

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Name Change of)	
inContact of Missouri, Inc. d/b/a)	<u>File No. TN-2016-0070</u>
UCN to inContact, Inc.)	JX-2016-0093
		YC-2016-0092

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), through the undersigned counsel, and respectfully submits this Staff Recommendation.

1. On September 21, 2015, the above-reference Company filed a notice of a name change. The Company also filed tariff adoption notices bearing an effective date of October 1, 2015. The Company filed all requisite documentation.

2. Rule 4 CSR 240-2.062 establishes filing requirements for certificated company name changes; in lieu of a Memorandum, the Staff herein states that the Company has complied with the rule. No entities intervened to oppose the name change. The filed tariff adoption sheets are compliant with Commission rules.

WHEREFORE, the Staff recommends that Commission recognize the name change and either approve the tariff revisions or allow them to take effect by operation of law.

Respectfully submitted,



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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 28th day of September, 2015.

