In the Matter of:

Ray Ghasedi

Missouri-American Water Company

WC-2019-0178 VOL 1

February 26, 2019



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1	STATE OF MISSOURI	
2	PUBLIC SERVICE COMMISSION	
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5	TRANSCRIPT OF PROCEEDINGS	
6	Pre-Hearing Conference	
7	February 26, 2019	
8	Jefferson City, Missouri	
9	Volume 1	
10		
11		
12	Ray Ghasedi,)	
13	Complainant,)	
14	vs.) File No. WC-2019-0178	
15	Missouri-American) Water Company,)	
16	Respondent.)	
17	Respondence.	
18	PAUL T. GRAHAM, Presiding	
19	REGULATORY LAW JUDGE	
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22		
23	REPORTED BY:	
24	Beverly Jean Bentch, CCR No. 640 TIGER COURT REPORTING, LLC	
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9	FOR: Staff of the Missouri Public Service Commission
10	Participating by telephone: Ray Ghasedi, Complainant
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1	PROCEEDINGS
2	JUDGE GRAHAM: Let's go on the record. It's
3	February 26, 2019. It's ten o'clock. The Commission
4	has set this time for a Procedural Conference in the
5	case captioned as Ray Ghasedi, Complainant, vs.
6	Missouri-American Water Company, Respondent. Our file
7	number is WC-2019-0178.
8	And as I told you, Mr. Ghasedi, I'm Paul
9	Graham. I'm the Regulatory Law Judge in this matter.
10	And as I said earlier before we went on the record,
11	we're going to ask everybody to enter their appearance.
12	Don't be put off by that, Mr. Ghasedi. I just want you
13	to state your full name and state that you are here and
14	present. Can you do that for me?
15	MR. GHASEDI: Yes, that's fine. It's Ray
16	Ghasedi. I am residing at 1048 South McKnight, St.
17	Louis, Missouri, 63117. I am sitting here with my wife,
18	Janet Ghasedi.
19	JUDGE GRAHAM: All right. And you pronounce
20	your name Ghasedi?
21	MR. GHASEDI: Yes, sir.
22	JUDGE GRAHAM: All right. I'll try to
23	remember that and get it right in the future. Will
24	Commission staff enter its appearance, please?
25	MR. PRINGLE: Yes. Travis Pringle, Legal

1	Counsel for staff. I have given my information to the
2	court reporter.
3	JUDGE GRAHAM: Okay.
4	MR. JOHNSON: Mark Johnson also on behalf of
5	the staff of the Public Service Commission.
6	JUDGE GRAHAM: Okay. I'm not sure if you
7	heard that, Mr. Ghasedi, but Mark Johnson is also here
8	as an attorney on behalf of the staff of the Public
9	Service Commission. Is the Office of Public Counsel
10	here? Okay. And I'm sure we have someone here for
11	Missouri-American Water?
12	MS. CARTER: Diana Carter with Brydon,
13	Swearengen & England for Missouri-American Water
14	Company, and I gave my contact information to the court
15	reporter before we got started.
16	JUDGE GRAHAM: Okay. And Timothy Luft will
17	not be here or do you know?
18	MS. CARTER: Oh, he will not be here.
19	JUDGE GRAHAM: Okay. All right. I don't
20	believe I've missed anyone. We're here for a Procedural
21	Conference. Are there any preliminary matters that need
22	to be taken up at this time that need to be addressed to
23	me?
24	Hearing none. Yes, Mr. Ghasedi?
25	MR. GHASEDI: We provide everything to you and

to the Commission and also we have more stuff to present 1 2 to the Commission because -- to the court, I'm sorry, because on the phone due to my English it's really hard 3 to justify we have enough documents to present it. 5 wish we could be there, you know, but any questions you 6 have I'll be more than happy to answer. I just want to 7 let you know when we were there they run a test on my 8 meter. They pull it out and what they did is the test 9 came out right. I am an engineer. I work for Union -did work for Union Electric and I'm very much familiar 10 11 with that system. 12 JUDGE GRAHAM: Mr. Ghasedi, may I interrupt 13 you, please, would that be okay? 14 MR. GHASEDI: Please. 15 JUDGE GRAHAM: I think you have maybe a misconception of what we are doing today. And let me 16 17 make you feel a little less perhaps anxious about this. 18 Today is not a trial. We're not having an evidentiary 19 hearing today. You don't need to be concerned about 20 whether you have presented all of your documents today. 21 You don't need to be concerned today about whether 22 you're here and testifying and I'm getting the whole picture or the Commission is getting the whole picture. 23 24 We're setting up a procedure and a process today that will help everyone, including you, get that 2.5

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information together and to the Commission in a
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 2
     systematic and understandable way under our rules and
     then if necessary and if the case is not otherwise
 3
 4
     settled by the parties, we'll go ahead at a point in the
     future and we'll have a hearing on this when we can
 5
 6
     present all of that information that you still have and
 7
     want us to see and where the other parties, particularly
 8
     Missouri-American Water Company, can do the same thing.
 9
     So you can relax a little bit here, because you don't
10
     have to put on your case today. Okay?
11
               MR. GHASEDI:
                             Okay.
12
               JUDGE GRAHAM: All right. And I think that
13
              Are there any other procedural matters from
     staff or anyone that I need to address before I take off
14
15
    here?
16
               MR. PRINGLE: None from staff.
17
               JUDGE GRAHAM: What I'm going to do, Mr.
18
     Ghasedi, is I'm going to get up now and I'm going to
19
     leave the room here. Please do not hang up the
20
     telephone -- okay?
21
               MR. GHASEDI: Okay, I won't.
22
               JUDGE GRAHAM: -- because typically, and I
23
     don't know how they're going to do it today, but very
24
     often the staff attorneys, and you've heard them enter
     their appearance here, that's Mr. Pringle and
2.5
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1	Mr. Johnson, they'll kind of, and the other parties, of
2	course, they'll do it the way they want to, but they'll
3	work through setting up a procedural schedule that
4	addresses exactly the things that you were kind of
5	getting at there and that is how to get this in front of
6	me and in front of the Commission. Okay? So don't go
7	away. Okay?
8	MR. GHASEDI: I won't.
9	JUDGE GRAHAM: All right. There's a court
10	reporter here. Everything you say is being taken down.
11	I'm going to take off now. Okay?
12	MR. GHASEDI: Okay, sir.
13	JUDGE GRAHAM: You have a good day, your wife
14	as well.
15	MR. GHASEDI: Thank you. You do the same.
16	MS. CARTER: Thanks, Judge.
17	MR. PRINGLE: Thanks, Judge.
18	(Off the record.)
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1	CERTIFICATE OF REPORTER
2	
3	I, Beverly Jean Bentch, RPR, CCR No. 640,
4	Certified Court Reporter with the firm of Tiger Court
5	Reporting, LLC, within the State of Missouri, do hereby
6	certify that I was personally present at the proceedings
7	had in the above-entitled cause at the time and place
8	set forth in the caption sheet thereof; that I then and
9	there took down in Stenotype the proceedings had; and
10	that the foregoing is a full, true and correct
11	transcript of such Stenotype notes so made at such time
12	and place.
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15	Beverly Jean Bentch, CCR No. 640
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