

SUMMARY OF MEETING
ENERGY EFFICIENCY AND ENERGY ASSISTANCE SYMPOSIUM
SPONSORED BY LIBERTY UTILITIES
THURSDAY, NOVEMBER 14, 2013
DOUBLETREE HOTEL, JEFFERSON CITY, MISSOURI

On Thursday, November 14, 2013 from 9:30 a.m. to 12:00 p.m., Liberty Utilities sponsored its Energy Efficiency and Energy Assistance Symposium, a conference on issues of general regulatory policy regarding energy efficiency and energy assistance in the natural gas industry. The conference was held at the DoubleTree Hotel, Bella Vista Room, 422 Monroe Street, Jefferson City, Missouri. The Agenda for the conference is attached.

Those attending from Liberty Utilities included: State President David Swain, Director of Operations Lou Ann Goldie, Senior Manager-Customer Care Steve Green, Manager Billing & Collections Denise Martin, Senior Regulatory Analyst Doug Harju, Regulatory Analyst Michelle Pike, and Residential Sales Representative Matt Huber. Larry Dority and James Fischer, Fischer & Dority, P.C., also were in attendance.

The following individuals from the Missouri Public Service Commission attended: Chairman Robert Kenney, Goldie Tompkins, Rachel Lewis, Cherlyn Voss, Natelle Dietrich, Kevin Thompson, Alex Antal, Bob Berlin, John Borgmeyer, Kory Boustead, Courtney Dunham, Justin Edwards, Whitney Hampton, Akayla Jones, Jeff Keevil, Lisa Kremer, Tim Opitz, Henry Warren and Nathan Williams. Mr. Warren participated as a panelist.

The following representatives of the Office of the Public Counsel attended: Marc Poston and Barb Meisenheimer. Ms. Meisenheimer also participated as a panelist.

Representatives from the Missouri Division of Energy and the Missouri Department of Social Services participated as panelists that morning, and representatives of the following

natural gas utilities also attended: Ameren Missouri, Laclede Gas, Missouri Gas Energy and Summit Natural Gas.

Missouri PSC Chairman Robert Kenney spoke to the attendees from 10:10 a.m. to 10:40 a.m. Chairman Kenney serves as Chair of the National Association of Regulatory Utility Commissioners (NARUC) Energy Resources and the Environment Committee, and the Chairman reviewed the role of NARUC and the ERE Committee in particular, noting that the committee serves as a venue for state regulators to discuss ways for providing utility customers with environmentally sustainable and affordable energy services, with a particular focus on energy efficiency, renewable and distributed resources, consumer protection and low-income weatherization and assistance. The Chairman also discussed various education and outreach activities to utility consumers initiated at the Commission, including the Speakers Bureau, participation in energy fairs and expos, website information, etc., all in support of the goal to provide tools to help empower consumers to take more control over their utility bills. Weatherization programs, LIHEAP assistance and consumer conservation are among the topics addressed in the current edition of the PSCConnection magazine.