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November 9, 2000

The Honorable Dale H. Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65101

Re: Teligent Services, Inc.
Case No. TA-2000-578

FILED²
NOV 13 2000
Missouri Public
Service Commission

Dear Mr. Roberts:

Applicant desires to extend the effective date of the proposed tariffs filed in the above-referenced matter to November 30, 2000.

Should you have any questions, please do not hesitate to contact me. Thank you very much.

Sincerely,

NEWMAN, COMLEY & RUTH P.C.

By: *Cathleen A. Martin*

Cathleen A. Martin

CAM:ab

cc: Lisa Mahaney
General Counsel's Office
Robert E. Stup, Jr.
Carolyn K. Stup

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200 Madison Street
Jefferson City, Missouri 65101

FILED²
NOV 13 2000

Re: Teligent Services, Inc.
TA-2000-578

Missouri Public
Service Commission

Dear Mr. Roberts:

Enclosed please find an original and five copies of the following substitute sheets to Teligent's Access Service Tariff previously filed in the above matter:

Original Sheet 2.1
Original Sheet 18

Original Sheet 16
Original Sheet 22.

In addition, I enclose an original and five copies of the following substitute sheets to Teligent's tariff applicable to business customer local exchanges services previously filed in the above matter:

Original Sheet 6
Original Sheet 28

Original Sheet 25
Original Sheet 33.

Should you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

NEWMAN, COMLEY & RUTH P.C.

By:



Cathleen A. Martin
martinc@ncrpc.com

CAM:ab

Enclosure

cc: Lisa Mahaney
General Counsel's Office
Robert E. Stup, Jr.
Carolyn K. Stup

200000843
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Carrier Access Services Tariff

COMMISSION APPROVED WAIVERS

Application of the following statutes and regulatory rules have been waived by the Commission, pursuant to Order approving non-switched local exchange service in Case No. TA-98-259 and Order approving basic local exchange service in Case No. TA-98-258.

RULES

4 CSR 240-10.020	-	Depreciation fund income
4 CSR 240-30.010(2)(C)	-	Posting of rate schedules at central offices
4 CSR 240-30.040	-	Uniform system of accounts
4 CSR 240-32.030(4)(C)	-	Filing of exchange boundary maps
4 CSR 240-33.030	-	Inform of lowest price
4 CSR 240-35	-	Reporting of bypass

STATUTES

Section 392.210.2	-	System of Accounts
Section 392.270	-	Property valuation
Section 392.280	-	Depreciation rates
Section 392.290.1	-	Issuance of securities
Section 392.300.2	-	Stock ownership
Section 392.310	-	Issuance of stocks and bonds
Section 392.320	-	Stock dividends
Section 392.330	-	Issuance of securities; debts and notes
Section 392.340	-	Reorganization(s)

Issued: March 17, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Effective: May 1, 2000

Carrier Access Services Tariff

2.7.6 Teligent will keep records of deposits as follows:

- (1) the name and address of each depositor;
- (2) the amount and date of deposit; and
- (3) each transaction concerning the deposit.

2.7.7 Teligent will issue a receipt of deposit to each depositor and will provide an appropriate means to establish claim if the receipt is lost. Teligent will make a reasonable effort to return unclaimed deposits and will retain a record of such deposits for a minimum of four years.

2.7.8 If an applicant or carrier, seeking to establish or reestablish credit under the provisions of these regulations, is dissatisfied with Teligent's decision regarding establishment of service or disputes a bill, Teligent shall direct its personnel to inform the applicant or customer, of the right to have a supervisor review the decision by contacting Teligent at the address shown below. A complaint may be submitted either verbally or in writing to the following:

Customer Complaints
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, VA 22182
1-800-689-9367

2.7.9 If an applicant or carrier, seeking to establish or reestablish credit under the provision of this tariff, is dissatisfied with Teligent's decision regarding establishment of service, the applicant or carrier has the option to pursue the matter with the Public Utility Commission of Missouri. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
200 Madison Street
Jefferson City, MO 65101
(573) 751-1847

2.8 Payment of Charges

2.8.1 The Carrier is responsible for the payment of all charges for facilities and services furnished by Teligent to the Carrier and to all users of the services, regardless of whether those services are used by the Carrier itself or are resold to or shared with other persons.

2.8.2 Non-recurring charges are due and payable as specified on the bill. The rates for non-recurring charges will be those in effect as of the date of the invoice.

Carrier Access Services Tariff

- 2.8.9 Any disputed charge may be brought to Teligent's attention by verbal or written notification. In the case of a billing dispute between the carrier and Teligent that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The carrier may request an in depth investigation into the disputed amount and a review by a Teligent manager. During the period that the disputed amount is under investigation, but in no event to exceed 60 days, Teligent shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The carrier shall be required to pay the undisputed part of the bill, and if not paid, Teligent may discontinue service. In the event the dispute is not resolved, Teligent shall inform the customer that the customer has the option to pursue the matter with the Commission. If there is still a disagreement after investigation and review by Teligent supervisory personnel, the carrier has the option to pursue the matter with the Commission. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
200 Madison Street
Jefferson City, MO 65101
(573) 751-1847

or

Office of Public Counsel
200 Madison Street
Jefferson City, MO 65101
(573) 751-4857

- 2.8.10 All requests for credits shall be made through Teligent's business office. Teligent will make no refund of overpayments unless the claim for such, together with proper evidence is submitted within one (1) year from the date of alleged overpayment. In calculating refunds, usage discounts will be adjusted based on total usage after all credits or adjustments have been applied. In the event of a billing error resulting in an overbilling or overcharge to its Carriers, Teligent may refund the amount overbilled or overcharged, by means of a pro-rata credit to the account of all existing Carriers on a date certain, or by check if the account is final, or if so request by the Carrier.
- 2.8.11 Teligent will charge a processing fee to a Carrier who requests a copy of a bill that has already been issued to such Carrier, unless the Carrier informs Teligent within thirty (30) days of the issuance of the bill that the original bill was not received. If a Carrier or the Carrier's representative thereafter requests additional copies of bills the following fees will be charged:

Bills dated within 90 days prior to receipt of the request	\$5 per bill, plus \$0.25 for each line item reflected on bill over five line items
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Carrier Access Services Tariff

2.13.4 Teligent or the Carrier shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.13.5 The Commission's address is:

Missouri Public Service Commission
200 Madison Street
Jefferson City, MO 65102

2.14 Title to Facilities

Title to all facilities provided by Teligent in accordance with this tariff remains with Teligent. The Carrier has no property right in the assigned telephone number and none can be acquired by usage or otherwise. Teligent reserves the right to assign, designate, or change such numbers when reasonably necessary in the conduct of its business. Telephone numbers of Carriers who discontinue service may be reassigned 30 days from the date of discontinuance of service.

2.15 Taxes, Surcharges and Utility Fees

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the customer's bill.

Teligent may adjust its rates or impose additional charges on its customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. Teligent may also adjust its rates or impose additional charges to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

All charges, other than taxes and franchise fees, will be submitted to the Commission for approval.

Business Customer Local Exchange Services Tariff

COMMISSION APPROVED WAIVERS

Application of the following statutes and regulatory rules have been waived by the Commission, pursuant to Order approving non-switched local exchange service in Case No. TA-98-259 and Order approving basic local exchange service in Case No. TA-98-258.

RULES

4 CSR 240-10.020	-	Depreciation fund income
4 CSR 240-30.010(2)(C)	-	Posting of rate schedules at central offices
4 CSR 240-30.040	-	Uniform system of accounts
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STATUTES

Section 392.210.2	--	System of Accounts
Section 392.270	--	Property valuation
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Section 392.290.1	--	Issuance of securities
Section 392.300.2	--	Stock ownership
Section 392.310	--	Issuance of stocks and bonds
Section 392.320	--	Stock dividends
Section 392.330	--	Issuance of securities; debts and notes
Section 392.340	--	Reorganization(s)

Business Customer Local Exchange Services Tariff

- 2.7.11 If an applicant or customer, seeking to establish or reestablish credit under the provisions of these regulations, is dissatisfied with Teligent's decision regarding establishment of service or disputes a bill, Teligent shall direct its personnel to inform the applicant or customer, of the right to have a supervisor review the decision by contacting Teligent at the address shown below. A complaint may be submitted either verbally or in writing to the following:

Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, VA 22182
1-888-411-1175

- 2.7.12 If an applicant or Customer, seeking to establish or reestablish credit under the provision of this tariff, is dissatisfied with Teligent's decision regarding establishment of service, the applicant or Customer has the option to pursue the matter with the Missouri Public Service Commission. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65101
(800) 392-4211

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Business Customer Local Exchange Services Tariff

- 2.8.7. Any disputed charge may be brought to Teligent's attention by verbal or written notification. In the case of a billing dispute between the Customer and Teligent that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in depth investigation into the disputed amount and a review by a Teligent manager. During the period that the disputed amount is under investigation, but in no event to exceed 60 days, Teligent shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Teligent may discontinue service. In the event the dispute is not resolved, Teligent shall inform the customer that the customer has the option to pursue the matter with the Commission. If there is still a disagreement after investigation and review by Teligent supervisory personnel, the Customer has the option to pursue the matter with the Commission. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65101
(800) 392-4211

or

Office of Public Counsel
200 Madison Street
Jefferson City, Missouri 65101
(800) 392-4211

- 2.8.8. All requests for call credits due to bad connection, disconnection, wrong number dialed, etc. shall be made through Teligent's business office. Carrier will make no refund of overpayments unless the claim for such, together with proper evidence is submitted within one (1) year from the date of alleged overpayment. In calculating refunds, usage discounts will be adjusted based on total usage after all credits or adjustments have been applied. In the event of a billing error resulting in an overbilling or overcharge to its Customers, Teligent may refund the amount overbilled or overcharged, with interest from the date of overpayments, by means of a pro-rata credit to the account of all existing Customers on a date certain, or by check if the account is final, or if so request by the Customer. The rate of interest shall be the rate paid on deposits as specified herein.

Business Customer Local Exchange Services Tariff

- 2.13.2. Teligent shall designate on the Application for service an address to which the Customer shall mail or deliver all notices and other communications, except that Teligent may designate a separate address on each bill for service to which the Customer shall mail payment on that bill until designated by Teligent. Until otherwise designated, all notices or other communications required to be given pursuant to this tariff shall be made in writing to Teligent Services, Inc., 8065 Leesburg Pike, Suite 400, Vienna, Virginia 22182 or by calling Teligent's toll-free customer service number 1-800-689-9367.
- 2.13.3 Notices and other communications of either party, and all bills mailed by Teligent, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.13.4. Teligent or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.
- 2.13.5. The Commission's address is:

Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65101
(800) 392-4211

2.14. Title to Facilities

Title to all facilities provided by Teligent in accordance with this tariff remains with Teligent. The Customer has no property right in the assigned telephone number and none can be acquired by usage or otherwise. Teligent reserves the right to assign, designate, or change such numbers when reasonably necessary in the conduct of its business. Telephone numbers of Customers who discontinue service may be reassigned 30 days from the date of discontinuance of service.