- 18 questions from the Bench from Cass County?
- MR. McCARTNEY: No, thank you.
- JUDGE DIPPELL: MITG?
- MR. JOHNSON: No.
- JUDGE DIPPELL: Okay. I forgot to ask my
- 23 question of the witness.
- 24 QUESTIONS BY JUDGE DIPPELL:
- Q. And again, I just need to make sure all the

1	acronyms are clear. You used the acronym LMP in your
2	testimony. Can you tell me what that is?
3	A. That would be local number portability.
4	JUDGE DIPPELL: Thank you.
5	Are there any additional questions based on
6	my question?
7	(No response.)
8	Okay. Is there redirect?
9	MR. KRUSE: No, your Honor.
10	JUDGE DIPPELL: Okay. Then we can go ahead
11	and once again go in-camera and ask the remainder of
12	Southwestern Bell's questions.
13	We can go off the record.
14	(REPORTER'S NOTE: At this time, an
15	in-camera session was held, which is contained in
16	Volume No. 11, pages 689 through 691 of the
17	transcript.)
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- 2 asked me to recall Mr. Oberschelp.
- 3 Sir, I realized I excused you earlier, but
- 4 if you don't actually leave the room you run the risk
- 5 of being recalled.
- 6 THE WITNESS: My mistake.
- 7 JUDGE DIPPELL: So you were under oath
- 8 earlier, and you are still under oath sitting in that
- 9 chair. Commissioner Drainer.
- 10 JEFF OBERSCHELP testified as follows:
- 11 QUESTIONS BY COMMISSIONER DRAINER:
- 12 Q. You don't mind being recalled?
- 13 A. I'm happy to be here.
- 14 Q. As you were in the room, I would appreciate
- if you could answer my question to your colleague, if
- 16 you're going to facilities-based and as we really are
- 17 being asked to work through this very complicated
- issue of MCA, it's not simple, and there are a lot of
- 19 relationships that have to be developed, in good faith
- 20 worked through to have this very important service
- 21 continue.
- Is McLeod USA as a CLEC that wants to
- operate in our metropolitan areas and have access to
- the MCA service going to in good faith work with our
- 25 smaller ILECs in working out agreements to make sure

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- 2 to them or terminated to them either through bill and
- 3 keep or some other compensation method?
- 4 A. I think what Martin said relative to the
- 5 company is that past practices have been that we work
- 6 reasonably, fairly and equitably at providing the
- 7 right answer. I don't think we would operate any
- 8 differently in Missouri.
- 9 Both Martin and I, while we have filed
- 10 testimony, neither one of us are executive officers of
- 11 the company. We aren't policy makers. Clearly we can
- influence policy, and if you're asking me will I
- influence policy and suggest that we deal with the
- smaller ILECs in a reasonable manner to find the right
- solution, the answer is yes.
- 16 Q. Do I have your word that you'll work very
- 17 hard to make sure that the settlement arrangements
- that are made, that they aren't bypassed in this whole
- 19 process?
- 20 A. Yes, you have my word.
- 21 COMMISSIONER DRAINER: Thank you. No other
- 22 questions.
- 23 JUDGE DIPPELL: Is there any recross based
- on Commissioner Drainer's question?
- 25 (No response.)

- 1 Is there any redirect?
- MR. KRUSE: No, your Honor.
- JUDGE DIPPELL: Thank you, Mr. Oberschelp.
- 4 You may be excused again.
- 5 COMMISSIONER DRAINER: But hang around.
- THE WITNESS: I'm out of here.
- 7 (Laughter.)
- JUDGE DIPPELL: Let's take a short break,
- 9 ten minutes.
- 10 (A recess was taken.)
- JUDGE DIPPELL: We can go back on the
- 12 record. We're ready for Birch's first witness, and
- 13 she's already taken the stand. I'll go ahead and
- 14 swear you in.
- 15 (Witness sworn.)
- 16 JUDGE DIPPELL: Thank you. You may proceed,
- 17 Mr. Mirakian.
- MR. MIRAKIAN: Thank you.
- 19 ROSE MULVANY testified as follows:
- 20 DIRECT EXAMINATION BY MR. MIRAKIAN:
- 21 Q. Would you please state your name and address
- 22 for the record.
- 23 A. It's Rose Mulvany. Address is 2020
- 24 Baltimore Avenue, Kansas City, Missouri 64108.
- 25 Q. And in what capacity are you employed and by

- 1 whom?
- 2 A. I am employed by Birch Telecom,
- 3 Incorporated. I am the Manager of Regulatory Affairs
- 4 for Kansas and Missouri.
- 5 Q. And did you cause to be prepared rebuttal
- 6 testimony that has been marked for admission as
- 7 Exhibit 15 in this?
- 8 A. Yes, I did.
- 9 Q. Do you have any corrections to your
- 10 testimony?
- 11 A. I actually have one. On page 7 of the
- testimony, line 14, "is" should be "are", a-r-e.
- 13 Q. Is that it?
- 14 A. That's correct.
- 15 Q. If I were to ask you the same questions that
- are contained in the testimony today, would you give
- 17 the same responses?
- 18 A. Yes, I would.
- 19 Q. And are those responses, to the best of your
- 20 knowledge, true and correct?
- 21 A. Yes, they are.
- 22 MR. MIRAKIAN: Then I would move to admit
- 23 Exhibit 15, Rose Mulvany's rebuttal testimony, and
- tender her for cross-examination.
- JUDGE DIPPELL: All right. Are there any

1	objections to Exhibit No. 15 coming into the record?
2	(No response.)
3	Then I will receive it in the record.
4	(EXHIBIT NO. 15 WAS RECEIVED INTO EVIDENCE.)
5	JUDGE DIPPELL: Is there cross-examination
6	for Ms. Mulvany from AT&T?
7	MR. DeFORD: No, your Honor.
8	JUDGE DIPPELL: Intermedia?
9	MR. SAPPERSTEIN: No questions, your Honor.
10	JUDGE DIPPELL: McLeod?
11	MS. YOUNG: No questions.
12	JUDGE DIPPELL: Gabriel?
13	MR. LUMLEY: No questions.
14	JUDGE DIPPELL: Nextlink? No one present,
15	so we'll say no. Staff?
16	MR. POSTON: No questions.
17	JUDGE DIPPELL: Public Counsel?
18	MR. DANDINO: No questions.
19	JUDGE DIPPELL: Sprint?
20	MS. GARDNER: No questions.
21	JUDGE DIPPELL: GTE?
22	MR. DORITY: No questions.
23	JUDGE DIPPELL: Southwestern Bell?
24	MS. McDONALD: Yes, I have some questions.
25	CROSS-EXAMINATION BY MS. McDONALD:

- 1 Q. Good afternoon, Ms. Mulvany.
- 2 A. Good afternoon, Ms. McDonald.
- 3 Q. I want to make sure that I understand your
- 4 position. Is it Birch's position that CLEC customers
- 5 do not have the option of subscribing to MCA service?
- 6 A. They do not have the option of subscribing
- 7 to the MCA service?
- 8 O. Uh-huh.
- 9 A. Could you point me to where you're looking
- 10 at in my testimony?
- 11 Q. Page 5, lines 15 through 16.
- 12 A. It is my -- it is Birch's position and it is
- my testimony that currently our CLEC customers that --
- 14 or CLECs customers that would be facilities-based in
- 15 nature would not have the option of being recognized
- 16 as MCA subscribers.
- 17 Q. Okay. And if the Commission determines that
- 18 CLECs either can or must participate in the MCA plan,
- is it Birch's position that the geographic calling
- 20 scopes for all local exchange carriers, being both
- 21 ILECs and CLECs, should be the same?
- 22 A. It is Birch's position that the geographic
- 23 calling scope should be at least what it is now.
- Q. Okay. And is it Birch's position that the
- 25 Commission should allow CLECs to offer a widening

- 1 calling scope for toll-free outbound calls because it
- 2 would not affect any other LEC's MCA service?
- 3 A. Would you repeat that? I'm sorry.
- 4 Q. Sure. Is it Birch's position that
- 5 additionally CLECs should be allowed to have a larger
- 6 outbound calling scope because it would not affect any
- 7 other LEC's MCA service?
- 8 A. Currently, that's not something that's in
- 9 Birch's business plan. I can't -- Birch can't speak
- on behalf of other CLECs and what they would want to
- 11 do.
- 12 Q. Okay. Now, have you read Birch's Position
- 13 Statement in this case?
- 14 A. I have reviewed it long ago.
- 15 Q. Okay. Would it be fair to say that with
- 16 regard to the question of, If permitted to participate
- in the MCA plan, should CLECs be required to follow
- the parameters of the MCA plan with regard to
- 19 geographic calling scope, bill and keep intercompany
- 20 compensation, use of segregated NXXs for MCA service
- 21 and deprice, at least in part Birch said that if a
- 22 CLEC chooses to offer its customers a larger calling
- 23 scope for outbound calling, that would be okay because
- 24 it would not affect the MCA calling scope fixed by
- other local exchange carriers?

1	A.	As I	am rereading	Birch's	Position	Statement

- 2 up here, I would agree that that's a correct
- 3 statement.
- 4 O. Okay. Now, if that's true and a CLEC opts
- 5 to have a larger calling scope than the MCA plan, do
- 6 you agree that access charges would apply for calls
- 7 that terminate beyond the geographic scope of the
- 8 metropolitan calling area?
- 9 A. That access charges could apply or would
- 10 apply?
- 11 Q. Should apply.
- 12 A. I believe that they could apply.
- 13 Q. Okay. And do you at all believe that a CLEC
- 14 customer could enlarge the geographic calling scope of
- the MCA plan and thereby avoid paying access charges?
- 16 A. I would have no knowledge of that.
- 17 Q. I want to understand your position with
- 18 regard to segregated NXX codes. Is it Birch's
- 19 position that segregated NXXs seem to be the only
- 20 practical way to distinguish between MCA and non-MCA
- 21 subscribers?
- 22 A. To the best of my understanding, current
- 23 configuration of how the MCA is set up, it seems to be
- one of the primary ways. I don't know of any other
- 25 ways to do it currently.

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- 2 interconnection agreements should govern intercompany
- 3 compensation?
- 4 A. I believe that page 7 of my testimony, lines
- 5 16 through 18, would read that private agreements
- 6 reached between carriers either through
- 7 interconnection agreements or otherwise. So I believe
- 8 that other agreements could be reached other than
- 9 interconnection.
- 10 Q. Okay.
- 11 A. I don't know that there's anything out there
- 12 specifically referred to as reciprocal compensation
- 13 agreement. I'm not -- we wouldn't exclude that as a
- 14 possibility.
- 15 Q. Okay. And you would also believe, I take
- it, based on that, that within an interconnection
- 17 agreement, intercompany compensation could be based on
- 18 local reciprocal compensation?
- 19 A. Yes. I would believe that it could be based
- 20 on that, yes.
- 21 Q. And would you agree that if the Commission
- were to adopt local reciprocal compensation for calls
- within the MCA, it is possible that some companies
- 24 could pay more in intercompany compensation for
- 25 terminating local calls than the company would receive

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- 2 A. I believe that could be a possibility.
- 3 Q. Now, would you agree with me that the rates
- 4 as between an ILEC and a CLEC are governed by
- 5 interconnection agreements?
- 6 A. I would agree with that.
- 7 Q. And would you agree with me that rates
- 8 between local exchange carriers and their customers
- 9 are governed by tariffs?
- 10 A. I would agree with that.
- 11 Q. Would you agree that on or about March 7th,
- 12 1997 Birch applied for certificate of service
- authority to provide basic local telecommunications
- 14 services?
- 15 A. I will -- subject to check, I would agree
- 16 with you that that's probably on or about the date
- 17 they applied.
- 18 Q. That would be TA-97-372?
- 19 A. That would have been prior to my time at
- 20 Birch, but yes.
- 21 Q. And at the time that they sought to provide
- 22 basic local telecommunications service, would it be
- fair to say that Birch had no interconnection
- 24 agreement with any incumbent local exchange area in
- 25 whose service territory it sought to provide basic

- 1 local service?
- 2 A. I have no knowledge of that.
- 3 Q. Okay. Do you have any knowledge of whether
- 4 the Commission issued a Report and Order granting
- 5 Birch's certificate of service authority?
- 6 A. I'm going to speculate that we are operating
- 7 in the state of Missouri. Therefore, we probably have
- 8 been issued a certificate of authority from the
- 9 Missouri Commission.
- 10 Q. And when that happened, are you aware that
- 11 the Commission determined that the certification would
- 12 become effective when the Birch tariff became
- 13 effective?
- 14 A. That wouldn't surprise me.
- 15 Q. Okay. Now, would it be fair to say that in
- 16 the tariff that Birch subsequently filed with the
- 17 Missouri Public Service Commission, Birch outlined the
- 18 rights and obligations as between Birch and Birch's
- 19 customers?
- 20 A. It would seem consistent that would be the
- 21 case.
- Q. And would it be fair to say that
- 23 Southwestern Bell didn't file Birch's tariff for
- 24 Birch?
- 25 A. I think that would be very fair to say.

- 1 Q. Okay. And when Birch filed its tariff, it
- 2 was Birch who determined as part of that tariff filing
- 3 what calling scopes Birch was going to provide to its
- 4 customers; is that correct?
- 5 A. I believe that would be correct.
- 6 Q. Okay. And it would be Birch, not
- 7 Southwestern Bell, who determines whether a call that
- 8 its customers makes is going to incur toll charges; is
- 9 that right?
- 10 A. With respect to an MCA call or any call?
- 11 Q. Any call.
- 12 A. I would say that would be true subject to
- 13 some qualification.
- Q. Okay. What's the qualification?
- 15 A. I think, the way I understand what's been
- described in this hearing as a screening process by
- 17 Southwestern Bell, if a CLEC customer,
- 18 facilities-based CLEC customer within the MCA, within
- 19 the optional tier of the MCA would call back into, for
- 20 instance, a Southwestern Bell customer in the
- 21 mandatory MCA, I believe that there would be a toll
- 22 charge applied to that CLEC customer because they're
- 23 not a participant in the MCA.
- Q. Who's charging the toll charge?
- 25 A. I'm sorry?

1	Ο.	Who	bluow	be	charging	the	CLEC	customer	that
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- 2 toll charge?
- 3 A. As I understand, Birch would be charging the
- 4 CLEC customer that charge.
- 5 Q. So Birch did make the determination about
- 6 whether or not its customer is going to incur a toll
- 7 charge for calling back into the inner tiers of the
- 8 MCA?
- 9 A. And actually, you know what, I'm not sure
- whether or not Birch charges its customers that toll
- 11 charge or whether Birch would not be charging that
- toll, actually would be eating that charge.
- 13 Q. Okay.
- 14 A. Because I believe Southwestern Bell is
- 15 charging Birch that charge.
- 16 Q. Southwestern Bell is charging Birch what
- 17 charge?
- 18 A. For under a facilities-based service, I
- 19 believe that the toll charge is coming from
- 20 Southwestern Bell to Birch. I may -- that may not be
- 21 a true statement because honestly I have no knowledge
- of the charges that are -- that are actually being
- 23 charged to Southwestern -- from Southwestern Bell to
- 24 Birch and Birch to its end users.
- 25 It's my understanding that -- it's my

- 1 understanding that Birch's customers would be
- 2 incurring that charge, and I guess that would be a
- 3 Birch charge to is customers.
- 4 Q. Okay. Well, I quess I'm trying to really
- 5 figure out what you're saying. Are you saying that if
- 6 I'm a Birch customer in MCA Tier 5 and I pick up the
- 7 phone to call a Southwestern Bell customer in the
- 8 principal zone, that that is or is not going to be a
- 9 toll charge or you don't know?
- 10 A. Honestly, I don't know.
- 11 Q. Well, let's assume that the Birch MCA-5
- 12 customer's calling into the principal zone of the
- 13 St. Louis metropolitan calling area and it's calling a
- 14 Southwestern Bell customer. Would you agree with me
- that if there's going to be a toll charge for that
- 16 charge, Birch is going to put it on its bill to its
- 17 customer?
- 18 A. I would agree with you that that's a
- 19 possibility, but I don't know.
- 20 Q. Okay. And clearly Southwestern Bell isn't
- 21 going to send Birch's customer a bill for toll
- 22 charges, correct?
- 23 A. I would not expect it to, no.
- Q. Okay. So would it be fair to say that it
- 25 would be factually inaccurate to state that SWBT does

1	not.	allow	CLEC	customers	within	the	optional	MCA	t.o

- 2 place a call which was local prior to the conversion
- 3 to a CLEC without incurring a long distance charge as
- 4 stated on page 3, lines 21 through 23 of your
- 5 testimony?
- 6 A. I don't know if it would be fair to say
- 7 that. That is -- lines 21 through 23, to the best of
- 8 my understanding, is how the CLEC, a facilities-based
- 9 CLEC customer is being affected by the MCA situation
- 10 currently.
- 11 Q. Okay. Well, I guess I just don't understand
- 12 that because if you just told me that Birch would
- determine whether its customer made a -- when calling
- from Tier 5 into the principal zone, Birch's
- 15 customer -- Birch would decide whether its customer
- 16 would incur a toll charge, not Southwestern Bell,
- 17 correct?
- 18 And lines 21 through 23 say SWBT does not
- 19 allow the same CLEC customer within the optional MCA
- 20 to place a call which was local prior to the
- 21 customer's conversion to a CLEC without incurring long
- 22 distance charges. That's what it says, correct?
- 23 A. That is correct, that's what it says.
- Q. Now, how would SWBT make any determination
- 25 with regard to whether or not Birch charges its

- customers toll charges for calls?
- 2 A. I believe what I was referring to there was
- 3 the aspect which we called here in this hearing a
- 4 screening process by Southwestern Bell whereby it's my
- 5 understanding the traffic is routed differently from a
- 6 non-MCA NXX, which would be a CLEC NXX. I mean, for
- 7 clarification, that would probably not be the best way
- 8 to say it.
- 9 Q. Okay. And let me make sure I understand
- 10 exactly where we're going with this. I thought that
- 11 what we've heard here today for now a couple of days
- 12 at least was that Southwestern Bell may in some
- instances be charging its customers toll for CLEC
- customers in the optional MCA tiers, correct?
- 15 A. I've heard that, yes.
- 16 Q. Okay. Your sentence seems to say just the
- 17 opposite. Your sentence seems to say that
- 18 Southwestern Bell doesn't allow the CLEC customers to
- 19 place calls without incurring a toll charge. It's not
- 20 Southwestern Bell who determines at all what the CLEC
- is charging the customer, correct?
- 22 A. Could be a byproduct, but yes, factually
- it's correct. What you're stating is correct.
- Q. Okay. So the sentence at lines 21 through
- 25 23 would be factually inaccurate?

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- 2 my explanation I made here, I agree that it probably
- 3 wasn't the best way to state it.
- 4 O. Well, let's turn to page 4, lines 12 through
- 5 21. There you say, Customers of facility-based CLECs
- 6 are not permitted to complete all calls within the MCA
- 7 on a local basis. Now, will you agree with me that
- 8 Birch, the CLEC, determines the calling scope for its
- 9 customers?
- 10 A. I agree with that.
- 11 Q. So Birch determines whether or not the call
- completes within the MCA, not Southwestern Bell,
- 13 correct?
- 14 A. I agree with that.
- 15 Q. So it would be inaccurate to state that
- 16 customers of facilities-based CLECs aren't permitted
- 17 to complete calls within the MCA on a local basis?
- 18 A. Factually, I believe that's an accurate
- 19 statement. I didn't -- you'll note there it doesn't
- 20 say SWBT does not permit them. It just says that
- 21 customers of facilities-based CLECs are not permitted
- 22 to complete all calls within the MCA on a local basis,
- 23 which I believe is kind of the issue.
- Q. Which facility-based CLEC is not permitting
- 25 its customers to complete calls within the MCA on a

- local basis?
- 2 A. It's been Birch's experience that some of
- 3 its facilities-based customers either in the Kansas
- 4 City or St. Louis areas are not permitted to
- 5 complete -- they are not permitted to dial those calls
- 6 either seven or ten-digit.
- 7 Q. Okay. Now, are you referring to a situation
- 8 in which certain calls were not going through between
- 9 Birch and Southwestern Bell when you make those
- 10 statements?
- 11 A. That would be my understanding.
- 12 Q. Okay. Would it be your understanding that
- as soon as Birch brought that situation to
- 14 Southwestern Bell's attention, Southwestern Bell
- 15 remedied that problem?
- 16 A. I don't know.
- 17 O. Okay. So you don't know one way or another
- whether or not Birch's customers are having any
- 19 problems making calls within the MCA?
- 20 A. It's my understanding that either Birch's
- 21 resale or UNE platform customers are not having that
- 22 problem now.
- 23 Q. They're not having the problem?
- 24 A. They're not having that problem now.
- Q. Okay. So turning back to lines 12 through

- 1 14, if that was a problem at one time, you're now
- 2 agreeable that it is not a problem?
- A. It's not a problem for UNEP or resale
- 4 customers, as I stated. However, we have a switch in
- 5 St. Louis and a switch in Kansas City that we don't
- 6 believe we can make fully operational apparently
- 7 because of this problem. At this time it's a
- 8 significant barrier to us going completely to
- 9 switch-based service.
- 10 Therefore, we've decided to provision the
- 11 majority of our customers through UNE platform at this
- 12 time so we can provision, on the Missouri side we can
- 13 provision the service.
- 14 Q. Okay. Are you aware of a specific or any in
- 15 general customers that, and I'm talking about
- 16 facilities-based customers, that can't complete calls?
- 17 A. Currently?
- 18 Q. Correct.
- 19 A. I'm not aware of any.
- 20 Q. If you could, would you turn to page 6,
- 21 lines 16 through 17 of your direct testimony. Would
- it be fair to say that those lines read -- well,
- 23 actually it starts at line 15, Since CLEC assigned
- NXXs are not recognized by SWBT as being in the MCA,
- 25 CLEC customers are now required to pay toll charges

- for some calls that were designated as local prior to
- 2 competition. Did I read that correct?
- 3 A. Yes.
- 4 O. And would you agree with me again that if
- 5 the CLEC decides to charge its customers toll charge,
- 6 that's the CLEC's call?
- 7 A. It's my understanding that because CLECs are
- 8 not currently allowed to participate in the MCA,
- 9 that's the byproduct of the inability of CLECs to
- 10 participate within the MCA as it currently exists.
- 11 The byproduct is that what formerly would be
- 12 a local call to what would be formerly a SWBT
- 13 customer, for instance, now a CLEC customer, would now
- 14 become a long distance call to that customer.
- 15 Q. Okay. Well, would you agree with me that,
- 16 as local service provider, Birch would -- Birch would
- decide what its customers' local calling scope is?
- 18 A. Yes.
- 19 Q. Not Southwestern Bell?
- 20 A. Correct.
- Q. Okay. So Birch --
- 22 A. With respect to the MCA, however, I believe
- that's been mandated by the Commission, what that
- 24 calling scope is.
- Q. Okay. And it's your position that Birch is

- 1 not a participant in the MCA plan?
- 2 A. That's correct.
- 3 Q. Now, are you saying that Birch requires its
- 4 customers to pay toll on some calls within the MCA
- 5 that its customers used to not have to pay toll for?
- 6 A. That's my understanding.
- 7 Q. Now, are you aware of the contents of
- 8 Birch's tariff?
- 9 A. Generally.
- 10 Q. Okay. With regard to Birch's tariff, would
- 11 you agree that it generally describes the geographic
- calling scopes the same as the MCA calling scopes?
- 13 A. That would not surprise me.
- 14 Q. Okay. Would you agree with me that Birch's
- 15 rates for this service are approximately -- well,
- 16 actually they're exactly the same as the Commission
- ordered rates in 92-306 with the exception of Birch's
- 18 charge for its MCA-like service in St. Louis where
- 19 Birch provides this service at \$11.12 to residential
- 20 subscribers as opposed to the 20 -- \$12.35 Commission
- 21 ordered price, and that Birch provides this service
- for its business customers at \$22.32 as opposed to
- 23 \$24.80 charge in the Commission mandated MCA plan?
- A. To be honest with you, Ms. McDonald, I don't
- 25 know what the charges would specifically be without

- 1 checking the tariff.
- 2 Q. Okay. Do you have any reason to disbelieve
- 3 what I'm telling you?
- 4 A. No, I do not.
- 5 MR. MIRAKIAN: Your Honor, I object to that
- 6 question with respect to the tariff. I don't see
- 7 where it's relevant.
- 8 JUDGE DIPPELL: Do you have a response,
- 9 Ms. McDonald?
- 10 MS. McDONALD: I would say the tariff speaks
- 11 for itself.
- 12 BY MS. McDONALD:
- Okay. Would you agree, Ms. Mulvany, that
- 14 because Birch cannot be an active participant in the
- MCA plan from your perspective, that it's offering
- 16 MCA-like service?
- 17 A. If the tariff pages you're referring to, and
- 18 that of course would be subject to check, it could be
- 19 offering something of that nature.
- 20 Q. Okay. Do you know if a Birch MCA-like
- 21 subscriber in Chesterfield, which is in Tier 3 of the
- 22 St. Louis metropolitan calling area, calls a McLeod
- 23 MCA subscriber in Augusta, which is this Tier 5 of the
- 24 St. Louis metropolitan calling area, what intercompany
- 25 compensation applies regarding this call?

- 1 A. I have no knowledge of that.
- 2 MS. McDONALD: The rest of my questions
- 3 regard highly confidential information.
- JUDGE DIPPELL: Okay. Is there -- once
- 5 again, we'll save that for the end and come back to
- 6 any in-camera questions. Is there any
- 7 cross-examination from Cass County?
- 8 MR. McCARTNEY: Yes, thank you.
- 9 CROSS-EXAMINATION BY MR. McCARTNEY:
- 10 Q. Good afternoon.
- 11 A. Good afternoon.
- 12 Q. Where is Birch currently operating as a CLEC
- in the state of Missouri?
- 14 A. Where in the state of Missouri?
- 15 Q. Yeah.
- 16 A. I would not be able to tell you all of the
- 17 various exchanges.
- 18 Q. Can you tell me St. Louis, Kansas City,
- 19 Springfield?
- 20 A. Fair to say that those would be included
- 21 within.
- Q. All three of those?
- 23 A. Yes.
- Q. Is Birch originating traffic in those three
- areas that terminates to the MCA exchanges of Orchard

- 1 Farm in the St. Louis MCA and Cass County in Lathrop?
- 2 A. I don't know for certain. It's a
- 3 possibility.
- 4 O. It's a possibility?
- 5 A. I don't know for certain.
- 6 Q. Okay. Are you familiar with the Data
- 7 Requests that we sent to Birch and that Birch
- 8 responded?
- 9 A. I'm familiar with them, yes.
- 10 Q. Okay. And that Data Request says, yes,
- 11 Birch has sent traffic that has terminated to those
- 12 exchanges. You don't know which --
- 13 A. I apologize. The Data Requests were
- 14 responded to by somebody else within our company with
- 15 that knowledge. I have no direct knowledge. If our
- 16 answers were yes, then I would suspect yes is the
- answer.
- 18 Q. Are you saying that Birch is not currently
- 19 part of the MCA now, then, is that what I understood
- 20 your prior discussion with Ms. McDonald? Are they
- 21 currently participating in the MCA plan or are they
- 22 not?
- 23 A. To the best of my knowledge, I don't believe
- 24 any CLECs are able to be active participants within
- 25 the MCA.

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- 2 terminating or sending the traffic that terminates to
- 3 those exchanges?
- 4 A. It's my understanding through our
- 5 provisioning of UNE platform service that we would
- 6 pass it over the Southwestern Bell network and it
- 7 would terminate to Orchard Farms or the LEC.
- 8 Q. What type of recordkeeping does Birch do?
- 9 Do you exchange records with Southwestern Bell?
- 10 A. I have no knowledge of whether or not we
- 11 exchange records with Southwestern Bell with respect
- 12 to your company. We are in the process of
- establishing a 92-99 record process, and I believe
- 14 system limitations have prevented us from fully
- implementing that.
- 16 Q. Do you know how long --
- 17 A. We progress every day.
- 18 Q. I see. How long has this been in place?
- 19 When did you start?
- 20 A. Honestly, I don't know when we started. We
- 21 have a vendor that is, I believe, a subsidiary of GTE
- that is assisting us in that establishment of that
- process, implementation of that process.
- Q. Do you know how long you've been sending the
- 25 traffic to those exchanges?

- 1 A. No, I don't.
- 2 Q. How long have you been operating in the
- 3 state of Missouri?
- 4 A. I believe our certificate was -- I don't
- 5 know. I believe we applied for it in March of 1997.
- 6 I don't know the exact answer to that.
- 7 O. And you say 92-99 records are the records
- 8 that will be developed?
- 9 A. That's my understanding, yes.
- 10 Q. Is that the same type of record that's being
- 11 exchanged today with Southwestern Bell?
- 12 A. I have no knowledge of what records we're
- exchanging with Southwestern Bell.
- 14 Q. Do you know that some records are being
- exchanged with Southwestern Bell?
- 16 A. I don't know if some are or some aren't.
- 17 Q. With respect to Birch's Interconnection
- 18 Agreement with Southwestern Bell, are you familiar
- 19 with Section 37 of that agreement that says Birch will
- 20 not send to Southwestern Bell any local traffic that's
- 21 destined to the network of a third party unless Birch
- 22 has the authority to exchange that traffic with the
- 23 third party?
- A. I'm not familiar with that provision, no. I
- would believe that if you're reading that that's a

- 1 provision, I could believe that that's in there.
- Q. Would Birch be willing to -- let's say the
- 3 Commission hypothetically decides that the MCA plan
- 4 should continue, that CLECs should be allowed to
- 5 participate fully, and that bill and keep compensation
- 6 should be used for all LECs, both ILECs and CLECs.
- 7 Would Birch be willing to segregate that MCA
- 8 traffic out so that its on separate trunks, the
- 9 noncompensable MCA traffic?
- 10 A. Honestly, I don't know if -- I would imagine
- 11 we would also do a cost study to see what the most
- 12 cost-efficient means were to do that. However,
- 13 whatever way we could come up with to try to do that
- 14 to make it easier on both my company and your client's
- 15 company, I believe we would be amenable to that.
- MR. McCARTNEY: I think that's all my
- 17 questions.
- 18 THE WITNESS: Thank you.
- JUDGE DIPPELL: MITG?
- MR. JOHNSON: Thank you.
- 21 CROSS-EXAMINATION BY MR. JOHNSON:
- Q. Ms. Mulvany, in the Position Statement and I
- 23 think during some of your prior answers today you used
- the term UNEP?
- 25 A. Yes.

- 1 Q. And then I think I just heard you say UNE
- 2 platform. Is that the same thing?
- 3 A. Yes, sir.
- 4 Q. What does that mean?
- 5 A. It's the way in which specific unbundled
- 6 network elements are combined and the way in which
- 7 Birch predominantly provisions its local exchange
- 8 service at this point.
- 9 Q. So is Birch facility-based?
- 10 A. Under some definitions, yes. Under some
- 11 definitions, no.
- 12 Q. Do you have an interconnection agreement
- with Southwestern Bell?
- 14 A. Yes, we do.
- 15 Q. Are you exchanging compensation with
- 16 Southwestern Bell?
- 17 A. I have no knowledge of that. I don't know.
- 18 Q. Do you have interconnection agreements with
- 19 Sprint or GTE?
- 20 A. To the best of my knowledge, we do not.
- Q. Do you know how you're exchanging
- 22 compensation for traffic that you're sending to
- 23 terminate in GTE or Sprint's network?
- A. No, sir, I don't.
- 25 Q. The Interconnection Agreement that you have

- with Southwestern Bell, does it apply to St. Louis,
- 2 Kansas City and Springfield or are there separate
- 3 ones?
- 4 A. I believe we have one Interconnection
- 5 Agreement for Missouri exchanges within which we
- 6 operate. Southwestern Bell may have a different one.
- 7 Q. Besides providing local services, does Birch
- 8 also provide interexchange or toll services to its
- 9 customers?
- 10 A. Yes, it does.
- 11 Q. Does it do that with its own name or does it
- 12 have an IXC affiliate?
- 13 A. I believe now its in Birch's own name.
- 14 O. And you said something earlier about your
- switch in Kansas City and St. Louis not running or
- 16 something like that.
- 17 A. No. I didn't mean to imply that they were
- 18 not operational or couldn't be operational. We have
- 19 deferred provisioning service on a complete switch
- 20 basis in both of those markets, and we've deferred to
- 21 the UNE platform provisioning of service partly
- 22 because of problems we're experiencing with the MCA
- issues we've been discussing this week.
- 24 Q. So that part provision is taking place in
- 25 Kansas City and St. Louis or also Springfield?

- 1 A. To be honest with you, I don't know. I
- don't believe we have a switch in Springfield.
- Q. The toll that you're providing, is it still
- 4 going through those switches? Is it just the local
- 5 side that you --
- 6 A. I don't know.
- 7 O. Okay. Do you know whether or not your
- 8 Interconnection Agreement with Southwestern Bell has a
- 9 different compensation rate for traffic that transits
- 10 Bell's facility and terminates on another carrier's
- 11 facilities as opposed to traffic that both transits
- and that terminates on Southwestern Bell's facilities?
- 13 Do you know whether there's a different rate for that?
- 14 A. I don't know if there is one. I'd have to
- 15 check.
- 16 MR. JOHNSON: I think that's all I have.
- 17 Thank you.
- 18 JUDGE DIPPELL: Okay. I believe Mr. Johnson
- 19 asked my acronym question this round. So there are no
- 20 questions from the Bench for this witness. Is there
- 21 any redirect?
- 22 MR. MIRAKIAN: Yes, there are just a couple.
- 23 REDIRECT EXAMINATION BY MR. MIRAKIAN:
- Q. I wanted to go back into some of the
- 25 questions that Bell had asked about Birch's capacity

1	to give its customers MCA-like service or MCA service
2	on a toll-free basis.
3	When Birch when a Birch customer makes a
4	phone call that is not recognized as an MCA phone
5	call, are access charges applied by Southwestern Bell?
6	A. To the best of my knowledge, yes.
7	Q. Would Birch still be free to charge a
8	call that a local call and eat the access charges?
9	A. I believe it would.
10	Q. Do you know whether Birch is doing that?
11	What's the policy decision been?
12	A. I don't know.
13	MR. MIRAKIAN: That's all I wanted to ask.
14	JUDGE DIPPELL: Then we'll go ahead and
15	the audience is getting a workout today. We'll go
16	back in-camera so that Southwestern Bell can ask the
17	remainder of its questions.
18	(REPORTER'S NOTE: At this time, an
19	in-camera session was held, which is contained in
20	Volume No. 11, pages 723 through 724 of the
21	transcript.)
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- 1 JUDGE DIPPELL: And was that the only Birch
- 2 witness?
- 3 MR. MIRAKIAN: Yes.
- 4 JUDGE DIPPELL: I believe we're ready for
- 5 Gabriel's first witness.
- 6 MR. LUMLEY: Yes, your Honor.
- 7 (Witness sworn.)
- JUDGE DIPPELL: You may proceed.
- 9 MR. LUMLEY: Thank you, your Honor.
- 10 EDWARD J. CADIEUX testified as follows:
- 11 DIRECT EXAMINATION BY MR. LUMLEY:
- 12 Q. Please state your name and business address.
- 13 A. Edward J. Cadieux, 16090 Swingley Ridge
- Road, Suite 500, Chesterfield, Missouri 63017.
- Q. And by whom are you employed and in what
- 16 position?
- 17 A. By Gabriel Communications, Inc. and on
- 18 behalf of its subsidiary companies in the position of
- 19 Executive Director Regulatory and Public Affairs.
- 20 Q. And are you here today speaking on behalf of
- 21 those companies?
- 22 A. Yes, but most specifically for Gabriel
- 23 Communications of Missouri, Inc., which is the Gabriel
- operating company in the state of Missouri.
- Q. And are Exhibits 23, 24 and 25 your prepared

- direct, rebuttal and surrebuttal testimonies
- 2 respectively that have been prefiled in this case?
- 3 A. Yes.
- 4 Q. And is Exhibit 26 a list of corrections that
- 5 you'd like to make to those prefiled testimonies?
- 6 A. Yes.
- 7 Q. And if I asked you the questions that are
- 8 listed in that -- in those prefiled testimonies as
- 9 corrected by the errata sheet today, would you give
- 10 the same answers?
- 11 A. Yes.
- 12 Q. And are those answers true to the best of
- 13 your knowledge?
- 14 A. Yes, although I might -- I do have one
- 15 additional correction.
- 16 Q. Would you please advise the Commission of
- 17 that correction.
- 18 A. Yes. It did not make it onto the errata
- 19 sheet. This is my surrebuttal testimony, so that's
- 20 Exhibit 25, page 2, line 1. There's a reference there
- 21 to several witnesses, one of which is Robert Cowdrey
- of Sprint. That should be deleted. That's an
- 23 incorrect reference. So the position to which I'm
- 24 referring there in that -- in the testimony was not
- 25 taken by Mr. Cowdrey. I misread his testimony. So he

- 1 should be deleted.
- 2 Q. Any other corrections that you wish to make
- 3 at this time?
- 4 A. None that I'm aware of.
- 5 MR. LUMLEY: Your Honor, at this point I'd
- 6 move the admission of Exhibits 23, 24, 25 and 26 and
- 7 tender the witness for cross-examination.
- 8 MR. LANE: I don't have an objection. I
- 9 don't have a copy of Exhibit 26. Do you have that,
- 10 Carl, another one? I'm sure you may have given me
- one, but I don't see it.
- 12 MR. LUMLEY: I've already noted them on my
- 13 copy, so I can just give you mine.
- 14 JUDGE DIPPELL: Are there any objections to
- 15 Exhibits 23, 24, 25 and 26 and the additional
- 16 corrections coming into the record?
- 17 (No response.)
- Then I will admit those into the record.
- 19 (EXHIBIT NOS. 23, 24, 25 AND 26 WERE
- 20 RECEIVED INTO EVIDENCE.)
- 21 JUDGE DIPPELL: Is there any
- 22 cross-examination by AT&T?
- MR. DeFORD: No questions.
- JUDGE DIPPELL: Intermedia?
- MR. SAPPERSTEIN: No questions.

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- 1 JUDGE DIPPELL: Birch? No response.
- 2 McLeod?
- MR. KRUSE: No questions, your Honor.
- 4 JUDGE DIPPELL: Nextlink?
- 5 MR. COMLEY: No questions, Judge.
- JUDGE DIPPELL: Staff?
- 7 MR. POSTON: No questions.
- JUDGE DIPPELL: Public Counsel?
- 9 MR. DANDINO: No questions, your Honor.
- JUDGE DIPPELL: Sprint?
- MS. GARDNER: I just have one.
- 12 CROSS-EXAMINATION BY MS. GARDNER:
- 13 Q. Mr. Cadieux, would you turn to page 6 of
- 14 your surrebuttal testimony, specifically line 21.
- 15 A. Line 21?
- 16 Q. Yes.
- 17 A. I see it, yes. I also had another -- this
- is where I'm actually discussing the position of what
- 19 I call --
- 20 JUDGE DIPPELL: I'm sorry. Which page was
- 21 that?
- 22 THE WITNESS: It's page 6 of the
- 23 surrebuttal. It's what I refer to as forced
- uniformity of MCA rates and calling scopes, and
- 25 Mr. Cowdrey did not support that position, and so the

- 1 same deletion should -- for the same reasons I made
- 2 the deletion on page 2, I guess the phrase "and Sprint
- 3 witness Cowdrey" should be deleted from line 21 on
- 4 page 6.
- 5 MS. GARDNER: Thank you. That's all I have.
- 6 JUDGE DIPPELL: GTE?
- 7 MR. DORITY: No questions, thanks.
- JUDGE DIPPELL: Southwestern Bell?
- 9 MR. LANE: Thank you, your Honor.
- 10 CROSS-EXAMINATION BY MR. LANE:
- 11 Q. Good afternoon.
- 12 A. Good afternoon.
- 13 Q. On page 7 of your rebuttal testimony, you
- 14 state that when the CLECs were certificated that they
- 15 were not restricted as to the services that they could
- 16 provide within the MCA. Do you see that?
- 17 A. Do you have a line reference?
- 18 Q. 5 through 7.
- 19 A. Yes.
- 20 MR. LANE: I'd like to get an exhibit marked
- if I could, your Honor.
- JUDGE DIPPELL: We're up to 54.
- 23 (EXHIBIT NO. 54 WAS MARKED FOR
- 24 IDENTIFICATION.)
- 25 BY MR. LANE:

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- 2 is a copy of Gabriel Communications' Application for
- 3 Certification to Provide Basic Local Service in
- 4 Missouri?
- 5 A. It appears to be. I haven't looked to see
- 6 if all the attachments are here, but it appears to be.
- 7 O. Would you agree with me that in paragraph 4
- 8 of the application that Gabriel describes the services
- 9 that it intends to offer in Missouri?
- 10 A. Yes.
- 11 Q. And is it fair to say that MCA service is
- 12 not specifically listed in the application in
- paragraph 4 or otherwise?
- 14 A. No, it's not listed specifically by name. I
- would say, though, obviously page 4 -- the paragraph 4
- 16 description of services is very broad, and in part it
- 17 says, We seek to offer and provide all forms of basic
- 18 local telecommunication services, local exchange
- 19 telecommunications services, exchange access services
- and interexchange telecommunications services,
- including but not limited to, and then goes and
- 22 provides a list.
- 23 O. Is it Gabriel's position that if the
- 24 Commission did not want to give authority to Gabriel
- 25 to provide MCA service as had been outlined in

- 1 TO-92-306, that it would have to have restricted or
- 2 limited it in the order granting certification?
- 3 A. Yes. And I would go on to say that any such
- 4 restriction in my opinion would have been illegal
- 5 because the application and the Commission's grant of
- 6 the certification has to be interpreted in the context
- 7 not only of the 1992 MCA plan but also in the context
- 8 of the Telecom Act and implementing FCC rules and
- 9 Missouri statutes.
- 10 Q. And you don't consider it incumbent upon
- 11 Gabriel to advise the Commission that it intended to
- 12 offer MCA service so that the Commission could
- 13 determine whether or not it wanted to limit it in any
- 14 way?
- 15 A. No. As I said, paragraph 4 is extremely
- 16 broad. It asks for really the standard, I think as
- broad as possible request under the statute, all
- 18 categories of services. We did not purport or attempt
- 19 to itemize every individual service. That's not
- 20 normally found in applications for certification.
- 21 MR. LANE: Could I get another exhibit
- 22 marked, your Honor?
- JUDGE DIPPELL: No. 55.
- 24 (EXHIBIT NO. 55 WAS MARKED FOR
- 25 IDENTIFICATION.)

- 1 BY MR. LANE:
- Q. Would you agree, Mr. Cadieux, that
- 3 Exhibit 55 is a copy of the Order from the Commission
- 4 in Case No. TA-99-173 that granted Gabriel a
- 5 certificate to provide local telecommunications
- 6 services in Missouri?
- 7 A. It appears to be.
- 8 Q. And would you agree that there's nothing in
- 9 the Order itself that mentions MCA service in any
- 10 respect?
- 11 A. I would agree, and I find that absolutely
- 12 not surprising for the very reasons I explained with
- 13 respect to the application itself.
- 14 Q. Would you agree with me that it would not be
- until Gabriel filed a tariff that the Commission would
- 16 know that Gabriel had an intent to provide an MCA-type
- 17 service?
- 18 A. I don't know that I would agree with that.
- 19 Again, as I said, paragraph 4 of the application is
- 20 extremely broad, provides -- lists all the categories
- of telecommunication services under the statutes on an
- 22 unrestricted basis and doesn't purport to provide a
- 23 full itemization. So no, I would not agree with that.
- Q. Well, isn't it Gabriel's view that it has
- 25 the option to determine whether or not it wants to

- 1 provide an MCA service?
- 2 A. Yes.
- 3 Q. So it's not until you file a tariff that
- 4 says that you do want to provide MCA service that the
- 5 Commission can know that you have an intent to do so,
- 6 right?
- 7 A. I would agree that -- well, let me put it
- 8 this way. When we filed the application, the
- 9 Commission, I think, had reason to know and did know
- 10 that we were seeking the authority that was broad
- 11 enough to provide that service and had some
- information on what services but not a full
- 13 itemization of specific services that we intended to
- 14 provide as part of application.
- 15 Q. If it --
- 16 A. And it's not until you get the tariff that
- 17 you see the very specific services that the party
- intends to provide, I'd agree with you.
- 19 (EXHIBIT NO. 56HC WAS MARKED FOR
- 20 IDENTIFICATION.)
- 21 BY MR. LANE:
- Q. Mr. Cadieux, you have in front of you an
- 23 exhibit that's been marked 56HC. Would you agree that
- that's a response to Data Requests from Southwestern
- 25 Bell to Gabriel?

- 1 A. Yes.
- Q. And only part of it is HC, right?
- 3 A. I believe that's the case. I haven't looked
- 4 at this. I'm sure that's the case.
- 5 Q. And just for --
- 6 JUDGE DIPPELL: I'm sorry, Mr. Lane. Just
- 7 let me -- you said response from Southwestern to
- 8 Gabriel. You meant from Gabriel to Southwest?
- 9 MR. LANE: If I said that, I misspoke. Yes,
- 10 your Honor. I'll reask the question just to make it
- 11 clear.
- 12 JUDGE DIPPELL: Thank you.
- 13 BY MR. LANE:
- Q. Exhibit 56HC is a copy of response by
- Gabriel to Data Requests from Southwestern Bell,
- 16 right?
- 17 A. That's correct.
- 18 Q. And the HC portion, just to be clear, is the
- 19 third page of that document which is the answer to
- 20 question No. 2, right?
- 21 A. Yeah. I believe that's the only one. I'd
- 22 have to look through the rest of this to make sure.
- 23 Q. Okay. If you would. I want to make sure I
- don't need to go in-camera.
- MR. LUMLEY: I believe that's correct.

- 1 THE WITNESS: Yes.
- 2 BY MR. LANE:
- Q. And that the question No. 2, the answer to
- 4 which contains HC material, asks about number of
- 5 customers, right?
- 6 A. That's correct.
- 7 Q. And this includes the tariff pages that
- 8 Gabriel responded to that indicates what local
- 9 exchange services it's offering in Missouri, right?
- 10 A. Yes, at the time, and I do -- let me make
- 11 sure on the timing here. I'm not positive about
- 12 this. I -- well, let me take a look at the answer to
- 3 and I can tell you for sure.
- I believe we've added a service, and I
- apologize because we should have updated this Data
- 16 Request, but we've added a line of services or new
- 17 pricing called Millennium pricing, which I believe was
- 18 filed after this Data Request. I'm generally familiar
- 19 with that and can discuss it, but it doesn't change
- the local calling areas or serving areas, but it's a
- 21 different pricing package.
- 22 Q. And would you describe what Millennium
- 23 services are?
- 24 A. Yeah. Again, it's a new pricing package
- 25 which includes just basic business lines at reduced

- 1 prices from what was in the prior tariffs and I
- believe at some repackaged -- we have some services
- 3 that you pay a flat monthly fee of -- these are all
- 4 business services -- \$200 and then get a lower
- 5 business line than you would get if you just used --
- 6 just paid the straight business line.
- 7 So we -- and I think we did some -- I think
- 8 we did some what you might call unbundling of
- 9 features, some of the what I'll call a la carte lines
- 10 where you just buy that and pay the straight line fee
- and not pay a monthly charge. I think we did some
- 12 unbundling of features that you now got those with
- less features bundled and you could buy the features
- 14 a la carte. That's the kind of thing.
- 15 Q. Are the tariffs that are reflected in
- 16 Exhibit 56HC, are they still being offered by Birch?
- 17 A. Gabriel.
- 18 Q. Gabriel. Excuse me.
- 19 A. That's all right. I believe we have
- 20 grandfathered the pricing plans here in this tariff to
- 21 existing customers and existing locations. In effect,
- in a sense what the Millennium pricing does, prior to
- 23 Millennium we had a la carte individual line pricing.
- Then we added what we call the Advantage service,
- 25 which was the flat rate monthly charge plus a reduced

- 1 line charge.
- 2 When we went to Millennium, we grandfathered
- 3 the a la carte and the Advantage services as they
- 4 were, and then basically under Millennium we offer
- 5 essentially the same things with some repackaged or
- 6 unbundled features and lower prices. You can go a la
- 7 carte lines under Millennium. You can get a service
- 8 which is priced on a structure basis very similar to
- 9 Advantage under Millennium, meaning a flat rate 200 or
- 10 \$400 fee and then a lower line charge.
- 11 So we kind of brought everything under a
- 12 single umbrella and gave it a new name and revised the
- prices, brought the prices down some, and did some
- tinkering with the bundling of features and mostly
- unbundling and making the features more a la carte.
- 16 Q. Okay. The Advantage service that you
- 17 referred to, is that included in Exhibit 56HC?
- 18 A. Yes. It's at -- it's original page 74 of
- 19 the tariff.
- Q. As I've gone through it, it looks like
- 21 you've described three services, something that's
- 22 called Gabriel Integral Business Services?
- 23 A. Yes. That was really the a la carte first
- 24 tariff that was filed.
- Q. And then you have a message toll service

- 1 tariff?
- 2 A. There's message toll service with all of
- 3 these. The rates can vary depending on which local
- 4 service option you take.
- 5 Q. Then you have a miscellaneous service called
- 6 Nonstandard Access Line?
- 7 A. Yes.
- 8 Q. And then the Gabriel Advantage Edge Service?
- 9 A. Right. And what we now have in our tariff
- 10 that differs from it, these are all grandfathered to
- 11 existing customers, existing locations, and now we
- 12 have the Millennium service that follows the
- 13 structures. Really gives the customers essentially
- 14 the same options with a little tweaking to the feature
- 15 bundling and the pricing.
- 16 Q. Okay. I want to ask, I guess, first about
- 17 the Nonstandard Access Line Service that is first
- 18 revised page 72 of Exhibit 56HC.
- 19 A. Okay.
- 20 Q. Could you describe what the calling scope
- 21 for the Nonstandard Access Line Service is?
- 22 A. In the footnote -- yes. In Footnote 2 it
- 23 covers that. It cross references to the Southwestern
- 24 Bell local exchange tariff.
- 25 Q. And is the calling scope for the Nonstandard

- 1 Access Line Service, is that equivalent to the basic
- 2 exchange calling scopes of Southwestern Bell?
- A. Right. What you might call the local only
- 4 service, not the MCA subscriber service.
- 5 Q. All right. And so in the St. Louis
- 6 metropolitan area, if we look within the geography of
- 7 the MCA, is it fair to say that your Nonstandard
- 8 Access Line Service provides for flat-rate calling
- 9 within principal zone Tiers 1 and 2 of the St. Louis
- area for customers who subscribe to it in that area?
- 11 A. Yes, I believe that's correct.
- 12 Q. And then for customers in the exchanges in
- 13 Tiers 3, 4 and 5, if they purchase that Nonstandard
- 14 Access Line Service, as I understand your description,
- they would get the local calling scope within each
- 16 individual exchange?
- 17 A. Yes. And to the extent there may be any
- 18 existing EAS routes on there.
- 19 Q. Okay.
- 20 A. And I just mention, there are no -- to my
- 21 knowledge, there are no subscribers to that service.
- Q. But it's -- it was an offering that you had?
- 23 A. Yes.
- Q. All right. And in your rebuttal testimony
- 25 at page 18 you discuss something that you refer to as

- 1 a bare bones service.
- 2 A. Yes.
- 3 O. Is this nonstandard access line the bare
- 4 bones service to which you refer?
- 5 A. Yes. It doesn't have any additional
- 6 features bundled with it, and it has the local only
- 7 calling scope, which is why -- what I make that
- 8 reference to.
- 9 Q. Okay. And under your Millennium service, is
- 10 the customer still able to purchase something that
- 11 gives just the bare bones local calling scope which
- 12 you've described?
- 13 A. No. Every service we offer other than what
- 14 we're calling the bare bones service has an MCA-wide
- local calling scope associated with it.
- 16 Q. So your testimony on page 18 of your
- 17 rebuttal where you say Gabriel also offers a bare
- 18 bones local exchange service that has a smaller
- 19 calling scope, i.e. calling scope equivalent to SWBT's
- 20 local service, that's no longer a correct statement;
- 21 is that right?
- 22 A. No. That is a correct statement. We still
- 23 offer that service you refer to in Section 10 of the
- tariff.
- 25 O. Okay.

- 1 A. That's offered. It's just that no customer
- 2 has subscribed to it.
- 3 Q. I see. That's not a grandfathered service?
- A. No, that one is not grandfathered.
- 5 Q. Okay.
- 6 A. The other thing I would say in terms of if
- 7 we offer that service, we've made the business
- 8 decision that if we offer it we'll do it on a resale
- 9 basis.
- 10 Q. Now, your view is that the CLEC has the
- 11 option to determine whether to participate in the MCA
- 12 plan, right?
- 13 A. Yes.
- 14 Q. Okay. And it does so by filing a tariff,
- 15 right?
- 16 A. In part.
- 17 O. And that's how it actually makes the
- offering known to its customer, right, or its
- 19 potential customer, it has to have a tariff to do so,
- 20 right?
- 21 A. In part, and I say in part because what we
- 22 put in our tariff is the outbound local calling area
- 23 which we control, because we control that through our
- 24 switch, and we have listed the outbound local calling
- 25 area in the tariff.

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- 2 order to be allowed to operate as a full participant
- 3 in the MCA plan, there's another piece of it which is
- 4 out of control which is we have to have the incumbent
- 5 local exchange carriers willing to honor designations
- 6 of CLEC NXXs as MCA NXXs.
- 7 Q. Now, which of the services, that is the
- 8 Gabriel Integral Business Services, the Gabriel
- 9 Advantage Edge Service and the Gabriel Nonstandard
- 10 Access Line Service, which of those is the MCA service
- 11 that you claim to be offering?
- 12 A. All of the services other than the
- 13 Nonstandard Access Line Service are, in our view, MCA
- 14 services, and that also includes the Millennium
- 15 service, because they all have local calling scopes
- that are as defined in Section 4 of the tariff.
- 17 Q. Would you agree that none of the services
- 18 that you say are MCA services are denominated as such
- in your tariff?
- 20 A. No, and I understand that there's concern
- 21 about confusion about calling it MCA service from a
- 22 marketing standpoint. We have no need or desire from
- a marketing standpoint to call it MCA service. So we
- decided, in part to avoid confusion, don't call it MCA
- 25 service in the tariff.

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- 2 Edge Service and Gabriel Integral Business Services
- 3 tariff, would you agree that both of those provide a
- 4 calling scope that's broader than the MCA plan?
- 5 A. Yes.
- 6 Q. Now, if the Commission or the other ILECs in
- 7 Missouri didn't believe that you should be a
- 8 participant in the plan, it's your contention that
- 9 they should have said so at the time that Gabriel
- 10 filed and before it had approval of these Advantage
- 11 Edge and Gabriel Integral Business Services tariffs,
- 12 right?
- A. I don't know that I claim it's a -- it's
- 14 foreclosing in a legal sense, but I will say this,
- that I believe the incumbent LECs certainly had an
- 16 opportunity at that point to raise the issue, because
- 17 those tariffs were filed in the context again of the
- 18 Telecom Act having passed and the implementing of FCC
- 19 rules and the opening of the local exchange market to
- 20 competition and dialing parity.
- 21 Q. Would you agree that there's nothing in the
- 22 Gabriel Advantage Edge or Integral Business Services
- 23 tariffs that advises either the Commission or
- 24 interested ILECs that this constitutes Gabriel's claim
- 25 that it was a participant in the MCA plan or that it

- 1 intended to vary the compensation arrangements among
- 2 carriers in the MCA?
- 3 A. Well, I'll -- I won't agree to the last
- 4 piece because I don't believe we are attempting to
- 5 vary the compensation arrangements. So I don't accept
- 6 that piece of the question.
- 7 Q. Okay. How about the first part?
- 8 A. Can you give me that again on a stand-alone
- 9 basis because I kind of started focusing on the second
- 10 part of the question.
- 11 Q. Well, if I remember it, too.
- 12 MR. LANE: Could you read that last question
- 13 back?
- 14 (THE REQUESTED TESTIMONY WAS READ BY THE
- 15 REPORTER.)
- 16 THE WITNESS: I would agree there's nothing
- in the tariffs explicitly referencing MCA service. So
- 18 to that extent, there is not that notice.
- 19 However, as I've said before, I think the
- 20 filing of those services and other CLEC services in
- 21 the context of the Telecom Act and the FCC rules
- 22 already being in place, that if the incumbent LECs
- 23 were going to raise an issue about whether CLECs
- 24 should be permitted to be participants, it should have
- been raised or at least could have been raised at that

- 1 point.
- 2 But I will go on to say and I will grant you
- 3 that until a CLEC tells an incumbent LEC that it wants
- 4 its NXXs treated as MCA NXXs, that you don't have
- 5 specific knowledge as to the CLEC's desire to be full
- 6 participants in the MCA plan. And by the time we
- 7 started in the service, we already knew what the
- 8 policy was and we knew we would have to be here before
- 9 we would have the opportunity to have those NXXs
- 10 treated as MCA NXXs.
- 11 BY MR. LANE:
- 12 Q. I take it from that you didn't make the
- 13 notifications you described because of your
- 14 understanding of what the policy is?
- 15 A. Right.
- 16 Q. And do you see the problem from the ILEC
- 17 perspective? If it's optional in your view for
- 18 Gabriel to participate or not participate in the MCA
- 19 plan and you file a tariff that doesn't identify that
- 20 it's your intention to be a participant in the MCA
- 21 plan through that tariff, that there wouldn't be
- 22 notice for the ILEC to come in and object to
- 23 participation in the MCA plan?
- 24 A. Well, again, I think the issue in a sense
- 25 was raised or should have been viewed as raised when

- the CLECs came in with authority, requests for
- 2 authority that were unrestricted and that had tariffs
- 3 approved with local calling scopes which were at least
- 4 as great as the MCA calling scope.
- 5 I will grant you, though, on a CLEC-by-CLEC
- 6 basis I cannot fault Southwestern Bell or any other
- 7 incumbent LEC for not treating NXXs as MCA NXXs,
- 8 except for the fact that they, as it -- it was clear
- 9 to us that there was a blanket policy that that was
- 10 not going to be permitted, at least not without the
- 11 payment of a surcharge which we considered to be
- illegal.
- 13 Q. But if it's optional for Gabriel in your
- 14 view to participate or not participate in the plan,
- 15 you recognize obviously that at least some of the
- 16 ILECs don't believe that they've been declared to be
- 17 participants in the plan, right? You knew that at the
- 18 time you filed the tariff, right?
- 19 A. I'm sorry.
- 20 O. I'll rephrase.
- 21 A. That ILECs did not believe they were
- 22 participants?
- 23 Q. At the time that you filed this tariff, you
- 24 were aware that ILECs did not consider CLECs to be
- 25 participants in the MCA plan, right?

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- Southwestern Bell. I'm not sure if that was true for
- 3 all of the incumbents.
- 4 O. And if it was optional in your view for
- 5 Gabriel to participate or not participate, one
- 6 wouldn't know that you intended by this tariff to
- 7 participate in the MCA plan until you later declared,
- 8 By the way, I'm now in the plan under this tariff,
- 9 right?
- 10 A. Specifically it couldn't be implemented for
- 11 Gabriel until that notification was given. However,
- 12 we were aware that other companies had requested that
- 13 and were refused.
- 14 Q. An ILEC or a commission reviewing this
- 15 tariff could view it, even under Gabriel's view, as
- 16 your election not to participate in the MCA, right?
- 17 A. No. Well, I think it could be uncertain,
- 18 because it doesn't state -- the tariff on its face
- doesn't say what NXXs or which NXXs we want to be
- 20 treated as --
- 21 Q. Okay.
- 22 A. -- MCA NXXs.
- 23 Q. I want to go back if I could and ask a few
- 24 more questions about the Nonstandard Access Line that
- you have described in your tariff. It's contained in

- 1 Exhibit 56HC.
- 2 As I understand it, you said that the --
- 3 that tariff permits a matching of the calling scope of
- 4 Southwestern Bell's standard local service in whatever
- 5 exchange it's being offered?
- 6 A. That's correct.
- 7 Q. And in St. Louis, that would mean a customer
- 8 in the metro exchange who subscribes to your
- 9 nonstandard access line would be able to call
- 10 throughout tiers 1 and 2 of the MCA plus the principal
- 11 zone?
- 12 A. I think I answered that previously with a
- 13 yes.
- 14 O. And so if a customer of Gabriel that chose
- 15 to subscribe to the Nonstandard Access Line service
- 16 within the principal zone of the MCA made a call to a
- 17 customer in Tiers 3, 4 and 5 of the MCA, would that be
- 18 a toll charge?
- 19 A. Yes. But again, as I say, we have no
- 20 subscribers to that service.
- 21 Q. All right. But a customer can choose that
- today from Gabriel if they want, right?
- 23 A. Yes.
- Q. And is it true that it would not be a toll
- 25 charge from the mandatory zone into Tiers 3 through 5,

- whether the called customer is a SWBT customer or a
- 2 Gabriel customer?
- 3 A. I want to be clear. Give me the scenario,
- 4 who's calling who, from where to where. I'm not sure.
- 5 Q. Okay. It's a Gabriel customer in the
- 6 mandatory zone who has subscribed to Nonstandard
- 7 Access Line Service under your tariff.
- 8 A. Okay.
- 9 Q. And that customer is placing a call to
- 10 Tiers 3 through 5. And my question is, is it a toll
- 11 call regardless of whether the called customer in
- 12 Tiers 3 through 5 is a Gabriel customer or a
- 13 Southwestern Bell customer?
- 14 A. I believe at the -- well, with Southwestern
- Bell, I believe it depends on whether the Southwestern
- 16 Bell, the called party is an MCA subscriber or not,
- 17 because if it were an MCA subscriber, the call would
- 18 be treated -- that outbound call would be treated as
- 19 local, seven or ten-digit dialed.
- 20 O. And if it's a Southwestern Bell non-MCA
- 21 subscriber, it would be a toll call?
- 22 A. That's correct.
- 23 O. Now assume that the called customer in
- 24 Tier 3, and let's use a Chesterfield exchange, is also
- 25 a Nonstandard Access Line subscriber of Gabriel. How

- 1 is that call placed?
- A. Well, we haven't had one. So that's why I'm
- 3 trying to think. I believe that's also going to be a
- 4 toll call.
- 5 Q. All right. And how about if the called
- 6 customer of Gabriel in Chesterfield is a subscriber to
- 7 your Advantage Edge or to your Gabriel Integral
- 8 Business Services tariff?
- 9 A. Well, we're provisioning -- if we provision
- 10 the service, it will only be via resale. So it would
- 11 be treated -- my understanding is that Southwestern
- 12 Bell is not screening calls, resale calls out to those
- 13 customers. So I believe it would be treated as a
- 14 local dialed call.
- But again, we haven't had any of those
- 16 calls, so I don't have a track record. I might want
- 17 to think about that a little bit more, but on the face
- of it, I think that's how it would be treated.
- 19 Q. So from Gabriel's perspective, if its
- 20 customer in the principal zone in St. Louis has
- 21 subscribed to the Nonstandard Access Line service, the
- call could be either toll or local depending upon in
- 23 both instances whether the called party has subscribed
- 24 either to Southwestern Bell's MCA service or what
- 25 Gabriel says is its MCA service?

- 1 A. I believe that's correct, but the reason
- 2 that would be correct is that it's a function of
- 3 Southwestern Bell's switch. Since we're providing
- 4 that on a resale basis, we can't control how that call
- 5 is -- the dialing pattern of that call. So that's
- 6 controlled by Southwestern Bell.
- 7 Q. Because at this point you're choosing to
- 8 provide it on a resale basis, right?
- 9 A. Again, yes, if anybody asks for it, which no
- one has.
- 11 Q. Right. And your tariff doesn't say that
- 12 you're only going to provide it via resale, does it?
- 13 A. It doesn't, but typically I've never --
- 14 well, I don't know if I've never seen it, but
- 15 typically you do not see carriers specifying in their
- 16 service, their service descriptions in their tariffs
- how they're going to be provisioned, whether it's via
- their own facilities or resale or a combination.
- 19 Q. Some do in Missouri, though, don't they?
- 20 A. I don't know. If there are, I'm not aware
- of it, but my experience has been that that is not.
- 22 Sometimes I guess I've heard that discussed in
- 23 situations where maybe a carrier wants to price the
- 24 services differently because their provisioning costs
- are different, but generally I've not found that to be

- 1 the case.
- 2 Q. So to go back and conclude the example, a
- 3 Gabriel Nonstandard Access Line Service in St. Louis
- 4 would dial on a local basis to receive -- to call a
- 5 Gabriel Advantage Edge customer in Chesterfield but
- 6 would dial on a toll basis to call a Southwestern Bell
- 7 non-MCA subscriber in Chesterfield?
- 8 A. I believe that's correct, and that's due to
- 9 how Southwestern Bell processes the call on the
- 10 originating end, because it's getting dial -- drawing
- 11 dial tone from Southwestern Bell.
- 12 Q. And from your perspective in offering a
- 13 tariff that calls for that to occur, Gabriel is
- violating the dialing parity requirements of the
- 15 federal act, right?
- 16 A. Our tariff does not cause that to occur.
- 17 What causes that to occur is how Southwestern Bell
- 18 processes the call.
- 19 Q. If a customer did that and you offered a
- service that allowed that to happen, in your view,
- 21 would that violate the federal act?
- 22 A. I can't agree with the premise. We're not
- allowing that to happen. We don't control how you
- 24 program. The way to relieve it is to quit programming
- your switch that way. We don't control it.

- 1 Q. Doesn't the problem arise because you've
- 2 chosen to offer a Nonstandard Access Line Service and
- 3 you've chosen to provision it by reselling
- 4 Southwestern Bell service?
- 5 A. No. It's occurred because of how
- 6 Southwestern Bell programs its switch.
- 7 Q. But Gabriel hasn't done anything until it
- 8 chooses to offer a service which utilizes that switch,
- 9 right?
- 10 A. I'm sorry. Could you state that again,
- 11 please?
- 12 Q. That wasn't a good question.
- 13 The issue or the potential violation doesn't
- 14 arise until Gabriel makes the affirmative choice to
- offer a tariff and to provision the service via
- 16 resale, right?
- 17 A. It wouldn't occur at all but for the fact of
- 18 how Southwestern Bell programs its switch, over which
- 19 we have no control. So I don't know how you can say
- that we are responsible.
- 21 Q. But don't you control whether you offer the
- 22 service and how you provision it?
- 23 A. We offer the -- we control how we provision
- it, but we don't control the dialing pattern on the
- originating end when the call is offered via resale.

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- on a facilities basis and then we'd have to -- we'd
- 3 promulgate -- we'd have to get NXX, an additional NXX
- 4 block for every one that we currently have and use up
- 5 a bunch of additional NXXs for a service that may
- 6 never -- or certainly at this point is not showing any
- 7 interest by customers.
- 8 Q. But you couldn't do that, in your view,
- 9 because it would be violative of the Federal Act?
- 10 A. Couldn't do what?
- 11 Q. Provision it on a facilities basis and have
- 12 different dialing patterns depending upon whether the
- 13 called customer is or isn't a subscriber to MCA.
- 14 A. If we were offering it off of dial tone, off
- of our numbers and our dial tone we wouldn't, because
- 16 today we do not do that. Notwithstanding Southwestern
- 17 Bell's screening of our calls, we're not screening
- anybody's calls. We're honoring everybody's NXX
- designations on our switch and our numbers which we
- 20 control.
- 21 Q. On page 14 of your direct you state that
- 22 Gabriel has taken measures to offset what you have
- termed MCA's screening. Do you see that?
- 24 A. Yes.
- 25 Q. Could you describe what the steps are that

- 1 you've taken?
- A. We offer customers the option of FX service,
- 3 which allows them to draw dial tone from a distant
- 4 point, which mitigates the MCA screening.
- 5 Q. And is the charge for the FX service
- 6 reflected in Exhibit 56HC?
- 7 A. It's not. We offer the service as a
- 8 no-charge option, and it's not in those tariff pages,
- 9 but it is in -- I believe it's in the definitional
- 10 sections of the tariff as foreign exchange service.
- 11 Q. And when you say a no-charge option, you're
- 12 saying you don't assess any additional charge on your
- 13 customer for that?
- 14 A. No, because given that we're offering
- 15 service on a DS1 origination basis anyway, we don't
- 16 really believe there's a material incremental cost, at
- 17 least one we can identify, to offering a foreign
- 18 exchange service. So we offer it as a no-charge
- 19 option.
- 20 Q. And you draw a dial tone then out of
- 21 somewhere in the St. Louis metropolitan exchange in
- the mandatory zone?
- 23 A. Yes.
- Q. And then that permits any caller that's in
- 25 the St. Louis metropolitan exchange to call your

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- 2 A. That's correct, because they have dial tone
- 3 presence as if they were a customer within the
- 4 mandatory tone.
- 5 Q. Now, on page 34 of your direct testimony you
- 6 make a recommendation that a CLEC should be permitted
- 7 to notify the ILEC which of its NXXs should be
- 8 considered as MCA numbers. Do you see that and recall
- 9 that?
- 10 A. It sounds familiar. If you have a specific
- 11 reference, I'll look to it, but I agree.
- 12 Q. That's your position, right?
- 13 A. Yes.
- 14 Q. And my question is, can the CLEC notify the
- 15 ILECs that an NXX is to be considered as an MCA
- 16 service even if all of the customers with numbers from
- 17 that NXX are not subscribing to an MCA service?
- 18 A. Could you repeat that?
- 19 Q. Yeah. Is it Gabriel's position that a CLEC
- 20 can notify the ILECs that a particular NXX is to be
- 21 considered as an MCA NXX even if all customers
- 22 utilizing numbers from that NXX are not subscribing to
- an MCA service?
- 24 A. I think the answer, if I followed that
- 25 through, the answer to that is no. Under current

- 1 circumstances I would agree that if a CLEC designates
- 2 and then accepts as an MCA NXX, then all service
- 3 provided by any numbers within that NXX block would be
- 4 treated as -- would have to be MCA service.
- Now, my understanding is, is that currently
- 6 that's because the switches basically do the routing
- 7 on an NXX basis.
- 8 O. Okay. And just for clarification, then, the
- 9 CLEC customers would all have to subscribe to the
- 10 CLEC's version of MCA service in order to -- before
- 11 ILECs are required to provide toll-free return
- 12 calling, right?
- 13 A. I'm not sure I -- I'm not sure I disagree.
- 14 I'd state it differently, and I'm not -- I don't like
- to use the toll-free return calling. I consider it
- 16 dialing parity. The ILECs do not -- ILECs need to be
- 17 notified as to which NXXs the CLEC wishes to have
- 18 treated as MCA NXXs. I agree with that.
- 19 Q. I mean, we may get into semantical
- 20 differences, but when you say you want to treat it as
- 21 an MCA NXX, that means that Southwestern Bell can't
- 22 charge its customers toll when they're placing a call
- 23 to a customer served by a number from that NXX?
- 24 A. It means that, and it means that the call
- 25 has to be treated in the same manner that Southwestern

- 1 Bell treats the call when the called party is an MCA
- 2 subscriber, which means it's locally dialed and no
- 3 toll charges. We believe that's required under the
- 4 dialing parity.
- 5 O. Let me shift over and talk about
- 6 Southwestern Bell's proposal that compensation be
- 7 required for providing what we call the toll-free
- 8 return calling. Okay?
- 9 A. Yes.
- 10 Q. Would you agree that a call from a
- 11 Southwestern Bell customer in the mandatory zone is
- 12 assessed a toll charge when they call a nonsubscriber
- in the optional zone?
- 14 A. Yes.
- 15 Q. And that if that nonsubscriber of
- 16 Southwestern Bell moves over to take service from a
- 17 CLEC, Southwestern Bell would lose toll in that case
- 18 if it were required to permit local dialing on calls
- 19 to that CLEC customer?
- 20 A. That's correct. But as I've said in my
- 21 testimony, whether you consider MCA service to be
- local service, toll service or hybrid, the service is
- 23 subject to competition and, therefore, that kind of
- 24 revenue loss is inherent in a competitive market or
- 25 market that's been open to competition.

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1	().	Now.	let	me	use	the	other	example	when	the

- 2 Southwestern Bell customer in the mandatory zone calls
- an MCA subscriber in the optional zone, that's dialed
- 4 locally and no toll today, right?
- 5 A. That's correct.
- 6 Q. And would you agree that Southwestern Bell
- 7 does lose the compensation that it was receiving for
- 8 providing that toll-free return calling when the
- 9 optional zone customer shifts service to a CLEC?
- 10 A. It loses the revenue it was receiving from
- 11 the optional MCA subscriber, which would be the basic
- 12 local -- the basic local rate plus the applicable MCA
- 13 additive.
- 14 As I have also noted in my testimony,
- though, if that customer then decides a week later to
- 16 shift back to Southwestern Bell because they've had
- 17 service problems with the CLEC or whatever, the CLEC
- 18 loses the revenue, what I would say is the MCA-like
- 19 revenue that it was receiving from the customer.
- 20 Q. Would you agree with me that the MCA
- 21 additive that's paid by the optional zone customer was
- 22 set at a level that was designed to recover toll for
- what had been toll prior to the creation of the MCA?
- 24 A. It's my understanding that from the MCA
- order that is generally the case. How precise the

1	calculation	was.	whether	it's	turned	out t	o he	revenue
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- 2 neutral in practice given the various volumes of
- 3 traffic, I don't know. But my understanding was that
- 4 that was the general purpose of setting the rates back
- 5 in 1992 when it was a monopoly market.
- 6 Q. You'd agree that the MCA additive that's
- 7 paid by the optional zone customer allows it to both
- 8 make outbound calling and then to receive inbound
- 9 toll-free calling, right?
- 10 A. Yes. By paying the additive, the customer
- in the outer zone -- it's a condition of outbound
- 12 calling. For a call to be treated as local from the
- inner zone to that customer, it's a condition that the
- 14 called party must be an MCA subscriber. So I think I
- 15 would agree with you.
- 16 Q. And if that customer in the optional zone
- 17 had been subscribing to MCA service moves over to a
- 18 CLEC, you agree that in that case obviously
- 19 Southwestern Bell isn't required to provide the
- 20 outbound calling service anymore to that customer,
- 21 right?
- 22 A. Right. The customer's getting outbound
- 23 calling from Gabriel off of Gabriel's dial tone.
- Q. And the issue that arises between the CLECs
- and at least some of the ILECs involves the position

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- toll-free return calling when we're no longer being
- 3 compensated by the MCA additive, right?
- 4 A. Well, again, and I know you may consider it
- 5 semantics, but I consider the semantics to be
- 6 important. The fact that Southwestern Bell has lost
- 7 revenue in a competitive loss because the customer has
- 8 chosen to go to a CLEC does not in our view justify
- 9 what we believe is a violation of the dialing parity
- 10 rule. And to create a dialing disparity situation we
- 11 believe has a highly anticompetitive effect.
- 12 Q. And obviously, you know, we obviously have a
- 13 difference in opinion and in semantics as well, but
- 14 would you agree that it's the return calling feature
- of MCA service that creates the issue that we have
- 16 between our companies today?
- 17 A. It's part of it, but it -- I mean, the
- problem we have between the parties is not inherent in
- 19 the return calling feature. In our view, what we have
- is -- the return calling feature can stand.
- In our view what you need is compliance with
- the dialing parity requirements which permits a CLEC
- 23 to allow its customers to have the same right that a
- 24 Southwestern Bell customer in the outer zones has,
- which is to pay a rate which is an MCA-like rate and

1	receive	inbound	calling	from	the	inner	zones	on	а

- toll-free basis.
- 3 Q. You'd agree today that CLECs in the optional
- 4 zones, their customers are treated in the exact same
- 5 way as Southwestern Bell's customers that are
- 6 nonsubscribers to MCA service, right?
- 7 A. Yes. They're treated as non-MCA subscribers
- 8 and have no ability to become MCA subscribers.
- 9 Q. Let me shift over and ask just a couple of
- 10 questions about bill and keep. Is it Gabriel's view
- 11 that it's appropriate -- well, first, if the
- 12 Commission has authority and, second, whether they
- 13 believe it's appropriate to move to a bill and keep
- 14 arrangement like the ILECs have with regard to MCA
- 15 traffic if the Commission determines on a prospective
- 16 basis that you're entitled to be in the MCA plan?
- 17 A. This gets a little bit complicated. So let
- me try to break it up. Let me talk about the
- 19 authority first. I mean, the first thing I will tell
- 20 you is, you know, this is, I think, somewhat a case of
- 21 first impression, and people are having to interpret
- 22 how the Telecom Act and Interconnection Agreements
- apply overlaid with the MCA.
- 24 But I do not believe that in this case it's
- appropriate for the Commission to order bill and keep,

- in effect to modify the Interconnection Agreements
- 2 real time in this case to go to bill and keep.
- 3 There's several reasons why I believe that.
- 4 O. Okay. Let me stop you. Are you -- you
- 5 missed the first part of the question. You said it
- 6 was a complicated question, first impression. Do you
- 7 agree that the Commission has the authority to set as
- 8 a condition of CLEC participation in the MCA plan that
- 9 calls within the MCA should be on a bill and keep
- 10 basis?
- 11 A. I don't think so in this case. I think they
- 12 might be able to do something a little short of that,
- which might be, for example, to say and I -- I'm
- interpreting this in the context of the FCC rules.
- 15 I'd be more inclined to say that the Commission might
- have the authority to say, I'm going to create a
- 17 rebuttable presumption for bill and keep in the four
- 18 inter-- for reciprocal compensation between a CLEC and
- an ILEC where they're directly interconnected and
- 20 competing within the same territory, like Gabriel and
- 21 Southwestern Bell are.
- 22 Because the FCC rules, as I read them, say
- 23 that you can only do bill and keep if the traffic is
- 24 roughly in balance, but the Commission can create a
- 25 presumption for bill and keep and then allow the

1	parties an opportunity to rebut the presumption.
2	So for me the question is, in this case,
3	does the one of the questions is, does the
4	Commission have the record, a sufficient record to do
5	anything more than perhaps creating a rebuttable
6	presumption for bill and keep? While there's some
7	information, I don't think there's a the focus of
8	this case has not been on the traffic volumes, and I
9	don't know that there's really a lot of information on
10	traffic volumes between the parties.
11	So my view would be that the Commission does
12	not have a record in this case to order bill and keep.
13	They might have sufficient information or record to
14	create a rebuttable presumption and then basically say
15	the parties either in a separate docket or when they
16	come in to renegotiate their Interconnection
17	Agreements the next time have an opportunity to
18	address that issue.
19	There's one other reason why I think there's
20	potential problems with real time ordering amending of
21	the Interconnection Agreements between a CLEC and a
22	directly interconnected incumbent in this case, and
23	that's been discussed by, I forget which witness, but
24	the fact that you have midstream Interconnection
25	Agreements and business decisions that have been

- 1 implemented under Interconnection Agreements.
- 2 It's one thing -- one thing for the parties
- 3 to come in in midstream of an Interconnection
- 4 Agreement and voluntarily seek to amend the agreement.
- 5 I think it raises some questions about the
- 6 Commission's authority to come in midstream and
- 7 mandate a change.
- 8 But let me go one step further, because
- 9 again I think this is kind of complicated. On the
- 10 other hand, I want to make it clear, I fully believe
- 11 that this or any other state commission can take an
- issue, whether it's reciprocal compensation or UNE
- 13 pricing, and take it out of the context of an
- 14 arbitration and, like many state commissions have with
- 15 UNE pricing, do a generic pricing docket and make a
- decision and then prospectively implement those
- 17 results into a future Interconnection Agreement.
- 18 Q. All right. Let me go at it this way.
- 19 Gabriel comes at it from the view that they already
- 20 have the right and they're participants in the MCA
- 21 plan, right?
- 22 A. Uh-huh.
- 23 Q. The Commission may or may not share that
- 24 view. I want you to assume for a minute that the
- 25 Commission doesn't share that view, that it doesn't

- believe today that CLECs can, but it's willing to make
- 2 them participants in the plan.
- 3 A. All right. I'm following.
- 4 O. Now, you need to let me get my question out.
- 5 Under those circumstances, would you agree that if the
- 6 Commission decides to say, I'll allow CLECs to
- 7 participate in the MCA plan but I'm going to put a
- 8 condition on it that you move to bill and keep, then
- 9 that's permissible and the CLECs have the option to
- 10 either participate or not participate in the plan?
- 11 A. Okay. What I'd say is, if and to the extent
- 12 a commission order of that nature is in effect and has
- not been stayed, we certainly will comply with the
- 14 Commission Order, but I want to make it clear that we
- 15 would consider -- for the reasons I've discussed, we
- 16 would consider that type of Commission Order to be
- 17 defective legally for those reasons I've just gone
- 18 through and subject to appeal.
- 19 But in any -- in any situation, if the
- 20 Commission issues an Order and it's not stayed, it's
- 21 legally effective, we will abide by the Commission
- Order while we pursue any appellate process.
- 23 Q. Let me talk about calling scopes with you,
- 24 make sure I have your position correct. Is it
- 25 Gabriel's view that they're permitted to expand or

1	contract	MCA	calling	scopes	and	still	be	treated	as	an

- 2 MCA participant with regard to those expanded or
- 3 contracted calling scopes?
- 4 A. Expand, yes, but I have stated in my
- 5 testimony an alternative that I think would be a
- 6 reasonable alternative for the Commission, which would
- 7 be to create a condition on the CLECs that if they
- 8 want an NXX, any of their NXXs to be treated as MCA
- 9 NXXs, then the CLEC should maintain a calling scope
- 10 which at least meets the calling scope of the
- existing -- of the plan as adopted in 1992.
- 12 Q. Would you agree that if the CLEC's permitted
- 13 to expand the footprint of the MCA, that it could then
- 14 claim that it no longer was required to pay access
- charges on calls from that expanded footprint
- terminating to an ILEC within the MCA?
- 17 A. Okay. We've changed from talking about
- 18 expanded calling scopes to expanding the footprint,
- 19 and I'm not -- I need to know what you mean. I know
- 20 that term has been used in the hearing, but I need --
- in order to answer that correctly, I need to know
- specifically what you mean by expanding the footprint.
- 23 Q. I mean anything beyond the current
- geographic scope of the MCA.
- 25 A. Anything what? Local calling scope? Here's

- 1 our -- here's the Gabriel position. I mean, in terms
- 2 of a CLEC's outbound local calling scope, as I said, I
- 3 think it would be reasonable for the Commission to
- 4 order that as a minimum it meet the existing --
- 5 Q. Let me do this. I'm not trying -- I'm
- 6 trying to ask simple questions to you. Let's use an
- 7 example.
- 8 A. Well, it's the term that I don't understand,
- 9 expanding the footprint.
- 10 Q. Let's say that Gabriel files a tariff to add
- 11 Washington, Missouri to its MCA-like service.
- MR. LUMLEY: Your Honor, I'd like to
- interrupt. A question was posed and the witness was
- 14 trying to answer the question, and unless you're going
- 15 to instruct the witness to stop answering, I think he
- should be allowed to complete the answer. He
- indicated he was going to state Gabriel's position in
- 18 response to a question. Unless counsel's withdrawing
- 19 the question, he should be allowed to complete his
- answer.
- 21 MR. LANE: Okay. I withdraw the question.
- 22 BY MR. LANE:
- 23 Q. Assume an example of Washington, Missouri
- 24 and Gabriel files a tariff that adds that to the MCA
- as part of Gabriel's Tier 5. Is it your position that

- 1 Gabriel can then take calls that originate from
- Washington, Missouri, terminate them in the principal
- 3 zone of St. Louis, and not pay switched access
- 4 terminating charges?
- 5 A. Okay. I think I can answer your question,
- 6 but I have to tell you how I'm interpreting it in the
- 7 assumption.
- 8 When you say Gabriel adds as part of Tier 5
- 9 Washington, Missouri, what I understand you to mean is
- 10 Gabriel basically expands its serving area, because
- 11 right now its serving area in its tariffs does not
- 12 include Washington. So we expand our serving area,
- and now we're going to offer customers in the
- 14 Washington area service.
- If that's what the assumption, factual
- 16 assumption is, I would agree with you that we cannot
- 17 then make what we're -- if we're going to do that,
- 18 we'd have to have an NXX associated with the rate
- 19 center out in Washington, Missouri. I would agree
- 20 with you, and I think I stated it in my -- well, I'm
- 21 not sure if I stated it in my testimony.
- 22 We would agree that as a condition of coming
- 23 out of this case it would be reasonable to say that
- 24 the CLEC shall not declare an NXX as an MCA NXX if the
- 25 NXX is associated with a rate center that is outside

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- 2 So I think the answer to your question is
- 3 no, we would not expect -- if that's what you mean by
- 4 expanding the footprint, my answer is no, we would not
- 5 expect to be able to expand the footprint.
- 6 That's different from us expanding our
- 7 outbound local calling scope and making a judgment
- 8 that we're willing to give our customers some expanded
- 9 flat-rate calling yet be on the hook to pay access
- 10 charges as applicable in that area outside the MCA.
- 11 Q. All right. Same example, then, it's the
- 12 St. Louis principal zone customer of Southwestern Bell
- is calling out to Washington, Missouri to a Gabriel
- 14 MCA-like service customer. Are you in agreement that
- 15 Gabriel can't require Southwestern Bell to provide
- 16 toll-free return calling to Washington, Missouri?
- 17 A. Yes, because I'm agreeable to a condition in
- 18 this case that says that a CLEC could not designate an
- 19 NXX associated with a rate center outside of the MCA
- as an MCA NXX.
- Q. And absent an order from the Commission
- 22 specifically stating that, isn't it Gabriel's position
- 23 that it can add to the calling scope of the MCA and
- 24 require Southwestern Bell and others to provide
- 25 toll-free return calling to it?

1	A. You've mixed concepts again. Now you're
2	talking about calling scope. Calling scope is
3	different from expanding the footprint. We have
4	Q. I'm trying to use the same example.
5	A. We would have no objection to a Commission
6	Order that says in fact, one of the things I would
7	recommend is that the Commission in terms of the
8	notification process, the Commission could have the
9	CLEC identify which of its NXXs are MCA NXXs and
10	certify that for each of those NXXs certify that it
11	has a local calling scope in that MCA that is at least
12	as large as the incumbent LEC's calling scope and
13	certify that the NXXs which it is designating as MCA
14	NXXs are not associated with rate centers located
15	outside of the geographic bounds of the MCA. We would
16	be completely acceptable to an order like that.
17	Q. And my question, Mr. Cadieux, is a simple
18	follow-up. Would you agree that that has to be part
19	of the Order because it's otherwise Gabriel's position
20	that it can vary the terms of the MCA plan merely by
21	filing a tariff to accomplish that?
22	A. No, I don't know that we've taken that
23	position that we can vary the terms of the MCA in all
24	respects. We certainly believe we can vary our we
25	should be able to vary our calling scopes and your

- 1 rates, but I don't know that we've taken that
- 2 position.
- But again, it's moot because we're
- 4 completely agreeable to that. I mean, I never even
- 5 thought of the question because we have no desire to
- 6 attempt to do that.
- 7 O. But there's lots of other CLECs out there
- 8 besides Gabriel?
- 9 A. Sure.
- 10 Q. The order has to --
- 11 A. Not lots, but some.
- 12 Q. The order has to cover the potential actions
- of all of them, right?
- 14 A. I'm agreeing. I think that a condition of
- an order would be perfectly acceptable.
- 16 MR. LANE: That's all I have. Thank you.
- JUDGE DIPPELL: Mr. Lane, were you going to
- offer Exhibits 54, 55 and 56?
- 19 MR. LANE: I'm sorry. Yes. I'd offer all
- of them. Thank you.
- 21 JUDGE DIPPELL: Would there be any objection
- 22 to Exhibit No. 54 which was Gabriel's application for
- 23 a certificate for basic local?
- MR. LUMLEY: No objection.
- JUDGE DIPPELL: Then I'll receive that.

1	(EXHIBIT NO. 54 WAS RECEIVED INTO EVIDENCE.)
2	JUDGE DIPPELL: Is there any objection to
3	Exhibit No. 55, which is the Order granting that
4	certificate?
5	MR. LUMLEY: No objection.
6	JUDGE DIPPELL: I will receive that.
7	(EXHIBIT NO. 55 WAS RECEIVED INTO EVIDENCE.)
8	JUDGE DIPPELL: Would there be any objection
9	to the Data Request, the responses of Gabriel to
10	Southwestern Bell's Data Requests in TO-99-483?
11	MR. LUMLEY: No objection.
12	JUDGE DIPPELL: Then I will receive those.
13	(EXHIBIT NO. 56HC WAS RECEIVED INTO
14	EVIDENCE.)
15	JUDGE DIPPELL: Is there cross-examination
16	by Cass County?
17	MR. ENGLAND: Yes, I'm afraid there is.
18	JUDGE DIPPELL: Let's take a ten-minute
19	break. Come back at 20 'til. We'll go 'til right at
20	five and we'll quit for the day.
21	(A recess was taken.)
22	JUDGE DIPPELL: Back on the record, and we
23	were to cross-examination by Cass County.
24	MR. ENGLAND: Thank you.
25	CROSS-EXAMINATION BY MR. ENGLAND:

- 1 Q. Good afternoon, Mr. Cadieux.
- 2 A. Good afternoon.
- 3 Q. Where in the state does Gabriel operate as a
- 4 CLEC?
- 5 A. Gabriel operates in the St. Louis, Kansas
- 6 City and Springfield areas.
- 7 Q. And if I read one of the Data Request
- 8 Responses that you gave to Southwestern Bell
- 9 correctly, did you begin operations in roughly June of
- 10 '99; is that right?
- 11 A. Yeah. Mid to late June, I believe, in
- 12 St. Louis.
- 13 Q. Okay. Was it different, then, for Kansas
- 14 City?
- 15 A. Kansas City came on -- well, Kansas City and
- 16 Springfield came on later. Kansas City I'm pretty
- 17 sure was August. I think they were both, Kansas City
- and Springfield were the August/September time frame.
- 19 Q. And are your operations in all three
- 20 locations on both a facilities-based and resold basis?
- 21 A. To date, at least for switched service, I
- 22 believe it's solely facility-based. We may be
- 23 providing some resold point-to-point private line, but
- I believe every customer to date is on a facilities
- 25 basis.

- 1 Q. Am I correct in assuming, then, that you
- 2 have Interconnection Agreements with -- or Agreement
- 3 singular with Southwestern Bell?
- 4 A. Yes.
- 5 Q. Do you have any other Interconnection
- 6 Agreements for the exchange of local traffic?
- 7 A. In the state of Missouri, no.
- 8 Q. That's all I'm interested in.
- 9 And if I read again your testimony
- 10 correctly, the Interconnection Agreement you have with
- 11 Southwestern Bell in Missouri is essentially the same
- one that AT&T has with Southwestern Bell?
- 13 A. Yes. We adopted the AT&T arbitrated
- 14 agreement.
- 15 Q. At, I think it's page 40 of your direct
- 16 testimony, lines 11 through 17, you discuss your
- 17 calling scope. Do you see that?
- 18 A. Yes.
- 19 Q. And you -- I'm really kind of focusing on
- 20 the first couple of lines where you say, Actually
- 21 Gabriel's local calling scopes are larger than those
- 22 of the incumbent LECs within the representative MCA.
- 23 And as I understand, that's because geographically
- it's not bigger, but you've opened up more NXXs; is
- 25 that right?

- 1 A. It's less restricted. I mean, the easy way
- 2 to state it is, the way I describe it is, we have
- 3 MCA-wide local calling scopes. A Gabriel customer
- 4 outbound getting dial tone off the Gabriel switch can
- 5 call a customer anywhere located within the same MCA,
- 6 irrespective of the tier, on a local dialed basis.
- 7 O. And I quess that's where I was making the
- 8 distinction between NXXs. What it sounds like is what
- 9 you're offering is similar to what I believe
- 10 Mr. Voight, the Staff witness, was proposing as MCA-2,
- 11 where outbound calling would be to all customers
- 12 within the MCA, not just those that subscribe to MCA.
- 13 A. In that respect, it's -- I mean, it's a
- 14 different price. Well, I'm not sure to what extent
- there's a pricing proposal. I guess there's not in
- 16 MCA-2. Yes, from an outbound calling standpoint, I
- 17 believe that's correct.
- 18 Q. And to try to make it a little more
- 19 specific, let's focus on St. Louis for example. Your
- 20 customer in the mandatory area would be able to call
- 21 customers in the Orchard Farm exchange, which is
- 22 Tier 3 as I understand the MCA, regardless of whether
- they subscribe to MCA service or not?
- 24 A. Yes.
- Q. Now, if I can, and the reason I'm getting a

- 1 little specific is when I read the tariff and, quite
- 2 honestly, for the first time today as I saw it in
- 3 Exhibit 56HC, but I don't believe this is HC. This is
- 4 a copy of your tariff. First revised page 49, do you
- 5 have that in front of you? I think it may be about
- 6 page 6 or six pages back. I'm sorry. It's the
- 7 responses to Data Requests.
- 8 A. Yes.
- 9 Q. Your Tariff Sheet 49, do you have that?
- 10 A. Yes.
- 11 Q. And Section 4.2.2, Local Calling Areas?
- 12 A. Yes.
- 13 Q. This is where you describe in your tariff
- 14 your outbound calling scope?
- 15 A. Yes.
- 16 Q. Let's focus first on metropolitan St. Louis.
- 17 You talk about the local calling area includes the
- 18 geographic area encompassed within the St. Louis
- metropolitan exchanges, principal zone, MCA-1, MCA-2,
- 20 MCA-3. You have a semi colon, then you say MCA-4
- 21 including GTE's exchanges of St. Peters, O'Fallon and
- 22 Dardene. And then you have MCA, and again you list
- the various GTE exchanges in Tier 5 essentially, or
- 24 MCA-5. What I didn't see was the Orchard Farm.
- 25 A. Yeah. When you say that, here's what I

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- 2 the intent was to expand to everybody for local
- outbound calling, and we did this, I think, kind of in
- 4 stages. The first tariff we filed I believe had local
- 5 calling where the outbound was solely Southwestern
- 6 Bell exchanges in the -- in the MCA. We then added
- 7 GTE.
- 8 The intent was to also then add the other
- 9 smaller independent LEC exchanges. That hadn't
- 10 occurred in this tariff. I can't say for certain
- 11 whether it has in the Millennium tariff that was filed
- 12 subsequent to this.
- 13 Q. And I think the fact that the margin
- 14 notations indicated added text there for the GTE
- 15 exchanges would support what you're saying. Does it
- 16 appear that you came along after the fact and wanted
- 17 to make it clear that you were including the GTE
- 18 exchanges that also exist in the St. Louis MCA?
- 19 A. Yeah. And I can tell you the decision
- 20 making that went through that because I was involved
- 21 with GTE on that. We felt from a competitive
- 22 standpoint that we needed to give our customers the
- ability to call out into the independent company
- 24 exchanges, and GTE was the first obviously because
- 25 they were the largest. They were the first one that

1	came to mind.
2	And when we considered whether to do that,
3	we made one of the critical evaluations you make
4	is, what's going to be your cost of doing that because
5	you're going to be just getting local flat-rate
6	service from your customer if you do make it part of
7	your local calling scope. You're going to forego any
8	toll revenue.
9	And so we evaluated what we thought we
10	would would be the compensation implication, and
11	our view of the law is that compensation implications
12	would be if we send a call to a GTE MCA subscriber, it
13	should be bill and keep because that's the same if
14	we've got a customer in downtown St. Louis who on day
15	one was a Southwestern Bell M Southwestern Bell
16	customer, so they're a mandatory MCA subscriber in
17	downtown St. Louis and they make that call out to GTE,
18	it's bill and keep.
19	Day two, that customer, the only thing that
20	happens is that customer in downtown St. Louis
21	switches their dial tone service to Gabriel. So
22	that's why we felt that calls from a nondiscriminatory
23	basis, from a consistency notion of making us the same
24	kind of compensation for calls to a calls to an

incumbent that has an adjoining MCA exchange that

_	we re not directly competing in, that it should be
2	treated the same way as it is as between Southwestern
3	Bell.
4	At the same time we recognize that for calls
5	to non-MCA NXXs we will be subject to access charges
6	because that's what Southwestern Bell is subject to.
7	So the notion was, okay, that's an
8	additional cost of doing business. I mean, we even
9	considered with respect to GTE when we made this
LO	tariff change, because I know I was directly involved
L1	in those discussions, we had considered, well, do we
L2	maybe instead of just saying these GTE exchanges,
L3	we just list the GTE MCA NXXs, and so that calls to
L4	the GTE non-MCA NXXs would be toll. We charge our
L5	customers toll.
L6	But we decided, no, we're going to give it a
L7	shot, see what the financials look like. We think
L8	we suspected that there was a pretty high
L9	subscribership of MCA service and that most of the
20	traffic would be on a bill and keep basis.
21	And the same analysis applies even really
22	more strongly to the smaller companies because we
23	would expect to have less amounts of traffic going out
24	to Orchard Farm or Portage Des Sioux than we would to
25	GTE in Wentzville or some of the other exchanges on
	780

- 1 the fringes in St. Charles County.
- Q. Do you have an agreement with GTE to treat
- 3 those calls from your subscriber to GTE's MCA
- 4 subscriber on a bill and keep basis?
- 5 A. We don't have an agreement. Our position is
- 6 we don't need to have one, that under the Commission's
- 7 Order, the '92 Order and then the advent of CLEC
- 8 authorization and fitting that all in consistently
- 9 with the Telecom Act and the opening of markets and
- 10 nondiscrimination provisions, essentially for that
- 11 traffic we're covered under the intercompany
- 12 compensation arrangement that currently exists between
- 13 Southwestern Bell and GTE for traffic, traffic within
- 14 the MCA but to exchanges where the companies are not
- 15 directly competing.
- 16 Q. Now, your agreement was basically a clone,
- if you will, of the Southwestern Bell/AT&T agreement,
- 18 the one you have with Southwestern Bell?
- 19 A. Yes.
- 20 Q. And would you agree with me that in the
- 21 context of the arbitration that eventually gave rise
- 22 to that agreement, that the Commission distinguished
- 23 calls within the MCA that went to third-party LECs
- such as GTE?
- 25 A. I know there was a discussion of that and a

- 1 reference to access charges in that decision. I
- 2 haven't looked at it in a long time.
- Q. It's quoted in Mr. Voight's testimony,
- 4 direct testimony. If you'd like to take a look at it,
- 5 it's here on page 52 and on the top of page 53.
- 6 A. Yes, I see that.
- 7 Q. Without getting into a big argument, it
- 8 seems to me the Commission made it pretty clear that
- 9 calls to third-party LECs, regardless of whether their
- 10 customers were MCA subscribers or not, would be
- 11 treated under traditional access until you had an
- 12 agreement to the contrary to do something different.
- 13 A. There is that language in there. I would
- 14 tell you what the -- Gabriel's position with respect
- 15 to that language is that language does not -- unlike
- other language in the arbitration decision, that
- 17 language does not get embodied into an agreement
- 18 between us and the independents, and the independents
- 19 weren't parties to that case. Nor was Gabriel.
- 20 So I think there's an issue as to whether
- 21 the Commission had the parties before them such that
- 22 it gave them jurisdiction to make that issue binding
- on the parties. Our general view, I mean, this is not
- 24 unique to Missouri. And it's been our experience in
- 25 essentially every market I've been involved in opening

1	up is what happens first is the CLEC and the serving
2	incumbent LEC with whom they're directly competing and
3	directly interconnecting get an interconnection
4	agreement, but there are numerous other carriers
5	sometimes, other facilities-based CLECs already
6	operating there, and potentially situations like this
7	where you have independent companies with exchanges
8	within an area where at least some of the traffic is
9	treated as local.
10	And it's been our position is until there
11	is an effective contract or an effective tariff that
12	applies to the traffic, there is no legal instrument
13	in place that establishes a compensation issue. And
14	so that's what I just for simplicity purposes refer to
15	as de facto bill and keep.
16	But here you have the additional factor of
17	the Commission already having established a
18	compensation regimen in the MCA case for dealing with
19	this kind of traffic, and it would be our another
20	reason, issue with applying access charges to CLECs is
20 21	reason, issue with applying access charges to CLECs is the discriminatory issue, the one I was talking with
21	the discriminatory issue, the one I was talking with
21 22	the discriminatory issue, the one I was talking with whoever I was talking with earlier, where the call

- one that makes that call in the outer zone is on a
- 2 bill and keep basis when the called party is an MCA
- 3 subscriber.
- 4 And to say that the CLEC -- day two that
- 5 customer shifts over to the CLEC. To say now the CLEC
- 6 who makes -- customer places the exact same call has
- 7 to pay access charges for termination of that traffic
- 8 I believe is -- I think runs afoul of the unjust
- 9 discrimination statute.
- 10 And so it's all in that context that, okay,
- what do you think the appropriate compensation
- 12 arrangement is? The alternative is, if --
- 13 JUDGE DIPPELL: Excuse me, Mr. Cadieux. I
- don't even think we have a question pending anymore.
- THE WITNESS: I'm sorry.
- 16 JUDGE DIPPELL: You've gone through three or
- four issues. Do you have another question,
- 18 Mr. England?
- MR. ENGLAND: Oh, yeah. I actually --
- 20 unlike some of the witnesses before him, I was
- 21 following what he was saying.
- 22 (Laughter.)
- JUDGE DIPPELL: I was following what I was
- 24 saying as well. I just didn't think it followed any
- 25 question.

- 1 MR. ENGLAND: I can go on.
- 2 BY MR. ENGLAND:
- 3 Q. Okay. So perhaps you and I may have a
- 4 disagreement as to what the appropriate compensation
- 5 is for a call from your customer to an MCA customer of
- 6 a third-party LEC, but I think we can agree that if
- 7 there's a call today from your customer to a non-MCA
- 8 customer located in a third-party LEC's exchange, you
- 9 acknowledge that access ought to be paid on that?
- 10 A. I agree.
- 11 Q. And taking Mr. Lane's example of earlier, if
- 12 you, for example, want to offer your customer a larger
- 13 footprint, an expanded geographic area --
- 14 A. Let's be -- outbound calling scope?
- 15 Q. Yes.
- 16 A. Okay.
- 17 Q. Local.
- 18 A. Uh-huh.
- 19 Q. For some reason you perceive that there's a
- 20 market for customers who want -- in the downtown area
- 21 who want to call to Washington, Missouri, and you want
- 22 to offer them a local calling scope that includes that
- as well as the rest of the MCA.
- I think you would agree with me that in that
- instance, even though it may be local to your

- 1 customer, when it extends beyond the MCA into that
- 2 exchange, access applies for the terminating portion
- 3 of it?
- 4 A. I agree. The principle that I would agree
- 5 with is what the CLEC identifies as its outbound local
- 6 calling scope is not controlling of the issue of what
- 7 the compensation arrangement is.
- 8 Q. Fair enough.
- 9 Do you have your Data Requests -- excuse
- 10 me -- the Data Requests that we sent to you?
- 11 A. I don't have them in front of me.
- 12 Q. I've got one extra copy. I've got an extra.
- 13 I'm going to try to do this with some questions, and
- 14 I'm going to try to paraphrase your responses. So if
- 15 I say or paraphrase something incorrectly, obviously
- 16 feel free to correct me.
- 17 But my understanding is -- let's focus on
- 18 the St. Louis MCA. Today you don't know whether
- 19 you're terminating calls from your St. Louis, we'll
- 20 call it mandatory zone customer to Orchard Farm; is
- 21 that right?
- 22 A. I don't know. The switch is capable of
- 23 doing that.
- Q. That was going to be my next question.
- You've indicated that you wouldn't block it if someone

- 1 made that call?
- 2 A. That's correct.
- Q. All right. And that call could go to either
- 4 an Orchard Farm MCA customer or an Orchard Farm
- 5 non-MCA customer?
- 6 A. That's correct.
- 7 Q. And it would be, from your customer's
- 8 perspective, a local call as part of his local calling
- 9 scope?
- 10 A. I believe so, with the qualification that
- 11 I'm not positive whether in the Millennium filing that
- we recently made, whether we expanded the local
- 13 calling scope to take in the Orchard Farm area. That
- 14 certainly was the intent, and if we've done that, then
- 15 yes, we're processing those calls on a local dialed
- 16 basis.
- 17 O. We had also asked you for purposes of these,
- 18 we'll call them local calls, your customers' local
- 19 calls, what records you-all create --
- 20 A. Yes.
- 21 Q. -- to capture that, if you will. And in
- 22 your response you indicate -- and again, I'm
- paraphrasing, but my understanding is that you
- 24 currently are not creating any records because of some
- bugs in the recording software?

1	A. Yeah. We've been working since last spring
2	with vendors attempting to get software compatible
3	that draws the information off our switch and creates
4	the 92-99 records in an accurate manner, and we've
5	had we have had problems with working with multiple
6	vendors and getting them coordinated, with pulling the
7	information off the switch and getting it into the
8	billing system.
9	We think at the time these Data Requests
10	came in, I inquired to the billing folks that are
11	involved in that, and they believe they're at the end
12	of near the end of the tunnel of getting the 92-99
13	reports completely debugged, and at that point we will
14	be making them available.
15	Q. Well, my understanding is you're not the
16	only CLEC witness that has stated or testified here
17	that they're having trouble with 92-99 records and
18	aren't on line with them.
19	I guess the question I have to you, if you
20	know, what's so difficult about creating 92-99 records
21	when we've been told and this Commission has been told
22	many times they're industry standard records?
23	A. I'm not familiar with the details. I know
24	that it's we've been working with multiple vendors.

There's a vendor they call for mediation that draws

Τ	the information off a switch and then converts it into
2	billing, and we had problems getting those vendors
3	doing things in a compatible manner. I'm not sure.
4	Q. Okay. Would you
5	JUDGE DIPPELL: Mr. England, I'm going to go
6	ahead and interrupt you. We're going to go ahead and
7	adjourn for the day, and we'll take up the rest of
8	your questions in the morning at 8:30.
9	We can go off the record.
10	WHEREUPON, the hearing of this case was
11	adjourned until 8:30 a.m., Thursday, May 18, 2000.
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