

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

TRANSCRIPT OF PROCEEDINGS

Public Hearing
November 7, 2001
Warrensburg, Missouri

Volume 5

In the Matter of the Tariff Filing of)
Missouri Public Service (MPS), a)
Division of UtiliCorp United Inc., to)
Implement a General Rate Increase for)Case No.
Retail Electric Service Provided to)ER-2001-672
Customers in the Missouri Service Area)
of MPS)

KEVIN A. THOMPSON, Presiding,
DEPUTY CHIEF REGULATORY LAW JUDGE

KELVIN L. SIMMONS, Chair (not present)
CONNIE MURRAY,
SHEILA LUMPE, (not present)
STEVE GAW, (not present)
COMMISSIONERS.

REPORTED BY: KIMBERLY G. ROBERTS

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APPEARANCES:

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FOR: UtiliCorp United Inc d/b/a
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FOR: Office of Public Counsel

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FOR: The Staff of the Missouri Public
Service Commission

1 (Proceedings commenced at 6:00 p.m.)

2

3 JUDGE THOMPSON: Good evening,
4 Ladies and Gentlemen. We are going to go ahead
5 and come to order at this time. Let's go ahead
6 and go on the record.

7 We are here in the matter of the tariff
8 filing of Missouri Public Service, a division of
9 UtiliCorp United, Inc., to implement a general
10 rate increase for retail electric service provided
11 to customers in the Missouri service area of
12 Missouri Public Service, case number ER-2001-672.

13 My name is Kevin Thompson. I am a
14 regulatory law judge with the Missouri Public
15 Service Commission, and I have been assigned to
16 preside over this matter this evening. There are
17 five commissioners on the Missouri Public Service
18 Commission, one of whom, Commissioner Connie
19 Murray, is here tonight.

20 Our purpose tonight is to hear your sworn
21 testimony in this proceeding. This is a legal
22 proceeding designed to result in a decision
23 concerning a rate increase request that UtiliCorp
24 has made, and part of our proceeding is to collect
25 testimony in the local area where the service is

1 provided.

2 This is the second such hearing that we
3 have done today. We did one at Raytown at
4 lunchtime, and we are here today this evening to
5 listen to you.

6 Because this is a legal proceeding and
7 because your testimony will become part of the
8 permanent record in this case, we will take your
9 testimony under the same kinds of guidelines that
10 apply in a court of law.

11 You will come to the microphone when you
12 are called. I will put you under oath. I will
13 ask you some preliminary questions, and then you
14 will be permitted to make your statement.

15 The court reporter will make a verbatim
16 record of your statement which will be transcribed
17 and will become part of the permanent record of
18 this case.

19 All of the commissioners will read the
20 transcript of your remarks. So even though those
21 commissioners who are not here this evening will
22 read and consider what you have to say. At this
23 time I will take oral entries of appearance from
24 counsel. Mr. Williams.

25 MR. WILLIAMS: Nathan Williams

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1 appearing on behalf of the staff of the Missouri
2 Public Service Commission, P. O. Box 360,
3 Jefferson City, Missouri 65102.

4 JUDGE THOMPSON: Ms. O'Neill.

5 MS. O'NEILL: Thank you, Your
6 Honor. Ruth O'Neill from the Office of the Public
7 Counsel for the Office of the Public Counsel and
8 the public. My address is P.O. Box 7800,
9 Jefferson City, Missouri 65102.

10 JUDGE THOMPSON: Mr. Cooper.

11 MR. COOPER: Dean Cooper from
12 the law firm of Brydon, Swearingen & England,
13 P. O. Box 456, Jefferson City, Missouri 65102
14 appearing on behalf of UtiliCorp United doing
15 business as Missouri Public Service.

16 JUDGE THOMPSON: Thank you, Mr.
17 Cooper, and I wonder if I could ask you to do me a
18 favor and bring me the sign-up list. Thank you
19 very much. Wendell Olson. Now, Mr. Olson, when
20 you are finished with your testimony if you would
21 remain at the microphone in case there are
22 questions from counsel or from the bench, and also
23 if you have any exhibits, written statements or
24 anything of the sort that you would like to make a
25 part of the record, let me know and we will get it

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1 marked by the reporter, okay?

2 MR. OLSON: Yes, sir.

3 (Mr. Olson was administered the
4 oath by Judge Thompson.)

5 JUDGE THOMPSON: Please state
6 your name.

7 MR. OLSON: My name is Wendell
8 Olson, O-L-S-O-N.

9 JUDGE THOMPSON: Thank you, sir.
10 Are you presently a customer of Missouri Public
11 Service?

12 MR. OLSON: Yes, sir.

13 JUDGE THOMPSON: Please proceed.

14 MR. OLSON: Okay. I'll start
15 out tonight, there's a group of people that I'd
16 like to speak about that I am deeply concerned
17 about, the people that are handicapped, senior
18 citizens, people that don't have transportation,
19 small business operators.

20 And the reason for this concern, for
21 example, the people on Social Security last year
22 in the year 2001 the Social Security increase was
23 I believe around 3.5 percent. The proposed
24 increase for 2002 is 2.2 percent.

25 According to their standards the average

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1 recipient of Social Security in 2002 will get an
2 increase of approximately \$22 per month. Now,
3 according to the statement published that came out
4 in our bills from Missouri Public Service, they
5 stated that the average household user, 1,000
6 kilowatt hours, the increase will be \$14 per
7 month. That leaves eight dollars for the person
8 on Social Security with the increase.

9 Now, this eight dollars, the small
10 businesses, the people that have to add this
11 increase to their businesses will also increase
12 the price to consumers, basically the people that
13 I talked about above, and that will pretty well
14 take care of their Social Security raise. I am
15 deeply concerned about this. There's people that
16 don't have transportation that couldn't be here
17 tonight.

18 The second thing I'm concerned about is the
19 way of the notification. I live in Lafayette
20 County, and Missouri Public Service has several
21 communities they serve on their services. I don't
22 recognize anybody here tonight from Lafayette
23 County that I know of. I may be wrong but there's
24 nobody here from Lafayette County.

25 Now, somewhere along the line this

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1 notification process went astray. To me the
2 people were not informed. The consumers were not
3 informed about this hearing. Whose fault it is I
4 have no idea, but I'm concerned about the reason
5 there's no more people here tonight because they
6 didn't know what was going on.

7 For example, in the notice I got from the
8 utility company about this increase there's some
9 telephone numbers on there, and the telephone
10 number 573-751-4657 I called three times on
11 October 22nd I believe in the morning and received
12 no answer.

13 So I called the number 800-392-4211, and I
14 talked to a lady, I think her name was Kristy. I
15 may be wrong on the name, I don't remember for
16 sure, and I told her that I called this number,
17 this 751-4657 and nobody answered. She said just
18 a minute, sir, and I'll check it out, and I waited
19 and she called back and said you're right, it
20 does not answer.

21 Also on this brochure that was in the
22 envelope, as I read it, it implied that if you're
23 disabled to call this 800 number, and it didn't
24 imply to me this number was to call the Public
25 Service Commission for more information. To me it

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1 implied that this number was for handicapped only.
2 I may have read that wrong, but this is the way
3 that I observed this. Just a second. I've got
4 another piece of paper here.

5 JUDGE THOMPSON: Certainly, sir.

6 MR. OLSON: Like I say, in my
7 opinion the notification process was not very
8 effective, and I think there would be a lot more
9 people here tonight if they knew what was going
10 on.

11 I know a lot of people get their mail that
12 don't read it, but maybe there can be something
13 done next time that can improve the notification
14 process.

15 How much is a fair increase I have no idea.
16 We leave it to the people that look at the records
17 and go and analyze the proposal and everything,
18 and so what's a fair increase I have no idea.

19 I know that they need something to keep
20 service and equipment up, I realize that, but I
21 think 17 percent is fairly high. The only defense
22 that I know of --

23 The people I'm talking about, the people,
24 the senior citizens, the older group, the
25 handicapped and those without transportation have

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1 only one line of defense, and that is you, the
2 Public Service Commission, and I hope for their
3 sake that when you consider this increase that you
4 will keep them in mind also.

5 I have three letters here that were given
6 to me by some people from Concordia. I don't know
7 them personally, but they fall under the group of
8 people that cannot be here tonight, they can't
9 drive, and I'll leave them here with you. I have
10 not read them. They're sealed. I'll leave them
11 here with you if you'll take them tonight.

12 JUDGE THOMPSON: All right,
13 thank you, sir.

14 MR. OLSON: And, like I say, I
15 hope that when you consider the increase that you
16 will keep in mind the people that can't be here
17 tonight.

18 JUDGE THOMPSON: Does that
19 conclude your statement, sir?

20 MR. OLSON: Yes, sir.

21 JUDGE THOMPSON: Are there
22 questions from counsel?

23 MS. O'NEILL: Sir, the number
24 that you tried and couldn't get an answer, what
25 was that number?

1 MR. OLSON: That number was
2 573-751-4657.

3 MS. O'NEILL: And was it
4 supposed to be to my office, the Office of Public
5 Counsel?

6 MR. OLSON: According to this
7 brochure it says to the Office of Public Counsel,
8 Post Office Box 7800, Jefferson City.

9 MS. O'NEILL: Thank you. Your
10 Honor, let the record reflect that the main line
11 number for my office is 751-4857.

12 JUDGE THOMPSON: Thank you.

13 MS. O'NEILL: Thank you. I have
14 nothing further.

15 JUDGE THOMPSON: Questions from
16 the bench?

17 COMMISSIONER MURRAY: No
18 questions.

19 MR. WILLIAMS: Judge, if I may.

20 JUDGE THOMPSON: Certainly.

21 MR. WILLIAMS: You indicated
22 that you delivered three letters to the Judge. Do
23 you know if the individuals who provided those
24 letters to you are customers of Missouri Public
25 Service?

1 MR. OLSON: Yes, sir, they live
2 in Concordia. So I assume that they are
3 customers. I don't know them. I know of them but
4 the people gave them to me secondhand. They're
5 people that couldn't be here tonight. Yes, sir,
6 to answer your question to the best of my
7 knowledge they are customers of Missouri Public
8 Service.

9 MR. WILLIAMS: No further
10 questions.

11 JUDGE THOMPSON: Any other
12 questions from counsel?

13 (No response.)

14 JUDGE THOMPSON: Questions from
15 the bench?

16 COMMISSIONER MURRAY: No
17 questions.

18 JUDGE THOMPSON: I have a couple
19 of questions for you, Mr. Olson.

20 MR. OLSON: Yes, sir.

21 JUDGE THOMPSON: The
22 notification you received was effective in terms
23 of advising you of the time and place of tonight's
24 hearing?

25 MR. OLSON: I thought it was

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1 ineffective. It was in with a lot of the
2 brochures, and I know people have a responsibility
3 to read it, but when you get several bills in the
4 month, you pick out the bottom line, make out the
5 check and go on, and I thought there could have
6 been more publication of it in the newspaper media
7 where it could have been more available -- I don't
8 want to say available but more read by people
9 about what's going on, especially the ones that
10 are confined to their homes.

11 JUDGE THOMPSON: But did you, in
12 fact, learn of this meeting tonight from what you
13 received in the mail from the company?

14 MR. OLSON: Yes, sir, that's
15 true. I take about four, maybe five newspapers in
16 our area, and I did not -- I won't say that it
17 wasn't in there. I just didn't notice it.

18 JUDGE THOMPSON: Hearing no
19 further questions you're excused, sir.

20 MR. OLSON: Thank you.

21 JUDGE THOMPSON: Thank you very
22 much. Dale Hagerman and I apologize if I
23 mispronounced your name.

24 (Mr. Hagerman was administered
25 the oath by Judge Thompson.)

1 JUDGE THOMPSON: Please state
2 your name.

3 MR. HAGERMAN: Dale Hagerman.

4 JUDGE THOMPSON: Would you spell
5 your name for the record?

6 MR. HAGERMAN: H-A-G-E-R-M-A-N.
7 And my name, address and phone number are on the
8 testimony which I will submit.

9 JUDGE THOMPSON: You have an
10 exhibit?

11 MR. HAGERMAN: Yes.

12 JUDGE THOMPSON: Okay. Before
13 you take that to the reporter let me ask you, sir,
14 are you presently a customer of Missouri Public
15 Service?

16 MR. HAGERMAN: Yes, sir.

17 JUDGE THOMPSON: Okay. Why
18 don't you take that and let the reporter mark that
19 exhibit, please, and we will just call that
20 Exhibit 1. Did you want to submit this in lieu of
21 oral testimony or as a supplement?

22 (Exhibit Number 1 was marked for
23 identification by the Reporter.)

24 MR. HAGERMAN: Since we are not
25 overburdened with people who are appearing to

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1 testify, I can present it as oral testimony.

2 JUDGE THOMPSON: Please proceed.

3 MR. HAGERMAN: Okay. The
4 conclusion and rationale of my testimony is that a
5 rate increase at this time is not necessary and
6 would be harmful to the overall well-being of
7 citizens and the economy of Missouri.

8 I believe that this rate increase was
9 generated as a result of the severe natural gas
10 price pressures of last winter and spring and the
11 tremendous barrage of media coverage regarding the
12 situation in California and their electrical
13 shortages, threatened blackouts and the economic
14 problems of their utilities and the government in
15 California which resulted from that situation.

16 I don't have this statement in the
17 testimony, but any business, any utility would be
18 exceedingly wise to do something to correct a
19 situation where they were having problems in a
20 circumstance like that.

21 It seems that the conditions which
22 prevailed at that time are no longer a factor, and
23 combined with the severe slowdown of our national
24 economy, a better case could be made now for
25 reduction of electrical rates than can be

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1 justified for increased rates if any changes were
2 to be appropriate.

3 I would ask you to consider the following
4 points, sir. Natural gas prices, and I will
5 digress here. I understand that Missouri Public
6 Service does generate their electricity from a
7 coal fired plant which doesn't use natural gas,
8 but when I was preparing this, it's my belief that
9 natural gas is a major component of the energy
10 sources used for electrical production and for the
11 interlocking grids of power and other things that
12 go on, and I think that the natural gas testimony
13 is pertinent.

14 Natural gas prices are now relatively quite
15 low especially as compared to last spring, and as
16 of yesterday December natural gas futures could be
17 locked in at prices of under three dollars per
18 million BTU's, actually \$2.90. That's several
19 hundred percent below the prices that were being
20 kicked around last winter and spring when we had
21 the big scare and blackout threats and so on in
22 California.

23 Furthermore, a report as of yesterday
24 stated that, "U.S. natural gas inventories are at
25 94 percent of full capacity according to the

1 latest data from the American Natural Gas
2 Association."

3 A further part of that data stated that the
4 natural gas production by the large integrated
5 companies dropped during the third quarter by two
6 and a half percent.

7 Those changes made by rational companies
8 just don't seem to indicate to me that natural gas
9 potential shortages or gas prices are high enough
10 to justify a need for an electrical rate increase,
11 and it was my understanding that natural gas is
12 the primary energy source used in electric power
13 generation for many plants.

14 The same arguments, however, regarding
15 crude oil price conditions, apparently ample
16 supplies apply to coal fired plants because of the
17 role of oil based fuels in mining and transporting
18 coal from the northwestern states, Wyoming,
19 Montana wherever. Labor cost changes shouldn't be
20 a significant factor in this period of widespread
21 industrial workforce reductions.

22 My second reason, I don't understand how a
23 really valid argument could be made that higher
24 rates would be needed to make the utility's stock
25 a more desirable investment option, and that is

1 not one of the points that was mentioned on the
2 green sheet, but it seems that utilities have held
3 up quite well relative to many other stocks, and
4 personally I did invest in some natural gas stock
5 which is currently about 40 percent of the value
6 of what it was last spring when I was anticipating
7 that some of these shortages were here.

8 My point, marketplace conditions have
9 changed a great deal from our excitement, great
10 concern of last March, April, May, June, and I am
11 going to skip the rest of what I have written
12 here.

13 A rate increase is not in the best
14 interests of Missouri in my opinion. I assume
15 that the proposed rate increases will apply to
16 private consumers, to businesses and to units of
17 government. The overall depressed economy and
18 especially those families with workers who have
19 been victims or who are victims of layoffs or job
20 termination don't need higher costs in anything.

21 State government currently is withholding
22 budgeted funds from state departments within the
23 state just to get by. It seems that the state's
24 financial condition is so bad that state employees
25 are not slated to get any pay increase at all next

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1 year even though the consumer price index cost of
2 living has increased by two and six-tenths percent
3 during the course of October through the end of
4 September.

5 All this adds up to reduced buying power
6 throughout the economy which does affect virtually
7 all citizens. Electrical rate increases are just
8 not appropriate at this time as they would only
9 further tighten the noose on people, businesses
10 and government.

11 Fourth and my last point, the foregoing and
12 many other reasons that I won't develop add up to
13 a strong conclusion that now just is not the time
14 to increase electrical rates. Conditions of
15 several months ago may well have led to a prudent
16 decision to seek authority to raise rates to
17 assure a continued and a dependable electrical
18 power supply, but conditions now and in the
19 foreseeable future are not remotely what they
20 seemed to be last winter and spring.

21 The source of energy supplies and costs
22 seem not to be significant problems now and may
23 well be in better shape than they have been in the
24 past several years. Financing issue alternatives
25 do exist at interest levels that are so low that

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1 many people thought those low rates were gone
2 forever.

3 This is a time for utility management to
4 look in other directions and create real
5 shareholder value for their existing shareholders
6 rather than diluting the value by issuing more
7 shares.

8 In short, no rate increase seems to be
9 justified or appropriate in my mind. Better
10 alternatives exist for Mo Pub, their customers and
11 the State of Missouri. That concludes my
12 testimony.

13 JUDGE THOMPSON: Thank you, sir,
14 if you would remain at the microphone. First of
15 all, we have offered Exhibit Number 1. Do I hear
16 any objections to receipt of Exhibit Number 1 in
17 the record of this proceeding?

18 MR. WILLIAM: No, Judge.

19 JUDGE THOMPSON: Hearing no
20 objections Exhibit Number 1 is received and made a
21 part of the record of this proceeding. Secondly,
22 questions from counsel?

23 MR. WILLIAMS: No, Judge.

24 JUDGE THOMPSON: Questions from
25 the bench?

1 COMMISSIONER MURRAY: I have no
2 questions but I would just like to say thank you
3 for doing such a nice amount of homework to
4 prepare for this hearing. Thank you for being
5 here.

6 MR. HAGERMAN: Thank you. It's
7 important.

8 JUDGE THOMPSON: Thank you, Mr.
9 Hagerman. You are excused. Jim Jackson.

10 (Mr. Jackson was administered
11 the oath by Judge Thompson.)

12 JUDGE THOMPSON: Please state
13 your name.

14 MR. JACKSON: My name is Jim
15 Jackson.

16 JUDGE THOMPSON: And would you
17 smell that, please.

18 MR. JACKSON: J-A-C-K-S-O-N.

19 JUDGE THOMPSON: Mr. Jackson,
20 are you presently a customer of Missouri Public
21 Service?

22 MR. JACKSON: Yes, I am.

23 JUDGE THOMPSON: Please proceed.

24 MR. JACKSON: Sure. First of
25 all, I'd like to say that Missouri Public Service,

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1 which I have been a customer virtually all of my
2 life, is an extremely good public citizen, not
3 just the company but many of the people that are
4 inside of this hall this evening are a very
5 vibrant part of communities in a variety of
6 different aspects from public service, from
7 serving on boards, commissions, lots of different
8 aspects of the communities. So they are a very
9 important part of the living process, if you will,
10 in Warrensburg and a very important part of the
11 community in Warrensburg.

12 Last winter, last winter and spring when
13 the utility prices were extremely expensive and I
14 believe that when this rate increase request was
15 filed, the rates of natural gas or rates of the
16 entire gas industry were extremely expensive, and
17 I think their rate request was probably justified
18 at the time.

19 However, the situation -- or, excuse me,
20 the cost of natural gas particularly -- I'm not
21 sure about coal but I know natural gas has dropped
22 dramatically now, and I wonder if the Public
23 Service Commission might rethink or at least take
24 that in to consideration during their rate
25 consideration, take the -- how do I say that --

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1 take the fact in that the price of natural gas has
2 dropped significantly, and perhaps they would want
3 to -- Missouri Public Service might not need as
4 much of a rate increase now as they once did as
5 they did earlier this year. That's really all I
6 have to say this evening. Dale covered much of
7 this very adequately.

8 JUDGE THOMPSON: Thank you, Mr.
9 Jackson. Are there any questions from counsel?

10 (No response.)

11 JUDGE THOMPSON: Questions from
12 the bench?

13 COMMISSIONER MURRAY: No
14 questions. Thank you, Mr. Jackson.

15 JUDGE THOMPSON: Thank you. You
16 are excused. Are there any persons present who
17 did not sign up but who would like to testify?

18 (No response.)

19 JUDGE THOMPSON: Hearing none,
20 this local public hearing will be adjourned.
21 Thank you.

22 MS. O'NEILL: Your Honor, before
23 we adjourn I would ask that the letters that Mr.
24 Olson presented to Your Honor and to Ms. Murray be
25 made part of the record as exhibits.

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1 JUDGE THOMPSON: Do I hear any
2 objections?

3 MR. COOPER: I guess, Your
4 Honor, I'd just like the opportunity to take the
5 letters and take a look at them before I make up
6 my mind one way or another.

7 JUDGE THOMPSON: You certainly
8 may, Mr. Cooper, here they are. Take as long as
9 you need.

10 MR. COOPER: Your Honor, I have
11 no objection.

12 JUDGE THOMPSON: Okay. Does
13 anyone else have any objection?

14 MR. WILLIAMS: Staff has no
15 objection.

16 JUDGE THOMPSON: All right.
17 When these were originally handed to me by Mr.
18 Olson, it was my intention to place them in the
19 file in what we call the letters file. Each one
20 of these cases attracts letters from consumers
21 which are maintained as part of the file.

22 These letters are similar to those letters.
23 The persons who wrote these letters are not here
24 and are not under oath and are not subject to
25 questioning from counsel which puts them in a

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1 different category than, for example, the
2 statement handed to me by Mr. Hagerman who was
3 here, but since counsel has raised this point and
4 has requested that they be received in the record
5 and no one has objected, I will receive them in
6 the record.

7 However, I will ask Ms. O'Neill to take
8 them to the microphone and read them into the
9 record. That way they will become a part of the
10 transcript which each of the commissioners will
11 read and consider.

12 MS. O'NEILL: This first letter
13 begins, "Public Service Commission, as senior
14 citizens we are protesting your proposed raise.
15 Just because summer ended and we are no longer
16 using air and now we are going to heat you can't
17 leave it alone. Our little raise we get the first
18 of the year is hardly anything when you think of
19 how the prices have went up on everything. Why
20 don't some of you big wheels take a little less on
21 your paychecks and try and live like the rest of
22 us do." And its signed Mr. and Mrs. T. L.
23 Stallsworth, Concordia, Missouri.

24 JUDGE THOMPSON: Thank you.

25 MS. O'NEILL: The second letter

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1 says, "Since I am unable to attend the meeting in
2 Warr" -- W-A-R-R -- "on the increase of our
3 electric bill I am doing it by letter. I do not
4 think that we need a raise on our bill. Things
5 are high enough already. I am an elderly widow
6 living on a fixed income. The gas company is
7 thinking about lowering their rates. So I doubt
8 seriously if you all really need to up yours.
9 This is a bad time for our country, and I think
10 you all need to take that in to consideration."
11 And that is signed Selma Graf.

12 JUDGE THOMPSON: Thank you.

13 MS. O'NEILL: And finally, "I do
14 not think you should be considering a rate
15 increase of any kind during these times. Have you
16 people ever thought of living off of one income.
17 It makes a big difference in your life let me tell
18 you. I am a widow and it's hard, and what about
19 all of the people we have living on fixed incomes
20 in Concordia. We have a lot and a bunch of
21 widows. And what about the young people who are
22 just starting out. I think it's time the top
23 people quit giving themselves raises and live like
24 most other people. Why do we need to expand
25 internationally. Let's take care of our people

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1 first. If the gas company is going to try to
2 lower their rates why can't you. No one is
3 getting a cost of living raise because money just
4 isn't there. So where is our money supposed to
5 come from. I am a widow and I have been for ten
6 years come November 6th. I was 51 when my whole
7 life was taken from me, and I have fought hard to
8 keep going. Maybe you all ought to walk in these
9 shoes for ten years." And it's signed Donna
10 Langkrachr. It's L-A-N-G-K-R-A-C-H-R, 501
11 Southwest 8th, Concordia, Missouri.

12 JUDGE THOMPSON: Thank you very
13 much, Ms. O'Neill. Does anyone have anything else
14 to bring before the Commission at this time?

15 (No response.)

16 JUDGE THOMPSON: Do you want to
17 mark these as 2,3 and 4. There being nothing
18 further, the Commission will adjourn this local
19 public hearing at this time. Thank you very much
20 for coming here this evening.

21 (Exhibit Numbers 2, 3 and 4 were
22 marked for identification by the
23 Reporter.)

24 (Proceedings concluded at 6:30 p.m.)

25

ROBERTS & ASSOCIATES BY KIMBERLY G. ROBERTS, CM

1 C E R T I F I C A T E

2 STATE OF MISSOURI)

3)

4 COUNTY OF PETTIS)

5

6 I, Kimberly G. Roberts, CCR, CSR, RPR, CM,

7 and Notary Public of the State of Missouri do

8 hereby certify that I reported in machine

9 shorthand the foregoing proceedings and that the

10 foregoing pages constitute a full and complete

11 transcription of my shorthand notes.

12 Dated this 15th day of November, 2001.

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KIMBERLY G. ROBERTS, CCR No. 354

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