

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Repository Docket)
In which to Gather Information about)
the Lifeline Program and Evaluate) **Case No. TW-2014-0012**
the Purposes and Goals of the)
Missouri Universal Services Fund)

STAFF MEMORANDUM

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Memorandum* states as follows:

1. Staff on July 11, 2013, filed a *Motion to Open a Repository Docket* along with a *Report* to open this docket. Starting in 2014, Staff files a report each year regarding the annual process of verifying the continued eligibility of existing Lifeline program subscribers using the Federal Communications Commission’s (FCC) Form 555. Staff filed its most recent prior *Report* on May 7, 2020, providing a summary of the results and data gathered from the submissions of Form 555 to the Commission for 2019.

2. *Staff’s Memorandum*, attached here as Appendix A is an explanation of FCC Form 555 along with a summary of the results and data gathered from the Form 555 submissions to the Commission for 2020. Attachment A to Appendix A is a confidential document reflecting a breakdown of all of the results Staff was able to review for the 2020 recertification process. As the *Memorandum* outlines, the Universal Service Administrative Company (USAC) took over as National Verifier of Lifeline eligibility in 2019. The *Staff Memorandum* explains how this has led to many of the Form 555 submissions reflecting zeros where the National Verifier is handling the recertification and verification process. Staff prays the data compiled in this *Report* will assist the

Commission with future inquiries as to its Lifeline providers and subscribers within Missouri.

WHEREFORE, Staff asks the Commission to accept *Staff's Memorandum*; and grant such other and further relief as the Commission considers just in the circumstances.

/s/ Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 6th day of May, 2021, to all counsel of record.

/s/ Whitney Payne