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STATE OF MISSOURI
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                  PUBLIC SERVICE COMMISSION
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                  TRANSCRIPT OF PROCEEDINGS
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                   Prehearing Conference
 8
                      December 18, 2007
                   Jefferson City, Missouri
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                          Volume 1
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12
    Mrs. Walter L. Schwab,
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            Petitioner,
14 v.
) Case No. WC-2008-0106
15 Missouri American Water,
                              )
16
             Respondent.
                              )
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                  CHERLYN VOSS, Presiding,
20
                          REGULATORY LAW JUDGE.
21
22
    REPORTED BY:
23
    PAMELA FICK, RMR, RPR, CCR #447, CSR
    MIDWEST LITIGATION SERVICES
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1	APPEARANCES:
2	GERALDINE SCHWAB (VIA PHONE)
3	Pro Se
4	FOR: Herself.
5	
6	MARY SULLIVAN, Corporate Counsel (VIA PHONE) 727 Craig Road
7	St. Louis, Missouri 63141 (314) 996-2356
8	
9	FOR: Missouri American Water.
10	
11	KEITH R. KRUEGER, Deputy General Counsel P.O. Box 360
12	200 Madison Street Jefferson City, MO 65102
13	(573) 751-3234
14	FOR: Staff of the Missouri Public Service Commission.
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1 PROCEEDINGS
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- JUDGE VOSS: Good morning. We are here
- 3 for a prehearing conference in Commission Case
- 4 No. WC-2008-0106, and I'm speaking as loudly as
- 5 possible. Ms. Schwab, can you hear me?
- 6 MS. SCHWAB: Yes, it's better, thank
- 7 you.
- 8 JUDGE VOSS: In the matter of
- 9 Mrs. Walter L. Schwab versus Missouri American Water
- 10 Company. My name is Cherlyn Voss. I'm the
- 11 regulatory law judge assigned to this case and I'll
- 12 be presiding over this prehearing conference. This
- 13 case was reassigned because Judge Voss [sic]
- 14 inadvertently received some ex parte information.
- I just want to remind all parties that,
- 16 as judge, I can't discuss this case with any party
- 17 unless all parties are present or we're at a formal
- 18 recorded presentation such as today. Any party, and
- 19 that includes both Mrs. Schwab as well as the water
- 20 company, even the Public Counsel and the Commission
- 21 Staff.
- That basically just ensures that I will
- 23 not be biased by any information that I hear and
- 24 everyone knows exactly where they stand and what I've
- 25 heard from every party. And I will assure everyone

1 here that all relevant information will get to the

- 2 Commission. I promise you that when we have the
- 3 formal hearing.
- We're gonna begin by taking entries of
- 5 appearance. Mrs. Schwab, just state your name for
- 6 the record.
- 7 MS. SCHWAB: Geraldine Schwab.
- 8 JUDGE VOSS: Okay. Now Missouri
- 9 American Water Company.
- 10 MS. SULLIVAN: Yes. Mary Sullivan on
- 11 behalf of Missouri American Water. My address is
- 12 727 Craig, C-r-a-i-g, Road, St. Louis, Missouri.
- 13 JUDGE VOSS: The Commission Staff.
- 14 MR. KRUEGER: Keith R. Krueger for the
- 15 Staff of the Missouri Public Service Commission. My
- 16 address is P.O. Box 360, Jefferson City, Missouri
- 17 65102.
- 18 JUDGE VOSS: And I want to confirm that
- 19 no one from the Office of Public Counsel is on the
- 20 line.
- 21 Who do we have joining us?
- MR. SMITH: This is Arlie Smith with the
- 23 Public Service Commission from the Water and Sewer
- 24 Department.
- JUDGE VOSS: Okay. Mrs. Schwab, for

- 1 your information, that's one of the Staff members.
- 2 At this time we're gonna show that at 9:06 no one
- 3 from the Public Counsel is present in person or on
- 4 the phone.
- 5 Okay. As I stated earlier, Ms. Schwab,
- 6 the primary purpose of the prehearing conference is
- 7 to give you an opportunity to talk briefly with the
- 8 parties to see if there's any possibility for
- 9 settlement, and then also just to work out a
- 10 procedural schedule; primarily set a date in the
- 11 future when you can call in from a landline phone, if
- 12 necessary, if you're in Florida, and we can get you
- 13 an 800 number so it will be toll-free so you can call
- 14 from your house.
- 15 Are there any additional issues that I
- 16 need to address before we go off the record?
- 17 (NO RESPONSE.)
- 18 JUDGE VOSS: Okay. January 7th is the
- 19 date I'll need a procedural schedule from the
- 20 parties. And Ms. Schwab, if you have any questions,
- 21 feel free to call, for example, the Staff.
- 22 Procedurally they'd be someone you might be
- 23 comfortable with getting procedural information. And
- 24 if you have any procedural questions, like what to
- 25 file, you can talk to me, but I just can't hear any

of the details of your case, okay? Are you still

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     there? Hello? Is Mrs. Schwab still on the phone?
                  MS. SCHWAB: Yes, I am.
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                  JUDGE VOSS: Okay. I was afraid I lost
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     you for a second. All right. I'm gonna leave.
 6
     We're gonna end the recorded portion of this so it's
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     just you and the parties discussing. Feel free to
 8
     speak up if you can't hear them, let them know that
 9
     you can't hear what they're saying, okay?
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                  MS. SCHWAB: I can hardly hear them.
                  JUDGE VOSS: Well, it will be a
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12
     challenge with you on a cell phone in Florida, so
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     they will just have to speak as loudly as necessary.
     I'm gonna let them have the phone now, okay? Good
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15
     luck, everybody, and just let me know.
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                  (WHEREUPON, the recorded portion of the
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     prehearing conference was concluded.)
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