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March 23, 2000

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 3660
Jefferson City, Missouri 65102

FILED²

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Missouri Public
Service Commission

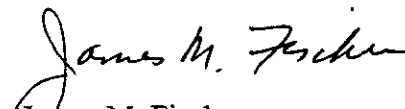
RE: *United Communications HUB, Inc.*
Case No. TA-2000-499

Dear Mr. Roberts:

Enclosed are the original and six (6) copies of substitute tariff sheet nos. 4, 17, 21, 22, 23, 24, 25, 26, 27 and 28, which incorporate changes requested by Staff. A new rate section also has been incorporated in the substitute tariff sheets.

Thank you for your attention to this matter.

Sincerely,


James M. Fischer

/jr
Enclosures

cc: Office of the Public Counsel

200000744

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United Communications HUB, Inc.
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626.683.8383

SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING

- 2.9.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until canceled by the Customer on not less than thirty (30) days' written or oral notice, unless Commission rules specify otherwise.
- 2.9.2. The Customer is responsible in all cases for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.9.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance, and may be subject to additional collection agency fees.
- 2.9.4. A charge of \$20.00 will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- 2.9.5. Billing disputes should be addressed to Company's customer service organization via telephone to 800.862.9970. Customer service representatives are available from 8:00 AM to 5:00 PM Pacific Time. Messages may be left for Customer Services from 5:01 PM to 7:59 AM Pacific Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.
- 2.9.6. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

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SECTION 2 - RULES AND REGULATIONS, Continued

2.12. INTERCONNECTION

- 2.12.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.12.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

2.13. DEPOSITS AND ADVANCE PAYMENTS

The Company does not require a deposit. The Company does reserve its right to request deposits. If at any time the Company does request deposits, those deposits will be maintained pursuant to the Commission's rules.

2.14. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. TAXES

All state and local taxes (*i.e.*, gross receipts tax, sales tax, municipal tax) are listed as separate line items and are not included in the quoted rates for services paid for in arrears. All state and local taxes are included in the quoted rates for prepaid services. All charges and fees subject to the Missouri Public Service Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1. TIMING OF CALLS

- 3.1.1. The Customer's long-distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.2. The minimum call duration for billing purposes for all services except calling card service is eighteen (18) seconds with six (6) second billing increments thereafter. Minimum call duration for calling cards is sixty (60) seconds with sixty (60) second billing increments thereafter.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.

3.2. UNITED COMMUNICATIONS HUB TELECOMMUNICATIONS SERVICES

- 3.2.1. Company provides switched and dedicated access, inbound and outbound, telecommunications services which allow Customer to establish a communications path between two stations by using uniform dialing plans.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. UNITED COMMUNICATIONS HUB TELECOMMUNICATIONS SERVICES, Continued

3.2.2. **One Plus Service** is a switched or dedicated access service offering users outbound "1 plus" long distance telecommunications services.

3.2.3. **Toll Free Service** is a switched or dedicated access service offering users inbound, toll free long distance telecommunications services. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned toll free number. The Customer pays for the call.

3.2.4. **Travel Card Service** permits the caller to charge the principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the United States by dialing a toll free number and entering a personal identification code, followed by the desired telephone number. Travel Card calls are billed at the Company's tariffed rates and appear on the Customer's monthly long-distance bill.

3.3. PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

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SECTION 4 - RATES

4.1. SERVICE CHARGES

Service charges per account are based on the following schedules:

4.1.1. Switched Access Services

A. Switched One Plus Service

<u>Initial 18 Seconds</u>	<u>Additional 6 Seconds</u>
\$0.0394	\$0.0131

B. Switched 800 Service

<u>Initial 18 Seconds</u>	<u>Additional 6 Seconds</u>
\$0.0300	\$0.0100

There is a monthly \$4.95 toll free number storage fee.

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SECTION 4 – RATES, Continued**4.1. SERVICE CHARGES, Continued****4.1.2. Dedicated Access Services**

Dedicated facilities must be provided by the Customer to the nearest Point of Presence. Non-switched private line services will be provided only between exchanges and will not be offered within a local exchange.

A. Dedicated One Plus Service

<u>Initial 18 Seconds</u>	<u>Additional 6 Seconds</u>
\$0.0263	\$0.0088

B. Dedicated 800 Service

<u>Initial 18 Seconds</u>	<u>Additional 6 Seconds</u>
\$0.0263	\$0.0088

There is a monthly \$4.95 toll free number storage fee.

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SECTION 4 – RATES, Continued

4.1. SERVICE CHARGES, Continued

4.1.3. Travel Card Service

Calling card charges are billed in sixty (60) second increments with a sixty (60) second minimum per call.

<u>Initial 60 Seconds</u>	<u>Additional 60 Seconds</u>
\$0.1490	\$0.1490

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SECTION 4 – RATES, Continued**4.2. Directory Assistance**

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

Directory Assistance, per call \$1.50

4.3. Surcharges

The Company will assess the following surcharges on switched access calls originating and terminating outside of the Southwestern Bell Telephone Company service area.

<u>Service</u>	<u>Surcharge</u>
Switched Access, per call	\$0.02
Dedicated Access, per call	\$0.04

4.4. Payphone Charge

A charge applies on all completed intrastate toll-free 10XXX/101XXXX access code calls, including any 800/888 or travel card calls, originating from a pay telephone. This charge is applied in addition to any other applicable service charges or surcharges. The charge does not apply to calls paid for by inserting coins at the pay telephone or calls placed from stations other than a pay telephone.

The Payphone Charge is \$0.25.

4.5. Individual Case Basis (ICB) Arrangements

Rates for services offered on an individual case basis ("ICB") will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request, on a proprietary basis.

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