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                          STATE OF MISSOURI
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                     PUBLIC SERVICE COMMISSION
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                     TRANSCRIPT OF PROCEEDINGS
                                HEARI NG
                              June 5, 2001
                      Jefferson City, Missouri
Volume 9
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      In the Matter of The Empire
District Electric Company's
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      Tariff Sheets Designed to
                                            Case No.
      Implement a General Rate
      Increase for Retail Electric
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                                            ER-2001-299
      Service Provided to Customers
      in the Missouri Service Area
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      of the Company.
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      BEFORE:
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                       VICKY RUTH, Presiding,
                                     REGULATORY LAW JUDGE.
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                     SHELLA LUMPE, Chairperson,
                      KELVIN SIMMONS,
CONNIE MURRAY,
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                       STEVE GAW,
                                      COMMISSIONERS.
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      REPORTED BY:
23
      MELINDA ADOLPHSON, CSR
      ASSOCIATED COURT REPORTERS, INC.
24
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0781
      APPEARANCES:
      JAMES C. SWEARENGEN, Attorney at Law
DEAN L. COOPER, Attorney at Law
 2
      GARY W. DUFFEY, Attorney at Law
Brydon, Swearengen & England, P.C.
 3
         312 East Capitol
 4
         P. 0. Box 456
 5
         Jefferson City, Missouri 65102-0456
         573-635-7166
 6
               FOR:
                      The Empire District Electric Company.
      STUART CONRAD, Attorney at Law Finnegan, Conrad & Peterson
 8
 9
           3100 Broadway
           1209 Penntower Office Center
10
           Kansas City, Missouri 64111
          816-753-1122
11
              FOR:
                     Praxai r.
12
13
      JOHN B. COFFMAN, Deputy Public Counsel
          Governor Office Building
```

```
14
          P. O. Box 7800
          Jefferson City, Missouri
                                        75102-7800
          573-751-4857
15
                    Office of the Public Counsel and the
16
             FOR:
                    Public.
17
      DANA K. JOYCE, General Counsel
18
      STEVEN DOTTHEIM, Chief Deputy Counsel
19
      DENNY L. FREY, Assistant Counsel
     KEITH KRUEGER, Deputy Counsel
BRUCE H. BATES, Assistant Counsel
NATHAN WILLIAMS, Legal Counsel
20
      ERIC ANDERSON, Legal Counsel
21
      DAVID MEYER, Associate Counsel
Governor Office Building
22
          P. O. Box 360
23
          Jefferson City, Missouri 65102
          573-751-3234
24
                    Staff of the Missouri Public Service
             FOR:
                    Commission.
0782
                        PROCEEDINGS
 2
                JUDGE RUTH: We're here in case
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      ER-2001-299, the Empire case. It is Tuesday,
      June 5th, and we are ready to begin with the issue
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      of incentive pay. We're going to start up with the
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7
      incentive pay issue and then move to class cost of
      service rate design.
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                I believe that the first witness is
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      scheduled be to Empire's; is that correct?

MR. SWEARENGEN: That's correct,
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                                    That's correct, your
     Honor.
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                JUDGE RUTH: Would you like to call your
      first witness, please?
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                MR. SWEARENGEN: Mr. Myron McKinney.
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                JUDGE RUTH: Now, Mr. McKinney, you were
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      previously sworn in, so you may be seated.
                Mr. Swearengen, you may proceed.
MR. SWEARENGEN: Thank you, your Honor.
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18
      MYRON McKINNEY, previously sworn, testified as
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      follows:
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      DIRECT EXAMINATION BY MR. SWEARENGEN:
                State your name for the record, please. Myron W. McKinney.
22
          Q.
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          Α.
      Q. And, Mr. McKinney, by whom are you employed and in what capacity?
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                The Empire District Electric Company.
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      President and CEO.
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                Have you caused to be prepared for
      purposes of this case various sets of direct,
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7
      rebuttal, surrebuttal and finally supplemental
      surrebuttal testimony in question and answer form?
                Yes, I have.
And I believe your direct testimony has
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          0.
     been marked Exhibit 3 and has been offered and received according to my information, but do you have a copy of that with you today?
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          Α.
                Yes, I do.
                And your rebuttal testimony has been
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      marked as Exhibit 23 and a portion of that does, in
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      fact, concern the issue that we're going to
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ER2001299v9
      litigate this afternoon.
                                      Do you have a copy of
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      Exhi bi t 23?
                 Yes, I do.
Your surrebuttal testimony has been marked
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           Α.
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           Q.
      as Exhibit 27. Do you have a copy of that testimony with you?
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                 Yes.
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           0.
                 And that also involves the issue which
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      we're going to litigate this afternoon. If I ask
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      you the questions in Exhibit 3, Exhibit 23 and
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      Exhibit 27, would your answers with be the same?
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                 Yes, it would.
           Α.
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           Q.
                 As contained in those documents?
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           Α.
                 Yes.
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           Q.
                 And would they be true and correct to the
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7
      best of your knowledge, information and belief?
                 Yes, it would.
           Α.
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                 At this time I would like to have marked
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      for purposes of identification Mr. McKinney's
      supplemental surrebuttal testimony, which was filed yesterday afternoon. I have three copies for the reporter, and I have some extra copy in the event the Commissioners do not have theirs.
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                 JUDGE RUTH:
                                That would be marked for
      identification as 114, I believe.
(EXHIBIT NO. 114 WAS MARKED FOR
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      IDENTIFICATION BY THE REPORTER.)
      BY MR. SWEARENGEN:
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19
                 Mr. McKinney, do you have in front of you
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      what's been marked for purposes of identification
      as Exhibit 114?
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                 Yes, I do.
And that's the supplemental surrebuttal
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           Α.
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           0.
      testimony of Myron W. McKinney?
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25
                 That's correct.
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                 And if ask you the questions contained in
      Exhibit 114, would your answers be the same under
      oath this afternoon as contained in that document?
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                 Yes, it would.
                 And those answers, I take it, would be
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           Q.
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      true and correct?
                 To the best of my knowledge, yes. MR. SWEARENGEN: Fine. Thank you.
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                 With that, your Honor, since Exhibit 3 has
      been offered and received and Exhibits -- I would
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      reoffer Exhibit 23, Exhibit 27 and offer for the first time Exhibit 114 and tender the witness for
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      cross-examination.
      JUDGE RUTH: Thank you very much. Fwe'll handle Exhibit 23. It's Mr. McKinney's
                 JUDGE RUTH:
14
                                                            First
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      rebuttal testimony.
                                Do the parties have any
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      objections to this document?
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                 Seeing no objections, Exhibit 23 is
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EVI DENCE.)

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JUDGE RUTH: Exhibit 27 is Mr. McKinney's surrebuttal. Are there any objections to this? Seeing no objection, Exhibit 27 is also

(EXHIBIT NO. 23 WAS RECEIVED INTO

25 received into the record. 0786

admitted into the record.

ER2001299v9 (EXHIBIT NO. 27 WAS RECEIVED INTO 2 EVI DENCE.) JUDGE RUTH: Last, Exhibit 114 is the 4 5 supplemental surrebuttal testimony of Mr. McKi nney. Are there any objections to this document? 6 7 Seeing no objections, it is also received 8 into the record 9 (EXHIBIT NO. 114 WAS RECEIVED INTO 10 EVI DENCE.) JUDGE RUTH: 11 Mr. Conrad, would you like to 12 begin with cross-examination? 13 MR. CONRAD: We have no questions for 14 Mr. McKinney on these issues, ma'am. Thank you. JUDGE RUTH: 15 Thank you. 16 Mr. Coffman? I have no questions either. 17 MR. COFFMAN: 18 Thanks. 19 JUDGE RUTH: And Staff? MR. DOTTHEIM: 20 Yes. I have some 21 questi ons. CROSS-EXAMINATION BY MR. DOTTHEIM: Q. Good afternoon, Mr. McKinney. 22 23 24 Good afternoon. Α. 25 Q. First, I'd like to apologize to the 0787 Company and to the Commission. The Staff had said 2 in its surrebuttal testimony that once it received responses to outstanding data requests, it would alert the Company as to where the Staff was on this 4 issue. And unfortunately, we were not as attentive as we should have been, and ultimately the issue has moved to this day. And we are very sorry for 5 6 7 the inconvenience to all of those concerned. 8 9 Mr. McKinney, I would like to direct you 10 to your supplemental surrebuttal testimony, which 11 has been marked Exhibit 114. And I'd like to 12 direct you to page 4, line 6. Yes. 13 Α 14 And therein you discuss the Company's 1997 case and Incentive Awards in that case. You were a witness in that case, ER-97-881, were you not? 15 16 I believe I was, yes. 17 Q. And are you seeking to indicate in that answer there that the Staff did not exclude 18 19 20 Incentive Awards, compensation from its case? 21 Mr. Dottheim, what I had was some accounting schedules. That case was stipulated and so there is really no order that speaks specifically to that issue. What I had were some 22 23 24 25 work papers showing the inclusion of Incentive 0788 Those are Accounting Schedule 10, was 1 Awards. 2 dated 5-21-97. It was the basis for that answer. 3 MR. DOTTHEIM: If I may approach the 4 witness, I'd like to provide him a copy of the 5 Commission's Report and Order from that case, 6 ER-97-81. 7 JUDGE RUTH: Can you show to it his 8 counsel first, please? 9 MR. DOTTHEIM: Yes. I have a copy for his 10 counsel, too. 11 JUDGE RUTH: Thank you.

12 BY MR. DOTTHEIM:

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0. Mr. McKinney, if you would take a look at at document, and ultimately I would like to direct you in particular to the paragraph, the page where I have the flag on the page, which is page 8 of the unanimous stipulation and agreement, which is

Attachment A to the Commission's Report and Order.
And if I could direct you in particular to paragraph 14 on page 8 from the unanimous stipulation and agreement.

I'm there.

- Q. Okay. Do you recognize that Report and Order as the Report and Order in the Company's last rate increase case?
- I don't know that I immediately recognize it, but I would accept it as that it appears to be that.
- And I would just like to read into the record just part of paragraph 14 on page 8 of the attachment, which is the unanimous stipulation and agreement. The Staff will submit to the Commission a memorandum explaining its rationale for entering into paragraphs 1 to 7 of the stipulation and agreement. Each party of record shall be served with a copy of any memorandum, and shall be entitled to submit to the Commission within five days of receipt of Staff's memorandum, a responsive memorandum which shall also be served on all parties.

Did I read accurately the first two

sentences in paragraph 14? A. Yes, you did. MR. DOTTHEIM: I'd

I'd like to approach the witness again with a document. I have a copy for his counsel also.

JUDGE RUTH: Okay. Thank you.

BY MR. DOTTHEIM:

- Q. Mr. McKinney, if you would take a look at that document, there's a cover letter and then a 0790
 - document behind it. In particular, I flagged several pages, which I'd like to ask you about.

Α. 0kay.

The cover letter is a letter from Roger W. Steiner, Assistant General Counsel, is it not or does it appear to be such?

A. Appears to be that, yes.
Q. Is that letter stamp filed, filed
April 16, 1997 Missouri Public Service Commission?

Yes, it is.
And the first sentence from that sentence -- excuse me -- the first sentence from that letter is, Enclosed for filing in the above captioned case or an original and 14 conformed copies of a memorandum in support of stipulation and agreement. Did I read that accurately?

- Yes, you did. And I have the second page to that letter Q. flagged, and would it appear to be a service list attached to the letter?
 - I would assume that's what it is, yes. Α.
 - Q. And is Mr. James C. Swearengen shown as Page 5

23 being served with the letter and the attached 24 document?

> Yes, he is. Α.

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Q. If I could direct you to the attached document. It's a memorandum. Says, To Chair Karl Zobrist, Commissioner Kenneth McClure, Commissioner Harold Crumpton, Vice Chair M. Dianne Drainer, Administrative Law Judge Joe Derque from Roger W. Steiner, Blair Hosford, subject Empire rate case ER-97-81, date April 16, 1997. Did I read those lines correctly?

Α. Yes.

Q. And does there appear to be a stamp on that page filed April 16, 1997, Missouri Public Service Commission?

- And the first paragraph reads, and I'll quote. The purpose of this memorandum is to provide the Commission with additional information concerning various provisions of the unanimous stipulation and agreement paren S and A, closed paren, filed by the parties in Case No. ER-97-81 on April 4, 1997.
- Among other things, this additional information includes, one, a summary of the major substantive provisions of the S and A. Two, an explanation of how the recommendation is reflected in the S and A compared to various positions taken

by the parties in their prefiled direct testimony. And, three, a quantification of the estimated impact of those recommendations on the Empire District Electric Company's, paren, Empire or Company, closed paren, customers.

Did I read accurately that first

paragraph?

Ă.

.. Yes, you did. I'd like to direct you to page 6 of that 0. document.

Yes. I'm there. Α.

About halfway down that page is a line 0. that says, Staff reconciliation to stipulated revenue requirement?

And then there is several lines that say, Q. Summary of settlement run and then parenthetically thousands omitted?

Q. And then there's another line, Staff's case is filed mid point of ROCE range, and the number 6,817, but with the thousands omitted, that would appear to be 6,817,000?

Α. That's correct.

Q. If I could direct you to the next page,

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5 6 page 7. Α. I'm there.

And about a quarter of the way down the Q. page, there's a list with a heading, Stipulated ltems?

Α.

Q. And in that list there is an item Page 6

identified with the words, Payroll slash Incentive Compensation?

> Α. Yes.

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And there's a number to the right of 220? Q.

Α. Yes.

Which if in thousands that would be Q. \$220,000?

That's correct. Α.

And finally, I'd like to direct you to page 9 of that document. And in particular, about

halfway down the page, item No. 5?

A. Yes. I'm there.

Q. And I'd like to read that into the record. Item 5, payroll slash incentive compensation. Then there are two lines starting with the word, Empire, colon, during prehearing sought inclusion of an incentive compensation payment made in February 1997.

Then there's another line which starts, Staff, colon, did not include this payment as it was outside the test year. Then another line which starts, Staff settlement basis, colon, included payment in settlement of revenue requirement. another line, Adjustment to Staff revenue requirement, colon, the numbers preceded by a dollar sign 220?

Yes.

0. Then another line, Value of initial difference between Empire and Staff, colon, no initial difference, semicolon, was not reflected in either Empire's or Staff's direct filing. And finally, last line for that item 5, Related stipulation and agreement paragraph, colon, none. Did I read those entries correctly?

Yes, you did.

- Q. Mr. McKinney, do you know whether Empire filed a response to this document in 1997?
 - Α. Mr. Dottheim, I honestly do not know.

Okay. Thank you.

Mr. McKinney, what employees of Empire are eligible for the Incentive Awards Program?

The Incentive Awards Program, all non-union, non-officer employees of the company.

So it includes hourly employees through mid

managers.

Q. Would you happen to have a breakdown number-wise or percentage-wise as to how many of those individuals are managers and how many are non-managers?

I don't have that breakdown with me. Α. would just quickly say about a third would be managers and probably two-thirds are not.

Were the first Incentive Awards made in

1997 for the year 1996?

A. Actually in -- there were incentive Awards made in 1996, in October of 1996. Those were not for the program that's in question here today that included the stretch goals and the base goals. That was on an older program that the company had. The first payments that were actually made that were based on the system that we're using today

were made in February of '98, I believe, for calendar year '97.

Q. I'd like to direct you again to your supplemental surrebuttal testimony, Exhibit No. 114, in particular, page 4, line 17?

A. I'm there.

Q. You state, do you not, That the Company

compensates its employees for the value of a job is determined by the survey process, which includes surveys of local employers, the Missouri State Chamber of Commerce surveys, and National Industry Data provided by Edison Electric Institute, do you not?

A. Yes, I do

Q. What local employers are surveyed?

A. We survey a group of local employers that operate in Southwest Missouri. There's a group of probably 20. I don't have that list with me, but it picks up other major businesses in the area where we operate.

Q. Are any of those companies utility

15 compani es?

A. No, I don't believe they are. If they are, there might -- no, I don't think so, Mr. Dottheim.

Q. You make reference to a Missouri State Chamber of Commerce survey surveys, I should say?

A. Yes.

- Q. Do you know what companies are included in the Missouri State Chamber of Commerce surveys?

 A. I can't name the companies specifically,
- but it's a statewide survey that the Missouri State

Chamber does, I think, at least biannually and probably annually.

Q. It's not exclusively utility companies?

A. No. No. It covers a broad range of business interest.

- Q. Do you know whether utility companies are covered?
- A. I think there are some utilities covered in that survey, yes.

Q. Would those be electric, gas, telecommunications, water, any idea?

- A. I think all of the above are included in their survey, but they are not broken out in into separate classification either.
- Q. You also mention National Industry Data provided by the Edison Electric Institute?

A. Yes.

Q. Does the EDI National Industry Data include only electric investor-owned utilities?

A. The date that we compare with is electric and energy companies. It also has some independent energy producing companies in the mix. There are some gas, electric combination companies in that mix. There are no water or telephone companies included and no sole gas companies included.

Q. Can you identify any of the independent energy companies?

A. Not off the top of my head, I can't.

Does Empire utilize the Hay Group for

employment compensation analysis purposes?

We have in the past. And I actually have them right now doing a survey for officer and director's salaries. We are not using their specific plan at this point in time. We have used them in the past.

So is the company using the Hay Group in any capacity for purposes of the Incentive Awards

Program?

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- I'd like to direct you again to your \cap supplemental surrebuttal testimony, page 6, line 18.

Where you state that Empire's compensation levels are at or below average. At or below what

average, Mr. McKinney?

The average of the surveys that we are comparing with. Typically the reason we say that is typically there's some increase in those surveys from year to year. We're always using a survey

setting wages that are usually several months old. So as the surveys are updated, we typically are falling below the average.

Is that in a composite manner or is that

for individual categories as far as --

- That would be for a composite. No. But each job is evaluated against the jobs, as nearly as we can find them in those surveys individually,
- In any of those comparisons in the non-composite manner, does Empire exceed the average?

I'm sure. If we look through the total list, we can probably find one or two. group, I think the answer of that would be no.

Is Empire's Incentive Awards Program set out in the Empire Employees Handbook under the subject Performance Compensation and Career Development Approach?

Yes, it is Α.

MR. DOTTHEIM: At this time I'd like to have a document marked as an exhibit. I believe it would be 115. It's a highly confidential document, but my reference to it, I believe, will not require any highly confidential information to be put on

the record.

JUDGE RUTH: Okay. I'll caution the witness, also, not to respond with any highly confidential information unless you first warn me, and we'll go in camera.

THE WITNESS:

Yes, ma'am. So l'II mark this as JUDGE RUTH: Exhibit 115 for identification. Can you describe

it briefly for me? MR. DOTTHEIM: Yes. It is the response to

Staff Data Request No. 318. JUDGË RUTH:

JUDGE RUTH: Thank you. (EXHIBIT NO. 115 WAS MARKED FOR

IDENTIFICATION BY THE REPORTER.)

15 BY MR. DOTTHEIM:

Mr. McKinney, if I could direct you, in 0. particular, respecting Empire's Response to Staff Data Request No. 318, which has been marked as Exhibit No. 115. If I could direct you to the document, multi-page document after the company's response, which is a document which on the cover states, The Empire District Electric Company Performance Compensation and Career Development Approach, Employees' Handbook. Did'I read that accurately?

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Α.

Yes, you did.
Mr. McKinney, do you recognize that document as being the company's Incentive Award Program?

Α. Yes, it is.

- Mr. McKinney, can you identify how many Empire employees were given base and incentive or stretch goals, objectives in the year 2000 under the Incentive Awards Program?
- Α. You mean the ones that were paid in 2001 for year 2000? Q. Yes.

A. Roughly 250.

That's the universe or is that the actual Q. pai d?

I think that's the actual paid.

Q. Would you have the actual number of employees who qualified for the Incentive Awards Program?

No, I don't. I'd be happy to provide I don't have it with me. that.

If I could direct you to the attachments to 318, other than the attachment that I've already referred to the excerpt from the employees' handbook. And those are lists which identify

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except in one instance Merit Awards for a year paid in a subsequent year. There is one document, I think it may be is the last one in the list that instead of saying Merit Award, says incentive awards. Do you recognize any of those lists?

Α.

Yes, I do.
And I'd also direct you to the data request questions themselves, No. 3, which asks, Designate if the amount received was a lump sum or will be paid throughout the year 2001, please explain in detail. And the answer on the next page is, All Merit Awards, paren, referred to as Incentive Awards in the employee handbook, closed paren, are lump sum amounts received on the date indicated each year.

Did I read that accurately?

Yes, you did.

Do you know, is that an indication that 0. these lists, other than the one that's identified as Incentive Awards, that the lists that are identified as Merit Awards are actually the Incentive Awards that were made for the years indicated?

Well, they are the Merit Awards that were made for year indicated, yes. I think it's very Page 10

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important to keep the terminology correct here. Merit Awards are the awards that are paid as a result of reaching the stretch goals and the base and stretch goals. And so to the extent that they are designated as Merit Awards, as I understand it, that's what this issue is about.

But the issue has also been designated Incentive Awards; is that correct?

It has. But I think the Merit Awards, again, are the issue that's at hand here.

 \cap Are there awards that are denominated Incentive_Awards that are not Merit Awards?

There are awards that are Discretionary Awards, which are also called Lightning Bolt Then Merit Awards are the awards that are Awards. made to base salary. Incentive Awards are the awards that are made after reaching the stretch goals and the base goals. And Discretionary Awards are what are also called Lightning Bolts. Like I said, it's important to keep the terminology strai ght.

And let me ask you again, so maybe I can Q. try to do that. Based upon the answer to I tem 3, question 3, which says, All Merit Awards, paren, referred to as Incentive Awards in the employee

handbook, closed paren, are lump-sum amounts received on the date indicated each year?

Those are the Merit Awards, yes. Α.

Q. Are they also Incentive Awards?
A. They are Incentive Awards, yes.
Q. Would the group that's stapled together, a list of names that has up at the top 2000 Merit Awards paid 3-2-2001, would that comprise the \$323,000 for which total the Incentive Awards paid?

It does with the exception that the officer group is included in this list, and they

need to be subtracted out. So if you subtract the five officers out, then you would have that, yes.

Q. And if you could identify by name who the five officers are who should be subtracted from the list.

Yes. Brill, Fancher, Gibson, McKinney, and Stark.

Q. There are some names in the column Merit Award a zero or zeros appear?

Α. Yes.

Would those be individuals who did not receive Incentive Awards, Merit Awards for that year?

Α. Yes.

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So if one subtracted the five officers and counted the number of names minus the four officers, that would provide the total number of Empire employees that were subject to possibly being awarded Incentive Awards, Merit Awards for this case, the year 2000?

A. No, I don't think that's correct.

there are some that show up on the list. And if my memory serves me correctly, those that I'm seeing on the list that have zeros are part-time employees

who are not eligible. People that did not receive Merit Awards wouldn't be on this list. I think the part-timers kind of showed up there by accident.

part-timers kind of showed up there by accident.

Q. Would what you've just identified for this list 2000 Merit Awards paid 3-2-2001, would that also apply to the other list or do you know, for the other years that were provided in response to Staff Data Request 318?

A. I think to the extent that the officers -- as I recall when I looked through this list earlier -- in some case the officers were included, in some cases they were not. In any case, where the officers were included in that group, those same five names, they would need to be subtracted out. And on one of the lists, I don't recall the

year, it also subtracted out Mrs. Settle and Mrs. Moss. Those two needed to be added back in. So in that particular case, that was another adjustment that would have to be made.

Q. Could you identify -- and excuse me if I've asked you this before -- but the percentage of Empire non-officer, non-bargaining unit employees who received Incentive Awards as a percentage of the total number of non-officer, non-bargaining unit employees who could have received awards?

A. I don't think you have asked me that question, and I don't have that data here with me.

I'm not sure.

- Q. Do you know know that for any of the years of the Incentive Award Program?
 - A. No, I don't.
- Q. And if I asked you the same question instead of saying Incentive Awards, but said Merit Awards, would your answers be the same?
 - A. Yes.
 - Q. Because it's the same list?
- A. If we're talking about the same list that says Merit Awards at the top, it would be the same, yes.
 - ${\tt Q.}$ In this instance which would be the list

of individuals who received Incentive Awards under the Incentive Awards Program?

- A. Well, under the Merit Awards Program, yes.
- Q. Okay. Which is, again, the program for which there's an excerpt provided out of the employees' handbook, which is titled Performance Compensation and Career Development Approach?
 - A. Yes.
- Q. Mr. McKinney, if the merger with UtiliCorp had occurred in January 2001, do you know whether there would have been any lump sum Incentive Awards paid to Empire employees in February 2001?
- A. I don't know whether there would have been or not. That would have been a decision that UtiliCorp would have made, assuming the merger closed by February.
- Q. Is that something that Empire had sought, Empire management had sought any commitment from UtiliCorp regarding?
 - A. No, we had not.

MR. DOTTHEIM: I'd like to have another Page 12

ER2001299v9 document marked as an exhibit, Exhibit 116. that would be the Company's Response to Staff Data Request No. 331. JUDGE RUTH: We will mark the Company

Response to Staff Data Request 331; is that 1 2 correct?

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MR. DOTTHEIM: Yes.

JUDGE RUTH: As Exhibit 116 for

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(EXHIBIT NO. 116 WAS MARKED FOR

IDENTIFICATION BY THE REPORTER.)

JUDGE RUTH: Is this one also HC? $\mbox{MR. DOTTHEIM: Yes, it is. Excuse me.} \mbox{JUDGE RUTH: You may proceed.}$

MR. DOTTHEIM: I would note for the record that because of the sensitive nature of this document, in particular which contains information on individual employees of Empire, that Staff took the liberty of stamping each page confidential. Not each page of the document was stamped confidential, but just to make certain that there would be no confusion, because we certainly assume that all pages were confidential. So if for any reason, at least to our knowledge, that would be the only reason why that would not match up with the copy that the Company has. BY MR. DOTTHEIM:

Mr. McKinney, if I could direct you to the question and the response, and I think you're

familiar with the document, you make reference to it in your own supplemental surrebuttal testimony.

The question in the information request, it states, Please provide copies of the incentive objectives and base objectives used to determine incentive compensation awards for the years 1996 to 2000 for the following Empire employees, paren, see attached, closed paren. Per conversation with Judy Baker, these are included in personnel files. These are the awards outlined in the employees' handbook received in response to Data Request No. 318.

And the Company's response on the next page, and I will delete the names of the employees who are identified, Copies of the base and incentive objectives were partially or wholly unavailable for employees. Three employees are named. In addition, copies of base and incentive objectives were unavailable for most the employees listed for the year 2000. Due to the pend merger close with UtiliCorp, managers and Due to the pending supervisors were not required to formulate base and incentive objectives. However, some managers and supervisors did complete the process, as in the case of employees. And then there are four

employee names.

In place of incentive objectives, managers were instructed to use discretion in awarding incentives to those employees who played a role in maintaining the organization through the merger process whether or not that was accomplished

through the formal goal setting process. Mr. McKinney, did I read that accurately?

Yes, you did.

Q. I'd like to direct you to that last paragraph which states, In place of incentive objectives, managers were instructed to use discretion in awarding incentives the those employees who played a role in maintaining the organization through the merger process whether or not that was accomplished through the formal goal setting process.

Now, can you identify when Empire's

managers were given that instruction?

A. I believe in February of this year.
Q. And that was, again, you have identified February of this year after UtiliCorp --

After the first group. Α.

- From the merger?
- Yes, that's correct.

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- Q. Again, directing you to the response, was assisting and maintaining the organization through the merger process the sole criterion for giving Empire lump sum Incentive Awards in February of 2001?
- That was the major one, Mr. Dottheim. managers were also expected to look at other aspects of the employee's performance. Whether or not they were able to achieve anything beyond that, and the managers have a pretty wide discretion in the application of those monies. So they were certainly free to look at other aspects.
 Q. Do you know if any of the Empire

non-officer, non-bargaining unit employees fall into a category of not assisting and maintaining the organization through the merger process?

I can think of one that's on this list,

yes, who did not receive an Incentive Award.

Q. Let me ask the question again. Did any of -- I was not asking did anyone not receive the award, but did any of the Empire non-officer, non-bargaining unit employees not fall into the category of assisting and maintaining the organization through the merger process?

I think the answer to that is yes for the

same reason.

Q. Most an employee achieve 100 percent of his or her stretch incentive goals before the employee can receive an Incentive Ward for the

particular year?
A. 100 percent is not required, Mr. Again, that's to the discretion of the Dottheim.

individual manager.

Is there a ceiling as to how much Incentive Award a non-officer or non-bargaining

11 unit employee can receive? 12

A. No. Each manager is provided with an amount of money that he is to spread throughout his work force. If he felt that one individual in that group played such a major role to the exclusion of all others, all that money could go to one individual. That has never happened, of course,

but the discretion is how to distribute that money within the work group is left to the managers.

And just to take that one step further, the way that determination is made, the payroll or the incentive amounts that is to distributed is spread basically between the vice president as a percentage of payroll, they then spread it within their organizations. And they have discretion as

how it is spread to their managers within the organi zati on.

- Q. I'd like to direct you to your surrebuttal testimony, Exhibit 27, page 2, lines 3 through 6 where you make reference to an accrual of 2 to 2.5 percent being made every month. What is that 2 to 2.5 percent of?
- That's of the non-union, non-officer payrol I.
 - Q. Is that 2 to 2.5 percent serve as a

ceiling in any manner?

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- Yes, it does. That is the amount that i And is the standard practice, we would That is the amount that is accrued. try to hold any incentive payments within the accrual.
- Q. And the 2 to 2.5 percent that's of the base wages that are in existence?
- That's of the payroll that's paid. overtime was paid, we would accrue on that basis as well.
- Q. How was the 2 to 2.5 percent amount chosen?
- That was a decision that was made by the officers and it's made each year as we start the year as to how much we will accrue. It's a

management decision, trying to hold the cost of labor in a reasonable range.

- I think you identified in your supplemental surrebuttal testimony that in some instances the incentive goals, the stretch goals of non-officer, non-bargaining unit employees may not change from year to year. Am I correct in that?

 A. I'm sorry. Which testimony did you
- reference?
- I think it's your supplemental Q. surrebuttal.
- I think I know what you're talking about. And, yes, if a person had reached full job value, and the values of that job did not change as a result of the surveys, then that person would not receive a base increase.
- Do non-officer, non-bargaining unit 0. employees' base goals -- not incentive goals, but base goals -- change from year to year?
- A. They may or may not depending on the employee and the supervisor. I think I referenced in my testimony there some work is more or less repetitive in nature. It doesn't change much from year to year. In that case, the base and the stretch goals may not change from one year to the 0815

next.

MR. DOTTHEIM: Pardon me a moment. Page 15

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I have no further questions. Thank you,
 4
      Mr. McKinney.
                      You have been very patient.
 5
                THÉ WITNESS:
                                Thank you.
 6
7
                JUDGE RUTH:
                                Thank you.
                Chair Lumpe, do you have questions? CHAIR LUMPE: Just some follow-ups.
 8
 9
      QUESTIONS BY CHAIR LUMPE:
10
               Mr. McKinney, I think you said it was a
11
      management made each year on the payroll accrual or
      the 2 percent or he 2.5?
12
13
                Yes.
14
          0.
                Is there a range? In other words, what is
15
      it this year and what was it the year before, the
16
      test year?
      A. I believe in the test year we accrued at two and a half percent. I believe this year we're
17
18
      accruing at 2 percent of salaries.
19
20
                And in year before the test year, do you
21
      know what it might have been?
          Α.
22
                I have slept too many times since then.
23
      I'm sorry. I don't remember.
24
          Q.
                But it does change from year to year?
25
          Α.
0816
 1
          Q.
                All right.
                Let me say it might change from year to
          Α.
             It doesn't necessarily. We don't -- if we
      thought we were accruing at the right rate at
 5
      2 percent, we wouldn't change it in the following
 6
7
      year.
      Q. But in the test year, you did 2.5, and this year you think it's 2 percent?
A. I believe that's correct, yes.
 8
 9
                You talked about some programs going back
10
      to '96, '97, but you sort of said they were the old
11
      programs and you don't use those anymore?
12
13
                That's right.
14
          Q.
                And so how many different programs do you
     have now? I heard you say Lightning Bolt and Smart (sic). So how many different ones do you have now?

A. We basically have three ways that an
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16
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      employee could receive increased compensation.
18
19
      Merit Increases are increases that are done on an
20
      annual basis to base salary. In other words, after
21
      we --
          Q.
22
                That continues on?
23
                Yes. After we run the surveys, if an
24
      employee has not reached job value, and they are
25
      making satisfactory progress in their work, they
0817
      could receive a Merit Increase, which is an adjustment to base salary. If they have achieved
 2
      their goals and their stretch goals, then they
      could receive an Incentive Award. And an Incentive
      Award is a one-time payment that does not feed into
 5
     their base salary. It's just a one-time payment.
Q. So it's stretch, not smart?
A. Stretch, yes. Base and stretch.
 6
7
 8
 9
                All right.
          Q.
10
                The third way is what we call
      Discretionary Awards or Lightning Bolts. And
11
12
      that's a fairly small amount of money. In this
13
      case it was $28,000. That's just an opportunity we
                                              Page 16
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ER2001299v9
      take as managers of the company to find people
14
15
      doing something right.
                                   It's very easy as a manager
     to find people doing something wrong, but when we see somebody doing something right, that goes beyond what we would normally expect them to do or if they worked on a project where they put in an extraordinary amount of time, particularly salaried
16
17
18
19
20
      people who don't receive any extra compensation, we
21
      might give them a Lightning Bolt or a Discretionary
22
23
      Award.
24
           Q.
                 So these would just be for salaried?
25
           Α.
                 No. No. Hourly people.
0818
           Q.
                 Hourly also?
 2
      A. Right. And actually for the Discretionary Awards -- these blend in and out a little bit. The
 3
      Discretionary Awards actually could go to a union
      employee as well or an hourly employee.
 6
7
                 And both of these, the stretch and the
      Lightning Bolt are one-time like bonus?
 8
                 That's correct, yes.
It doesn't continue on into the future?
           Α.
 9
           Q.
      A. That's right. Yes.
Q. I was just going to ask, on your supplemental surrebuttal where you respond on page
10
11
12
      6, was the purpose of this supplemental surrebuttal
13
      to respond to Ms. Fischer's comment about and not
14
15
      having received the numbers yet, are these the
16
      numbers?
                 These are the numbers, yes.
17
           Α.
                 CHAIR LUMPE: Okay. Thank you.
18
19
      all I have.
20
                 JUDGE RUTH:
                                 Commissioner Murray.
                 COMMISSIONER MURRAY: Thank you.
21
22
      QUESTIONS BY COMMISSIONER MURRAY:
23
           Q.
                 Good afternoon.
24
           A.
                 Good afternoon.
                 Merit Increases are not the same as Merit
25
           0.
0819
      Awards; is that correct?
 2
                       Merit Increases and Merit Awards are
          Α.
                 No.
 3
      the same thing.
          Q.
                 Well, I thought I understood this until
 5
      the questioning by Mr. Dottheim, and then I got a
 6
      little confused because --
 7
                 I may have, too.
 8
                 -- Merit Increases are not at issue here;
           0
 9
      is that correct?
                 That's correct.
But the --
10
           Α.
11
           Q.
12
           Α.
                 The incentive --
13
           Q.
                 -- Merit Awards -- which are also Merit
      Awards?
14
15
           Α.
                 No.
           Q.
                 0kay.
16
                         The Incentive Awards are at issue?
                 The Incentive Awards are at issue, yes.
17
           Α.
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understand that.

A. I'd be happy to try again. I think I maybe not made myself as clear as I should have.

Merit Increases or Merit Awards are one time -- are once-a-year payments that adjust base salary and Page 17

Q. I still don't understand where Merit Awards come in, but maybe I don't need to

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ER2001299v9 they are ongoing. The Incentive Awards do not 0820 effect base salary. They are a one-time payments ${\tt Q.}$ So Merit Increases are the same as Merit They are a one-time payments. 1 Awards? 4 Α. Yes. 5 All right. Thank you. 0. Now, I 6 7 understand. On page 9 of your supplemental 8 surrebuttal, you indicate there in your closing 9 remarks on the issue that the Company would be 10 willing to include a four-year average for the Incentive Awards, which is would bring that total down to 223,500 instead of the 323; is that 11 12 correct? 13 14 Α. That's correct, yes. And I think somewhere in Staff's testimony 15 that Staff suggested a five-year average. Do you 16 know what that total would come to if a five-year 17 18 average were used? A. I think I may have that in some of my material here, if you will give me just a minute. 19 20 Subject to some calculations on the back of an 21 envelope, I think about \$251,000. 22 Using a five-year average? 23 Q. Let me be sure I've done that right. 24 25 think if we took out the payment, the 2001 payment, 0821 the \$325,000, the average would be \$251,400 using a 1 2 five-year average. So I would assume if the Company was willing to use a four-year average coming up with 223,500, that the Company would also be willing to 4 5 6 7 use a five-year average coming up with a greater number? 8 I would be hard pressed to argue against 9 myself on that, yes. The -- never mind. I just want to make sure, going back to 10 these three types of incentive plans again. There 11 12 is no dispute as to Merit Increases; is that 13 correct? 14 Α. It's my understanding, yes. 15 And then Discretionary Awards, the Company has agreed not to contest Staff's disallowance of 16 that \$28,000 for this --17 18 That's correct. Just because of the 19 amount. 20 COMMISSIONER MURRAY: Thank you. Commissioner Simmons? 21 JUDGE RUTH: COMMISSIONER SIMMONS: 22 Yes. Thank you, your Honor 23 QUESTIONS BY COMMISSIONER SIMMONS: 24 25 Good afternoon, Mr. McKinney. Q. 0822

A. Good afternoon.

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Q. I just have a few questions, and some of my questions will probably go back over some of the questions that were been raised by Mr. Dottheim earlier, and some of them will just be clarification.

The first question I have is how would

The first question I have is, how would you define the Commission's traditional test for rate recovery of an incentive compensation?

A. I have struggled a bit with that as I have read through Staff's testimony on that issue. And what I found when they referred me back to the Union Electric case, which was the case that was cited in Ms. Fischer's testimony. That test was a management incentive plan. It really, as best I could tell from reading that, did not apply to hourly and lower-level employees.

Also the goals in that plan were more corporate goals. Things like reducing the number of accidents and reducing the amount of sick time and things of that nature. Those goals were not tied down to individual performance, as best I could told.

could tell.

 Now, there was a second set of criteria there that had to do with being directly beneficial $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right)$

to the ratepayers, I think, and clearly discernible. I don't know in the limited amount of time I've worked on this, I wasn't able to find where that set of criteria came from.

O. So your employees or your managers that would have devised the criteria for, I guess, the incentive compensation, would not have necessarily used the case that we have mentioned as a format to look at how you award incentive compensation in your company?

A. No, absolutely not. What they try to do is to set what the individual employee -- look at that employee's individual work that he's doing, determine how he can do that work better, how that individual can grow his skill base, things of that nature, things that are related to the individual. Now, they also need to be consistent with the company goals.

Q. That was actually leading into my next question. As your supervisors or individuals that basically define the criteria as they set that out, is it a management team or the executive team that then approves that criteria that says this meets the goals that we think should have the kind of criteria that will lead to the kind of productive

1 effects at this or whatever you believe?

A. If I could take just a second and try to explain that process. It's basically a top-down goal-setting process. The officers of the company typically in the fall of the year will sit down and work sift through what we think the specific goals for the company need to be for the coming year. We pass that to the department, who then take those goals and formulate the goals for their department within the framework of the company goals.

Individual goals are worked in that same format. So theoretically at least, the individual goals would always build back to the company goal.

Q. So at that point in time maybe those that come down the chain, so to speak, would not be able to interject subjective criteria? I mean, would you characterize what you just said as forming the objective criteria for your company?

A. It's a combination. One of the things I have struggled with being a non-engineer for a long

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      time working at a company with an engineering
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      attitude is, in my opinion, not everything can be
      quantified. For many years in our companies, if you couldn't count it, it didn't count. That's one of the things I tried to work our company away
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0825
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      from, but there are qualitative aspects as well as
 2
      quantitative aspects of the work we do. And to
      that degree, there are things that probably are
      subjective.
                      In fact, I know there are things that
 5
      are subjectives in our goals.
      Q. I think I heard earlier in your testimony some of the questions Mr. Dottheim asked you. You
 6
7
      stated which employees were ineligible for the program. Could you tell me again which set of
 8
 9
10
      employees are ineligible?
                  Officers of the company are ineligible and
11
12
      the bargaining unit employees are ineligible,
      part-time employees are ineligible, employees who
13
      have been with the company less than a year at the
14
      time the Incentive Awards are made are ineligible. Now, I think in this year we probably have accidently paid some people that hadn't been there for the full time. So we're in error a little bit
15
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      with the application this year.
20
                  The non-bargaining employees are
21
      ineligible, but yet they could receive a
22
      Discretionary Award?
23
                                I should have said bargaining
           Α.
                  I'm sorry.
24
      uni t.
25
           Q.
                  Okay. I'm sorry.
0826
 1
                  They are ineligible, yet they can receive
 2
      a Discretionary Award?
 3
4
                  Yes, that's correct.
           Α.
                  COMMISSIONER SIMMONS:
                                               That's all the
 5
      questions I have.
                              Thank you, sir.
 6
7
                  JUDGE RUTH:
                                 I'm sorry. Commissioner
      Simmons, are you finished?
                  COMMISSIONER SIMMONS:
JUDGE RUTH: Thank you.
 8
                                              I am finished.
 9
                  Commissioner Gaw?
10
11
                  COMMISSIONER GAW:
                                          Thank you.
      QUESTIONS BY COMMISSIONER GAW:
12
13
           Q.
                  Hi, Mr. McKinney.
                                         How are you?
           A.
                  Good afternoon.
14
15
           Q.
                  Let me follow up with what Commissioner
      Simmons was just asking you, and see if I can get my material to sink in with what the testimony has been so it will help me understand.
16
17
18
                  The exhibit numbered 115, do you still
19
      have that in front of you?
20
21
                  I'm sorry. I didn't number those. If you
22
      can tell
                 me which one it is.
23
                  It has a number 318 at the top of it.
           Q.
24
                  Yes, I have that.
           Α.
25
                  The material that's contained -- without
0827
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addressing the specifics, the material that is contained in there, the amounts and the individuals listed, tell me again which category of the three categories those awards fall under so I can -- if you could, please?

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ER2001299v9
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                 The people that received the awards?
           Α.
           Q.
                 Yes?
      A. Okay. Those people would be non-bargaining unit of non-union, non-officer, full-time employees of the company.

Q. All of them that are in this exhibit?

A. That's all of the people that are eligible for the Merit Awards -- I'm sorry. For the
 8
 9
10
11
12
13
      Incentive Awards.
14
15
                 And you're sure there's no one else in
      there on this exhibit besides those individuals
16
17
      that fall into that category?
      A. That's all that should be on this list. If we looked at the first list, which is Merit Awards paid in March of 2001.
18
19
20
21
                 Yes. Let me come back to this, because we
22
      may have to ask questions in a different way in a
23
      moment in order for me to get this clarified.
24
                 Again, which of the three -- are those all
25
      three of the categories on this page or which one?
0828
      Are they separated out on this exhibit?
 1
      A. Anybody that's on this exhibit should be non-union, non-officer, full-time employees.
 3
                 But of the three categories that you --
 5
      the merit categories, and the stretch and the
 6
      lightning, and I'm using those terms very loosely
 7
      here, but are all three of those categories in this
 8
      document?
 9
           Α.
                 No.
                        No.
10
           0.
                 Go ahead.
                              Then tell me what categories
11
      are in this document.
12
                 The category that's in this document is
13
      the Incentive Awards.
                 Which is?
14
           Q.
15
                 The one-time bonus payment.
16
           Q.
                 One time.
                              But there are two things that
17
      you have that are one-time bonus?
18
                        They are Discretionary Awards, and
           Α.
                 Yes.
      they are not included in this.
Q. All right. So this i
19
                 All right. So this is the stretch? This is the stretch. This is the stretch
20
21
           Α.
      list, yes.
22
                                 I'm getting closer.
23
           Q.
                 Thank you.
24
                 Now, the other category, the lightning
25
      category, has that been shown to you as an exhibit
0829
 1
      since you have been on the stand or is that even in
      front of us?
 3
                  That's really not in front of you.
 4
      amount was $28,000, and we gave up on that issue.
 5
                                Now, could you hold for just a
                 All right.
           0.
 6
7
      second.
```

I can ask this in a different way and it will hel p. On this list, Exhibit No. 115 --

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-- are there any other individuals listed there that perhaps don't fall under the category of non-officer's and --

Mr. McKinney, let me ask again, and maybe

Α. Non-uni on.

Q. And non-uni on? Thank you.

ER2001299v9 17 Full time. I believe there are some people listed here, who I believe are part-time 18 19 empl oyees. 20 MR. SWEARENGEN: Can we go off the record nute, please? JUDGE RUTH: 21 for a minute, 22 We're going to stay on No. 23 the record for right now. BY COMMISSIONER GĂW: 24 25 Mr. McKinney, what I'm getting at, I think 0830 you've already testified to, and I'm not trying to 1 trick you or anything. I'm just trying to make sure I've got this clarified. 2 ve got this clarified. Were there individuals that you listed earlier in your testimony that should not be on this Exhibit No. 115 that are in included there 5 6 now? And I don't want you to name them. I'm just 7 asking you if you testified to that earlier? 8 9 I believe I testified to that earlier that 10 there are some employees on this list that are part time that should not be. 11 Other than part time. Other than part time. 12 Q. 13 Α. 14 That are perhaps officers? Q. JUDGE RUTH: I believe you specifically 15 listed five officers who should be deleted from the 16 17 list? 18 THE WITNESS: That's correct. JUDGE RUTH: And during your testimony you gave five names. I'm not going to repeat them, but you gave five names. And I think that goes to the heart of Commissioner Gaw's question. Those five 19 20 21 22 names are on this list with amounts after them and 23 24 that is --25 THE WITNESS: Should not be. 0831 BY COMMISSIONER GAW: 1 2 That's all I'm trying to get to. I'm sorry that it's taken so much time. I can't be as direct as I'd like under the circumstances. 3 4 5 So there are names, and you're not asking for those amounts to be included? 6 7 No, sir. No. Α. That's my question. 8 Q. 0kay. 9 Those are handled -- were handled in 10 another part of our discussions with Staff under 11 the management incentive plan. And that's a different issue? That's an issue we have resolved with 12 Q. 13 Α. Staff, yes. 14 15 Now, in regard to the setting

Thank you. up policy on the incentive plan that is an issue in this particular part of the case --

A. Yes.

Q. -- who sets that plan up in the company?

Who is responsible for the genesis of that plan?

A. Actually the plan itself was designed 1996 by an employee group made up of mid-level managers, some people who were not managers, some professional people who were not managers in the company. There was a group of about 12 of them who

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worked with an outside consultant for several Page 22

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 months to come up with this insensitive pay
                                                       So it was a plan that was
 arrangement.
 basically -- the genesis of it was with that
 employee group.
 Q. And the approval for it, how high of a level did it go to in order to be approved?
                                    It went to the officer level to be
               Α.
 approved.
                Q.
                                     So it wasn't a board decision, it was an
 officer decision?
                                     It was an officer level. Two of the
 officers of the company do serve on the Board of Directors as well. So in a sense, it was a board % \left( 1\right) =\left\{ 1\right\} =
 deci si on.
                                     How big is the board, by the way?
                                     Nine persons. I'm sorry -- 10 persons.
 forget to include myself.
                                     COMMISSIONER GAW: I think that's all the
 questions I have.
                                                                          Thank you. And I apologize for
 that.
                                     THE WITNESS: I'm sorry I didn't get to
 the genesis of the question.
                                     COMMISSIONER GAW:
                                                                                                                That's all right.
                                     JUDGE RUTH: Are there any other
 Commission questions?
                                     Commissioner Murray?
 BY COMMISSIONER MURRAY:
                                     I just have one follow up. And that is
                Q.
with the management incentive plan that was resolved with Staff, is a portion of the management incentive plan being sought for recovery?

A. A portion is being sought for recovery,
 yes.
                 Q.
                                     And is that in one of the stips or --
                                                         That was just a resolved issue with
                                 I don't think it's represented in a
 Staff.
 specific stip by itself.
                                     Where would we find that issue?
                0.
                                      I think you would have to go back into the
 Staff work papers. Ms. Fischer does refer to it in one of her testimonies. There's a $22,000
 disallowance for the management incentive plan.
 do remember the amount.
                                     COMMISSIONER MURRAY:
                                                                                                                              Okay.
                                                                                                                                                           Thank you.
                                                                                     Any additional Commission
                                      JUDGE RUTH:
 questi ons?
                                     We'll move to recross based on questions
 from the Bench.
                                     Mr. Conrad?
                                     MR. CONRAD:
                                                                                          No questions.
                                                                                                                                                       Thank you.
                                      JUDGE RUTH:
                                                                                          Mr. Coffman?
                                     MR. COFFMAN:
                                                                                             No questions.
                                      JUDGE RUTH:
                                                                                         Mr. Dottheim?
                                     MR. DOTTHEIM:
                                                                                              No questions.
                                     JUDGE RUTH: Empire, it's your redirect.
                                     MR. SWEARENGEN:
                                                                                                      Thank you. Just a
 coupl e.
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11 12 REDIRECT EXAMINATION BY MR. SWEARENGEN:
Q. Mr. McKinney, I think Commissioner Lumpe and Commissioner Murray got this matter cleared up. I was confused a little bit, too, during Page 23

13 Mr. Dottheim's cross-examination, because I started 14 hearing the phrase merit increase and Incentive Awards used interchangeably. And I think maybe it was done that way perhaps for the first time in the question and possibly in an answer or two that you may have provided. I think you have cleared that up, but I just want to -- if I can beat this dog to death one last time. 15 16 17 18 19 20

If you would look at your supplemental surrebuttal testimony, at the bottom of page 2 and then over on page 3 where you define the three separate components of Empire's compensation for non-bargaining unit, non-officer employees you set

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out Merit Increases, Incentive Awards and Discretionary Awards. You're not changing any of that testimony now, are you?

Absolutely not.

Q. And the Incentive Awards, which are shown on page 3, Item No. 2 are the dollars that are at issue in this case this afternoon; is that correct?

That's correct, yes. Now, Commissioner Simmons asked you about the traditional test that you have referred to, and in response you reference the fact that it's your understanding that the Staff, for purposes of the issue that is before us, is applying a test which the Commission applied in a Union Electric case involving a management incentive plan; is that Was that your testimony? Yes, it was. correct?

Is the incentive compensation, which is at issue here today, in your mind that incentive compensation for hourly workers, a management incentive plan?

Α. No, it's not. Not at all.

Q. You have a management incentive plan, do you not?

We do have a management incentive plan for the officers of the company.

And that's what Commissioner Gaw was Q. getting at with respect to his questions about Exhibit 115; is that your understanding?

A. That's correct, yes. That those numbers should not be included in this issue.

Q. That some Empire employees, who are under the management incentive plan, their names appears on that list along with dollar amounts; is that true?

Α. That's correct.

And that's not something that we're hopefully arguing about here today?

We've already argued about that. I think Mr. Ďottňeim was asking you some questions also in response to your answer to Staff Data Request 318, which is Exhibit 115. And you indicated that Empire awarded incentives in some instances even though no goals have been set for the year 2000. Do you remember that answer?

Yes, I do. Yes.

Q. And my question to you is, why did you do Page 24

that?

A. The reason we did that was during 2000, we

were operating with an extremely short work force. Typically in our organization we'll have 15 to 20 vacancies. We had 60 vacancies for most of the year. As the year went on, we got closer and closer to what, I think, all of us perceived to be a closing of the merger, became and more difficult to try to hire anyone. Particularly anyone with utility experience.

And as a result of that, we were asking people who were working with short department to try to complete all the work that had to be done. We were asking people to work extra hours. People that were salaried, we were asking them to work extra hours. So people stretched just to keep the organization intact and to keep providing service to customers through the year.

As a result of that in February when we found ourselves with no merger taking place, and we're all still there and we're all still operating, it only seemed appropriate to reward those employees who have really extended themselves on behalf of our company and our customers.

- Q. Mr. Dottheim also asked you about Empire's overall compensation levels as they might compare to other companies. Do you remember that question?
- A. Yes, I do. Q. And I think you indicated that in making your statement in your testimony on that point that you had looked at EEI, Edison Electric Institute data, was that your answer?
- A. Yes, it was. Q. And I'm going to use the word bandwidth. What bandwidth of companies did you look at when you reviewed that material for purposes of reaching the conclusion you reached?
- the conclusion you reached?

 A. The EEI data encompasses every electric utility and some electric and gas utilities and some independent energy producers in the United States, and we looked at that. That data is further broken down by revenue bands. And the group of companies that we compare ourselves with is revenue less than \$1,000,000,000. So we fall in the small end of that.

We don't try to get to the mid-point of those. If we did, salaries at my level would probably be at least 50 percent higher than they are. We run around the 25th percentile where our revenue would fall in that band as well. So that study is done annually for EEI by Towers Parens (phonetic sp). It's an extensive report. And we

look at the jobs that are identified. Now, not all jobs are clearly identified, and you get a clearly one for one match. Sometimes you have to interpret the data a little bit.

Q. And is that the type of data that you look at when you make decisions about the amount of Merit Increases that you talk about on page 2 of your supplemental surrebuttal testimony, you look

at that type of data in helping you make those 10 Merit Increase decisions?

Yes. We will look at the average increases over a period of time, the job values that we can identified and whether or not those job values have increased. Each job gets valued according to the surveys. So there is no cost of living and no broad band movement of living --

Once again, those --

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- -- for those salaries. Excuse me. Once again, those Merit Increases are Q. adjustments to the employees base pay; is that true?
 - That's correct, yes.
- And once they are set, they do not change; Q. is that true?
 - They do not change until the survey data Α.

would indicate that there's justification to increase those.

But the Incentive Awards, which are at Q. issue here, are not set; is that true?

A. They are not set and they are not added into the base of the salary. They are a one-time ${\sf A}$ payment. You receive it today and it's gone tomorrow.

- Q. Finally, Mr. Dottheim began his cross-examination by directing you to a statement you made on page 4 of your supplemental surrebuttal testimony. If you could turn there for a minute, and I'll direct you to the statement that Mr. Dottheim focused on. It's on lines 7, 8 and 9 where you indicated that Staff work papers in case ER-97-81 indicate the inclusion of incentive payroll. And then you say so the Incentive Awards should not have been a new item to Staff. recall Mr. Dottheim's questions about that statement?
 - Α. Yes, I do.

Looking at the top of that page, is it my understanding that -- the question is, What is your understanding of whether or not the Staff had been aware of the Incentive Awards prior to this case.

And you indicate, Yes. Please explain. And your answer beginning on line 6 and ending on line 9 is your attempt to explain why you think that Staff should have been aware of the Incentive Awards prior to this case; is that correct?

A. That's absolutely right, yes.

Q. And then Mr. Dottheim asked you quite a

few questions about a document, which is a memorandum in support of the stipulation and agreement in that case, ER-97-81 case. Do you have that document in front of you?

A. It's here in the stack. I can find it.
Is it the document in support of the stipulation?
Q. Memorandum in support of stipulation and

- The packet that he gave me had a cover agreement. letter on the top.
 - Yes, I have it.

Dated April 16, 1997. If you would turn to page 6 of the memorandum in support of the Page 26

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stipulation and agreement?
21
          Α.
               Yes.
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               Down there four lines, five lines from the
          0.
     bottom, there's an item highlighted, Incentive Pay; is that correct? It's not highlighted, but it
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     appears the words Incentive Pay?
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0842
               Are you on page 6?
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               Page 6 of the memorandum in support of the
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     stipulation and agreement. It has, Staff
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     reconciliation to stipulated revenue requirement.
               Can I approach the witness for a moment? JUDGE RUTH: Yes.
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                             I'm there. The payroll
               THE WITNESS:
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     i ssue?
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     BY MR. SWEARENGEN:
               It says, Corrections to payroll and
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         Q.
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     incentive pay; is that correct?
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               Yes.
          Q.
               And Mr. Dottheim pointed that out to you,
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     did he not?
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               MR. DOTTHEIM: I object. I don't believe
       pointed out that line to Mr. McKinney.
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     BY MR. SWEARENGEN:
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               Well, if he didn't, I will point it out to
     you, Mr. McKinney. That is on the document that
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     Mr. Dottheim cross-examined you about; is that
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     true?
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          Α.
               Yes.
               Then turn to page 7, if you would, The next page about a third of the way
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          Q.
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     pl ease.
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     down is a line, Payroll, slash, incentive
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     compensation?
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          Α.
               Yes.
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          Q.
               And then finally, turn over to page 9.
          Α.
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          Q.
               Item 5, Payroll, slash, incentive
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     compensation?
          Α.
               Yes.
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               And then the next line during
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     prehearing -- Empire during prehearing sought
     inclusion of an incentive compensation payment made
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     in February 1997?
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          Ο.
               And that's when you make the incentive
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     compensation payments, is it not, in February of
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     1997?
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               My question to you is, looking at those
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          Q.
     three pages, those items I pointed out, what would
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     you conclude from this with respect to the Staff's
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     knowledge of the item known as incentive pay prior
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     to the case that we're litigating today?
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               Well, my conclusion, as I state in my
     testimony was, that Staff seemed to be aware of the
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     issue of incentive pay, because we had dealt with it in the '97 case.
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               MR. SWEARENGEN:
                                  Thank you.
                                               That's all I
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     have.
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               JUDGE RUTH: Okay.
                                     Thank you.
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               Mr. McKinney, you may step down.
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(WI TNESS EXCUSED.)
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                JUDGE RUTH: It is now five minutes after
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          We will take a 15-minute break and start back
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     up at 3:20.
                    We're off the record. Thank you.
                (OFF THE RECORD.)
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                JUDGE RUTH: Before we took a break, we
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     had finished with Empire's witness Mr. McKinney.
We are now ready for Staff to call a witness. I
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               Mr. Dottheim?
13
     sorry.
                MR. DOTTHEIM:
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                                  Yes. At this time I'd like
     to offer Exhibits 115 and 116.
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     JUDGE RUTH: I notice we are missing Mr. Coffman and Mr. Conrad. However, I said we would start at 3:20, and it's 3:24. So let me ask the other parties first on Exhibit 115. It's the
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     highly confidential response to Staff Data Request
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     No. 318.
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                Are there any objections to this being
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     admitted into the record?
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                Empire, you're the only one present.
24
     you --
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                MR. SWEARENGEN: We have no objection.
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                JUDGE RUTH: I'll note then for the record
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      that Mr. Conrad and Mr. Coffman were not present,
     and the Exhibit 115 will be admitted into the
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     record.
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                (EXHIBIT NO. 115 WAS RECEIVED INTO
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     EVI DENCE.)
                JUDGE RUTH: Mr. Dottheim also offered
     Exhibit 116. It's a highly confidential Company response to Staff Data Request No. 331. Are the
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                                                      Are there
     any objections from the parties to admitting this document? Again, Mr. Coffman and Mr. Conrad are
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     not present, and the exhibit will be admitted into
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     the record.
                 (EXHIBIT NO. 116 WAS RECEIVED INTO
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     EVI DENCE. )
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                JUDGE RUTH: Mr. Dottheim, did you have
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     anything further?
                MR. DOTTHEIM:
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                                 No I didn't.
                               Thank you. Then would you
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                JUDGE RUTH:
     please call your next witness.

MR. DOTTHEIM: The Staff would call as a
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     witness on the Incentive Compensation Issue,
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     Janis E. Fischer.
                (WITNESS SWORN.)
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                JUDGE RUTH: Thank you. Please be
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     seated.
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                Mr. Dottheim?
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     JANIS E. FISCHER, being first duly sworn, testified
     as follows:
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     DIRECT EXAMINATION BY MR. DOTTHEIM:
                Would you please state your name and
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     business address for the record.
 8
                Janis E. Fischer, and it's J-a-n-i-s,
          Α.
     Fi scher,
 9
               F-i-s-c-h-e-r. My business address is
     3675 Nol and Road, Independence, Missouri 64055.
10
                And would you please state the nature of
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     your employment?
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          Α.
                I'm employed by the Missouri Public
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      Service Commission as a regulatory auditor.
15
                Ms. Fischer, do you have before you copies
                                             Page 28
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of what have been marked as Exhibit 50, your direct 17 highly confidential testimony in this proceeding, 18 Exhibit 51 your non-proprietary direct testimony, 19 Exhibit 52 your rebuttal testimony in this proceeding, highly confidential; Exhibit 53, your non-proprietary rebuttal testimony in this 20 21 22 proceeding; Exhibit 54 which has been marked as 23 your surrebuttal testimony in this proceeding; 24 Exhibit 112 which is your supplemental surrebuttal,

that is the highly confidential version of your

supplemental surrebuttal testimony; and Exhibit 113 which is the non-proprietary version of your supplemental surrebuttal testimony in this proceedi ng?

I only have the HC versions because the others are repetitive.

That's fine.

I do have two corrections to make.

Would you state at this time if you Q. Yes.

do have any correction?

- A. Yes, I do. The first one is in my direct testimony on page 13, on line 8. The line reads, The union employee pay increases effective November 6, 1999. The year should be 2000 instead of 1999.
- Q. All right. And that correction would be for both Exhibit 50 and Exhibit 51, both the highly confidential and the non-proprietary versions of your direct testimony?
- Α. Yes. And then I have one other correction in the supplemental surrebuttal. That is on page 9, line 11. The line reads, Example of an Incentive Award that is not quantifiable, and I would like to insert the word goal after the word award, so that it reads, Example of an Incentive

Award goal.

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And that correction would be to both O Exhibit 112, which is the highly confidential version of your surrebuttal testimony and Exhibit 113, which is the non-proprietary version of your supplemental surrebuttal testimony?

Yes, that's correct.
If I were to ask you the same questions that are contained in your direct, rebuttal, surrebuttal and supplemental surrebuttal as just corrected, would your answers be the same?

Yes, they would be.

Is the information contained therein true and correct to the best of your knowledge and belief?

Yes, it is. MR. DOTTHEIM:

At this time I would offer Exhi bi ts 50, 51, 52, 53, 54, 112 and 113 and tender Ms. Fischer for cross-examination.

JUDGE RUTH: Okay. Thank you. First let's address Ms. Fischer's HC direct, which is Exhibit 50, and the NP direct, Exhibit 51. Are there any objections to these two documents being admitted into the record?

MR. SWEARENGEN: We have none. 25

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ER2001299v9 JUDGE RUTH: Seeing no objections, 2 3 Exhibits 50 and 51 are received into the record. (EXHIBIT NOS. 50 AND 51 WERE RECEIVED INTO 4 5 EVI DENCE.) JUDGE RUTH: Exhibit 52 is Ms. Fischer's HC rebuttal, Exhibit 53 is her NP rebuttal. Are ĴUDGE RUTH: 6 there any objections to these two documents? 7 MR. SWEARENGEN: We have none. 8 9 JUDGE RUTH: Then these two documents are 10 also admitted into the record. (EXHIBIT NOS. 52 AND 53 WERE RECEIVED INTO 11 12 EVI DENCE.) 13 JUDGE RUTH: Exhibit 54 is Ms. Fischer's 14 surrebuttal testimony. Are there any objections to 15 this document? 16 MR. SWEARENGEN: We have none. JUDGE RUTH: Okay. Seeing no objections, 17 Exhibit 54 is also received into the record. 18 19 (EXHIBIT NO. 54 WAS RECEIVED INTO EVI DENCE.) 20 21 JUDGE RUTH: Exhibits 112 and 113 are the 22 supplemental surrebuttal. The first one is the HC, 113 is the NP. 23 Are there any objections to these two documents? 24 25 MR. SWEARENGEN: We have none. 0850 JUDGE RUTH: Okay. Then Exhibits 112 and 2 3 113 are also admitted into the record. (EXHIBIT NOS. 112 AND 113 WERE RECEIVED INTO EVIDÈNCE.) JUDGE RUTH: 4 5 Thank you. Praxair, are you ready to begin cross-examination? 6 7 8 MR. CONRAD: Yes, ma'am. Thank you. CROSS-EXAMINATION BY MR. CONRAD: 9 10 Ms. Fischer, Stuart Conrad for Praxair. just have one very quick thing I wanted to ask you. If you could just, in a nutshell -- you heard 11 12 Mr. McKinney earlier today, if you could just, in a nutshell, tell me why it is that Staff is proposing to disallow these -- and I believe it's the 13 14 15 incentive compensation we've settled on; is that 16 17 correct? 18 Α. 19 Q. Just quickly. 20 In reviewing what Empire provided in 21 reference to their Incentive Awards, Staff compared 22 those awards in the criteria set in order to give those awards based on what we believe to be the Commission's criteria set out in the UE case, and that's basically the criteria that we applied in 24 25 0851 The awards would have to be based upon goals that both showed improvement in job performance and 3 also were quantifiable that they would apply back 4 to the plan. And the other criteria that we also looked at was the fact based on the information we 5 6 received from the company was that goals were not actually even put in place for most employees for the year 2000 based on the merger activity at the 7 8 9 10 time. So I guess there's actually more than one

part to why we disallowed. First, being the fact

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     that there weren't any goals set, and then also,
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     that led to the fact that they didn't meet the
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Q. So really the two points. One, is comparing in your view to the UE standard that those two things didn't jive, and so that's out. And then there was an administrative problem to it?

Yes, that's correct. The fact that the year 2000 did not lend itself to even follow the plan that Empire had in place, which would be to set goals. And then based on the performance of the goals determined if the Incentive Awards were allowable or not. MR. CONRAD:

Okay. Thank you.

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Thank you, your Honor. JUDGE RUTH: Mr. Coffm Mr. Coffman? MR. COFFMAN: No questions. JUDGE RUTH: Mr. Swearengen? MR. SWEARENGEN: Yes, thank you.

CROSS-EXAMINATION BY MR. SWEARENGEN: Q. Good afternoon, Ms. Fischer.

Good afternoon. Α.

Q. I have just a few questions for you. I looked at Schedule 1 to your direct testimony where you indicated a summary of rate case testimony you filed, and I want to make sure I understand the only two rate cases that you have been involved in prior to the present case is the Empire District Electric Company case ER-97-81 and the Union Electric Company gas rate case 97-393; is that correct?

Well, those are the only two cases Yes. that I filed testimony on. I also was involved in a KCPL electric rate case 99, I believe, it's 313, but we settled that case before we actually wrote testimony.

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Okay. Thank you.
In the prior Empire case ER-97-81, did your work and responsibilities in that case concern 0853

or involve employee compensation or payroll issues?

No, they did not. Α.

How about the Union Electric Company case Q. GR-97-393?

Α. No. That was not in my area.

So would it be fair for me to say that perhaps this is the first time that you have looked

at these types of issues in a rate case?

A. Well, the KCPL case that I mentioned earlier that we settled, I was assigned to payroll and benefits in that case.

So you did do some work in payroll and benefits in that case; is that right?

Yes, I did.

- Q. Prior to commencing your work in this particular case, the present Empire case, did you go back and review the audit work papers from the prior case, ER-97-81?
 - Yes, I did.

And did you review the memorandum in support of the stipulation and agreement in that case which Mr. Dottheim cross-examined Mr. Myron

ER2001299v9 McKinney about? 24 No. I don't believe that I saw that prior Α. 25 to a few weeks ago. 0854 Q. In ER-97-81, do you recall were any of Empire's base salaries or the base level of 2 compensation for Empire employees disallowed by the Staff for rate-making purposes? And I'm talking about non-incentive-type compensation. I'm talking 5

about base salaries, base levels of compensation. Based on that time and place or --

In that case. In the ER-97-81 case, did 0. the Staff disallow any of Empire's base compensation for rate making purposes?

A. I don't recall seeing that it was

di sal I owed.

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- Q. 0kay. And would I be correct in understanding in this case, ER-2001-299, that the Staff has not proposed to disallow any of Empire's, and I will call it base salaries or base level of compensation?
 - Α. That's true.
- $\,$ Q. Would you agree that your understanding of the three types of compensation which ${\rm Empi}\,{\rm re}$ utilizes for its non-officers, non-union workforce is as described in Mr. McKinney's supplemental surrebuttal testimony, and he was cross-examined rather extensively on that. He listed the three categories, Merit Increases, which are not an issue

in this case; Incentive Awards, which is the issue; and Discretionary Awards or the Lightning Bolts, which are not at issue. Would you agree with your understanding that -- is your understanding the same as Mr. McKinney's as set out in his testimony?

That those are the three opportunities for incentive compensation? I'm sorry.''I missed the -- I don't remember the first part of your questi on.

Is your understanding of the three types of compensation Empire utilizes for its non-officers, non-union workforce as described in Mr. McKinney's supplemental surrebuttal?

Well, those three forms of compensation do not include the base compensation. So I really wouldn't agree that those are the only compensation available to employees.

Q. So you would add base compensation to that then?

And if we're including all employees, there is the management incentive plan.

Q. 0kay.

I believe that's all that I can think of Α. right now.

Q. So within base compensation, the

management incentive plan or the MIP, the Incentive Awards, the Discretionary Awards, and the Merit Increases, you pretty much get everything then; is that right?

Actual dollars that flow through paychecks, yes. If you want to include compensation as to benefits, then there would be

addi ti onal .

Q. I understand. The information in which you requested in Staff Data Request 139 in this case is set out in your supplemental surrebuttal testimony, is it not, at page 2 beginning at line 15?

A. Yes.

MR. SWEARENGEN: Could I approach the witness, please? JUDGE RUTH: Yes.

BY MR. SWEARENGEN:

- Q. Ms. Fischer, I'm going to hand you in a minute Staff Data Request No. 145 from Empire's last rates case ER-97-81. And I'm going to ask you just to read into the record the information requested on that document.
- $\dot{}$ A. It states, Information requested. Please provide the amount of discretionary compensation

awards budgeted in 1994, 1995 and 1996. Also provide a list of awards presented since January 1, 1994 indicating, A, the recipient, B, a description of the performance being recognized, C, actual dollar amount of award, D, accounting treatment for, I believe it's those awards on Empire's books and record and, E, quantify the benefit to the ratepayer of the idea or performance being recognized.

Q. Thank you. Now, Ms. Fischer, let me ask you this question: Other than the change in the dates, would you agree with me that that Data Request No. 145 from ER-97-81, the last Empire electric rate case, is virtually identical to the Staff Data Request 139, which you describe on page 2 of your supplemental surrebuttal testimony?

A. Yes, it is.

- Q. And would you agree that in both cases, if you know, that Empire provided the information requested, which was the amounts for discretionary compensation awards; is that true?
- A. They provided a portion of what I was asking for. So I couldn't really say that in this case they provided everything at this point in time I would have expected to be included.
- Q. Well, let me ask you this: Did you go back and look at the data request that I just asked you to read in the record from the prior case Data Request 145?
 - A. Yes.
- Q. And did you look at the information that was provided in response to that Data Request 145 in KCR 97-81?
 - A. Yes, I did.
- Q. And is it your testimony that the information -- let me ask you this question: Was not the information that was provided in response to your Data Request 139 in this case, the same information that the Company had provided to the prior response or request in the prior case?
- A. Actually the response in this case wasn't as complete as in the other case. I believe in the prior case they quantified the benefits. And in

this case, I believe, that's part E, they did not quantify the benefits. 20

But all that had to do with the item of discretionary compensation awards, is that not true, because that's what the data requests asked for in this case and also the prior case?

We asked for discretionary compensation

award information, and they provided what was characteristic of the response in the last case, which referred more specifically to what now is called the Lightning Bolt Awards.

Q. Well, let me ask you about that. In your supplemental surrebuttal testimony at page 2, line 25, you indicate, The response from Empire to Data Request 139 did not include the 323,000 Incentive Awards or any indication that the

Incentive Awards Program existed; is that correct?

- Yes, that's correct. Q. That's what you say?

A. Yes.

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Q. Do you have your rebuttal testimony with you?

Α. Yes, I do.

If you would take a look at that, please, 0. and turn to page 7?

Α. Yes.

Q. Do you have that?

Yes, I do. Α.

O. There beginning on line 14, you talk about what Empire addressed in the terms of bonuses and incentive pay. And direct testimony your answer, No. Empire did not address in its direct testimony

its support for inclusion in cost of service, bonuses and incentive pay. Although the annualized payroll adjustments included in Company Witness Gibson's Section J, Schedule 2 reflect the inclusion of bonuses and incentive pay, period. The work papers of the Company supporting Section J, Schedule 2 of Mr. Gibson's direct testimony, which were provided in response to Data Request No. 1, indicate that an amount for bonuses and incentive pay was included in the payroll annualization summary. Is that correct, that's your testimony?

Α. Yes, it is.

- Q. On your surrebuttal testimony, if you would turn to that, please, page 10, line 15. Do you have that?
- Down there on line 15 you say, Incentive compensation recovered from ratepayers should only reward employees for performance that is both exceptional and beneficial to ratepayers. words, employee performance that is beyond an employee's usual job description of beneficial ratepayers.

Let me ask you this: Is it your

understanding that that standard comes from the Union Electric case, which was discussed earlier, and I think appears in your testimony?

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Q. Would you agree that under this standard, an Empire clerk who works in stockholder records could never receive an Incentive Award, regardless of how that person works or how the job might be stretched?

It would depend on the goals that were actually set for the individual. I don't have the job requirements for that individual. It appears that if you were in -- your job duty was focused on shareholder benefits, although maintaining the records would be something that would be required in any organization. I don't really believe that we would necessarily exclude that person from being eligible if they met the criteria.

Q. Okay. Thank you.

On your surrebuttal testimony, page 10, line 19, you go on to say, To reward employees for activities that they are required to do as a part of the normal job duties would be duplicative and should not be borne by ratepayers.

If an employee is, let's say, at full-job

value and does not receive a Merit Award, which is an increase to base salary, but that employee does reach clearly defined stretch goals, that wouldn't be duplicative, would it?

If we're defining incentive compensation and looking at the criteria set by the Commission, stretch goals, if that relates to improve job performance beyond what is considered normal job duties, I believe it would be -- it would be -they would be in a category where they possibly could receive the awards.

- So your answer, I think, then would be yes to the question?
 - Α. Yes.
- Q. And assuming those things that happened, would you agree that that employee should get an
- Incentive Award under those circumstances?

 A. Could you repeat the question?

 Q. Assuming those things happened, would you agree that the employee should get an Incentive Award under those circumstances?
- Are you referring to the things that I said would have to happen?
 - Q. Right.
 - Α. They would have to have set goals and the

goals would have to show -- represent improve job performance, and then the supervisor of person in charge of determining the outcome would be able to quantify those goals, that would appear to me to meet the criteria set by the Commission, yes.

And my question earlier was, the employee is at full-job value and, therefore, didn't receive a Merit Award, and I think you said yes to all that, and I understand how you qualified it?

A. Well, I guess I know there's been some

confusion as to the difference between Merit Award and Incentive Award. My understanding is that the Merit Award is based on the review of the surveys and how that employee measures up compared to the

ER2001299v9 15 job market or their base. 16 0. That's right. A. And that according to Empire's plan, those individuals still must meet base goals in order to qualify for that. And then the Incentive Awards are above the recognition of the market base. So 17 18 19 20 with my understanding, the Incentive Awards are 21 22 available for people that have already talked out 23 or met the market level for their job. 24 Okay. So they would be at full-job value 25 then under those circumstances? 0864 1 Ri aht. But once again, I think your answer would You said that if they did all those things 0. 3 be yes. they should get an Incentive Award. Should that 5 award then be included in rates for rate making 6 purposes? 7 If they meet the criteria sent by the 8 Commission and if -- yes. I believe they would be 9 eligible to receive the Incentive Awards. 10 MR. SWEARENGEN: Could I have just a 11 minute, please? JUDGE RUTH: 12 Yes. 13 MR. SWEARENGEN: Could I approach the 14 wi tness? 15 JUDGE RUTH: Yes. Are going to show the 16 witness something? MR. SWEĂRENGEN: I am. 17 JUDGE RUTH: Are you going to show it to 18 19 counsel first? MR. SWEARENGEN: I am. JUDGE RUTH: Thank you 20 21 Thank you. 22 BY MR. SWEARENGEN: Ms. Fischer, I'm going to hand you a 23 0. document. At the top it says, Union Electric 29 24 25 MoSMo PCS new series 325. And it discusses under 0865 Item F, Management Incentive Plan? 1 2 Α. Yes. 3 Are you familiar with that? Q. 4 Α. Yes, I have seen this before. 5 Q. What is your understanding of what that 6 7 is? This is part of the order for the Union 8 Electric Case ER-87-114. 9 Q. And is that the case that you referred to 10 in your testimony? 11 Α. 12 And is that the case which in your view sets the standard which the Commission should apply 13 in this instance? 14 15 16

Now, back once again on your surrebuttal, page 10, line 15, you say that, Incentive

compensation recovered from ratepayers should only reward employees for performance that is both exceptional and beneficial to ratepayers. In words, employee performance that is beyond the employee's usual job description and beneficial to ratepayers. Is that standard mentioned in that language in that decision that you have in front of you?

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         Α.
               Well, the wording isn't the same, but I
     believe the intent is the same.
               MR. SWEARENGEN:
                                 0kay.
                                         Thank you.
                                                       That's
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     all I have.
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               JUDGE RUTH: Mr. Swearengen, I just wanted
     to clarify. You did show the witness a couple of
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7
                  Do you intend to mark those or offer
     documents.
 8
     those?
 9
               MR. SWEARENGEN: I do not.
10
               JUDGE RUTH:
                             Thank you.
               MR. SWEARENGEN: Thank you.
11
               JUDGE RUTH: Chair Lumpe, do you have
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13
     questi ons?
               CHAIR LUMPE:
14
                              Just a few.
15
     QUESTIONS BY CHAIR LUMPE:
16
               Ms. Fischer, in your testimony you did not
17
     suggest that Staff was unaware of earlier incentive
18
     plans, did you?
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               The position I have and what happened was
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     that we were aware that Empire had a management
     incentive plan, and we were also aware of the Lightning Bolts. And in my issuing or in Staff's
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22
     issuing of that initial data request, which I
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24
     wasn't the actual person that submitted it, we were
     trying to encompass anything that might be out
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0867
              And I understand that there was some
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     misunderstanding in exactly what we were asking
     for, and then when what we received, we relied on
 4
     it when we shouldn't have as the circumstances have
 5
     shown.
 6
               So you knew there were some plans, but you
 7
     were trying to find out what the total --
 8
               Right. I wanted to review everything that
9
     they had, so that I could make a determination as
10
     to whether it would be allowable or not.
11
               And if I understood you correctly, using
     the criteria from the UE case, your concern about
12
     the incentive plan here was that no goals were
13
     required based on the merger having not taken
14
15
     place, and so supervisors did not have to make sure
16
     that someone had established goals. Was that your
17
     concern?
18
               Our initial concern was based upon the
     fact that for the year 2000 there were not goals specific for individuals for the majority of
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20
     employees at Empire, and that without the goals, we wouldn't measure whether improved job performance
21
     had occurred or whether the things that did occur
23
24
     actually benefitted ratepayers.
25
               And part of the reason there were no goals
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0868 was because of the merger intervention and that sort of thing?

Α. That's my understanding based upon what

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Empire responded in the data request.

Q. In your surrebuttal on page 9, line 23, would you explain what you mean by that sentence to me?

The sentence reads, If these awards are already included as expenses during the test year, and it is determined by the Staff -- okay. Page 37

11 let me read it here. I think at that point what I
12 was trying to do was to convey that if we found
13 that we had already included the Incentive Awards,
14 that we would not include them a second time. That
15 we would try to clear it up so that they would be
16 recognized once.

Q. Only once. Okay. And I think -- yes. It was Commissioner Murray that asked Mr. McKinney. He talked about using a four-year average, and you were suggesting a five-year average. Would you explain that?

A. In my review of the management incentive plan, I used a five-year average. And what I did in that case, I went back to each of the preceding five years, determined which goals were ratepayer

driven versus shareholder driven. I disallowed the ones that were shareholder driven, and then averaged the five years based on what would be acceptable because of benefitted ratepayers. And the management incentive plan is much more quantified as to the goals, and specifically each employee identifies how they believe they met the goal.

So then when I -- was unaware of exactly what we actually had in the Incentive Awards, I assumed that if we found that they met the criteria, that we could also look at a five-year average. The problem we have now is that, in reviewing the DR-331, which included the actual base objectives and incentive objectives, we found that -- I would say in every employee that I reviewed, there were some incentive objectives that I didn't think met the criteria, and that they didn't really stretch the individual to perform, improve job performance, and that they were also hired to quantify or extend it to ratepayer benefits.

So I believe a five-year average or a four-year average could be used if the plan met the criteria, but --

 $\ \mbox{Q.}$ So the criteria are still significant to you?

A. Yes. And that it wasn't met, wouldn't allow me to use the average.

CHAIR LUMPE: Okay. Thank you. That's

all.

 JUDGE RUTH: Commissioner Murray? COMMISSIONER MURRAY: Thank you.

QUESTIONS BY COMMISSIONER MURRAY:

 $\ensuremath{\text{Q}}.$ I just want to clarify your final position on this.

A. Yes

- Q. The Staff is taking the position that none of the Incentive Awards should be allowed; is that correct?
 - A. That's correct.

Q. And you're basing that on the fact that you don't think the plan met the criteria?

A. That and -- yes. And specifically the fact that goals weren't set in 2000, which makes it impossible for Empire to have met the criteria in Page 38

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that year specifically.
          Q.
23
               Do you think it is reasonable for the
     company to have had an incentive plan to have
24
25
     rewarded its employees for what they consider an
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     outstanding performance?
                I believe that a company should have that
     discretion to enact an incentive plan that if
     demonstrated to meet the criteria, would be
 5
     al I owable.
 6
                And if this Commission were to disagree
     with Staff to the point that we felt that the
 8
     Incentive Awards should be allowed, would it be
 9
     Staff's recommendation to use a five-year average?

A. If the Commissioners determine that the
10
11
     goals -- that the criteria had been met, which is
     not Staff's position, but if that were the case,
12
     then it would be similar to the management
13
     incentive plan, and I believe we would accept an
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15
     average.
16
          Q.
                Based on five years?
17
                Well, to normalize it, and I believe
     Empire agreed that they would include in the average as zero for the year 2000 since the goals had not been met. That's my understanding. We
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     would want to include a zero, and I believe that was included in Mr. McKinney's computation of the
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     200 and -- I'm not sure if it's 23 or 25,000 for
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     his four-year average.
                COMMISSIONER MURRAY: All right. Thank
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     you.
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                JUDGE RUTH:
                               Commissioner Gaw?
                COMMISSIONER GAW:
                                      I have no questions.
                               Okay. We'll have recross
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5
                JUDGE RUTH:
     based on the questions from the Bench.
 6
7
                Mr. Conrad?
MR. CONRAD:
                               Nothing further, your Honor.
 8
9
     Thank you.
                JUDGE RUTH:
                               Mr. Coffman?
                MR. COFFMAN: No questions.
JUDGE RUTH: Mr. Swearengen?
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11
12
                MR. SWEARENGEN: No questions.
                                                      Thank you.
13
                JUDGE RUTH: Redirect, Staff?
                MR. DOTTHEIM:
14
                                 Yes. Just a couple of
15
      questi ons.
     REDIRECT EXAMINATION BY MR. DOTTHEIM:
16
     Q. Ms. Fischer, in response to a question from Mr. Conrad, you made reference to the UE case, the criteria established in the UE case -- and I
17
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20
     think Mr. Swearengen provided you a copy -- the
     very excerpt from the UE case.
21
22
                Has the Commission applied that criteria
23
     solely in the context of the UE case?
24
                No. I've reviewed several orders, maybe
25
     half a dozen or so that were related to various
0873
      types of incentive plans. And I believe the UE
 2
     case is -- that order is what is cited in all of
 3
     those others
                And those cases you're referring to, are
      those Missouri Commission cases?
                Yes, they are.
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                  And those are compensation issues that
      you're referring to?
 8
                  Yes, they would be.
Mr. Swearengen again asked you to read
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10
           Q.
      into the record and asked also some questions regarding to Data Request 145 in Case No.
11
12
      ER-97-81. Did the Incentive Award Plan exist at
13
      the time of that data request in the form that it
14
15
      presently exists?
16
                  No.
                         My understanding is that there were
      Incentive Awards related to 1996, but that the
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      current plan was not effective until goals were set
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      for the year 1997.
      Q. I think Mr. Swearengen again referred you to your rebuttal testimony, page 7, where you have referenced to the work papers of the Company. Do
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21
22
      you recall whether in the work papers supporting
23
      its direct filing, did Empire's specifically set
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25
      out an amount related to the test year Incentive
0874
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      Awards?
      A. If I recall correctly, the work papers included numbers related to payroll annualization, and there was a line referring to bonuses and incentive pay. And I believe the amount was 400 -- I'm not sure if it was 408,000 or in that
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 6
7
      ballpark. There was no detail provided explaining
 8
      what portion of that represented management
 9
      incentive plan as opposed to Merit Awards versus
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      Incentive Awards versus Lightning Bolts. It was a
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      lump sum.
                  MR. DOTTHEIM: Thank you. I have no
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      further questions
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                  JUDGE RUTH: Okay. Ms. Fischer, you may
                  . Thank you. (WI TNESS EXCUSED.)
15
      step down.
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                  JUDGE RUTH:
                                   Based on the procedural
      schedule that we had set out earlier, we would now
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19
      move to the issue of Class Cost of Service and Rate
      Desi gn.
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21
                  Empire, are you ready to call your first
22
      wi tness?
23
                  MR. SWEARENGEN:
                                         I think so.
                                                          I call
24
      Mr. Dave Gibson.
25
                  JUDGE RUTH:
                                  Off the record for a minute.
0875
                  (OFF THE RECORD.)
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      JUDGE RUTH: Mr. Gibson, I will remind you that you have previously been sworn.

And, Mr. Swearengen, you may proceed.

MR. SWEARENGEN: Thank you.
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7
      DAVID GIBSON, previously sworn, testified as
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DIRECT EXAMINATION BY MR. SWEARENGEN:

- State your name for the record, please. Q.
- Davi d Ği bson. Α.

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- Q. And once again, by whom are you employed and in what capacity?
- Empire District Electric, and I'm Vice Α. President of Finance.
- Mr. Gibson, did you cause to be prepared for purposes of this case certain direct testimony, which has been marked Exhibit 6 and certain

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rebuttal testimony, which has been marked
19
      Exhibit 14?
20
                 Yes, I did.
           Α.
21
                 And have you prepared and prefiled any
           Q.
      other testimony in this proceeding other than your direct and your rebuttal testimony?
22
23
                 On this issue?
24
25
           0.
                 Yes.
0876
                 No, not on this issue.
 2
                         So in other words, anything that
           Q.
                 0kay.
 3
      you have, just tell the Commission or that you
      would like the Commission to know about the Rate Design Class Cost of Service issue would be found in Exhibit 6, your direct testimony or Exhibit 14, your rebuttal testimony; is that correct?
 5
 6
 7
 8
                 That is correct.
 9
                 If I asked you the question which are in
10
      Exhibit 6 and 14, would your answers this afternoon
      under oath be the same?
11
                 Yes, they would.
12
           Α.
                Would they be true and correct to the best knowledge, information and belief?
Yes, they would.
13
          Q.
      of your,
14
15
           Α.
                 MR. SWEARENGEN:
16
                                     I would offer into
      evidence, if it has not already been done so,
17
18
      Exhibit 6 and 14.
19
                 JUDGE RUTH:
                                0kay.
                                         My notes indicate that
20
      those have not yet been admitted into the record.
      So we would look at Mr. Gibson's direct testimony.
21
22
      Are there any objections to that being admitted at
23
      this time?
24
                 Seeing no objections, Exhibit 6, the
25
      direct testimony is admitted.
0877
                 (EXHIBIT NO. 6 WAS RECEIVED INTO
 2
3
      EVI DENCE. )
                 JUDGE RUTH: Exhibit 14 is Mr. Gibson's
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5
      rebuttal testimony. Are there any objections to
      this document?
                 Seeing no objections, Exhibit 14 is
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 7
      admitted into the record.
 8
                 (EXHIBIT NO. 14 WAS RECEIVED INTO
 9
      EVI DENCE. )
10
                 JUDGE RUTH:
                                Staff? Mr. Frey, are you
11
      ready to begin cross-examination?
12
                 MR. FREY: We have no questions, your
13
      Honor.
                 JUDGE RUTH:
                                Mr. Conrad?
14
                 MR. CONRAD:
15
                                Pursuant to the stipulation
      that was filed yesterday and subject to the
Commission's approval of that, we would have no
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17
      questions for Mr. Gibson on this issue.
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                 JUDGE RUTH:
19
                                And, Mr. Coffman?
20
                 MR. COFFMAN:
                                 That would be my same
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                   Thank you.
      response.
                 JUDGE RUTH: Thank you.
Then we would move to questions from the
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23
24
      Bench.
25
                 Chair Lumpe?
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                 CHAIR LUMPE: I don't think I have any
      questions on the stipulation and agreement.
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would be what we would be questioning on? I don't
 4
      any questions on that.
 5
                                Commissioner Murray?
                JUDGE RUTH:
 6
      QUESTIONS BY COMMISSIONER MURRAY:
              I just want to make sure that I'm clear The issues, Class Cost of Service and Rate
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 9
      Design are all covered in the proposed stipulation
10
      and agreement between the parties; is that correct?
                Yes, ma'am that is correct.
11
                COMMISSIONER MURRAY:
12
                                          Thank you. I have
13
      no questions then.
                JUDGE RUTH: Commi COMMISSIONER GAW:
14
                              Commissioner Gaw?
                                      Thank you.
15
      QUESTIONS BY COMMISSIONER GAW:
16
                You have reviewed the stipulation and
17
18
      agreement regarding rate design; is that correct?
                Yes, sir, I have.
19
20
                And can you briefly tell me what that
21
      stipulation calls for?
                Sure.
22
                       What we are agreeing to is that the
      percentage increase that will be realized by rate class will be equal if you exclude the amount of
23
24
25
      the interim energy charge. That particular amount
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 1
      will be based on usage KWH.
 2
                And that's excluding the provision dealing
          Q.
      with Praxair; is that correct?
 4
                Yes, sir.
 5
                             So in regard to -- tell me
          0.
                All right.
      again about the last part of your statement, and explain that to me, if you would, regarding the
 6
7
      kilowatt hour usage.
 8
 9
                Kilowatt hour usage, what that does is
      that is intended to -- it's a flat rate.
10
                                                       And what
      that will do if a person uses 100 kilowatt hours or
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12
      a million, they are going to pay the same amount
13
      per kilowatt hour for each customer. That is
      what -- so if you use more, you pay more and that's
14
15
      it in a nutshell.
16
          Q.
                But the rate is --
17
                The rate is the same.
          Α.
                 -- the same?
18
          Q.
19
                I thought I understood you to
20
      differentiate between the two factors.
                                                      Did I --
21
          Α.
22
          Q.
                Can you explain that differentiation,
23
      please, for me?
24
                Yes, sir. What that does is -- let me
25
      give you an example. Let's say you have a
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      15 percent increase.
                A 15 percent increase in what?
          Q.
 3
                In total rates.
          Q.
                All right.
                               Thank you.
      A. Let's say that we have said that the fuel and purchase power amount amounts to 5 percent.
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 6
7
     That would mean that the -- and that would be based on a kilowatt-hour basis. That would mean that the base increase that would be left, which would be
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      applied equally to everyone, would be 10 percent.
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So everyone would get a -- that would be mean,

like, the residential, commercial, we would

increase their base rates or their rates by

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10 percent. And then on top of that we would have 15 an increase based on kilowatt hours used or consumed, I guess. 16

Can you run through -- is it possible for 0. you to run through a scenario with hypothetical numbers to give me an idea of what that might do to a ratepayer?

Let's assume that you use -- let me 0kay. Α. make it so -- I'm going to do this in my head.

Let's make it simple for all of us it.

That would be nice. Thank you.

Α. Let's assume that someone uses 1,000

kilowatt hours. That would mean at 5 cents aprec that would be -- I'm doing it in my head -- \$5 -- no. \$50 excuse me. One decimal point off. That That would mean at 5 cents apiece, would be \$50. That would be the usage part.

Now, when we look at the base rate, if based on that, let's assume that your bill would have been -- make it simple -- \$25. We would apply a 10 percent increase to that. So that would mean that your \$25 bill would now be an additional \$2.50 or \$27.50 for the base rate, and then you would add on top of that the fuel and purchase power or the IEC piece.

Q. All right. Which you have already descri bed?

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0. How does that compare with what has been done in the immediate past in regard to increases of Empire, do you know?

A. Well, what we propose -- I can tell you what we proposed. In this case we proposed a flat increase, so that would be the same for everyone. So regardless of what your usage was, everyone would get the same increase. So if you used -- in our example, if you used 1,000 versus a million kilowatt hours, percentage-wise you would receive

the same increase. In this case 15 percent. this one is a little bit unique, because what it does is it takes the higher-usage customers, if they continue to use at that rate, then they pay more.

All right. And the amount of usage is after the scope of their billing period?

A. Yes.

Q. Not at particular peak times?

Α. Well, whatever they use.

Q. Whatever they use during a particular billing period?

Α. Yes.

Q. In total?

Α.

Q. Now, if you go to the Praxair portion and explain that for me, please.
A. Okay. What that does is, we basically do the same thing with Praxair. The only difference is in order to come to a stipulation and agreement, a unanimous stipulation and agreement, what we did is we agreed to increase the interruptible piece or the interruptible credit, if you will, to them by roughly \$100,000. That part is after we allocate

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all of the revenue requirements to everyone else.
0883
     So it doesn't effect the residential customers or
 1
     other customers. They are not -- they are not
     going to get -- or receive an increase because of
 4
     that credit.
 5
               All right. Are they receiving -- is
 6
7
     Praxair receiving a credit currently?
               Yes, they are.
         Α.
 8
               Is that disclosed? Do you know what that
         Q.
 9
     amount is?
               It's $3.76 per month.
10
         Α.
               Okay. Per month?
11
         Q.
     A. Yes. And it's going to $4.86 per month. Actually, going off the top of my head, it's 300
12
13
14
     and -- I want to say $50,000 approximately
     currently. And it will go to 4.50. I think that's
15
     in that range.
16
17
         Q.
               Okay.
                      And that is the amount that is
     totaling up to the $100,000 a year?
18
         Α.
19
               Yes. The difference between the two, yes,
     that's correct.
Q. That's
20
               That's the increase?
21
               Yes, sir.
Now, I want to make sure I'm clear about
22
         Α.
23
         Q.
     this other part. You're telling me that no other
24
25
     ratepayers are bearing a cost of the Praxair
0884
     credit?
 1
 2
               That's correct.
         Α.
         0.
               And so who is bearing the cost on the
 4
     Praxair credit?
 5
               That's if no one else is, that means that
         Α.
 6
     Empire is.
 7
               COMMISSIONER GAW:
                                   That's all I have.
 8
     Thank you.
 9
               JUDGE RUTH: Chair Lumpe?
10
               CHAIR LUMPE:
                             Yes. I did have a couple of
11
     little notes down here.
     QUESTIONS BY CHAIR LUMPE:
12
               And this is on the assumption that there
13
     is a refund that would occur. And it says that any
14
15
     check over $3.00 would not be refunded. Would that
     then go in to the pool that it would go to the Red
16
17
     Cross; is that where that money would go?
         Α.
18
               I believe that's correct, yes, ma'am.
19
         Q.
               0kay.
               That's subject to check, though. I think
20
         Α.
     that's correct.
21
22
         Q.
               Okay.
               JUDĞE RUTH: Sir, I can't allow you to
23
     give an answer subject to check. If you don't know
24
25
     then, the record will just reflect that.
0885
               THE WITNESS: That's how I remember it,
 1
 2
     but --
 3
     BY CHAIR LUMPE:
               That's fine. And the other feature of
 4
     this or another feature of this that would collect
 5
 6
     assuming there is an overage, you would collect
     that for a full year, and then you would start paying interest after the first year? In other
 8
     words, no interest would accrue the first year?
```

A. Well, actually what that does mechanically is, you're going to get -- if you think about it, you get -- you start collecting -- it's over a two-year period, so the net effect is, what you do is if you assume that you're going to collect half in one year and half in another year, by putting that language in the really saying that you're going to get whatever it is, you're going to get a full year's worth, and you're analyzing your refund that way.

And the other thing, is this I see. process weighed out so meticulously that we would not be quarreling about whether it's this amount of refund or that amount of refund? Can it be done

preci sel y?

I believe that's correct. I'll speak for Α.

25 0886

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6 7

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0887

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24

I think that's correct. The other parties, I would suggest that you would ask them the same thing.

Ask them the same question? Q.

Yes, ma'am. CHAIR LUMPE: Thank you.

JUDGE RUTH: Commissioner Murray? COMMISSIONER MURRAY: Thank you.

QUESTIONS BY COMMISSIONER MURRAY:

Sometimes when other Commissioners ask questions, it stimulates the brain to work a little.

You indicated to Commissioner Gaw that the percentage increase by class would be equal, excluding the IEC, which would be based on usage, and that that would result in larger users paying more of an increase. I guess the question that I have in regard to that is that this was determined by the parties to this case who do not include any large users; is that correct?

Praxair is a large user. Α.

- Okay. I wasn't sure whether Praxair was considered to be a large user, but Praxair also has a special arrangement with the company that other large users do not have; is that correct?
- Well, part of that goes to the fact that Praxair is interruptible, and they are the largest interruptible customers that we have.
 - The largest interruptible? Q.
 - Α. Uh-huh.

Q. Is it your testimony that this rate design is fair to the other large users who are not intervenors in this case?

When you look at -- yes, ma'am, it is. When you look at the load profiles of the other customers, they are not as good as what Praxair is, and Praxair can interrupt in a shorter time frame once we notify them that they will be subject to interruption than other customers can. So we feel that, all in all, it's a fair situation for Empire and everyone else concerned.

<code>And the \$100,000 credit going to Praxair,</code> is that -- do you just assume that they interrupted for that amount? Is that where that credit is coming in that they get that \$100,000 credit

```
whether they interrupt or not?
22
               That's true.
                              The way that it's designed
23
     if we interrupt, we can interrupt them, and I
     believe it's approximately up to 400 hours per
24
25
     year, which is quite a lot.
8880
 1
               And that has not changed, the amount that
 2
     you can interrupt?
                   And so theoretically, if we interrupt
               No.
     them once or if we interrupt them, say, 200 times,
 5
     the amount of the credit is the same.
     Q. But you have just increased the amount that you are willing to pay them for being
 6
7
     interruptible up to that point?
A. Yes, that's correct.
 8
 9
               COMMISSIONER MURRAY:
10
                                        And I have a
     clarification question for you, Judge Ruth. In that we seem to be addressing the stipulation on
11
12
13
     fuel and purchase power at this time. Is the
     testimony that we are taking right now related to
14
     all the remaining issues?

JUDGE RUTH: It was my understanding that
15
16
17
     this testimony was limited to the class cost of
     service and rate design. Is that correct,
18
19
     parties?
20
               MR. FREY:
                           That's correct, your Honor.
               JUDGE RUTH:
21
                              So Empire, Staff, Praxair,
     OPC, you all agree?
MR. CONRAD:
22
23
                              Yes.
24
               MR. COFFMAN:
                               Yes.
25
               JUDGE RUTH:
                              So this testimony is limited
0889
     to the class cost of service and rate design, and
     then tomorrow we'll pick up testimony that s
 3
4
     related to the fuel -- was it full and purchase
     power portion of this -- would you like me to take
 5
     a qui ck break?
 6
               COMMISSIONER MURRAY: No. I'm a little
     unclear because we are dealing with the fuel and
     purchase power issue that's in the stipulation and agreement, but we will deal with other issues in
 8
 9
10
     the stipulation and agreement tomorrow morning; is
11
     that that my understanding?
12
               MR. COFFMAN:
                               Yes.
               JUDGE RUTH:
                              Yes
13
               COMMISSIONER MURRAY:
14
                                        Thank you for that
15
     cl ari fi cati on.
               COMMISSIONER GAW:
                                   Can I ask a point of
16
     clarification, too?
JUDGE RUTH:
17
18
                              Yes.
               COMMISSIONER GAW:
19
                                     Because I'm not clear
20
     about whether the refund questions relate to the
21
     rate design or the fuel purchase, and so I just
22
     want to make sure I'm not precluded from inquiring
23
     about that portion tomorrow.
               JUDGE RUTH: It's my understanding you can
24
25
     ask --
0890
               COMMISSIONER GAW: I'm fine.
                                                 Just as long
 2
     as I -- I don't have any further questions.
               MR. CONRAD: Judge Ruth, if I can help a
     little bit, it's -- and I think I understand what
     Judge Gaw (sic) is struggling with, because it's
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kind of difficult to pull a part of this part. I think the thing that we had intended to put before
 7
        you-all today, and it's not to preclude you from aoing into these other things at all. It's just to
 8
 9
        try to sequence the witnesses. And I believe i paragraphs 5 and 6, if I'm not incorrect of my recollection, where this part of the issue is resolved, but it's resolved, Judge, as a whole.
10
                                                            And I believe it's
11
12
13
14
        And I think other witnesses would, perhaps, tell
15
        you that they are somewhat interrelated, as even
        Mr. Gibson has indicated.
16
       So from our perspective, there's no desire to preclude you and say, No, you should have asked that question yesterday. That's not it at all.

COMMISSIONER GAW: Okay. I just wanted to make sure we're okay on the way I'm thinking we're proceeding, so I'm fine. I don't have any further
17
18
19
20
21
22
23
        questi ons.
24
                       JUDGE RUTH: Thank you.
25
                       Any other Commissioner questions?
0891
                       Based on the questions we have had from
 1
        the Bench, we'll move to recross.
Staff, Mr. Frey?
MR. FREY: No questions, your Honor.
JUDGE RUTH: Mr. Conrad?
 3
 5
                       MR. CONRAD:
 6
                                           Just very quickly, your
 7
        Honor, if I can come up there. CROSS-EXAMINATION BY MR. CONRAD:
 8
        Q. Mr. Gibson, in response to questions by Judge Gaw (sic), and you were talking about the $3.76 and the interruptible credit. Am I correct that that is a per KW amount, per kilowatt --
 9
10
11
12
13
                       -- of curtailable demand?
14
               Q.
15
                       Yes, that's correct.
16
                       And the second point, I believe in
        response to Judge Murray (sic), mentioned that that credit was -- that credit is already in your tariff, is it not?
17
18
19
20
                       Yes, it is.
                       We're just dealing with the increase to
21
               Q.
22
        the amount; is that correct?
23
                       Yes, that's correct.
24
                       And nothing else in either the contract or
25
        the tariff is changed by this understanding?
0892
               Α.
                       No.
                               That's also correct.
        Q. Now, you would agree with me, I take it, that the amount does not change, that the amount of that credit either as it is now or as it would be
 5
        if this is approved, would not change as a function
 6
7
        of the number of hours that Praxair is asked to
        curtail?
 8
                               That's correct.
               Α.
 9
                       And I take it you would agree with me,
        that while it would be difficult to identify on a particular time slice basis, there is is a certain stand-ready cost for Praxair to say to you, the
10
11
12
        company, we will agree to install the equipment
13
14
        necessary to take our equipment off line quickly
        and in effect reorder our affairs at your-all's
15
16
        discretion, would you agree with me?
                                                               Page 47
```

```
Yes, that's correct.
MR. CONRAD: Thank y
17
          Α.
18
                                Thank you.
                JUDGE RUTH:
19
                                Mr. Coffman?
20
                                        Thank you.
                MR. COFFMAN:
                                 Yes.
     CROSS-EXAMINATION BY MR. COFFMAN:
Q. In response to Commissioner Murray's
21
22
23
     question about the impact of the settlement on the
     large power customer class. First of all, can you
24
25
     tell me approximately how many customers fall into
0893
 1
      that customer class?
 2
                Not right offhand. It's not -- rightoff
     hand I can't.
     \, Q. \, Is it fair to say that both the rate design recommendations of the Public Counsel and of
 5
 6
     the Commission Staff would have allocated more than
 7
     a system average allocation to that customer class?
 8
                      I think that's correct.
 9
                And so an equal percentage allocation
10
     assigns less to that class than either Public
11
     Counsel or Staff would have recommended?
     A. Yes, that's correct.
Q. And, of course, we are in the stipulation agreeing to equal percentage excluding the interim
12
13
14
15
     energy charge?
                That's also correct, yes.
16
                MR. COFFMAN: Okay.
17
                                         I think that
18
     clarifies what I wanted.
                                     Thank you.
19
                JUDGE RUTH: Mr. Swearengen, do you have
20
     redi rect?
21
                MR. SWEARENGEN: Mr. Conrad did a suburb
     job of cleaning up all the loose ends, so I have no
22
23
     questi ons.
                               Thank you.
24
                JUDGE RUTH:
25
                Off the record for just a moment, please.
0894
 1
                (OFF THE RECORD.)
                               We will go on. I believe the
 2
                JUDGE RUTH:
 3
     procedural schedule shows that Staff will be
     calling the next witness.

MR. FREY: Thank
 4
 5
                             Thank you, your Honor.
     calls James Watkins.
 6
 7
                (WI TNESS SWORN.)
                JUDGE RUTH: Mr. Frey?
 8
                             Thank you, your Honor.
 9
                MR. FREY:
10
     JAMES C. WATKINS, being first duly sworn, testified
11
     as follows:
12
     DIRECT EXAMINATION BY MR. FREY:
13
                Please state your name for the record,
14
     si r.
15
          Α.
                James C. Watkins.
16
                And by whom are you employed and in what
          0.
17
     capaci ty?
18
          Α.
                Missouri Public Service Commission as a
19
     research economist.
20
                And did you prepare and cause to be filed
          Q.
     in this proceeding what have been marked for purposes of identification as Exhibits 74, 7
21
22
     and 111 respectively James Watkins direct, rebuttal, surrebuttal and supplemental testimony on
23
24
25
     Staff's change of position?
0895
          Α.
                Yes, I did.
```

```
2
3
               Do you have any corrections to that
     testi mony?
 4
               No, I do not.
          Α.
 5
               If I were to ask you the same questions
          Q.
 6
7
     today as are in that testimony, will your answers
     be the same?
 8
               Yes, they would.
 9
               Are those answers true and accurate to the
          0.
10
     best of your information, knowledge and belief?
11
               Yes, sir.
               MR. FREY:
                           Your Honor, at this time I
12
13
     would offer Exhibits 74, 75, 76 and 111 for
     admission into the record and tender the witness
14
15
     for cross-examination.
                JUDGE RUTH:
                             Thank you.
16
17
               Exhibit 74 is Mr. Watkins' direct
     testimony; Exhibit 75 is Mr. Watkins' rebuttal
18
19
     testimony.
                   Do the parties have any objections to
20
     these two exhibits.
               Seeing no objections, Exhibits 74 and 75
21
     are received into the record.

(EXHIBIT NOS. 74 AND 75 WERE RECEIVED INTO
22
23
     EVI DENCE. )
24
               ÚUDGE RUTH: Exhibit 76 is Mr. Watkins'
25
0896
 1
     surrebuttal testimony. Any objections to this
 2
     document?
 3
                Seeing no objections, Exhibit 76 is
 4
     admitted into the record.
                (EXHIBIT NO. 76 WAS RECEIVED INTO
 5
     EVI DENCE.
 6
 7
     JUDGE RUTH: Exhibit 111 is Mr. Watkins' supplemental -- is it surrebuttal?
 8
               THE WITNESS:
 9
                              Just testimony, I believe.
10
                              Just supplemental testimony.
               JUDGE RUTH:
     Are there any objections to Exhibit 111?
11
12
               Seeing no objections, Exhibit 111 is also
     received into the record.
13
                (EXHIBIT NO. 111 WAS RECEIVED INTO
14
     EVI DENCE. )
15
               JUDGE RUTH:
                             Public Counsel, are you ready
16
17
     to begin cross-examination?
               MR. COFFMAN:
18
                              No, because I have no
                  Thank you.
19
     questi ons.
               JUDGE RUTH:
20
                             Mr. Swearengen?
21
               MR. SWEARENGEN:
                                  No questions.
                                                   Thank you.
22
               JUDGE RUTH:
                             Mr. Conrad?
     \, MR. CONRAD: \, And as before, pursuant to the stipulation and subject to the Commission's
23
24
     acceptance on that, we would have no questions.
25
0897
               JUDGE RUTH:
                              Thank you.
 1
 2
               Chair Lumpe?
     QUESTIONS BY CHAIR LUMPE:
     Q. Mr. Watkins, your testimony 111, that was a change of position. Did that address the cost of
 4
 5
 6
7
     service, as well as the change of position on the
     fuel issue?
 8
               Yes, ma'am. In the sense that the cost of
     service study is used to provide guidance to the
 9
     rate design recommendation. But once the rate
10
11
     design is decided, the cost of service issues
12
     basically go away.
                           So they are subsumed in the
                                          Page 49
```

```
13
      rate design recommendation.
14
                And Staff is agreeing to the, what I
      understand, is an equal percent across the board
15
16
      for all classes?
17
                Yes, ma'am.
                               For the piece that is not
      included interim energy charge.
CHAIR LUMPE: Okay. T
18
19
                                         Thank you.
20
                JUDGE RUTH:
                                Commissioner Murray?
                COMMISSIONER MURRAY:
21
                                          Can I have one
22
      moment?
23
                JUDGE RUTH:
                                Certai nl y.
      QUESTIONS BY COMMISSIONER MURRAY:
24
25
                I guess you wouldn't have agreed to the
0898
      stipulation and agreement if this were not the case, but I'll just ask you, is it your opinion that the class cost of service and rate design is
 4
5
      fair and equitable to all of the classes?
                Yes, ma'am, I believe it is.
 6
                COMMISSIONER MURRAY: That's all I have.
 7
      Thank you.
      JUDGE RUTH: Commissi
QUESTIONS BY COMMISSIONER GAW:
 8
                               Commissioner Gaw?
 9
10
                How does this stipulation in regard to
11
      rate design differ from your original
12
      recommendation?
13
                The original recommendation is in Janice
      Pyatte's direct testimony. We modified that after we discussed the possibility of an interim energy
14
15
                She has a subsequent recommendation in her
16
17
      surrebuttal testimony that indicates Staff's
      position to incorporate the interim energy charge.
18
19
      The settlement that we reached is basically
      somewhere in between in terms of the overall
20
21
      increases to the classes from what we had
22
      originally proposed and what would have resulted
23
      from adopting the recommendation and surrebuttal.
24
                In the suggestions in support that Staff
25
      filed today, there is a table that Ms. Pyatte put
0899
      together that shows in the far right-hand columns
 2
      the percentage increases that would result to each
 3
      customer class as the result of adopting the
      stipulation and agreement and adopting the Staff's
 5
      recommendation from its direct testimony and of
 6
7
      adopting the Staff's recommendation in surrebuttal.
      Q. So in regard to the position that Staff took after the discussion of the interim energy
 8
      charge, and the current position of Staff, can you be more specific as to your change in position of those two position periods as to how they vary from
 9
10
11
12
      one another?
                I'll try. The original rate design
13
14
      recommendation was a recommendation for what should
15
      happen overall to revenues of each class.
          Q.
                Which was?
16
      A. Which was? I'm sorry. It was that the residential and large general service class receive
17
18
                                       The small general
19
      a system average increase.
      service class receive half the system average
20
      increase. And both Praxair and the large power
21
22
      class receive greater than system average increase
      enough to make up for small general service not
23
                                              Page 50
```

24 paying as much as system average. And then the 25 various lighting schedules or lighting classes and 0900

the rate 70, which an electric power furnace, I believe, we propose that they get system average increase as well.

Q. And that was your initial position?

A. Yes.

Q. I want you to go to the second position.

A. That would be in rebuttal testimony.

Q. Yes?

A. Surrebuttal. I'm sorry.

Q. Whatever it was, if you would tell me what

that position was.

A. Our position was that the same recommendation that we had filed in direct should apply to the portion of the increase that was not included in the incremental energy charge. And the incremental mental energy charge would go to the classes on an equal sense per kilowatt-hour basis.

Q. Now, compare that position to your current

position under the stipulation.

A. Now, what we have agreed to is the interim energy charge will still go to the classes on an equal cents per kilowatt-hour basis, but the portion of any revenue increase that's beyond that or perhaps less than that, would go to the classes on an equal percentage of current revenues basis.

Q. All right. Who wins and who loses on the change of position?

A. It depends on where you start, sir. From Staff's surrebuttal position, those classes that we recommended get an equal percentage increase are still getting a equal percentage increase, and there's been no change for them. The small general service class that we recommended should get somewhat less than system average is still getting less than system average, but not as much less as we originally proposed. Praxair and the large power customers, therefore, have less revenue to pick up and are paying above system average, but not as much above as we had recommended.

Q. So I'm understanding the timing on this, the surrebuttal testimony, did the surrebuttal testimony relate at all to the original stipulation that was filed regarding rate design or the final

one, either one or was it prior to both?

A. No. It was subsequent. Because when we put together the list of issues that we were going to address in surrebuttal testimony, the interim energy charge concept was one of those issues that we had all agreed we would address -- or that we all agreed was an issue. And so Staff filed its

testimony to revise its rate design proposal to reflect what should be done if the interim energy charge concept was approved.

Q. I want to make sure I'm clear. The first position you filed regarded Staff's original position before any stipulations were filed?

A. Right.

Q. The second position related to your Page 51 initial stipulation filing, which was a recommendation of position which was not unanimous because of Praxair's failure to join; is that correct?

A. That's correct.

- Q. And then this position is in support of your testimony in support of this unanimous stipulation?
 - A. Yes, sir.
- Q. Are you comfortable with the credit provision for Praxair? Obviously, you are or you wouldn't have filed a stipulation. I'm asking you, I guess, again, but can you tell me what your position is in regard to that?

 A. I think that Staff filed its position in
- A. I think that Staff filed its position in our suggestions in support, which that was a mechanism by which this case was settled. It's not

going to cost any of the other ratepayers any money, and we had no problem with it. I mean, frankly, Praxair is going to pay tariff rates. So the \$100,000 had to come from somewhere. And I think I probably had some role in that, which is you take their basic rates, and we're going to do the same with them that we are everybody else's basic rates. If everybody is getting an equal percentage increase, they are going to get an equal percentage increase.

If we're going to make up the \$100,000 somewhere, the other place you can get it is the interim credit of unlike other customers the interruptible credit for Praxair is specified on the tariff sheet for special transmission service to Praxair. There's a separate rider, the rider IR that specifies the interruptible credit to smaller

with it if it's not going to cost the ratepayers any money.

Q. Am I understanding this correctly that the amount of the credit, is it -- there's a reference in the stipulation to \$100,000. There's also a reference to differences in kilowatt-hour charges. Is it both, is it one or the other, is one an

That's where we put it. We can live

 estimate? Can you clear that up for me, please?

A. They are both accurate in their own way.
The agreement was to reduce those charges by
\$100,000. When you implement that agreement, you
take the \$100,000, you divide by 7,600 KW or per
month, times 12, and you get the number that rounds
to the difference between the 3.76 and the 4.86.
So there is a rounding problem in that credit that
accounts for maybe a couple hundred dollars. I
don't remember exactly what it is. But to the
accuracy of that rate, the reduction is \$100,000,
but there is a rounding. It's off a little bit.

Q. But in the future if we have to go back and look at this stipulation for guidance, there is no question about -- there be no question from Staff's point of view about the amount of that credit in future years while we're under this particular case?

A. No, there won't.

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ER2001299v9
                COMMISSIONER GAW:
                                       All right.
                                                    Thank you.
21
                JUDGE RUTH:
                                0kay.
                                       Recross.
22
23
                Public Counsel, do you have any?
                MR. COFFMAN:
                                No recross.
                JUDGE RUTH: Mr. Swearengen? MR. SWEARENGEN: No, ma'am.
24
25
                                                   Thank you.
0905
                JUDGE RUTH:
 1
                                Praxai r?
 2
                MR. CONRAD:
                                Nothing further, your Honor.
 3
      Thank you.
 4
                JUDGE RUTH:
                                Mr. Frey, do you have
 5
      redi rect?
     MR. FREY: No, your Honor. Thank you.

JUDGE RUTH: If the parties don't object,
I think we will go ahead and move on to the next
 6
 7
 8
 9
      wi tness.
                 Obviously, we probably will not finish
10
      with the next witness.
11
                It's my understanding, Staff, you are
      going to call Pyatte?
12
                MR. FRÉY: Staff calls Ms. Janice Pyatte.
13
14
      Thank you.
15
                JUDGE_RUTH: You may step down,
                ns. Thank you.
(WI TNESS EXCUSED.)
16
      Mr. Watkins.
17
                 (WITNESS SWORN.)
18
                JUDGE RUTH: Mr. Frey, you may proceed
19
20
      with your direct examination.
21
                MR. FREY: Thank you, your Honor.
22
      would like to enter into evidence a correction that
23
      Ms. Pyatte has that she will talk about in her
24
      rebuttal testimony. She filed a Schedule 1-1 and
25
      should give copies to the Bench. Schedule 1-1 was
0906
 1
      actually flip-flopped compared to the one I'm going
      to offer here. It's correct depending on your
 3
4
      interpretation, but it's not consistent with the
     way the other exhibits or schedules are shown in Ms. Pyatte's rebuttal testimony. So I would like to enter this into the record, if I could. And I
 5
 6
7
      have just now distributed copies to the other
 8
      parties, so
 9
                JUDGE RUTH: So you would like this
10
      schedule to be marked as Exhibit 117?
      MR. FREY: Well, I guess I would ask if -- I would ask you, your Honor, whether we should
11
12
      offer it as a separate exhibit or whether we should
13
      just have Ms. Pyatte refer to this as a change to
14
      her testimony?
15
                JUDĞE RUTH: I think since it's a
16
      schedule, it would be better to have it as a
17
     separate exhibit. And hopefully the parties will make a note that in the original rebuttal testimony
18
19
20
      Schedule 1-1; is that correct? Is that the
21
      number?
22
                MR. FREY:
                            Ri ght.
23
                JUDGE RUTH: That is being replaced with
24
      Exhibit 117.
                 (EXHIBIT NO. 117 WAS MARKED FOR
25
0907
      IDENTIFICATION BY THE REPORTER.)
 1
                JUDGE RUTH: So I will note Exhibit 117 is
 2
      Ms. Pyatte's corrected Schedule 1-1.
      JANICE PYATTE, being first duly sworn, testified as
                                             Page 53
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follows:
 6
     DIRECT EXAMINATION BY MR. FREY:
 7
                Ms. Pyatte, can you please state your full
          U.
 8
     name for the record?
 9
          Α.
                Jani ce Pyatte.
                And by whom are you employed and in what
10
          Q.
11
     capaci ty?
                Missouri Public Service Commission. I'm a
12
          Α.
13
     Regulatory Economist III.
14
                And did you prepare and cause to be filed
15
     in this proceeding what have been marked for
     purposes of identification as Exhibit 70, 71, and
16
     110 respectively Janice Pyatte direct class cost of service and rate design, Janice Pyatte rebuttal and Janice Pyatte revised surrebuttal?
17
18
19
20
          Α.
                Yes.
21
          Q.
                And I guess I would add this revised
22
     Schedule 1-1 to your rebuttal testimony, which has
     now been marked Exhibit 117, I believe. Did you
23
24
     prepare that as well?
25
                Yes.
          Α.
0908
                Could you just comment on the Exhibit 117,
     if you would, please?
 2
               As Mr. Frey has described, it's a
 3
          Α.
     correction to a schedule in my rebuttal testimony.
     And essentially the numbers haven't really
 6
7
     changed.
                What happened is, I got the table upside
     down.
 8
                Thank you. Do you have any corrections to
 9
      your testimony other than as represented by
10
     Exhi bi t 117?
11
                No.
          Α.
12
          0.
                If I would ask you the same questions
      today as were in that testimony, would your answers
13
14
     be the same?
15
          Α.
                Yes.
16
          Q.
                And are those answers true and accurate to
17
     the best of your knowledge, information and belief?
18
     MR. FREY: Your Honor, at this time I would offer Exhibits 69, 70, 71 and 110 and 117 for
19
20
21
     admission into the record, and I would tender the
     witness for cross-examination.
22
23
                JUDGE RUTH:
                             0kay.
                                      Exhibit 69 is
24
     Ms. Pyatte's testimony, direct testimony filed on
25
      4-3.
0909
                MR. FREY:
                           Your Honor, excuse me.
     was filed on April 10.
 2
 3
                JUDGE RUTH: I'm sorry. So Exhibit 69 is
     the April 10th.
                MR. FREY:
 5
6
7
                            Pardon me, your Honor.
      I have that incorrect.
                THE WITNESS: We don't want to put 69 in.
 8
                JUDGE RUTH: I marked that the first one
 9
     was 4-3.
               MR. FREY: I'm sorry. I see. I said 69 We're only offering Exhibits 70, 71 and
10
                                                   I said 69,
11
            That was my fault, your Honor.

JUDGE RUTH: So you do not want to offer
12
      110.
13
14
     Exhibit 69?
15
                MR. FREY:
                            Ri ght.
                                     110 and 117.
                                            Page 54
```

```
16
     110 and 117.
               JUDGE RUTH: Okay. So Exhibit 70 is
17
     Ms. Pyatte's direct testimony, which was filed on April 10?
18
19
20
                   FREY:
                          Ri ght.
               JUDGE RUTH:
21
                             Do the parties have any
22
     objections to this document being admitted?
23
               Seeing no objections, Exhibit 70 is
24
     admitted into the record.
25
               (EXHIBIT NO. 70 WAS RECEIVED INTO
0910
 1
     EVI DENCE.)
     JUDGE RUTH: Exhibit 71 is Ms. Pyatte's rebuttal testimony. Is there any objections to this document being received?
 2
 3
 4
 5
               Seeing no objections, Exhibit 71 is
 6
7
     admitted into the record.
               (EXHIBIT NO. 71 WAS RECEIVED INTO
 8
     EVI DENCE.)
 9
               ÚUDGE RUTH: Exhibit 110 is Ms. Pyatte's
     revised surrebuttal testimony. Do the parties have
10
     any objections to this document being admitted?
11
               Seeing no objections, Exhibit 110 is
12
     received into the record.
13
               (EXHIBIT NO. 110 WAS RECEIVED INTO
14
     EVI DENCE. )
15
               JUDGE RUTH: And Exhibit 117 is
16
17
     Ms. Pyatte's corrected Schedule 1-1 from the
18
     rebuttal testimony. Do the parties have any
     objections to this document?
19
20
               Exhibit 117 is then admitted into the
21
     record.
22
               (EXHIBIT NO. 117 WAS RECEIVED INTO
23
     EVI DENCE.)
               JUDGE RUTH: I think this is a good place
24
25
                      We will start up with
     to stop then.
0911
 1
     cross-examination in the morning. And we do begin
     at 8:30 tomorrow. We will go off the record now.
 2
 3
     Thank you.
               WHEREUPON, the hearing was adjourned and
 4
 5
     will continue on June 6, 2001 at 8:30 a.m.
 6
7
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0912

1	I N D E X	
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25			