Notice of Local Public Hearings

Missouri Gas Energy (MGE) has filed a natural gas rate case with the Missouri Public Service Commission seeking to increase non-gas cost revenues by approximately \$32.4 million a year. This case does not involve the gas cost portion of your monthly bill identified as COG (cost of gas). Non-gas costs are general operating and maintenance costs typically representing 25 to 30 percent of a customer's total monthly natural gas bill.

Under the filing, the monthly increase for average customer in each rate class appears below:

Residential	\$ 5.21
Small General Service	\$ 4.06
Large General Service	\$ 20.15
Large General Service	\$173.04

Rates from the case are not expected to take effect until February 2010.

The Public Service Commission will hold local public hearings to receive customer comments on MGE's rate case as follows:

Missouri Southern State University 3950 E. Newman Road Joplin, MO 64801 August 31, 2009, 6:00 p.m.

University of Central Missouri 601 Missouri Warrensburg, MO 64093 September 1, 2009, 6:00 p.m.

Missouri Western University 4525 Downs Drive St. Joseph, MO 64507 September 8, 2009, 6:00 p.m.

Kansas City Public Library 14 West 10th Street Kansas City, MO 64105 September 9, 2009,12:00 p.m.

Independence Public Schools [High School location TBD) Independence, MO September 9, 2009, 6:00 p.m.

Hearings will be held in buildings that meet accessibility standards required by the Americans with Disabilities Act. Any person needing additional accommodations to participate in these hearings may call the Public Service Commission's hotline at 1-800-829-7541 (TDD hotline) prior to the meeting. Cut along line, fold, tape and mail.



Cut along line, fold, tape and mail.

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Attention: Consumer Services Department Missouri Public Service Commission PO Box 360

Jefferson City, Missouri 65102

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For complete details of the MGE rate case filing, go to:

http://psc.mo.gov/case-filing-information and search for Case No. GR-2009-0355.

Customers may send written comments using the attached comment card, or by contacting any of the following:

- The Missouri Public Service Commission at 1-800-392-4211, by e-mail at pscinfo@psc.mo.gov, or by mail at PO Box 360, Jefferson City, MO 65102.
- The Office of the General Counsel at 1-866-922-2959, by e-mail at mopco@ded.mo.gov, or by mail at PO Box 2230, Jefferson City, MO 65102.
- Missouri Gas Energy at 1-800-582-1234, in the Kansas City area at (816) 756-5252, or by e-mail at mge.rates@sug.com.

MISSOURI GAS ENERGY A Division of Southern Union Company

Customer Comment Card Missouri Gas Energy Rate Increase Request Case No. GR-2009-0355	
Name:	
Are You A Current MGE Customer? Yes No	
Street Address:	
City: Zip Code:	
Phone: E-Mail:	
Comments:	
APPENDIX A	—