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February 11, 2003

Missouri Public Service Commission
Attn: Secretary of the Commission
200 Madison Street, Suite 100
P.O. Box 360
Jefferson City, Missouri 65102-0360

FILED³

FEB 11 2003

Re: Case No. TN-2003-0249
ExOp of Missouri, Inc. d/b/a Unite

Missouri Public
Service Commission

Dear Mr. Roberts:

Pursuant to ordered section 2 of the Commission's *Order Recognizing Change of Corporate Name, Order Approving Adoption Notices, and Order Directing Notice* issued in the above-referenced case on February 6, 2003, please find enclosed for filing an original and eight (8) copies of ExOp of Missouri, Inc. d/b/a Unite's customer notice. A copy of this customer notice was faxed to the Staff per its request on January 31, 2003 but apparently was not included or referenced in Staff's recommendation to the Commission.

Copies of this filing have been sent this date to the General Counsel's Office and the Office of the Public Counsel. Thank you.

Sincerely,

Brent Stewart

Brent Stewart

CBS/bt

Enclosures

cc: General Counsel's Office
Office of the Public Counsel
Rachel Reiber



July 26, 2001

Sometimes Change is Good

On August 15, 2001 ExOp will change its name to Unite. We are very excited about the change and want to share the news with you before we make the public announcement.

Along with the name change Unite will also be introducing new service packages. These packages group phone, television and internet services together at discounted prices. As a result, you will have the opportunity to save even more on your monthly bill. You will be receiving information on these packages very soon.

We know you have a choice when you select your telephone, television and internet provider and we sincerely appreciate the fact that you have chosen ExOp. If you have any questions please do not hesitate to call, we are always happy to visit with you.

Sincerely

JoAnn

**JoAnn Lawson
Sales Manager**