

Rob Lee

Missouri American Water Company

April 20, 2009

Re: Case # WC-2009-0277

Request For Information From Staff

As described in your recent report an extensive investigation was performed around the water leaks in my neighborhood. As I recall your only recommendation was for me to call a basement water proofing company and have my basement water proofed.

1. Could you help me understand what affect water proofing my basement will have on water flowing out of the ground in at least six different areas that I estimate to be more than 40 gallons a minute, 21.000.000 gallons per year. Some of these leaks hundreds of feet from my house?
2. How will water proofing my basement affect the water flowing into and filling the basement in the neighboring house on Mcquay Ave that has returned several times since they pumped it out.
3. What are your exact plans for correcting the large amount of water flowing from the ground in at least six different areas my neighborhood?

Rob Lee

Pro Se

Staff Response:

Staff's recommendation also included a recommendation for MAWC to continue to monitor Mr. Lee's neighborhood due to the number of leaks that MAWC has fixed in the past few years in and around Mr. Lee's neighborhood.

1. Staff does not agree with Mr. Lee's estimate of 40 gallons a minute, 21,000,000 gallons per year flowing out of the ground in at least six different areas. Water proofing Mr. Lee's home should keep water out of his basement. Leaky basements are a common occurrence and water proofing them helps to keep the water out.
2. Staff is unaware of water flowing into and filling the basement to any house on McQuay. Water proofing Mr. Lee's house will not have any effect on any other home in Mr. Lee's neighborhood.
3. Since water flows from many natural and other sources, Staff does not have a plan from preventing those occurrences.

Date: May 7, 2009

Staff: /s/ James A. Busch