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September 19, 2003

FILED

SEP 19 2003

Missouri Public Service Commission  
Attn: Secretary of the Commission  
200 Madison Street, Suite 100  
P. O. Box 360  
Jefferson City, MO 65102-0360

Missouri Public  
Service Commission

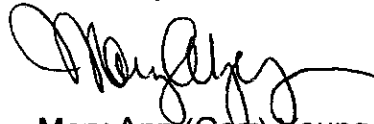
RE: AccuTel of Texas, Inc., Case No. CT-2004-0138, Tariff File No. JC-2004-0192

Dear Secretary:

Enclosed please find an original and five copies of **Response to Order Suspending Tariff** of AccuTel of Texas, Inc., (AccuTel), for filing with the Commission.

Thank you for assistance in processing this filing. A copy of this letter accompanies each copy of this filing. Copies are being served on the General Counsel and Public Counsel. Please contact me at 634-8109 or by email at myyoung0654@aol.com if there are any questions.

Sincerely,



Mary Ann (Garr) Young

Enclosures

cc: General Counsel  
Office of Public Counsel  
Michelle Chuang, Foster & Malish

SEP 19 2003

Missouri Public  
Service Commission

Case No. CT-2004-0138  
Tariff File No. JC-2004-0192

AccuTel of Texas, Inc. (AccuTel), by and through counsel, provides herein the information sought by the Missouri Public Service Commission in its Order Suspending Tariff issued September 16, 2003, in this Case.

1. The tariff filings that are the subject of this case involve a \$1.99 charge incurred by a customer when making payment by credit card. In its first question, the Commission seeks information regarding the \$1.99 charge.

2. AccuTel is charged 2% of the payment amount for every verifiable transaction and 3-1/2% of the payment amount for every non-verifiable transaction. If a customer makes a \$50.00 payment by credit card and the transaction is successful, then AccuTel is charged one dollar (\$1.00) by the credit card company. If the transaction is unsuccessful, then AccuTel is billed \$1.75 on a \$50.00 transaction. Each transaction also carries a \$0.25 fee.

3. Second, the Commission requests information from AccuTel about how customers will be notified of the fee. It is a new AccuTel regulation to allow the customer to pay for its charges by credit card. Payment of charges by credit card is not a service that AccuTel has previously offered. Therefore, there is no threat that customers previously using this service will begin incurring a charge without their prior knowledge.

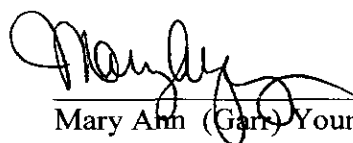
4. New customers will be informed that there is a charge for payment by credit card in the Customer Information Bulletin that is submitted to clients upon first initiating service. A tariff revision consistent with this information will be filed with the Commission on or after

October 8, 2003, because the page on which the text will appear is already the subject of a tariff filing pending at the Commission (Tariff Tracking No. JC-2004-0294), and the prohibition against "pancaking" tariff filings prevents its filing at this time. However, a copy of the proposed revision to the Customer Information Bulletin, Second Revised Page 27, which will be filed on or after October 8, 2003, is attached hereto as Exhibit A for illustrative purposes.

5. In addition, customers will be reminded of the charge before payment is made by credit card. Credit card payment will be accepted only over the telephone. During the call, the customer will be informed orally that it will incur the charge for making payment by credit card. A substitute tariff filing reflecting this procedure is being filed simultaneously herewith in this case and tariff tracking file, and a copy of that tariff sheet, First Revised Page 23 is also attached hereto as Exhibit B for illustrative purposes for the reader's convenience.

WHEREFORE, in consideration hereof, AccuTel respectfully requests that the Commission lift its suspension of this tariff and permit the tariff to take effect as soon as possible.

Respectfully submitted,

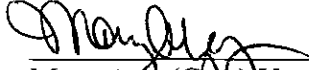


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Counsel for AccuTel of Texas, Inc.

CERTIFICATE OF SERVICE

I hereby certify that a copy of this document has been hand delivered or mailed by first class mail, postage prepaid to the parties of record on this 19th day of September 2003.

  
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Mary Ann (Galt) Young

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TELECOMMUNICATIONS SERVICES

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4.6 Customer Information Bulletin

Upon initiation of service to a residential customer, the Company will deliver by first class mail, the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR  
REVIEW BEFORE SERVICE CONNECTION**

**Rights and Responsibilities of Missouri Residential Telephone Customers**

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. AccuTel of Texas, L.P. provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to AccuTel of Texas, L.P. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for service mailed to AccuTel of Texas, L.P. must be in the form of a money order or certified check. Payment may also be made by credit card; payments made by credit card will incur a \$1.99 fee per transaction. If you are temporarily having difficulty paying your telephone bill, please call AccuTel at the Company's toll-free number 1-800-687-5700 between 8AM and 7PM Central Time, Monday thru Friday and 10AM to 4 PM Central Time, Saturday, and ask for the Customer Service Department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first class mail is sent or delivered to you at least ten days prior to the date of the proposed discontinuance.

(T)  
(T)

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If you do not resolve the reason for disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for 14 days and service will be restored upon payment of a Restoral of Suspended Service Fee and all undisputed amounts due, including any applicable Late Payment Fees. If the reason for suspension has not been resolved within the 14-day period of suspension, your service will be disconnected. If disconnected, a new telephone number will be assigned and you will be again required to pay a Connection Fee, plus the set up cost of any additional features. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin.

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Issued: October 8, 2003

Kenneth Weaver  
AccuTel of Texas, L.P.  
7900 John Carpenter Freeway  
Dallas, Texas 75247

Effective: November 7, 2003

Exhibit A  
Illustrative

TELECOMMUNICATIONS SERVICES

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4.2.7 Miscellaneous Charges (cont'd)4.2.7.D Late Payment Fee

Residential	\$8.00
Business	\$8.00

4.2.7.E Adding Features or Change Orders after Service Initiation

Residential	\$10.00
Business	\$20.00

4.2.7.F Call Trace

Residential	\$8.00 per successful activation
Business	\$8.00 per successful activation

4.2.7.G Credit Card Payment Fee

(N)

\$1.99 per transaction

(N)

Payment by credit card will incur a fee of \$1.99 per transaction. Payment by credit card will be accepted over the telephone. The Customer will be reminded of this fee at the time payment is made by credit card by telephone.

(T)

(T)

4.3 Directory Listings

The Company shall provide for a single directory listing consisting of the Customer's name, Customer's address, and Customer's telephone number, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area.

- 4.3.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made.