


MO Facebook posts - Payment options/disconnects

**Summit Natural Gas**  
Published by Aaliyah Grant [?] · June 1 at 1:13 PM · ⚙️

We recognize that many families are facing unexpected financial hardships, please check out; <https://summitnaturalgas.com/paymentassistance>, our page that brings awareness to customer assistance programs. If needed, take a look at the available resources and you may be eligible for assistance with your bill. #Allinthistogether



**Payment Assistance - Summit Utilities Inc.**  
Summit Natural Gas has partnered with local weat...

**Payment Assistance - Summit**  
Summit Natural Gas has partnere

40 People Reached      3 Engagements      **Boost Post**

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**Summit Natural Gas**  
Published by Aaliyah Grant [?] · May 7 at 5:18 PM · ⚙️

The safety of our customers and our employees comes first and is our highest priority. To help support our customers who may be experiencing a financial hardship as a result of COVID-19, all-natural gas disconnections and late fees will be suspended until further notice. While we cannot waive the charges for your natural gas service, we will work with you to make payment arrangements if you need them. Our Customer Service team is here to help with a wide array payment assistance programs, arrangements or an extension. Please call us at 1-877-857-7493 or visit our website at <https://summitnaturalgas.com/paymentassistance> for more information.

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**Summit Natural Gas**  
Published by Aaliyah Grant [?] · April 23 at 3:23 PM · ⚙️

Read how we are committed to protecting the health and safety of our customers, team members and communities that rely on us to provide reliable energy. #FuelingOurCommunities #allinthistogether



SUMMITNATURALGAS.COM  
**Suspending Disconnects In Response To COVID 19 - Summit Utilities Inc.**  
Lebanon, MO – Summit Natural Gas of Missouri (Summit) today announced a suspension of service disconnections to any customers who...

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**Summit Natural Gas**  
Published by Aaliyah Grant [?] · May 14 · ⚙️

Missouri is known for its strength and its might. To get through these unprecedented times, it's going to take all of us coming together. To learn more about how we're working together to support our communities in need: <https://summitnaturalgas.com/COVID19Update>.



SUMMITNATURALGAS.COM  
**COVID-19 Update - Summit Utilities Inc.**  
In our continued effort to protect the health and wellbeing of our customers, team members and communities we serve, we wanted to reach out to you directly about the steps we are taking to

39 People Reached      3 Engagements      **Boost Post**

2

**Summit Natural Gas**  
Published by Aaliyah Grant [?] · April 16 at 4:57 PM · ⚙️

We are supporting customers, communities and employees facing unexpected financial hardships during #COVID19. In addition, we are suspending disconnections for non-payment right now. Find out more about what we're doing to help those hit by the pandemic here: <https://summitnaturalgas.com/COVID19Update>

30 People Reached      2 Engagements      **Boost Post**


2

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**Summit Natural Gas**  
Published by Aaliyah Grant [?] · April 15 at 5:05 PM · 🌐

We're determined to help protect the health and safety of our employees while continuing to deliver reliable service to our customers and communities. As a part of that, our crews are practicing social distancing in the field. For their safety and yours, please keep a safe distance from their work areas. If you need assistance, visit our website or call us. #FuelingOurCommunities #allinthistogether




**139** People Reached      **11** Engagements      [Boost Post](#)

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**Summit Natural Gas**  
Published by Aaliyah Grant [?] · April 10 · 🌐

Our parent company, Summit Utilities, has pledged to donate \$80,000 to #COVID19 relief efforts. Find out more about what we're doing to help those hit by the pandemic here:  
[www.summitnaturalgas.com/SummitPledges80kInCovid19Relief](http://www.summitnaturalgas.com/SummitPledges80kInCovid19Relief)




**COVID-19 Update**

We've pledged to donate \$80,000 in COVID-19 relief to the communities we serve.

We are making this donation to nonprofit partners that will have an immediate and significant positive impact in communities that have been hit hardest by this unprecedented health crisis.

The focus on relief efforts will be to help those who have suffered from the devastating financial, educational and health impacts of the coronavirus pandemic. Key areas of interest include:

- Educational Support
- Emergency Food Distribution
- Utility Assistance
- Healthcare
- Housing Support
- Employment Support and Job Training for Displaced Workers



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**Summit Natural Gas**  
Published by Aaliyah Grant [?] · April 14 at 4:07 PM · 🌐

We understand that the #COVID19 pandemic has caused economic hardship for many of our customers. During this pandemic, we are making every effort to work with customers who may need payment assistance, arrangements or extensions, and have suspended natural gas disconnections for nonpayment and late fees.

Call us or visit [www.summitnaturalgas.com/paymentassistance](http://www.summitnaturalgas.com/paymentassistance) if you need help with your bill or want to set up a payment plan.

We're here for you no matter what. Remember, we're all in this together.




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👍 1

**Summit Natural Gas**  
Published by Debbie Williams [?] · March 24 · 🌐

With so many members of our community staying home and practicing social distancing, we're getting many inquiries from customers about options for making payments online and on the phone. We have many convenient options to choose from! Learn more at <https://www.summitnaturalgas.com/payment-options>



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### Summit Natural Gas

Published by Debbie Williams · March 16 ·

Summit Natural Gas of Missouri (Summit) today announced a suspension of service disconnections to any customers who are having a hard time paying their bill. This policy will remain in effect until April 30, 2020. At that time the company will evaluate whether to extend the suspension.

"Right now, our top priority is protecting the health and wellbeing of our customers and the communities we serve, which is why we are suspending service disconnections to any customers who are... See More



754 People Reached

71 Engagements

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### Summit Natural Gas

Published by Debbie Williams · March 13 ·

In our continued effort to protect the health and wellbeing of our customers, team members and communities we serve, we wanted to reach out to you directly about the steps we are taking to address the spread of coronavirus disease 2019 (COVID-19).

At Summit Natural Gas, we've been monitoring the situation closely and are following recommendations from the U.S. Centers for Disease Control and Prevention (CDC). In addition, we are prepared to respond to situations to ensur... See More



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Boosted on Mar 14, 2020 By Debbie Williams

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3.8K

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