

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 18th day of May, 2006.

Veterans Travel Service, Inc.,)	
)	
Complainant,)	
)	
vs.)	<u>Case No. TC-2006-0348</u>
)	
AT&T,)	
)	
Respondent)	

ORDER DISMISSING COMPLAINT

Issue Date: May 18, 2006

Effective Date: May 28, 2006

On March 10, 2006, Veterans Travel Service, Inc., filed a complaint against AT&T regarding phone service it has received from that company. The complaint is deficient in that it was filed by a non-attorney. As a corporation, Veterans Travel Service, Inc., cannot appear before the Commission unless represented by an attorney. On March 15, Kimberly Happy, manager of the Commission's data center, mailed a letter to Ms. Valerie Cooper at Veterans Travel Service, Inc., advising the company of this deficiency, but Veterans Travel Service, Inc., did not respond. On April 12, the Commission issued a notice informing the Complainant that its complaint might be dismissed unless an attorney licensed in

Missouri entered an appearance on behalf of Veterans Travel Service, Inc., by May 12. Again, the Complainant has not responded.

The Commission cannot consider a complaint brought by a corporation unless that corporation is represented by an attorney licensed to practice law in the state of Missouri.¹ For that reason, Veterans Travel Service, Inc.'s complaint must be dismissed. If Veterans Travel Service, Inc., chooses to retain the services of an attorney to refile this complaint it is free to do so.

IT IS ORDERED THAT:

1. Veterans Travel Service, Inc.'s complaint against AT&T is dismissed.
2. This order shall become effective on May 28, 2006.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Davis, Chm., Murray, Gaw and Appling, CC., concur
Clayton, C., absent

Woodruff, Deputy Chief Regulatory Law Judge

¹ See. Reed v. Labor and Industrial Relations Commission, 789 S.W. 2d 19 (Mo banc 1990); Clark v. Austin, 340 Mo. 467, 101 S.W.2d 977 (Mo banc 1937).