



July 19, 2010

Request 12

DISCONNECT NOTICE

Exhibit C

AMOUNT DUE	ACCOUNT NUMBER

Amount Paid \$ _____

TEST

11.4

Ameren Missouri
PO Box 66700
Saint Louis MO 63166-6700

2020000 0086708051403 00180230 00180230 00180230

NOTICE

IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF
IS PAID ON OR BEFORE

FOR THE REASON(S) MARKED BELOW

☒ Past Due Balance ☐ Deposit Due

Account Number

Service to Date

Last Payment

Was Received on

NOTICE:

If the amount due shown above has not been paid by the date indicated, your service is subject to disconnection. If your service is disconnected, you will be required to pay the full amount due plus a reconnection charge before service can be restored. Should your service be disconnected, we will try to restore your service on the day we receive payment or the next business day.

Payments should be made using either a credit card or debit card through Speedpay (1.866.268.3729) or in person at an AUTHORIZED pay agent. To find the nearest AUTHORIZED location, please visit AmerenMissouri.com or call Customer Service during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 1.877.206.1234. For customers using Relay Missouri, dial 711. If you choose to pay at a location not authorized to collect Ameren Missouri payments, the payment may not be posted immediately and your service could be disconnected.

If you cannot pay the above amount, it may be possible to arrange a payment plan. You may call Customer Service during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 1.877.206.1234. For customers using Relay Missouri, dial 711.

IF PAYMENT OF THIS AMOUNT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. THANK YOU.

Ameren Missouri
PO Box 66700
Saint Louis MO 63166-6700

DC1132

Exhibit D

Request 13



FINAL NOTICE PRIOR TO DISCONNECTION

**PO BOX 66700
SAINT LOUIS MO 63166-6700**

Notice Date

AMOUNT DUE	ACCOUNT NUMBER

*Too late to mail.
Present at an authorized pay agent.*

Amount Paid \$

FINAL NOTICE IMPORTANT – PLEASE READ THIS IMMEDIATELY

WITHOUT FURTHER NOTICE YOUR UTILITY SERVICE AT

**WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF
IS PAID ON OR BEFORE**

FOR THE REASON(S) MARKED BELOW

☐ Past Due Balance ☐ Deposit Due ☐ Payment Returned

Account Number

Service to Date

Last Payment

Was Received on

PLEASE CONTACT US NOW BEFORE YOUR SERVICE IS DISCONNECTED.

NOTICE:

If the amount due shown above has not been paid by the date indicated, your service is subject to immediate disconnection. If your service is disconnected, you will be required to pay the full amount due plus a reconnection charge before service can be restored and you may be asked for a deposit. Should your service be disconnected, we will try to restore your service on the day we receive payment or the next business day. If this notice is regarding a returned item, a service charge will be billed to your account on your next bill.

If you cannot pay the above amount, it may be possible to arrange a payment plan. Please call our Customer Contact Center at 1-800-552-7583 or for customers using a TTY call 1-800-992-6030. Our billing inquiry hours are 7:00 a.m. to 7:00 p.m., Monday through Friday.

IF PAYMENT OF THIS ACCOUNT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. THANK YOU.

**AMEREN MISSOURI
PO BOX 66700
SAINT LOUIS MO 63166-6700
1-800-552-7583**