

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Application of)
Time Warner Cable Information Services)
(Missouri), LLC for a Certificate of Service)
Authority to Provide Local and) Case No. TA-2003-_____
Interexchange Voice Service in)
Portions of the State of Missouri and to Classify)
said Services and the Company as Competitive)

**APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY
TO PROVIDE LOCAL AND INTEREXCHANGE VOICE SERVICE
AND FOR COMPETITIVE CLASSIFICATION**

Comes now Time Warner Cable Information Services (Missouri), LLC (“TWCIS”), d/b/a Time Warner Cable, by its undersigned counsel, and hereby applies pursuant to Sections 392.361, 392.420, and 392.430 R.S.Mo. 1994, Sections 392.410 and 392.450 R.S.Mo. Supp. 1996, the federal Telecommunications Act of 1996, and 4 C.S.R. § 240-2.060, for authority to provide local and interexchange voice service in portions of the State of Missouri and to classify said services and company as competitive. In support of its Application, TWCIS states:

1. Applicant TWCIS is a limited liability company duly organized and existing under and by virtue of the laws of the State of Delaware. A true and correct copy of a certificate from the Missouri Secretary of State showing that TWCIS is authorized to do business in Missouri is attached as Exhibit A.

2. All inquiries, correspondence, communications, pleadings, notices, orders and decisions relating to the case should be addressed to the counsel listed as attorneys of TWCIS for this Application. In addition, TWCIS provides the following information:

Principal Office: 6550 Winchester Avenue, Kansas City, MO 64133

Regulatory Contact: Julie Y. Patterson
Time Warner Cable
290 Harbor Drive
Stamford, CT 06902

3. TWCIS proposes to provide local and interexchange voice service on a facilities and resold basis, throughout all exchanges currently served by Southwestern Bell Telephone Company (SWBT), Sprint, and Century Tel. The specific SWBT, Sprint, and Century Tel exchanges within which TWCIS proposes to offer service are listed in the respective tariffs of those incumbent LECs' local exchange tariffs. TWCIS may seek authority to provide service in other areas of the state in a subsequent proceeding.

4. Pursuant to this Application, TWCIS seeks to offer and provide local and interexchange voice service as more fully described in Exhibit B. TWCIS requests a temporary waiver of 4 C.S.R. § 240-2.060(6)(C). The subject rule requires that an application for a certificate of service authority to provide local or interexchange service shall include a proposed tariff with a 45-day effective date. TWCIS finds it impossible at this time to develop tariffs to fully comply with this rule because TWCIS has not yet finalized all necessary business arrangements to provide the proposed services.

5. TWCIS possesses the technical and managerial expertise and experience necessary to provide the services it proposes. Exhibit C provides a description of the backgrounds of TWCIS' management, which demonstrates the requisite management experience and expertise. As indicated in the organizational chart included in Exhibit D, Time Warner Entertainment Company, L.P. is one of the Applicant's two members and holds an ownership interest in the Applicant's additional member. TWCIS also possesses the necessary financial resources required to provide the proposed telecommunications services.

A copy of Time Warner Entertainment Company, L.P.'s Form 10-K is attached hereto as Exhibit E. Also, a letter from a duly authorized officer of Time Warner Entertainment Company, L.P., demonstrating its commitment to provide the necessary financial support to the operations of TWCIS, is attached as Exhibit F.

6. TWCIS seeks classification of itself and its services as competitive.

7. TWCIS has no pending actions or final unsatisfied judgments or decisions against it from any state or federal agency or court which involve customer service or rates, which action, judgment or decision has occurred within three (3) years of the date of the Application. No Missouri annual reports or assessment fees are overdue.

8. TWCIS is willing to comply with all applicable Commission rules and is willing to meet all relevant service standards, including, but not limited to billing, quality of service, and tariff filing and maintenance in a manner consistent with the Commission's requirements for incumbent local exchange carrier(s) with whom TWCIS seeks authority to compete. Consistent with the Commission's treatment of other certificated competitive local providers, TWCIS requests that the following statutes and regulations be waived for TWCIS and its local service offerings:

Statutes

392.210.2
392.240(1)
392.270
392.280
392.290
392.300.2
392.310
392.320
392.330
392.340

Missouri Public Service Commission Rules

4 C.S.R. § 240-3.500(5)(C)
4 C.S.R. § 240-3.545(2)(C)
4 C.S.R. § 240-10.020
4 C.S.R. § 240-30.040
4 C.S.R. § 240-33.030

9. TWCIS submits that the public interest will be served by Commission approval of this Application because TWCIS' proposed services will create and enhance competition and expand customer service options consistent with the legislative goals set forth in the federal Telecommunications Act of 1996 and Chapter 392 R.S.Mo. Prompt approval of this Application also will expand the availability of innovative, high quality, and reliable voice services within the State of Missouri.

10. TWCIS submits, notwithstanding the provisions of Section 392.500 R.S.Mo., as a condition of certification and competitive classification, TWCIS agrees that, unless otherwise ordered by the Commission, TWCIS' originating and terminating switched exchange access rates will be no greater than the lowest Commission-approved corresponding access rates in effect for SWBT. Additionally, pursuant to the Commission's Report and Order in Case No. TO-99-596, TWCIS agrees that, if SWBT decreases its originating and/or terminating access service rates, TWCIS shall file an appropriate tariff amendment to reduce its originating and/or terminating access rates within thirty (30) days of SWBT's reduction of its originating and/or terminating access rates in order to maintain the cap on switched exchange access rates.

11. In recognition of the currently unsettled nature of the issues surrounding the appropriate regulatory treatment of IP-based voice services such as those proposed by the Applicant, nothing in this submission should be construed as a concession or agreement by TWCIS that the services at issue in this Application constitute telecommunications services, local exchange services, common carrier offerings, or services that are otherwise subject to federal or state regulation, nor that the entity or entities providing them constitute

telecommunications carriers, telecommunications providers, local exchange carriers, common carriers, or other regulated entities.

WHEREFORE, applicant Time Warner Cable Information Services (Missouri), LLC respectfully requests that the Commission grant it a certificate of service authority to provide local and interexchange voice services as herein requested, classify Time Warner Cable Information Services (Missouri), LLC and its proposed services as competitive, and grant a waiver of the aforesaid statutes and regulations.

Respectfully submitted,

Paul S. DeFord MBE# 29509
LATHROP & GAGE L.C.
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Kansas City, Missouri 64108-2612
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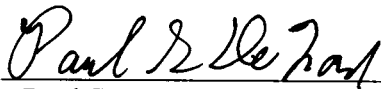
By  _____
Paul S. DeFord
Attorneys for Time Warner Cable
Information Services (Missouri), LLC

Exhibit A

STATE OF MISSOURI



Matt Blunt
Secretary of State

CORPORATION DIVISION CERTIFICATE OF GOOD STANDING


I, MATT BLUNT, Secretary of the State of Missouri, do hereby certify that the records in my office and in my care and custody reveal that

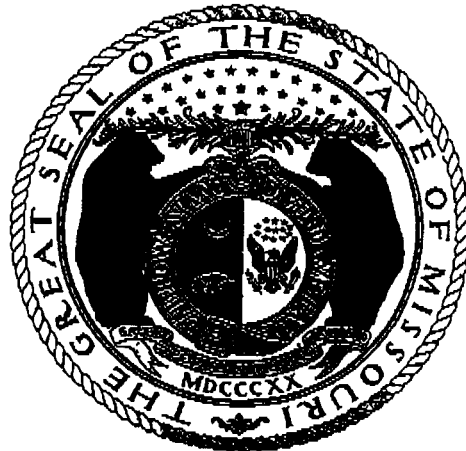
TIME WARNER CABLE INFORMATION SERVICES (MISSOURI), LLC
using in Missouri the name

TIME WARNER CABLE INFORMATION SERVICES (MISSOURI), LLC
FL0533838

a DELAWARE entity was created under the laws of this State on the 30th day of July, 2003, and is in good standing, having fully complied with all requirements of this office.

IN TESTIMONY WHEREOF, I have set my hand and an imprinted the GREAT SEAL of the State of Missouri, on this, the 12th day of September, 2003


Secretary of State



Certification Number: 6088082-1 Page 1 of 1 Reference:

Exhibit B

Exhibit B

Description of Proposed Service Offering

The Applicant intends to provide facilities-based local Internet Protocol (“IP”) voice service, targeted to the residential market. Initially, the service will be offered only to customers who subscribe to Time Warner Cable’s high-speed, cable modem data service. The service will be offered on a flat-rate basis and will allow local calling in addition to operator services; directory assistance; white page directory listings; enhanced 911 services; outbound 800 toll free calling; local number portability; and access to telephone relay services. Applicant’s customers will be able to call and be called by any other IP voice service subscriber of Applicant. IP voice service subscribers will also have access to the public switched telephone network (“PSTN”) and thus will be able to call and be called by all other parties connected to the PSTN.

Description of Applicant’s Operations

The Applicant intends to offer IP voice service in the areas in which Time Warner Cable owns and operates cable systems and offers cable television and high-speed cable modem services. Specifically, the Applicant intends to offer IP voice service in the exchanges in the following communities, to the extent that it has facilities and the technical capability to do so: Belton, Bethel, Blue Springs, Excelsior Springs, Farley, Ferrelview, Gladstone, Grandview, Greenwood, Holt, Independence, Kansas City, Kearney, Lake Lotawana, Lake Waukomis, Lee’s Summit, Liberty, Melrose, Oakview, Oakwood, Oakwood Park, Parkville, Platte City, Platte County, Platte Woods, Pleasant Valley, Raytown, Riverside, Smithville, Tracy, Trimble, Village of Oaks, Weatherby Lake, and Weston. The Applicant intends to begin providing service in Kansas City and then to expand gradually to service the remaining communities listed above.

The Applicant estimates that it will dedicate five (5) Time Warner Cable service personnel to local service matters in the Kansas City area. In addition, existing Time Warner Cable employees, which number over 820 in the greater Kansas City area, will also work on local service matters in Missouri.

Prior to offering service in Missouri, the Applicant will deploy a softswitch and two Media Gateway Controllers in Kansas City, MO. In addition, the Applicant will deploy new Multimedia Terminal Adapters (*i.e.*, voice-enabled cable modems) in the homes of customers using the Applicant’s voice services as it deploys service throughout its Missouri operating area.

Exhibit C

Exhibit C

Managerial Qualifications

Through contractual arrangements with Time Warner Cable, Time Warner Cable Information Services (Missouri), LLC ("TWCIS") will have sufficient managerial and technical capability to ensure that TWCIS can provide the services for which it seeks certification. Specifically, the management team at Time Warner Cable, based in Kansas City, includes individuals with extensive experience in successfully developing and operating communications businesses, including local telephone businesses. Moreover, Time Warner Cable possesses the internal managerial resources to support its Missouri operations. Certain persons that are part of the management teams at Time Warner Cable are also officers of TWCIS. Their expertise in the communications industry makes Time Warner Cable's management team well-qualified to design, construct, and operate facilities on behalf of TWCIS. Specific managerial and technical experience of officers and management of TWCIS can be found below.

In addition, although Applicant is not certificated in any other state to provide local or long distance voice services, Kansas City Cable Partners, one of the Applicant's members, is certificated in the State of Missouri to provide interexchange services. Affiliates of the Applicant that are certificated by other states to provide local and interexchange voice services are discussed in Exhibit C hereto.

Finally, further information concerning Directors and Officers of Time Warner Entertainment, L.P., a parent of both Time Warner Cable and the Applicant, can be found beginning at page 35 of the attached 10K.

BIOGRAPHICAL SKETCHES OF TIME WARNER CABLE INFORMATION SERVICES (MISSOURI), LLC MANAGEMENT

Carl Rossetti, President

Carl Rossetti is President of TWCIS (Missouri) and Executive Vice President of Time Warner Cable, a position he has held since 1998. Mr. Rossetti joined Time Warner Cable in 1976 and has held numerous management positions, including Division President of Time Warner Cable's Portland, Maine Division and interim CEO of Road Runner, the high-speed online service delivered through cable modems and over the cable television infrastructure. In this position, Mr. Rossetti was responsible for overall strategic planning to grow the business and maintain Road Runner's commitment to providing premier high-speed access service. Mr. Rossetti has also served as Time Warner Cable's Senior Vice President of Corporate Development, where he managed and oversaw all of the company's international investments, negotiated non-cable and vendor agreements

including acquisitions, mergers and disposition of assets. Additionally, Mr. Rossetti served as Interim CEO of Time Warner Telecom, where he helped initiate Time Warner Cable's efforts to branch into the competitive local exchange business.

Robert V. Moel, President Time Warner Cable—Kansas City

Robert V. Moel is currently President of the Kansas City division of Time Warner Cable and has over twenty years in the communications industry. Mr. Moel has been with Time Warner Cable or its predecessor companies for over twenty years serving in Engineering and Executive positions including V.P. Operations for its Houston Division, VP/GM for the Southern Region of its Los Angeles Division, and Division President for its Shreveport, LA division. Mr. Moel holds a B.S.E.E from Rensselaer Polytechnic Institute (1981), an M.B.A. from Columbia Graduate School of Business (1987), and an M.S.E.E from California State University - Long Beach (1999). Mr. Moel is also a P.E., licensed in the state of Texas.

Gerald D. Campbell, Senior Vice President

Gerald Campbell is currently Time Warner Cable's Senior Vice President, Voice, responsible for developing the company's IP voice business. Mr. Campbell brings to Time Warner nearly 30 years of experience in the cable and telephone industries. Mr. Campbell spent nearly ten years with Comcast Communications in senior management roles and developed and built the company's voice business in the United Kingdom. Prior to joining Comcast, Mr. Campbell held executive positions with Cablevision of Boston and Warner Communications.

Gail Allaman, Vice President-Tax

Gail Allaman is a CPA licensed in Colorado and Illinois who has worked in accounting positions for almost 30 years, the most recent 16 of which have been in the communications field. Mr. Allaman has been with Time Warner Cable (and its predecessor companies) since 1985 and currently serves as Vice President for Tax. Prior to joining Time Warner Cable, Mr. Allaman served as a name partner in his own accounting firm (1983-1985), as Treasurer and Controller of Corrida Oils (1981-1983), and as a Principal in the Tax Department of Arthur Young (1972-1981). Mr. Allaman holds a B.S. and an M.A.S. in accounting from the University of Illinois.

Rich Higgins, Director - Telephony Engineering

Rich Higgins is Time Warner Cable's Director of Telecommunications Engineering, responsible for the technology aspects and engineering of the company's IP voice service. In addition to providing corporate technical oversight for the voice trials

underway within Time Warner Cable, Mr. Higgins is active in the CableLabs standards process and is a member of the PacketCable compliance board. Mr. Higgins has more than 10 years of experience in the telephone industry, having spent several years at MCI WorldCom developing and testing networks systems involving voice technologies. Mr. Higgins has also worked with the Department of Defense, conducting original research with high frequency (HF) radar systems. Mr. Higgins received a Bachelor's degree in Physics from Colorado State University in 1983. In 1985, he received a Master's degree in Solid State Physics also from Colorado State.

Alan Tschirner, VP Engineering, Time Warner Cable, Kansas City Division

Alan Tschirner has over 25 years in the communications industry, the past 23 with Time Warner Cable in Kansas City. During this time he has held a number of engineering positions as well as having a key role in upgrading over 5,600 miles of cable plant to HFC architecture, launching advanced analog and digital platforms, cable modems and Video On Demand services. Mr. Tschirner is a senior member of the Society of Cable Telecommunications Engineers and holds their Broadband Communications Engineer certification.

Julie Patterson, Secretary

Julie Patterson is Senior Counsel of Time Warner Cable in Stamford, Connecticut. After practicing communications law in private practice, Ms. Patterson served as an Attorney Advisor in the Common Carrier Bureau of the Federal Communications Commission, where she worked on issues relating to local telephone competition, the deployment of broadband services, Bell Operating Company section 271 applications, and communications and media mergers. Ms. Patterson has a B.A. degree from the University of Pennsylvania and a J.D. degree from the College of William and Mary.

Exhibit D

Time Warner Cable Information Services (Missouri), LLC

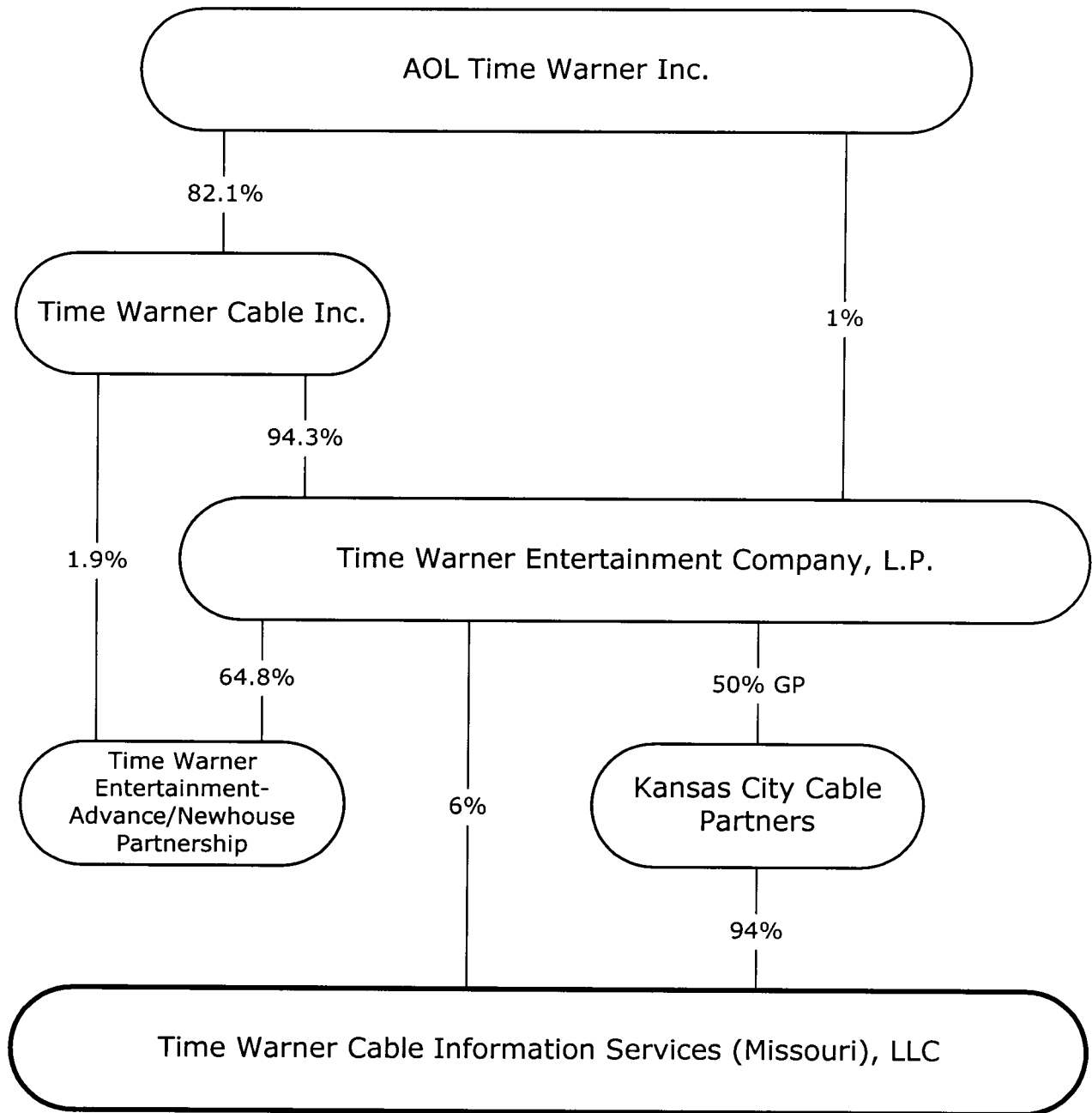


Exhibit E

[See 10-K filed as separate attachment(s).]

Exhibit F

290 Harbor Drive
Stanford, CT 06902
Tel 203-351-2033
Fax 203-328-4030
gerald.campbell@twcable.com

Gerald D. Campbell
Senior Vice President, Voice



September 2, 2003

Missouri Public Service Commission
200 Madison Street
PO Box 360
Jefferson City, MO 65102-0360

RE: Missouri Public Service Commission; Application of Time Warner Cable Information Services (Missouri), L.L.C. for Certificate of Authority

To whom it may concern:

Please let this letter serve as formal acknowledgment of Time Warner Entertainment, L.P.'s commitment to provide necessary financial support to the operations of its subsidiary, Time Warner Cable Information Services (Missouri), L.L.C., as it conducts its local and long distance telephone business in Missouri.

Sincerely,

A handwritten signature in black ink that reads 'Gerald D. Campbell'.

Gerald D. Campbell
Senior Vice President