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September 29, 1999

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**FILED**<sup>2</sup> SEP 3 0 1999

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission Post Office Box 360 Jefferson City, MO 65102

Missouri Public Service Commission

Re: TA-2000-242 Northeast Missouri Long Distance

Dear Mr. Roberts:

Enclosed please find an original and three (3) copies of substitute sheets for original sheets 1, 3, 29, 30, 31, 32 and 33.

These substitute sheets are being filed to correct some typographical errors pointed out by Amonia Moore.

Thank you for seeing this filed.

Sincerely, Graig S. Johnson

Enclosures

cc: Ms. Amonia Moore Mr. Gary Godfrey Office of Public Counsel Mr. Dan Joyce

CSJ/gmm

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#### NORTHEAST MISSOURI LONG DISTANCE, L.L.C. PSC Mo. No. 1

Original Sheet 1

### INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE FURNISHED BY

#### NORTHEAST MISSOURI LONG DISTANCE, L.L.C.

### BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN. SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR SATELLITE FACILITIES OR ANY COMBINATION THEREOF, AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Northeast Missouri Long Distance, L.L.C., within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Northeast Missouri Long Distance, L.L.C. operates as a competitive telecommunications company as defined by Case No. TA-2000-242 within the State of Missouri.

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## INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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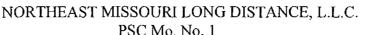
Issued: September 22, 1999

Effective: October 21, 1999

Issued by: Ray Ford, Manager Northeast Missouri Long Distance, L.L.C. 718 S. West St. Green City, Missouri 63545

\*





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## INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

#### 4. SERVICE OFFERINGS

#### 4.1 General Description

The Company offers switched long distance network services for voice grade and low speed dial-up data transmission services offered on a usage-sensitive basis. Service is provided subject to the terms and conditions of this tariff. The Services offered are:

Domestic Message Telecommunications Service;

Inbound (800/888/877) Toll Free Service; and

Calling Card Service.

- 4.2 Direct Dial Domestic Service
  - 4.2.1. The Company provides direct dialed termination of domestic station-tostation calls originating from its service points in the United States to the areas in the United States, as defined in "Definitions", Section 2, of this tariff. The Customer uses the Company's direct dialed Domestic Message Telecommunications Service by dialing 1 + the area code + the desired telephone number.
  - 4.2.2 The rates for Direct Dial Domestic Service are set forth in Section 5 of this tariff.

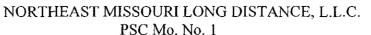
#### 4.3 Inbound (800/888/877) Toll Free Service

4.3.1. The Company's Inbound (800/888/877) Toll Free Service enables the customer to receive 800/888/877 service calls at the Customers residence or business. The Service is accessed via 800/888/877 NPA's originating

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### INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

on Feature Group facilities provided by the LEC and terminating on a regular residential or business line. The following regulations apply to all Inbound (800/888/877) Toll Free Service:

- 4.3.1.A. The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- 4.3.1.B. The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

#### 4.4 <u>Calling Card Service</u>

4.4.1. The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.

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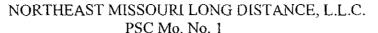
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## INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 4.4.2. The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service.
- 4.4.3. All International usage on the Calling Card will be blocked.
- 4.4.4. The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card.
- 4.4.5. The Company will deactivate the Calling Card within twenty-four (24) hours after notification is received from the Customer. The notification can be in writing to the Company, or by contacting the Company's Customer Service representative in writing, telephone or other accepted communications media.
- 4.5 <u>Operator Services</u>
  - 4.5.1. Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0- the number desired. Calls will be billed at Company Calling Card service rates as set forth in Section 5 plus the appropriate service charges.
  - 4.5.2. In providing operator services, Company agrees that:

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#### INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4.5.2.A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.

- 4.5.2.B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- 4.5.2.C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 4.5.2.D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- 4.5.2.E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- 4.5.2.F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
- 4.5.2.G Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider at no charge.
- 4.5.2.H. Upon request, Company will transfer calls to other authorized interexchange carriers or the LEC, if billing can list the caller's actual origination point.

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### INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 4.5.2.I. Company will refuse operator services to traffic aggregators which block access to other carriers.
- 4.5.2.J. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized carriers.

#### 4.6 Dedicated Interexchange Digital Private Line Service

4.6.1. Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer.

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