

ORIGINAL

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July 18, 2000

FILED

JUL 1 8 2000

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

Missouri Public Service Commission

Re:

Case No. TA-2000-453, Tariff File #200001152 MGC Communications, Inc. (CLEC Certficate)

Dear Mr. Roberts:

Please find enclosed for filing in the above-referenced case an original and eight (8) copies of substitute tariff sheet nos. 31 and 32 to MCG Communications, Inc. MO P.S.C. No. 2 (Access Tariff) to replace those same numbered sheets previously filed. The changes contained in these substitute sheets were requested by Staff. Thank you.

Sincerely,

Brent Stewart

CBS/bt

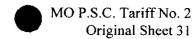
Enclosure

cc:

Phil Garcia, Staff

Office of the Public Counsel

Carol Lisowski Louis Grimmelbein



EXCHANGE ACCESS SERVICE TARIFF

GENERAL REGULATIONS (Cont'd)

2.6 **Payment Arrangements**

2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and service furnished to the Customer or to authorized or joint users.

2.6.2 **Cancellation of Application**

When the order for the associated local telephone exchange service is canceled, no cancellation charges apply to the End User. If the Company has incurred any expenses before the Company receives the cancellation notice, the Customer may be charged for costs that may have been incurred.

2.6.3 Changes to Orders

When changes are made to orders for the local exchange service associated with Customer or End User Access, any necessary changes will be made for End User Access at no additional charge. Upon receipt of notice from the Customer, the Company will add, delete or change locations or features of specific services. A service order charge to change an existing service may apply.

> Non-recurring Charge \$15.00

A. Change Existing Services Charge

2.6.4 Allowance for Interruptions

When there is an interruption to a common line, requested credit allowances for interruptions will be provided as set forth below:

A. When a Customer's service is interrupted and remains out of service for more than twenty-four (24) consecutive hours after being reported to the Company or after being found by the Company to be out of service (whichever occurs first), an adjustment will be made to the Customer's account in accordance with B below of this rule. The length of such service interruptions shall be computed on a continuous basis, Saturdays, Sundays and holidays included. For the purpose of administering this regulation, every month is considered to have thirty (30) days.

Issued: June 9, 2000 Effective: July 24, 2000

> Kent F. Heyman Sr. Vice President, General Counsel 175 Sully's Trail Pittsford, New York 14534



EXCHANGE ACCESS SERVICE TARIFF

2. GENERAL REGULATIONS (Cont'd)

2. 6 Payment Arrangements and Credit Allowances (Cont'd)

2.6.4 Allowance for Interruptions (Cont'd)

B. If a service interruption remains out of order in excess of twenty-four (24) hours after being reported, appropriate adjustments or refunds shall be made to the Customer, upon the Customer's request. The refund to the Customer shall be the pro rata part of the month's charge for the period of days and that portion of the service and facilities rendered useless or inoperative. The refund may be accomplished by a credit on the subsequent bill for telephone service.

C. Limitations on Credit Allowances

No credit allowance will be made for:

- Interruptions due to the negligence of, or non-compliance with the
 provisions of the Tariff by the Customer, authorized user, joint user, or
 other common carrier providing service connected to the service of the
 Company;
- 2. Interruptions of service due to the failure or malfunction of facilities, power, or equipment provided by the Customer, authorized user, joint user, or other common carrier providing service connected to the service offered by the Company;
- Interruptions of service during any period in which the Company is not given access to the premises at which the Company provided service is interrupted or terminated;
- Interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction;
- 5. Interruptions of service during any period when the Customer, authorized user, or joint user has released service to the Company for maintenance purposed or for implementation of a Customer order for a change in service arrangements;
- 6. Interruptions of service due to circumstances beyond the control of the Company.

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