

Name of Utility: Elm Hills Utility Operating Company, Inc.  
 Service Area: Missouri Service Areas

Rules and Regulations Governing Rendering of  
 Water Service

Schedule of Rates

AVAILABILITY – This rate is available to all residential (“domestic”), commercial, industrial, and other public authority metered customers.

MINIMUM CUSTOMER CHARGE – The minimum charge for water service available through the facilities of the Company for the billing period and for the meter size furnished the customer charge is:

<u>Meter Size</u>	<u>Monthly Billing</u>
5/8"	\$31.04
1"	\$77.59
1 ½"	\$155.18
2"	\$248.28
3"	\$465.53
4"	\$775.88
6"	\$1,551.77

COMMODITY CHARGE – In addition to the Minimum Customer Charge, the Commodity Charge for all water used registered by the meter is or \$7.07 per 1,000 gallons.

Existing customers as of the effective date of this tariff without a meter, or with a non-functioning meter, will be charged a Flat Rate of as shown below until such time the meter is replaced. When a non- functioning meter is replaced with a functioning meter, the Minimum Customer Charge per meter size and the Commodity Charge will be applied to the next billing period.

<u>Meter Size</u>	<u>Monthly Billing</u>
5/8"	\$60.15
1"	\$120.29
1 ½"	\$300.73
2"	\$481.17
3"	\$902.19
4"	\$1,503.65
6"	\$3,007.30

- \* Indicates new rate or text
- + Indicates change

Issue Date: January 28, 2021  
 Month /Day/Year

Effective Date: February 27, 2021  
 Month /Day/Year

ISSUED BY Josiah Cox, President  
 Name and Title of Issuing Officer

1650 Des Peres Rd., Ste 303, St. Louis, MO 63131  
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<p><u>New Service Connection Fee</u>                      Consists of the costs incurred by the Company for construction including parts, material, labor and equipment, but excluding the cost of the meter. See Rule 5 B.</p>	<p>Actual Cost</p>
<p><u>Service Connection Inspection Fee</u>                      See Rule 5 B. 2 and 5 B. 3.</p>	<p>\$82.50</p>
<p><u>Water Service Line Inspection Fee</u>                      See Rule 5 C.</p>	<p>\$25</p>
<p><u>Turn-On/Turn-Off (Requested by the Customer)</u>                      8 am to 5 pm Monday through Friday                      (scheduled 24 hours in advance)</p>	<p>\$27.50</p>
<p>Before 8 am and after 5 pm, Saturdays/Sundays,                      or scheduled less than 24 hours in advance</p>	<p>\$164.00</p>
<p><u>Turn-On/Turn-Off Associated With Non-Payment</u></p>	<p>\$27.50</p>
<p><u>On-site Collection Charge</u>                      This charge will be added to the current bill if the Company personnel is on-site to disconnect the service when the Customer pays the bill. The disconnection fee may not be assessed if the service is not physically disconnected.</p>	<p>\$27.50</p>
<p><u>Meter Test Fee</u>                      See Rule 12 B.</p>	<p>\$120</p>
<p><u>Late Charges</u>                      The late charge is calculated monthly with the greater amount above being added to the delinquent bill in accordance with Rule 10 G.</p>	<p>\$5 or 3%</p>
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Schedule of Service Charges continued

Returned Check Charges	\$25
Service Calls for Damages caused by Customer	Actual cost but not less than \$40

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Rule 2 GENERAL RULES & REGULATIONS

- A. Every applicant, upon signing an application for any water service rendered by the Company, or any Customer upon taking of water service, shall be considered to have expressed consent to be bound by these Rates, Rules and Regulations.
- B. The Company's Rules and Regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these Rules and Regulations.
- C. The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional Rates, Rules or Regulations or to alter existing Rates, Rules or Regulations as it may from time to time deem necessary and proper.
- D. After the effective date of these Rules and Regulations, all new facilities, construction contracts, and written agreements shall conform to these Rules and Regulations, and in accordance with the statutes of the state of Missouri and the Rules and Regulations of the Missouri Public Service Commission. Pre-existing facilities that do not comply with applicable Rules and Regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.
- E. The point of delivery of water service shall be at the connection of the Customer's service line to the Company's service connection.
- F. The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these Rules and Regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

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Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- A. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's Rules and Regulations.
- B. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these Rules and Regulations.
- C. The Company shall not be responsible for damages caused by any failure to maintain water pressure or water quality, or for interruption, if such failure or interruption is without willful default or negligence on its part.
- D. The Company shall not be liable for damages due to, or interruptions caused by, defective piping, fittings, fixtures and appliances on the Customer's premises and not owned by the Company.
- E. The Company shall not be liable for damages due to Acts of God, civil disturbances, war, government actions, or other uncontrollable occurrences.

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