

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 17<sup>th</sup> day of July, 2013.

In the Matter of a Repository Case in Which to )  
Gather Information About the Lifeline Program )  
And Evaluate the Purposes and Goals of the )  
Missouri Universal Service Fund )

**File No. TW-2014-0012**

**ORDER OPENING A WORKING CASE TO GATHER INFORMATION  
ABOUT THE LIFELINE PROGRAM AND TO EVALUATE THE  
PURPOSES AND GOALS OF THE MISSOURI UNIVERSAL SERVICE  
FUND**

Issue Date: July 17, 2013

Effective Date: July 17, 2013

On July 11, 2013, the Commission's Staff filed a report regarding its investigation into Missouri's Lifeline Program; a program intended to make telephone service more affordable for low-income Missouri consumers. Along with its report, Staff filed a motion asking the Commission to open a working case to serve as a repository for additional documents, and to facilitate Staff's communication with stakeholders regarding its continuing investigation. Staff indicates its intent to gather additional information about the Lifeline Program and to evaluate the purposes and goals of the Missouri Universal Service Fund.

This file shall serve as a repository for documents and comments. Using this file, anyone with an interest in this matter may view documents and may submit any pertinent responsive comments or documents. As this is not a contested case, anyone may file a

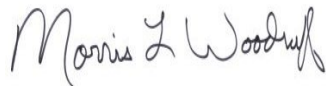
comment without counsel and without *ex parte* constraints (arising from this matter). Intervention requests are not necessary to submit comments or view documents.

The public is welcome to submit comments by forwarding electronic communications through the Commission's electronic filing and information system (EFIS) or by mailing written comments. You may submit electronic comments at the Commission's website at <http://www.psc.mo.gov>. (Click on the EFIS/Case filings link on the left side of the page. Scroll down and click on the public comment link. Please refer to File No. TW-2014-0012). Written comments in hard copy should be addressed to the Commission at P.O. Box 360, Jefferson City, Missouri 65102 and should also reference File No. TW-2014-0012. The public can view the contents of the file by following the link at <http://www.psc.mo.gov>.

**THE COMMISSION ORDERS THAT:**

1. This case is established as a repository for documents and comments regarding Staff's investigation of the Lifeline program and its evaluation of the purposes and goals of the Missouri Universal Service Fund.
2. This order shall become effective upon issuance.

**BY THE COMMISSION**



**Morris L. Woodruff**  
**Secretary**

R. Kenney, Chm., Jarrett, Stoll, and  
W. Kenney, CC., concur.

Woodruff, Chief Regulatory Law Judge