

6. On May 3, 2006, my wife Kathy called Laclede to complain about the price. Kathy told me she spoke with a service representative named Rhonda, who confirmed the additional charge if a gasworker was to install the AMR device. Kathy said that a supervisor was supposed to return her call.

7. On May 5, 2006, either my wife or myself spoke with a supervisor named Mike Schulato [presumed spelling]. He also confirmed the \$70 for the first half-hour price. Additionally, he stated that if an AMR device was not installed in my home, my bills would be estimated. While we do not recall the details of this conversation, we were left with the impression that the estimated bills would be higher than those calculated by an AMR device.

8. On May 17, 2006, I found a note left on my door stating that an AMR installer had come to my door when I was not at home. The note contained the Laclede logo and began with "[t]his is Laclede Gas."

9. Sometime after May 17, but before the July 28 event contained in paragraph 10, a worker came to the door to install an AMR device. My wife Kathy told me that the worker wore a Laclede Gas badge, and she asked him whether he was a gasworker or a subcontractor. He said that he was a subcontractor so she did not admit him into our home.

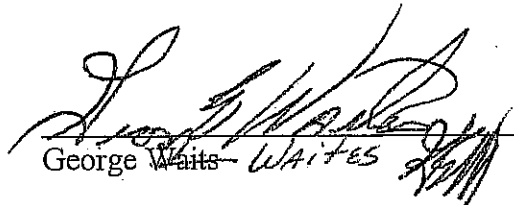
10. On July 28, 2006, either my wife or myself received another call from Laclede attempting to set up an AMR installation. I asked to have a gasworker install the AMR device and the representative said they would make a note of it and return my call. We never received a return call.

11. As of this date, an AMR device has not been installed in my home.

12. I am not an employee or member of USW Local 11-6, nor to my knowledge am I related by blood or marriage to any USW Local 11-6 officer or business representative.

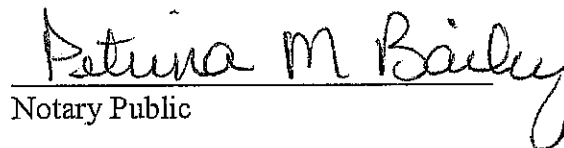
13. I understand and believe that union gasworkers have substantial training not available to the Honeywell subcontractors that enable them to recognize and fix potential problems when installing the AMR device. Accordingly, I believe it is safer to have an AMR device installed on my gas meter by a union gasworker rather than by a Honeywell subcontractor.

14. I hereby swear and affirm that my statements contained herein are true and correct to the best of my knowledge and belief.


George Waits

Subscribed and sworn to me this 23 day of August, 2006.

My Commission Expires:


Notary Public

