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1	STATE OF MISSOURI	
2	PUBLIC SERVICE COMMISSION	
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4	TRANSCRIPT OF PROCEEDINGS	
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6	Pre-Hearing Conference	
7	June 6, 2014	
8	St. Louis, Missouri	
9	Volume 1	
10		
11	Karen Smith,)	
)	
12	Complainant,)	
)	
13	Vs.) File No. WC-2014-0161	
)	
14	Missouri American)	
	Water Company,)	
15)	
16	Respondent.)	
17		
18	PRE-HEARING CONFERENCE	
19	JUNE 6, 2014	
20		
21		
22	KENNARD L. JONES, Presiding	
23	SENIOR REGULATORY LAW JUDGE	
24		
25		

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1	APPEARANCES			
2				
3	For the Complainant:			
4	Mr. Ronald F. Borgmann			
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	For the Missouri Public Commission			
12	Staff via telephone:			
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13	Attorney at Law			
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14	Jefferson City, MO 65102			
15	Also present: Karen Smith			
	Derek Cortez,			
16	Missouri American Water			
	Dave Spratt, Missouri Public			
17	Commission Staff			
18	Court Reporter:			
	S. Denise Ballard, RPR			
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25				

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1	PROCEEDINGS	
2	* * * * *	
3	JUDGE JONES: On the record with Case	
4	No. WC-2014-0161, Karen Smith versus Missouri	
5	American Water Company. My name is Kennard Jones.	
6	I'm the Regulatory Law Judge assigned to this	
7	matter. At this time, let's take entries of	
8	appearances. Are you representing Ms. Smith?	
9	MR. BORGMANN: Yes, Your Honor. Ronald	
10	Borgmann, attorney for Karen Smith, who is also	
11	present.	
12	JUDGE JONES: And for Missouri American	
13	Water?	
14	MR. LUFT: Tim Luft, 727 Craig Road,	
15	St. Louis, Missouri 63141 and I also have with me,	
16	Derek Cortez. Derek just finished his first year at	
17	St. Louis University Law School and he's a summer	
18	clerk with us.	
19	JUDGE JONES: And for the staff for the	
20	Commission.	
21	MR. OPITZ: Tim Opitz, P.O. Box 360,	
22	Jefferson City, Missouri 65102 for the staff of the	
23	Missouri Public Service Commission.	
24	JUDGE JONES: Okay. Well, it looks	
25	like there is damage to property; and I don't I	

		Page 4
1	mean are there factual disputes?	
2	MR. BORGMANN: If we may, before we	
3	start. I guess, I have a dumb question.	
4	JUDGE JONES: No.	
5	MR. BORGMANN: In your staff's	
6	recommendations, they indicate that there is, that	
7	you can't order them to do anything about the	
8	property damage. And, I guess, my question is, why	
9	are we here?	
10	JUDGE JONES: Good question.	
11	MR. OPITZ: Judge Jones, if I may	
12	respond to that.	
13	JUDGE JONES: Yes, Mr. Opitz.	
14	MR. OPITZ: Well, we've got case law	
15	from the Missouri Supreme Court and Appeals Court	
16	that say that PSD has primary and exclusive	
17	jurisdiction over matters relating to in-metro(ph	
18	sp) in utilities which we sort of mentioned in our	
19	pleading for our staff direct, and, I guess, that's	
20	the reason that we are here. And then the	
21	Commission will then look at whether there's been a	
22	violation of the statute, commission rule, or any	
23	provision in the tariff as I understand it. Now,	
24	the staff has recommended that because of what you	
25	had been seeking, either restoration of the property	

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- 1 or money damages, which the Commission cannot order,
- 2 although, you must come to the Commission first,
- 3 staff recommends that the complaint be dismissed or
- 4 that, Mr. Borgmann, that you recommend the complaint
- 5 be dismissed so if you do want to pursue the matter
- 6 further, you would be able to in Circuit Court.
- 7 MR. BORGMANN: Yeah, that's basically
- 8 what I want. I want to make sure that I have
- 9 exhausted my administrative remedies so nobody can
- 10 yell at me for not doing that; and then I can sue
- 11 them, yes. That's what I would like.
- 12 JUDGE JONES: Crash course in admin.
- 13 law. Mr. Luft, it seems like you want to respond to
- 14 that.
- MR. LUFT: We're here in good faith.
- 16 That may be the law, and we're here, if we can
- 17 resolve this, we would love to do it. Whether it's
- 18 administrative or civil, whatever, we are here in
- 19 good faith.
- JUDGE JONES: That's what this is for
- 21 actually. It's an opportunity for you to resolve
- 22 the matter. At some point, we'll go off the record
- 23 and I'll leave you all in this room to discuss any
- 24 possible resolution that you come to. And if you
- 25 don't, what I would like, if there aren't any

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- 1 factual disputes, I would just like a Statement of
- 2 Facts. I don't know that the Commission will just
- 3 flat out dismiss the matter. Rather, they may just
- 4 issue an order finding those facts that all of you
- 5 agree on and then making conclusions of law, made
- 6 perhaps consistent with staff's recommendation, I
- 7 don't know. The Commission's conclusions are
- 8 sometimes independent of staff's recommendation.
- 9 But this will be an opportunity for you all to
- 10 discuss the matter, perhaps resolve it. If not,
- 11 what I'll do is gather a Statement of Facts from
- 12 everyone if there aren't any factual disputes. If
- 13 there are factual disputes, then we'll make a
- 14 record, go on the record, rather, and resolve that
- 15 factual dispute if there are any.
- MS. SMITH: Regarding the factual
- 17 disputes, I'm not a lawyer, but in the
- 18 correspondence that I've seen that the water company
- 19 has produced, you are denying that you have any
- 20 knowledge of any of this. And so, I guess, I'm
- 21 understanding that, I guess, up front, that's a fact
- 22 that needs to be determined.
- JUDGE JONES: Well, it is.
- MS. SMITH: I think there's enough
- 25 evidence to show that something happened and your

Page 7 people are the people that had the shovel in the 2 ground that day. So I don't know how you can say 3 that you have no knowledge about it. MR. LUFT: I think the factual disputes 4 5 would be if there was foreign material that came through her faucets and her tub and her sink and her 6 7 appliances, where did that come from? How did it get there? Was it from a service line? Was it from 8 our main? Whose responsibility is that? And the other issue would be the nature and extent of the 10 11 actual damages versus is this is a situation where 12 we are repairing or is this a situation where we're 13 getting beyond that and may be an impediment to the 14 property. 15 16 JUDGE JONES: That's something for you 17 to discuss. If you don't agree, then we'll go to a hearing and make those findings. Okay. Are there 18 any questions? Because I want to give you all as 19 20 much time as possible to resolve this to work 21 towards a resolution. When you are done, can somebody just hit this off button on the telephone 22 and I'll leave you to discuss that. Mr. Opitz, do 23 24 you have any concerns? 25 MR. OPITZ: Judge Jones, I guess, my

Page 8 question to you would be, are you asking that we 2 submit a Statement of Facts, a Joint Statement of 3 Facts or Individual Statements of Fact? JUDGE JONES: A Joint Statement of 4 5 Facts is what you all should work on; and if you can facilitate that filing, Mr. Opitz, I would 6 7 appreciate it. 8 MR. OPITZ: Yes, Judge. JUDGE JONES: Did you understand his 9 concerns? 10 MR. BORGMANN: I understand his 11 12 concerns. I guess, my question is, we have two diametrically opposed Statements of Fact, I believe; 13 and I don't know how we're going to get a Joint 14 Statement of Facts. 15 16 JUDGE JONES: There's some things you 17 do agree on. There's got to be something you agree 18 on. 19 MR. BORGMANN: Yes. 20 MR. LUFT: We agree something came 21 through your lines. There's no doubt of that. 22 MR. BORGMANN: Yes. 23 JUDGE JONES: Well, and everything 24 relevant to that issue of whether something and what and how those things that you agree on, submit that. 25

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1	And what you don't agree on, make that clear so that	
2	we'll have some direction for a hearing to make	
3	those findings. Okay. All right. I'll leave you	
4	all to talk. Have a good weekend. We're off	
5	record.	
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1	CERTIFICATE OF REPORTER					
2	STATE OF MISSOURI)					
3) ss.					
4	COUNTY OF ST. LOUIS)					
5	I, S. Denise Ballard, a Certified Court					
6	Reporter (MO), Certified Shorthand Reporter (IL),					
7	Registered Professional Reporter, do hereby certify					
8	that the testimony that appears in the foregoing					
9	prehearing conference was taken by me to the best of					
10	my ability and thereafter reduced to typewriting					
11	under my direction; that I am neither counsel for,					
12	related to, nor employed by any of the parties to					
13	the action in which this proceeding was taken, and					
14	further that I am not a relative or employee of any					
15	attorney or counsel employed by the parties thereto,					
16	nor financially or otherwise interested in the					
17	outcome of the action.					
18						
19						
20						
21						
22	Denise Ballard					
23						
24						
25						

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