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September 28, 1999

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Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Missouri Public Service Commission

Re: CTC Corp. -- Substitute Tariff Sheets, Case No. TO-2000-161

Dear Mr. Roberts:

HENRY ANDRAE (RETIRED)

RICHARD S. BROWNLEE III

MICHAEL A. DALLMEYER

DUANE E. SCHREIMANN

DOUGLAS L. VAN CAMP

CHRISTOPHER P. RACKERS SARA C. MICHAEL

MICHAEL G. BERRY JOHN W. KUEBLER

SUSAN M. TURNER

PATRICIA D. PERKINS

BRIAN K. FRANCKA

Enclosed please find an original plus five copies of substitute tariff sheets 17, 20, 21 and 22 in the above-styled case.

Thank you.

Very truly yours,

HENDREN AND ANDRAE, L.L.C.

Di Perkins

Patricia D. Perkins

PDP:1s

cc: Office of Public Counsel

Thomas F. Bardo

SECTION 2 - REGULATIONS (cont'd)

2.14 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. It shall be the obligation of the Customer to notify the company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined in this tariff since the Customer has the option of using the long distance network via local exchange company access.

2.15 Cancellation of Service

No charge applies when the applicant cancels an application for service prior to the start of installation or special construction.

When an applicant cancels an application for service after the start of installation or special construction, the applicant shall pay a cancellation fee which is the lesser of 1) the costs incurred by the Carrier, or 2) the charge for the minimum period of the service ordered, plus applicable installation charges.

Customers of CTC not receiving service pursuant to a term agreement of one year or more may cancel service by providing thirty (30) days written notice to CTC. Customers are responsible for all charges, including fixed fees, which accrue up to the cancellation date.

2.16 Minimum Service Period

Issue Date: August 18, 1999 Effective Date: September 17, 1999

Michael Donnellen
Vice President
CTC
360 Second Avenue
Waltham, Massachusetts 02451



SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.3 Recognized Holidays

Company recognizes the following holidays for the purposes of discounting usage rates in certain cases: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and Thanksgiving Day.

3.4 Service Descriptions

CTC offers two (2) different calling plans for switched and/or dedicated outbound and inbound services. The plans use different underlying carriers and have different rates for international, interstate and intrastate rates. Customers should evaluate each plan, including the applicable international and interstate rates, to determine which of the two (2) plans best suits their calling patterns.

A. Switched Outbound Service

Switched Outbound Service is designed for outbound calling. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is six (6) seconds. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines. The Company offers two (2) plans for switched outbound services developed. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

Issue Date: August 18, 1999 Effective Date: September 17, 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

B. CTC Switched Inbound Service

CTC Switched Inbound Service is available for incoming calls to business and residential Subscribers with no minimum usage billing. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. The Company offers two (2) plans for switched inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

C. CTC Dedicated Outbound Service

CTC Dedicated Outbound Service is available to Subscribers for outbound calling. Calls originate from dedicated T-1 access lines, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of six (6) seconds. No minimum commitment is required. The Company offers two (2) plans for dedicated outbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

Issue Date: August 18, 1999 Effective Date: September 17, 1999

SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)

3.4 Service Descriptions (cont'd)

D. CTC Dedicated Inbound Service

CTC Dedicated Inbound Service is available to Subscribers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a dedicated T-1 access line, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of thirty (30) seconds. The Company offers two (2) plans for dedicated inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement of one year or more with the Company receive a ten percent (10%) discount off the Company's standard rates.

E. CTC Travel Card Service

CTC Travel Card Service is a travel card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments with a minimum call duration for billing purposes of one (1) minute.

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