

NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company
Attorneys at Law

Leon L. Nowalsky
Benjamin W. Bronston
Edward P. Gothard

3500 N. Causeway Boulevard
Suite 1442
Metairie, Louisiana 70002
Telephone: (504) 832-1984
Facsimile: (504) 831-0892

Monica R. Borne
EllenAnn G. Sands

December 21, 1999

FILED²

DEC 22 1999

Missouri Public
Service Commission

Via Overnight Delivery

Missouri Public Service Commission
301 West High Street, Suite 530
Jefferson City, MO 65101

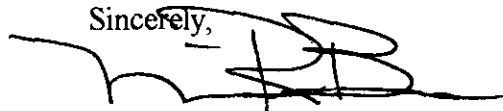
RE: CAT Communications International, Inc. (TA-2000-347)

Dear Sirs:

Per requests of Staff, the Company hereby submits an original and five (5) copies of P.S.C. Mo. Tariff No. 1 governing the provision of local exchange services, and P.S.C. Mo. Tariff No. 2 governing the provision of long distance interexchange services. These tariffs are submitted as replacements for the Company's previous P.S.C. Mo. Tariff No. 1 filed in this matter, and the Company hereby requests withdrawal of the previous P.S.C. Mo. Tariff No. 1.

If you should have any questions regarding this submission, please do not hesitate to call.

Sincerely,



Monica R. Borne

Enclosure

200000585

js

P.S.C. Tariff Mo. No. 1

Local Exchange Telephone Service

CAT Communications International, Inc.

P.S.C. Mo. Tariff No. 1
Original Page No. 1

RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF NO. 1
OF
CAT COMMUNICATIONS INTERNATIONAL, INC.

5650 Hollins Road
Roanoke, Virginia 24019
Phone: 1-888-477-1224 (Customer Service)

This tariff contains the description, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by CAT Communications International, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business.

COMPETITIVE CLASSIFICATION

CAT Communications International, Inc. has been granted competitive status as defined by the Commission in Case No. TO-88-142.

Issued: December 22, 1999

Effective: February 8, 2000

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

WAIVERS

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

Waivers for Competitive Basic Local Exchange Service:

Statutes:

392.210.2	Uniform System of Accounts
392.270	Valuation of Property (Ratemaking)
392.280	Depreciation Accounts
392.290.1	Issuance of Securities
392.300.2	Acquisition of Stock
392.310	Stock and Debt Issuance
392.320	Stock Dividend Payment
392.330	Issuance of Securities, Debts and Notes
392.340	Reorganization (s)

Missouri Public Service Commission Rules:

4 CSR 240-10.020	Depreciation Fund Income
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-35	Reporting of Bypass and Customer-Specific Arrangements

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original		
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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - To Signify Deleted or Discontinued Material
- I - To Signify A Rate Increase
- M - To Signify Text Moved From Another Tariff Location
- N - To Signify New Material
- R - To Signify A Rate Reduction
- T - To Signify Change In Text or Regulation, but No Change In Rate or Charge

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Department. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence - There are various levels of alphanumeric paragraph coding. Each level of coding is subservient to its next higher level of coding. For example:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
- D. Check Sheets - When a tariff filing is made with the Department, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Department.

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company" refers to CAT Communications International, Inc., unless otherwise specified or clearly indicated by the context.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Commission - The Missouri Public Service Commission.

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

Exchange Access Line - The serving central office line equipment and all plant facilities up to and including the Standard Network Interface.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

ILEC - Incumbent Local Exchange Carrier.

LEC - Local Exchange Company.

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

SECTION 1 - DEFINITIONS AND ABBREVIATIONS (contd.)

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Normal Business Hours - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services.

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

2.1.1 A The Company undertakes to furnish resold intrastate telecommunications services under the terms of this tariff. Service is available 24 hours a day, seven days a week.

2.1.1 B The Company is responsible under this tariff only for the services provided herein. Should Customers use such services to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

2.1.2 Terms and Conditions

2.1.2.A Except as otherwise provided herein, the minimum period of service is one month (30 days). All payments for service are due in advance on the date specified by the Company. Service may be discontinued if a Customer's account remains unpaid after the close of business on the last day to pay as printed on the most recent shut-off notice or by giving five days prior written notice that service will be discontinued. All calculations of dates set forth in this tariff shall be based on calendar days.

Should the applicable date fall on a Sunday or Federal holiday, the Customer will be permitted to make payment on the next regular business day.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.1.2 Terms and Conditions (contd.)

- 2.1.2.B At the expiration of any term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Agreement shall survive such termination.
- 2.1.2.C This tariff shall be interpreted and governed by the laws of the State of Missouri.
- 2.1.2.D Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.2.E The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.2 Shortage of Equipment or Facilities

2.2.A The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.2.B The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier or other providers to the Company for resale.

2.3 Use of Service

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

Issued: December 22, 1999

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.4 Liabilities of Company, cont.

- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.5 Equipment

The Company's service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her remises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment or facilities is compatible with such equipment or facilities.

2.6 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.7 Deposits

The Company does not require a deposit for service.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.8 Payment for Services

- 2.8.1 Charges for prepaid services are collected in advance of the provision of service.
- 2.8.2 For any non-prepaid services offered by the Company, payment is due upon receipt of invoice, but will be considered timely if paid within 20 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.
- 2.8.3 The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.
- 2.8.4 Billing inquiries may be directed to the Company at its toll free number 888-477-1224. The Company's billing invoices will be considered correct and binding upon the Customer if no written notice is received from the Customer within thirty (30) days of the date of the invoice. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice or the service may be subject to disconnection.
- 2.8.5 Any unresolved disputes may be directed to the attention of the Missouri Public Service Commission.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.9 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. The Customer is responsible for the payment of any sales, use gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income assessed in conjunction with service used. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions.

2.10 Late Payment Charge

The Company will assess a late payment charge equal to the amount prescribed in this tariff. A late payment penalty may be assessed only once on any bill for services.

2.11 Cancellation by Customer

Customer may cancel service by providing written or oral notice to the Company.

2.12 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Termination of Service by Carrier

- 2.13.1 In the event that any bill rendered is not paid, the Company may suspend service or terminate service until the bill has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Re-Connection Charge in addition to any payments due.
- 2.13.2 Upon 5 days written notice, Carrier may terminate service or cancel an application for service without incurring any liability for any of the following reasons:
- A. Non-payment of any sum due to Carrier for service for more than twenty days beyond the date of rendition of the bill for such service;
 - B. Violation of any regulation governing the service under this tariff;
 - C. Violation of any law, rule, or regulation of an government authority having jurisdiction over the service; or
 - D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
 - F. Customer uses equipment in such a manner as to adversely affect Carrier's equipment or service to others.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.13 Suspension or Termination of Service, contd.

2.13.3 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Department regarding specific promotions and contests.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications Systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.17 Dishonored Check Charge

Any person submitting a check to the Carrier as payment for services, which is subsequently dishonored by the issuing institution, shall be charged a per check fee as set forth in the rate section of this tariff.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.18 Reconnection Charge

The Company will charge a reconnection fee as set forth in this tariff.

2.19 Customer Complaints

Customers can reach the Company's Customer Service department by dialing 1-888-477-1224 toll free. Any unresolved disputes may be directed to the attention of the Missouri Public Service Commission.

2.20 Access to Telephone Relay Services

Where required by the Department, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

2.21 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider of their choice. The interexchange provider should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. The Company should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.22 Directory Listings

2.22.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier, under the conditions imposed by the dominant local exchange carrier.

2.22.2 The Company is not liable for any errors or omissions in directory listings.

2.23 Universal Emergency Telephone Number Service (911, E911)

2.23.1 Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

2.23.2 This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.23 Universal Emergency Telephone Number Service (911, E911), contd.

- 2.23.3 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.23.4 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.23.5 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.23.6 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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SECTION 2 - RULES AND REGULATIONS, CONT.

2.23 Universal Emergency Telephone Number Service (911, E911), contd.

2.23.7 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party(ies) accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

SECTION 3 - DESCRIPTION OF SERVICES OFFERED

3.1 Local Service Areas

The Company will provide Local Exchange Service throughout the geographic area serviced by its underlying carriers within the state of Missouri.

3.2 Product Descriptions

3.2.1 Residential Prepaid Local Exchange Service

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services and will be prepaid by the customer.

3.2.1.1 The Company's prepaid Local Telephone Service provides a Customer with the ability to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- place calls to 800/888/887 telephone numbers;
- access Telecommunication Relay Service.

3.2.1.2 The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information blocked by the Company's switch.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 Product Descriptions, cont.

- 3.2.1.3 Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.
- 3.2.1.4 Standard Features: Each Local Line Customer is provided with the following standard features:
 - Touch Tone
 - Direct Inward Dialing
 - Direct Outward Dialing
- 3.2.1.5 Optional Features: A Customer may order optional features, at the rates specified in this tariff.
- 3.2.1.6 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified herein.

Issued: December 22, 1999

Effective: February 8, 2000

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RESOLD LOCAL EXCHANGE TELEPHONE SERVICE

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 Product Descriptions, cont.

3.2.2 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.3 Promotional Offerings

The Company may, from time to time, offer promotions which may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The company will notify the Department of promotional offerings prior to the effective date of the promotion.

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SECTION 4 - RATES

4.1 Prepaid Local Exchange Service Rates

4.1.1 Monthly Local Exchange Residential Charges

1st Line: \$49.95 per month
2nd Line: \$39.95 per month

- ▶ This monthly service charge includes Local phone service only.
- ▶ Taxes not included.
- ▶ Should additional features be added to service after installation, a \$10.00 service charge will be incurred by the customer in addition to the cost of the new feature.

4.1.2 Optional Features Offered:

- | | |
|----------------------------|---|
| ▶ Voice Mail | \$10.00 per line |
| ▶ Caller ID (service only) | \$10.00 per line |
| ▶ Call Waiting | \$5.00 per line |
| ▶ 3-Way Calling | \$5.00 per line |
| ▶ Call Forwarding | \$5.00 per line |
| ▶ Call Return | \$5.00 per line |
| ▶ Unlisted Number | \$5.00 per line |
| ▶ Long Distance | (charged at the applicable rate set forth in Section 4.2) |

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SECTION 4 - RATES, CONT.

4.3 Returned Check Charge

\$20.00 per check

4.4 Reconnection Charge

\$30.00 per occurrence.

4.5 Late Payment Charge

Account payments not received within thirty (30) days from the date the bill was rendered will be charge a late payment charge one and one-half percent (1.5%).

4.6 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance marketing of services. These promotional offerings will be subject to Commission approval prior to implementation.

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