BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

ROB LEE,

Complainant,

v.

MISSOURI AMERICAN WATER COMPANY, File No. WC-2009-0277

Respondent.

ORDER GRANTING MOTION TO PRODUCE A LEGIBLE COPY AND DIRECTING AN EXPEDITED RESPONSE

Issue Date: June 1, 2009

Effective Date: June 1, 2009

The Missouri Public Service Commission is granting in part Rob Lee's motion for delivery of legible documents ("the motion"), which he filed on June 1, 2009. The Commission is also directing Missouri American Water Company ("MAWC") to file an expedited response as to the remainder of the motion as follows.

a. The Motion

Mr. Lee filed the motion on June 1, 2009. The motion also seeks legible copies of all

documents that the Commission ordered MAWC to produce in its May 29, 2009 order

granting Mr. Lee's motions to compel. In particular, the motion seeks a legible copy of:

a map of the water system owned or maintained by Missouri American Water Company within one quarter mile radius of [Mr. Lee's] home at 11119 Carl, St. Louis Mo 63138

("the map"). MAWC produced the map in electronic form with its "Respondent's Response to Complainant's 2nd Request for Information from MAWC."¹ The motion alleges that such

¹ Filed on May 26, 2009.

format is too small to be fully legible, and becomes entirely illegible when enlarged. It seeks a legible copy. Mr. Lee asks the Commission to order all such documents delivered by 12:00 a.m. June 2, 2009.

b. Map

The Commission will grant the motion in part as to the map because MAWC has already located and reproduced the map in one form, though not a form that Mr. Lee can read. No later than June 2, 2009 at 5:00 p.m., MAWC shall deliver to Mr. Lee a hard copy of the map reasonably large enough for a person to read as delivered. MAWC shall contemporaneously file a certificate of service showing the manner of compliance with that directive.

c. Response as to Other Documents

No later than noon on June 2, 2009 MAWC shall file a response to this order stating the time in which it can expeditiously deliver the documents, other than the map, as to which the Commission granted Mr. Lee's motion to compel in its May 29, 2009 order.

THE COMMISSION ORDERS THAT:

1. No later than noon on June 2, 2009 MAWC shall file a response to this order stating the time in which it can expeditiously deliver the produce the documents as to which the Commission granted Mr. Lee's motion to compel in the Commission's May 29, 2009 order, other than the map described at Mr. Lee's second request for information, item no. 1 ("the map").

- 2. No later than June 2, 2009 at 5:00 p.m., MAWC shall
 - a. deliver to Mr. Lee a hard copy of the map reasonably large enough for a person to read as delivered; and

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b. file a certificate of service showing the manner of compliance with the

directive in ordered paragraph 2.a.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Daniel Jordan, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 1st day of June 2009.