1 STATE OF MISSOURI 2 PUBLIC SERVICE COMMISSION 3 4 5 6 TRANSCRIPT OF PROCEEDINGS 7 Oral Argument 8 June 7, 2006 Jefferson City, Missouri 9 Volume 6 10 11 12 Petition of Socket Telecom, LLC ) for Compulsory Arbitration of ) Interconnection Agreements with ) 13 CenturyTel of Missouri, LLC and ) Spectra Communications, LLC ) Case No. TO-2006-0299 14 pursuant to Section 252(b)(1) ) 15 of the Telecommunications Act ) of 1996 ) 16 17 18 19 20 KENNARD JONES, Presiding, REGULATORY LAW JUDGE 21 STEVE GAW, COMMISSIONER. 22 23 24 REPORTED BY: 25 PAMELA FICK, RMR, RPR, CCR #447, CSR

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1 PROCEEDINGS 2 JUDGE JONES: Okay. Good morning. This is the oral argument for Case No. TO-2006-0299, 3 Petition of Socket Telecom, LLC for Compulsory 4 5 Arbitration of Interconnection Agreements with 6 CenturyTel of Missouri, LLC and Spectra 7 Communications, LLC pursuant to Section 252(b)(1) of 8 the Telecommunications Act of 1996. 9 I am Kennard Jones, the arbitrator of 10 this matter. Right now we'll have opening statement 11 from Socket. Oh, let me take entries of appearance 12 first from Socket. 13 MR. MAGNESS: For Socket, Bill Magness with the law firm of Casey, Gentz & Magness. 14 15 JUDGE JONES: Thank you. And for 16 CenturyTel? 17 MR. DORITY: Good morning, Judge. On behalf of CenturyTel of Missouri, LLC, and Spectra, 18 19 LLC, Larry Dority with the firm Fischer & Dority. And I would also like to introduce to the commissioners 20 Mr. David Brown. Mr. Brown is with the law firm of 21 22 Hughes & Luce in Austin, Texas. Thank you. 23 JUDGE JONES: Thank you. You may 24 proceed. 25 MR. MAGNESS: Thank you, Commissioner

1 Jones. Good morning, Commissioner Gaw. 2 COMMISSIONER GAW: Good morning. 3 MR. MAGNESS: I'm Bill Magness. I'm here for Socket Telecom, and we agreed with the judge 4 5 we'd give you a fairly brief overview of the key 6 issues for both sides in this case. 7 A lot has been written already and I 8 think it's reflected in -- in the comments, but I 9 want to highlight some issues. And I'll just start 10 where I think what matters most, what's important to 11 Socket in this case, what's important and why did we 12 appeal. 13 The most important thing to Socket are 14 the provisions in an Interconnection Agreement that 15 facilitates Socket's ability to continue moving into 16 the market to serve voice and data customers, 17 particularly small business customers all over 18 Missouri. Socket is doing that currently, and Socket 19 intends to expand that service to small business primarily in CenturyTel service territory. 20 21 And as the evidence showed, CenturyTel's 22 service territory is becoming an increasingly 23 attractive service territory generally in that there are large growth areas like Branson, like St. Charles 24 25 County, where CLECs, including Socket, are wanting to

1 move in and provide services.

2	So what the provisions that matter
3	most to Socket are those that have to do with our
4	ability to get in and serve that voice/data market
5	for small business. And that includes, number one,
6	reasonable rates for DS-1 loops, and that's the
7	recurring rates as well as the nonrecurring charges.
8	Second, it includes and I say that
9	noting that Socket is a facilities-based carrier,
10	it's got its own switch, uses a lot of its own
11	equipment, but it needs those loops as UNEs to be
12	able to get services out for the end users.
13	Second is the allocation of
14	interconnection costs between the companies that meet
15	with legal standards, that meet with standards that
16	have been established in the industry that we may
17	fight and scrap about, but there are legal precedents
18	that mandate what they are.
19	And third, a reasonably efficient
20	interface with CenturyTel as our wholesale provider
21	of services. I mentioned the DS-1 loops. In order
22	to serve small business customers with a voice and
23	broadband data package, Socket requires those loops.
24	The Telecom Act makes it very clear that
25	we are eligible to receive those DS-1 loops, the

1 last-mile facility, and we need to get them from 2 CenturyTel, and our interface with CenturyTel needs 3 to be on a reasonably efficient basis. We need some 4 assurance that we can order and provision efficiently 5 and that services are gonna be delivered as required 6 under our agreement.

Now, all of these are very basic issues,
fundamental things that under the Telecom Act and
the FCC's regulations are kind of the basic building
blocks of getting into a competitive market.

11 And, in fact, a lot of these issues, the 12 issues around, for example, when I mentioned 13 allocation of interconnection costs, issues of points 14 of interconnection, whether we do intercarrier 15 compensation on a bill and keep basis, those sorts of 16 things, those may sound familiar because the 17 Commission has already decided them.

Just about a year ago, I believe the last time I was here before the Commission, we were here in the rather large and comprehensive M2A arbitration where SBC, now AT&T's Interconnection Agreements were rearbitrated, and a lot of the issues that are in front of the Commission in this case were fully litigated there.

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For example, in the judge's report, the

arbitration report notes that the transit traffic 1 2 issue was addressed and should be -- that the 3 Commission should make the same decision it made a 4 year ago when the same issue was raised by SBC. 5 Similarly, on the definition of FX, or 6 foreign exchange traffic, also on indirect 7 interconnection, on maintaining bill and keep as the 8 predominant method of intercarrier compensation, 9 those are all issues where the arbitrator's report 10 refers to the M2A arbitration and says the Commission 11 already did this; the Commission already decided. 12 Socket, on the whole on most of these type issues, proposed language right out -- contract 13 14 language right out of the M2A, language that had been 15 approved by this Commission. And CenturyTel opted, 16 as is its right, to rearbitrate these issues. And we ask you to reconsider areas of the arbitrator's 17 18 report that appear to be inconsistent with or 19 contradict those Commission precedents. 20 The examples I'll give you are on points 21 of interconnection, an issue on Article 5, an issue 22 on IP-PSTN traffic, intercarrier compensation for 23 that traffic.

And then there are other issues where the Commission's rule, the Enhanced Record Exchange

1 Rules, have been adopted in 2005 where it is Socket's 2 view that the report referenced to those rules as 3 taking care of a particular issue, and these are primarily issues where Socket was proposing language 4 5 that appears in the M2A. 6 And the arbitrator's report said, well, 7 the Records Exchange Rule deals with that and we 8 don't need that in the Interconnection Agreement, and 9 we respectfully differ, and we detail it all in our 10 comments that there are certain areas that the 11 Records Exchange Rule just doesn't cover that we 12 believe it would be appropriate to have in CenturyTel's Interconnection Agreement as in the SBC 13 14 or AT&T Interconnection Agreement.

Now, in this case, one of the primary justifications CenturyTel presented for not going with the decisions the Commission made a year ago was that CenturyTel is a different company from SBC, or AT&T now. I have a hard time calling SBC AT&T. But the new AT&T.

21 And I think the arbitrator's report 22 correctly doesn't give credence to that in many of 23 the areas CenturyTel has asked the Commission to. 24 CenturyTel is, after all, the second largest 25 incumbent local exchange carrier in Missouri with

1 over 400,000 customers here in the state. Larger 2 than Sprint in Missouri, just behind AT&T. It's a 3 company that is doing well financially, is on the S&P 500. It's announced a plan to give a billion dollars 4 5 back to its shareholders in stock buy-backs because 6 it's doing so financially well these days. 7 So this is a company that certainly is substantial. Provides service in 21 states. 8 9 Missouri is its second biggest state as far as 10 customers. 11 And the distinctions that there are between CenturyTel and a company like AT&T for the 12 most part don't make a difference to the legal 13 14 obligations CenturyTel has. 15 For example, on the issue of points of 16 interconnection which the Commission arbitrated in full last year, there's nothing in the Act that 17 18 excuses one company or another from the obligations 19 of the FCC rules. The Telecom Act has special provisions 20 21 for rural companies, but those provisions don't apply 22 here, and CenturyTel hasn't invoked them, to their 23 credit. But I think the arbitrator correctly recognized that those distinctions are not 24 25 distinctions that really make a difference here.

1 So on the specific issues where we --2 where we do take issue with the report -- and I'll 3 say we challenged, I think, a total of 13 issues. There were over, I think, 36, 37 issues decided. 4 5 Several of the ones that were not favorable to us we 6 haven't challenged, but have challenged the ones that 7 were our key priorities. Let me just identify a 8 couple.

9 First, on the points of interconnection 10 issue, the issue here has to do with allocation of 11 costs between carriers when they are delivering one 12 another's traffic. When one carrier originates a 13 call and the other one has to deliver it because that 14 terminating customer belongs to the other company, 15 how do you allocate those costs?

16 The FCC has said since 1996 that a 17 competitive local exchange carrier can have one point of interconnection; that is, the place where it 18 19 interconnects with the incumbent in each LATA. 20 The FCC reemphasized that point in its 21 Virginia arbitration in 2002. The issues that are 22 raised by CenturyTel here were raised by SBC a year 23 ago, and the Commission found that consistent with the FCC rules, a competitive local exchange carrier 24 25 is entitled to have one POI per LATA unless the

1 incumbent can show that that arrangement is

2 technically infeasible.

Now, what CenturyTel has proposed is that Socket needs to incur the expense, make the investments to buy new equipment and set up an additional point of interconnection whenever traffic in and out of an exchange reaches a DS-1 level, that is, the equivalent of 24 phone lines.

9 The arbitrator we believe correctly 10 found that was unreasonably low. If Socket gets one 11 business customer that buys a T-1 service, that might 12 get him to 24 business -- you know, 24 lines and 13 invoke this requirement that they build this new 14 point of interconnection.

15 The FCC rules have never said anything like that. And, in fact, if Socket fills up those 24 16 lines and then loses the customer to CenturyTel, 17 Socket has now made the investment and is stranded 18 19 without even a customer to support that investment. 20 So there are very good practical reasons why that low 21 a level has never been what the law has required. 22 Socket proposed that if CenturyTel 23 wanted a threshold when it knew that Socket would have to build one of these new points of 24 25 interconnection, that we would agree to a threshold

of an OC-3 level of traffic. That is a much higher level than a DS-1, but it's also a much lower level than the OC-12 level of traffic that the Commission approved in the M2A arbitration in a disputed issue between SBC and Charter.

6 Socket, in its comments, has offered a 7 lower threshold, to try to resolve the issue, of a 8 DS-3 which is higher than a DS-1 but a whole lot 9 lower than an OC-3 or an OC-12 level. We made that 10 offer and that offer has been rejected.

11 The arbitrator's report makes what, you 12 know, as we said in our comments, that we were very 13 sympathetic to the desire to try to come up with a 14 middle ground but are very concerned about the way 15 it's executed in the report.

16 There is a threshold of a 10 percent 17 increase in traffic as being the threshold for when 18 Socket would have to build a new POI. Our concern 19 here is that in a lot of exchanges, that may end up 20 being a DS-1 level or less.

We outlined in the brief, and I won't go through the half dozen of them here, but we outlined a number of technical problems with trying to implement the report's recommendation.

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25 But I guess the primary one is Socket
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has no way to know whether 10 percent -- the 10 1 2 percent level is reasonable because CenturyTel has 3 all the information. Socket has no way to verify the information and to know exactly what minutes 4 5 CenturyTel is counting. 6 So we are extremely concerned that that 7 level is going to, number one, be administratively 8 very difficult; number two, not provide Socket and 9 the Commission the visibility it needs to validate 10 the numbers that CenturyTel produces; and third, end

11 up with a level that is so low that it's going to end 12 up being the equivalent of the DS-1 level in a number 13 of places, a DS-1 level that I think the evidence 14 showed wasn't reasonable.

15 So we are willing to live with a DS-3 16 threshold, and obviously we're willing to live with 17 what the Commission did in the M2A one year ago on 18 the same issue, the same contract language.

But that's an issue that is about real money. CenturyTel's worried about it because it costs them money, we're worried about it because it costs us money. There's nothing sacred about the issue. It's an issue of allocation of costs, but it's one the FCC decided ten years ago and you decided one year ago, and we'd just ask you to go the

24

1 same direction.

2 Now, one other major issue of concern 3 has to do with operational support systems, or OSS. Socket has requested that CenturyTel be required to 4 5 implement an operational support system or OSS system 6 that is more like what most carriers have today, more 7 mechanized, more automated, more efficient. 8 The arbitrator's -- arbitrator's report 9 doesn't grant that request but recognizes some of the 10 inefficiencies and requires some changes. We have two concerns with the way the report's written. 11 12 Number one, it is not specific as to what exactly it is that the parties are supposed to 13 14 do or what they're supposed to come up with. We are 15 very concerned that given the contentiousness of this 16 issue all the way up to today, that an order that 17 says nothing much more than we are ordered to 18 cooperate with one another in coming up with a 19 solution is gonna get us anywhere. And it's Socket that needs the increased capabilities. And so it's 20 21 gonna leave us nowhere. 22 But second -- we've outlined this in our 23 comments in detail. We've requested the Commission

25 functionality that we asked for be put in place, one

reconsider. And while we're not asking that the full

issue that's of critical importance is being able to
 access customer service records, called CSRs, on a
 more automated basis.

The customer service record is that record that CenturyTel has on its customer that says, okay, X business has this many lines. Here's the phone numbers, here's the services they have. It gives a full profile of that customer.

9 And we -- when we win a customer, we 10 can't even order the services we need to order for 11 them unless we fill in all the ordering information 12 accurately and unless we know exactly what services 13 they're getting and exactly what their phone numbers 14 are, for example.

And oftentimes, that's more of a problem than you might think. When a business ordered a fax line six years ago and you asked them how many lines they have and they said, oh, I've got five, but they don't think about the fax line because it's not a number that they use and that sort of thing. It's an important thing to be able to see.

The access to those customer service records is very important in that we are often at Socket in a position of competing, putting in, you know, a bid against CenturyTel for who's gonna win

1 the customer's business. And we need to get access 2 to those quickly for that purpose. When it comes 3 time to order service, we need to have access to them quickly so we're not waiting days and days to get 4 5 services ordered and in place. 6 The best we can do under the current 7 system is if we ask for a CSR, we can get it in six 8 hours, which is essentially a business day. The 9 problem is -- and this is all described in the 10 testimony -- is that as a practical problem, there 11 are often errors in what we receive from CenturyTel. 12 For example, all of the locations a business has might not be included. There's nothing 13 14 malicious about these errors, it's just it may not 15 be -- it may be incomplete. It may not have 16 everything. You go back and check with the customer, 17 there may be something wrong. 18 If we want a correction, we have to wait 19 another six hours, which means essentially another 20 business day, and another business day if there's 21 another error, another need for correction. 22 With most other phone companies -- and 23 the testimony all outlined this -- Socket has the 24 ability and CLECs have the ability to get electronic

access to those in a -- in a read-only basis, not so

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they can change them or mess with them. They're on a read-only basis so that you can see that in front of you and you've got the same information that CenturyTel salespeople have, or CenturyTel's ordering people. That's parity: We have the access, we're looking at the same things.

7 That particular part of OSS is critical 8 for Socket to be able to win and then service 9 customers on a timely basis. And so even if the 10 other aspects of OSS are subject to continued 11 negotiation or continued development, that is one 12 that we feel very strongly about.

13 I must note, in CenturyTel's comments on 14 this, CenturyTel suggested that there's a capability 15 out there that Socket can use that will serve that 16 purpose, and that is CenturyTel's electronic system 17 has something called My Accounts. If you've got an account with CenturyTel, you can sign up for 18 19 electronic access and see your bill basically. And CenturyTel suggested that, you know, maybe that's 20 21 good enough.

And we have to tell you, it is not for the following reasons: First, what shows up in My Accounts is a bill. The bill in many instances isn't going to reveal all the services. If you have, for

1 example, a DID block, that is a block of direct 2 inward dial numbers in an office, it's not gonna show 3 you all the numbers. Therefore, it's not gonna show you all the services that are being used for that DID 4 5 block. So there is information that simply isn't 6 there using that -- that form. 7 I think more fundamentally is a 8 practical problem. If you're trying to win a 9 customer and you tell the customer first thing out of 10 the box, "You know, I need you to give me your 11 password-protected access to your phone records," 12 that's probably not gonna go over real well. 13 When you see a CSR, you see the services 14 the customer has. When you see their bill, you see 15 are there billing -- do they have billing problems, 16 are they behind on their bill, how much is their 17 bill. When you're in a competitive bid situation, 18 the customer may not want you to know that. It is 19 highly likely we will never get access to a customer's My Accounts system. So it simply doesn't 20 21 serve as a replacement for being able to see these 22 CSRs in the same way that CenturyTel's folks get to 23 see them. 24 So that's where we are on the

25 operational support systems, and we request the

Commission reconsider that issue, and if nothing
 else, include some language that's more specific
 about ordering the parties to work together in future
 proceedings.

5 Now, the last issue I want to address in 6 some detail here is the rates issue. Where we are 7 with rates is that the arbitrator's report does not 8 address the issue of nonrecurring rates or 9 nonrecurring charges, NRCs.

10 CenturyTel and Socket both put in a lot

of evidence about nonrecurring charges and asked for decisions. And it may have just been inadvertently omitted, but there isn't a decision that we're appealing because there's no decision.

15 On nonrecurring charges, I need to just 16 step back and kind of give you a brief summary of 17 where the current rates are. CenturyTel adopted the 18 old GTE Interconnection Agreements when they bought 19 those properties. GTE and AT&T arbitrated rates back 20 in 1997, and they came up with a set of recurring 21 rates.

GTE proposed nonrecurring rates as well, and the Commission ultimately, in its TELRIC proceeding on the rates, rejected them. So that GTE agreement that CenturyTel's been operating under and

1 that Socket's been operating under with CenturyTel 2 had no nonrecurring charges. All of the charges, for example, a DS-1 loop, were recurring charges. There 3 wasn't any one-time fixed charge. 4 5 And while, you know, Socket would prefer 6 no nonrecurring charges in the future, we put in 7 evidence about what the nonrecurring charges ought to 8 be going forward because it makes sense. 9 CenturyTel has proposed nonrecurring 10 charges that are included in some of its 11 Interconnection Agreements, but they have never been arbitrated. They're essentially based on the old 12 nonrecurring charges that this Commission rejected 13 14 back in 1997 with GTE. 15 While some companies may have agreed to 16 pay those or agreed to have them in their agreements, 17 the Commission has never arbitrated them, never found them TELRIC-compliant, and as you might expect, 18 19 they're very, very high. 20 What we have proposed to do on 21 nonrecurring charges -- we put in a lot of testimony 22 concerning the justifications for this -- is to use 23 the nonrecurring charges that the Commission approved for the same tasks in the SBC arbitration. 24

25 And as our witness Mr. Turner detailed,

1 when you look at nonrecurring charges, you're talking 2 about, you know, how long does it take a technician 3 to do a certain task. And if the CenturyTel technician and the SBC technician are both operating 4 5 under CWA contracts, the labor rates are gonna be 6 fairly similar, the number of times the task may need 7 to be repeated, that there's just no reason to 8 believe that there is a tremendous difference between 9 the nonrecurring charge that was justified in the SBC 10 case from what CenturyTel would experience. 11 There may be big differences on 12 recurring charges. Maybe so. But on nonrecurring charges, I think the evidence showed they're 13 14 relatively similar tasks, and the cost justification 15 is about the same for them. So that is what we are 16 proposing on the nonrecurring charge. 17 On the recurring charges, for the most 18 part, the parties agree to continue using the rates 19 that are in the current GTE agreement that the Commission -- the TELRIC-compliant rates the 20 21 Commission arbitrated quite some time ago. 22 Included in the rates that the parties 23 agreed to continue using based on that agreement are 24 two-wire and four-wire loop rates. That is the, you 25 know, the smaller pipe loops like DS-0 loops.

1 The big controversy is about the higher 2 capacity loops, DS-1, DS-3. As you recall when I 3 first stood up, the most important thing to Socket was DS-1 loops at an affordable price so we can do 4 5 UNE combinations so we can serve business customers. 6 And CenturyTel submitted cost studies 7 and fairly late in the game, but they got it in the 8 record, and our witness filed a tremendous amount of 9 testimony and it's all detailed in Mr. Turner's 10 testimony in our briefs, that these studies are 11 deeply flawed, that they do not constitute TELRIC-compliant studies, and they are -- it is even 12 difficult to review some of the data that's in them 13 14 because they can't be taken apart in a way like a 15 normal cost study could be. 16 And the arbitrator recognized that there was a problem with the DS-1 and DS-3 cost studies and 17 the rates they produced, and ordered that CenturyTel 18 19 rerun those cost studies and provide that information

20 to the Commission.

So on the -- on the recurring rate, kind of like a nonrecurring rate, we are appealing to some extent, but there's also something of an open issue concerning exactly what the DS-1 and the DS-3 loop rate are that we're talking about here.

1 We have proposed rates. Certainly 2 CenturyTel has proposed rates. When CenturyTel 3 submitted its rerun cost studies, we had our cost 4 expert do the same work. We have the cost study 5 files, and we had Mr. Turner run the studies as if he 6 had been ordered to do what the arbitrator ordered be 7 done, and CenturyTel did theirs.

8 We believe that what Mr. Turner 9 submitted and what's detailed in our comments 10 accurately reflects what the arbitrator told 11 CenturyTel to do, which is essentially rerun your 12 DS-1 and your DS-3 cost studies, but for the loop part, for the part that's two-wire/four-wire analog 13 14 loop, use that rate that was found TELRIC-compliant 15 back in the GTE case and that you've agreed to use 16 for those loops. Put that in as a factor instead of 17 the factor you used.

18 That's how we reran the cost studies, 19 and what we submitted with our comments is the result 20 of that.

There are details about the errors we believe CenturyTel made in their rerun of the cost studies that are outlined in the comment -- not outlined, detailed in some -- using a lot of words -some detail in the comments, and I don't want to go over them here, but if you have questions about them,
 certainly we can answer them. Mr. Turner, our cost
 expert, is here and can answer any detailed questions
 about the cost models that you have.

5 But suffice it to say, we have a very 6 strong disagreement about how those rates come out. 7 We are satisfied with how the arbitrator tried to cut 8 the issue, use the CenturyTel cost models, which as I 9 said, we think there is overwhelming evidence that 10 those cost models are deeply flawed and wouldn't 11 survive a real thorough going TELRIC review, but use 12 those models that incorporate this agreed rate that 13 the Commission had found TELRIC-compliant back in the 14 GTE case.

15 And I want to provide something just to 16 give you a sense of this that's in -- this is in our 17 comments, but we've just reproduced it here just to 18 give you a sense of what's at stake here. These are 19 two pages. One is entitled -- or rather, it's "Comparison of CenturyTel and Socket Proposed DS-1 20 21 Loop Rates." And the second page is "Comparison of 22 CenturyTel and Socket Proposed DS-3 Loop Rates." 23 And Commissioners, this is not a 24 situation where we're standing here wasting your time 25 over a ten-cent difference in a loop rate. If you

look at the DS-1 rates, the CenturyTel -- when we call them compliance rates, what we mean is if you did what the arbitrator said to do in revising those DS-1 loop studies, here's what CenturyTel came up with as its compliance rate and here's what Socket came up with as its compliance rate over on the far right column.

8 And we've included, for your reference 9 and for some comparison, the rates that the 10 Commission has approved for SBC and for Sprint for a 11 DS-1 loop. And as you can see, the differences are 12 astronomical.

In the most urban area, the zone 4, AT&T has a \$91 DS-1 loop rate. CenturyTel wants \$418 for the same loop. Monthly recurring charge for a loop. It's gonna be awfully hard to create a service that a customer will buy and make any money off of if you're paying \$418 for the loop.

Similarly on the next page on the DS-3
loops, the differences are enormous. And the
differences between what the Commission has approved
for AT&T and CenturyTel are similarly enormous.
The Commission -- our view is that
comparisons like this, while they do not end -certainly don't end the discussion, provides you a

pretty good sense that what Socket is saying about 1 2 the problems with these cost studies and the inflated 3 nature of things like the fiber cost, the mistakes 4 with fill factors and mistakes with many of the 5 elements with the cost studies are real. The 6 evidence supports them, and we think when you look at 7 how the Socket rates are much more in line with what 8 you've approved for the other ILECs in Missouri than 9 the CenturyTel rates are, you get a pretty good sense 10 of that.

11 And, you know, recall too that the 12 network whose costs are being recovered in a TELRIC study, the network that CenturyTel has is the old GTE 13 14 network. They bought it. It's not like they've gone 15 out and built a new network. This is the GTE network 16 that you approved TELRIC rates for. And most of those TELRIC rates that were approved back in '97, 17 18 '98, CenturyTel is willing to continue to live with. 19 But when it comes down to the DS-1 rate 20 and the DS-3 rate, the rates that Socket needs to 21 have in order to provide a combined voice and data 22 service to customers that it's targeting all over the state, that's the rate that cranks up to, you know, 23 24 several times higher than what anybody is charging 25 anywhere in the state.

1 So there is something wrong with those 2 cost studies. We believe that what Mr. Turner has 3 submitted on Socket's behalf complies with what the 4 arbitrator ordered the parties to do and produces 5 results that are in the ball park. Some of them are 6 higher, some of them are lower than what you've 7 approved for other companies, but they certainly give 8 us a pretty good sense of a reasonable rate that we 9 can -- that we can operate under going forward. 10 Now, as I mentioned on the rates, 11 because there -- there have been these recent filings 12 and there are some open issues, if you have more 13 detailed questions or any concerns, I'm happy to 14 answer any later in the proceeding, or our witness 15 who actually knows how to run the models could answer 16 those questions as well. Thank you. 17 JUDGE JONES: Thank you. How about 18 opening statements from CenturyTel. 19 MR. BROWN: Good morning. JUDGE JONES: Good morning. 20 21 MR. BROWN: My name is David Brown. I'm 22 with Hughes & Luce. I represent Spectra 23 Communications and CenturyTel of Missouri. 24 I think that when we'd originally 25 probably considered doing this, we had thought about

1 doing a comprehensive argument. But what I'm gonna
2 do instead today to help with the time and
3 compactness is to truncate it into just the most
4 significant issues again, just as Mr. Magness did,
5 and to focus, or refocus the attention on the things
6 that we think are significant.

7 So first of all, just jumping right in, 8 we'd like to say that this is a large case with a lot 9 of work in it. Judge Jones and the staff did an 10 excellent job of working through an extensive record 11 and then coming up with what we think are, for the 12 most part, fair results. We do have a few concerns, 13 and I'll quickly get to those now.

First of all, I think it is significant, 14 15 although Mr. Magness suggests that it is not, that 16 this case is not about AT&T. This case is about 17 CenturyTel, both the Spectra and Socket -- and --Spectra companies, and it is significant because much 18 19 of what this case is about, whether it's about single POI or whether it's about the cost of loops, is about 20 costs and who will bear them in the future. 21

There is testimony, a great deal of it, comparing Socket to -- or CenturyTel to AT&T, shows that CenturyTel is a far smaller company covering more states than AT&T before merger with the long

distance company, has fewer lines, longer loops, far
 lower customer densities and far higher costs per
 customer than are recognized by a much more urban
 AT&T.

5 CenturyTel has -- this is not the same 6 network in a lot of respects that was built by GTE 7 long ago. As the Commission knows, CenturyTel has 8 invested large sums in the state of Missouri in 9 deploying new network, more capabilities and advanced 10 services to rural customers in Missouri. CenturyTel 11 has no part of its network located in a city that's 12 comparable to what AT&T has -- is covering.

Now, Socket suggests that because CenturyTel has two or three suburban or growing areas that it wants to get into, that you should disregard those changes or those differences. We would suggest that economics are what they are and that the economics affecting this case are different than the economics that affected the AT&T case.

20 What that means is that the use of AT&T 21 outcomes, whether they be rates, whether they be 22 decisions on policy, simply because they were AT&T 23 decisions before, is a mistake. And what we'd ask 24 you to do is to look at these principles in deciding 25 this case.

1 It can't be reasonably disputed that 2 these companies are similar even though they both may 3 be publicly traded and so on. The territories are vastly different, the loops are vastly different, the 4 5 overall costs and the customers are vastly different. 6 AT&T is employing an IPTV solution that is not 7 practical in rural areas, in their urban areas. So 8 they have economies of scope that CenturyTel does not 9 recognize. So the facts are different indisputably. 10 We'd agree with Socket that the law 11 that's applicable to the case is the same; that is, the law that governed your decisions in the SBC/AT&T 12 case a year ago is essentially the same law that 13 14 governs your decisions here. But just like any case, 15 whether it's in front of you or in front of a court 16 or -- and a jury, the same law applied to different 17 facts can give different outcomes, and that's what 18 we'd like you to focus on.

Socket would often in its proposals have you just simply adopt things that you did a year ago whole-cloth, whether they be language or rates or whatever it might be, or even using those rates as a comparison just because you decided those cases -- or that case a year ago and the way you decided it, as if precedent somehow transformed the facts. But of

1 course, it doesn't.

2	We're gonna ask you here to apply the
3	law to the CenturyTel facts and provide decisions
4	that are tailored to this case. We don't ask that
5	you contradict what you did before. We don't ask
6	that you contradict what the FCC reports have done.
7	We do ask that you discern it and that you not simply
8	throw the record out because you may have made a
9	decision on a different set of facts in the AT&T
10	case.
11	Now, let me jump into the OSS. And I'm
12	gonna cover many of the same issues that Mr. Magness
13	did. I'll ask you to bear with me because we're
14	I'm trying to make this compact, and I'd invite you
15	that if you have questions, please ask as we go along
16	and I'm happy to try and help with that.
17	The report recognizes that the
18	characteristics of CenturyTel, Socket and the
19	competitive market in Missouri in rural territories
20	doesn't justify the imposition of tens of millions of
21	dollars in costs in access to OSS upgrades upon
22	CenturyTel and upon the CLEC market that will have to
23	bear those costs as a matter of law.
24	The report, therefore provides at
25	least this is the way we read it, and I'm glad Judge

1 Jones is available to help us work through this 2 issue -- but it -- there are many provisions relating 3 to OSS that were agreed in other articles other than this Article 13 which deals strictly with OSS and 4 5 access to OSS. Judge Jones has ordered in the report 6 that we import those provisions into the OSS section. 7 That's certainly clear and we're ready to do that. 8 Judge Jones also placed in his report a 9 requirement that the parties develop language and a

11 incorporated into the ordering systems, CenturyTel's 12 ordering systems, without manual intervention.

process that allows for electronic information to be

13 Judge Jones clarified that provision and 14 the other provisions with this not requiring a 15 real-time interface and that it should not be an 16 extensive system overhaul that's required. And then 17 ultimately what -- the way we think that works out is 18 that we're here to work with Socket to -- in the 19 implementation of the Interconnection Agreement that will arise out of this -- out of this proceeding to 20 21 identify any new or existing systems that may be out 22 there that could be used to help automate the order 23 input process. But they're supposed to be low cost, and that's the goal and that's the process. 24 25 I will say that as we testified in the

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main proceeding, we're not aware of a simple fix for the kinds of things that Socket wants. But if Socket has ideas -- and, of course, we're working on this back home now as it is as well -- we're happy to try and come up with an outcome.

6 The thing I would say is that the kinds 7 of functions that Socket wants, CSR access, ordering 8 input, those kinds of things are the things that we 9 demonstrated in our evidence in our testimony are the 10 kinds of things that drive the major portion of the 11 cost that we demonstrated.

12 Socket did not in any substantial way contest the costs. And the costs that we 13 14 demonstrated in our case are not unreasonable in 15 light of what has happened in other states. 16 For instance, in the Virginia cost 17 arbitration, Verizon Virginia was entitled, or was 18 given authority to recover its costs of developing 19 OSS access through charges to its CLEC customers.

OSS is, after all, an unbundled network element. Access to it is what's required under Section 251. But corresponding to that is the obligation that whoever provides the UNE gets paid for it on a cost plus reasonable profit basis, just like any other unbundled network element.

1 But the difference here is that with 2 OSS, unbundling the first unit imposes all the cost 3 of -- or much of the cost of every unit that follows. There's annual costs, of course, and running the 4 5 system continues. But you can't provision the first 6 one using electronic access. You can't provision 7 anything through the OSS without first building the 8 access to OSS.

9 And so we think that Judge Jones's -- if
10 we interpret it right, Judge Jones's solution works.
11 And so we would ask that it be clarified, perhaps,
12 but that -- that it not be modified.

13 Single POI. We would ask -- just put 14 this up for you. We would ask that you clarify the 15 decision on POI in one of the following ways: Either 16 adopt the changes that are suggested in our comments 17 to implement the arbitrator's decision, and we have 18 actually provided language which we think answers 19 most of Socket's concerns about how would this work, how would the increases work? 20

We think that measuring traffic without Socket at the inception of the POI and then measuring the traffic contributed by Socket at relevant times and comparing those to -- and when they hit the thresholds that Judge Jones has devised, that's when 1 a second POI is required. We think that is workable, 2 and we're ready to try to implement the language that 3 we've proposed. The other possibility would be to go 4 back and decide to implement -- to require the 5 implementation of setting POI when the DS-1 level is 6 reached.

7 Now, Mr. Magness has suggested that 8 that's not a reasonable number, and Socket has 9 proposed a DS-3. The problem with a DS-3 level is 10 that while OC-12 may have been appropriate in an SBC 11 state or an SBC territory, it doesn't work here. 12 There are few, if any, exchanges in 13 CenturyTel's territory that trade a DS-3's worth of 14 traffic today in total. That's not just one 15 provider, that's in total. So what, in effect, 16 Socket is offering is really no solution at all. It 17 is -- it is a single POI in perpetuity unless they 18 know something about these very rural markets that no 19 one else has discovered.

20 Significantly, the proposals that we 21 have laid out in our case and which Judge Jones has 22 suggested now, which is essentially to establish 23 thresholds for single POI going to multiple POI, are 24 lawful. While Socket has testified that it can have 25 a single POI forever just under the FCC's rules,

1 that's not the way it's been implemented here or much 2 of anywhere.

3 Keep in mind that even in the AT&T 4 case a year ago, you didn't say that every provider 5 could have a single POI forever regardless of what 6 traffic they put over the facilities. You said that 7 when it reaches a certain threshold, then the second 8 POI should be put into place.

9 We're asking you to be consistent with 10 that legal decision which is consistent with a number 11 of states and -- but apply that law to the different 12 facts that we have here. Here, as you know, we have the rural market and lower traffic thresholds -- or 13 14 lower traffic between exchanges and much longer 15 transportation -- transformer outs that need to be 16 accommodated through the -- through the requirement 17 to go from a single POI to multiple POIs.

18 The idea behind the multiple POI is to, 19 as a policy matter, is to ensure that costs are 20 properly allocated and that the FTA's policies of 21 facilities-based competition is promoted. An outcome 22 that does not promote those policies that, in effect, 23 gives Socket the ability to keep a single POI at a 24 LATA in perpetuity doesn't promote that policy. 25 Let me jump now to VNXX. There are --
1 well, just to discuss real quickly, our proposal was 2 that if multiple POIs at a DS-1 level were granted, 3 then bill and keep would be appropriate for VNXX 4 traffic. That's a compromised position, a final-offer 5 position.

6 The alternative to that, which is if 7 there's a decision not to go with the thresholds that 8 we've suggested on the POI issue, is that you should 9 just follow the recent First Circuit decision and 10 apply the access regime whether or not the traffic is 11 ISP-bound.

12 It's important to recognize that the 13 VNXX issue involves two functionally equivalent 14 services. And we have put these drawings in the 15 comments, and I can -- I've brought them today and 16 I'm happy to work through them.

17 The technologies, I think, are very clear, very different. They provide for similar 18 19 functionalities; that is, that in an FX situation and a VNXX situation, someone in one local calling area 20 can call a number that looks local and reach someone 21 22 in a distant area. But, in fact, the technologies 23 are very different, the costs of the customer are 24 very different and the costs to the providers are 25 very different.

1 In the FX situation, the customer is 2 responsible not only for its local service, but also 3 for the interexchange line that reaches the distant destination. In a VNX situation, it's simply a 4 5 matter of switching and the burden is placed upon the 6 providers of the transport. That's why we think that 7 VNXX should be subject to access charges. It is 8 anything but a local call when it trained -- when it 9 changes local calling areas. 10 And again, on this VNXX issue, we're

not asking that you reverse the M2A successor arbitration decision. While it's been suggested that what's being proposed here is different, in fact, in that case, the VNXX traffic was agreed bill and keep. Here it's agreed bill and keep if the cost issue is dealt with in the POI question.

17 One thing we'd like to shift to is the 18 performance measures as well. Mr. Magness didn't 19 discuss them, but we're concerned that, in essence, 20 what happened in this case is that Socket presented 21 little evidence in support of its proposed slate of 22 performance measures. They put on evidence even in 23 rebuttal about a question that's really not in 24 dispute anymore, which is, can there be PMs in this 25 ICA, and if there are performance measures, can there

1 be penalties or remedies.

2	CenturyTel filed extensive testimony
3	dealing with Socket's PMs. We didn't just say,
4	though, that it was a bad idea to have those
5	performance measures. We, in fact, took the kinds of
6	performance measures that Socket was seeking and we
7	answered our own criticisms of their graph with our
8	graph which we think solved most of those problems.
9	We put on evidence as to why theirs wouldn't work.
10	We put on evidence as to why ours would work.
11	In rebuttal the only thing that Socket
12	really said in response was that many of our concerns
13	had merit and that the proceeding should be put off
14	to a collaborative later. They did not put on
15	evidence that rebutted our better set of performance
16	measures and remedies.
17	So the bottom line here is that under
18	the standards that you're here to address the case
19	with, that is, on the best evidence available, the
20	evidence that you have that's available to support
21	the set of performance measures and remedies is the
22	evidence that we presented. There is little or no
23	evidence to the contrary.
24	One side issue, or small issue at least

25 in terms of numbers related to the performance

measures in volume, is the question of whether or not 1 2 performance measures may apply to Socket's 3 performance under the ICA. Ultimately, the -- Judge Jones decided that they should not. We think there 4 5 are good reasons why they should. We only ask for 6 two, and I'll explain now why they were important. 7 We ask that their -- that Socket's 8 orders be accurate and that that be subjected to a 9 measurement. We'd ask that their forecasts of 10 service requirements be accurate and timely. One 11 thing that's important to know is Socket agreed in other parts of the contract to forecasts. They've 12 agreed to provide certain kinds of forecasts 13 14 including the kind -- every kind that's covered in 15 that performance measure is covered somewhere in the 16 ICA under an agreed provision. 17 So that one, the accurate forecast, it 18 seems implicit that they would be warranting their 19 forecast and that there ought to be a consequence if their forecasts are inaccurate. That's what that 20 21 performance measure and remedy is about. 22 The other one is about order 23 submissions, and that's because Century -- or Socket's order submissions need to be accurate, and 24 25 the reason for that is pretty obvious. If the orders

are not accurate, then CenturyTel has to deal with 1 2 them. It's the same sort of complaint about, it's 3 not malicious, we're not suggesting, as Socket may have inferred here or there, that they're gonna 4 5 submit orders inaccurately intentionally. But if 6 they're -- if they're -- if they do submit a 7 significant number of inaccurate orders, then we need 8 to be able to have some relief from that. And so 9 we've provided options on that. 10 Nonrecurring charges. One thing that's 11 very important there is that while we put on 12 testimony, there's very little evidence in the record on the other side to suggest that contrary to their 13 14 rhetoric, that the studies are inappropriate or 15 inaccurate. Ultimately, what we have suggested or we 16 have requested on NRCs is that you accept the 17 GTE/AT&T interconnection-agreement-based nonrecurring 18 charges, and our testimony supports those. 19 The only place wherein the sort of 20 extreme numbers that you see in comments and 21 elsewhere in the record from Socket where they 22 protest the numbers on nonrecurring charges are 23 nonrecurring charges that result from the combination 24 of base nonrecurring charge plus an additive that's 25 attributable to the recovery of the OSS costs that

we've talked about. And if you have any questions about the OSS costs, I've got charts and graphs and I can help you work through the details of why it is it costs so much.

5 But the -- the main problem is that --6 on the OSS additive, is that there are just so few 7 orders and other transactions that either Socket or 8 other CLECs bring into the system. They've demanded 9 the -- the very expensive system, but even Socket 10 admits that no one in the term of this contract is 11 likely to submit more than 150 orders in a month.

12 Right now Socket's order volume is a very small fraction of that number, and few, if any, 13 14 providers have more or -- so what you see is a large 15 cost which is spread out over very few units, unlike 16 a situation in Verizon or AT&T or elsewhere where the 17 cost was very large but it was spread out over millions and millions and millions of units. We 18 19 don't have that opportunity here. And yet the law 20 requires that CLECs pay for the access to OSS.

DS-1 and DS-3 rates. We presented a case where we had three witnesses basically who put on the evidence of what should be an appropriate rate for a DS-1 or a DS-3. Mr. Bucken (phonetic spelling) did TELRIC analysis. Dr. Abra (phonetic spelling)

did TELRIC analysis, cost capital and the like, the
 economics applicable to the CenturyTel network and so
 on. And then Mr. Davis did fills and network design
 issues.

Socket did none of this. They took 5 6 potshots at the study and at the -- at the 7 spreadsheet. They called it a black box. They 8 called it -- they said it wasn't transparent. They 9 said that they couldn't figure it out and couldn't 10 use it, which is a little ironic, because now in 11 their comments they've managed to make that same 12 machine they couldn't see before operate to come up with rates that we can't cross-examine. 13

14 It's very interesting that the numbers 15 they came out with are so remarkably different when 16 it should just be math ultimately that comes up with 17 the outputs of the cost model.

18 Now, we would -- we certainly agree that 19 there are some problems with the procedures that were 20 outlined for us to do. For instance, using an agreed 21 rate, which we agreed with Socket on for purposes of 22 the two-wire and four-wire loops as an input to 23 the -- to the model does not mean that that rate was 24 or is TELRIC-compliant or that it should form the 25 basis of a DS-1, a copper facility loop.

1 We do appreciate that Judge Jones 2 permitted the fill factor to be corrected, and we 3 think that our runs of the cost models do that. Finally, on the DS-3 rates, the only 4 5 change on the DS-3 was the use of a different fiber 6 number. Socket contends in its comments that it had 7 never seen that number before. But, in fact, that 8 number was part of the Missouri profile that was 9 provided months ago. 10 And the only reason it didn't get put 11 into the DS-3 rates in the end was that it didn't get 12 flowed through the TELRIC models. It was always there, it was always there to be reviewed and it was 13 14 not part of any black box that was in operation. 15 The bottom line on the DS-1 and DS-3 is 16 that Socket put on no evidence, just argument. And 17 they didn't put on direct or rebuttal that addressed a cost model of their own. They were left to 18 19 attacking the only cost model in evidence, and of course their comments are not evidence themselves. 20 21 And we'd ask you to consider that while 22 these comments, which put numbers in that have never 23 been a part of this case before, that make arguments or assert facts that have never been a part of this 24 25 case before, are improper.

1 Avoiding cost discount. Judge Jones 2 selected one which was Socket's proposal. The only 3 evidence in the record other than just a number that 4 was picked from another case is that which we put on, 5 and we'd ask that you provide a CenturyTel of 6 Missouri rate for what it costs, a discount of 14.2 7 percent and for Spectra, 17.5. Those are reflective of the difference -- differences in the way those 8 9 operate. 10 Number portability. And this will be 11 the last issue. CenturyTel asks that the porting of 12 numbers that have been subject to a remote call-forwarding arrangement be limited to the local 13 14 calling area in which -- limited to the 15 limited calling area -- the local calling area in 16 which the service is provided. 17 Socket proposed that any remote 18 call-forwarded number could be ported. The report 19 permits porting but requires Socket to pay otherwise 20 applicable charges, and those could be interstate or 21 intrastate depending on where the remote 22 call-forwarded number is sent. 23 This too is a lot easier seen in 24 pictures than it is in words, and I'd ask you to look 25 at the briefs in particular and some of the

1 illustrations of how this technology works. It is 2 very clear that what Socket is doing here is 3 obtaining, or attempting to obtain, the VNXX arrangement through a back door. 4 5 And we'd ask that you follow industry 6 standards and the law and provide for no location 7 portability, but rather adopt our position including 8 the part of our language that includes the no 9 location portability. And with that I'll end. 10 JUDGE JONES: Thank you. Commissioner 11 Gaw, did you want --12 COMMISSIONER GAW: Are we done? 13 JUDGE JONES: CenturyTel -- I'm sorry. Socket, you provided us with this graph, right? 14 15 MR. MAGNESS: Yes, sir. 16 JUDGE JONES: The first column under 17 "CenturyTel Compliance", which CenturyTel cost study 18 was used as a starting point with or without the OSS additive? 19 20 MR. MAGNESS: Your Honor, the OSS 21 additive only applies to the nonrecurring charges. 22 JUDGE JONES: And these are recurring 23 charges? MR. MAGNESS: That's correct. The rates 24 25 you see there don't include the additional

nonrecurring charge that would apply if nonrecurring 1 2 charges were approved. 3 JUDGE JONES: Also between the two of 4 you, are there issues that both of you think were 5 wrong? 6 MR. MAGNESS: I think there are issues 7 and I think we both addressed some of them where we 8 have, I guess, different problems with exactly how 9 the report was worded or how you went about it. 10 JUDGE JONES: So there are issues you 11 think were wrong but you don't agree on how they 12 should be right? MR. MAGNESS: Yes. We have different views about what we think the problems are. I think, for example, the POI issue, we both discussed -- I think both parties want some sort of change or clarification or revision to what's in the report but not for the same reasons. 18 19 And I think certainly on the rate issues there are a lot of issues, you know, that are open, 20 21 but we have different views on them. 22 JUDGE JONES: Other than whose judgment 23 is right or wrong, are there portions in the report 24 that are blatantly incorrect that both of you agree are incorrect? Not one or the other of you, but both 25

1 of you?

2	MR. BROWN: Bear with me just a minute.
3	JUDGE JONES: Take your time.
4	MR. BROWN: Because I think most of the
5	instances I apologize. I think most of the
6	instances you'll see are where each of us have
7	identified an ambiguity about the outcome, and
8	depending on how it is clarified or not clarified,
9	one or both of us may agree with the outcome or
10	disagree with it.
11	And so it's like the OSS discussion,
12	that may need some clarification just so that each of
13	us is certain about what it is we're supposed to
14	write in the contract and what it is we're supposed
15	to do with it thereafter.
16	JUDGE JONES: So at this point you would
17	have problems with implementing the order in that
18	regard, both of you would?
19	MR. BROWN: Well, I guess I would say no
20	if if what we've discussed in our comments is a
21	correct interpretation. Because if it is, then we
22	know what our marching orders are, so to speak, and
23	we can go and do it.
24	JUDGE JONES: Well, you're saying yes
25	but Mr. Magness is saying no. You're saying you

1 wouldn't know what to do with regard to the OSS issue 2 as the arbitration report stands? MR. MAGNESS: Well, I'll put it this 3 4 way: One could incorporate language into the 5 Interconnection Agreement that says what CenturyTel 6 wants it to say, which is just we'll keep talking, 7 we'll try to come up with something. We don't think 8 that's really what you ordered, and -- but we're not 9 sure exactly, precisely what the parties have been 10 ordered to do in certain respects, and so we request 11 a clarification there. 12 So -- yet, you know, certainly we could write something that's vague and ambiguous and is 13 14 gonna cause a dispute in two months, but we don't 15 think that's the way to go. 16 And then obviously on the OSS, there's 17 an additional element of the OSS issue that we would ask you to reconsider about the customer service 18 19 records, the CSRs. JUDGE JONES: I think -- that was the 20 21 requirement where CSR -- is that where CenturyTel 22 would have to spend a lot of money in order to 23 comply? 24 MR. BROWN: Yes, your Honor, that's one

25 of the places.

MR. MAGNESS: That's what they say, yes. And I think -- I mean, I have to respond on the OSS costs. CenturyTel claimed it would cost them \$16 million to do the OSS that we asked for in the beginning. Those costs -- the judge found those costs were not -- didn't issue an opinion about whether they were good or bad.

8 Mr. Brown claimed that Socket put on no 9 evidence rebutting those costs. I'd direct you to 10 Mr. Bruemmer's rebuttal testimony at page 16 and 17. 11 We did. We tried to -- we tried to verify those 12 costs, and we found that you could find like, you know, doing an internet search could find the same 13 14 equipment for much, much cheaper, or that some of 15 that equipment CenturyTel said it needed was 16 obsolete, wasn't even equipment that, you know, you 17 would use in creating a modern OSS.

So, I mean, I can't leave it unrebutted that there was no evidence that these costs -- and if Mr. Brown is gonna show you how the costs are divided, I mean, it's a disputed issue about how much of that cost really goes to customer service records. So I -- that was certainly a contested issue on the evidence.

25

JUDGE JONES: Are you aware of the

1 testimony that he's talking about?

2 MR. BROWN: Well, I am. And I'm also 3 aware that what he's talking about specifically was Mr. Bruemmer's investigation on eBay or something 4 5 about servers. We dealt with that in our testimony, 6 which was, they didn't -- you can buy a box, a 7 server, but unless you include all the things that go 8 along with it, you haven't calculated the correct 9 price for that box, and that's where we think they 10 fell down. So no evidence, minimal evidence. 11 JUDGE JONES: So when you say they 12 didn't present any evidence, that was incorrect? 13 MR. BROWN: I would suggest that what 14 they presented was no evidence of the issue because 15 what they presented was an incomplete picture of what 16 they said they were attacking. In fact, what -- it's 17 like saying that the cost of a house is the cost of a payment. That's -- that's ridiculous. That's not 18 19 what it is. JUDGE JONES: That's evidence. 20 MR. BROWN: It's not -- it's not --21 22 JUDGE JONES: Is he characterizing the 23 evidence correctly? 24 MR. MAGNESS: No, he's not 25 characterizing the evidence correctly. There are

1 equipment costs.

2	JUDGE JONES: You guys are gonna have to
3	figure out how to play fair.
4	MR. MAGNESS: Well, I mean, there are
5	equipment costs, and Mr. Bruemmer says, "Have you had
6	a chance to review CenturyTel's cost estimate for
7	developing electronic automated OSS systems?
8	"Because of the time constraints, the
9	cost information was presented only recently"
10	which it was just briefly before the testimony was
11	due "I've been able to conduct a cursory review."
12	And we're talking about specific pieces
13	of equipment, not an equipment you know, equipment
14	plus. I mean, you may have a car in the garage. You
15	don't price, you know, the whole house. If you're
16	trying to get the price of the car, that's, you know,
17	part of what you have in the house. You're pricing
18	the car. We priced the equipment to try to verify
19	what they what they were claiming was true.
20	And I can't tell you what the numbers
21	are in open court, but they're in Mr. Bruemmer's
22	confidential testimony, and they're just dramatically
23	lower than what CenturyTel was claiming. So I you
24	know, we we tried to verify it, and that's the
25	kind of information we were getting back.

JUDGE JONES: So Mr. Brown, you're saying beyond verification, they didn't present any evidence of their own that was of their independent study?

5 MR. BROWN: What I'm suggesting is that 6 the evidence they presented is not apples to apples 7 with what the issue was before you, which is, what 8 does it cost to implement one of these systems and 9 what are the components of the cost that go into 10 that.

11 When we said a server, when we included a server, it was in those estimates. It included 12 13 more than simply the box. And -- because there are a 14 million details associated -- how far are you gonna 15 break it down? Are you gonna break it down to 16 include the cables between one part of the system and 17 another inside, or are you gonna -- are you going to 18 include the installed cost of that server? That's 19 what we included in our materials.

20 MR. MAGNESS: Your Honor, I mean, I can 21 read the testimony to you, and it --

JUDGE JONES: No, I don't need you to.
It's obvious that you-all just disagree.

24 MR. MAGNESS: I mean, we -- we looked 25 for servers with, as Mr. Bruemmer testified, the

specifications identified in CenturyTel's testimony. 1 2 Tried to find them. Tried to find if -- can we duplicate that cost, because it sounded awfully high. 3 And as he testifies, we were able to find things, the 4 5 same specifications, same equipment, half the price. 6 JUDGE JONES: Well, Mr. Brown, you agree 7 that -- that the evidence you-all presented on this 8 issue was rebutted? 9 MR. BROWN: I would agree that -- that a 10 minimal portion of it was rebutted, but not in an 11 apples-to-apples way. That evidence is not probative 12 of the question that we put on evidence of. Well, it's probative. It's not -- it doesn't directly 13 14 rebut, it doesn't refute the evidence that we put on. 15 We just disagree over what's included in those cost 16 estimates at what level. 17 JUDGE JONES: What components you mean? MR. BROWN: Yes, your Honor. 18 19 JUDGE JONES: Wouldn't everything be 20 included? 21 MR. BROWN: In ours, yes. In theirs, we 22 would contend it does not appear to be the case. We have no incentive to inflate the cost because we have 23 24 to write the check in the first instance, and then it

25 gets turned into something that the CLECs pay as a

1 part of their obtaining access to that UNE.

And as far as the cost being high, there's nothing surprising. If you go back and look at the Virginia cost order which has been cited by both sides in this case repeatedly, in Virginia the recovery was on a regional basis way north of \$200 million for that region, and the Virginia allocated part was, of course, a smaller part.

9 And then there was another couple of 10 either 15 or 20, I think, million dollars a year of 11 annual maintenance costs associated with that system. 12 What we have laid out is a \$14 million initial cost and a \$2 million dollar a year annual 13 14 maintenance expense associated with it across the 15 nation for CenturyTel. The allocated portion for 16 Missouri is far smaller. But the problem is, even 17 when the allocated portion for Missouri is only 18 \$500,000, when it's spread out over 100 units or 500 19 units, the cost in the nonrecurring charge remains 20 very high. There's no way to avoid it. 21 And so certainly Socket did not address

22 every element of the cost information we put out.
23 JUDGE JONES: Well, let me ask you this:

24 It's technically feasible for you-all to do this,

25 right?

1 MR. BROWN: It is technically feasible 2 for it to be done. 3 JUDGE JONES: Isn't that the only thing 4 that we can consider? 5 MR. BROWN: No, your Honor. At other 6 courts, other -- other -- as we explained in our 7 briefing in particular, other courts, other 8 commissions have decided differently. 9 JUDGE JONES: Okay. And Mr. Magness, 10 you were talking about the threshold in mentioning 11 the 10 percent threshold --12 MR. MAGNESS: Yes, sir. JUDGE JONES: -- and you said that in a number of places, that threshold would be easily exceeded. Are there places where it would never be 16 reached? 17 MR. MAGNESS: We -- Socket doesn't know. 18 I think that's part of the problem is, we don't know 19 how many minutes traverse CenturyTel's network. 20 JUDGE JONES: Well, this is a rural 21 area. Granted, it is growing; there's still not a 22 lot of people down there. 23 MR. MAGNESS: But we -- a 10 percent increase in traffic might mean that we get a small 24 25 business customer who buys a DS-1-based service and

13 14 15

1 actually uses all of it. Uses a lot of channels for 2 data. Has, you know, 25 people who need to use the phone. And then you're -- you're sending out a DS-1 3 level of traffic, so --4 5 JUDGE JONES: But then in another area 6 you may have very little land use. In fact, the land 7 use may decrease as people move to wireless. So that 8 10 percent may never be reached in some areas. 9 MR. MAGNESS: But I guess --10 JUDGE JONES: Can you agree to that, is what I'm asking? 11 MR. MAGNESS: I just have to say I don't 12 know. I mean, maybe yes, maybe no. 13 JUDGE JONES: Well, you seem certain 14 15 that it would exceed 10 percent in some areas. 16 MR. MAGNESS: Yeah. I think --17 JUDGE JONES: But you aren't certain 18 that it may not even reach 10 percent in others. 19 MR. MAGNESS: Yes, because in the larger 20 areas, I don't have any -- I know that in a very 21 small area where there's very few customers and you 22 do it on a percentage basis, it doesn't take much to 23 get you up to 10 percent. 24 JUDGE JONES: Right. 25 MR. MAGNESS: So I have very little

1 doubt that you bring one DS-1 customer in there, 2 percentage basis, yeah, the math says probably so. 3 You get a bigger exchange, suburbs of St. Louis, that's growing; Branson, that's growing, the minutes 4 5 are increasing. Maybe we hit it, maybe we don't. 6 I guess the main concern that Socket has 7 is we don't have any idea. And there was never any 8 suggestion on the record that this kind of percentage 9 threshold was one that fits the facts. Nobody 10 presented evidence on a percentage threshold. 11 We haven't seen any data from the 12 CenturyTel network that would demonstrate whether it's reasonable or not. I mean, I assume that 13 14 they've looked at the data, and they must think it 15 works pretty well for them or they wouldn't be saying 16 it's okay, but I can't do that. I can't check that 17 proposal to see if it's reasonable or not because 18 it's all based on their minutes. 19 JUDGE JONES: And you're proposing that a DS-3 should be the threshold? 20 21 MR. MAGNESS: Yes, sir. We're --22 JUDGE JONES: What's the number of lines 23 on a DS-3? I forget. MR. MAGNESS: DS-3 is the equivalent --24 25 just like a DS-1 is the equivalent of 24, it's the

1 equivalent of 672. It's basically three DS-1s. 2 JUDGE JONES: You said -- now I'm 3 confused with the math. MR. MAGNESS: I'm sorry. 28 DS-1s. I'm 4 5 thinking of a higher level. 28 DS-1s. That's why I 6 have someone who's not innumerate sitting behind me. 7 JUDGE JONES: So why don't they call it 8 a DS-28? 9 MR. MAGNESS: I don't know the answer to 10 that. But, yes, we -- Socket has -- well, and just 11 while we're here, I have to say it is a flat-out 12 misrepresentation to say that Socket has asked for single POI in perpetuity, which is on page 2 of their 13 14 comments, on page 5 of their comments. It goes on 15 and on. 16 JUDGE JONES: Do you -- Mr. Brown, is 17 that what you-all say, that they want just one POI in 18 perpetuity? MR. BROWN: An OC-3 will never be 19 reached in these territories. 20 21 JUDGE JONES: What about a DS-3? 22 MR. BROWN: A DS-3 is more traffic than 23 most -- virtually all exchanges, CenturyTel exchanges trade. What they have asked for in effect is a 24 25 single POI in perpetuity.

24

1 JUDGE JONES: Oh, you're saying if the 2 OS -- what was it, OC-12 or OC-3, you're saying that will never be reached so it will be a single POI? 3 MR. BROWN: Right. 4 5 JUDGE JONES: What about a DS-3, will 6 that ever be reached? 7 MR. BROWN: We don't know but we don't 8 think so. 9 MR. MAGNESS: And there's -- by the way, there's no testimony to that. 10 11 JUDGE JONES: I understand that. 12 MR. MAGNESS: And Mr. Brown's speculating, we're speculating a little bit. But the DS-3 -- when 13 14 you look at what the Commission approved in the SBC 15 territory -- and we don't disagree. You know, OC-12 16 is a large chunk of traffic, much bigger than OC-3 17 even, and a whole lot bigger than a DS-3. And so we never proposed OC-12. We said, well, the Commission 18 19 approved that in the Bell case, but let's try OC-3 which is substantially lower. 20 21 And Commissioners, the thing is, the FCC 22 has never said any such threshold is required. The 23 FCC in the Fifth Circuit Court of Appeals which have

25 single point of interconnections in a LATA as long as

heard this very issue have said the CLEC can have a

1 the ILEC doesn't show it's technically infeasible. 2 That's the standard. 3 And if you look at your M2A agreements 4 that the Commission approved, that's what it says. 5 If SBC can come in and show it's technically 6 infeasible, you know, no. Now, and... 7 JUDGE JONES: Well, they can keep adding 8 lines to that one POI, can't they? Isn't that what 9 you're arguing they should do? 10 MR. MAGNESS: Well, I don't know that 11 it's adding lines to one POI. It's traffic -- there 12 may be more or less traffic running out of various exchanges during different times. What the FCC rules 13 14 on interconnections say is, there's got to be 15 someplace where the incumbent -- if the incumbent's 16 customers are gonna originate calls and call a CLEC 17 customer and vice versa, there's got to be a place where they trade the traffic. That's the POI. 18 19 JUDGE JONES: Well, as the traffic 20 increases --21 MR. MAGNESS: Uh-huh. 22 JUDGE JONES: -- are you saying they 23 should -- you'd rather have just that one POI and modify that POI to accommodate the increased traffic 24 25 if that's necessary? And what CenturyTel wants to do

1 is have another POI rather than expand the one; is
2 that -- am I --

3 MR. BROWN: That's basically correct, 4 your Honor. Remember what happens with a single POI 5 is that all the traffic from throughout the LATA at 6 the expense of the ILEC, us, gets transported. So 7 everything from the most distant exchange in that 8 LATA gets transported to -- the example that was 9 often used was Branson.

10 From the furthest reaches it goes to 11 Branson, and then it goes to wherever Socket wants it 12 to go because that's where they established a POI. 13 If somewhere along the line there's an 14 extended exchange where Socket has developed a 15 customer base and there's a lot of traffic that goes 16 from that exchange -- Alma was used -- to Branson and 17 then back up to St. Louis, then at some point the -it is rational for the cost to be shifted to Socket 18 19 because they've developed enough of a network that --20 and have developed enough of a customer base that 21 they should bear the cost that's associated with the 22 revenue they get from those customers.

23 What we're suggesting is, is a threshold 24 and what they're suggesting is a threshold. And 25 we've gone from -- we're at DS-1, they've gone to

1 DS-3 as they've come down. The fact of the matter is 2 that it's true that the FCC rule says you can get a POI at any technically feasible point. It does not 3 say that you can't require that a second POI be 4 5 established at some point. 6 And, in fact, this Commission in the 7 M2A2 proceeding decided just that. Now, the number 8 is way north of anything we can even conceive of, but 9 you've already made the decision that a second POI is 10 appropriate in certain circumstances when traffic 11 reaches a level that is appropriate for the underlying incumbent. 12 13 We're just saying that because of the 14 characteristics of this network, that's a much, much, 15 much, much lower number. Now, before I -- and I'll stop here. 17 JUDGE JONES: Is there anything lower than DS-1? 19 MR. BROWN: Sure. There's DS-0. MR. MAGNESS: We can do it and we'd have 20 21 one phone line. 22 JUDGE JONES: Well, what's DS-1 again? 23 Is that 24? 24 MR. BROWN: Yes, sir. 25 JUDGE JONES: So 24 lines basically. So

16

1 is it 12 people or 48 people talking? How does that 2 work? 3 MR. BROWN: Well, it depends on -- it's all measured by the busiest part of the day because 4 5 no one uses all 24. For instance, if you had 24 6 customers, you wouldn't need a DS-1 necessarily 7 because not all of them are on the phone all the 8 time. 9 JUDGE JONES: All right. 10 MR. BROWN: You'd need somewhat lower 11 numbers. And the numbers get greater as you -- as 12 you increase the capacity. 13 JUDGE JONES: So this -- that sounds 14 really low to me now, a DS-1. 15 MR. BROWN: A DS-1? 16 JUDGE JONES: Yeah. I mean, for the 17 whole LATA, how does that work? 18 MR. MAGNESS: Your Honor, it could be 19 one stockbroker. It could be one customer that uses a fair amount of data. Or it could be, you know, ten 20 barber shops. You know, it's a very small level of 21 22 traffic. And Mr. Brown -- I mean, I have to say, 23 24 when we say that the Commission has approved a 25 threshold before so that's okay, the Commission

1 approved a threshold that was at OC-12, and I think, 2 you know, a lot of companies adopted that. 3 JUDGE JONES: Well, that was over a big 4 area, though, wasn't it? 5 MR. MAGNESS: It's the same area. It's 6 the same -- it's exchange to exchange is what this 7 POI is about. If you're trafficking in and out of a 8 particular exchange at that level, then that's when 9 it -- the new threshold comes into place. 10 I mean, your Honor, I've just got to 11 say, you listen to what they're saying, it's like 12 there's never gonna be a DS-3 of traffic out of these exchanges. That's never gonna happen because they're 13 14 so little. 15 Well, then, why do we have to go build 16 POIs to all these exchanges when we're hardly 17 burdening the network at all, and when we burden the network, we, you know, we're paying for a lot of 18 19 transport, but -- so it really comes down to trying to force Socket to increase its cost dramatically 20 21 just about any time it gets a customer in some of 22 these areas by building, you know, building or 23 leasing the new equipment we need to do that when

25 their network that much because they're sitting here

there's no sense in which this could be burdening

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1 saying you'll never even reach a DS-3 out of these 2 exchanges. 3 JUDGE JONES: So Socket's -- Socket's 4 expenses increase; when there has to be a second POI, 5 you have to have some additional equipment? 6 MR. MAGNESS: Yes. We have to buy more 7 equipment, we have to buy more transport. We have to -- you know, we have to buy -- we have to spend a 8 9 lot in order to establish that second POI. And I'll 10 say, somebody's paying for the transport. Fair 11 enough. I mean, somebody's paying for the transport 12 to get the traffic from one company to the other. 13 And the FCC looked at how those costs 14 ought to be apportioned in 1996, and they decided the 15 fair way to do it was the CLEC can establish a single 16 POI in a LATA. You can't have one -- I mean, there 17 were some companies who were saying, we want one 18 statewide. Well, the FCC said no, no, no, you get 19 one per LATA. If it's technically infeasible because the traffic levels are too high or there's some 20 21 reason why it's, you know, hurting the ILEC, 22 technically feasible reason, not financial reasons, 23 then you do it differently. 24 JUDGE JONES: How do you-all measure 25 traffic? Can you -- I mean, can you tell when it

1 approaches a certain level? 2 MR. BROWN: Yes, your Honor. 3 JUDGE JONES: Can you respond to it rationally in some way by -- I mean, at what point --4 5 CenturyTel's saying a DS-1 -- let me get this 6 right -- at a DS-1 level, that's the threshold to 7 establish a second POI? That's not what you're 8 saying.

9 MR. BROWN: Yes, your Honor. Between an 10 exchange, between an exchange and a POI, okay? So 11 when the level reaches a DS-1 -- now, keep in mind, 12 this network is an existing network, it's been built 13 to serve the customers that are there in anticipated 14 growth.

Now we're looking at a situation where the reason why that capacity is not being used as it was planned is because of the business of a different company, the company that is deriving the revenue from those calls.

And so the outcome is one which makes a lot of sense. That is, remember the policy of FTA is to drive facilities-based competition. And the issue here simply is at what level should Socket be required to assume the cost of the traffic it's causing. That's the issue.

1 And here, there's not a question but 2 that many, many commissions have decided that a threshold for a second POI is appropriate. Here the 3 4 question is what is the appropriate threshold. And 5 we think it's a DS-1 and they think it's a DS-3 at 6 this point. And our point about the DS-3 is that in 7 most exchanges, there's not that much traffic that 8 goes between the two exchanges even today in total. MR. MAGNESS: Your Honor, just one thing 9 10 because I think it's important. Under the Act, 11 Congress recognized that, you know, a call that used to be originated and completed by CenturyTel because 12 13 it was the monopoly could potentially be originated 14 and completed by different companies. 15 I'm still a CenturyTel customer. I want 16 to call Mr. Brown. He's a Socket customer. You 17 gotta have a way to interconnect the networks, and 18 you've got to figure out who compensates whom for 19 what. 20 When he talks about Socket, you know, 21 getting the revenue from the customer, when Socket 22 terminates a call for CenturyTel, completes that call 23 for a CenturyTel customer on the other end who 24 started the call, the Act says that the terminating 25 carrier gets compensation for that because their

network is being used to complete a call that's
 originated by somebody else's end user. That's the
 basic framework.

This idea that Socket derives all this revenue because it terminates traffic, it just sort of flips the Act on its head. And there have been a lot of controversies about reciprocal compensation and is Socket out there just collecting resip comps by terminating a lot of traffic.

10 And, your Honor, as the evidence is 11 clear and the proposals are clear, we proposed bill 12 and keep for this and we think that's the correct outcome, where we're not collecting money for 13 14 terminating for their customers, they don't collect 15 money for terminating for our customers. We trade 16 the traffic and we don't have to worry about it. 17 So it's -- this idea that Socket gets all the benefit of being called by CenturyTel 18 19 customers is just -- it's not right and it's not how 20 the Act works. 21 MR. BROWN: Okay. Your Honor --

JUDGE JONES: Does CenturyTel even have any competition in their area?

24 MR. BROWN: Yes, your Honor. But 25 there's -- there are -- in the record there's

1 evidence about the number of transactions by Socket 2 and other providers. And I don't -- this has 3 probably gone on longer than you have patience for, but let me just say that we don't disagree that the 4 5 bill and keep reciprocal compensation issue and the 6 POI issue are related. That's -- you may recall that 7 we made -- we connected them in some of our language 8 dealing with compensation for VNXX traffic in 9 particular because it's a trade-off. 10 But it is incorrect to suggest that 11 there's compensation for this function, the POI function, because of reciprocal compensation. They 12 are different costs. One is transport, one is the 13 14 transport and termination of the calls which is 15 getting it to the end user customer. 16 And so they go different directions, 17 they're different -- or one goes both ways, one goes 18 one way, and they are -- they compensate for 19 different things, and they're both provided for under 20 the Act. 21 The last thing I'll say on this, or one 22 real brief thing, you have before you your 10 percent 23 and 12 percent option. That's what is -- has been addressed in the comments. We think that there's --24

25 that it is a workable solution, not based upon any

1 traffic studies. We haven't been able to do that 2 because there hasn't been time to do that. 3 But what we do think is that it is 4 likely to result in an outcome that's acceptable to 5 both parties. That is, it is likely -- and I know, 6 Mr. Magness is shaking his head and I can understand 7 that he disagrees. We have our views and we're here 8 to advocate them. But we think that your solution 9 can work. Alternatively, we suggest that we know 10 that the DS-1 threshold that we've proposed will 11 work. 12 Now, the one thing I have to say, I was criticized earlier about overstating my case. My --13 14 my brief does not say that they would establish a POI 15 in perpetuity or that this would establish a single 16 POI in perpetuity. It says virtually in perpetuity. 17 JUDGE JONES: I understand what 18 you're --19 MR. BROWN: And I'm not trying to parse words here. I'm just trying to say that we're not 20 21 suggesting it can never be reached. We're just 22 suggesting it's unlikely to be reached. 23 JUDGE JONES: Commissioner Gaw, do you 24 have any questions? 25 COMMISSIONER GAW: Maybe Commissioner

1 Appling.

2	COMMISSIONER APPLING: I don't think I
3	have any questions. It's just kind of clear as mud,
4	you know.
5	COMMISSIONER GAW: Is this document that
6	we were handed earlier from Socket, is it identified
7	with some number?
8	JUDGE JONES: No, it's not an exhibit
9	and I don't think it will be. I think that was just
10	for purposes of illustration.
11	COMMISSIONER GAW: Well, I want to ask
12	some questions about it, and so if it's not
13	identified, then I'll just have to refer to it as the
14	document or something like that.
15	JUDGE JONES: Okay. The CenturyTel and
16	Socket's proposed DS-1 loop rates.
17	COMMISSIONER GAW: Yes. I want to ask
18	some questions about this. And let me let me ask
19	Socket, first of all, how these numbers were derived.
20	MR. MAGNESS: Well, the and I think
21	this is contrary to something I heard a little
22	earlier from Mr. Brown. If you compare the DS-1
23	rates that Socket's got here in compliance, they are
24	very similar to what was in Mr. Turner's rebuttal as
25	Socket's proposal.
1 COMMISSIONER GAW: Yes. 2 MR. MAGNESS: The basic -- well, I'll 3 tell you the derivation of the AT&T and the Sprint rates because that's simple. We just looked at their 4 5 Interconnection Agreements and what the Commission's 6 approved. That's where those numbers come from. 7 COMMISSIONER GAW: Okay. 8 MR. MAGNESS: The compliance numbers 9 were developed and it -- hit me if I say this wrong 10 because Mr. Turner who actually did the work is here 11 and can describe it in more detail. But Judge Jones 12 in the arbitrator's report ordered that CenturyTel 13 rerun its DS-1 and DS-3 cost studies. 14 One of the critical components, probably 15 the critical component in those cost studies is the 16 rate for a two-wire or four-wire loop. A DS-1 and a 17 DS-3 also includes electronics, it includes other 18 factors. But that loop's real important. 19 The arbitrator's report says you need to take out -- CenturyTel, you need to take out what you 20 21 wanted to use as the loop rate and use the agreed 22 rate that we're actually using for two-wire and 23 four-wire loops and plug that in. That's the old 24 TELRIC rate that was approved back in the GTE 25 arbitration, put that in instead.

1 And that's essentially, I think, what --2 what we did was take those and put them in, and that's where we got our compliance rate. 3 COMMISSIONER GAW: All right. 4 5 MR. MAGNESS: And CenturyTel made a 6 filing last week on its rates, and that's where we 7 got these numbers. 8 COMMISSIONER GAW: Okay. Now -- and 9 when you say they made a filing, did their filing 10 have these numbers in it? 11 MR. MAGNESS: No. They filed cost 12 studies. We used the number that's on page 22 of 13 their brief --COMMISSIONER GAW: All right. 14 15 MR. MAGNESS: -- as the numbers of their 16 proposed rates. So that's where those come from. 17 And these are similar to -- well, they're the same as 18 the rates we've got that they listed in their papers, 19 but they're similar in scope to what CenturyTel's been proposing earlier in the case. 20 21 COMMISSIONER GAW: Okay. And the order 22 that we have in front of us currently, the report, 23 rather, it then would utilize or cause to be utilized, the numbers under CenturyTel's column, or 24 not?

1 MR. MAGNESS: No, we don't believe so. 2 We believe that the -- that Socket compliance 3 numbers --COMMISSIONER GAW: Yes. 4 5 MR. MAGNESS: -- accurately implement 6 what the arbitrator's report asked be done in 7 rerunning the studies. 8 COMMISSIONER GAW: Okay. All right. 9 And is there disagreement about that from CenturyTel? 10 MR. BROWN: Evidently, your Honor. We 11 submitted a filing on Monday pursuant to Judge Jones' 12 requirement that explains exactly how those rates 13 were derived and --14 COMMISSIONER GAW: Do you agree with the 15 numbers -- are you telling me that the numbers that 16 you believe are appropriate to the report are the 17 numbers under the Socket document that was provided to us under the column "CenturyTel Compliance"? 18 19 MR. BROWN: We think that the rates that are laid out in our -- in our cost studies that were 20 21 submitted pursuant to Judge Jones's requirement and 22 to our explanation, that those are the correct rates. 23 COMMISSIONER GAW: Are those numbers the same as on this document that I was handed under the 24 "CenturyTel Compliance" column? 25

1 MR. BROWN: Your Honor, this is the 2 first time I've seen this document. 3 COMMISSIONER GAW: Sure. MR. BROWN: I know it's in there. I 4 5 just don't know. 6 COMMISSIONER GAW: How long would it 7 take you to figure that out? 8 MR. BROWN: Not very long. 9 COMMISSIONER GAW: Would you do that for 10 me? And I don't know if it needs to be done 11 immediately, but I'd like to know what we're dealing with. What do you think, five minutes, two minutes, 12 13 30 minutes? MR. BROWN: I can do it while we're 14 15 having the conversation. 16 COMMISSIONER GAW: Oh, that would be 17 great. Okay. I'll try to leave you alone for a few 18 minutes. 19 MR. MAGNESS: And Commissioner, I think we took -- I think I said "brief" earlier. We 20 21 actually took them out of the comments, CenturyTel's 22 comments at page 22 is where we derived these. 23 That's important because the briefs were written before the arbitrator's report ordered the rerun of 24 25 the studies.

1 I think the comments would reflect what 2 CenturyTel's proposal is post-arbitration report. That was our understanding. So that's why we 3 included the numbers we did. 4 5 COMMISSIONER GAW: What is Socket's 6 position with regard to why we've got this -- or 7 belief about why we've got this great divergence in 8 between the numbers here if we assume that the 9 CenturyTel numbers are correct from CenturyTel's 10 standpoint? I have no idea whether Mr. Turner can 11 testify. 12 MR. DORITY: We would strongly object to 13 Mr. Turner testifying here today to what has been 14 portrayed as an oral argument, your Honor. COMMISSIONER GAW: That's what I assumed 15 16 that some of them would suggest, but I don't know 17 what the judge would say. 18 JUDGE JONES: No, I don't want to hear 19 testimony. MR. MAGNESS: We don't have to swear 20 him. All right. I mean, Commissioners, I'm sorry. 21 22 I think that the -- it would be helpful if we could, 23 because this -- there are some factual issues here I think that the commissioners are interested in. 24 25 COMMISSIONER GAW: The problem would be

1 with, I suspect, the notice issue, but the judge --2 MR. DORITY: Absolutely. COMMISSIONER GAW: -- the judge is aware 3 of the fact that the Commission, if it desires to 4 5 hear more testimony in regard to this, could do so, 6 but I think that that may not have been noticed for 7 today. 8 MR. MAGNESS: Well, your Honor, we can address it legally. 9 10 JUDGE JONES: Well, let me ask this: 11 Who would have been notified, just the parties that 12 are here, right? 13 COMMISSIONER GAW: Well, they would have been notified --14 15 JUDGE JONES: But you wouldn't be 16 prepared to do any cross? 17 MR. DORITY: That's absolutely correct. 18 JUDGE JONES: Well, they weren't 19 prepared to do any direct. I mean, they weren't prepared to actually testify on this issue. You 20 don't follow me, Mr. Dority? 21 22 MR. DORITY: No, I'm not. 23 JUDGE JONES: They didn't know they 24 would have to testify on this issue. And you didn't 25 know that they would have -- no one knew, so now it

1 could be like a pop exam or something.

2	MR. MAGNESS: Well, your Honor, put it
3	this way: I mean, these issues are discussed in the
4	briefs and the comments. And I think if you look at
5	pages 101 through 105 of our brief, it describes
6	COMMISSIONER GAW: You did say 100,
7	didn't you?
8	MR. MAGNESS: Yes, sir, I did. It's a
9	three-digit number, bigger than a DS-1, that brief
10	is. If you look at that description, you will
11	you'll see in excruciating detail the problems with
12	the cost studies and the input CenturyTel used that
13	Mr. Turner identified in testimony and at hearing as
14	to why it is that these numbers got that they are
15	so high.
16	We think they were inappropriate inputs,
17	inappropriate fill factors, any number of things that
18	cause these rates to get so high. I think as we
19	describe in the briefs and have described in the
20	testimony, you know, we didn't get these cost studies
21	until March 15th and the hearing was in April.
22	Typically, when you're trying to vet a
23	brand new cost study, there's discovery, there's a
24	lot of back and forth on an evidentiary basis before
25	you file testimony. That isn't how this worked

because we didn't see these cost studies until the 1 2 15th of March. 3 So based on the review that we could do, you know, there were a lot of requests for 4 5 information, discovery requests we might have wanted 6 to ask, but even based on the review we were able to 7 do in the amount of time we had, there were some very 8 substantial problems with these rates. 9 And I think one of the things that's 10 most telling that Mr. Turner points out in testimony 11 and that we identified in the brief, is CenturyTel is 12 willing to live with an analog loop rate, a two-wire/four-wire loop rate that's the old TELRIC 13 14 rate that's agreed to for those loops. 15 But then when they -- when they run 16 their DS-1 study and they come up with a new 17 two-wire/four-wire input, it's, I mean, multiples of 18 times higher. 19 And so, I mean, it just makes one wonder as a matter of common sense if they really think the 20 21 cost of a two-wire or four-wire loop is, you know, 22 eight or nine times higher than the rate that's gonna 23 end up in the Interconnection Agreement, why would

they agree to that rate in the Interconnection

25 Agreement? I mean, it just doesn't add up.

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1 It just appears that this two-wire/ 2 four-wire loop input was created specifically for the purpose of plugging into a DS-1 and DS-3 loop study, 3 4 and that it just blew up the rate higher than 5 anything we've seen, anything -- I mean, Mr. Turner 6 testified he's been doing these cases in 30 states 7 over the years, and some of these factors were like 8 nothing he had ever observed. 9 COMMISSIONER GAW: So how -- I'm back to

10 my -- just my very basic question here. In regard to 11 the differences between these numbers, CenturyTel's 12 compliance numbers and Socket's compliance numbers, 13 they have to do with the inputs into the -- into the 14 model and not just a mathematical calculation 15 difference?

MR. MAGNESS: No. The essential MR. MAGNESS: No. The essential difference -- and the judge captured this in the report -- is that when they did their DS-1 and DS-3 loop studies, they didn't use the agreed two-wire/ four-wire rate for loops. That's a building block of the DS-1 loop.

The DS-1 loop is essentially, you know, that loop plant plus electronics, to put it simply. When they plugged in the loop, they didn't use the rate that is the old TELRIC rate that they're

1 agreeing to for two-wire/four-wire going forward. 2 They used something else. And it's that something 3 else that's -- and I mean, we've got data on --COMMISSIONER GAW: That has -- that has 4 5 caused the greatest portion of the difference between 6 your numbers in the two columns, just that one --7 MR. MAGNESS: That is the difference. 8 COMMISSIONER GAW: That's the entire difference --9 10 MR. MAGNESS: That's it. 11 COMMISSIONER GAW: -- between looking at a 455.49 and 140.63? 12 13 MR. MAGNESS: That's it. And that's why 14 I think when the judge said go back and rerun it and 15 use that agreed two-wire/four-wire rate, that's why 16 the rates that we put in the record and Mr. Turner's 17 testimony as our proposed rates look a lot like our compliance rates, because once that error is 18 19 corrected, they come out, you know, in the range of 20 reasonableness. COMMISSIONER GAW: And I'm assuming that 21 22 you-all would not object to the numbers if they came 23 out to the "Socket Compliance" column numbers? 24 MR. MAGNESS: No, we wouldn't. We would 25 go forward.

1 COMMISSIONER GAW: Okay. 2 MR. MAGNESS: And again, now, let me say, just for having it on the record, since you want 3 the lawyers to talk, I'll say a lawyerly thing, which 4 5 is that we strongly contend that these cost studies 6 are flawed, and that's what my page 101 through 105 7 are all about, is there are some serious problems 8 with these cost studies. 9 But as a matter of practicality and 10 moving forward and getting a reasonable -- just and 11 reasonable rate, yes, that would make sense. 12 COMMISSIONER GAW: Okay. I think I'm following your position. Have I given you enough 13 14 time or have I given him too much time? 15 MR. BROWN: Sort of a combination of 16 both. 17 COMMISSIONER GAW: That's what I 18 figured. 19 MR. BROWN: Yes, these are numbers that are reflected in the comments. What I was looking 20 21 for was our filing from Monday to try and work 22 through the question of how the mechanics actually 23 worked here through the cost study explanation. We have that on the record. It's available. 24 25 JUDGE JONES: Natelle, the document you

1 just showed me, is that their filing from Monday? 2 MS. DIETRICH: Yes. JUDGE JONES: Why don't you bring that 3 4 up. 5 COMMISSIONER GAW: Does CenturyTel agree 6 with the characterization by Socket in regard to the 7 factor that's driving the difference between the 8 numbers on the document that Socket gave us earlier, 9 or can you assess that? 10 MR. BROWN: Well, I think what you can 11 say is that we were directed to do several different things to the cost study, one of which was to take 12 the agreed two and four-wire analog loops that I 13 14 don't think Socket bought any of. 15 There are many, many, many, many prices 16 in an agreement, and there are reasons -- I 17 apologize. There are reasons why you would agree to a rate or not fight about a rate even though you 18 19 don't agree with a rate. And that's where we are on those 20 21 two-wire and four-wire analog loops. We presented a 22 full-blown cost study. And so what we've presented 23 is, is two different things. We've done what the judge asked us to do. We did that. 24 25 COMMISSIONER GAW: Okay.

1 MR. BROWN: We also did an examination 2 of just changing the fill factor to the corrected 3 one, just changing the fiber cost to the corrected one and rerunning the studies along those lines. And 4 5 that's what we presented in the files last week and 6 which we explained in this one. 7 COMMISSIONER GAW: Okay. Now, in regard 8 to the report, the final report -- I'm sorry I'm 9 having to catch up here -- but you-all are trying --10 are you-all suggesting, then, that that final report 11 is still open on this decision regarding which number 12 is the appropriate number? 13 And I say "you-all," I mean both 14 parties. Is that -- is that an open question for the 15 commissioners to decide or has it been decided 16 already in the report? 17 MR. BROWN: I would suggest that it's 18 been decided, and the judge told us to do certain 19 things and we've provided that information. And then it's up to the judge and the commissioners to take 20 21 that information and turn it into a final outcome. 22 COMMISSIONER GAW: Socket, did you 23 understand my question? MR. MAGNESS: Yes, sir. I think the 24 25 answer is somewhat the same. I mean, the judge in

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1 the arbitrator's report reached a conclusion about 2 what the appropriate way to come up with rates would 3 be. COMMISSIONER GAW: Yes. 4 5 MR. MAGNESS: That required some changes 6 to the cost studies. Now --7 COMMISSIONER GAW: Okay. 8 MR. MAGNESS: -- the comments identified 9 some other issues concerning how you import fiber 10 costs, and we can talk about that in a bit. But the 11 key thing is, if the judge's instructions are followed accurately, we believe that that generates 12 these numbers on the "Socket Compliance" column. 13 COMMISSIONER GAW: Yes. 14 15 MR. MAGNESS: And so --16 COMMISSIONER GAW: So you think it's decided in that the Socket compliance numbers that 17 18 you've given us are the correct numbers? CenturyTel, 19 you think it's decided, but you think your numbers 20 are correct? 21 MR. BROWN: Yes, your Honor. 22 COMMISSIONER GAW: So this is a 23 decision, at least initially, that has to be -- well, could be determined, I suppose, by the judge to -- in 24 25 regard to the final report before -- before the

1 Commission approves or disapproves of it, or I 2 suppose it could be determined as a part of the 3 Commission's decision. I'm not sure procedurally how 4 that works. 5 But the calculation here, then, is it 6 really is fairly simple once you make the 7 determination about the two- or four-wire issue. MR. MAGNESS: Well, yeah. And let me 8 9 add to that, your Honor, Commissioner, just to be 10 clear. The filing that CenturyTel made as its 11 compliance filing last week included two different 12 versions. 13 COMMISSIONER GAW: I see. 14 MR. MAGNESS: Okay? One version in our 15 view followed the arbitrator's report pretty closely, 16 and that's described in subsection (b) of the filing 17 that CenturyTel made Monday. That's page 4. We 18 pointed out in comments -- Monday -- I meant last --19 whenever they filed it. I'm sorry about the dates. COMMISSIONER GAW: It doesn't matter. 20 COMMISSIONER APPLING: Friday. 21 22 MR. MAGNESS: Friday. In our comments 23 we noted that there was a small error we thought 24 CenturyTel made in the run that's described here, and 25 that is, if you see on this page 4, it's got the

1 four-wire analog zone 1, et cetera, these various 2 rates, we believe that the error was that they used 3 the rate instead of the cost, okay? That makes a 4 difference because you've got a cost, but then, you 5 know, you add other factors to that cost to get to 6 the actual rate.

7 Mr. Turner described that error in --8 well, we described -- I shouldn't say Mr. Turner. It 9 wasn't his testimony. We described it in comments. 10 But all that said, I think the main point is that if 11 you look at the rates that are generated by 12 CenturyTel's run, those rates are only approximately 7 percent on the whole higher than the Socket 13 14 compliance column.

So we think if you really do implement what the judge said to implement, you're gonna come up with something pretty close to the "Socket Compliance" column. And I think if you corrected their use of rates instead of costs, you'd probably get to the same number because that's how we did the calculation.

The other filing CenturyTel made was one where it said essentially, you know, we disagree with having to do it that way --

25 COMMISSIONER GAW: Okay.

1 MR. MAGNESS: -- so here's what we think 2 it ought to look like. And CenturyTel's made very 3 clear that the rates that they're proposing are 4 these, not the ones that are 7 percent higher than 5 Socket's rates. But we think that the Socket 6 compliance and the one that's close on CenturyTel is 7 an accurate numerical implementation of the rule. 8 COMMISSIONER GAW: Okay. 9 MR. BROWN: And if I could just 10 interject --11 COMMISSIONER GAW: Yes, you go ahead. That's fine. 12 13 MR. BROWN: -- just something real brief 14 here. Remember that the agreed rates are agreed 15 rates, and there's nothing in the record that 16 suggests that they are TELRIC-compliant. Now, on 17 cross-examination during the hearing, Socket was 18 asked, did you do any studies of this to determine 19 whether or not it's TELRIC-compliant? And they admitted they had not. 20 21 So that's -- that's where we are on the 22 record as far as what the two-wire and four-wire rate 23 is that went into Judge Jones's decision. But -- and yes, we did full-blown cost studies on the DS-1 and 24 25 DS-3 UNEs. And part of that input is what's called

1 the Missouri Profile Excel spreadsheet here, and in 2 that includes the fill factors and those kinds of 3 things.

Keep in mind that if you choose a rate 4 5 for the two-wire and four-wire to plug into --6 regardless of what you do with it -- into the cost 7 study for the DS-1, you're eliminating the ability to change the fill factor. Because the bottom line, 8 9 while Socket is now saying that, oh, you can use this 10 two-wire and four-wire as a proxy, as they have 11 before, the problem is, no one knows what the costs 12 are.

No one knows whether those rates which were negotiated are much higher or much lower or somewhere in between than were actually agreed to. And the reason is the parties, for their own reasons, decided not to litigate that question.

18 Instead, CenturyTel put on a full cost 19 case on DS-1 and DS-3. And certainly Mr. Turner was 20 critical of certain aspects of it. That's what he 21 was hired to do. But that doesn't mean that the 22 output of the CenturyTel cost studies and the way we 23 portrayed it in these filings isn't correct.

24 MR. MAGNESS: Commissioner, I have to 25 make one point in response, and I just want to make

1 it real briefly and be real clear. And I hope I've 2 said this already. The two-wire and four-wire loop 3 rates were the TELRIC rates approved by this 4 Commission in the GTE case. Those are the only rates 5 that have ever found to be -- been found to be 6 TELRIC-compliant that we're talking about here. And 7 the parties agreed to continue using them just like 8 they agreed to continue using dark fiber rates and a 9 whole host of other recurring rates. 10 But to say that because they're agreed

11 means that there's no evidence that they're TELRIC is 12 just not right. I mean, those rates were litigated, 13 they were arbitrated.

14 COMMISSIONER GAW: Okay. I want to 15 see -- now, I realize each of you have done a pretty 16 good job of trying to condense everything down on 17 your most important issues in discussing that when 18 you were giving us your statements earlier.

I would like for you to bear with me just a moment and not argue your points, but just list off those points that you just gave us in those -- in those openings, and tell me what they are so it's clear to me what your main points are that you want us to examine. And again, without drifting into argument on them if you could. And I don't care

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1 who goes first. 2 JUDGE JONES: CenturyTel has its 3 document ready, so go right ahead. 4 MR. BROWN: Sure. And we'll go issue by 5 issue what it is we'd like to see you do. And it 6 will take me a moment, but I'll try to get through 7 it. 8 COMMISSIONER GAW: And when you're doing 9 this, I'm assuming that -- that you are addressing 10 just those things you want changed. Would that be 11 accurate? 12 MR. BROWN: Okay. We'll leave out the 13 things that if we want them affirmed, we'll just 14 leave it out. 15 COMMISSIONER GAW: If it's very 16 important to you, I'm assuming that Socket would pick 17 it up saying they wanted it changed. If that's a bad 18 assumption, then go ahead and give it to me. But I'm 19 assuming that I'll pick it up from their comment that that's an important issue. 20 21 MR. BROWN: Fair enough. 22 COMMISSIONER GAW: But if you want to do 23 that, I'll be patient. 24 MR. BROWN: No. I don't want to burden 25 the record any more than we need to.

COMMISSIONER GAW: Okay. And I'll give 1 2 you each a chance to respond if you think he didn't bring one of those things up that you feel is 3 important that you want to affirm. How's that? 4 5 MR. BROWN: Okay. That's fair. That's 6 fair. In Article 2, Issues 14 to 16, which are a 7 series of definitions, and I'm gonna -- we would like 8 to have clarified definitions to ensure, and as we've 9 briefed it, that ultimately -- VNXX dial up, ISP 10 traffic or other traffic that terminates to an ISP in 11 a different local calling area is subject to -- or not subject to bill and keep, but rather that those 12 13 things are subject to access unless the single POI 14 threshold that we've suggested in a different issue 15 is adopted. We think that those things are tied 16 together in very important ways. 17 COMMISSIONER GAW: Okay. 18 MR. BROWN: Right. And we'd point out 19 that that was, in part, addressed by the First Circuit in Global NAPs recently where they affirmed 20 21 the right of the State to --22 COMMISSIONER GAW: Try not to get back 23 into the argument because I think I can refer to what you've said earlier on it. 24 25 MR. DORITY: That's my fault.

1 COMMISSIONER GAW: I know it's hard to 2 resist. Go ahead. 3 MR. BROWN: Okay. That's fair. I'll even take my glasses off. That will make it much 4 more clear. 5 6 On Article 5, Issue 7, pertaining to the 7 single POI, we think that you should affirm Judge 8 Jones's mechanism together with approving, we think, 9 the language we've proposed which sets forth the 10 mechanism that would implement it in we think a fair 11 way. 12 And I don't know whether -- whether 13 Mr. Magness thinks that it implements the language as the judge intended it. But assuming it does, then we 14 15 think that's appropriate. 16 On Article 5, Issue 10, we'd like you to 17 clarify that and partially reverse it consistent with 18 the federal law; that is, the ISP remand order and 19 the basic policies expressed in the arbitrator's 20 report. 21 You should adopt our proposed language 22 in Issue 10 in its entirety as well as the definition 23 of local interconnection traffic that we've set forth in our comments. 24 25 And this is sounding pretty cryptic, I

1 know, but one of the inconsistencies -- or one of the 2 problems in the reciprocal comp and intercarrier 3 comp, and I'm not gonna argue this, but the intercarrier comp section of the report, I think both 4 5 parties would agree that there are problems with and 6 that they need to be sort of reworked. 7 What we would suggest is that we've 8 proposed a holistic sort of Section 9, that if it's 9 adopted, would solve this issue and other issues. 10 Issue 5 -- Article 5, Issue 10, 11 Section 9.2.3, we'd request that you clarify that the bill and keep mechanism is adopted if and only if the 12 13 single POI/multiple POI threshold that we've proposed 14 is adopted. 15 On the avoided cost discount, we'd 16 suggest that you should adopt the rates that we have 17 proposed for CenturyTel of Missouri and Spectra of 18 14.2 and 17.5 percent, respectively. 19 I didn't talk about this because we 20 were trying to keep it compact, but we think that 21 Article 7, Issue 13B which has to do with the 22 application of an electronic service order charge to 23 a manual function should be reversed and that our rates should be adopted. 24 25

On cost sharing, this is Article 7,

1 Issue 22, and there's another issue related to that. 2 We think that if -- one deals with UNEs, one deals 3 with interconnection arrangements. For interconnection, the decision says that Socket shall 4 5 pay for the cost of implementing additional 6 facilities. In the UNE section there's a 50/50 7 split. 8 The law, as we've pointed out in our 9 briefing, is very clear that if they want something 10 built, then they need to pay for it. It's their cost 11 responsibility, that they have the ability to get 12 what we have -- what we have in place, but they don't have the right to require that it be built. 13 14 And these are not -- this is distinct 15 from reasonable modifications to the network. We're 16 not suggesting we don't have to do those by any 17 stretch. Nonrecurring charges, that's omitted 18 19 from the report. We think that you should decide 20 the question of nonrecurring charges, that if 21 there is -- if we're correct in our interpretation 22 of the OSS question, then the nonrecurring charges 23 should be the GTE-based UNE NRCs that are in existing 24 Commission-approved ICAs with other CLECs at this 25 point.

1 If there is a significant OSS component 2 to the costs, if the OSS -- if we misread what Judge 3 Jones has done and there is improvement required to the OSS, not just improvement but the kinds of 4 5 systems that we put on testimony about, then we need 6 to recover that through nonrecurring charges, and 7 we've proposed rates for that. But they're only 8 applicable if there's a significant upgrade to the 9 OSS, not just doing the kinds of things that --10 trying to develop things that are cooperative. 11 UNE pricing. We've just spent a lot of time on DS-1 and DS-3. I won't go through that 12 again. We have proposed rates for both DS-1 and DS-3 13 for both CenturyTel of Missouri and for Spectra, and 14 15 we'd urge that you adopt our rates. 16 On OSS, one issue there, we would ask 17 that you clarify the order as we have requested; that 18 is, that there are no real-time systems required, 19 that there are no extensive overhauls to the OSS 20 required because that's where the cost was, but that 21 we're required to capture the miscellaneous 22 notifications and other things, OSS improvements that 23 are in other articles within Article 13. That's a negotiated process. And that we're required to 24 25 develop language for the future cooperation and the

1 development of the ordering system without manual 2 reinput. We're trying to find a feasible manner of 3 doing that. 4 But we'd also request that it be 5 clarified to the extent that there is such a system 6 implemented, that cost recovery be provided. 7 Let me make sure I've covered -- have I 8 covered the VNXX? Yeah, I think I did. 9 Performance measures. Again, Socket 10 neither defended adequately its own performance 11 measures nor undermined ours, and we think that you 12 should adopt our Article 15 in its entirety as providing a reasonable solution for performance 13 14 measures. 15 This is in the comments. Neither party 16 talked about it really. Dedicated transport. We 17 think that that should be affirmed. I think that's a significant issue in Mr. Magness's comments. 18 19 Oh, yeah. The construction cost issue, UNEs. That's Article 5, Section 2.4, and Article 7, 20 21 Section 2.37. You should clarify that CenturyTel is 22 not required to build it, Socket's demand, except as 23 the parties have some agreed language that if they're

24 willing to pay the cost of that.

25

We've covered nonrecurring charges in

1 DS-1, avoided cost.

2	Number portability. And this is a
3	really hard one to figure out without seeing the
4	pictures. But what we would ask is that you reinsert
5	in the number portability, Article 12 provision, the
6	language we had proposed, that these remote call-
7	forwarded numbers could be ported only if they are
8	ported within the local calling area of the original
9	location, that location portability that is moving
10	from the switch to some distant location not be
11	permitted.
12	Oh, and one last thing that neither party
13	talked about but we think probably needs clarification
14	is on the maintenance article, Article 9. There were
15	two issues. Only one is referenced in the report.
16	It found that CenturyTel provides sufficient
17	information under the proposals that it's made.
18	Issue No. 2 has to do with accessing an
19	800 number for technicians. CenturyTel or Socket
20	suggests that that's not a sufficient option, but we
21	would suggest that you should adopt CenturyTel's
22	language because it provides for Socket to get out of
23	the queue and to get the information it needs on a
24	timely basis. And I think that's it, your Honor.

25 COMMISSIONER GAW: Thank you very much.

1 JUDGE JONES: Mr. Magness? 2 MR. MAGNESS: Thank you. If I could start with one argumentative thing. In the 3 4 performance --5 JUDGE JONES: Why? 6 MR. MAGNESS: Because on the performance 7 measures issue, Mr. Brown addressed it in his first 8 comments. I just want to say we are seeking that be 9 affirmed. I just want to say for the record Socket 10 presented testimony by Mr. Turner and Mr. Kohly. 11 Mr. Kohly presented rebuttal testimony. 12 Socket did point out concerns about 13 small sample sizes. The judge actually recognized 14 those in the report and made some changes. 15 And in addition, there is a long legal 16 argument that CenturyTel makes for the first time in 17 its comments that we haven't had a chance to respond 18 to. All I want to tell you is, the 19 Commission has the authority to introduce and enforce 20 21 performance measurements and remedies under its 22 jurisdiction under Section 252 of the Act, and that 23 very question has been litigated, and that was the conclusion of a case called MCI versus Bell South 24 25 which was decided by the Eleventh Circuit in 2002 and

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1 that you can find at 298 F.3rd 1269. I just want to note that because it was 2 3 in comments and we hadn't had a chance to respond. COMMISSIONER GAW: Okay. 4 5 MR. MAGNESS: Now, as to what we're 6 appealing. 7 COMMISSIONER GAW: Okay. 8 MR. MAGNESS: I'll go through, as 9 Mr. Brown did, basically going through the 10 Interconnection Agreement. In Article 2, Issue 34, 11 there is this issue about dedicated transport. It is 12 essentially a legal question of the interpretation of 13 the FCC's dedicated transport definition where we 14 disagree with where the judge came out on it. 15 The practical import affects Socket's 16 ability to reach some Spectra exchanges without going 17 to special access and being able to use UNEs. So that one -- I mean, you know, obviously it's all 18 19 discussed in the comments. Article 5, Issue 5A, on facility 20 21 augments, I think this was somewhat of a similar issue as Mr. Brown raised. Socket believes that the 22 23 language that's actually approved in the arbitrator's report improperly assigns all the costs of certain 24 25 augments to Socket where the Commission has before in 1 its precedent found a 50/50 split is appropriate, and 2 that since Socket and CenturyTel are both 3 benefitting, that that 50/50 split is still 4 appropriate. So it's really a change to a particular 5 part of the language that we're requesting on that 6 one.

7 In Article 5, Issue 7 is the large and 8 much discussed issue of points of interconnection. 9 And as we outlined earlier, Socket's very concerned 10 about the practicalities of the proposal that's laid 11 out in the report. We would suggest either that the 12 Commission incorporate into the Interconnection Agreement the language that's used in the M2A 13 14 arbitration or that Socket's proposal, which it has 15 presented to CenturyTel of a DS-3 threshold, be 16 adopted.

17 Article 5, Issue 14 relates to trunking 18 requirements. Our issue there is that Socket had 19 proposed some very detailed requirements on trunking. We are concerned about the vagueness and ambiguity of 20 21 the CenturyTel language and, in addition, concerned 22 that the adoption of the CenturyTel language actually 23 ends up with language that violates the Commission's Records Exchange Rule in that it can allow CenturyTel 24 25 to require separate trunk groups, which is contrary

1 to what's in the Records Exchange Rule. So we think 2 it's an inconsistency primarily with the Commission's 3 rules.

Article 5, Issue 20 concerns the rating 4 5 of calls for jurisdictional purposes. Socket 6 proposed that that -- that the NPA-NXX or, you know, 7 caller identification information, ANI as those terms 8 are often used, be used to determine jurisdiction. 9 The arbitrator's decision was that this 10 issue is dealt with in the Chapter 29 Records 11 Exchange Rules. Our concern here is that the actual 12 rating of the calls is not addressed in the rule; that the rule requires an exchange of information, 13 14 but it doesn't go the next step to determine a 15 rating. So we think, again, that it's not covered by 16 the rule and we need the language in the agreement. 17 Similarly, on Article 5, Issue 24 about 18 meet-point billing calling data. The -- Socket's 19 language which was based out of the M2A is rejected because of sort of a similar concern, that this is 20 21 already dealt with in Chapter 29's rules and there 22 isn't a need for Interconnection Agreement language.

And we -- we believe that if you read Chapter 29 rules, it doesn't address this issue, and it isn't an issue that's currently addressed in the

1 Interconnection Agreement and should be addressed in 2 the successor that we're arbitrating here. 3 Article 5, Issue 31 concerns 4 compensation for enhanced-services traffic or IP-PSTN 5 traffic. Socket proposed language that is directly 6 out of approved arbitrated language in the M2A, 7 addresses an issue that we don't believe is addressed 8 anywhere else in the agreement. The arbitrator's 9 report said that it was addressed elsewhere, didn't 10 need to be in the agreement. 11 As you read in our comments, we don't 12 find where the issue is addressed. Moreover, that

language is still on appeal in the Federal District 13 14 Court in St. Louis, and the decision not to include 15 the language would be inconsistent with the appellate 16 decision the Commission is still supporting in that 17 case as well as the M2A decision. And we disagreed with CenturyTel's position that those issues are 18 19 preempted. We just don't think there's any support 20 for that.

Article 5, Issue 32 concerns the definition of the term FX or foreign exchange. The arbitrator's report noted that either the definition from the M2A should be used or there should be no definition. And we believe there should be a

definition, and we'd urge the Commission to adopt the M2A definition as an appropriate one. On Article 7 is the pricing issues. And obviously, we'd talked a fair amount about these. I guess to break it down, on the nonrecurring charges we made a proposal that's detailed in testimony as well as in the briefs concerning the use of

8 Commission-approved nonrecurring charges from the SBC 9 arbitrations. So that is what we would support 10 there.

11 There are no nonrecurring charges in the 12 current Socket/CenturyTel agreement. The old GTE 13 agreement didn't have any. The current nonrecurring 14 charges are zero. So those -- there's nothing to 15 carry over into this agreement. So we would propose 16 that those be used as supporting our testimony. 17 On the resale discount, we're not

18 appealing. We think the arbitrator's report is fine, 19 supported by the evidence.

Then on the recurring rates, just to be sure there's a fine point on it, for the recurring rates, we would support the rates that are -- that are set forth in our comments as Socket's compliance rates for DS-3 -- DS-1 and DS-3 loops. Those are provided as well in the handout we gave you, but

1 those are reflected in Socket's comments.

2 On the DS-1 loop rate, we believe that 3 the number generated by the compliance run submitted by Mr. Turner on Socket's behalf accurately 4 5 implements the judge's order and those rates should 6 be used. 7 On DS-3, we haven't really talked a lot 8 about DS-3, but I do want to make a point because 9 it's discussed in the comments. And there's a twist, 10 which is the DS-3 loop is a fiber loop. That's how 11 DS-3 loops are put together. The arbitrator's report 12 says that the agreed two-wire/four-wire loop rates should be incorporated into the DS-3 loop rerun of 13 14 the study just like it was the DS-1. 15 We did that. But we're concerned -- and 16 it generates very low rates. It generates DS-3 rates that we'd love to have, but we don't think they're 17 reasonable. And we describe all this in our 18 19 comments. And so you really need a fiber cost. And CenturyTel -- and then the 20 21 arbitrator also said that CenturyTel's new fiber 22 costs should be used, the one that wasn't 23 incorporated in their studies before. 24 Our comments indicate our concerns about 25 using that number, which is just multiples higher

1 than any fiber costs we've ever seen before. So
2 we've suggested that we use similar to how the judge
3 ordered, to use the two-wire/four-wire agreed loop
4 rates for those copper loops; that we use the agreed
5 dark fiber rate as a fiber costs. That's the GTE
6 arbitrated TELRIC fiber rate, dark fiber rate.

7 Our comments and Mr. Turner's runs on 8 DS-3 incorporated that, and the rates that you see on 9 our handout as well on our comments on DS-3 are based 10 on that compliance run.

11 So we acknowledge it's not exactly what 12 the judge ordered, but we're concerned and I think CenturyTel shared the concern that it's hard to 13 14 incorporate a two-wire/four-wire copper loop rate 15 into a DS-3 loop because they're not made out of 16 copper. So sorry to spend so long on it, but I just 17 wanted to be sure there wasn't, you know, confusion about that, or any more confusion that just exists by 18 19 the nature of the issue.

20 Okay. Article 9 on maintenance. The 21 arbitrator's report notes that CenturyTel's provided 22 Socket with a means of contacting CenturyTel for 23 service-related questions without sitting in a queue 24 with retail customers. We had previously been given 25 the same 800 number as a retail customer and had to

1 listen to ads and service offers and that sort of 2 thing.

3 The concern we have about what that leaves 4 us with is that the personnel who we are directed to 5 don't have knowledge of outages, trouble tickets, 6 status reports on various outages, don't have knowledge 7 of 911 interconnection and various interconnection 8 issues that we're concerned about, so we're being 9 directed to maintenance in a way that's not a parity 10 with what CenturyTel has and will end up causing 11 delays, so we suggested changes to that language. 12 On Article 9, Issue 2 concerning the 800 number access, there was not a decision by the 13 14 arbitrator that we could see on that issue, and so we 15 asked that, similarly to Issue 1, that a decision be 16 issued on that with Socket's language. 17 Article 12, Issue 2 concerning the remote 18 call forwarding, number porting. We are satisfied with 19 what the arbitrator's come up with. However, as 20 detailed in the comments, there's some discussion of 21 the payment of intrastate access charges that we simply 22 don't understand how that works in, because it 23 really -- I guess you don't need -- I don't think you 24 need very many pictures to understand this issue. 25 A remote call-forwarded number can be

1 ported over to -- over to Century -- over to Socket. The customer hadn't moved, the customer hasn't 2 3 changed locations, he's just changed phone companies. The number's gonna live in Socket's switch instead of 4 5 in CenturyTel's switch, and we think it needs -- the 6 language may not even need to be clarified, but we're 7 concerned about what the arbitrator's report says 8 about the access charges.

9 And finally on 13, Article 13, the OSS, 10 I think I discussed our position on that. We would 11 seek additional conditions regarding access to 12 customer service records and some clarification or 13 tightening of the language that's required to 14 implement the arbitrator's report.

15 COMMISSIONER GAW: Thank you. And I'll 16 ask real quick, anything in addition after that from 17 Socket that you wanted to add onto this list that he 18 maybe didn't bring up that you thought was important 19 to affirm?

20 MR. BROWN: No. I think the only thing 21 I'd say is -- and I apologize. I ought to learn how 22 this works -- is that it's only now coming clear 23 exactly what it is that happened with the cost 24 studies to show why there's such a huge difference in 25 some of the rates.

1 And we would suggest that Mr. Turner's 2 input is not evidence, and that he has done more than 3 simply rerun the compliance runs. And we're sitting here trying to figure out what to do about it because 4 5 it's there in front of you. The numbers are starkly 6 different. 7 And the question that you must have is, 8 well, if I've been presented a cost study, then why 9 can't I use it? And the answer is that it's never 10 been -- we've never had a discovery response on it, 11 we've never had any information about where these numbers were coming from or why they might be 12 13 appropriate here. JUDGE JONES: Are you talking about the 14 numbers that he just gave us today? 16 MR. BROWN: Right. 17 JUDGE JONES: Oh, I don't even have mine 18 anymore. 19 COMMISSIONER GAW: The judge may not, but the commissioners do. 20 21 MR. MAGNESS: And those numbers are 22 reflected in the comments, and given that we were 23 asked -- you know, the parties were asked to do a rerun of the cost studies, that's -- that's what we 24 25 did.

1 And I have to say too, the disparity in 2 the rates was there -- I mean, that was there in the 3 testimony, that was there in the briefs. It's not that it got created by how we each did the rerun. 4 5 I mean, CenturyTel's been proposing a \$400 DS-1 loop from the get-go, so there's nothing 6 7 new about that. 8 MR. BROWN: Just the last thing I'd say 9 is if Socket had wanted to prepare and file a cost 10 study, it's had Mr. Turner in this case from the very 11 beginning. And rather than do that, they wait until now to throw a number out like this. And it's just --12 13 it's just not evidence is the point. And we'd appreciate the -- that you deal with it appropriately. 14 15 JUDGE JONES: Commissioner Gaw? 16 COMMISSIONER GAW: No. I think I just 17 need to absorb what this is and then see from my standpoint what needs to happen next. But that's all 18 19 the questions I have. Thank you, Judge. 20 JUDGE JONES: Well, with that, then, we are adjourned. Thank you. 21 22 (WHEREUPON, the recorded portion of the 23 oral argument was concluded.) 24 25