

## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

## Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD)-(Continued)

## Electronic Business Sets B (Continued)

## Monthly Rates

MON.	TO	12	24	36	48	60
	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>
Optional Features (Continued)						
Night Service						
Recorded						
Announcement						
And Forward,						
Per System BQGOH	\$2.38	1.90	1.90	1.90	1.90	1.90
Observe Agent, Per						
Observe Key BQGMX	2.85	1.90	1.90	1.90	1.90	1.90
Overflow of Enqueued						
Calls, per ACD						
Group BQGOK	1.19	.95	.95	.95	.95	.95
Remote Load						
Management,						
Per System BQGMY	1.43	1.19	1.19	1.19	1.19	1.19

## Nonrecurring Charges

	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Night Service Recorded		
Announcement and		
Forward, Per System	\$15.30	6.41
Observe Agent, per		
Observe Key	--	6.41
Overflow of Enqueued		
Calls, per System BQGOJ	9.79	6.41
Remote Load Management,		
Per System	118.13	6.41

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## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

(T)

## Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD)-(Continued)

## Electronic Business Sets B (Continued)

## Monthly Rates

MON.	TO MON.	12 MON.	24 MON.	36 MON.	48 MON.	60 MON.
Optional Features (Continued)						
Second & Third						
Recorded						
Announcement per						
Announcement BQGOL	1.19	.95	.95	.95	.95	.95
Status Lamp Enhanced,						
Per Agent BQGM2	.95	.71	.71	.71	.71	.71
Transfer to Incalls Key,						
Per Agent BQGM3	.14	.10	.10	.10	.10	.10
User Interface to MIS,						
Per MIS Interface BQGM4	1.43	1.19	1.19	1.19	1.19	1.19

## Nonrecurring Charges

<u>Charge</u>	<u>Installation Charge</u>	<u>Service Connection</u>
Second & Third Recorded		
Announcements,		
Per System BQGMZ	\$45.70	6.41
Status Lamp Enhanced,		
Per Agent	--	6.41
Transfer to Incalls Key,		
Per Agent	--	6.41
User Interface to MIS,		
Per MIS Interface	--	6.41

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## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

(T)

## Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD)-(continued)

## Electronic Business Sets B (Continued)

## Monthly Rates

MON.	TO MON.	12 MON.	24 MON.	36 MON.	48 MON.	60 MON.
Optional Features (Continued)						
Variable Wrap-Up						
Time, per System BQGM5	\$1.19	.95	.95	.95	.95	.95
Virtual Facility Group						
(VFG) Data in ACD/MIS,						
per ACD Group BQGM7	.14	.10	.10	.10	.10	.10
Walkaway/Closed						
Key, per Agent BQGM8	.14	.10	.10	.10	.10	.10

## Nonrecurring Charges

<u>Charge</u>	<u>Installation Charge</u>	<u>Service Connection</u>
Variable Wrap-Up Time, Per System	\$15.30	6.41
Virtual Facility Group, (VFG) Data in ACD/MIS Per System BQGM6	17.71	6.41
Walkaway/Closed Key, Per Agent	--	6.41

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(T)

## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC No. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

(T)

## Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD)-(continued)

## Non-Electronic Business Sets:

## Monthly Rates

MON.

TO	12	24	36	48	60
<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>

## Basic Feature Package.

Per Agent	BQBPA	\$12.11	11.88	11.64	11.40	11.16	10.93
-----------	-------	---------	-------	-------	-------	-------	-------

## Nonrecurring Charges

<u>Charge</u>	<u>Installation Charge</u>	<u>Service Connection</u>
Service Establishment Charge:		
Per Agent SEPE4	\$463.60	--
Initial Installation:		
Per System BQBPS	229.76	6.41
Per Agent	19.95	6.41
Subsequent Change Charge:		
Per System BQBSS	216.08	3.66
Per Agent BQBSA	15.30	3.66

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## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

(T)

## Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD)-(Continued)

## Non-Electronic Business Sets-(Continued)

## Monthly Rates

MON.	TO MON.	12 MON.	24 MON.	36 MON.	48 MON.	60 MON.
<u>Optional Features</u>						
Additional ACD						
Directory Number,						
Per Number BQHOB	\$ .14	.10	.10	.10	.10	.10
Additional ACD						
Directory Number						
Priority, per number BQHOD	.14	.10	.10	.10	.10	.10
Additional Incoming						
Call Queue (10%)						
Per ACD Group BQHOF	5.70	4.75	4.75	4.75	4.75	4.75

## Nonrecurring Charges

<u>Charge</u>	<u>Installation Charge</u>	<u>Service Connection</u>
Additional ACD Directory:		
Number, Per Number	----	\$4.80
Additional ACD Directory		
Number Priority, Per Number	----	4.80
Additional Incoming Call		
Queue (10%),		
Per System BQHOE	\$33.73	4.80

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(T)

## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

## Digital Multiplex System (DMS) Optional Features (continued)

Automatic Call Distribution (ACD)-(Continued)

## Non-Electronic Business Sets-(Continued)

## Monthly Rates

MON.	TO MON.	12 MON.	24 MON.	36 MON.	48 MON.	60 MON.
Optional Features(continued)						
Music on Delay (Queue), Per System BQHOG	2.38	1.90	1.90	1.90	1.90	1.90
Night Service Recorded Announcement And Forward, Per System BQHOH	\$2.38	1.90	1.90	1.90	1.90	1.90
Overflow of Enqueued Calls, per ACD Group BQHOK	1.19	.95	.95	.95	.95	.95
Second & Third Recorded Announcement per Announcement BQHOL	1.19	.95	.95	.95	.95	.95
2500 Set MIS/Load Management per System BQHNB	1.19	.95	.95	.95	.95	.95

## Nonrecurring Charges

	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Music on Delay (Queue), Per System	----	6.41
Night Service Recorded Announcement and Forward, Per System	\$15.30	6.41
Overflow of Enqueued Calls, per System BQHOJ	9.79	6.41
Second & Third Recorded Announcements, Per System BQHNA	\$45.70	6.41
2500 Set MIS/Load Management, Per System	--	6.41

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## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

(T)

## Digital Multiplex System (DMS) Optional Features (continued)

Business Set Interface

## Monthly Rates

MON.		TO	12	24	36	48	60
		<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>
Basic Business Set							
Interface Package,							
Per Business Set	BPZ	\$1.66	1.62	1.57	1.52	1.47	1.43

## Nonrecurring Charges

<u>Charge</u>	<u>Installation Charge</u>	<u>Service Connection</u>
Initial Installation:		
Per System 1CRS1	21.14	6.41
Per Agent	7.98	6.41
Subsequent Change Charge:		
Per System SG9PX	5.23	3.66
Per Agent SG9PV	.29	3.66

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## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2.10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

(T)

## Digital Multiplex System (DMS) Optional Features (continued)

Business Set Interface-(continued)

## Monthly Rates

MON.	TO	12	24	36	48	60
	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>
Business Set Display Feature Package, Per Business Set BPJ	\$ .48	.43	.38	.33	.29	.24
Individual Business Line, Per Business Set BPZ1R	.14	.10	.10	.10	.10	.10

## Nonrecurring Charges

<u>Charge</u>	<u>Installation Charge</u>	<u>Service Connection</u>
Business Set Display Feature Package:		
Initial Installation:		
Per System 1CRS2	\$36.39	6.41
Per Business Set	--	6.41
Subsequent Change Charge:		
Per System SG9S2	7.79	3.66
Per Business Set SG9PV	.29	3.66
Individual Business Line:		
Initial installation		
Per System 1CRS3	52.96	6.41
Per Business Set	--	6.41

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(T)



## 2. PRODUCTS/SERVICES (continued)

Tariff Reference

## 2. 10 General Exchange Services (continued)

SWBT PSC Mo. 35 '45

## 2.10.2 Plexar® -II Service Rates and Charges (continued)

## Digital Multiplex System (DMS) Optional Features (continued)

Call Park

## Monthly Rates

MON.

TO	12	24	36	48	60
<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>

Per Plexar II Station	CSZ	\$ .14	.09	.09	.09	.09	.09
-----------------------	-----	--------	-----	-----	-----	-----	-----

## Nonrecurring Charges

	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Per System 1CRCP	\$10.07	6.41
Per Plexar-II Station	--	6.41

Meet-Me Conference

## Monthly Rates

MON.

TO	12	24	36	48	60
<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>	<u>MON.</u>

Per 6-Port Conference	MMJPA	\$31.35	28.50	26.13	23.75	21.38	19.00
-----------------------	-------	---------	-------	-------	-------	-------	-------

## Nonrecurring Charges

	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Per 6-Port Conference Arrangement 1CRCP	\$7.79	6.41

(T)

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(T)

Tariff Reference  
SWBT PSC Mo. 26 ' 1.12.3

## 2. PRODUCTS/SERVICES (continued)

## 2.6 Toll Services (continued)

## 2.6.1 Rates &amp; Charges (continued)

1+ Saver<sup>SM</sup> Optional Calling Plan

<u>Discount Or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
<b>Business Options</b>					
(A) Discount	\$2.85	N/A	10%	N/A	All
(B) Discount	\$7.60	N/A	15%	N/A	All
(C) Discount	\$19.00	N/A	20%	N/A	All
(D) Block-of- Time	\$7.93	60	N/A	\$7.41/hour	All
(E) Block-of- Time	\$34.20	300	N/A	\$6.84/hour	All
(F) Block-of- Time	\$57.00	600	N/A	\$5.70/hour	All
<b>Residence Options</b>					
(A) Discount	\$1.76	N/A	15%	N/A	Evening and Night/ Weekend
(B) Discount	\$2.85	N/A	15%	N/A	All
(C) Discount	\$11.40	N/A	20%	N/A	All
(D) Discount	\$3.80	N/A	20%	N/A	All
(E) Block-of- Time	\$7.93	60	N/A	\$7.41/hour	All
(F) Block-of- Time	\$34.20	300	N/A	\$6.84/hour	All
(G) Block-of- Time	\$57.00	600	N/A	\$5.70/hour	All

4.0 Reserved for Future Use

4.0 Reserved for Future Use (cont'd)

5.0 Grandfathered Services

5.1 Local Services

3.0 Reserved for Future Use

4.0 Reserved for Future Use

4.0 Reserved for Future Use (cont' d)



**Anvin**

**Schedule 10 T-6**

**Allegiance**

**Schedule of Rates, Rules and Regulations  
Governing Resale and Facilities-Based Competitive Telecommunications Services  
Provided in the State of Missouri**

**OFFERED BY**

**Allegiance Telecom of Missouri, Inc.  
1950 Stemmons Freeway, Suite 3026  
Dallas, Texas 75207-3118**

Applying generally to its authorized territories within the State of Missouri. This tariff applies to the Company's resale of Southwestern Bell Telephone Company (SWBT) services, as well as services provided over the Company's own facilities, in specified exchanges within the Company's certificated area in the State of Missouri.

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**Issued: January 21, 2000**

**Effective: March 6, 2000**

**Robert W. McCausland  
Vice President, Regulatory and Interconnection  
1950 Stemmons Freeway, Suite 3026  
Dallas, Texas 75207-3118**

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**LIST OF WAIVED STATUTES AND REGULATIONS**

The Missouri Public Service Commission in its order in the case of *In the Matter Of the Application of Allegiance Telecom of Missouri, Inc., for a Certificate of Service Authority to Provide Basic Local Telecommunications Services in Portions of the State of Missouri*, Case No. TA-2000-1, waived the following statutes and regulations:

**STATUTES**

Section 392.210.2	-	uniform system of accounts
Section 392.270	-	valuation of property (ratemaking)
Section 392.280	-	Depreciation accounts
Section 392.290.1	-	issuance of securities
Section 392.300.2	-	acquisition of stock
Section 392.310	-	stock and debt issuance
Section 392.320	-	stock dividend payment
Section 392.330	-	issuance of securities; debts and notes
Section 392.340	-	reorganizations

**COMMISSION RULES**

4 CSR 240-10.020	-	depreciation fund income
4 CSR 240-30.040	-	uniform system of accounts
4 CSR 240-35	-	reporting of bypass and customer specific arrangements

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[RESERVED FOR FUTURE USE]

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Effective: March 6, 2000

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Vice President, Regulatory and Interconnection  
1950 Stemmons Freeway, Suite 3026  
Dallas, Texas 75207-3118**

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**TARIFF FORMAT**

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current Page version on file with the PSCM. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current Page number on file with the Commission is not always the tariff page in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).

---

### EXPLANATION OF SYMBOLS

Changes to this tariff are identified on the revised page (s) the use of symbols. The following are the symbols used and the chary indicated by them:

- (C) - To signify a changed regulation.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or charge.
- (S) - To signify a correction or reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

---

**SECTION 1.0 - APPLICATION OF TARIFF**

**1.1 General**

This tariff contains the regulations, rates and charges applicable to the provision of facilities-based and resold local exchange telecommunications service by Allegiance Telecom of Missouri, Inc., for use by business customers in the state of Missouri. Exchanges served are listed herein.

This tariff is on file with the Commission. In addition, this tariff is available for review at the main office of Allegiance Telecom of Missouri, Inc., at 1950 Stemmons Freeway, Suite 3026, Dallas, Texas 75207-3118.

Applications for initial or additional services made verbally or in writing become a contract on establishment of the service or facility.

---

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---

**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions**

**ANALOG**

Analog technology refers to electronic transmission accomplished by adding signals of varying frequency or amplitude to carrier waves of a given frequency of alternating electromagnetic current. Broadcast and phone transmission have conventionally used analog technology.

**APARTMENTS**

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

**ASCII**

American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

**ASYNCHRONOUS**

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

**ATTENDANT**

An operator of a PBX console or telephone switchboard.

**AUTHORIZED USER**

A person, firm, corporation, or any other entity that either is authorized by the Customer to use the services that the Customer purchases from the Company or is placed in a position by the Customer, either through acts or omissions, to use the services that the Customer purchases from the Company.

---

**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**AUTOMATIC LOCATION IDENTIFICATION ("ALI")**

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

**AUTOMATIC NUMBER IDENTIFICATION ("ANI")**

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

**BILLING PERIOD**

The means a telephone service consumption period of not less than 26 or more than 35 days.

**BIT**

The smallest unit of information in the binary system of notation.

**BUILDING**

A structure enclosed within exterior walls or firewalls, built, erected and framed of component structural parts and designed for permanent occupancy.

---

**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**BUSINESS SERVICE**

A switched network service that provides for dial station communications that is described as a business or commercial rate.

**CALL INITIATION**

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

**CALL TERMINATION**

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

**CENTRAL OFFICE**

An operating office of the Company where connections are made between telephone exchange lines.

**CENTRAL OFFICE LINE**

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

**CHANNEL**

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.



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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**CHANNEL CONVERSION**

The termination of 1.544 Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

**CHANNEL SERVICE UNIT ("CSU")**

The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

**COMMUNICATIONS SERVICES**

The intrastate end user communication services offered in this tariff by the Company.

**COMMUNICATIONS SYSTEMS**

Channels and other facilities which are capable of two-way communications between subscriber - provided terminalequipment or Telephone Company stations, even when not connected to exchange and message toll communications service.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**COMPANY**

The issuer of this tariff, Allegiance Telecom of Missouri, Inc. (also identified as "Allegiance" or "the Company"), as well as its successors and assigns.

**COMPANY FACILITIES**

Equipment, cabling, and/or connections owned, leased or otherwise used by the Company or by the Company's agents to provide service to the Customer pursuant to this tariff.

**CUSTOMER**

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

**CUSTOMER PREMISES EQUIPMENT**

Telecommunications gear and associated arrangements that the Customer purchases or leases from its suppliers, connects to Company Facilities as defined above and maintains.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**DEMARCATIION POINT**

The physical dividing point between the Company Facilities and the Customer's Premises Equipment and/or cabling.

**DIGITAL**

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

**DIRECT INWARD DIAL ("DID")**

A service attribute that routes incoming calls directly to stations, bypassing a central answer point.

**DIRECT OUTWARD DIAL ("DOD")**

A service attribute that allows individual station users to access and dial outside numbers directly.

**DISCONTINUANCE OF SERVICE**

The temporary cessation of telephone service caused by the Company and not voluntary requested by a Customer.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**DUAL TONE MULTI-FREQUENCY ("DTMF")**

The pulse type employed by tone dial station sets. (Touch tone)

**ERROR**

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

**EXCHANGE**

A unit established by a utility for communication service in a specific geographic area, which unit usually embraces a city, town or community and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

**EXCHANGE ACCESS LINE**

A central office line furnished for direct or indirect access to the exchange system.

**EXCHANGE SERVICE**

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**FINAL ACCOUNT**

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

**FLAT RATE SERVICE**

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

**GROUND START**

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

**INCOMING SERVICE GROUP**

Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

**INTERFACE**

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

**INTEROFFICE MILEAGE**

The segment of a line which extends between the central offices serving the originating and terminating points.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**INTERRUPTION**

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

**JOINT USER**

As used in connection with Telephone Exchange Service, denotes an arrangement whereby an additional person or firm is permitted to use the business telephone exchange service of an existing Customer.

As used in connection with Telecommunications Channel Service, denotes a person who is designated by the Customer as a user of channel services of the Customer and to whom a portion of the charge for the service will be billed under a Joint User Arrangement as specified in this tariff.

**KILOBIT**

One thousand bits.

**LATA**

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

**LINK**

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**LEASED CHANNEL**

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

**LOCAL CALL**

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

**LOCAL CALLING**

A completed call or telephonic communication between a calling station and any other station within the local service area of the calling station.

**LOCAL CALLING AREA**

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

**LOCAL EXCHANGE CARRIER**

A company authorized to provide local exchange communications service.

**LOCAL EXCHANGE AREA**

The specific area served by, or purported to be served by an exchange.

**LOCAL SERVICE**

Telephone exchange service within a local calling area.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**LOOP START**

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

**LOOPS**

Segments of a line which extend from the serving central office to the originating and to the terminating point.

**MATR**

Minimum Average Time Requirement.

**MEASURED RATE SERVICE**

A type of exchange service provided with additional charges for local calling based on usage on the local network. Charges for local usage are calculated on time of day, calendar day, distance of call and duration of call.

**MEGABIT**

One million bits.

**MESSAGE RATE SERVICE**

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

**MOVE**

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.



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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**MULTI-FREQUENCY ("MF")**

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

**MULTILINE HUNT**

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

N/A

Represents "Not Applicable."

N/C

Represents "No Charge."

**NETWORK CONTROL SIGNALING**

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

**NETWORK CONTROL SIGNALING UNIT**

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

**NODE**

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**PBX**

A private branch exchange.

**RATE CENTER**

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

**RECURRING RATES AND CHARGES**

The rates and charges that, unless otherwise stated herein, apply each month for services that the Company provides to the Customer. Such rates and charges shall continue to apply for each month that the Customer continues to obtain service(s) from the Company.

**REFERRAL PERIOD**

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**REMOVAL OF ACCOUNT**

A permanent cessation of telephone service caused by the Company and not voluntarily requested by a Customer.

**RESALE OF SERVICE**

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without 'adding value') for profit.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**SAME PREMISES**

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

**SERVICE COMMENCEMENT DATE**

The first day following the date on which the Company makes the requested service available for the Customer's use, unless extended by the Customer's refusal to accept the service which may occur if such service is not in conformance with the standards set forth in the Customer's original Service Order or in this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**SERVICE ORDER**

The written request of the Customer for the Company's service(s). The Service Order must be executed by the Customer in a format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**SERVING CENTRAL OFFICE**

The central office from which local service is furnished.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**STATION**

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

**SUSPENSION**

Suspension of service for nonpayment is interruption of incoming and outgoing service. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

**SYNCHRONOUS**

Transmission in which there is a constant time interval between bits, characters or events.

**T-1 SYSTEM**

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

**TELEPHONE CALL**

A voice connection between two or more telephone stations through the public switched exchange system.

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**SECTION 1.0 - APPLICATION OF TARIFF (CONT'D)**

**1.2 Definitions (Cont'd)**

**TELEPHONE GRADE LINES**

Lines furnished for voice transmission or for certain signaling purposes.

**TERMINATION OF SERVICE**

Discontinuance of both incoming and outgoing service.

**TIE LINE**

A dedicated line connecting two switchboards or dial systems.

**TOLL CALL**

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

**TONE DIAL SIGNALING ("TD")**

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

**TWO WAY**

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

**USER**

A Customer or an Authorized User as defined herein who uses the Company's service(s) provided under this tariff.

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## SECTION 2.0 - GENERAL RULES AND REGULATIONS

### 2.1 General

For resold services, the Company concurs in the rules and regulations set forth in the SWBT General Exchange and Local Exchange tariffs on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law, subject however to the additional obligations and regulations found in this tariff. These additional obligations and regulations are set out in subsequent sections of this tariff.

The Company reserves the right to cancel and void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

### 2.2 Additional Obligations of the Company

#### 2.2.1. E-911

- (A) The Company is obligated to supply the E-911 service provider in the Company's service areas with accurate information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs.
- (B) At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- (C) The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- (D) The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190.310.

\* The abbreviation "SWBT" used in the Tariff Reference section of each tariff page refers to Southwestern Bell Telephone Company

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.3 Advance Payments and Deposits**

**2.3.1 Advance Payments**

To safeguard its interests, the Company may require the Customer to make an advance (C) payment before services and facilities are furnished. The amount of the advance payment will be determined on a case by case basis and will conform to the applicable commission regulations. Advance payments will be applied to first months' billing, second month's billing, etc., until advance payment is exhausted.

(C)

**2.3.2 Deposits**

The Company may require an applicant for service to post a deposit if: The applicant has an undisputed, unpaid bill with any telephone company. In addition to any necessary service connection charges and application fee, the applicant will be required to pay a deposit equal to twice the amount of the average monthly billing for business subscribers.

A deposit will not exceed the estimated charges for two (2) months' usage. The deposit will be returned or applied to the customers account:

- A. When an application of service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable including installation charges and the excess portion of the deposit will be returned.
- B. At the end of twelve (12) months of satisfactory credit history, the deposit will be applied to the customers account.
- C. Upon cancellation of service, the Company will refund the customer's deposit or the balance in excess of unpaid bills for service.

The fact that a deposit has been made in no way relieves the Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the customer, or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.4 Billing**

- 2.4.1 The company issues bills on a monthly basis with bills received by the customer on or about the same day each month.
- 2.4.2 The Company charges 1.5% per month for delinquent past due balances.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.4 Billing (Cont'd)**

2.4.3 Carrier may, at its election and upon fifteen ( 15) days written notice, disconnect Service if charges are overdue. For purposes of this Section, the first day to be counted in the fifteen (15) day period shall be the date of the written notice. Carrier may disconnect on the day following the fifteenth (15th) day if any overdue charges described in the written notice remain unpaid. At least 24 hours preceding discontinuance of service, the Company will make reasonable efforts to contact the customer to advise them of discontinuance and of the steps to take to avoid discontinuance.

2.4.4 Notices of Discontinuance shall contain the following information:

- A. The name and address and telephone number of the customer.
- B. The statement of the reason for the proposed discontinuance and the cost (to the customer) for reconnection.
- C. The date after which the service will be discontinued unless the appropriate action is taken.
- D. How a customer may avoid the discontinuance.
- E. The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full.
- F. The telephone number where the customer may make an inquiry.
- G. A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.
- H. A statement of the exception for medical emergencies as follows:

The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested provide company with reasonable evidence of such necessity.



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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.5 Customer Bill of Rights**

[Reserved for Future Use]

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.5 Customer Bill of Rights (Cont'd)**

[Reserved for Future Use]

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.5 Customer Bill of Rights (Cont'd)**

[Reserved for Future Use]

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.6 Limitations on Liability**

- 2.6.1 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, earthquakes, fire, flood, tornadoes, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of Company Facilities, criminal actions taken against the Company; failure or malfunction of equipment or facilities provided by the Customer or third parties; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.6.2 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers Company Facilities or any other arrangements or equipment used for or with the services that the Company offers or for the acts or omissions of other common carriers or warehousemen. The Company will provide credits for interruptions in service to the extent such credits are provided by the underlying carrier.
- 2.6.3 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.6.4 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of Company Facilities or services on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.6 Limitations on Liability (Cont'd)**

2.6.5 The Company shall be indemnified, defended and held harmless by the Customer and authorized users against any claim, loss or damage arising from the Customer's use of services furnished under this tariff, including claims arising out of any act or omission of the Customer or any Authorized Users, or claims for libel, slander, invasion of privacy, or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company Facilities or services, by means of the combination of Company Facilities with Customer-provided facilities or services, by means of Customer-provided facilities or services or by means of Customer's own communications.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.6 Limitations on Liability (Cont'd)**

2.6.6 The Company shall not be liable for any claims for loss or damages involving:

- a) Breach in the privacy or security of communications transmitted over Company Facilities;
- b) Any representations made by Company employees, contractors, or agents that do not comport, or that are inconsistent, with the provisions of this tariff;
- c) Any act or omission in connection with the provision of 911, E911 or similar services;
- d) Any non-completion of calls due to network busy conditions;
- e) Any calls not actually attempted to be completed during any period that service is not available;
- f) Any actions by authorized governmental agencies or other parties authorized by law to perform wiretaps and surveillance activities;
- g) Injury to property or injury or death to persons, including claims for payments under Worker's Compensation laws or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to Company Facilities;
- h) Libel;
- i) Slander;
- j) Infringement of patent, copyright, trade secrets or trademarks;
- k) Any unlawful or unauthorized use of Company Facilities and services;



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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.6 Limitations on Liability (Cont'd)**

2.6.6 The Company shall not be liable for any claims for loss or damages involving: (Cont'd)

- l) Changes in any of the Company Facilities, or in any of the Company procedures or operations that render any equipment, facilities or services provided by the Customer obsolete or in need of modification;
- m) Any intentional, wrongful act of any Company employee(s), contractor(s) or agent(s) when such act is not within the scope of their responsibilities for the Company and/or is not authorized by the Company.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.6 Limitations on Liability (Cont'd)**

- 2.6.7 The Company neither guarantees nor makes any warranty with respect to installations provided by it or its agents for use in an explosive atmosphere.
- 2.6.8 The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorneys' fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.
- 2.6.9 The Company assumes no responsibility for the availability (including timeliness) or performance of any Company Facilities including any cable or satellite systems or related equipment or arrangements under the control of other entities, or for other equipment or arrangements provided by other entities and used in serving the Customer, even if the Company has acted as the Customer's agent in arranging for such equipment, arrangements or services unless these services are directly related to the Company's provision of service. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.
- 2.6.10 Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within two (2) years after the date of the occurrence that gave rise to the claim (or commencing twenty one (21) days after remittance of the bill in the case of a dispute over charges or credits).

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.6 Limitations on Liability (Cont'd)**

- 2.6.11 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to the following:
- a) The utility shall refund the overcharge with interest from the date of overpayment by the Customer.
  - b) The rate of interest shall be the rate as established by the Commission.
  - c) The refund shall be accomplished by a credit on a subsequent bill for telephone service, or by check if the account is final, or if so requested by the Customer.
- 2.6.12 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim.
- 2.6.13 With respect to Telecommunications Relay Service (TRS), any service provided by Company which involves receiving, translating, transmitting or delivering messages by telephone, text telephone, a telecommunications device for the deaf, or any other instrument over the facilities of Company or any connecting Carrier, Company's liability for the interruption or failure of the service shall not exceed an amount equal to the Company's charge for a one minute call to the called station at the time the affected calls were made.
- 2.6.14 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)****2.7 Presubscription-2 (PIC)**

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service. For example, if a Customer changes both its interLATA and intraLATA carriers simultaneously, a total of two (2) separate charges will apply (one for the interLATA change and one for the intraLATA change).

Each Carrier Change	Non- <u>recurring</u>
First line/trunk	\$5.00
Additional line/trunk (Charged in same request)	\$1.47

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.8 Operator Services**

- 2.8.1 Allegiance will not bill for incomplete calls where answer supervision is available. Allegiance will not bill for incomplete calls and will remove any charges for incomplete calls upon (a) subscriber notification or (b) Allegiance's knowledge.
- 2.8.2 The caller and billed party, if different from the caller, will be advised that Allegiance is the operator service provider at the time of the initial contact.
- 2.8.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 2.8.4 Only tariffed rates approved by this Commission for Allegiance shall appear on any local exchange telephone company (LEC) billings.
- 2.8.5 Allegiance shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 2.8.6 Allegiance will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 2.8.7 Allegiance will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 2.8.8 Upon request, Allegiance will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- 2.8.9 Allegiance will refuse operator services to traffic aggregators which block access to other companies.
- 2.8.10 Allegiance will assure that traffic aggregators will post and display information including: (1) that Allegiance is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

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**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)**

**2.9 Taxes and Surcharges**

The customer is responsible for the payment of any sales, use, gross receipts, excise, or other local, state, and federal taxes, charges, or surcharges. Allegiance will itemize taxes and surcharges as separate line items on the customer's bill. All charges and fees except taxes and franchise fees will be submitted to the MO PSC for prior approval.

**2.10 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- b) of a type other than that which the Company would "normally" utilize in the furnishing of its services;
- c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- d) in a quantity greater than that which the Company would normally construct;
- e) on an expedited basis;
- f) on a temporary basis until permanent facilities are available;
- g) involving abnormal costs; or
- h) in advance of its normal construction.

**SECTION 2.0 - GENERAL RULES AND REGULATIONS, (CONT'D)****2.11 Discounted Pricing Plans**

The Company's pricing structure offers discounts on its monthly recurring charges based upon a non-term plan (month to month) or term plan agreement as specified by the Customer. A Customer may select a monthly, one-year, or two-year plan period, which defines the Customer's fixed percentage discount as follows:

Monthly Plan	10% Discount
One-year Term Plan	15% Discount
Two-year Term Plan	20% Discount

Discounts are applied to the base rates identified in this tariff. The minimum discount rate of 10% applies to Customers utilizing the Company's services on a month to month basis and where a predetermined term plan has not been indicated. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

Customers who terminate services prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the recurring charges for the services included under the term agreement multiplied by the number of months remaining in their term. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan.

The following services and/or charges are not eligible for discounted pricing:

End User Common Line charge	
End User Port Charge	
Digital PBX Trunk Package Service	
Integrated Access Service*	(N, I)
Directory Assistance	
Operator Services	
Usage Sensitive Features	(N, I)
Switched and Dedicated Toll Free Service	
Calling Card Service	
Public/Pay Telephone Surcharge	
Switched and Dedicated Long Distance	

Services provided on a resale basis receive a 10% discount on monthly recurring and non-recurring charges. Standard usage plans receive a 10% discount and option flat rate calling plans receive a 5% discount. These discounts apply regardless of the term period selected.

\*Line and data services only. Discounted pricing still applies to features and applicable usage. (N)

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**SECTION 3.0 - LOCAL SERVICE AREAS****3.1 Local Service Areas**

Allegiance provides local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. Allegiance concurs in Southwestern Bell's local calling scopes that apply to the specified exchanges.

**3.1.1 The St. Louis Metropolitan Exchange and the exchanges in the following zones:**

	<u>Rate Group</u>
St. Louis Metropolitan Exchange Principal Zone	D (Principal)
MCA-1 Zones:	
Ladue	D (MCA-1)
Mehlville	D (MCA-1)
Overland	D (MCA-1)
Sappington	D (MCA-1)
Webster Groves	D (MCA-1)
MCA-2 Zones:	
Bridgeton	D (MCA-2)
Creve Coeur	D (MCA-2)
Kirkwood	D (MCA-2)
Oakville	D (MCA-2)
MCA-3 Zones:	
Manchester	B
St. Charles	B

**3.1.2 Optional Metropolitan Calling Area (MCA) Service****3.1.2.A Service Description**

1. Metropolitan Calling Area (MCA) Service is available in St. Louis MCA.
2. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in the section below.
3. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis MCA, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4, or MCA-5.



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**SECTION 3.0 - LOCAL SERVICE AREAS, (CONT'D)**

**3.1 Local Service Areas, cont.**

**3.1.2 Optional Metropolitan Calling Area (MCA) Service, cont.**

**3.1.2.B Availability of Service**

**1. St. Louis MCA**

- a. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- b. The Southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- c. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

**3.1.2.C Calling Scope**

**1. Service Areas**

**a. St. Louis MCA**

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- I. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- II. MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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**SECTION 3.0 - LOCAL SERVICE AREAS, (CONT'D)**

**3.1 Local Service Areas, cont.**

**3.1.2 Optional Metropolitan Calling Area (MCA) Service, cont.**

**3.1.2.C Calling Scope, cont.**

**1. Service Areas, cont.**

**a. St. Louis MCA, cont.**

III. MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

IV. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

**2. Optional MCA Calling Scopes**

**a. St. Louis MCA-3 Calling Scope**

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

**b. St. Louis MCA-4 Calling Scope**

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

**c. St. Louis MCA-5 Calling Scope**

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

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**SECTION 3.0 - LOCAL SERVICE AREAS, (CONT'D)**

**3.1 Local Service Areas, cont.**

**3.1.2 Optional Metropolitan Calling Area (MCA) Service, cont.**

**3.1.2.D Regulations**

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of business customers located in an MCA exchange. MCA service is also available in conjunction with Foreign Exchange Service in an MCA exchange.
2. In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.
3. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no MCA line may be configured to hunt to a non-MCA line.
4. Rate Application
  - a. The MCA monthly rates specified herein, apply on a per-line basis.
  - b. Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

**3.1.2.E Recurring Charges**

	Monthly	(N)
	<u>Recurring</u>	
Optional MCA Service	\$24.80	
		(N)

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## SECTION 4.0 - CONNECTION CHARGES

### 4.1 Connection Charges

#### 4.1.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

**Move:** The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

**Add:** The addition of a service to existing equipment and/or service at one location.

**Change:** The change, including rearrangement or reclassification, of existing service at the same location.

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**SECTION 4.0 - CONNECTION CHARGES, (CONT'D)**

**4.1 Connection Charges (Cont'd)**

**4.1.2 Exceptions to the Connection Charge**

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

**4.1.3 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

Restoral Charge: (after customer-initiated suspension)	N/C
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Restoral Charge: (after company- initiated suspension, per line)	\$15.75
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**4.1.4 Suspension of Service**

Customer requested suspension of service (50% of monthly recurring charges also apply)	\$20.50
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**SECTION 4.0 - CONNECTION CHARGES, (CONT'D)****4.2 Rates and Charges****4.2.1 Network Switched Services**

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	<u>Non-recurring</u>
Line Connection Charge, per Line or Trunk (Applies when new or additional service is established)	\$52.25
Record Changes (per billing record change order)	\$ 5.00
Establish or Rearrange Hunting Service	\$ 5.50
Telephone Number Change Charge, per line	\$ 7.75

**Central Office and Line Feature Charges**

Activation charges may apply when a customer requests connection to or makes changes to one or more central office line features. Charges are applicable to include moves, adds, or changes as defined in Section 4.1.1.

	<u>Non-recurring</u>
Line Rearrangement Charge, per line (Applies to change or add custom calling features to established service)	\$10.25

---

**SECTION 4.0 - CONNECTION CHARGES, (CONT'D)**

**4.2 Rates and Charges (Cont'd)**

**4.2.2 Premises Visit and Trouble Isolation Charge**

Premises Visit charges apply when the installation of network access facilities requires a visit to the Customer's premises. In addition, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	<u>Per Visit Charge</u>
Per Premises Visit:	
- Initial 15 Minutes (or any portion thereof)	\$39.50
- Each Additional 15 Minutes (or any portion thereof)	\$14.25

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**SECTION 4.0 - CONNECTION CHARGES, (CONT'D)**

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## SECTION 6.0 - ADDITIONAL SERVICES

### 6.1 Directory Assistance

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA. (C)

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA. (C)

Call allowances are as stated below:

1. A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

2. Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
2. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge, and shall not be included in the ten call allowance.

Local Directory Assistance, per call	\$0.48
National Directory Assistance, per call	\$0.95

(T)  
(N)

### 6.2 Local Operator Services

Operator Assisted Surcharges - The following surcharges will be applied on a per call basis.

	Rate <u>Per Call</u>
Third Number Billing	\$1.10
Collect Calling	\$1.10
Person to Person	\$2.40

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**SECTION 6.0 - ADDITIONAL SERVICES****6.3 Number to Number Referral Service**

Number to Number Referral Service provides a recorded announcement that states the line number status and a referral number for calls placed to a disconnected or changed business line number.

The basic referral period is for a minimum of thirty (30) days or the life of the directory, whichever is greater.

	<u>Monthly Recurring Charges</u>	<u>Non-Recurring Charges</u>
Basic Referral Service, per number	N/C	N/C
DID Basic Referral		
Per individual number (charges apply for period selected)		
Up to 90 days	N/C	\$20
91 to 180 days	N/C	\$40
181 to 365 days	N/C	\$60
Per block of sequential numbers (charges apply for period selected)		
Up to 90 days	N/C	\$160
91 to 180 days	N/C	\$220
181 to 365 days	N/C	\$330

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**SECTION 6.0 - ADDITIONAL SERVICES**

**6.4 Busy Verification and Interrupt Service**

**6.4.1 General**

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

**6.4.2 Rate Application**

- a) A Verification Charge will apply when:
  - 1. The operator verifies that the line is busy with a call in progress, or
  - 2. The operator verifies that the line is available for incoming calls.
- b) Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c) No charge will apply when the calling party advises that the call is from an official public emergency agency.

**6.4.3 Rates**

	<u>Rate Per Call</u>
Verification Charge, each request	\$1.20
Interrupt Charge, each request	\$1.85

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**SECTION 6.0 - ADDITIONAL SERVICES**

**6.5 Directory Listing Services**

**6.5.1 Directory Listing Definitions**

Primary Listing - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group and with each Joint User service.

Non-Listed Number (Private Directory Service) - A Non-Listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for a Non-Listed Number are specified in Section 6.5.2.

Non-Published Number (Semi-Private Directory Service) - A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public. Charges for a Non-Published Number are specified in Section 6.5.2.

Secretarial Listing - Applies to a customer engaged in furnishing service of a secretarial nature who may contract for telephone secretarial listings for the benefit of patrons.

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**SECTION 6.0 - ADDITIONAL SERVICES**

**6.5 Directory Listing Services**

**6.5.1 Directory Listing Definitions (Cont'd)**

Foreign Listing - Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

Extra/Alternate Call Listing - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Charges for Alternate Call Listings are specified in Section 5.5.2, as Additional Listing.

Additional Listing - Where a customer is served by two or more lines in a series completion group arranged for a hunting operation.

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**SECTION 6.0 - ADDITIONAL SERVICES**

**6.5 Directory Listing Services**

**6.5.2 Directory Listing Rates**

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Primary Listing	N/C	N/C
Non-Listed Number	\$1.20	\$6.00
Non-Published Number		\$6.00
Extra Listing	\$2.45	\$9.50
Additional Listing	\$3.45	\$9.50
Foreign Listing	\$2.45	N/C
Secretarial Listing	\$3.65	\$9.50

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## SECTION 6.0 - ADDITIONAL SERVICES

### 6.6 Blocking Service

#### 6.6.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers:

- a) 900 and 976 Blocking - Allows the subscriber to block all calls beginning with the 900 and 976 prefixes (i.e. 900-XXX-XXXX) from being placed.
  1. The Company shall provide blocking, where technically feasible, at no charge on a one-time basis to all telephone subscribers.
  2. The Company may charge a nonrecurring fee for each subsequent request for blocking or unblocking pay-per-call service.
  3. A subscriber who transfers service to a new location and is served by the same local exchange carrier shall be able to maintain blocking of pay-per-call service without any additional charge to establish blocking at the new location.
  4. Requests by subscribers to remove pay-per-call blocking must be in writing to the Company.
- b) Involuntary Blocking of 900 and 976 Numbers - Involuntary blocking of 900 and 976 numbers may be implemented by the telephone company for failure to pay legitimate charges.
- c) Toll Restriction (1+ and 0+ Blocking) - Provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1+ 8XX (Toll Free), and operator assisted toll calls.



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**SECTION 6.0 - ADDITIONAL SERVICES****6.6 Blocking Service****6.6.2 Regulations**

1. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
2. Blocking Service is available where equipment and facilities permit.

**6.6.3 Rates and Charges****1. Nonrecurring Charges**

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

	<u>Non- Recurring</u>	<u>Monthly Recurring</u>
900 and 976 Blocking (per line/Trunk) (subsequent requests for blocking and unblocking pay per call service, waived for 60 days following establishment of local exchange service)	\$18.25	N/C
Toll Restriction (per line)	\$8.25	\$20.00

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## SECTION 7.0 - NETWORK SWITCHED SERVICES

### 7.1 General

Network Switched Services provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 8XX NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in this tariff apply to all services on a one-time basis unless waived pursuant to this Tariff or a promotional or trial offering.

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)**

**7.2 Service Descriptions and Rates**

The following Access Service Options are offered:

Basic Local Line Service  
Local Digital PBX Trunk Service  
Local ISDN PRI Service  
DID Service

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)**

**7.2 Service Descriptions and Rates (Cont'd)**

**7.2.1 Basic Local Line/Trunk Service**

**A. Description**

Basic Local Line/Trunk Service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines/Trunks are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Line/Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire

Signaling Type: Loop start or Ground Start

Pulse Types: Dual Tone Multifrequency (DTMF)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the Customer

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)****7.2 Service Descriptions and Rates (Cont'd)****7.2.1 Basic Local Line/Trunk Service (Cont'd)****B. General**

Flat Rate Basic Local Line/Trunk Service: Calls to points within the local exchange area are not charged on the basis of the number of completed calls or minutes originating from the Customer's service.

**C. Recurring and Nonrecurring Charges**

Charges for each line/trunk include a monthly recurring service charge. Nonrecurring charges apply as described within this Tariff.

**Individual Line Charge:  
(per line)**

	<u>Monthly Recurring</u>
Rate Group B	\$23.10
Rate Group D (Principal)	\$33.55
Rate Group D (MCA-1)	\$35.00
Rate Group D (MCA-2)	\$36.95

**Multiline Key and PBX Trunk:  
(per line/trunk)**

	<u>Monthly Recurring</u>
Rate Group B	\$30.05
Rate Group D (Principal)	\$43.60
Rate Group D (MCA-1)	\$45.50
Rate Group D (MCA-2)	\$48.00

**Trunk Conversion Charge**  
(to convert existing trunks from analog  
to digital, analog to PRI or vice versa)

**Non-  
Recurring**

**\$5.50**

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)**

**7.2 Service Descriptions and Rates (Cont'd)**

**7.2.2 Local Digital PBX Trunk Service**

**1. Description**

Local Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital local loop connection operating at 1.544 Mbps and time division multiplexed into 24 digital communications channels. Digital PBX Trunks are provided for connection of Customer-provided digital PBX equipment. Each Digital PBX Trunk has the following characteristics:

Terminal Interface:	DSX-1 panel
Signaling Type:	Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming, Out-Going Only or Two Way, as specified by the Customer

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)**

**7.2 Service Descriptions and Rates (Cont'd)**

**7.2.2 Local Digital PBX Trunk Service (Cont'd)**

**2. General**

Charges based on time periods and calendar days are provided herein. Nonrecurring connection and Service Order charges apply as described in Section 4 of this tariff.

Optional Feature(s) - DID Service capability as described herein is available. Clear Channel capability as described in within this tariff is available. Applicable nonrecurring charges apply as described in Section 4 of this tariff.

**3. Recurring and Nonrecurring Charges**

Connection charges applicable in Section 4 of this tariff, charges for each Local Digital PBX Trunk include a monthly recurring service charge for the local T1 loop, channel termination charges, and line termination charge.

Where appropriate facilities do not exist, Special Construction charges will also apply, as described within Section 2 of this tariff.

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)****7.2 Service Descriptions and Rates (Cont'd)****7.2.2 Local Digital PBX Trunk Service (Cont'd)****3. Recurring and Nonrecurring Charges (Cont'd)**

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
Digital PBX Trunk /T1		
Month-to-Month	\$265.00	
One Year	\$210.00	
Two Year	\$200.00	
Digital PBX Trunk /T1		
Initial		\$700.00
Each Additional		\$ 60.00
Service & Equipment Charge (per each local usage component; in addition to install charge)		\$ 52.25
Channel Termination/Mandatory - Per Active Trunk		
Rate Group B	\$13.70	N/A
Rate Group D (Principal)	\$27.25	N/A
Rate Group D (MCA-1)	\$29.15	N/A
Rate Group D (MCA-2)	\$31.65	N/A
Line Termination - Per Active Trunk		
Inbound, Non DID Trunk	\$ 2.85	
Inbound, DID Trunk	\$ 2.85	
Outbound	\$ 2.85	
Inbound/Outbound	\$ 2.85	
Line Termination Activated - Per Active Trunk		
Each Non - DID Trunk	\$ 5.30	
Each DID Trunk	\$ 4.85	
First Channel		\$ 75.00
Each Additional Channel		\$ 50.00
Reconfiguration of existing channels		
First Channel		\$131.00
Each Additional Channel		\$ 89.00

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)****7.2 Service Descriptions and Rates (Cont'd)****7.2.2 Local Digital PBX Trunk Service (Cont'd)****4. Digital PBX Trunk Packaged Offering**

The pricing for this product includes the T-1 (1-year rate), Line Termination, Line Termination Activated (non-DID), Channel Termination, EUCL, Touch Tone and Rotary Hunting.

The monthly charges for this service are not discounted.

<u>Rate Group</u>	<u>Trunks in Service</u>	<u>Monthly Recurring</u>	<u>Non- Recurring<sup>1</sup></u>
B	12	\$373.00	\$1,952.00
	16	\$435.00	\$2,361.00
	20	\$505.00	\$2,770.00
	24	\$559.00	\$3,179.00
D (Principal)	12	\$488.00	\$1,952.00
	16	\$569.00	\$2,361.00
	20	\$661.00	\$2,770.00
	24	\$732.00	\$3,179.00
D (MCA-1)	12	\$506.00	\$1,952.00
	16	\$590.00	\$2,361.00
	20	\$685.00	\$2,770.00
	24	\$759.00	\$3,179.00
D (MCA-2)	12	\$530.00	\$1,952.00
	16	\$618.00	\$2,361.00
	20	\$718.00	\$2,770.00
	24	\$795.00	\$3,179.00

<sup>1</sup>Other non-recurring charges as noted herein may apply, when applicable.

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)**

**7.2 Service Descriptions and Rates (Cont'd)**

[Reserved for Future Use]

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**SECTION 7.0 - NETWORK SWITCHED SERVICES, (CONT'D)**

**7.2 Service Descriptions and Rates (Cont'd)**

**7.2.3 ISDN PRI**

**A. ISDN PRI Trunk Service**

**1. General**

ISDN PRI trunk service provides access to and from the Public Switched Telephone Network (PSTN) for circuit switched voice (CSV) and circuit switched data (CSD) communications. ISDN PRI Trunk Service is provided using Integrated services Digital Network (ISDN) architecture. ISDN services available with ISDN PRI Trunk Service use Primary Rate Interface (PRI) technology. ISDN PRI Trunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling.

**2. Service Components**

- (a) Trunk Interface (TI) - Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premises.
- (b) Backup D-Channel (BD-C) - Allows enhanced survivability of ISDN PRI Trunk links by providing automatic takeover for a failed D-channel.
- (c) Calling Line Identification (CLID) - Allows the number and/or name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message, i.e., before ringing begins.
- (d) Dynamic Channel Allocation (DCA) - Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services.