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November 26, 2002

FILED³

NOV 26 2002

Missouri Public
Service Commission

Mr. Dale Hardy Roberts
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Re: Case No. TC-2002-349

Dear Mr. Roberts:

Enclosed for filing on behalf of Spectra Communications Group, LLC d/b/a CenturyTel ("Spectra"), please find an original and eight (8) copies of a Report of Spectra Communications Group, LLC d/b/a CenturyTel to Missouri Public Service Commission.

Would you please see that this filing is brought to the attention of the appropriate Commission personnel.

I thank you in advance for your cooperation in this matter.

Sincerely yours,

BRYDON, SWEARENGEN & ENGLAND P.C.

By:



Sondra B. Morgan

SBM/lar

Enclosure

cc: Mike Dandino
Bruce Bates

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED³
NOV 26 2002

Missouri Public
Service Commission

Frances Langerud,)
)
 Complainant,)
)
 v.)
)
CenturyTel,)
)
 Respondent.)

Case No. TC-2002-349

**REPORT OF SPECTRA COMMUNICATIONS GROUP, LLC
d/b/a CENTURYTEL TO MISSOURI PUBLIC SERVICE COMMISSION**

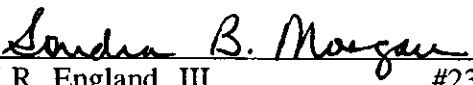
Comes now Spectra Communications Group, LLC d/b/a CenturyTel ("Spectra") and for its Report to the Missouri Public Service Commission ("Commission") states as follows:

1. On October 24, 2002, the Commission issued its Order Dismissing Complainant and Directing Filing in this case in which it directed Spectra to file a report no later than November 27, 2002, regarding the refund of incorrectly charged late fees. This report was to state the number of customers affected and the total amount of the credits issued.

2. Spectra has now completed its refunds of the late fees that were charged in error. During the month of October, Spectra made refunds totaling \$322,042 to 68,937 customers. The number of customers refunded is less than the number previously reported to the Commission, because some customers included in the first number are no longer receiving service from Spectra and are no longer active in the billing system. Federal tax in the amount of \$10,734 was also refunded.

Wherefore, Spectra respectfully requests that the Commission accept its Report to the Commission.

Respectfully submitted,


W.R. England, III #23975
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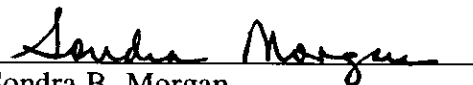
Attorneys for Spectra Communications Group,
LLC d/b/a CenturyTel

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was sent by U.S. Mail, postage prepaid, or hand-delivered on this 26th day of November, 2002, to the following parties:

Bruce Bates
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Michael F. Dandino
Office of Public Counsel
P.O. Box 7800
Jefferson City, MO 65102


Sondra B. Morgan